

From: Florio, Michel Peter
Sent: 7/12/2011 7:12:15 PM
To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)
Cc:
Bcc:
Subject: RE: Our Support for Victims of San Bruno Accident Unwavering

Well done. I don't read the answer as suggesting that the residents were at fault, just that someone else might have been. That seems fair to me at this stage. Mike

From: Cherry, Brian K [mailto:BKC7@pge.com]
Sent: Tuesday, July 12, 2011 5:30 PM
To: Florio, Michel Peter
Subject: Fw: Our Support for Victims of San Bruno Accident Unwavering

FYI

From: A Message from Lee Cox and Chris Johns
Sent: Tuesday, July 12, 2011 05:00 PM
To: All PG&E Mail Recipients; All PGE Corp Employees
Subject: Our Support for Victims of San Bruno Accident Unwavering

PG&E Employees:

Today, several media outlets inaccurately described the intent of a recent PG&E response to lawsuits filed in the San Bruno accident.

We want it to be crystal clear that no one at PG&E would suggest that the plaintiffs or residents of San Bruno impacted by this accident are somehow at fault for the tragedy.

Since the night of September 9, 2010, PG&E has been focused on helping the families affected by this accident. We want to reiterate PG&E's commitment to stand by the people and community of San Bruno. We have always and will continue to work to do the right thing to help rebuild the community and to help the families who were impacted by the accident. We will not waver from that.

We also want it to be equally clear that, contrary to news reports, residents who received financial assistance from PG&E after the accident will not be asked to repay those funds or to forego the right to pursue legal claims for damages. We gave our word at the time that this assistance came with no strings attached. We stand by that pledge.

To assure our intent is clear, today we submitted an amendment to our July 5 filing that explicitly states that none of the plaintiffs or residents of San Bruno are at fault. That original filing was a legal response to a very broad lawsuit containing a long list of possible legal claims. The San Mateo County Superior Court has assured the parties that resolution of these cases is its top priority, and PG&E supports that goal.

Some news articles also inaccurately reported that language in the filing was intended to implicate the city of San Bruno's sewer replacement project in the cause of the accident. The language in the filing did not name the city of San Bruno or any third party. The National Transportation Safety Board has not determined the cause of the San Bruno accident, and has said it will release its report before the end of the year. PG&E continues to work with the NTSB and California's Public Utilities Commission on their investigations.

As employees of the company, we want you all to know that PG&E has been and remains committed to doing the right thing in San Bruno: promptly paying claims, acting fairly and with compassion, and helping the city and residents of San Bruno rebuild their community.

Lee

Chris