

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

id Electric Company
 es and Complaints Report
 stallation Issues Report
 June 18, 2011 through June 24, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	2/1/11	{Redacted}	{Redacted}	Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
2	2/2/11	{Redacted}	{Redacted}	San Francisco	Potential Wellington Claim	Under Investigation	Open
3	2/4/11	{Redacted}	{Redacted}	San Jose	Scheduling Problems	Under Investigation	Open
4	2/5/11	{Redacted}	{Redacted}	Sonoma	SmartMeter Customer Communication	Under Investigation	Open
5	2/14/11	{Redacted}	{Redacted}	Santa Cruz	Customer wants Smartmeter Removed	Under Investigation	Open
6	2/14/11	{Redacted}	{Redacted}	Oakland	Power Interruption	Under Investigation	Open
7	2/22/11	{Redacted}	{Redacted}	El Cerrito	Inquiry Regarding Appliances Affected	Under Investigation	Open
8	2/22/11	{Redacted}	{Redacted}	Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
9	2/23/11	{Redacted}	{Redacted}	Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open
10	2/25/11	{Redacted}	{Redacted}	San Mateo	Power Interruption	Under Investigation	Open
11	3/1/11	{Redacted}	{Redacted}	Oroville	Inquiry Regarding Appliances Affected	Under Investigation	Open
12	3/3/11	{Redacted}	{Redacted}	Berkeley	Potential Wellington Claim	Under Investigation	Open
13	3/4/11	{Redacted}	{Redacted}	Red Bluff	Power Interruption	Under Investigation	Open
14	3/5/11	{Redacted}	{Redacted}	Willows	Meter Clearance	Under Investigation	Open
15	3/7/11	{Redacted}	{Redacted}	Walnut Creek	Meter Clearance	Under Investigation	Open
16	3/8/11	{Redacted}	{Redacted}	Orland	Power Interruption	Under Investigation	Open
17	3/10/11	{Redacted}	{Redacted}	Manton	Inquiry Regarding Appliances Affected	Under Investigation	Open
18	3/14/11	{Redacted}	{Redacted}	San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
19	3/15/11	{Redacted}	{Redacted}	Monterey	Customer wants Smartmeter Removed	Under Investigation	Open
20	3/15/11	{Redacted}	{Redacted}	San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
21	3/15/11	{Redacted}	{Redacted}	Placerville	Meter Clearance	Under Investigation	Open
22	3/16/11	{Redacted}	{Redacted}	San Francisco	Power Interruption	Under Investigation	Open
23	3/17/11	{Redacted}	{Redacted}	Cloverdale	Customer wants Smartmeter Removed	Under Investigation	Open
24	3/17/11	{Redacted}	{Redacted}	Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
25	3/20/11	{Redacted}	{Redacted}	Los Molinos	Power Interruption	Under Investigation	Open
26	3/22/11	{Redacted}	{Redacted}	Cameron Park	Meter Clearance	Under Investigation	Open
27	3/23/11	{Redacted}	{Redacted}	Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
28	3/25/11	{Redacted}	{Redacted}	Stockton	Power Interruption	Under Investigation	Open
29	3/26/11	{Redacted}	{Redacted}	Sausalito	Customer wants Smartmeter Removed	Under Investigation	Open
30	3/26/11	{Redacted}	{Redacted}	Middletown	Customer wants Smartmeter Removed	Under Investigation	Open
31	3/28/11	{Redacted}	{Redacted}	Fairfield	Meter Clearance	Meter/Module clearance issues	Closed
32	3/28/11	{Redacted}	{Redacted}	Vallejo	Customer wants Smartmeter Removed	Under Investigation	Open
33	3/28/11	{Redacted}	{Redacted}	Red Bluff	Inquiry Regarding Appliances Affected	Under Investigation	Open
34	3/29/11	{Redacted}	{Redacted}	Rohnert Park	Customer wants Smartmeter Removed	Under Investigation	Open
35	3/29/11	{Redacted}	{Redacted}	Paradise	Meter / Module Equipment (Mfg.)	Under Investigation	Open
36	3/29/11	{Redacted}	{Redacted}	San Jose	Scheduling Problems	Under Investigation	Open
37	3/29/11	{Redacted}	{Redacted}	Pinole	Meter Clearance	Under Investigation	Open
38	3/29/11	{Redacted}	{Redacted}	Mill Valley	Customer wants Smartmeter Removed	Under Investigation	Open
39	3/30/11	{Redacted}	{Redacted}	Napa	Power Interruption	Under Investigation	Open
40	4/1/11	{Redacted}	{Redacted}	San Francisco	Power Interruption	Under Investigation	Open
41	4/1/11	{Redacted}	{Redacted}	San Francisco	Scheduling Problems	Under Investigation	Open
42	4/1/11	{Redacted}	{Redacted}	Clovis	Inquiry Regarding Appliances Affected	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
43	4/1/11			Oakland	Inquiry Regarding Appliances Affected	Under Investigation	Open
44	4/1/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
45	4/4/11			San Francisco	Power Interruption	Under Investigation	Open
46	4/4/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
47	4/5/11			Vacaville	Inquiry Regarding Appliances Affected	Inquiry regarding scheduling	Closed
48	4/5/11			Santa Rosa	Inquiry Regarding Appliances Affected	Under Investigation	Open
49	4/6/11			Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
50	4/7/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
51	4/8/11			Browns Valley	Inquiry Regarding Appliances Affected	Other	Closed
52	4/8/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
53	4/10/11			Woodland	Power Interruption	Partial Power Outage	Closed
54	4/10/11			San Francisco	Scheduling Problems	Under Investigation	Open
55	4/11/11			Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
56	4/12/11			Sausalito	Scheduling Problems	Under Investigation	Open
57	4/13/11			Red Bluff	Customer wants Smartmeter Removed	Under Investigation	Open
58	4/15/11			San Francisco	Claims - Appliances	Under Investigation	Open
59	4/15/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
60	4/18/11			Vallejo	Inquiry Regarding Appliances Affected	Under Investigation	Open
61	4/18/11			Vacaville	Inquiry Regarding Appliances Affected	Hi/Low Voltage	Closed
62	4/18/11			San Francisco	Power Interruption	Under Investigation	Open
63	4/18/11			San Mateo	Power Interruption	Under Investigation	Open
64	4/20/11			San Francisco	Power Interruption	Under Investigation	Open
65	4/22/11			Carmel Valley	Power Interruption	Under Investigation	Open
66	4/22/11			San Francisco	Power Interruption	Under Investigation	Open
67	4/26/11			San Carlos	Meter / Module Equipment (Mfg.)	Under Investigation	Open
68	4/26/11			San Francisco	Meter Clearance	Under Investigation	Open
69	4/27/11			Daly City	Meter Clearance	Under Investigation	Open
70	4/27/11			San Francisco	Power Interruption	Under Investigation	Open
71	4/27/11			Santa Rosa	Meter Clearance	Under Investigation	Open
72	4/28/11			Cloverdale	Meter Clearance	Under Investigation	Open
73	4/28/11			Pinole	Meter Clearance	Under Investigation	Open
74	4/29/11			San Francisco	Power Interruption	Under Investigation	Open
75	5/2/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
76	5/3/11			San Francisco	Power Interruption	Under Investigation	Open
77	5/3/11			Oakland	Scheduling Problems	Under Investigation	Open
78	5/3/11			San Jose	Power Interruption	Under Investigation	Open
79	5/3/11			Napa	Meter / Module Equipment (Mfg.)	Under Investigation	Open
80	5/3/11			Manteca	Inquiry Regarding Appliances Affected	Under Investigation	Open
81	5/3/11			Pacifica	Power Interruption	Under Investigation	Open
82	5/3/11			French Camp	Inquiry Regarding Appliances Affected	Under Investigation	Open
83	5/3/11			Oakland	Power Interruption	Under Investigation	Open
84	5/4/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open

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85	5/4/11			San Francisco	Power Interruption	Under Investigation	Open
86	5/4/11			Richmond	Power Interruption	Under Investigation	Open
87	5/4/11			Menlo Park	Inquiry Regarding Appliances Affected	Under Investigation	Open
88	5/5/11			Alameda	Inquiry Regarding Appliances Affected	Under Investigation	Open
89	5/5/11			San Francisco	Meter Clearance	Under Investigation	Open
90	5/5/11			Menlo Park	Power Interruption	Under Investigation	Open
91	5/5/11			San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
92	5/6/11			Monterey	Power Interruption	Under Investigation	Open
93	5/6/11			Red Bluff	Power Interruption	Under Investigation	Open
94	5/6/11			Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
95	5/10/11			Red Bluff	Meter Clearance	Under Investigation	Open
96	5/10/11			Atwater	Inquiry Regarding Appliances Affected	Under Investigation	Open
97	5/10/11			San Jose	Meter Clearance	Under Investigation	Open
98	5/11/11			San Francisco	Meter Clearance	Under Investigation	Open
99	5/11/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
100	5/11/11			San Jose	Meter Clearance	Under Investigation	Open
101	5/11/11			Redwood City	Scheduling Problems	Under Investigation	Open
102	5/11/11			Yountville	Customer wants Smartmeter Removed	Under Investigation	Open
103	5/12/11			Crockett	Wellington Installer	Under Investigation	Open
104	5/12/11			Richmond	Power Interruption	Under Investigation	Open
105	5/13/11			Red Bluff	Meter Clearance	Under Investigation	Open
106	5/16/11			Oakland	Meter / Module Equipment (Mfg.)	Under Investigation	Open
107	5/16/11			Fairfield	Power Interruption	Under Investigation	Open
108	5/18/11			Los Gatos	Inquiry Regarding Appliances Affected	Under Investigation	Open
109	5/18/11			Vacaville	Meter Clearance	Under Investigation	Open
110	5/18/11			Sea Ranch	Wellington Installer	Under Investigation	Open
111	5/18/11			Carmel	Power Interruption	Under Investigation	Open
112	5/18/11			Carmel Valley	Power Interruption	Under Investigation	Open
113	5/18/11			San Pablo	Meter / Module Equipment (Mfg.)	Under Investigation	Open
114	5/18/11			Berkeley	Power Interruption	Under Investigation	Open
115	5/19/11			Pacific Grove	Power Interruption	Under Investigation	Open
116	5/19/11			San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
117	5/19/11			San Francisco	Wellington Installer	Under Investigation	Open
118	5/19/11			San Jose	Power Interruption	Under Investigation	Open
119	5/19/11			Dixon	Inquiry Regarding Appliances Affected	Under Investigation	Open
120	5/21/11			Salinas	Scheduling Problems	Under Investigation	Open
121	5/21/11			San Rafael	Power Interruption	Other	Closed
122	5/21/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
123	5/23/11			Berkeley	Meter Clearance	Under Investigation	Open
124	5/23/11			Brentwood	Power Interruption	Under Investigation	Open
125	5/23/11			Carmel	Meter Clearance	Under Investigation	Open
126	5/23/11			Red Bluff	Potential Wellington Claim	Under Investigation	Open

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127	5/23/11			Oakland	Power Interruption	Under Investigation	Open
128	5/23/11			Saratoga	Power Interruption	Under Investigation	Open
129	5/24/11			Larkspur	Potential Wellington Claim	Under Investigation	Open
130	5/24/11			Vallejo	Meter Clearance	Under Investigation	Open
131	5/25/11			Fairfield	Wellington Installer	Under Investigation	Open
132	5/26/11			San Francisco	Meter Clearance	Under Investigation	Open
133	5/26/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
134	5/26/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
135	5/26/11			Pebble Beach	Power Interruption	Under Investigation	Open
136	5/26/11			Sunnyvale	Meter Clearance	Under Investigation	Open
137	5/26/11			Mountain View	Meter Clearance	Under Investigation	Open
138	5/27/11			Seaside	Claims - Appliances	Under Investigation	Open
139	5/27/11			Rodeo	Scheduling Problems	Under Investigation	Open
140	5/27/11			Novato	Wellington Installer	Under Investigation	Open
141	5/27/11			Monterey	Inquiry Regarding Appliances Affected	Under Investigation	Open
142	5/27/11			San Lorenzo	Inquiry Regarding Appliances Affected	Under Investigation	Open
143	5/28/11			Clearlake	Wellington Installer	Under Investigation	Open
144	5/29/11			Monterey	Meter Clearance	Under Investigation	Open
145	5/30/11			San Mateo	Wellington Installer	Under Investigation	Open
146	5/31/11			Pacific Grove	Scheduling Problems	Under Investigation	Open
147	5/31/11			Cottonwood	Inquiry Regarding Appliances Affected	Under Investigation	Open
148	5/31/11			Clearlake	Wellington Installer	Under Investigation	Open
149	5/31/11			San Francisco	Scheduling Problems	Under Investigation	Open
150	5/31/11			Martinez	Inquiry Regarding Appliances Affected	Under Investigation	Open
151	5/31/11			Walnut Creek	Claims - Appliances	Under Investigation	Open
152	5/31/11			Seaside	Meter Clearance	Under Investigation	Open
153	6/1/11			San Francisco	Meter Clearance	Under Investigation	Open
154	6/1/11			San Anselmo	Power Interruption	Under Investigation	Open
155	6/2/11			Clovis	Other	Under Investigation	Open
156	6/2/11			Murphys	Other	Under Investigation	Open
157	6/2/11			Los Gatos	Power Interruption	Under Investigation	Open
158	6/2/11			Clearlake	Wellington Installer	Under Investigation	Open
159	6/2/11			Jackson	Other	Under Investigation	Open
160	6/2/11			Menlo Park	Other	Under Investigation	Open
161	6/2/11			Escalon	Meter Clearance	Under Investigation	Open
162	6/3/11			San Francisco	Power Interruption	Under Investigation	Open
163	6/3/11			Gerber	Power Interruption	Under Investigation	Open
164	6/3/11			San Francisco	Wellington Installer	Under Investigation	Open
165	6/3/11			Carmel	Wellington Installer	Under Investigation	Open
166	6/3/11			San Francisco	Meter Clearance	Under Investigation	Open
167	6/3/11			Suisun	Power Interruption	Under Investigation	Open
168	6/3/11			Sausalito	Power Interruption	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
169	6/6/11			San Francisco	Wellington Installer	Under Investigation	Open
170	6/6/11			Oakland	Scheduling Problems	Under Investigation	Open
171	6/6/11			Trinidad	Potential Wellington Claim	Under Investigation	Open
172	6/6/11			Oakland	Scheduling Problems	Under Investigation	Open
173	6/7/11			San Jose	Power Interruption	Under Investigation	Open
174	6/7/11			San Francisco	Wellington Installer	Under Investigation	Open
175	6/8/11			Soledad	Wellington Installer	Under Investigation	Open
176	6/8/11			Carmel Valley	Wellington Installer	Under Investigation	Open
177	6/8/11			Eureka	Wellington Installer	Under Investigation	Open
178	6/8/11			Millbrae	Scheduling Problems	Under Investigation	Open
179	6/8/11			Sausalito	Scheduling Problems	Under Investigation	Open
180	6/9/11			Monterey	Meter Clearance	Under Investigation	Open
181	6/9/11			Richmond	Inquiry Regarding Appliances Affected	Under Investigation	Open
182	6/9/11			Salinas	Meter Clearance	Under Investigation	Open
183	6/9/11			San Francisco	Scheduling Problems	Under Investigation	Open
184	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
185	6/10/11			Benicia	Power Interruption	Under Investigation	Open
186	6/10/11			Greenfield	Wellington Installer	Under Investigation	Open
187	6/10/11			Monterey	Meter Clearance	Under Investigation	Open
188	6/10/11			San Jose	Meter Clearance	Under Investigation	Open
189	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
190	6/10/11			El Cerrito	Meter Clearance	Meter/Module clearance issues	Closed
191	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
192	6/10/11			Sacramento	Meter Clearance	Under Investigation	Open
193	6/11/11			Santa Maria	Wellington Installer	Under Investigation	Open
194	6/11/11			Martinez	Power Interruption	Under Investigation	Open
195	6/11/11			Pacific Grove	Wellington Installer	RF/EMF Concerns	Closed
196	6/12/11			Gilroy	Inquiry Regarding Appliances Affected	Under Investigation	Open
197	6/13/11			Paradise	Inquiry Regarding Appliances Affected	Under Investigation	Open
198	6/13/11			Los Altos	Wellington Installer	Under Investigation	Open
199	6/13/11			Clearlake	Wellington Installer	Under Investigation	Open
200	6/13/11			Redwood City	Meter Clearance	Under Investigation	Open
201	6/14/11			Albion	Network Equipment	Under Investigation	Open
202	6/14/11			Santa Rosa	Meter / Module Equipment (Mfg.)	Other	Closed
203	6/14/11			Newark	SmartMeter Customer Communication	Customer unaware of 5 minute outage	Closed
204	6/14/11			San Jose	Power Interruption	Under Investigation	Open
205	6/14/11			San Jose	Power Interruption	Under Investigation	Open
206	6/14/11			San Francisco	Scheduling Problems	Inquiry regarding scheduling	Closed
207	6/14/11			San Francisco	Scheduling Problems	Meter/Module creating a hazard	Closed
208	6/14/11			San Francisco	Wellington Installer	Under Investigation	Open
209	6/14/11			San Francisco	Wellington Installer	Under Investigation	Open
210	6/14/11			Monterey	Wellington Installer	Under Investigation	Open

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211	6/14/11			San Francisco	Power Interruption	Other	Closed
212	6/15/11			San Francisco	Scheduling Problems	Installer missed appointment	Closed
213	6/15/11			Upper Lake	Scheduling Problems	Under Investigation	Open
214	6/15/11			Monterey	Wellington Installer	Under Investigation	Open
215	6/15/11			Fremont	Inquiry Regarding Appliances Affected	Under Investigation	Open
216	6/15/11			San Francisco	Meter Clearance	Radio Frequency concerns	Closed
217	6/15/11			San Francisco	Meter Clearance	Other	Closed
218	6/15/11			S San Francisco	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
219	6/15/11			Danville	Power Interruption	Other	Closed
220	6/15/11			San Francisco	Customer Denies Access	Other	Closed
221	6/16/11			Kelseyville	Power Interruption	Under Investigation	Open
222	6/16/11			Pacific Grove	Scheduling Problems	Customer does not want a SmartMete	Closed
223	6/16/11			Fowler	Scheduling Problems	Under Investigation	Open
224	6/16/11			Morgan Hill	Wellington Installer	Under Investigation	Open
225	6/16/11			Santa Maria	Wellington Installer	Under Investigation	Open
226	6/16/11			Carmel	Wellington Installer	Under Investigation	Open
227	6/16/11			Ukiah	Meter Clearance	Meter/Module clearance issues	Closed
228	6/16/11			San Francisco	SmartMeter Customer Communication	Q on SM communication materials	Closed
229	6/16/11			Nice	Wellington Installer	Under Investigation	Open
230	6/16/11			Brentwood	Inquiry Regarding Appliances Affected	Under Investigation	Open
231	6/16/11			Walnut Creek	Meter Clearance	Under Investigation	Open
232	6/16/11			Lafayette	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
233	6/16/11			Novato	Claims - Appliances	Medical/RF Concerns	Closed
234	6/16/11			San Francisco	Wellington Installer	Under Investigation	Open
235	6/17/11			San Francisco	Wellington Installer	Under Investigation	Open
236	6/17/11			Paradise	Meter Clearance	Under Investigation	Open
237	6/17/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
238	6/17/11			San Francisco	Power Interruption	Under Investigation	Open
239	6/17/11			Sacramento	Customer wants Smartmeter Removed	Q on SM communication materials	Closed
240	6/17/11			Carmel	Wellington Installer	Under Investigation	Open
241	6/17/11			Solvang	Wellington Installer	Under Investigation	Open
242	6/17/11			San Bruno	Power Interruption	Under Investigation	Open
243	6/17/11			East Palo Alto	Meter / Module Equipment (Mfg.)	Under Investigation	Open
244	6/17/11			San Francisco	Power Interruption	Under Investigation	Open
245	6/18/11			Myers Flat	Customer Denies Access	No Reason Provided	Closed
246	6/18/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
247	6/18/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
248	6/18/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
249	6/18/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
250	6/18/11			Felton	Customer Denies Access	No Reason Provided	Closed
251	6/18/11			Felton	Customer Denies Access	No Reason Provided	Closed
252	6/18/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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253	6/18/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
254	6/18/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
255	6/18/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
256	6/18/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
257	6/18/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
258	6/18/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
259	6/18/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
260	6/18/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
261	6/18/11			Windsor	Customer Denies Access	No Reason Provided	Closed
262	6/18/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
263	6/18/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
264	6/18/11			Santa Maria	Customer Denies Access	Medical Concerns	Closed
265	6/18/11			Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
266	6/18/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
267	6/18/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
268	6/18/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
269	6/18/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
270	6/18/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
271	6/18/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
272	6/18/11			Santa Maria	Customer Denies Access	RF/EMF Concerns	Closed
273	6/18/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
274	6/18/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
275	6/18/11			San Anselmo	Customer Denies Access	No Reason Provided	Closed
276	6/18/11			San Francisco	Customer Denies Access	Other	Closed
277	6/18/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
278	6/18/11			Caspar	Customer Denies Access	Medical Concerns	Closed
279	6/18/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
280	6/18/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
281	6/18/11			Felton	Customer Denies Access	No Reason Provided	Closed
282	6/18/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
283	6/18/11			Carmel	Customer Denies Access	RF/EMF Concerns	Closed
284	6/18/11			San Francisco	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
285	6/18/11			San Francisco	Customer Denies Access	Other	Closed
286	6/19/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
287	6/19/11			Felton	Customer Denies Access	No Reason Provided	Closed
288	6/19/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
289	6/19/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
290	6/19/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
291	6/19/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
292	6/19/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
293	6/19/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
294	6/19/11			San Jose	Power Interruption	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
295	6/19/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
296	6/19/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
297	6/19/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
298	6/19/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
299	6/19/11			Clovis	Scheduling Problems	Under Investigation	Open
300	6/19/11			Pacific Grove	Customer Denies Access	No Reason Provided	Closed
301	6/19/11			Aptos	Customer Denies Access	No Reason Provided	Closed
302	6/19/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
303	6/19/11			Red Bluff	Power Interruption	Hi/Low Voltage	Closed
304	6/19/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
305	6/19/11			Aptos	Customer Denies Access	No Reason Provided	Closed
306	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
307	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
308	6/20/11			Bakersfield	Customer wants Smartmeter Removed	Other	Closed
309	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
310	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
311	6/20/11			Albion	Customer Denies Access	No Reason Provided	Closed
312	6/20/11			Carmel	Customer Denies Access	RF/EMF Concerns	Closed
313	6/20/11			Watsonville	Customer Denies Access	Other	Closed
314	6/20/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
315	6/20/11			San Francisco	SmartMeter Customer Communication	Unhappy with UTC/CGI notification	Closed
316	6/20/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
317	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
318	6/20/11			Lucerne	Customer Denies Access	No Reason Provided	Closed
319	6/20/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
320	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
321	6/20/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
322	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
323	6/20/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
324	6/20/11			Arcata	Customer Denies Access	RF/EMF Concerns	Closed
325	6/20/11			San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
326	6/20/11			Colfax	Customer Denies Access	No Reason Provided	Closed
327	6/20/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
328	6/20/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
329	6/20/11			Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
330	6/20/11			Scotts Valley	Customer Denies Access	Other	Closed
331	6/20/11			Scotts Valley	Customer Denies Access	Other	Closed
332	6/20/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
333	6/20/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
334	6/20/11			San Francisco	Wellington Installer	Under Investigation	Open
335	6/20/11			Carmel	Customer Denies Access	Accuracy of Meter	Closed
336	6/20/11			Danville	Meter Clearance	Meter/Module creating a hazard	Closed

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337	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
338	6/20/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
339	6/20/11			Walnut Creek	Scheduling Problems	Under Investigation	Open
340	6/20/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
341	6/20/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
342	6/20/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
343	6/20/11			Sebastopol	Customer Denies Access	No Reason Provided	Closed
344	6/20/11			Carmel	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
345	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
346	6/20/11			San Anselmo	Customer Denies Access	No Reason Provided	Closed
347	6/20/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
348	6/20/11			Sacramento	Meter Clearance	Under Investigation	Open
349	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
350	6/20/11			Scotts Valley	Customer Denies Access	Privacy Concerns	Closed
351	6/20/11			Soquel	Customer Denies Access	Customer Opts for Solar Power	Closed
352	6/20/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
353	6/20/11			San Francisco	Wellington Installer	Under Investigation	Open
354	6/20/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
355	6/20/11			East Palo Alto	Power Interruption	Under Investigation	Open
356	6/20/11			Stockton	Power Interruption	Under Investigation	Open
357	6/20/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
358	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
359	6/20/11			San Jose	Power Interruption	Under Investigation	Open
360	6/20/11			Watsonville	Customer Denies Access	Other	Closed
361	6/20/11			Scotts Valley	Customer Denies Access	Accuracy of Meter	Closed
362	6/20/11			San Francisco	Customer Denies Access	Other	Closed
363	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
364	6/20/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
365	6/20/11			Los Altos	Customer Denies Access	RF/EMF Concerns	Closed
366	6/20/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
367	6/20/11			Clearlake Oaks	Customer Denies Access	No Reason Provided	Closed
368	6/20/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
369	6/20/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
370	6/20/11			Corning	Customer Denies Access	RF/EMF Concerns	Closed
371	6/20/11			Fairfax	Customer Denies Access	No Reason Provided	Closed
372	6/20/11			Clearlake	Customer Denies Access	No Reason Provided	Closed
373	6/20/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
374	6/20/11			Aptos	Customer Denies Access	No Reason Provided	Closed
375	6/20/11			Corning	Power Interruption	Under Investigation	Open
376	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
377	6/20/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
378	6/20/11			Eureka	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
379	6/20/11			Muir Beach	Customer Denies Access	Medical Concerns	Closed
380	6/20/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
381	6/20/11			Scotts Valley	Customer Denies Access	Other	Closed
382	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
383	6/20/11			Eureka	Scheduling Problems	Other	Closed
384	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
385	6/20/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
386	6/20/11			San Anselmo	Customer Denies Access	RF/EMF Concerns	Closed
387	6/20/11			Scotts Valley	Customer Denies Access	Accuracy of Meter	Closed
388	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
389	6/20/11			Felton	Customer Denies Access	Privacy Concerns	Closed
390	6/20/11			Sonoma	Customer Denies Access	Other	Closed
391	6/20/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
392	6/20/11			San Jose	Power Interruption	Under Investigation	Open
393	6/20/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
394	6/20/11			San Rafael	Customer Denies Access	No Reason Provided	Closed
395	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
396	6/20/11			Redway	Customer Denies Access	RF/EMF Concerns	Closed
397	6/20/11			Seaside	Customer Denies Access	No Reason Provided	Closed
398	6/20/11			Carmel	Customer wants Smartmeter Removed	Unhappy with SM program	Closed
399	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
400	6/20/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
401	6/20/11			Los Osos	Customer Denies Access	Other	Closed
402	6/20/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
403	6/20/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
404	6/20/11			Cobb	Customer Denies Access	Accuracy of Meter	Closed
405	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
406	6/20/11			Clearlake	Customer Denies Access	No Reason Provided	Closed
407	6/20/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
408	6/20/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
409	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
410	6/20/11			Soledad	Power Interruption	Partial Power Outage	Closed
411	6/20/11			Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
412	6/20/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
413	6/20/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
414	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
415	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
416	6/20/11			Scotts Valley	Customer Denies Access	Accuracy of Meter	Closed
417	6/20/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
418	6/20/11			Paso Robles	Inquiry Regarding Appliances Affected	Other	Closed
419	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
420	6/20/11			Scotts Valley	Customer Denies Access	Accuracy of Meter	Closed

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421	6/20/11			San Francisco	Customer Denies Access	Other	Closed
422	6/20/11			Santa Rosa	Customer Denies Access	Medical Concerns	Closed
423	6/20/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
424	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
425	6/20/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
426	6/20/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
427	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
428	6/20/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
429	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
430	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
431	6/20/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
432	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
433	6/20/11			Sausalito	Customer Denies Access	RF/EMF Concerns	Closed
434	6/20/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
435	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
436	6/20/11			Caspar	Customer Denies Access	Medical Concerns	Closed
437	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
438	6/20/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
439	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
440	6/20/11			Lompoc	Customer Denies Access	No Reason Provided	Closed
441	6/20/11			Lompoc	Customer Denies Access	Other	Closed
442	6/20/11			Scotts Valley	Customer Denies Access	Accuracy of Meter	Closed
443	6/20/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
444	6/20/11			Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
445	6/20/11			Scotts Valley	Customer Denies Access	Accuracy of Meter	Closed
446	6/20/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
447	6/20/11			San Anselmo	Customer Denies Access	Other	Closed
448	6/20/11			Scotts Valley	Customer Denies Access	Other	Closed
449	6/20/11			Paso Robles	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
450	6/20/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
451	6/20/11			Pleasanton	Claims - Appliances	Under Investigation	Open
452	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
453	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
454	6/20/11			Scotts Valley	Customer Denies Access	Other	Closed
455	6/20/11			Los Osos	Customer Denies Access	No Reason Provided	Closed
456	6/20/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
457	6/20/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
458	6/20/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
459	6/20/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
460	6/20/11			Scotts Valley	Customer Denies Access	Accuracy of Meter	Closed
461	6/20/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
462	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
463	6/20/11			Pleasant Hill	Inquiry Regarding Appliances Affected	Under Investigation	Open
464	6/20/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
465	6/20/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
466	6/20/11			San Anselmo	Customer Denies Access	RF/EMF Concerns	Closed
467	6/20/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
468	6/21/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
469	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
470	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
471	6/21/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
472	6/21/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
473	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
474	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
475	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
476	6/21/11			Clearlake	Customer Denies Access	No Reason Provided	Closed
477	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
478	6/21/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
479	6/21/11			Scotts Valley	Customer Denies Access	Accuracy of Meter	Closed
480	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
481	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
482	6/21/11			Watsonville	Customer Denies Access	Other	Closed
483	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
484	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
485	6/21/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
486	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
487	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
488	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
489	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
490	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
491	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
492	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
493	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
494	6/21/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
495	6/21/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
496	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
497	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
498	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
499	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
500	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
501	6/21/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
502	6/21/11			San Francisco	Wellington Installer	Under Investigation	Open
503	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
504	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed

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505	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
506	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
507	6/21/11			Newark	Customer Denies Access	Concerns from Media Reports	Closed
508	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
509	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
510	6/21/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
511	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
512	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
513	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
514	6/21/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
515	6/21/11			Aptos	Customer Denies Access	No Reason Provided	Closed
516	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
517	6/21/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
518	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
519	6/21/11			Watsonville	Customer Denies Access	Other	Closed
520	6/21/11			Watsonville	Customer Denies Access	Privacy Concerns	Closed
521	6/21/11			Nice	Customer Denies Access	Accuracy of Meter	Closed
522	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
523	6/21/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
524	6/21/11			Nice	Customer Denies Access	No Reason Provided	Closed
525	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
526	6/21/11			Richmond	Customer Denies Access	No Reason Provided	Closed
527	6/21/11			Freedom	Customer Denies Access	Medical Concerns	Closed
528	6/21/11			Fairfield	Meter / Module Equipment (Mfg.)	Meter/Module Equipment	Closed
529	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
530	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
531	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
532	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
533	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
534	6/21/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
535	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
536	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
537	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
538	6/21/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
539	6/21/11			Watsonville	Customer Denies Access	Other	Closed
540	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
541	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
542	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
543	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
544	6/21/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
545	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
546	6/21/11			San Francisco	Customer Denies Access	No Reason Provided	Closed

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547	6/21/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
548	6/21/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
549	6/21/11			Watsonville	Customer Denies Access	Privacy Concerns	Closed
550	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
551	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
552	6/21/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
553	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
554	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
555	6/21/11			Hidden Valley Lake	Customer Denies Access	Other	Closed
556	6/21/11			Redway	Customer Denies Access	No Reason Provided	Closed
557	6/21/11			Eureka	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
558	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
559	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
560	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
561	6/21/11			Grass Valley	Inquiry Regarding Appliances Affected	Under Investigation	Open
562	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
563	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
564	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
565	6/21/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
566	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
567	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
568	6/21/11			Soquel	Customer Denies Access	Medical Concerns	Closed
569	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
570	6/21/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
571	6/21/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
572	6/21/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
573	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
574	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
575	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
576	6/21/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
577	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
578	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
579	6/21/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
580	6/21/11			Watsonville	Customer Denies Access	Privacy Concerns	Closed
581	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
582	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
583	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
584	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
585	6/21/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
586	6/21/11			Aptos	Customer Denies Access	Medical Concerns	Closed
587	6/21/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
588	6/21/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed

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589	6/21/11			Arcata	Customer Denies Access	No Reason Provided	Closed
590	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
591	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
592	6/21/11			Scotts Valley	Customer Denies Access	Privacy Concerns	Closed
593	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
594	6/21/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
595	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
596	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
597	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
598	6/21/11			Soquel	Customer Denies Access	Medical Concerns	Closed
599	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
600	6/21/11			Soquel	Customer Denies Access	Medical Concerns	Closed
601	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
602	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
603	6/21/11			Alameda	Customer Denies Access	No Reason Provided	Closed
604	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
605	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
606	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
607	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
608	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
609	6/21/11			Carmel	Meter / Module Equipment (Mfg.)	Under Investigation	Open
610	6/21/11			Sacramento	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
611	6/21/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
612	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
613	6/21/11			Aromas	Customer Denies Access	RF/EMF Concerns	Closed
614	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
615	6/21/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
616	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
617	6/21/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
618	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
619	6/21/11			Ben Lomond	Customer Denies Access	RF/EMF Concerns	Closed
620	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
621	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
622	6/21/11			Belvedere	Customer Denies Access	No Reason Provided	Closed
623	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
624	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
625	6/21/11			Soquel	Customer Denies Access	Medical Concerns	Closed
626	6/21/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
627	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
628	6/21/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
629	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
630	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed

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631	6/21/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
632	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
633	6/21/11			Soquel	Customer Denies Access	Medical Concerns	Closed
634	6/21/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
635	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
636	6/21/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
637	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
638	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
639	6/21/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
640	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
641	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
642	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
643	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
644	6/21/11			Watsonville	Customer Denies Access	Privacy Concerns	Closed
645	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
646	6/21/11			Oakland	Scheduling Problems	Unable to complete	Closed
647	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
648	6/21/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
649	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
650	6/21/11			Los Olivos	Customer Denies Access	RF/EMF Concerns	Closed
651	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
652	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
653	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
654	6/21/11			Watsonville	Customer Denies Access	Customer Opts for Solar Power	Closed
655	6/21/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
656	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
657	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
658	6/21/11			Lucerne	Customer Denies Access	RF/EMF Concerns	Closed
659	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
660	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
661	6/21/11			Oakland	Customer Denies Access	No Reason Provided	Closed
662	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
663	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
664	6/21/11			Upper Lake	Customer Denies Access	Medical Concerns	Closed
665	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
666	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
667	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
668	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
669	6/21/11			San Anselmo	Customer Denies Access	RF/EMF Concerns	Closed
670	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
671	6/21/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
672	6/21/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed

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673	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
674	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
675	6/21/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
676	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
677	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
678	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
679	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
680	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
681	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
682	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
683	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
684	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
685	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
686	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
687	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
688	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
689	6/21/11			Novato	Customer Denies Access	No Reason Provided	Closed
690	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
691	6/21/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
692	6/21/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
693	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
694	6/21/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
695	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
696	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
697	6/21/11			Aptos	Customer Denies Access	No Reason Provided	Closed
698	6/21/11			Aptos	Customer Denies Access	No Reason Provided	Closed
699	6/21/11			Aptos	Customer Denies Access	No Reason Provided	Closed
700	6/21/11			Lafayette	Customer Denies Access	Medical Concerns	Closed
701	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
702	6/21/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
703	6/21/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
704	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
705	6/21/11			Soquel	Customer Denies Access	Other	Closed
706	6/21/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
707	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
708	6/21/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
709	6/21/11			Aptos	Customer Denies Access	No Reason Provided	Closed
710	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
711	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
712	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
713	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
714	6/21/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed

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715	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
716	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
717	6/21/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
718	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
719	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
720	6/21/11			Soquel	Customer Denies Access	Medical Concerns	Closed
721	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
722	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
723	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
724	6/21/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
725	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
726	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
727	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
728	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
729	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
730	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
731	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
732	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
733	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
734	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
735	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
736	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
737	6/21/11			Grass Valley	Customer Denies Access	RF/EMF Concerns	Closed
738	6/21/11			Soquel	Customer Denies Access	No Reason Provided	Closed
739	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
740	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
741	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
742	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
743	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
744	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
745	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
746	6/21/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
747	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
748	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
749	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
750	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
751	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
752	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
753	6/21/11			Richmond	Customer Denies Access	No Reason Provided	Closed
754	6/21/11			Soquel	Customer Denies Access	Other	Closed
755	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
756	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
757	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
758	6/21/11			Soquel	Customer Denies Access	Other	Closed
759	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
760	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
761	6/21/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
762	6/21/11			San Carlos	Claims - Appliances	Under Investigation	Open
763	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
764	6/21/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
765	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
766	6/21/11			San Francisco	Power Interruption	Under Investigation	Open
767	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
768	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
769	6/21/11			Soquel	Customer Denies Access	Medical Concerns	Closed
770	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
771	6/21/11			Aptos	Customer Denies Access	Medical Concerns	Closed
772	6/21/11			Scotts Valley	Customer Denies Access	Other	Closed
773	6/21/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
774	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
775	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
776	6/21/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
777	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
778	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
779	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
780	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
781	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
782	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
783	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
784	6/21/11			Los Gatos	Meter Clearance	Under Investigation	Open
785	6/21/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
786	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
787	6/21/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
788	6/21/11			Redwood City	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
789	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
790	6/21/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
791	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
792	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
793	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
794	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
795	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
796	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
797	6/21/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
798	6/21/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed

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799	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
800	6/21/11			Guerneville	Customer Denies Access	Customer Opts for Solar Power	Closed
801	6/21/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
802	6/21/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
803	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
804	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
805	6/22/11			Carmel	Customer Denies Access	No Reason Provided	Closed
806	6/22/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
807	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
808	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
809	6/22/11			Watsonville	Customer Denies Access	Other	Closed
810	6/22/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
811	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
812	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
813	6/22/11			Cobb	Customer Denies Access	Medical Concerns	Closed
814	6/22/11			Soquel	Customer Denies Access	Medical Concerns	Closed
815	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
816	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
817	6/22/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
818	6/22/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
819	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
820	6/22/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
821	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
822	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
823	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
824	6/22/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
825	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
826	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
827	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
828	6/22/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
829	6/22/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
830	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
831	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
832	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
833	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
834	6/22/11			Scotts Valley	Customer Denies Access	Accuracy of Meter	Closed
835	6/22/11			Clearlake	Customer Denies Access	Medical Concerns	Closed
836	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
837	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
838	6/22/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
839	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
840	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed

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841	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
842	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
843	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
844	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
845	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
846	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
847	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
848	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
849	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
850	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
851	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
852	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
853	6/22/11			Petrolia	Customer Denies Access	RF/EMF Concerns	Closed
854	6/22/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
855	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
856	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
857	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
858	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
859	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
860	6/22/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
861	6/22/11			Hidden Valley Lake	Customer Denies Access	RF/EMF Concerns	Closed
862	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
863	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
864	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
865	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
866	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
867	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
868	6/22/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
869	6/22/11			Santa Cruz	Customer Denies Access	Other	Closed
870	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
871	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
872	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
873	6/22/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
874	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
875	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
876	6/22/11			Little River	Customer Denies Access	No Reason Provided	Closed
877	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
878	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
879	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
880	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
881	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
882	6/22/11			Watsonville	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
883	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
884	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
885	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
886	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
887	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
888	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
889	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
890	6/22/11			Soquel	Customer Denies Access	No Reason Provided	Closed
891	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
892	6/22/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
893	6/22/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
894	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
895	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
896	6/22/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
897	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
898	6/22/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
899	6/22/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
900	6/22/11			Atascadero	Customer Denies Access	No Reason Provided	Closed
901	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
902	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
903	6/22/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
904	6/22/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
905	6/22/11			Nice	Customer Denies Access	RF/EMF Concerns	Closed
906	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
907	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
908	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
909	6/22/11			Nice	Customer Denies Access	Accuracy of Meter	Closed
910	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
911	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
912	6/22/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
913	6/22/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
914	6/22/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
915	6/22/11			Soquel	Customer Denies Access	No Reason Provided	Closed
916	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
917	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
918	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
919	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
920	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
921	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
922	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
923	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
924	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed

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925	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
926	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
927	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
928	6/22/11			Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
929	6/22/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
930	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
931	6/22/11			Santa Cruz	Customer Denies Access	Other	Closed
932	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
933	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
934	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
935	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
936	6/22/11			Capitola	Customer Denies Access	No Reason Provided	Closed
937	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
938	6/22/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
939	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
940	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
941	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
942	6/22/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
943	6/22/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
944	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
945	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
946	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
947	6/22/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
948	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
949	6/22/11			Aptos	Customer Denies Access	Other	Closed
950	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
951	6/22/11			Cobb	Customer Denies Access	No Reason Provided	Closed
952	6/22/11			San Jose	Power Interruption	Under Investigation	Open
953	6/22/11			Chualar	Customer Denies Access	RF/EMF Concerns	Closed
954	6/22/11			Paso Robles	Customer Denies Access	RF/EMF Concerns	Closed
955	6/22/11			Chualar	Customer Denies Access	RF/EMF Concerns	Closed
956	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
957	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
958	6/22/11			Capitola	Customer Denies Access	Medical Concerns	Closed
959	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
960	6/22/11			Santa Cruz	Customer Denies Access	Other	Closed
961	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
962	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
963	6/22/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
964	6/22/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
965	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
966	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed

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967	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
968	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
969	6/22/11			Albion	Customer Denies Access	No Reason Provided	Closed
970	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
971	6/22/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
972	6/22/11			Witter Springs	Customer Denies Access	Accuracy of Meter	Closed
973	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
974	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
975	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
976	6/22/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
977	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
978	6/22/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
979	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
980	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
981	6/22/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
982	6/22/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
983	6/22/11			Carmel	Customer Denies Access	RF/EMF Concerns	Closed
984	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
985	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
986	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
987	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
988	6/22/11			San Francisco	Customer Denies Access	Customer Opts for Solar Power	Closed
989	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
990	6/22/11			Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
991	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
992	6/22/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
993	6/22/11			Oakland	Meter Clearance	Meter/Module clearance issues	Closed
994	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
995	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
996	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
997	6/22/11			Soquel	Customer Denies Access	No Reason Provided	Closed
998	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
999	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1000	6/22/11			Scotts Valley	Customer Denies Access	Accuracy of Meter	Closed
1001	6/22/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1002	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1003	6/22/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1004	6/22/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1005	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1006	6/22/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1007	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1008	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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1009	6/22/11			Santa Cruz	Customer Denies Access	Other	Closed
1010	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1011	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1012	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1013	6/22/11			San Anselmo	Customer Denies Access	No Reason Provided	Closed
1014	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1015	6/22/11			Big Sur	Customer Denies Access	No Reason Provided	Closed
1016	6/22/11			Carmel	Customer Denies Access	No Reason Provided	Closed
1017	6/22/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1018	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1019	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1020	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1021	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1022	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1023	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1024	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1025	6/22/11			San Anselmo	Customer Denies Access	No Reason Provided	Closed
1026	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1027	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1028	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1029	6/22/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1030	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1031	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1032	6/22/11			Cupertino	Customer Denies Access	Concerns from Media Reports	Closed
1033	6/22/11			Los Gatos	Customer Denies Access	RF/EMF Concerns	Closed
1034	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1035	6/22/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
1036	6/22/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1037	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1038	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1039	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1040	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1041	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1042	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1043	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1044	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1045	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1046	6/22/11			Monterey	Customer Denies Access	No Reason Provided	Closed
1047	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1048	6/22/11			Freedom	Customer Denies Access	Concerns from Media Reports	Closed
1049	6/22/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1050	6/22/11			Pittsburg	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1051	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1052	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1053	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1054	6/22/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
1055	6/22/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1056	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1057	6/22/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
1058	6/22/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1059	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1060	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1061	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1062	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1063	6/22/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1064	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1065	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1066	6/22/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1067	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1068	6/22/11			Watsonville	Customer Denies Access	Other	Closed
1069	6/22/11			Watsonville	Customer Denies Access	Privacy Concerns	Closed
1070	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1071	6/22/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1072	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1073	6/22/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1074	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1075	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1076	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1077	6/22/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1078	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1079	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1080	6/22/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1081	6/22/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1082	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1083	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1084	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1085	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1086	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1087	6/22/11			Soquel	Customer Denies Access	Other	Closed
1088	6/22/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
1089	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1090	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1091	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1092	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed

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1093	6/22/11			Nice	Customer Denies Access	Accuracy of Meter	Closed
1094	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1095	6/22/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1096	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1097	6/22/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1098	6/22/11			Freedom	Customer Denies Access	Concerns from Media Reports	Closed
1099	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1100	6/22/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1101	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1102	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1103	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1104	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1105	6/22/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1106	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1107	6/22/11			Hillsborough	Customer Denies Access	No Reason Provided	Closed
1108	6/22/11			Carmel	Customer Denies Access	Medical Concerns	Closed
1109	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1110	6/22/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1111	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1112	6/22/11			Santa Cruz	Customer Denies Access	Other	Closed
1113	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1114	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1115	6/22/11			Pebble Beach	Customer Denies Access	No Reason Provided	Closed
1116	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1117	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1118	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1119	6/22/11			Pacific Grove	Customer Denies Access	Concerns from Media Reports	Closed
1120	6/22/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1121	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1122	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1123	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1124	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1125	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1126	6/22/11			San Anselmo	Customer Denies Access	RF/EMF Concerns	Closed
1127	6/22/11			Clearlake Oaks	Customer Denies Access	RF/EMF Concerns	Closed
1128	6/22/11			Ben Lomond	Customer Denies Access	RF/EMF Concerns	Closed
1129	6/22/11			Oakland	Customer Denies Access	No Reason Provided	Closed
1130	6/22/11			San Anselmo	Customer Denies Access	Other	Closed
1131	6/22/11			San Anselmo	Customer Denies Access	Other	Closed
1132	6/22/11			Oakland	Customer Denies Access	No Reason Provided	Closed
1133	6/22/11			Bakersfield	Power Interruption	Under Investigation	Open
1134	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1135	6/22/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1136	6/22/11			Santa Cruz	Customer Denies Access	Customer Opts for Solar Power	Closed
1137	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1138	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1139	6/22/11			Monterey	Customer Denies Access	RF/EMF Concerns	Closed
1140	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1141	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1142	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1143	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1144	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1145	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1146	6/22/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1147	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1148	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1149	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1150	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1151	6/22/11			Monterey	Customer Denies Access	No Reason Provided	Closed
1152	6/22/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1153	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1154	6/22/11			Soquel	Customer Denies Access	Other	Closed
1155	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1156	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1157	6/22/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1158	6/22/11			Novato	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
1159	6/22/11			Chico	Scheduling Problems	Unable to complete	Closed
1160	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1161	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1162	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1163	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1164	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1165	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1166	6/22/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1167	6/22/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
1168	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1169	6/22/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1170	6/22/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
1171	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1172	6/22/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1173	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1174	6/22/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1175	6/22/11			Scotts Valley	Customer Denies Access	Customer Opts for Solar Power	Closed
1176	6/22/11			Watsonville	Customer Denies Access	Other	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1177	6/22/11			Los Gatos	Customer Denies Access	Accuracy of Meter	Closed
1178	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1179	6/22/11			Carmel Valley	Customer Denies Access	Medical Concerns	Closed
1180	6/22/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1181	6/22/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1182	6/22/11			Middletown	Customer Denies Access	No Reason Provided	Closed
1183	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1184	6/22/11			San Francisco	Wellington Installer	Under Investigation	Open
1185	6/22/11			Santa Cruz	Customer Denies Access	Other	Closed
1186	6/22/11			Santa Cruz	Customer Denies Access	Other	Closed
1187	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1188	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1189	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1190	6/22/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1191	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1192	6/22/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1193	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1194	6/22/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1195	6/22/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1196	6/22/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1197	6/22/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1198	6/22/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1199	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1200	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1201	6/23/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1202	6/23/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1203	6/23/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
1204	6/23/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1205	6/23/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1206	6/23/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
1207	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1208	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1209	6/23/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1210	6/23/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1211	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1212	6/23/11			Carmel	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
1213	6/23/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1214	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1215	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1216	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1217	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1218	6/23/11			San Francisco	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1219	6/23/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1220	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1221	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1222	6/23/11			Clearlake Oaks	Customer Denies Access	RF/EMF Concerns	Closed
1223	6/23/11			Clearlake Oaks	Customer Denies Access	Medical Concerns	Closed
1224	6/23/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
1225	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1226	6/23/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1227	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1228	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1229	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1230	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1231	6/23/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1232	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1233	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1234	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1235	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1236	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1237	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1238	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1239	6/23/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1240	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1241	6/23/11			Templeton	Customer Denies Access	Concerns from Media Reports	Closed
1242	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1243	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1244	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1245	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1246	6/23/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1247	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1248	6/23/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1249	6/23/11			Santa Cruz	Customer Denies Access	Other	Closed
1250	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1251	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1252	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1253	6/23/11			Felton	Customer Denies Access	Medical Concerns	Closed
1254	6/23/11			San Anselmo	Customer Denies Access	No Reason Provided	Closed
1255	6/23/11			San Anselmo	Customer Denies Access	No Reason Provided	Closed
1256	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1257	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1258	6/23/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1259	6/23/11			Clearlake Oaks	Customer Denies Access	Accuracy of Meter	Closed
1260	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1261	6/23/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1262	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1263	6/23/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
1264	6/23/11			Redway	Customer Denies Access	No Reason Provided	Closed
1265	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1266	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1267	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1268	6/23/11			Freedom	Customer Denies Access	Concerns from Media Reports	Closed
1269	6/23/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
1270	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1271	6/23/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
1272	6/23/11			Monterey	Customer Denies Access	Medical Concerns	Closed
1273	6/23/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1274	6/23/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1275	6/23/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1276	6/23/11			Carmel	Customer Denies Access	Accuracy of Meter	Closed
1277	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1278	6/23/11			San Jose	Customer Denies Access	Accuracy of Meter	Closed
1279	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1280	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1281	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1282	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1283	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1284	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1285	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1286	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1287	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1288	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1289	6/23/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1290	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1291	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1292	6/23/11			Santa Maria	Customer Denies Access	RF/EMF Concerns	Closed
1293	6/23/11			Santa Cruz	Customer Denies Access	Other	Closed
1294	6/23/11			Phillipsville	Customer Denies Access	Concerns from Media Reports	Closed
1295	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1296	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1297	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1298	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1299	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1300	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1301	6/23/11			Petrolia	Customer Denies Access	RF/EMF Concerns	Closed
1302	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1303	6/23/11			San Luis Obispo	Customer Denies Access	Accuracy of Meter	Closed
1304	6/23/11			Watsonville	Scheduling Problems	Under Investigation	Open
1305	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1306	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1307	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1308	6/23/11			Santa Cruz	Customer Denies Access	Other	Closed
1309	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1310	6/23/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1311	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1312	6/23/11			Pacific Grove	Customer Denies Access	Medical Concerns	Closed
1313	6/23/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1314	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1315	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1316	6/23/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1317	6/23/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
1318	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1319	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1320	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1321	6/23/11			Redding	Customer Denies Access	No Reason Provided	Closed
1322	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1323	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1324	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1325	6/23/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1326	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1327	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1328	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1329	6/23/11			Arroyo Grande	Customer Denies Access	Medical Concerns	Closed
1330	6/23/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1331	6/23/11			Redway	Customer Denies Access	No Reason Provided	Closed
1332	6/23/11			Redway	Customer Denies Access	No Reason Provided	Closed
1333	6/23/11			Redway	Customer Denies Access	No Reason Provided	Closed
1334	6/23/11			Woodacre	Customer Denies Access	No Reason Provided	Closed
1335	6/23/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1336	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1337	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1338	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1339	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1340	6/23/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1341	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1342	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1343	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1344	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1345	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1346	6/23/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
1347	6/23/11			San Francisco	Meter Clearance	Under Investigation	Open
1348	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1349	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1350	6/23/11			Watsonville	Customer Denies Access	Privacy Concerns	Closed
1351	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1352	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1353	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1354	6/23/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1355	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1356	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1357	6/23/11			Santa Cruz	Customer Denies Access	Other	Closed
1358	6/23/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1359	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1360	6/23/11			Quincy	Customer Denies Access	Accuracy of Meter	Closed
1361	6/23/11			San Francisco	Wellington Installer	Other	Closed
1362	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1363	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1364	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1365	6/23/11			Oakland	Power Interruption	Under Investigation	Open
1366	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1367	6/23/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1368	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1369	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1370	6/23/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1371	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1372	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1373	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1374	6/23/11			Santa Cruz	Customer Denies Access	Customer Opts for Solar Power	Closed
1375	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1376	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1377	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1378	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1379	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1380	6/23/11			Cobb	Customer Denies Access	No Reason Provided	Closed
1381	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1382	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1383	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1384	6/23/11			Petrolia	Customer Denies Access	RF/EMF Concerns	Closed
1385	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1386	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1387	6/23/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1388	6/23/11			Moraga	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
1389	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1390	6/23/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1391	6/23/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
1392	6/23/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1393	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1394	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1395	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1396	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1397	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1398	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1399	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1400	6/23/11			Bolinas	Customer Denies Access	No Reason Provided	Closed
1401	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1402	6/23/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
1403	6/23/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
1404	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1405	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1406	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1407	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1408	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1409	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1410	6/23/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1411	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1412	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1413	6/23/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
1414	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1415	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1416	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1417	6/23/11			Watsonville	Customer Denies Access	Other	Closed
1418	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1419	6/23/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1420	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1421	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1422	6/23/11			Carmel	Inquiry Regarding Appliances Affected	Under Investigation	Open
1423	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1424	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1425	6/23/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
1426	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1427	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1428	6/23/11			Santa Cruz	Customer Denies Access	Other	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1429	6/23/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1430	6/23/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1431	6/23/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1432	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1433	6/23/11			Watsonville	Customer Denies Access	Other	Closed
1434	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1435	6/23/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1436	6/23/11			Salyer	Customer Denies Access	Concerns from Media Reports	Closed
1437	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1438	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1439	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1440	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1441	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1442	6/23/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1443	6/23/11			Lucerne	Customer Denies Access	No Reason Provided	Closed
1444	6/23/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1445	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1446	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1447	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1448	6/23/11			Santa Cruz	Customer Denies Access	Other	Closed
1449	6/23/11			Arcata	Customer Denies Access	RF/EMF Concerns	Closed
1450	6/23/11			Novato	Customer wants Smartmeter Removed	Other	Closed
1451	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1452	6/23/11			Santa Cruz	Customer Denies Access	Other	Closed
1453	6/23/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1454	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1455	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1456	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1457	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1458	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1459	6/23/11			Redway	Customer Denies Access	No Reason Provided	Closed
1460	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1461	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1462	6/23/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1463	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1464	6/23/11			San Francisco	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
1465	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1466	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1467	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1468	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1469	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1470	6/23/11			Santa Cruz	Customer Denies Access	Other	Closed

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1471	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1472	6/23/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1473	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1474	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1475	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1476	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1477	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1478	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1479	6/23/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1480	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1481	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1482	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1483	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1484	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1485	6/23/11			Santa Cruz	Customer Denies Access	Other	Closed
1486	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1487	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1488	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1489	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1490	6/23/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1491	6/23/11			Nice	Customer Denies Access	RF/EMF Concerns	Closed
1492	6/23/11			San Jose	Customer Denies Access	No Reason Provided	Closed
1493	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1494	6/23/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
1495	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1496	6/23/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1497	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1498	6/23/11			Lakeport	Meter Clearance	Under Investigation	Open
1499	6/23/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1500	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1501	6/23/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1502	6/23/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1503	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1504	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1505	6/23/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1506	6/23/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
1507	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1508	6/23/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
1509	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1510	6/23/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1511	6/23/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1512	6/23/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed

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1513	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1514	6/23/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1515	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1516	6/23/11			Freedom	Customer Denies Access	No Reason Provided	Closed
1517	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1518	6/23/11			Santa Cruz	Customer Denies Access	Customer Opts for Solar Power	Closed
1519	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1520	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1521	6/23/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
1522	6/23/11			Pacific Grove	Customer Denies Access	RF/EMF Concerns	Closed
1523	6/23/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
1524	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1525	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1526	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1527	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1528	6/23/11			San Jose	Inquiry Regarding Appliances Affected	RF Interference - Baby Monitor	Closed
1529	6/23/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1530	6/23/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1531	6/23/11			San Jose	Customer Denies Access	No Reason Provided	Closed
1532	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1533	6/23/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1534	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1535	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1536	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1537	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1538	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1539	6/23/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1540	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1541	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1542	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1543	6/23/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1544	6/23/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1545	6/23/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1546	6/23/11			Corte Madera	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
1547	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1548	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1549	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1550	6/23/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1551	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1552	6/23/11			Albion	Customer Denies Access	Accuracy of Meter	Closed
1553	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1554	6/23/11			Nipomo	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1555	6/23/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1556	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1557	6/23/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1558	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1559	6/23/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1560	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1561	6/23/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1562	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1563	6/23/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1564	6/23/11			Richmond	Customer Denies Access	Medical Concerns	Closed
1565	6/23/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1566	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1567	6/23/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1568	6/23/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
1569	6/23/11			Clearlake Oaks	Customer Denies Access	Medical Concerns	Closed
1570	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1571	6/23/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1572	6/24/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1573	6/24/11			Elk	Customer Denies Access	No Reason Provided	Closed
1574	6/24/11			Big Sur	Customer Denies Access	No Reason Provided	Closed
1575	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1576	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1577	6/24/11			San Francisco	Customer Denies Access	Other	Closed
1578	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1579	6/24/11			Santa Maria	Power Interruption	Partial Power Outage	Closed
1580	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1581	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1582	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1583	6/24/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1584	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1585	6/24/11			Nice	Customer Denies Access	Concerns from Media Reports	Closed
1586	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1587	6/24/11			Clovis	Customer wants Smartmeter Removed	Other	Closed
1588	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1589	6/24/11			Los Osos	Customer Denies Access	Medical Concerns	Closed
1590	6/24/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1591	6/24/11			Point Arena	Customer Denies Access	Medical Concerns	Closed
1592	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1593	6/24/11			Olema	Customer Denies Access	Medical Concerns	Closed
1594	6/24/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
1595	6/24/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
1596	6/24/11			Capitola	Customer Denies Access	Accuracy of Meter	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1597	6/24/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1598	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1599	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1600	6/24/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1601	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1602	6/24/11			Mineral	Inquiry Regarding Appliances Affected	RF Interference - Breaker	Closed
1603	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1604	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1605	6/24/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
1606	6/24/11			Clearlake	Customer Denies Access	No Reason Provided	Closed
1607	6/24/11			Pacific Grove	Customer Denies Access	Other	Closed
1608	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1609	6/24/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1610	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1611	6/24/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1612	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1613	6/24/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1614	6/24/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1615	6/24/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1616	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1617	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1618	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1619	6/24/11			Watsonville	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
1620	6/24/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1621	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1622	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1623	6/24/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
1624	6/24/11			Clearlake Oaks	Customer Denies Access	Concerns from Media Reports	Closed
1625	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1626	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1627	6/24/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1628	6/24/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1629	6/24/11			Nevada City	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
1630	6/24/11			Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
1631	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1632	6/24/11			San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
1633	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1634	6/24/11			Ukiah	Customer Denies Access	Customer Opts for Solar Power	Closed
1635	6/24/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
1636	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1637	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1638	6/24/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1639	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1640	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1641	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1642	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1643	6/24/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1644	6/24/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1645	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1646	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1647	6/24/11			San Francisco	Customer Denies Access	Other	Closed
1648	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1649	6/24/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
1650	6/24/11			Watsonville	Customer Denies Access	Privacy Concerns	Closed
1651	6/24/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1652	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1653	6/24/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1654	6/24/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1655	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1656	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1657	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1658	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1659	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1660	6/24/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1661	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1662	6/24/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
1663	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1664	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1665	6/24/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1666	6/24/11			Willits	Customer Denies Access	No Reason Provided	Closed
1667	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1668	6/24/11			San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
1669	6/24/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1670	6/24/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1671	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1672	6/24/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1673	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1674	6/24/11			Freedom	Customer Denies Access	No Reason Provided	Closed
1675	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1676	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1677	6/24/11			Willits	Customer Denies Access	Other	Closed
1678	6/24/11			Geyserville	Customer wants Smartmeter Removed	No Reason Provided	Closed
1679	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1680	6/24/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed

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1681	6/24/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1682	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1683	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1684	6/24/11			Clearlake Oaks	Customer Denies Access	Concerns from Media Reports	Closed
1685	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1686	6/24/11			Sebastopol	Customer Denies Access	Medical Concerns	Closed
1687	6/24/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1688	6/24/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1689	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1690	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1691	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1692	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1693	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1694	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1695	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1696	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1697	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1698	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1699	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1700	6/24/11			Soledad	Customer Denies Access	RF/EMF Concerns	Closed
1701	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1702	6/24/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
1703	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1704	6/24/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1705	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1706	6/24/11			Castroville	Customer Denies Access	Privacy Concerns	Closed
1707	6/24/11			Santa Cruz	Customer Denies Access	Other	Closed
1708	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1709	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1710	6/24/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1711	6/24/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1712	6/24/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1713	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1714	6/24/11			San Francisco	Scheduling Problems	Other	Closed
1715	6/24/11			San Francisco	Customer Denies Access	Other	Closed
1716	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1717	6/24/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
1718	6/24/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
1719	6/24/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1720	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1721	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1722	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1723	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1724	6/24/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1725	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1726	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1727	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1728	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1729	6/24/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1730	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1731	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1732	6/24/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1733	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1734	6/24/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1735	6/24/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
1736	6/24/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1737	6/24/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1738	6/24/11			Big Sur	Customer Denies Access	No Reason Provided	Closed
1739	6/24/11			Big Sur	Customer Denies Access	No Reason Provided	Closed
1740	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1741	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1742	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1743	6/24/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1744	6/24/11			Ben Lomond	Customer Denies Access	Other	Closed
1745	6/24/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
1746	6/24/11			Santa Cruz	Customer Denies Access	Other	Closed
1747	6/24/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1748	6/24/11			Saratoga	Customer Denies Access	No Reason Provided	Closed
1749	6/24/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
1750	6/24/11			Carmel	Customer Denies Access	No Reason Provided	Closed
1751	6/24/11			Pebble Beach	Meter Clearance	Under Investigation	Open
1752	6/24/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1753	6/24/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1754	6/24/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
1755	6/24/11			San Francisco	Claims - Appliances	Under Investigation	Open
1756	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1757	6/24/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1758	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1759	6/24/11			Templeton	Customer Denies Access	No Reason Provided	Closed
1760	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1761	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1762	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1763	6/24/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1764	6/24/11			San Francisco	Customer Denies Access	No Reason Provided	Closed

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1765	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1766	6/24/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1767	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1768	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1769	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1770	6/24/11			Carmel	Customer Denies Access	No Reason Provided	Closed
1771	6/24/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1772	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1773	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1774	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1775	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1776	6/24/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1777	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1778	6/24/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1779	6/24/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
1780	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1781	6/24/11			Los Gatos	Customer Denies Access	Other	Closed
1782	6/24/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1783	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1784	6/24/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1785	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1786	6/24/11			Oak Run	Scheduling Problems	Other	Closed
1787	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1788	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1789	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1790	6/24/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1791	6/24/11			Atascadero	Customer Denies Access	Accuracy of Meter	Closed
1792	6/24/11			Scotts Valley	Customer Denies Access	Other	Closed
1793	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1794	6/24/11			Loleta	Customer Denies Access	RF/EMF Concerns	Closed
1795	6/24/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1796	6/24/11			Watsonville	Customer Denies Access	Other	Closed
1797	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1798	6/24/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1799	6/24/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1800	6/24/11			Pacific Grove	Customer Denies Access	Medical Concerns	Closed
1801	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1802	6/24/11			Felton	Customer Denies Access	No Reason Provided	Closed
1803	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1804	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1805	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1806	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1807	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1808	6/24/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1809	6/24/11			Felton	Customer Denies Access	Medical Concerns	Closed
1810	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1811	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1812	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1813	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1814	6/24/11			San Rafael	Customer Denies Access	RF/EMF Concerns	Closed
1815	6/24/11			Lucerne	Customer Denies Access	Medical Concerns	Closed
1816	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1817	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1818	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1819	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1820	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1821	6/24/11			Paso Robles	Customer Denies Access	No Reason Provided	Closed
1822	6/24/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1823	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1824	6/24/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1825	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1826	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1827	6/24/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1828	6/24/11			Los Gatos	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
1829	6/24/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
1830	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1831	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1832	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1833	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1834	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1835	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1836	6/24/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
1837	6/24/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1838	6/24/11			Clearlake Oaks	Customer Denies Access	No Reason Provided	Closed
1839	6/24/11			Clearlake Oaks	Customer Denies Access	Concerns from Media Reports	Closed
1840	6/24/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1841	6/24/11			San Mateo	Meter Clearance	Under Investigation	Open
1842	6/24/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
1843	6/24/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1844	6/24/11			San Francisco	Customer Denies Access	Other	Closed
1845	6/24/11			Lakeport	Customer Denies Access	No Reason Provided	Closed
1846	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1847	6/24/11			Dublin	Inquiry Regarding Appliances Affected	RF Interference - Garage Door	Closed
1848	6/24/11			San Francisco	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1849	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1850	6/24/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
1851	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1852	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1853	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1854	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1855	6/24/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
1856	6/24/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
1857	6/24/11			Watsonville	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
1858	6/24/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1859	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1860	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1861	6/24/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1862	6/24/11			Kelseyville	Customer Denies Access	No Reason Provided	Closed
1863	6/24/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1864	6/24/11			Soquel	Customer Denies Access	Privacy Concerns	Closed
1865	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1866	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1867	6/24/11			Albion	Customer Denies Access	Accuracy of Meter	Closed
1868	6/24/11			Novato	Customer Denies Access	No Reason Provided	Closed
1869	6/24/11			Lower Lake	Customer Denies Access	Medical Concerns	Closed
1870	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1871	6/24/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1872	6/24/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1873	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1874	6/24/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1875	6/24/11			Boonville	Customer Denies Access	No Reason Provided	Closed
1876	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1877	6/24/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
1878	6/24/11			Monterey	Customer Denies Access	No Reason Provided	Closed
1879	6/24/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1880	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1881	6/24/11			Carmel	Customer Denies Access	Other	Closed
1882	6/24/11			San Rafael	Customer Denies Access	Medical Concerns	Closed
1883	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1884	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1885	6/24/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1886	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1887	6/24/11			Santa Cruz	Customer Denies Access	Other	Closed
1888	6/24/11			Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
1889	6/24/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1890	6/24/11			Templeton	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1891	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1892	6/24/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1893	6/24/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
1894	6/24/11			Willits	Customer Denies Access	Medical Concerns	Closed
1895	6/24/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1896	6/24/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1897	6/24/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1898	6/24/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1899	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1900	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1901	6/24/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1902	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1903	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1904	6/24/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1905	6/24/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
1906	6/24/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1907	6/24/11			Santa Cruz	Customer Denies Access	Other	Closed
1908	6/24/11			San Francisco	Customer wants Smartmeter Removed	Other	Closed
1909	6/24/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1910	6/24/11			El Cerrito	Meter Clearance	Other	Closed
1911	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1912	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1913	6/24/11			Santa Cruz	Inquiry Regarding Appliances Affected	Damaged Other Household Appliance	Closed
1914	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1915	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1916	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1917	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1918	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1919	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1920	6/24/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1921	6/24/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1922	6/24/11			Morgan Hill	Meter Clearance	Under Investigation	Open
1923	6/24/11			San Francisco	Customer Denies Access	Customer Opts for Solar Power	Closed
1924	6/24/11			San Francisco	Wellington Installer	Under Investigation	Open
1925	6/24/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1926	6/24/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1927	6/24/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1928	6/24/11			Clearlake Oaks	Customer Denies Access	Other	Closed
1929	6/24/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
1930	6/24/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1931	6/24/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1932	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1933	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1934	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1935	6/24/11			Carmel Valley	Customer Denies Access	No Reason Provided	Closed
1936	6/24/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1937	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1938	6/24/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
1939	6/24/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1940	6/24/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1941	6/24/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1942	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1943	6/24/11			Burnt Ranch	Customer Denies Access	RF/EMF Concerns	Closed
1944	6/24/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1945	6/24/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1946	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1947	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1948	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1949	6/24/11			Blue Lake	Customer Denies Access	Medical Concerns	Closed
1950	6/24/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1951	6/24/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1952	6/24/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1953	6/24/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1954	6/24/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed

244 Open Issues on Last Report
 25 Open Issues Closed Since the Last Report
 1710 New Issues Since the Last Report
 1674 New Issues Closed Since the Last Report
 36 New Issues Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	2/1/11	{Redacted}	{Redacted}	Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
2	2/2/11	{Redacted}	{Redacted}	San Francisco	Potential Wellington Claim	Under Investigation	Open
3	2/4/11	{Redacted}	{Redacted}	San Jose	Scheduling Problems	Under Investigation	Open
4	2/5/11	{Redacted}	{Redacted}	Sonoma	SmartMeter Customer Communication	Under Investigation	Open
5	2/14/11	{Redacted}	{Redacted}	Santa Cruz	Customer wants Smartmeter Removed	Under Investigation	Open
6	2/14/11	{Redacted}	{Redacted}	Oakland	Power Interruption	Under Investigation	Open
7	2/22/11	{Redacted}	{Redacted}	El Cerrito	Inquiry Regarding Appliances Affected	Under Investigation	Open
8	2/22/11	{Redacted}	{Redacted}	Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
9	2/23/11	{Redacted}	{Redacted}	Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open
10	2/25/11	{Redacted}	{Redacted}	San Mateo	Power Interruption	Under Investigation	Open
11	3/1/11	{Redacted}	{Redacted}	Oroville	Inquiry Regarding Appliances Affected	Under Investigation	Open
12	3/3/11	{Redacted}	{Redacted}	Berkeley	Potential Wellington Claim	Under Investigation	Open
13	3/4/11	{Redacted}	{Redacted}	Red Bluff	Power Interruption	Under Investigation	Open
14	3/5/11	{Redacted}	{Redacted}	Willows	Meter Clearance	Under Investigation	Open
15	3/7/11	{Redacted}	{Redacted}	Walnut Creek	Meter Clearance	Under Investigation	Open
16	3/8/11	{Redacted}	{Redacted}	Orland	Power Interruption	Under Investigation	Open
17	3/10/11	{Redacted}	{Redacted}	Manton	Inquiry Regarding Appliances Affected	Under Investigation	Open
18	3/14/11	{Redacted}	{Redacted}	San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
19	3/15/11	{Redacted}	{Redacted}	Monterey	Customer wants Smartmeter Removed	Under Investigation	Open
20	3/15/11	{Redacted}	{Redacted}	San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
21	3/15/11	{Redacted}	{Redacted}	Placerville	Meter Clearance	Under Investigation	Open
22	3/16/11	{Redacted}	{Redacted}	San Francisco	Power Interruption	Under Investigation	Open
23	3/17/11	{Redacted}	{Redacted}	Cloverdale	Customer wants Smartmeter Removed	Under Investigation	Open
24	3/17/11	{Redacted}	{Redacted}	Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
25	3/20/11	{Redacted}	{Redacted}	Los Molinos	Power Interruption	Under Investigation	Open
26	3/22/11	{Redacted}	{Redacted}	Cameron Park	Meter Clearance	Under Investigation	Open
27	3/23/11	{Redacted}	{Redacted}	Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
28	3/25/11	{Redacted}	{Redacted}	Stockton	Power Interruption	Under Investigation	Open
29	3/26/11	{Redacted}	{Redacted}	Sausalito	Customer wants Smartmeter Removed	Under Investigation	Open
30	3/26/11	{Redacted}	{Redacted}	Middletown	Customer wants Smartmeter Removed	Under Investigation	Open
31	3/28/11	{Redacted}	{Redacted}	Fairfield	Meter Clearance	Meter/Module clearance issues	Closed
32	3/28/11	{Redacted}	{Redacted}	Vallejo	Customer wants Smartmeter Removed	Under Investigation	Open
33	3/28/11	{Redacted}	{Redacted}	Red Bluff	Inquiry Regarding Appliances Affected	Under Investigation	Open
34	3/29/11	{Redacted}	{Redacted}	Rohnert Park	Customer wants Smartmeter Removed	Under Investigation	Open
35	3/29/11	{Redacted}	{Redacted}	Paradise	Meter / Module Equipment (Mfg.)	Under Investigation	Open
36	3/29/11	{Redacted}	{Redacted}	San Jose	Scheduling Problems	Under Investigation	Open
37	3/29/11	{Redacted}	{Redacted}	Pinole	Meter Clearance	Under Investigation	Open
38	3/29/11	{Redacted}	{Redacted}	Mill Valley	Customer wants Smartmeter Removed	Under Investigation	Open
39	3/30/11	{Redacted}	{Redacted}	Napa	Power Interruption	Under Investigation	Open
40	4/1/11	{Redacted}	{Redacted}	San Francisco	Power Interruption	Under Investigation	Open
41	4/1/11	{Redacted}	{Redacted}	San Francisco	Scheduling Problems	Under Investigation	Open
42	4/1/11	{Redacted}	{Redacted}	Clovis	Inquiry Regarding Appliances Affected	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
43	4/1/11			Oakland	Inquiry Regarding Appliances Affected	Under Investigation	Open
44	4/1/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
45	4/4/11			San Francisco	Power Interruption	Under Investigation	Open
46	4/4/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
47	4/5/11			Vacaville	Inquiry Regarding Appliances Affected	Inquiry regarding scheduling	Closed
48	4/5/11			Santa Rosa	Inquiry Regarding Appliances Affected	Under Investigation	Open
49	4/6/11			Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
50	4/7/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
51	4/8/11			Browns Valley	Inquiry Regarding Appliances Affected	Other	Closed
52	4/8/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
53	4/10/11			Woodland	Power Interruption	Partial Power Outage	Closed
54	4/10/11			San Francisco	Scheduling Problems	Under Investigation	Open
55	4/11/11			Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
56	4/12/11			Sausalito	Scheduling Problems	Under Investigation	Open
57	4/13/11			Red Bluff	Customer wants Smartmeter Removed	Under Investigation	Open
58	4/15/11			San Francisco	Claims - Appliances	Under Investigation	Open
59	4/15/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
60	4/18/11			Vallejo	Inquiry Regarding Appliances Affected	Under Investigation	Open
61	4/18/11			Vacaville	Inquiry Regarding Appliances Affected	Hi/Low Voltage	Closed
62	4/18/11			San Francisco	Power Interruption	Under Investigation	Open
63	4/18/11			San Mateo	Power Interruption	Under Investigation	Open
64	4/20/11			San Francisco	Power Interruption	Under Investigation	Open
65	4/22/11			Carmel Valley	Power Interruption	Under Investigation	Open
66	4/22/11			San Francisco	Power Interruption	Under Investigation	Open
67	4/26/11			San Carlos	Meter / Module Equipment (Mfg.)	Under Investigation	Open
68	4/26/11			San Francisco	Meter Clearance	Under Investigation	Open
69	4/27/11			Daly City	Meter Clearance	Under Investigation	Open
70	4/27/11			San Francisco	Power Interruption	Under Investigation	Open
71	4/27/11			Santa Rosa	Meter Clearance	Under Investigation	Open
72	4/28/11			Cloverdale	Meter Clearance	Under Investigation	Open
73	4/28/11			Pinole	Meter Clearance	Under Investigation	Open
74	4/29/11			San Francisco	Power Interruption	Under Investigation	Open
75	5/2/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
76	5/3/11			San Francisco	Power Interruption	Under Investigation	Open
77	5/3/11			Oakland	Scheduling Problems	Under Investigation	Open
78	5/3/11			San Jose	Power Interruption	Under Investigation	Open
79	5/3/11			Napa	Meter / Module Equipment (Mfg.)	Under Investigation	Open
80	5/3/11			Manteca	Inquiry Regarding Appliances Affected	Under Investigation	Open
81	5/3/11			Pacifica	Power Interruption	Under Investigation	Open
82	5/3/11			French Camp	Inquiry Regarding Appliances Affected	Under Investigation	Open
83	5/3/11			Oakland	Power Interruption	Under Investigation	Open
84	5/4/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open

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Color Key	
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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
85	5/4/11			San Francisco	Power Interruption	Under Investigation	Open
86	5/4/11			Richmond	Power Interruption	Under Investigation	Open
87	5/4/11			Menlo Park	Inquiry Regarding Appliances Affected	Under Investigation	Open
88	5/5/11			Alameda	Inquiry Regarding Appliances Affected	Under Investigation	Open
89	5/5/11			San Francisco	Meter Clearance	Under Investigation	Open
90	5/5/11			Menlo Park	Power Interruption	Under Investigation	Open
91	5/5/11			San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
92	5/6/11			Monterey	Power Interruption	Under Investigation	Open
93	5/6/11			Red Bluff	Power Interruption	Under Investigation	Open
94	5/6/11			Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
95	5/10/11			Red Bluff	Meter Clearance	Under Investigation	Open
96	5/10/11			Atwater	Inquiry Regarding Appliances Affected	Under Investigation	Open
97	5/10/11			San Jose	Meter Clearance	Under Investigation	Open
98	5/11/11			San Francisco	Meter Clearance	Under Investigation	Open
99	5/11/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
100	5/11/11			San Jose	Meter Clearance	Under Investigation	Open
101	5/11/11			Redwood City	Scheduling Problems	Under Investigation	Open
102	5/11/11			Yountville	Customer wants Smartmeter Removed	Under Investigation	Open
103	5/12/11			Crockett	Wellington Installer	Under Investigation	Open
104	5/12/11			Richmond	Power Interruption	Under Investigation	Open
105	5/13/11			Red Bluff	Meter Clearance	Under Investigation	Open
106	5/16/11			Oakland	Meter / Module Equipment (Mfg.)	Under Investigation	Open
107	5/16/11			Fairfield	Power Interruption	Under Investigation	Open
108	5/18/11			Los Gatos	Inquiry Regarding Appliances Affected	Under Investigation	Open
109	5/18/11			Vacaville	Meter Clearance	Under Investigation	Open
110	5/18/11			Sea Ranch	Wellington Installer	Under Investigation	Open
111	5/18/11			Carmel	Power Interruption	Under Investigation	Open
112	5/18/11			Carmel Valley	Power Interruption	Under Investigation	Open
113	5/18/11			San Pablo	Meter / Module Equipment (Mfg.)	Under Investigation	Open
114	5/18/11			Berkeley	Power Interruption	Under Investigation	Open
115	5/19/11			Pacific Grove	Power Interruption	Under Investigation	Open
116	5/19/11			San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
117	5/19/11			San Francisco	Wellington Installer	Under Investigation	Open
118	5/19/11			San Jose	Power Interruption	Under Investigation	Open
119	5/19/11			Dixon	Inquiry Regarding Appliances Affected	Under Investigation	Open
120	5/21/11			Salinas	Scheduling Problems	Under Investigation	Open
121	5/21/11			San Rafael	Power Interruption	Other	Closed
122	5/21/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
123	5/23/11			Berkeley	Meter Clearance	Under Investigation	Open
124	5/23/11			Brentwood	Power Interruption	Under Investigation	Open
125	5/23/11			Carmel	Meter Clearance	Under Investigation	Open
126	5/23/11			Red Bluff	Potential Wellington Claim	Under Investigation	Open

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 June 18, 2011 through June 24, 2011

Color Key	
Closed Since the Last Report	
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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
127	5/23/11			Oakland	Power Interruption	Under Investigation	Open
128	5/23/11			Saratoga	Power Interruption	Under Investigation	Open
129	5/24/11			Larkspur	Potential Wellington Claim	Under Investigation	Open
130	5/24/11			Vallejo	Meter Clearance	Under Investigation	Open
131	5/25/11			Fairfield	Wellington Installer	Under Investigation	Open
132	5/26/11			San Francisco	Meter Clearance	Under Investigation	Open
133	5/26/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
134	5/26/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
135	5/26/11			Pebble Beach	Power Interruption	Under Investigation	Open
136	5/26/11			Sunnyvale	Meter Clearance	Under Investigation	Open
137	5/26/11			Mountain View	Meter Clearance	Under Investigation	Open
138	5/27/11			Seaside	Claims - Appliances	Under Investigation	Open
139	5/27/11			Rodeo	Scheduling Problems	Under Investigation	Open
140	5/27/11			Novato	Wellington Installer	Under Investigation	Open
141	5/27/11			Monterey	Inquiry Regarding Appliances Affected	Under Investigation	Open
142	5/27/11			San Lorenzo	Inquiry Regarding Appliances Affected	Under Investigation	Open
143	5/28/11			Clearlake	Wellington Installer	Under Investigation	Open
144	5/29/11			Monterey	Meter Clearance	Under Investigation	Open
145	5/30/11			San Mateo	Wellington Installer	Under Investigation	Open
146	5/31/11			Pacific Grove	Scheduling Problems	Under Investigation	Open
147	5/31/11			Cottonwood	Inquiry Regarding Appliances Affected	Under Investigation	Open
148	5/31/11			Clearlake	Wellington Installer	Under Investigation	Open
149	5/31/11			San Francisco	Scheduling Problems	Under Investigation	Open
150	5/31/11			Martinez	Inquiry Regarding Appliances Affected	Under Investigation	Open
151	5/31/11			Walnut Creek	Claims - Appliances	Under Investigation	Open
152	5/31/11			Seaside	Meter Clearance	Under Investigation	Open
153	6/1/11			San Francisco	Meter Clearance	Under Investigation	Open
154	6/1/11			San Anselmo	Power Interruption	Under Investigation	Open
155	6/2/11			Clovis	Other	Under Investigation	Open
156	6/2/11			Murphys	Other	Under Investigation	Open
157	6/2/11			Los Gatos	Power Interruption	Under Investigation	Open
158	6/2/11			Clearlake	Wellington Installer	Under Investigation	Open
159	6/2/11			Jackson	Other	Under Investigation	Open
160	6/2/11			Menlo Park	Other	Under Investigation	Open
161	6/2/11			Escalon	Meter Clearance	Under Investigation	Open
162	6/3/11			San Francisco	Power Interruption	Under Investigation	Open
163	6/3/11			Gerber	Power Interruption	Under Investigation	Open
164	6/3/11			San Francisco	Wellington Installer	Under Investigation	Open
165	6/3/11			Carmel	Wellington Installer	Under Investigation	Open
166	6/3/11			San Francisco	Meter Clearance	Under Investigation	Open
167	6/3/11			Suisun	Power Interruption	Under Investigation	Open
168	6/3/11			Sausalito	Power Interruption	Under Investigation	Open

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 June 18, 2011 through June 24, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
169	6/6/11			San Francisco	Wellington Installer	Under Investigation	Open
170	6/6/11			Oakland	Scheduling Problems	Under Investigation	Open
171	6/6/11			Trinidad	Potential Wellington Claim	Under Investigation	Open
172	6/6/11			Oakland	Scheduling Problems	Under Investigation	Open
173	6/7/11			San Jose	Power Interruption	Under Investigation	Open
174	6/7/11			San Francisco	Wellington Installer	Under Investigation	Open
175	6/8/11			Soledad	Wellington Installer	Under Investigation	Open
176	6/8/11			Carmel Valley	Wellington Installer	Under Investigation	Open
177	6/8/11			Eureka	Wellington Installer	Under Investigation	Open
178	6/8/11			Millbrae	Scheduling Problems	Under Investigation	Open
179	6/8/11			Sausalito	Scheduling Problems	Under Investigation	Open
180	6/9/11			Monterey	Meter Clearance	Under Investigation	Open
181	6/9/11			Richmond	Inquiry Regarding Appliances Affected	Under Investigation	Open
182	6/9/11			Salinas	Meter Clearance	Under Investigation	Open
183	6/9/11			San Francisco	Scheduling Problems	Under Investigation	Open
184	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
185	6/10/11			Benicia	Power Interruption	Under Investigation	Open
186	6/10/11			Greenfield	Wellington Installer	Under Investigation	Open
187	6/10/11			Monterey	Meter Clearance	Under Investigation	Open
188	6/10/11			San Jose	Meter Clearance	Under Investigation	Open
189	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
190	6/10/11			El Cerrito	Meter Clearance	Meter/Module clearance issues	Closed
191	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
192	6/10/11			Sacramento	Meter Clearance	Under Investigation	Open
193	6/11/11			Santa Maria	Wellington Installer	Under Investigation	Open
194	6/11/11			Martinez	Power Interruption	Under Investigation	Open
195	6/11/11			Pacific Grove	Wellington Installer	RF/EMF Concerns	Closed
196	6/12/11			Gilroy	Inquiry Regarding Appliances Affected	Under Investigation	Open
197	6/13/11			Paradise	Inquiry Regarding Appliances Affected	Under Investigation	Open
198	6/13/11			Los Altos	Wellington Installer	Under Investigation	Open
199	6/13/11			Clearlake	Wellington Installer	Under Investigation	Open
200	6/13/11			Redwood City	Meter Clearance	Under Investigation	Open
201	6/14/11			Albion	Network Equipment	Under Investigation	Open
202	6/14/11			Santa Rosa	Meter / Module Equipment (Mfg.)	Other	Closed
203	6/14/11			Newark	SmartMeter Customer Communication	Customer unaware of 5 minute outage	Closed
204	6/14/11			San Jose	Power Interruption	Under Investigation	Open
205	6/14/11			San Jose	Power Interruption	Under Investigation	Open
206	6/14/11			San Francisco	Scheduling Problems	Inquiry regarding scheduling	Closed
207	6/14/11			San Francisco	Scheduling Problems	Meter/Module creating a hazard	Closed
208	6/14/11			San Francisco	Wellington Installer	Under Investigation	Open
209	6/14/11			San Francisco	Wellington Installer	Under Investigation	Open

Pacific Gas and Electric Company
 SmartMeter™ Issues and Complaints Report
 High-Bill Complaint Report For Customers With SmartMeter™ Devices*
 June 30, 2011 -- For the Period June 18, 2011 through June 24, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	6/8/11	{Redacted}	{Redacted}	MORGAN HILL	Closed	Bill is Accurate. Customer initiated service on 2/28/09. Electric SmartMeter (SM) installed on 12/11/10. ADU was 25.53 kWh in the billing period prior to SM install (11/02/10-12/02/10). ADU was 21.53 kWh in the first full billing period post-SM install (12/31/10-2/01/11), a 16% decrease. Per Customer's request, PG&E e-mailed Customer her billing history, in addition to the PG&E rep's contact information. Customer was advised that the increase in her bill prior to SM installation could have been related to seasonal weather changes.
2	6/13/11	{Redacted}	{Redacted}	VALLEJO	Closed	Not a High Bill Complaint. Although this complaint was included on the last High Bill Complaint report, the investigation of the complaint determined it was unrelated to any high bill issues. Thus, it should not be included in statistics for High Bill Complaints.
3	6/16/11	{Redacted}	{Redacted}	HALFMOON BAY	Open	Under Investigation

*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

- 3 Open Complaints on Last Report
- 2 Open Complaints Closed Since the Last Report
- 0 New Complaints Since the Last Report
- 0 New Complaints Closed Since the Last Report
- 0 New Complaints Open

Pacific Gas and Electric Company
 SmartMeter™ Issues and Complaints Report
 High-Bill Complaint Report For Customers With SmartMeter™ Devices*
 June 30, 2011 -- For the Period June 18, 2011 through June 24, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	6/8/11	{Redacted}	{Redacted}	MORGAN HILL	Closed	Bill is Accurate. Customer initiated service on 2/28/09. Electric SmartMeter (SM) installed on 12/11/10. ADU was 25.53 kWh in the billing period prior to SM install (11/02/10-12/02/10). ADU was 21.53 kWh in the first full billing period post-SM install (12/31/10-2/01/11), a 16% decrease. Per Customer's request, PG&E e-mailed Customer her billing history, in addition to the PG&E rep's contact information. Customer was advised that the increase in her bill prior to SM installation could have been related to seasonal weather changes.
2	6/13/11	{Redacted}	{Redacted}	VALLEJO	Closed	Not a High Bill Complaint. Although this complaint was included on the last High Bill Complaint report, the investigation of the complaint determined it was unrelated to any high bill issues. Thus, it should not be included in statistics for High Bill Complaints.
3	6/16/11	{Redacted}	{Redacted}	HALFMOON BAY	Open	Under Investigation

*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

- 3 Open Complaints on Last Report
- 2 Open Complaints Closed Since the Last Report
- 0 New Complaints Since the Last Report
- 0 New Complaints Closed Since the Last Report
- 0 New Complaints Open