

From: Dietz, Sidney
Sent: 7/28/2011 1:05:11 PM
To: Tisdale, Matthew (matthew.tisdale@cpuc.ca.gov)
Cc:
Bcc:
Subject: Cmmr Florio tour -- billing system?

Matthew --

I have heard that Commissioner Florio, during his tour with PG&E on 23Sep, wants to get an overview of our billing system. Can you give me some ideas of what he might most be looking for? We should have an interesting overview, but I want to make sure that his specific pts are covered. I know you are working with Meredith on the other items, but this one, and the Pacific Energy Center portion, is in my realm.

Thanks!

yours,

sid