PACIFIC GAS AND ELECTRIC COMPANY SmartMeter[™] CPUC Staff Inquiry Data Response

PG&E Data Request No.:	ED_011		
PG&E File Name:	SM CSI_DR_ED_011-Q01-Q02		
Request Date:	May 10, 2011	Requester DR No.:	5/10/11
Date Sent:	June 29, 2011	Requesting Party:	Energy Division
PG&E Witness:	N/A	Requester:	Aloke Gupta

CONFIDENTIAL SUBJECT TO PUC CODE SECTION 583

QUESTION 1

This data request is on behalf of CPUC CAB.

Please confirm how many of the smart meters affected by the recently disclosed temperature-sensitivity issue are associated with customers that previously filed complaints with CPUC about their smart meters.

ANSWER 1

Of the 1,534 affected Landis + Gyr meters, two meters are associated with customers who previously filed complaints with the CPUC about their SmartMeters. One customer filed more than one complaint.

QUESTION 2

Please provide the name and CPUC case #'s for these customers.

ANSWER 2

The table below provides the requested information.

Account ID	Customer Name	Complaint ID
Redacted	SERVE P	