

and Electric Company  
**High Bill Complaint Report**

Customer Usage Data  
 Period May 28, 2011 through June 3, 2011

[Redacted]

Electric							Gas						
Start Date	End Date	Days	Status	Amount	Usage	ADU	Start Date	End Date	Days	Status	Amount	Usage	ADU
04/19/2011	05/18/2011	29		\$21.30	165	5.69	04/19/2011	05/18/2011	29		\$122.15	88	3.03
03/18/2011	04/19/2011	32		\$23.63	183	5.72	03/18/2011	04/19/2011	32		\$40.83	34	1.06
02/16/2011	03/18/2011	30		\$19.23	149	4.97	02/16/2011	03/18/2011	30		\$30.96	42	1.4
01/18/2011	02/16/2011	29		\$18.59	144	4.97	01/18/2011	02/16/2011	29		\$37.32	32	1.1
12/17/2010	01/18/2011	32		\$20.39	160	5	12/17/2010	01/18/2011	32		\$48.90	44	1.38
11/17/2010	12/17/2010	30		\$20.18	161	5.37	11/16/2010	12/17/2010	31		\$46.42	43	1.39
10/18/2010	11/17/2010	30		\$19.03	152	5.07	10/18/2010	11/16/2010	29		\$17.78	16	0.55
09/17/2010	10/18/2010	31		\$34.58	276	8.9	09/17/2010	10/18/2010	31		\$15.57	13	0.42
08/19/2010	09/17/2010	29		\$34.79	278	9.59	08/19/2010	09/17/2010	29		\$18.25	15	0.52
07/19/2010	08/19/2010	31		\$21.12	169	5.45	07/19/2010	08/19/2010	31		\$15.51	13	0.42
06/18/2010	07/19/2010	31		\$37.99	304	9.81	06/18/2010	07/19/2010	31		\$22.81	20	0.65
05/18/2010	06/18/2010	31		\$25.74	206	6.65	05/18/2010	06/18/2010	31		\$19.74	18	0.58
04/19/2010	05/18/2010	29		\$17.24	138	4.76	04/19/2010	05/18/2010	29		\$22.64	20	0.69
03/19/2010	04/19/2010	31		\$19.49	156	5.03	03/19/2010	04/19/2010	31		\$35.25	30	0.97
02/17/2010	03/19/2010	30		\$19.24	154	5.13	02/17/2010	03/19/2010	30		\$46.38	42	1.4
01/15/2010	02/17/2010	33		\$20.75	166	5.03	01/15/2010	02/17/2010	33		\$59.38	52	1.58
12/16/2009	01/15/2010	30		\$16.73	136	4.53	12/16/2009	01/15/2010	30		\$51.52	48	1.6
11/16/2009	12/16/2009	30		\$21.10	174	5.8	11/16/2009	12/16/2009	30		\$55.61	52	1.73
10/15/2009	11/16/2009	32		\$21.22	175	5.47	10/15/2009	11/16/2009	32		\$24.64	22	0.69
09/16/2009	10/15/2009	29		\$18.13	207	7.14	09/16/2009	10/15/2009	29		\$14.22	17	0.59
08/17/2009	09/16/2009	30		\$23.29	266	8.87	08/17/2009	09/16/2009	30		\$10.72	13	0.43
07/17/2009	08/17/2009	31		\$25.11	287	9.26	07/17/2009	08/17/2009	31		\$10.22	12	0.39
06/18/2009	07/17/2009	29		\$27.14	310	10.69	06/18/2009	07/17/2009	29		\$9.27	11	0.38
05/18/2009	06/18/2009	31		\$16.19	185	5.97	05/18/2009	06/18/2009	31		\$11.79	15	0.48
04/17/2009	05/18/2009	31		\$20.03	229	7.39	04/17/2009	05/18/2009	31		\$14.42	19	0.61
03/18/2009	04/17/2009	30		\$12.25	140	4.67	03/18/2009	04/17/2009	30		\$20.97	25	0.83
02/17/2009	03/18/2009	29		\$12.42	142	4.9	02/17/2009	03/18/2009	29		\$26.54	31	1.07
01/15/2009	02/17/2009	33		\$15.15	173	5.24	01/15/2009	02/17/2009	33		\$43.08	46	1.39
12/16/2008	01/15/2009	30		\$12.98	148	4.93	12/16/2008	01/15/2009	30		\$51.29	58	1.93
11/14/2008	12/16/2008	32		\$18.04	206	6.44	11/14/2008	12/16/2008	32		\$28.68	33	1.03
10/15/2008	11/14/2008	30		\$11.73	134	4.47	10/15/2008	11/14/2008	30		\$4.94	5	0.17
09/17/2008	10/15/2008	28		\$14.71	168	6	09/17/2008	10/15/2008	28		\$5.48	5	0.18
08/16/2008	09/17/2008	32		\$25.73	294	9.19	08/16/2008	09/17/2008	32		\$7.74	6	0.19
07/17/2008	08/16/2008	30		\$17.16	196	6.53	07/17/2008	08/16/2008	30		\$12.24	8	0.27
06/18/2008	07/17/2008	29		\$25.39	290	10	06/18/2008	07/17/2008	29		\$16.85	11	0.38
05/16/2008	06/18/2008	33		\$22.51	257	7.79	05/16/2008	06/18/2008	33		\$14.56	11	0.33
04/17/2008	05/16/2008	29		\$12.52	143	4.93	04/17/2008	05/16/2008	29		\$14.73	12	0.41
03/19/2008	04/17/2008	29		\$12.25	140	4.83	03/19/2008	04/17/2008	29		\$14.93	13	0.45
02/15/2008	03/19/2008	33		\$13.13	150	4.55	02/15/2008	03/19/2008	33		\$16.99	16	0.48
01/17/2008	02/15/2008	29		\$12.61	144	4.97	01/17/2008	02/15/2008	29		\$40.27	40	1.38
12/19/2007	01/17/2008	29		\$11.82	135	4.66	12/19/2007	01/17/2008	29		\$45.01	44	1.52
11/16/2007	12/19/2007	33		\$13.83	158	4.79	11/16/2007	12/19/2007	33		\$48.55	46	1.39
10/19/2007	11/16/2007	28		\$10.95	125	4.46	10/19/2007	11/16/2007	28		\$24.56	23	0.82
09/20/2007	10/19/2007	29		\$10.51	120	4.14	09/20/2007	10/19/2007	29		\$16.78	16	0.55
08/20/2007	09/20/2007	31		\$20.32	232	7.48	08/20/2007	09/20/2007	31		\$18.43	18	0.58
07/20/2007	08/20/2007	31		\$15.59	178	5.74	07/20/2007	08/20/2007	31		\$18.20	17	0.55
06/20/2007	07/20/2007	30		\$24.28	202	6.73	06/20/2007	07/20/2007	30		\$24.86	17	0.57
05/21/2007	06/20/2007	30		\$25.85	215	7.17	05/21/2007	06/20/2007	30		\$21.09	15	0.5
04/19/2007	05/21/2007	32		\$21.52	179	5.59	04/19/2007	05/21/2007	32		\$31.71	24	0.75
03/21/2007	04/19/2007	29		\$16.71	139	4.79	03/21/2007	04/19/2007	29		\$25.00	20	0.69
02/20/2007	03/21/2007	29		\$16.34	136	4.69	02/20/2007	03/21/2007	29		\$37.46	30	1.03
01/19/2007	02/20/2007	32		\$19.96	166	5.19	01/19/2007	02/20/2007	32		\$35.45	29	0.91
12/19/2006	01/19/2007	31		\$19.84	165	5.32	12/19/2006	01/19/2007	31		\$71.40	58	1.87
11/17/2006	12/19/2006	32		\$23.69	197	6.16	11/17/2006	12/19/2006	32		\$43.80	35	1.09
10/19/2006	11/17/2006	29		\$16.36	136	4.69	10/19/2006	11/17/2006	29		\$19.88	17	0.59
09/21/2006	10/19/2006	28		\$17.31	144	5.14	09/21/2006	10/19/2006	28		\$22.71	20	0.71
08/22/2006	09/21/2006	30		\$21.88	182	6.07	08/22/2006	09/21/2006	30		\$25.53	21	0.7
07/22/2006	08/22/2006	31		\$33.19	276	8.9	07/22/2006	08/22/2006	31		\$25.13	22	0.71
06/21/2006	07/22/2006	31		\$41.96	349	11.26	06/21/2006	07/22/2006	31		\$23.40	22	0.71
05/22/2006	06/21/2006	30		\$20.57	171	5.7	05/22/2006	06/21/2006	30		\$30.87	26	0.87
04/21/2006	05/22/2006	31		\$17.67	147	4.74	04/21/2006	05/22/2006	31		\$35.83	27	0.87
03/22/2006	04/21/2006	30		\$18.28	152	5.07	03/22/2006	04/21/2006	30		\$37.96	28	0.93
02/21/2006	03/22/2006	29		\$17.55	146	5.03	02/21/2006	03/22/2006	29		\$40.70	31	1.07
01/20/2006	02/21/2006	32		\$17.31	144	4.5	01/20/2006	02/21/2006	32		\$59.56	38	1.19
12/20/2005	01/20/2006	31		\$16.83	140	4.52	12/20/2005	01/20/2006	31		\$48.06	29	0.94
11/19/2005	12/20/2005	31		\$18.27	152	4.9	11/19/2005	12/20/2005	31		\$60.52	37	1.19
10/21/2005	11/19/2005	29		\$15.51	129	4.45	10/21/2005	11/19/2005	29		\$34.84	20	0.69
09/21/2005	10/21/2005	30		\$14.91	124	4.13	09/21/2005	10/21/2005	30		\$41.51	26	0.87
08/21/2005	09/21/2005	31		\$23.20	193	6.23	08/21/2005	09/21/2005	31		\$34.22	26	0.84
07/22/2005	08/21/2005	30		\$42.56	354	11.8	07/22/2005	08/21/2005	30		\$26.38	22	0.73
06/22/2005	07/22/2005	30		\$32.35	269	8.97	06/22/2005	07/22/2005	30		\$23.05	20	0.67
05/20/2005	06/22/2005	33		\$20.19	168	5.09	05/20/2005	06/22/2005	33		\$21.75	20	0.61
04/21/2005	05/20/2005	29		\$15.39	128	4.41	04/21/2005	05/20/2005	29		\$20.72	19	0.66
03/22/2005	04/21/2005	30		\$15.51	129	4.3	03/22/2005	04/21/2005	30		\$22.91	22	0.73
02/19/2005	03/22/2005	31		\$17.08	142	4.58	02/19/2005	03/22/2005	31		\$24.88	24	0.77
01/21/2005	02/19/2005	29		\$14.55	121	4.17	01/21/2005	02/19/2005	29		\$30.99	27	0.93
12/20/2004	01/21/2005	32		\$28.62	238	7.44	12/20/2004	01/21/2005	32		\$40.37	34	1.06
11/20/2004	12/20/2004	30		\$22.25	185	6.17	11/20/2004	12/20/2004	30		\$37.79	33	1.1
10/21/2004	11/20/2004	30		\$18.78	156	5.2	10/21/2004	11/20/2004	30		\$14.90	14	0.47
09/22/2004	10/21/2004	29		\$24.90	207	7.14	09/22/2004	10/21/2004	29		\$20.93	21	0.72
08/23/2004	09/22/2004	30		\$33.08	275	9.17	08/23/2004	09/22/2004	30		\$20.15	20	0.67
07/23/2004	08/23/2004	31		\$37.77	314	10.13	07/23/2004	08/23/2004	31		\$15.63	17	0.55

06/22/2004	07/23/2004	31	\$27.19	226	7.29	06/22/2004	07/23/2004	31	\$16.12	19	0.61
05/21/2004	06/22/2004	32	\$26.34	219	6.84	05/21/2004	06/22/2004	32	\$20.62	24	0.75
04/21/2004	05/21/2004	30	\$23.10	192	6.4	04/21/2004	05/21/2004	30	\$18.46	24	0.8