**PG&E**

# SmartMeter

Pacific Gas and Electric Company's
SmartMeter™ Program Quarterly Report
First Quarter, 2011

PG&E SmartMeter

| Workstream | Q2 2011 | Q3 2011 | Q4 2011 | Q1 2012 |
|---|---|---|---|---|
| **Meter-To-Cash** Operatioanlize billing functionalities | Remote Connect/Disconnect, start/stop and remaining process automation (Release 1) ◆ Exceptions Management and Interval Billing Migration Improvements (Release 1) ◆ | | | Exceptions Management and Call Center Improvements, NEMs meter deployment (Release 3) ◆ |
| **Transmission & Distribution** Outage management, detection, scoping, and restoration validation | | | Outage: Identify and Scope (Release 2) ◆ | Momentary Outage system replacement (Release 3) ◆ |
| **Performance and Scalability** Enable SmartMeter™ billing at full deployment | ✓ 'Head-end' System Upgrade (electric) | Gas 'Head-end' and Data Warehouse improvements (Release 1) ◆ | | Data Warehouse Improvements (Release 3) ◆ |
| **HAN Enablement** Deployment of up to 500 IHDs (In Home Devices) to SMB & residential customers with communications over the production AMI network | Analysis in progress | | | |