

nd Electric Company
 es and Complaints Report
 Installation Issues Report
 June 25, 2011 through July 1, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	2/1/11	{Redacted}	{Redacted}	Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
2	2/2/11	{Redacted}	{Redacted}	San Francisco	Potential Wellington Claim	Under Investigation	Open
3	2/4/11	{Redacted}	{Redacted}	San Jose	Scheduling Problems	Under Investigation	Open
4	2/5/11	{Redacted}	{Redacted}	Sonoma	SmartMeter Customer Communication	Under Investigation	Open
5	2/14/11	{Redacted}	{Redacted}	Santa Cruz	Customer wants Smartmeter Removed	Under Investigation	Open
6	2/14/11	{Redacted}	{Redacted}	Oakland	Power Interruption	Under Investigation	Open
7	2/22/11	{Redacted}	{Redacted}	El Cerrito	Inquiry Regarding Appliances Affected	Under Investigation	Open
8	2/22/11	{Redacted}	{Redacted}	Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
9	2/23/11	{Redacted}	{Redacted}	Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open
10	2/25/11	{Redacted}	{Redacted}	San Mateo	Power Interruption	Under Investigation	Open
11	3/1/11	{Redacted}	{Redacted}	Oroville	Inquiry Regarding Appliances Affected	Under Investigation	Open
12	3/3/11	{Redacted}	{Redacted}	Berkeley	Potential Wellington Claim	Under Investigation	Open
13	3/4/11	{Redacted}	{Redacted}	Red Bluff	Power Interruption	Under Investigation	Open
14	3/5/11	{Redacted}	{Redacted}	Willows	Meter Clearance	Under Investigation	Open
15	3/7/11	{Redacted}	{Redacted}	Walnut Creek	Meter Clearance	Under Investigation	Open
16	3/8/11	{Redacted}	{Redacted}	Orland	Power Interruption	Under Investigation	Open
17	3/10/11	{Redacted}	{Redacted}	Manton	Inquiry Regarding Appliances Affected	Under Investigation	Open
18	3/14/11	{Redacted}	{Redacted}	San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
19	3/15/11	{Redacted}	{Redacted}	Monterey	Customer wants Smartmeter Removed	Under Investigation	Open
20	3/15/11	{Redacted}	{Redacted}	San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
21	3/15/11	{Redacted}	{Redacted}	Placerville	Meter Clearance	Under Investigation	Open
22	3/16/11	{Redacted}	{Redacted}	San Francisco	Power Interruption	Under Investigation	Open
23	3/17/11	{Redacted}	{Redacted}	Cloverdale	Customer wants Smartmeter Removed	Under Investigation	Open
24	3/17/11	{Redacted}	{Redacted}	Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
25	3/20/11	{Redacted}	{Redacted}	Los Molinos	Power Interruption	Under Investigation	Open
26	3/22/11	{Redacted}	{Redacted}	Cameron Park	Meter Clearance	Under Investigation	Open
27	3/23/11	{Redacted}	{Redacted}	Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
28	3/25/11	{Redacted}	{Redacted}	Stockton	Power Interruption	Under Investigation	Open
29	3/26/11	{Redacted}	{Redacted}	Sausalito	Customer wants Smartmeter Removed	Under Investigation	Open
30	3/26/11	{Redacted}	{Redacted}	Middletown	Customer wants Smartmeter Removed	Under Investigation	Open
31	3/28/11	{Redacted}	{Redacted}	Vallejo	Customer wants Smartmeter Removed	Under Investigation	Open
32	3/28/11	{Redacted}	{Redacted}	Red Bluff	Inquiry Regarding Appliances Affected	Under Investigation	Open
33	3/29/11	{Redacted}	{Redacted}	Rohnert Park	Customer wants Smartmeter Removed	Under Investigation	Open
34	3/29/11	{Redacted}	{Redacted}	Paradise	Meter / Module Equipment (Mfg.)	Under Investigation	Open
35	3/29/11	{Redacted}	{Redacted}	San Jose	Scheduling Problems	Under Investigation	Open
36	3/29/11	{Redacted}	{Redacted}	Pinole	Meter Clearance	Under Investigation	Open
37	3/29/11	{Redacted}	{Redacted}	Mill Valley	Customer wants Smartmeter Removed	Under Investigation	Open
38	3/30/11	{Redacted}	{Redacted}	Napa	Power Interruption	Under Investigation	Open
39	4/1/11	{Redacted}	{Redacted}	San Francisco	Power Interruption	Under Investigation	Open
40	4/1/11	{Redacted}	{Redacted}	San Francisco	Scheduling Problems	Under Investigation	Open
41	4/1/11	{Redacted}	{Redacted}	Clovis	Inquiry Regarding Appliances Affected	Under Investigation	Open
42	4/1/11	{Redacted}	{Redacted}	Oakland	Inquiry Regarding Appliances Affected	Under Investigation	Open

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Closed Since the Last Report	
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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
43	4/1/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
44	4/4/11			San Francisco	Power Interruption	Under Investigation	Open
45	4/4/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
46	4/5/11			Santa Rosa	Inquiry Regarding Appliances Affected	Under Investigation	Open
47	4/6/11			Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
48	4/7/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
49	4/8/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
50	4/10/11			San Francisco	Scheduling Problems	Under Investigation	Open
51	4/11/11			Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
52	4/12/11			Sausalito	Scheduling Problems	Under Investigation	Open
53	4/13/11			Red Bluff	Customer wants Smartmeter Removed	Under Investigation	Open
54	4/15/11			San Francisco	Claims - Appliances	Under Investigation	Open
55	4/15/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
56	4/18/11			Vallejo	Inquiry Regarding Appliances Affected	Under Investigation	Open
57	4/18/11			San Francisco	Power Interruption	Under Investigation	Open
58	4/18/11			San Mateo	Power Interruption	Under Investigation	Open
59	4/20/11			San Francisco	Power Interruption	Under Investigation	Open
60	4/22/11			Carmel Valley	Power Interruption	Under Investigation	Open
61	4/22/11			San Francisco	Power Interruption	Under Investigation	Open
62	4/26/11			San Carlos	Meter / Module Equipment (Mfg.)	Under Investigation	Open
63	4/26/11			San Francisco	Meter Clearance	Under Investigation	Open
64	4/27/11			Daly City	Meter Clearance	Under Investigation	Open
65	4/27/11			San Francisco	Power Interruption	Under Investigation	Open
66	4/27/11			Santa Rosa	Meter Clearance	Under Investigation	Open
67	4/28/11			Cloverdale	Meter Clearance	Under Investigation	Open
68	4/28/11			Pinole	Meter Clearance	Under Investigation	Open
69	4/29/11			San Francisco	Power Interruption	Under Investigation	Open
70	5/2/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
71	5/3/11			San Francisco	Power Interruption	Under Investigation	Open
72	5/3/11			Oakland	Scheduling Problems	Under Investigation	Open
73	5/3/11			San Jose	Power Interruption	Under Investigation	Open
74	5/3/11			Napa	Meter / Module Equipment (Mfg.)	Under Investigation	Open
75	5/3/11			Manteca	Inquiry Regarding Appliances Affected	Under Investigation	Open
76	5/3/11			Pacifica	Power Interruption	Under Investigation	Open
77	5/3/11			French Camp	Inquiry Regarding Appliances Affected	Under Investigation	Open
78	5/3/11			Oakland	Power Interruption	Under Investigation	Open
79	5/4/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
80	5/4/11			San Francisco	Power Interruption	Under Investigation	Open
81	5/4/11			Richmond	Power Interruption	Under Investigation	Open
82	5/4/11			Menlo Park	Inquiry Regarding Appliances Affected	Under Investigation	Open
83	5/5/11			Alameda	Inquiry Regarding Appliances Affected	Under Investigation	Open
84	5/5/11			San Francisco	Meter Clearance	Under Investigation	Open

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85	5/5/11			Menlo Park	Power Interruption	Under Investigation	Open
86	5/5/11			San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
87	5/6/11			Monterey	Power Interruption	Under Investigation	Open
88	5/6/11			Red Bluff	Power Interruption	Under Investigation	Open
89	5/6/11			Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
90	5/10/11			Red Bluff	Meter Clearance	Under Investigation	Open
91	5/10/11			Atwater	Inquiry Regarding Appliances Affected	Under Investigation	Open
92	5/10/11			San Jose	Meter Clearance	Under Investigation	Open
93	5/11/11			San Francisco	Meter Clearance	Under Investigation	Open
94	5/11/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
95	5/11/11			San Jose	Meter Clearance	Under Investigation	Open
96	5/11/11			Redwood City	Scheduling Problems	Under Investigation	Open
97	5/11/11			Yountville	Customer wants Smartmeter Removed	Under Investigation	Open
98	5/12/11			Crockett	Wellington Installer	Under Investigation	Open
99	5/12/11			Richmond	Power Interruption	Under Investigation	Open
100	5/13/11			Red Bluff	Meter Clearance	Under Investigation	Open
101	5/16/11			Oakland	Meter / Module Equipment (Mfg.)	Under Investigation	Open
102	5/16/11			Fairfield	Power Interruption	Under Investigation	Open
103	5/18/11			Los Gatos	Inquiry Regarding Appliances Affected	Under Investigation	Open
104	5/18/11			Vacaville	Meter Clearance	Under Investigation	Open
105	5/18/11			Sea Ranch	Wellington Installer	Under Investigation	Open
106	5/18/11			Carmel	Power Interruption	Under Investigation	Open
107	5/18/11			Carmel Valley	Power Interruption	Under Investigation	Open
108	5/18/11			San Pablo	Meter / Module Equipment (Mfg.)	Under Investigation	Open
109	5/18/11			Berkeley	Power Interruption	Under Investigation	Open
110	5/19/11			Pacific Grove	Power Interruption	Under Investigation	Open
111	5/19/11			San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
112	5/19/11			San Francisco	Wellington Installer	Under Investigation	Open
113	5/19/11			San Jose	Power Interruption	Under Investigation	Open
114	5/19/11			Dixon	Inquiry Regarding Appliances Affected	Under Investigation	Open
115	5/21/11			Salinas	Scheduling Problems	Under Investigation	Open
116	5/21/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
117	5/23/11			Berkeley	Meter Clearance	Under Investigation	Open
118	5/23/11			Brentwood	Power Interruption	Under Investigation	Open
119	5/23/11			Carmel	Meter Clearance	Under Investigation	Open
120	5/23/11			Red Bluff	Potential Wellington Claim	Under Investigation	Open
121	5/23/11			Oakland	Power Interruption	Under Investigation	Open
122	5/23/11			Saratoga	Power Interruption	Under Investigation	Open
123	5/24/11			Larkspur	Potential Wellington Claim	Under Investigation	Open
124	5/24/11			Vallejo	Meter Clearance	Under Investigation	Open
125	5/25/11			Fairfield	Wellington Installer	Under Investigation	Open
126	5/26/11			San Francisco	Meter Clearance	Under Investigation	Open

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127	5/26/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
128	5/26/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
129	5/26/11			Pebble Beach	Power Interruption	Under Investigation	Open
130	5/26/11			Sunnyvale	Meter Clearance	Under Investigation	Open
131	5/26/11			Mountain View	Meter Clearance	Under Investigation	Open
132	5/27/11			Seaside	Claims - Appliances	Under Investigation	Open
133	5/27/11			Rodeo	Scheduling Problems	Under Investigation	Open
134	5/27/11			Novato	Wellington Installer	Under Investigation	Open
135	5/27/11			Monterey	Inquiry Regarding Appliances Affected	Under Investigation	Open
136	5/27/11			San Lorenzo	Inquiry Regarding Appliances Affected	Under Investigation	Open
137	5/28/11			Clearlake	Wellington Installer	Under Investigation	Open
138	5/29/11			Monterey	Meter Clearance	Under Investigation	Open
139	5/30/11			San Mateo	Wellington Installer	Under Investigation	Open
140	5/31/11			Pacific Grove	Scheduling Problems	Under Investigation	Open
141	5/31/11			Cottonwood	Inquiry Regarding Appliances Affected	Under Investigation	Open
142	5/31/11			Clearlake	Wellington Installer	Under Investigation	Open
143	5/31/11			San Francisco	Scheduling Problems	Under Investigation	Open
144	5/31/11			Martinez	Inquiry Regarding Appliances Affected	Under Investigation	Open
145	5/31/11			Walnut Creek	Claims - Appliances	Under Investigation	Open
146	5/31/11			Seaside	Meter Clearance	Under Investigation	Open
147	6/1/11			San Francisco	Meter Clearance	Under Investigation	Open
148	6/1/11			San Anselmo	Power Interruption	Under Investigation	Open
149	6/2/11			Clovis	Other	Under Investigation	Open
150	6/2/11			Murphys	Other	Under Investigation	Open
151	6/2/11			Los Gatos	Power Interruption	Under Investigation	Open
152	6/2/11			Clearlake	Wellington Installer	Under Investigation	Open
153	6/2/11			Jackson	Other	Under Investigation	Open
154	6/2/11			Menlo Park	Other	Under Investigation	Open
155	6/2/11			Escalon	Meter Clearance	Under Investigation	Open
156	6/3/11			San Francisco	Power Interruption	Under Investigation	Open
157	6/3/11			Gerber	Power Interruption	Under Investigation	Open
158	6/3/11			San Francisco	Wellington Installer	Under Investigation	Open
159	6/3/11			Carmel	Wellington Installer	Under Investigation	Open
160	6/3/11			San Francisco	Meter Clearance	Under Investigation	Open
161	6/3/11			Suisun	Power Interruption	Under Investigation	Open
162	6/3/11			Sausalito	Power Interruption	Under Investigation	Open
163	6/6/11			San Francisco	Wellington Installer	Under Investigation	Open
164	6/6/11			Oakland	Scheduling Problems	Under Investigation	Open
165	6/6/11			Trinidad	Potential Wellington Claim	Under Investigation	Open
166	6/6/11			Oakland	Scheduling Problems	Under Investigation	Open
167	6/7/11			San Jose	Power Interruption	Under Investigation	Open
168	6/7/11			San Francisco	Wellington Installer	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
169	6/8/11			Soledad	Wellington Installer	Under Investigation	Open
170	6/8/11			Carmel Valley	Wellington Installer	Under Investigation	Open
171	6/8/11			Eureka	Wellington Installer	Under Investigation	Open
172	6/8/11			Millbrae	Scheduling Problems	Under Investigation	Open
173	6/8/11			Sausalito	Scheduling Problems	Under Investigation	Open
174	6/9/11			Monterey	Meter Clearance	Under Investigation	Open
175	6/9/11			Richmond	Inquiry Regarding Appliances Affected	Under Investigation	Open
176	6/9/11			Salinas	Meter Clearance	Under Investigation	Open
177	6/9/11			San Francisco	Scheduling Problems	Under Investigation	Open
178	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
179	6/10/11			Benicia	Power Interruption	Under Investigation	Open
180	6/10/11			Greenfield	Wellington Installer	Under Investigation	Open
181	6/10/11			Monterey	Meter Clearance	Under Investigation	Open
182	6/10/11			San Jose	Meter Clearance	Under Investigation	Open
183	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
184	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
185	6/10/11			Sacramento	Meter Clearance	Under Investigation	Open
186	6/11/11			Santa Maria	Wellington Installer	Under Investigation	Open
187	6/11/11			Martinez	Power Interruption	Under Investigation	Open
188	6/12/11			Gilroy	Inquiry Regarding Appliances Affected	Under Investigation	Open
189	6/13/11			Paradise	Inquiry Regarding Appliances Affected	Under Investigation	Open
190	6/13/11			Los Altos	Wellington Installer	Under Investigation	Open
191	6/13/11			Clearlake	Wellington Installer	Under Investigation	Open
192	6/13/11			Redwood City	Meter Clearance	Under Investigation	Open
193	6/14/11			Albion	Network Equipment	Under Investigation	Open
194	6/14/11			San Jose	Power Interruption	Under Investigation	Open
195	6/14/11			San Jose	Power Interruption	Under Investigation	Open
196	6/14/11			San Francisco	Wellington Installer	Under Investigation	Open
197	6/14/11			San Francisco	Wellington Installer	Under Investigation	Open
198	6/14/11			Monterey	Wellington Installer	Under Investigation	Open
199	6/15/11			Upper Lake	Scheduling Problems	Under Investigation	Open
200	6/15/11			Monterey	Wellington Installer	Under Investigation	Open
201	6/15/11			Fremont	Inquiry Regarding Appliances Affected	Under Investigation	Open
202	6/16/11			Kelseyville	Power Interruption	Under Investigation	Open
203	6/16/11			Fowler	Scheduling Problems	Under Investigation	Open
204	6/16/11			Morgan Hill	Wellington Installer	Under Investigation	Open
205	6/16/11			Santa Maria	Wellington Installer	Under Investigation	Open
206	6/16/11			Carmel	Wellington Installer	Under Investigation	Open
207	6/16/11			Nice	Wellington Installer	Under Investigation	Open
208	6/16/11			Brentwood	Inquiry Regarding Appliances Affected	Under Investigation	Open
209	6/16/11			Walnut Creek	Meter Clearance	Under Investigation	Open
210	6/16/11			San Francisco	Wellington Installer	Under Investigation	Open

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211	6/17/11			San Francisco	Wellington Installer	Under Investigation	Open
212	6/17/11			Paradise	Meter Clearance	Under Investigation	Open
213	6/17/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
214	6/17/11			San Francisco	Power Interruption	Under Investigation	Open
215	6/17/11			Carmel	Wellington Installer	Under Investigation	Open
216	6/17/11			Solvang	Wellington Installer	Under Investigation	Open
217	6/17/11			San Bruno	Power Interruption	Under Investigation	Open
218	6/17/11			East Palo Alto	Meter / Module Equipment (Mfg.)	Under Investigation	Open
219	6/17/11			San Francisco	Power Interruption	Under Investigation	Open
220	6/19/11			San Jose	Power Interruption	Under Investigation	Open
221	6/19/11			Clovis	Scheduling Problems	Under Investigation	Open
222	6/20/11			San Francisco	Wellington Installer	Under Investigation	Open
223	6/20/11			Walnut Creek	Scheduling Problems	Under Investigation	Open
224	6/20/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
225	6/20/11			Sacramento	Meter Clearance	Under Investigation	Open
226	6/20/11			San Francisco	Wellington Installer	Under Investigation	Open
227	6/20/11			East Palo Alto	Power Interruption	Under Investigation	Open
228	6/20/11			Stockton	Power Interruption	Under Investigation	Open
229	6/20/11			San Jose	Power Interruption	Under Investigation	Open
230	6/20/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
231	6/20/11			Corning	Power Interruption	Under Investigation	Open
232	6/20/11			San Jose	Power Interruption	Under Investigation	Open
233	6/20/11			Pleasanton	Claims - Appliances	Under Investigation	Open
234	6/20/11			Pleasant Hill	Inquiry Regarding Appliances Affected	Under Investigation	Open
235	6/21/11			San Francisco	Wellington Installer	Under Investigation	Open
236	6/21/11			Grass Valley	Inquiry Regarding Appliances Affected	Under Investigation	Open
237	6/21/11			Carmel	Meter / Module Equipment (Mfg.)	Under Investigation	Open
238	6/21/11			San Carlos	Claims - Appliances	Under Investigation	Open
239	6/21/11			San Francisco	Power Interruption	Under Investigation	Open
240	6/21/11			Los Gatos	Meter Clearance	Under Investigation	Open
241	6/21/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
242	6/22/11			San Jose	Power Interruption	Under Investigation	Open
243	6/22/11			Bakersfield	Power Interruption	Under Investigation	Open
244	6/22/11			San Francisco	Wellington Installer	Under Investigation	Open
245	6/23/11			Watsonville	Scheduling Problems	RF/EMF Concerns	Closed
246	6/23/11			Oakland	Power Interruption	Unhappy with SM program	Closed
247	6/23/11			San Francisco	Meter Clearance	Under Investigation	Open
248	6/23/11			Carmel	Inquiry Regarding Appliances Affected	Under Investigation	Open
249	6/23/11			Lakeport	Meter Clearance	Under Investigation	Open
250	6/24/11			San Francisco	Claims - Appliances	Other	Closed
251	6/24/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
252	6/24/11			Pebble Beach	Meter Clearance	Under Investigation	Open

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253	6/24/11			San Mateo	Meter Clearance	Under Investigation	Open
254	6/24/11			Morgan Hill	Meter Clearance	Under Investigation	Open
255	6/24/11			San Francisco	Wellington Installer	Under Investigation	Open
256	6/25/11			Sonoma	Customer Denies Access	Concerns from Media Reports	Closed
257	6/25/11			Sonoma	Customer Denies Access	Concerns from Media Reports	Closed
258	6/25/11			Willits	Customer Denies Access	Privacy Concerns	Closed
259	6/25/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
260	6/25/11			Albion	Customer Denies Access	Accuracy of Meter	Closed
261	6/25/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
262	6/25/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
263	6/25/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
264	6/25/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
265	6/25/11			Pacific Grove	Customer Denies Access	No Reason Provided	Closed
266	6/25/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
267	6/25/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
268	6/25/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
269	6/25/11			Aptos	Customer Denies Access	No Reason Provided	Closed
270	6/25/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
271	6/25/11			Aptos	Customer Denies Access	No Reason Provided	Closed
272	6/25/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
273	6/25/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
274	6/25/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
275	6/25/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
276	6/25/11			Los Olivos	Customer Denies Access	RF/EMF Concerns	Closed
277	6/25/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
278	6/25/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
279	6/25/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
280	6/25/11			Carmel	Customer Denies Access	Concerns from Media Reports	Closed
281	6/25/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
282	6/25/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
283	6/25/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
284	6/25/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
285	6/25/11			San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
286	6/25/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
287	6/25/11			Soquel	Customer Denies Access	Medical Concerns	Closed
288	6/25/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
289	6/25/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
290	6/25/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
291	6/25/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
292	6/25/11			Willits	Customer Denies Access	Medical Concerns	Closed
293	6/25/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
294	6/25/11			Watsonville	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
295	6/25/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
296	6/25/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
297	6/25/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
298	6/25/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
299	6/25/11			Willits	Customer Denies Access	No Reason Provided	Closed
300	6/25/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
301	6/25/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
302	6/25/11			Elk	Customer Denies Access	RF/EMF Concerns	Closed
303	6/25/11			Soquel	Customer Denies Access	No Reason Provided	Closed
304	6/25/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
305	6/25/11			San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
306	6/25/11			Soquel	Customer Denies Access	No Reason Provided	Closed
307	6/25/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
308	6/25/11			Capitola	Customer Denies Access	Accuracy of Meter	Closed
309	6/25/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
310	6/25/11			Willits	Customer Denies Access	Medical Concerns	Closed
311	6/25/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
312	6/25/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
313	6/25/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
314	6/25/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
315	6/25/11			Redway	Customer Denies Access	RF/EMF Concerns	Closed
316	6/25/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
317	6/25/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
318	6/25/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
319	6/25/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
320	6/25/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
321	6/25/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
322	6/25/11			Watsonville	Customer Denies Access	Other	Closed
323	6/25/11			Willits	Customer Denies Access	Concerns from Media Reports	Closed
324	6/25/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
325	6/25/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
326	6/25/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
327	6/25/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
328	6/25/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
329	6/25/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
330	6/25/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
331	6/25/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
332	6/25/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
333	6/25/11			Willits	Customer Denies Access	No Reason Provided	Closed
334	6/25/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
335	6/25/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
336	6/25/11			Capitola	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
337	6/25/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
338	6/25/11			Santa Cruz	Customer Denies Access	Other	Closed
339	6/25/11			San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
340	6/25/11			San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
341	6/25/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
342	6/25/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
343	6/25/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
344	6/25/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
345	6/25/11			Boonville	Customer Denies Access	Privacy Concerns	Closed
346	6/25/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
347	6/25/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
348	6/25/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
349	6/25/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
350	6/25/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
351	6/25/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
352	6/25/11			Carmel	Customer Denies Access	No Reason Provided	Closed
353	6/25/11			Carmel	Customer Denies Access	No Reason Provided	Closed
354	6/25/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
355	6/25/11			Little River	Customer Denies Access	RF/EMF Concerns	Closed
356	6/25/11			Carmel	Inquiry Regarding Appliances Affected	Under Investigation	Open
357	6/25/11			Carmel	Power Interruption	Under Investigation	Open
358	6/26/11			Los Osos	Customer Denies Access	No Reason Provided	Closed
359	6/26/11			Willits	Customer Denies Access	Medical Concerns	Closed
360	6/26/11			Salinas	Customer Denies Access	Medical Concerns	Closed
361	6/26/11			Salinas	Customer Denies Access	Medical Concerns	Closed
362	6/26/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
363	6/26/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
364	6/26/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
365	6/26/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
366	6/26/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
367	6/26/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
368	6/26/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
369	6/26/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
370	6/26/11			Willits	Customer Denies Access	Medical Concerns	Closed
371	6/26/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
372	6/26/11			Burlingame	Meter Clearance	Meter/Module clearance issues	Closed
373	6/26/11			Soquel	Customer Denies Access	No Reason Provided	Closed
374	6/26/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
375	6/26/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
376	6/26/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
377	6/26/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
378	6/26/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of issue	Status
379	6/26/11			Marshall	Customer Denies Access	No Reason Provided	Closed
380	6/26/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
381	6/26/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
382	6/26/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
383	6/26/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
384	6/26/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
385	6/26/11			Daly City	Customer Denies Access	Other	Closed
386	6/26/11			Capitola	Customer Denies Access	No Reason Provided	Closed
387	6/26/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
388	6/26/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
389	6/26/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
390	6/26/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
391	6/26/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
392	6/26/11			Pebble Beach	Customer Denies Access	No Reason Provided	Closed
393	6/26/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
394	6/26/11			Carmel Valley	Customer Denies Access	Other	Closed
395	6/26/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
396	6/26/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
397	6/26/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
398	6/26/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
399	6/26/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
400	6/26/11			Hercules	Customer Denies Access	RF/EMF Concerns	Closed
401	6/26/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
402	6/26/11			Willits	Customer Denies Access	No Reason Provided	Closed
403	6/26/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
404	6/26/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
405	6/26/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
406	6/26/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
407	6/26/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
408	6/26/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
409	6/26/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
410	6/26/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
411	6/26/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
412	6/26/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
413	6/26/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
414	6/26/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
415	6/26/11			San Francisco	Wellington Installer	Under Investigation	Open
416	6/26/11			Clearlake Oaks	Wellington Installer	Under Investigation	Open
417	6/26/11			Santa Rosa	Wellington Installer	Under Investigation	Open
418	6/27/11			Watsonville	Customer Denies Access	Other	Closed
419	6/27/11			Capitola	Customer Denies Access	Medical Concerns	Closed
420	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed

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421	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
422	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
423	6/27/11			Aptos	Customer Denies Access	Medical Concerns	Closed
424	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
425	6/27/11			San Francisco	Customer Denies Access	Other	Closed
426	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
427	6/27/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
428	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
429	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
430	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
431	6/27/11			Freedom	Customer Denies Access	No Reason Provided	Closed
432	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
433	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
434	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
435	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
436	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
437	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
438	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
439	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
440	6/27/11			Felton	Customer Denies Access	No Reason Provided	Closed
441	6/27/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
442	6/27/11			Freedom	Customer Denies Access	No Reason Provided	Closed
443	6/27/11			Los Osos	Customer Denies Access	RF/EMF Concerns	Closed
444	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
445	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
446	6/27/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
447	6/27/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
448	6/27/11			Clearlake Oaks	Customer Denies Access	No Reason Provided	Closed
449	6/27/11			Pacific Grove	Customer Denies Access	Privacy Concerns	Closed
450	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
451	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
452	6/27/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
453	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
454	6/27/11			Capitola	Customer Denies Access	No Reason Provided	Closed
455	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
456	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
457	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
458	6/27/11			Berkeley	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
459	6/27/11			Felton	Customer Denies Access	No Reason Provided	Closed
460	6/27/11			Soquel	Customer Denies Access	No Reason Provided	Closed
461	6/27/11			Santa Rosa	Customer Denies Access	Concerns from Media Reports	Closed
462	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed

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463	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
464	6/27/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
465	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
466	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
467	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
468	6/27/11			Felton	Customer Denies Access	No Reason Provided	Closed
469	6/27/11			Nipomo	Customer Denies Access	Accuracy of Meter	Closed
470	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
471	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
472	6/27/11			Soquel	Customer Denies Access	No Reason Provided	Closed
473	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
474	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
475	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
476	6/27/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
477	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
478	6/27/11			Soquel	Customer Denies Access	No Reason Provided	Closed
479	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
480	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
481	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
482	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
483	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
484	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
485	6/27/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
486	6/27/11			Clearlake Oaks	Customer Denies Access	Concerns from Media Reports	Closed
487	6/27/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
488	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
489	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
490	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
491	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
492	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
493	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
494	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
495	6/27/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
496	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
497	6/27/11			Vallejo	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
498	6/27/11			Soquel	Customer Denies Access	No Reason Provided	Closed
499	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
500	6/27/11			Hollister	Customer Denies Access	No Reason Provided	Closed
501	6/27/11			Los Osos	Customer Denies Access	RF/EMF Concerns	Closed
502	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
503	6/27/11			Atascadero	Customer Denies Access	No Reason Provided	Closed
504	6/27/11			Watsonville	Customer Denies Access	Privacy Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
505	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
506	6/27/11			Capitola	Customer Denies Access	Medical Concerns	Closed
507	6/27/11			Carmel	Customer Denies Access	No Reason Provided	Closed
508	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
509	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
510	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
511	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
512	6/27/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
513	6/27/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
514	6/27/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
515	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
516	6/27/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
517	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
518	6/27/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
519	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
520	6/27/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
521	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
522	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
523	6/27/11			Solvang	Customer Denies Access	Medical Concerns	Closed
524	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
525	6/27/11			Point Arena	Customer Denies Access	RF/EMF Concerns	Closed
526	6/27/11			Point Arena	Customer Denies Access	RF/EMF Concerns	Closed
527	6/27/11			Gualala	Customer Denies Access	Other	Closed
528	6/27/11			Aptos	Customer Denies Access	No Reason Provided	Closed
529	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
530	6/27/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
531	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
532	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
533	6/27/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
534	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
535	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
536	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
537	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
538	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
539	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
540	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
541	6/27/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
542	6/27/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
543	6/27/11			Ben Lomond	Customer Denies Access	Accuracy of Meter	Closed
544	6/27/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
545	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
546	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
547	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
548	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
549	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
550	6/27/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
551	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
552	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
553	6/27/11			Santa Cruz	Customer Denies Access	Customer Opts for Solar Power	Closed
554	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
555	6/27/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
556	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
557	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
558	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
559	6/27/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
560	6/27/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
561	6/27/11			Soquel	Customer Denies Access	Medical Concerns	Closed
562	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
563	6/27/11			Freedom	Customer Denies Access	Medical Concerns	Closed
564	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
565	6/27/11			San Luis Obispo	Customer Denies Access	Other	Closed
566	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
567	6/27/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
568	6/27/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
569	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
570	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
571	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
572	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
573	6/27/11			Albion	Customer Denies Access	No Reason Provided	Closed
574	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
575	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
576	6/27/11			Capitola	Customer Denies Access	No Reason Provided	Closed
577	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
578	6/27/11			Capitola	Customer Denies Access	Medical Concerns	Closed
579	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
580	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
581	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
582	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
583	6/27/11			Felton	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
584	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
585	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
586	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
587	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
588	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
589	6/27/11			Soquel	Customer Denies Access	Medical Concerns	Closed
590	6/27/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
591	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
592	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
593	6/27/11			Soquel	Customer Denies Access	No Reason Provided	Closed
594	6/27/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
595	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
596	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
597	6/27/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
598	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
599	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
600	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
601	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
602	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
603	6/27/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
604	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
605	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
606	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
607	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
608	6/27/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
609	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
610	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
611	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
612	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
613	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
614	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
615	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
616	6/27/11			San Jose	Customer Denies Access	No Reason Provided	Closed
617	6/27/11			Capitola	Customer Denies Access	No Reason Provided	Closed
618	6/27/11			Half Moon Bay	Customer Denies Access	Medical Concerns	Closed
619	6/27/11			Salinas	Customer Denies Access	Concerns from Media Reports	Closed
620	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
621	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
622	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
623	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
624	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
625	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
626	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
627	6/27/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
628	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
629	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
630	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
631	6/27/11			Soquel	Customer Denies Access	No Reason Provided	Closed
632	6/27/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
633	6/27/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
634	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
635	6/27/11			Pebble Beach	Customer Denies Access	RF/EMF Concerns	Closed
636	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
637	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
638	6/27/11			Felton	Customer Denies Access	No Reason Provided	Closed
639	6/27/11			Santa Cruz	Customer Denies Access	Customer Opts for Solar Power	Closed
640	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
641	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
642	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
643	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
644	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
645	6/27/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
646	6/27/11			Capitola	Customer Denies Access	No Reason Provided	Closed
647	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
648	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
649	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
650	6/27/11			Carmel	Customer Denies Access	Medical Concerns	Closed
651	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
652	6/27/11			San Luis Obispo	Customer Denies Access	Concerns from Media Reports	Closed
653	6/27/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
654	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
655	6/27/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
656	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
657	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
658	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
659	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
660	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
661	6/27/11			Capitola	Customer Denies Access	Medical Concerns	Closed
662	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
663	6/27/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
664	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
665	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
666	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
667	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
668	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
669	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
670	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
671	6/27/11			Mount Hermon	Customer Denies Access	No Reason Provided	Closed
672	6/27/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
673	6/27/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
674	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
675	6/27/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
676	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
677	6/27/11			Soquel	Customer Denies Access	No Reason Provided	Closed
678	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
679	6/27/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
680	6/27/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
681	6/27/11			Watsonville	Scheduling Problems	Other	Closed
682	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
683	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
684	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
685	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
686	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
687	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
688	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
689	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
690	6/27/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
691	6/27/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
692	6/27/11			Freedom	Customer Denies Access	Concerns from Media Reports	Closed
693	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
694	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
695	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
696	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
697	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
698	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
699	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
700	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
701	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
702	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
703	6/27/11			Aptos	Customer Denies Access	No Reason Provided	Closed
704	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
705	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
706	6/27/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
707	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
708	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
709	6/27/11			Santa Maria	Power Interruption	Other	Closed
710	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
711	6/27/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
712	6/27/11			Kelseyville	Customer Denies Access	Privacy Concerns	Closed
713	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
714	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
715	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
716	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
717	6/27/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
718	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
719	6/27/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
720	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
721	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
722	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
723	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
724	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
725	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
726	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
727	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
728	6/27/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
729	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
730	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
731	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
732	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
733	6/27/11			Boonville	Customer Denies Access	Medical Concerns	Closed
734	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
735	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
736	6/27/11			Aptos	Customer Denies Access	No Reason Provided	Closed
737	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
738	6/27/11			Soquel	Customer Denies Access	No Reason Provided	Closed
739	6/27/11			Scotts Valley	Customer Denies Access	Other	Closed
740	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
741	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
742	6/27/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
743	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
744	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
745	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
746	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
747	6/27/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
748	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
749	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
750	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
751	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
752	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
753	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
754	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
755	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
756	6/27/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
757	6/27/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
758	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
759	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
760	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
761	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
762	6/27/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
763	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
764	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
765	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
766	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
767	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
768	6/27/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
769	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
770	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
771	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
772	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
773	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
774	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
775	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
776	6/27/11			Aptos	Customer Denies Access	No Reason Provided	Closed
777	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
778	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
779	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
780	6/27/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
781	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
782	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
783	6/27/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
784	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
785	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
786	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
787	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
788	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
789	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
790	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
791	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
792	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
793	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
794	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
795	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
796	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
797	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
798	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
799	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
800	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
801	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
802	6/27/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
803	6/27/11			Freedom	Customer Denies Access	RF/EMF Concerns	Closed
804	6/27/11			Soquel	Customer Denies Access	Customer Opts for Solar Power	Closed
805	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
806	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
807	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
808	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
809	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
810	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
811	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
812	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
813	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
814	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
815	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
816	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
817	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
818	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
819	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
820	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
821	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
822	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
823	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
824	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
825	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
826	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
827	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
828	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
829	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
830	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
831	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
832	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
833	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
834	6/27/11			Boonville	Customer Denies Access	No Reason Provided	Closed
835	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
836	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
837	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
838	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
839	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
840	6/27/11			San Francisco	Customer Denies Access	Other	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
841	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
842	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
843	6/27/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
844	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
845	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
846	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
847	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
848	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
849	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
850	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
851	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
852	6/27/11			Davenport	Customer Denies Access	No Reason Provided	Closed
853	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
854	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
855	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
856	6/27/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
857	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
858	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
859	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
860	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
861	6/27/11			Capitola	Customer Denies Access	Medical Concerns	Closed
862	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
863	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
864	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
865	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
866	6/27/11			Clearlake Oaks	Customer Denies Access	Accuracy of Meter	Closed
867	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
868	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
869	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
870	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
871	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
872	6/27/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
873	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
874	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
875	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
876	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
877	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
878	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
879	6/27/11			Felton	Customer Denies Access	No Reason Provided	Closed
880	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
881	6/27/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
882	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
883	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
884	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
885	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
886	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
887	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
888	6/27/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
889	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
890	6/27/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
891	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
892	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
893	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
894	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
895	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
896	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
897	6/27/11			Willits	Customer Denies Access	Medical Concerns	Closed
898	6/27/11			Grover Beach	Customer Denies Access	Medical Concerns	Closed
899	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
900	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
901	6/27/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
902	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
903	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
904	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
905	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
906	6/27/11			Aptos	Customer Denies Access	No Reason Provided	Closed
907	6/27/11			Capitola	Customer Denies Access	No Reason Provided	Closed
908	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
909	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
910	6/27/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
911	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
912	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
913	6/27/11			Arroyo Grande	Customer Denies Access	Concerns from Media Reports	Closed
914	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
915	6/27/11			Oceano	Customer Denies Access	Concerns from Media Reports	Closed
916	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
917	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
918	6/27/11			Grover Beach	Customer Denies Access	Customer Opts for Solar Power	Closed
919	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
920	6/27/11			Grover Beach	Customer Denies Access	Concerns from Media Reports	Closed
921	6/27/11			Freedom	Customer Denies Access	Concerns from Media Reports	Closed
922	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
923	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
924	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
925	6/27/11			Gualala	Customer Denies Access	No Reason Provided	Closed
926	6/27/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
927	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
928	6/27/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
929	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
930	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
931	6/27/11			Soquel	Customer Denies Access	No Reason Provided	Closed
932	6/27/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
933	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
934	6/27/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
935	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
936	6/27/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
937	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
938	6/27/11			San Luis Obispo	Customer Denies Access	Privacy Concerns	Closed
939	6/27/11			Santa Cruz	Customer Denies Access	Customer Opts for Solar Power	Closed
940	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
941	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
942	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
943	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
944	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
945	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
946	6/27/11			Sunol	Customer Denies Access	Accuracy of Meter	Closed
947	6/27/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
948	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
949	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
950	6/27/11			Forest Knolls	Customer Denies Access	RF/EMF Concerns	Closed
951	6/27/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
952	6/27/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
953	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
954	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
955	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
956	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
957	6/27/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
958	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
959	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
960	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
961	6/27/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
962	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
963	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
964	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
965	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
966	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
967	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
968	6/27/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
969	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
970	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
971	6/27/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
972	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
973	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
974	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
975	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
976	6/27/11			San Jose	Customer Denies Access	Concerns from Media Reports	Closed
977	6/27/11			Saratoga	Customer Denies Access	No Reason Provided	Closed
978	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
979	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
980	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
981	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
982	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
983	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
984	6/27/11			Pebble Beach	Customer Denies Access	Medical Concerns	Closed
985	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
986	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
987	6/27/11			Aptos	Customer Denies Access	Medical Concerns	Closed
988	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
989	6/27/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
990	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
991	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
992	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
993	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
994	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
995	6/27/11			Watsonville	Customer Denies Access	Customer Opts for Solar Power	Closed
996	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
997	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
998	6/27/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
999	6/27/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1000	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1001	6/27/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1002	6/27/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1003	6/27/11			Los Osos	Customer Denies Access	RF/EMF Concerns	Closed
1004	6/27/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1005	6/27/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1006	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1007	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1008	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1009	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1010	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1011	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1012	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1013	6/27/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1014	6/27/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
1015	6/27/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1016	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1017	6/27/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1018	6/27/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
1019	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1020	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1021	6/27/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1022	6/27/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
1023	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1024	6/27/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1025	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1026	6/27/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1027	6/27/11			Arroyo Grande	Customer Denies Access	RF/EMF Concerns	Closed
1028	6/27/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1029	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1030	6/27/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1031	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1032	6/27/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1033	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1034	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1035	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1036	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1037	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1038	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1039	6/27/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1040	6/27/11			Hidden Valley Lake	Customer Denies Access	No Reason Provided	Closed
1041	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1042	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1043	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1044	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1045	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1046	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1047	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1048	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1049	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1050	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1051	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1052	6/27/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1053	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1054	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1055	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1056	6/27/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1057	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1058	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1059	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1060	6/27/11			Boonville	Customer Denies Access	Concerns from Media Reports	Closed
1061	6/27/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1062	6/27/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1063	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1064	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1065	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1066	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1067	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1068	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1069	6/27/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1070	6/27/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1071	6/27/11			Carmel Valley	Customer Denies Access	No Reason Provided	Closed
1072	6/27/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1073	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1074	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1075	6/27/11			Freedom	Customer Denies Access	Accuracy of Meter	Closed
1076	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1077	6/27/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1078	6/27/11			Anderson	Customer Denies Access	RF/EMF Concerns	Closed
1079	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1080	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1081	6/27/11			Capitola	Customer Denies Access	Accuracy of Meter	Closed
1082	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1083	6/27/11			Fort Bragg	Customer Denies Access	Accuracy of Meter	Closed
1084	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1085	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1086	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1087	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1088	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1089	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1090	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1091	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1092	6/27/11			Salinas	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1093	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1094	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1095	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1096	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1097	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1098	6/27/11			Los Osos	Customer Denies Access	Concerns from Media Reports	Closed
1099	6/27/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1100	6/27/11			Santa Cruz	Customer Denies Access	Other	Closed
1101	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1102	6/27/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1103	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1104	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1105	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1106	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1107	6/27/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1108	6/27/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
1109	6/27/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
1110	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1111	6/27/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1112	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1113	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1114	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1115	6/27/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1116	6/27/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1117	6/27/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1118	6/27/11			Fremont	Wellington Installer	Under Investigation	Open
1119	6/27/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
1120	6/27/11			Arcata	Wellington Installer	Under Investigation	Open
1121	6/27/11			Santa Maria	Potential Wellington Claim	Under Investigation	Open
1122	6/27/11			Carmel	Meter Clearance	Under Investigation	Open
1123	6/27/11			Richmond	Meter Clearance	Under Investigation	Open
1124	6/27/11			Byron	Power Interruption	Under Investigation	Open
1125	6/27/11			San Francisco	Power Interruption	Under Investigation	Open
1126	6/27/11			Newark	Power Interruption	Under Investigation	Open
1127	6/27/11			Clearlake Oaks	Wellington Installer	Under Investigation	Open
1128	6/28/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1129	6/28/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1130	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1131	6/28/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1132	6/28/11			Santa Cruz	Customer Denies Access	Other	Closed
1133	6/28/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1134	6/28/11			Santa Cruz	Customer Denies Access	Other	Closed

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1135	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1136	6/28/11			Santa Cruz	Customer Denies Access	Other	Closed
1137	6/28/11			Santa Cruz	Customer Denies Access	Other	Closed
1138	6/28/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1139	6/28/11			Santa Cruz	Customer Denies Access	Other	Closed
1140	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1141	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1142	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1143	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1144	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1145	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1146	6/28/11			Willits	Customer Denies Access	No Reason Provided	Closed
1147	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1148	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1149	6/28/11			Santa Rosa	Customer Denies Access	RF/EMF Concerns	Closed
1150	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1151	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1152	6/28/11			San Anselmo	Customer Denies Access	No Reason Provided	Closed
1153	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1154	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1155	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1156	6/28/11			Navarro	Customer Denies Access	RF/EMF Concerns	Closed
1157	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1158	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1159	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1160	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1161	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1162	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1163	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1164	6/28/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
1165	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1166	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1167	6/28/11			Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
1168	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1169	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1170	6/28/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1171	6/28/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1172	6/28/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
1173	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1174	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1175	6/28/11			Santa Cruz	Customer Denies Access	Other	Closed
1176	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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Color Key	
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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1177	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1178	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1179	6/28/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1180	6/28/11			San Jose	Customer Denies Access	Other	Closed
1181	6/28/11			Carmel	Customer Denies Access	Concerns from Media Reports	Closed
1182	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1183	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1184	6/28/11			Soquel	Customer Denies Access	Other	Closed
1185	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1186	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1187	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1188	6/28/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1189	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1190	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1191	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1192	6/28/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1193	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1194	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1195	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1196	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1197	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1198	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1199	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1200	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1201	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1202	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1203	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1204	6/28/11			Salyer	Customer Denies Access	RF/EMF Concerns	Closed
1205	6/28/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1206	6/28/11			Santa Cruz	Customer Denies Access	Other	Closed
1207	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1208	6/28/11			Salyer	Customer Denies Access	RF/EMF Concerns	Closed
1209	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1210	6/28/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1211	6/28/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
1212	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1213	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1214	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1215	6/28/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1216	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1217	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1218	6/28/11			Little River	Customer Denies Access	Other	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1219	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1220	6/28/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1221	6/28/11			Watsonville	Customer Denies Access	Other	Closed
1222	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1223	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1224	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1225	6/28/11			Capitola	Customer Denies Access	Other	Closed
1226	6/28/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1227	6/28/11			Santa Cruz	Customer Denies Access	Other	Closed
1228	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1229	6/28/11			Albion	Customer Denies Access	Other	Closed
1230	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1231	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1232	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1233	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1234	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1235	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1236	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1237	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1238	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1239	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1240	6/28/11			Aptos	Customer Denies Access	Privacy Concerns	Closed
1241	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1242	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1243	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1244	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1245	6/28/11			Upper Lake	Customer Denies Access	No Reason Provided	Closed
1246	6/28/11			Aptos	Customer Denies Access	Privacy Concerns	Closed
1247	6/28/11			Willits	Customer Denies Access	No Reason Provided	Closed
1248	6/28/11			Aptos	Customer Denies Access	Other	Closed
1249	6/28/11			Lakeport	Customer Denies Access	No Reason Provided	Closed
1250	6/28/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1251	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1252	6/28/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
1253	6/28/11			Freedom	Customer Denies Access	Other	Closed
1254	6/28/11			Watsonville	Customer Denies Access	Other	Closed
1255	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1256	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1257	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1258	6/28/11			Aptos	Customer Denies Access	Other	Closed
1259	6/28/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
1260	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1261	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1262	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1263	6/28/11			Aptos	Customer Denies Access	Other	Closed
1264	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1265	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1266	6/28/11			Capitola	Customer Denies Access	Other	Closed
1267	6/28/11			Santa Cruz	Customer Denies Access	Customer Opts for Solar Power	Closed
1268	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1269	6/28/11			Aptos	Customer Denies Access	Other	Closed
1270	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1271	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1272	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1273	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1274	6/28/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1275	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1276	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1277	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1278	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1279	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1280	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1281	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1282	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1283	6/28/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
1284	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1285	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1286	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1287	6/28/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
1288	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1289	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1290	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1291	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1292	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1293	6/28/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1294	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1295	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1296	6/28/11			Santa Cruz	Customer Denies Access	Other	Closed
1297	6/28/11			Watsonville	Customer Denies Access	Other	Closed
1298	6/28/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1299	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1300	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1301	6/28/11			Santa Cruz	Customer Denies Access	Other	Closed
1302	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1303	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1304	6/28/11			Aptos	Customer Denies Access	Other	Closed
1305	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1306	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1307	6/28/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
1308	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1309	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1310	6/28/11			Muir Beach	Customer Denies Access	Accuracy of Meter	Closed
1311	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1312	6/28/11			Santa Cruz	Customer Denies Access	Other	Closed
1313	6/28/11			Watsonville	Customer Denies Access	Other	Closed
1314	6/28/11			Boulder Creek	Customer Denies Access	Accuracy of Meter	Closed
1315	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1316	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1317	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1318	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1319	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1320	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1321	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1322	6/28/11			Watsonville	Customer Denies Access	Other	Closed
1323	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1324	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1325	6/28/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1326	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1327	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1328	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1329	6/28/11			Muir Beach	Customer Denies Access	No Reason Provided	Closed
1330	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1331	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1332	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1333	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1334	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1335	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1336	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1337	6/28/11			Capitola	Customer Denies Access	Other	Closed
1338	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1339	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1340	6/28/11			Aptos	Customer Denies Access	Other	Closed
1341	6/28/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1342	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1343	6/28/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
1344	6/28/11			Aptos	Customer Denies Access	Privacy Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1345	6/28/11			Aptos	Customer Denies Access	Other	Closed
1346	6/28/11			Aptos	Customer Denies Access	Other	Closed
1347	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1348	6/28/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
1349	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1350	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1351	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1352	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1353	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1354	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1355	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1356	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1357	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1358	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1359	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1360	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1361	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1362	6/28/11			Paso Robles	Customer Denies Access	Other	Closed
1363	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1364	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1365	6/28/11			San Miguel	Customer Denies Access	Other	Closed
1366	6/28/11			Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
1367	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1368	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1369	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1370	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1371	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1372	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1373	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1374	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1375	6/28/11			Capitola	Customer Denies Access	Accuracy of Meter	Closed
1376	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1377	6/28/11			Aptos	Customer Denies Access	Privacy Concerns	Closed
1378	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1379	6/28/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1380	6/28/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1381	6/28/11			Muir Beach	Customer Denies Access	No Reason Provided	Closed
1382	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1383	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1384	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1385	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1386	6/28/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed

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Color Key	
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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1387	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1388	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1389	6/28/11			San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
1390	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1391	6/28/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
1392	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1393	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1394	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1395	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1396	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1397	6/28/11			Aptos	Customer Denies Access	Other	Closed
1398	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1399	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1400	6/28/11			Gilroy	Customer Denies Access	RF/EMF Concerns	Closed
1401	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1402	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1403	6/28/11			Capitola	Customer Denies Access	Accuracy of Meter	Closed
1404	6/28/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1405	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1406	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1407	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1408	6/28/11			Aptos	Customer Denies Access	Other	Closed
1409	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1410	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1411	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1412	6/28/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1413	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1414	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1415	6/28/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
1416	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1417	6/28/11			Santa Cruz	Customer Denies Access	Other	Closed
1418	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1419	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1420	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1421	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1422	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1423	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1424	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1425	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1426	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1427	6/28/11			Capitola	Customer Denies Access	Accuracy of Meter	Closed
1428	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1429	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1430	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1431	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1432	6/28/11			Capitola	Customer Denies Access	Other	Closed
1433	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1434	6/28/11			San Francisco	Meter Clearance	Meter/Module clearance issues	Closed
1435	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1436	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1437	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1438	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1439	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1440	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1441	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1442	6/28/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
1443	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1444	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1445	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1446	6/28/11			Aptos	Customer Denies Access	Privacy Concerns	Closed
1447	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1448	6/28/11			Felton	Customer Denies Access	No Reason Provided	Closed
1449	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1450	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1451	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1452	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1453	6/28/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1454	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1455	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1456	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1457	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1458	6/28/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1459	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1460	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1461	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1462	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1463	6/28/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1464	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1465	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1466	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1467	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1468	6/28/11			Stockton	Customer Denies Access	Accuracy of Meter	Closed
1469	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1470	6/28/11			Capitola	Customer Denies Access	Accuracy of Meter	Closed

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1471	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1472	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1473	6/28/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1474	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1475	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1476	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1477	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1478	6/28/11			Watsonville	Customer Denies Access	Privacy Concerns	Closed
1479	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1480	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1481	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1482	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1483	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1484	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1485	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1486	6/28/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
1487	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1488	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1489	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1490	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1491	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1492	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1493	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1494	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1495	6/28/11			Capitola	Customer Denies Access	Privacy Concerns	Closed
1496	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1497	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1498	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1499	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1500	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1501	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1502	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1503	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1504	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1505	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1506	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1507	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1508	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1509	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1510	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1511	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1512	6/28/11			Muir Beach	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1513	6/28/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
1514	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1515	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1516	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1517	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1518	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1519	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1520	6/28/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1521	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1522	6/28/11			Clearlake	Customer Denies Access	Accuracy of Meter	Closed
1523	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1524	6/28/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1525	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1526	6/28/11			Hidden Valley Lake	Customer Denies Access	No Reason Provided	Closed
1527	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1528	6/28/11			Capitola	Customer Denies Access	Other	Closed
1529	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1530	6/28/11			Pleasant Hill	Customer Denies Access	Accuracy of Meter	Closed
1531	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1532	6/28/11			Orland	Customer Denies Access	Accuracy of Meter	Closed
1533	6/28/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
1534	6/28/11			Bridgeville	Customer Denies Access	No Reason Provided	Closed
1535	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1536	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1537	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1538	6/28/11			Capitola	Customer Denies Access	Other	Closed
1539	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1540	6/28/11			Witter Springs	Customer Denies Access	RF/EMF Concerns	Closed
1541	6/28/11			Carmel	Customer Denies Access	No Reason Provided	Closed
1542	6/28/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1543	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1544	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1545	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1546	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1547	6/28/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1548	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1549	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1550	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1551	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1552	6/28/11			Upper Lake	Customer Denies Access	No Reason Provided	Closed
1553	6/28/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1554	6/28/11			Willits	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1555	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1556	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1557	6/28/11			Navarro	Customer Denies Access	RF/EMF Concerns	Closed
1558	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1559	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1560	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1561	6/28/11			Diablo	Customer wants Smartmeter Removed	No Reason Provided	Closed
1562	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1563	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1564	6/28/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1565	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1566	6/28/11			Diablo	Customer wants Smartmeter Removed	No Reason Provided	Closed
1567	6/28/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1568	6/28/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1569	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1570	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1571	6/28/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1572	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1573	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1574	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1575	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1576	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1577	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1578	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1579	6/28/11			Gualala	Customer Denies Access	No Reason Provided	Closed
1580	6/28/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1581	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1582	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1583	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1584	6/28/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1585	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1586	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1587	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1588	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1589	6/28/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1590	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1591	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1592	6/28/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1593	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1594	6/28/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
1595	6/28/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1596	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1597	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1598	6/28/11			Boonville	Customer Denies Access	Medical Concerns	Closed
1599	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1600	6/28/11			Boonville	Customer Denies Access	Concerns from Media Reports	Closed
1601	6/28/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1602	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1603	6/28/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1604	6/28/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1605	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1606	6/28/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1607	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1608	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1609	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1610	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1611	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1612	6/28/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1613	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1614	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1615	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1616	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1617	6/28/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1618	6/28/11			Ben Lomond	Customer Denies Access	Accuracy of Meter	Closed
1619	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1620	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1621	6/28/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
1622	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1623	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1624	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1625	6/28/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1626	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1627	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1628	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1629	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1630	6/28/11			Brookdale	Customer Denies Access	Medical Concerns	Closed
1631	6/28/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
1632	6/28/11			Loch Lomond	Customer Denies Access	RF/EMF Concerns	Closed
1633	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1634	6/28/11			Santa Cruz	Scheduling Problems	Other	Closed
1635	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1636	6/28/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1637	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1638	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1639	6/28/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1640	6/28/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1641	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1642	6/28/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
1643	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1644	6/28/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1645	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1646	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1647	6/28/11			Elk	Customer Denies Access	Accuracy of Meter	Closed
1648	6/28/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1649	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1650	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1651	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1652	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1653	6/28/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed
1654	6/28/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed
1655	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1656	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1657	6/28/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1658	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1659	6/28/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
1660	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1661	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1662	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1663	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1664	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1665	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1666	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1667	6/28/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1668	6/28/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1669	6/28/11			San Jose	Customer Denies Access	No Reason Provided	Closed
1670	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1671	6/28/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1672	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1673	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1674	6/28/11			French Gulch	Customer Denies Access	RF/EMF Concerns	Closed
1675	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1676	6/28/11			Benicia	Customer Denies Access	Concerns from Media Reports	Closed
1677	6/28/11			Templeton	Customer Denies Access	RF/EMF Concerns	Closed
1678	6/28/11			Paso Robles	Customer Denies Access	RF/EMF Concerns	Closed
1679	6/28/11			Paso Robles	Customer Denies Access	RF/EMF Concerns	Closed
1680	6/28/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed

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1681	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1682	6/28/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1683	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1684	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1685	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1686	6/28/11			Soquel	Customer Denies Access	Privacy Concerns	Closed
1687	6/28/11			Albion	Customer Denies Access	Concerns from Media Reports	Closed
1688	6/28/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1689	6/28/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
1690	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1691	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1692	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1693	6/28/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1694	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1695	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1696	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1697	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1698	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1699	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1700	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1701	6/28/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1702	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1703	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1704	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1705	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1706	6/28/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1707	6/28/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
1708	6/28/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1709	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1710	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1711	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1712	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1713	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1714	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1715	6/28/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
1716	6/28/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1717	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1718	6/28/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1719	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1720	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1721	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1722	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed

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1723	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1724	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1725	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1726	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1727	6/28/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1728	6/28/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1729	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1730	6/28/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1731	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1732	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1733	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1734	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1735	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1736	6/28/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1737	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1738	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1739	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1740	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1741	6/28/11			Oakland	Customer Denies Access	No Reason Provided	Closed
1742	6/28/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1743	6/28/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
1744	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1745	6/28/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
1746	6/28/11			Salinas	Customer Denies Access	RF/EMF Concerns	Closed
1747	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1748	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1749	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1750	6/28/11			San Rafael	Customer Denies Access	Medical Concerns	Closed
1751	6/28/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1752	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1753	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1754	6/28/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1755	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1756	6/28/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1757	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1758	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1759	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1760	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1761	6/28/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
1762	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1763	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1764	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed

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1765	6/28/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1766	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1767	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1768	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1769	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1770	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1771	6/28/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
1772	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1773	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1774	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1775	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1776	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1777	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1778	6/28/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1779	6/28/11			Solvang	Power Interruption	Other	Closed
1780	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1781	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1782	6/28/11			Saratoga	Customer Denies Access	No Reason Provided	Closed
1783	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1784	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1785	6/28/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1786	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1787	6/28/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1788	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1789	6/28/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1790	6/28/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1791	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1792	6/28/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1793	6/28/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1794	6/28/11			Santa Cruz	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
1795	6/28/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1796	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1797	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1798	6/28/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
1799	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1800	6/28/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1801	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1802	6/28/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1803	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1804	6/28/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1805	6/28/11			Albion	Customer Denies Access	No Reason Provided	Closed
1806	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed

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1807	6/28/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1808	6/28/11			El Sobrante	Customer Denies Access	No Reason Provided	Closed
1809	6/28/11			San Francisco	Scheduling Problems	Under Investigation	Open
1810	6/28/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
1811	6/28/11			San Francisco	Wellington Installer	Under Investigation	Open
1812	6/28/11			San Francisco	Power Interruption	Under Investigation	Open
1813	6/29/11			Willits	Customer Denies Access	No Reason Provided	Closed
1814	6/29/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1815	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1816	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1817	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1818	6/29/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1819	6/29/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1820	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1821	6/29/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
1822	6/29/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1823	6/29/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1824	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1825	6/29/11			Santa Maria	Customer Denies Access	RF/EMF Concerns	Closed
1826	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1827	6/29/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1828	6/29/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1829	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1830	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1831	6/29/11			Albion	Customer Denies Access	No Reason Provided	Closed
1832	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1833	6/29/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1834	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1835	6/29/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1836	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1837	6/29/11			Arroyo Grande	Customer Denies Access	RF/EMF Concerns	Closed
1838	6/29/11			Santa Cruz	Customer Denies Access	Other	Closed
1839	6/29/11			Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
1840	6/29/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1841	6/29/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
1842	6/29/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1843	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1844	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1845	6/29/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1846	6/29/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1847	6/29/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1848	6/29/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed

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1849	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1850	6/29/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1851	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1852	6/29/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1853	6/29/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1854	6/29/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1855	6/29/11			San Francisco	Customer Denies Access	Other	Closed
1856	6/29/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1857	6/29/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1858	6/29/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1859	6/29/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1860	6/29/11			Santa Maria	Customer Denies Access	Medical Concerns	Closed
1861	6/29/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1862	6/29/11			Sea Ranch	Customer Denies Access	No Reason Provided	Closed
1863	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1864	6/29/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1865	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1866	6/29/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1867	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1868	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1869	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1870	6/29/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1871	6/29/11			Capitola	Customer Denies Access	Medical Concerns	Closed
1872	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1873	6/29/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1874	6/29/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1875	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1876	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1877	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1878	6/29/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1879	6/29/11			Santa Cruz	Customer Denies Access	Other	Closed
1880	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1881	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1882	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1883	6/29/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
1884	6/29/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1885	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
1886	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1887	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1888	6/29/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
1889	6/29/11			Boulder Creek	Customer Denies Access	Concerns from Media Reports	Closed
1890	6/29/11			Moss Landing	Customer Denies Access	Other	Closed

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1891	6/29/11			Felton	Customer Denies Access	Concerns from Media Reports	Closed
1892	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1893	6/29/11			Mount Hermon	Customer Denies Access	No Reason Provided	Closed
1894	6/29/11			Aromas	Customer Denies Access	RF/EMF Concerns	Closed
1895	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1896	6/29/11			Aptos	Customer Denies Access	Other	Closed
1897	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1898	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1899	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1900	6/29/11			Davenport	Customer Denies Access	RF/EMF Concerns	Closed
1901	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1902	6/29/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1903	6/29/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1904	6/29/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
1905	6/29/11			Boulder Creek	Customer Denies Access	Concerns from Media Reports	Closed
1906	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1907	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1908	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1909	6/29/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
1910	6/29/11			Stewarts Point	Customer Denies Access	Accuracy of Meter	Closed
1911	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1912	6/29/11			Aromas	Customer Denies Access	RF/EMF Concerns	Closed
1913	6/29/11			Santa Maria	Customer Denies Access	No Reason Provided	Closed
1914	6/29/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
1915	6/29/11			Felton	Customer wants Smartmeter Removed	No Reason Provided	Closed
1916	6/29/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1917	6/29/11			Felton	Customer Denies Access	Medical Concerns	Closed
1918	6/29/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1919	6/29/11			Corralitos	Customer Denies Access	No Reason Provided	Closed
1920	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1921	6/29/11			Ben Lomond	Customer Denies Access	Medical Concerns	Closed
1922	6/29/11			Felton	Customer Denies Access	Medical Concerns	Closed
1923	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1924	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1925	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1926	6/29/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
1927	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1928	6/29/11			Aromas	Customer Denies Access	Other	Closed
1929	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1930	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
1931	6/29/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1932	6/29/11			Felton	Customer Denies Access	Other	Closed

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1933	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1934	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1935	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1936	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1937	6/29/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1938	6/29/11			Felton	Customer Denies Access	Other	Closed
1939	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
1940	6/29/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1941	6/29/11			Felton	Customer Denies Access	Medical Concerns	Closed
1942	6/29/11			Aromas	Customer Denies Access	Concerns from Media Reports	Closed
1943	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
1944	6/29/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
1945	6/29/11			Freedom	Customer Denies Access	Other	Closed
1946	6/29/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
1947	6/29/11			Aromas	Customer Denies Access	Medical Concerns	Closed
1948	6/29/11			Caspar	Customer Denies Access	No Reason Provided	Closed
1949	6/29/11			Ben Lomond	Customer Denies Access	Other	Closed
1950	6/29/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
1951	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1952	6/29/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
1953	6/29/11			Ben Lomond	Customer Denies Access	Medical Concerns	Closed
1954	6/29/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
1955	6/29/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
1956	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
1957	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1958	6/29/11			Aromas	Customer Denies Access	Other	Closed
1959	6/29/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1960	6/29/11			Felton	Customer Denies Access	Concerns from Media Reports	Closed
1961	6/29/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1962	6/29/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
1963	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1964	6/29/11			Boulder Creek	Customer Denies Access	Medical Concerns	Closed
1965	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
1966	6/29/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
1967	6/29/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1968	6/29/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
1969	6/29/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
1970	6/29/11			Boulder Creek	Customer Denies Access	Medical Concerns	Closed
1971	6/29/11			Boulder Creek	Customer Denies Access	Other	Closed
1972	6/29/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
1973	6/29/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1974	6/29/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed

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1975	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
1976	6/29/11			Ben Lomond	Customer Denies Access	Medical Concerns	Closed
1977	6/29/11			Felton	Customer Denies Access	Other	Closed
1978	6/29/11			Felton	Customer Denies Access	Medical Concerns	Closed
1979	6/29/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1980	6/29/11			Felton	Customer Denies Access	Medical Concerns	Closed
1981	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1982	6/29/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1983	6/29/11			Los Gatos	Customer Denies Access	Medical Concerns	Closed
1984	6/29/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1985	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1986	6/29/11			Aromas	Customer Denies Access	Medical Concerns	Closed
1987	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
1988	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1989	6/29/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1990	6/29/11			Felton	Customer Denies Access	Other	Closed
1991	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1992	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1993	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
1994	6/29/11			Santa Cruz	Customer Denies Access	Other	Closed
1995	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1996	6/29/11			Felton	Customer Denies Access	Concerns from Media Reports	Closed
1997	6/29/11			Ben Lomond	Customer Denies Access	RF/EMF Concerns	Closed
1998	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
1999	6/29/11			Santa Cruz	Customer Denies Access	Other	Closed
2000	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2001	6/29/11			Capitola	Customer Denies Access	Accuracy of Meter	Closed
2002	6/29/11			Santa Maria	Customer Denies Access	No Reason Provided	Closed
2003	6/29/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2004	6/29/11			Aromas	Customer Denies Access	Medical Concerns	Closed
2005	6/29/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2006	6/29/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
2007	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2008	6/29/11			Capitola	Customer Denies Access	Medical Concerns	Closed
2009	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2010	6/29/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
2011	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2012	6/29/11			Solvang	Customer Denies Access	Accuracy of Meter	Closed
2013	6/29/11			Brookdale	Customer Denies Access	No Reason Provided	Closed
2014	6/29/11			San Jose	Customer Denies Access	Concerns from Media Reports	Closed
2015	6/29/11			Felton	Customer Denies Access	Other	Closed
2016	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed

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2017	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2018	6/29/11			Pebble Beach	Customer Denies Access	No Reason Provided	Closed
2019	6/29/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2020	6/29/11			Aptos	Customer Denies Access	Other	Closed
2021	6/29/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2022	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2023	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2024	6/29/11			Santa Cruz	Customer Denies Access	Other	Closed
2025	6/29/11			Felton	Customer Denies Access	Other	Closed
2026	6/29/11			Boulder Creek	Customer Denies Access	Medical Concerns	Closed
2027	6/29/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2028	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2029	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2030	6/29/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2031	6/29/11			Capitola	Customer Denies Access	Medical Concerns	Closed
2032	6/29/11			Boulder Creek	Customer Denies Access	Other	Closed
2033	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2034	6/29/11			Aptos	Customer Denies Access	Other	Closed
2035	6/29/11			Aromas	Customer Denies Access	Other	Closed
2036	6/29/11			Ben Lomond	Customer Denies Access	Privacy Concerns	Closed
2037	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2038	6/29/11			Ben Lomond	Customer Denies Access	RF/EMF Concerns	Closed
2039	6/29/11			Aptos	Customer Denies Access	Other	Closed
2040	6/29/11			Boulder Creek	Customer Denies Access	Other	Closed
2041	6/29/11			Aromas	Customer Denies Access	RF/EMF Concerns	Closed
2042	6/29/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
2043	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2044	6/29/11			Santa Maria	Customer Denies Access	No Reason Provided	Closed
2045	6/29/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
2046	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2047	6/29/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
2048	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2049	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2050	6/29/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
2051	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2052	6/29/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
2053	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2054	6/29/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
2055	6/29/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
2056	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2057	6/29/11			Felton	Customer Denies Access	Medical Concerns	Closed
2058	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2059	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2060	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2061	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2062	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2063	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2064	6/29/11			San Anselmo	Customer Denies Access	Medical Concerns	Closed
2065	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2066	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2067	6/29/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2068	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2069	6/29/11			Tiburon	Customer Denies Access	No Reason Provided	Closed
2070	6/29/11			Boulder Creek	Customer Denies Access	Medical Concerns	Closed
2071	6/29/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2072	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2073	6/29/11			Sebastopol	Customer Denies Access	No Reason Provided	Closed
2074	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2075	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2076	6/29/11			Davenport	Customer Denies Access	No Reason Provided	Closed
2077	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2078	6/29/11			Boonville	Customer Denies Access	No Reason Provided	Closed
2079	6/29/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
2080	6/29/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
2081	6/29/11			Brookdale	Customer Denies Access	RF/EMF Concerns	Closed
2082	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2083	6/29/11			Brookdale	Customer Denies Access	No Reason Provided	Closed
2084	6/29/11			Soquel	Customer Denies Access	No Reason Provided	Closed
2085	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2086	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2087	6/29/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
2088	6/29/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2089	6/29/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2090	6/29/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2091	6/29/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
2092	6/29/11			Ben Lomond	Customer Denies Access	RF/EMF Concerns	Closed
2093	6/29/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2094	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2095	6/29/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
2096	6/29/11			Brookdale	Customer Denies Access	RF/EMF Concerns	Closed
2097	6/29/11			Aromas	Customer Denies Access	Other	Closed
2098	6/29/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
2099	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2100	6/29/11			Felton	Customer Denies Access	Accuracy of Meter	Closed

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2101	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2102	6/29/11			Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
2103	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2104	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2105	6/29/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
2106	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2107	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2108	6/29/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2109	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2110	6/29/11			Mount Hermon	Customer Denies Access	RF/EMF Concerns	Closed
2111	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2112	6/29/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
2113	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2114	6/29/11			Little River	Customer Denies Access	RF/EMF Concerns	Closed
2115	6/29/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2116	6/29/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2117	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2118	6/29/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2119	6/29/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
2120	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2121	6/29/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
2122	6/29/11			Ben Lomond	Customer Denies Access	Accuracy of Meter	Closed
2123	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2124	6/29/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
2125	6/29/11			Aptos	Customer Denies Access	Other	Closed
2126	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2127	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2128	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2129	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2130	6/29/11			Buellton	Customer Denies Access	Privacy Concerns	Closed
2131	6/29/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2132	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2133	6/29/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
2134	6/29/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
2135	6/29/11			Felton	Customer Denies Access	Medical Concerns	Closed
2136	6/29/11			Soquel	Customer Denies Access	Medical Concerns	Closed
2137	6/29/11			Scotts Valley	Customer Denies Access	Privacy Concerns	Closed
2138	6/29/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
2139	6/29/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2140	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2141	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2142	6/29/11			Capitola	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2143	6/29/11			Boonville	Customer Denies Access	RF/EMF Concerns	Closed
2144	6/29/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2145	6/29/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2146	6/29/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
2147	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2148	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2149	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2150	6/29/11			Santa Cruz	Customer Denies Access	Other	Closed
2151	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2152	6/29/11			Mill Valley	Customer Denies Access	No Reason Provided	Closed
2153	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2154	6/29/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
2155	6/29/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
2156	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2157	6/29/11			San Jose	Customer Denies Access	RF/EMF Concerns	Closed
2158	6/29/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2159	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2160	6/29/11			Aromas	Customer Denies Access	Other	Closed
2161	6/29/11			Santa Cruz	Customer Denies Access	Other	Closed
2162	6/29/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2163	6/29/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2164	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2165	6/29/11			Aromas	Customer Denies Access	RF/EMF Concerns	Closed
2166	6/29/11			Boulder Creek	Customer Denies Access	Other	Closed
2167	6/29/11			Los Osos	Customer Denies Access	Accuracy of Meter	Closed
2168	6/29/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2169	6/29/11			Paso Robles	Customer Denies Access	Other	Closed
2170	6/29/11			Aromas	Customer Denies Access	Other	Closed
2171	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2172	6/29/11			Clearlake	Customer Denies Access	No Reason Provided	Closed
2173	6/29/11			Aptos	Customer Denies Access	Other	Closed
2174	6/29/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2175	6/29/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2176	6/29/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2177	6/29/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
2178	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2179	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2180	6/29/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
2181	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2182	6/29/11			Ben Lomond	Other	Other	Closed
2183	6/29/11			Hidden Valley Lake	Customer Denies Access	Accuracy of Meter	Closed
2184	6/29/11			Aromas	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2185	6/29/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2186	6/29/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
2187	6/29/11			Santa Cruz	Customer Denies Access	Other	Closed
2188	6/29/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2189	6/29/11			Walnut Creek	Customer Denies Access	Medical Concerns	Closed
2190	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2191	6/29/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2192	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2193	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2194	6/29/11			Ben Lomond	Other	Other	Closed
2195	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2196	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2197	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2198	6/29/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
2199	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2200	6/29/11			Pacific Grove	Customer Denies Access	RF/EMF Concerns	Closed
2201	6/29/11			Aromas	Customer Denies Access	RF/EMF Concerns	Closed
2202	6/29/11			Santa Rosa	Customer Denies Access	No Reason Provided	Closed
2203	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2204	6/29/11			Boulder Creek	Other	Other	Closed
2205	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2206	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2207	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2208	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2209	6/29/11			Watsonville	Customer Denies Access	Other	Closed
2210	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2211	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2212	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2213	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2214	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2215	6/29/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
2216	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2217	6/29/11			Aptos	Customer Denies Access	Medical Concerns	Closed
2218	6/29/11			San Jose	Customer Denies Access	Accuracy of Meter	Closed
2219	6/29/11			Ben Lomond	Customer Denies Access	RF/EMF Concerns	Closed
2220	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2221	6/29/11			Davenport	Customer Denies Access	RF/EMF Concerns	Closed
2222	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2223	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2224	6/29/11			Felton	Customer Denies Access	Medical Concerns	Closed
2225	6/29/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2226	6/29/11			Watsonville	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2227	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2228	6/29/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2229	6/29/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2230	6/29/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
2231	6/29/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
2232	6/29/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
2233	6/29/11			Pacific Grove	Customer Denies Access	Accuracy of Meter	Closed
2234	6/29/11			Monterey	Customer Denies Access	No Reason Provided	Closed
2235	6/29/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2236	6/29/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
2237	6/29/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
2238	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2239	6/29/11			Monterey	Customer Denies Access	No Reason Provided	Closed
2240	6/29/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2241	6/29/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
2242	6/29/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
2243	6/29/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
2244	6/29/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
2245	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2246	6/29/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2247	6/29/11			Petrolia	Customer Denies Access	Medical Concerns	Closed
2248	6/29/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2249	6/29/11			Petrolia	Customer Denies Access	Medical Concerns	Closed
2250	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2251	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2252	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2253	6/29/11			Aromas	Customer Denies Access	RF/EMF Concerns	Closed
2254	6/29/11			Brookdale	Customer Denies Access	Concerns from Media Reports	Closed
2255	6/29/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed
2256	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2257	6/29/11			San Francisco	Other	Other	Closed
2258	6/29/11			Aromas	Customer Denies Access	Customer Opts for Solar Power	Closed
2259	6/29/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed
2260	6/29/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
2261	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2262	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2263	6/29/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2264	6/29/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2265	6/29/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2266	6/29/11			Ben Lomond	Customer Denies Access	RF/EMF Concerns	Closed
2267	6/29/11			Morro Bay	Customer Denies Access	No Reason Provided	Closed
2268	6/29/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed

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2269	6/29/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
2270	6/29/11			San Jose	Other	Other	Closed
2271	6/29/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2272	6/29/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
2273	6/29/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
2274	6/29/11			Watsonville	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
2275	6/29/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2276	6/29/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2277	6/29/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2278	6/29/11			Davenport	Customer Denies Access	RF/EMF Concerns	Closed
2279	6/29/11			Arroyo Grande	Customer Denies Access	Privacy Concerns	Closed
2280	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2281	6/29/11			Los Gatos	Customer Denies Access	No Reason Provided	Closed
2282	6/29/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2283	6/29/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
2284	6/29/11			Aromas	Customer Denies Access	Concerns from Media Reports	Closed
2285	6/29/11			Aromas	Customer Denies Access	Concerns from Media Reports	Closed
2286	6/29/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
2287	6/29/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
2288	6/29/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2289	6/29/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2290	6/29/11			Santa Maria	Customer Denies Access	Privacy Concerns	Closed
2291	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2292	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2293	6/29/11			Felton	Customer Denies Access	Concerns from Media Reports	Closed
2294	6/29/11			Capitola	Customer Denies Access	Medical Concerns	Closed
2295	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2296	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2297	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2298	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2299	6/29/11			Boulder Creek	Customer Denies Access	Concerns from Media Reports	Closed
2300	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2301	6/29/11			Redding	Customer Denies Access	No Reason Provided	Closed
2302	6/29/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
2303	6/29/11			Laytonville	Customer Denies Access	Privacy Concerns	Closed
2304	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2305	6/29/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
2306	6/29/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
2307	6/29/11			Felton	Customer Denies Access	Concerns from Media Reports	Closed
2308	6/29/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2309	6/29/11			Felton	Customer Denies Access	Concerns from Media Reports	Closed
2310	6/29/11			Aptos	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2311	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2312	6/29/11			Soquel	Customer Denies Access	No Reason Provided	Closed
2313	6/29/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2314	6/29/11			Santa Cruz	Customer Denies Access	Customer Opts for Solar Power	Closed
2315	6/29/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
2316	6/29/11			Aromas	Customer Denies Access	RF/EMF Concerns	Closed
2317	6/29/11			Boulder Creek	Customer Denies Access	Accuracy of Meter	Closed
2318	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2319	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2320	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2321	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2322	6/29/11			Boulder Creek	Customer Denies Access	Accuracy of Meter	Closed
2323	6/29/11			Ben Lomond	Customer Denies Access	Medical Concerns	Closed
2324	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2325	6/29/11			Felton	Customer Denies Access	No Reason Provided	Closed
2326	6/29/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
2327	6/29/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2328	6/29/11			Aromas	Customer Denies Access	Concerns from Media Reports	Closed
2329	6/29/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
2330	6/29/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2331	6/29/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2332	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2333	6/29/11			Santa Cruz	Customer Denies Access	Other	Closed
2334	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2335	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2336	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2337	6/29/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2338	6/29/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2339	6/29/11			Albion	Customer Denies Access	Accuracy of Meter	Closed
2340	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2341	6/29/11			Mount Hermon	Customer Denies Access	RF/EMF Concerns	Closed
2342	6/29/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2343	6/29/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2344	6/29/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2345	6/29/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2346	6/29/11			Little River	Customer Denies Access	RF/EMF Concerns	Closed
2347	6/29/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2348	6/29/11			San Francisco	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
2349	6/29/11			San Francisco	Power Interruption	Under Investigation	Open
2350	6/29/11			Concord	Scheduling Problems	Under Investigation	Open
2351	6/29/11			Dixon	Claims - Appliances	Under Investigation	Open
2352	6/29/11			San Leandro	Scheduling Problems	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2353	6/29/11			San Francisco	Wellington Installer	Under Investigation	Open
2354	6/29/11			Hercules	Customer wants Smartmeter Removed	Under Investigation	Open
2355	6/29/11			San Jose	Claims - Appliances	Under Investigation	Open
2356	6/30/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2357	6/30/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2358	6/30/11			Moss Landing	Customer Denies Access	RF/EMF Concerns	Closed
2359	6/30/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2360	6/30/11			Ben Lomond	Customer Denies Access	Medical Concerns	Closed
2361	6/30/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2362	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2363	6/30/11			Felton	Customer Denies Access	Medical Concerns	Closed
2364	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2365	6/30/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2366	6/30/11			Felton	Customer Denies Access	Medical Concerns	Closed
2367	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2368	6/30/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2369	6/30/11			Felton	Customer Denies Access	No Reason Provided	Closed
2370	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2371	6/30/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2372	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2373	6/30/11			Little River	Customer Denies Access	Medical Concerns	Closed
2374	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2375	6/30/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2376	6/30/11			Garberville	Customer Denies Access	No Reason Provided	Closed
2377	6/30/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
2378	6/30/11			San Jose	Customer Denies Access	RF/EMF Concerns	Closed
2379	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2380	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2381	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2382	6/30/11			Potter Valley	Customer Denies Access	Medical Concerns	Closed
2383	6/30/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2384	6/30/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2385	6/30/11			Felton	Customer Denies Access	No Reason Provided	Closed
2386	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2387	6/30/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2388	6/30/11			Albion	Customer Denies Access	Accuracy of Meter	Closed
2389	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2390	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2391	6/30/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2392	6/30/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2393	6/30/11			Albion	Customer Denies Access	No Reason Provided	Closed
2394	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2395	6/30/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
2396	6/30/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
2397	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2398	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2399	6/30/11			Aptos	Customer Denies Access	Other	Closed
2400	6/30/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
2401	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2402	6/30/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2403	6/30/11			Santa Rosa	Customer Denies Access	Other	Closed
2404	6/30/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2405	6/30/11			Felton	Customer Denies Access	No Reason Provided	Closed
2406	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2407	6/30/11			Sea Ranch	Customer Denies Access	Medical Concerns	Closed
2408	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2409	6/30/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2410	6/30/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2411	6/30/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2412	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2413	6/30/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2414	6/30/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
2415	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2416	6/30/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
2417	6/30/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2418	6/30/11			Stockton	Customer Denies Access	Accuracy of Meter	Closed
2419	6/30/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2420	6/30/11			Santa Cruz	Customer Denies Access	Other	Closed
2421	6/30/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
2422	6/30/11			Capitola	Customer Denies Access	Other	Closed
2423	6/30/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
2424	6/30/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2425	6/30/11			Aptos	Customer Denies Access	Medical Concerns	Closed
2426	6/30/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2427	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2428	6/30/11			Mount Hermon	Customer Denies Access	No Reason Provided	Closed
2429	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2430	6/30/11			Livingston	Customer Denies Access	Other	Closed
2431	6/30/11			Daly City	Customer Denies Access	No Reason Provided	Closed
2432	6/30/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2433	6/30/11			San Jose	Customer wants Smartmeter Removed	No Reason Provided	Closed
2434	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2435	6/30/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2436	6/30/11			Muir Beach	Customer Denies Access	No Reason Provided	Closed

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2437	6/30/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
2438	6/30/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2439	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2440	6/30/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
2441	6/30/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
2442	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2443	6/30/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2444	6/30/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2445	6/30/11			Santa Cruz	Customer Denies Access	Other	Closed
2446	6/30/11			Felton	Customer Denies Access	No Reason Provided	Closed
2447	6/30/11			Belvedere	Customer Denies Access	RF/EMF Concerns	Closed
2448	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2449	6/30/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2450	6/30/11			Felton	Customer Denies Access	No Reason Provided	Closed
2451	6/30/11			Clearlake	Customer Denies Access	No Reason Provided	Closed
2452	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2453	6/30/11			Felton	Customer Denies Access	No Reason Provided	Closed
2454	6/30/11			San Jose	Customer Denies Access	No Reason Provided	Closed
2455	6/30/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2456	6/30/11			Oakland	Customer Denies Access	RF/EMF Concerns	Closed
2457	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2458	6/30/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2459	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2460	6/30/11			Aptos	Customer Denies Access	Medical Concerns	Closed
2461	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2462	6/30/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2463	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2464	6/30/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2465	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2466	6/30/11			Hayward	Customer Denies Access	No Reason Provided	Closed
2467	6/30/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
2468	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2469	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2470	6/30/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2471	6/30/11			Felton	Customer Denies Access	Other	Closed
2472	6/30/11			Aptos	Customer Denies Access	Other	Closed
2473	6/30/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2474	6/30/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2475	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2476	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2477	6/30/11			Felton	Customer Denies Access	Privacy Concerns	Closed
2478	6/30/11			Soquel	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2479	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2480	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2481	6/30/11			Aptos	Customer Denies Access	Privacy Concerns	Closed
2482	6/30/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
2483	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2484	6/30/11			Pebble Beach	Customer Denies Access	RF/EMF Concerns	Closed
2485	6/30/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2486	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2487	6/30/11			Aptos	Customer Denies Access	Other	Closed
2488	6/30/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
2489	6/30/11			Guerneville	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
2490	6/30/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2491	6/30/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
2492	6/30/11			Felton	Customer Denies Access	No Reason Provided	Closed
2493	6/30/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2494	6/30/11			Aptos	Customer Denies Access	Medical Concerns	Closed
2495	6/30/11			Aptos	Customer Denies Access	Other	Closed
2496	6/30/11			Ben Lomond	Other	Other	Closed
2497	6/30/11			Ben Lomond	Other	Other	Closed
2498	6/30/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2499	6/30/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
2500	6/30/11			Pacific Grove	Customer Denies Access	No Reason Provided	Closed
2501	6/30/11			Pacific Grove	Customer Denies Access	No Reason Provided	Closed
2502	6/30/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2503	6/30/11			Pacific Grove	Customer Denies Access	No Reason Provided	Closed
2504	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2505	6/30/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2506	6/30/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2507	6/30/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
2508	6/30/11			Aptos	Customer Denies Access	Other	Closed
2509	6/30/11			Boulder Creek	Customer Denies Access	Accuracy of Meter	Closed
2510	6/30/11			Felton	Customer Denies Access	Concerns from Media Reports	Closed
2511	6/30/11			Ben Lomond	Customer Denies Access	Other	Closed
2512	6/30/11			Santa Cruz	Customer Denies Access	Other	Closed
2513	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2514	6/30/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
2515	6/30/11			Boulder Creek	Other	Other	Closed
2516	6/30/11			Boulder Creek	Customer Denies Access	Accuracy of Meter	Closed
2517	6/30/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
2518	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2519	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2520	6/30/11			Santa Cruz	Customer Denies Access	Other	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2521	6/30/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2522	6/30/11			Watsonville	Customer Denies Access	Other	Closed
2523	6/30/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2524	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2525	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2526	6/30/11			Boulder Creek	Other	Other	Closed
2527	6/30/11			San Rafael	Customer Denies Access	RF/EMF Concerns	Closed
2528	6/30/11			Capitola	Customer Denies Access	Accuracy of Meter	Closed
2529	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2530	6/30/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2531	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2532	6/30/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2533	6/30/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2534	6/30/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
2535	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2536	6/30/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
2537	6/30/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2538	6/30/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2539	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2540	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2541	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2542	6/30/11			Santa Cruz	Other	Other	Closed
2543	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2544	6/30/11			Buellton	Other	Other	Closed
2545	6/30/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
2546	6/30/11			Oakland	Customer wants Smartmeter Removed	No Reason Provided	Closed
2547	6/30/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2548	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2549	6/30/11			Clearlake	Customer Denies Access	No Reason Provided	Closed
2550	6/30/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2551	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2552	6/30/11			Santa Maria	Customer Denies Access	No Reason Provided	Closed
2553	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2554	6/30/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
2555	6/30/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
2556	6/30/11			Pacific Grove	Customer Denies Access	No Reason Provided	Closed
2557	6/30/11			Santa Cruz	Customer Denies Access	Other	Closed
2558	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2559	6/30/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
2560	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2561	6/30/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2562	6/30/11			San Francisco	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2563	6/30/11			San Francisco	Other	Other	Closed
2564	6/30/11			Soquel	Customer Denies Access	No Reason Provided	Closed
2565	6/30/11			Capitola	Other	Other	Closed
2566	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2567	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2568	6/30/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2569	6/30/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
2570	6/30/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2571	6/30/11			Navarro	Customer Denies Access	No Reason Provided	Closed
2572	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2573	6/30/11			Felton	Customer Denies Access	No Reason Provided	Closed
2574	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2575	6/30/11			Murphys	Customer Denies Access	RF/EMF Concerns	Closed
2576	6/30/11			Chico	Customer Denies Access	RF/EMF Concerns	Closed
2577	6/30/11			San Francisco	Customer Denies Access	Other	Closed
2578	6/30/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2579	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2580	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2581	6/30/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2582	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2583	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2584	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2585	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2586	6/30/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
2587	6/30/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2588	6/30/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2589	6/30/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
2590	6/30/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2591	6/30/11			Woodacre	Other	Other	Closed
2592	6/30/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
2593	6/30/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2594	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2595	6/30/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
2596	6/30/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
2597	6/30/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed
2598	6/30/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
2599	6/30/11			Grover Beach	Customer Denies Access	Privacy Concerns	Closed
2600	6/30/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed
2601	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2602	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2603	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2604	6/30/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2605	6/30/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed
2606	6/30/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed
2607	6/30/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed
2608	6/30/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed
2609	6/30/11			Capitola	Customer Denies Access	Medical Concerns	Closed
2610	6/30/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2611	6/30/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2612	6/30/11			Boulder Creek	Customer Denies Access	Medical Concerns	Closed
2613	6/30/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
2614	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2615	6/30/11			Aromas	Customer Denies Access	Accuracy of Meter	Closed
2616	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2617	6/30/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2618	6/30/11			Seaside	Customer Denies Access	No Reason Provided	Closed
2619	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2620	6/30/11			Aromas	Customer Denies Access	Medical Concerns	Closed
2621	6/30/11			Aromas	Customer Denies Access	Other	Closed
2622	6/30/11			Aromas	Customer Denies Access	Medical Concerns	Closed
2623	6/30/11			Clearlake	Customer Denies Access	No Reason Provided	Closed
2624	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2625	6/30/11			Felton	Customer Denies Access	No Reason Provided	Closed
2626	6/30/11			Davenport	Customer Denies Access	Other	Closed
2627	6/30/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2628	6/30/11			Ben Lomond	Customer Denies Access	Medical Concerns	Closed
2629	6/30/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2630	6/30/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2631	6/30/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2632	6/30/11			Soquel	Customer Denies Access	No Reason Provided	Closed
2633	6/30/11			Moss Landing	Customer Denies Access	No Reason Provided	Closed
2634	6/30/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2635	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2636	6/30/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
2637	6/30/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2638	6/30/11			Aromas	Customer Denies Access	RF/EMF Concerns	Closed
2639	6/30/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2640	6/30/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2641	6/30/11			Red Bluff	Inquiry Regarding Appliances Affected	Under Investigation	Open
2642	6/30/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
2643	6/30/11			San Francisco	Power Interruption	Under Investigation	Open
2644	6/30/11			Monterey	Wellington Installer	Under Investigation	Open
2645	6/30/11			Santa Barbara	Customer wants Smartmeter Removed	Under Investigation	Open
2646	6/30/11			Brisbane	Meter Clearance	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2647	7/1/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2648	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2649	7/1/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2650	7/1/11			Los Osos	Customer Denies Access	Concerns from Media Reports	Closed
2651	7/1/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2652	7/1/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2653	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2654	7/1/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2655	7/1/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
2656	7/1/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2657	7/1/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
2658	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2659	7/1/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2660	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2661	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2662	7/1/11			Boulder Creek	Customer Denies Access	Other	Closed
2663	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2664	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2665	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2666	7/1/11			Soquel	Customer Denies Access	No Reason Provided	Closed
2667	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2668	7/1/11			Sea Ranch	Customer Denies Access	Customer Opts for Solar Power	Closed
2669	7/1/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
2670	7/1/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2671	7/1/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
2672	7/1/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
2673	7/1/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2674	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2675	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2676	7/1/11			Aptos	Customer Denies Access	Customer Opts for Solar Power	Closed
2677	7/1/11			Ukiah	Customer Denies Access	Other	Closed
2678	7/1/11			Moss Landing	Customer Denies Access	Other	Closed
2679	7/1/11			Boulder Creek	Customer Denies Access	Other	Closed
2680	7/1/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2681	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2682	7/1/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2683	7/1/11			Santa Cruz	Customer Denies Access	Customer Opts for Solar Power	Closed
2684	7/1/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
2685	7/1/11			Santa Cruz	Customer Denies Access	Customer Opts for Solar Power	Closed
2686	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2687	7/1/11			San Francisco	Customer Denies Access	Other	Closed
2688	7/1/11			Watsonville	Customer Denies Access	No Reason Provided	Closed

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2689	7/1/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
2690	7/1/11			Sea Ranch	Customer Denies Access	Privacy Concerns	Closed
2691	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2692	7/1/11			Felton	Customer Denies Access	Concerns from Media Reports	Closed
2693	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2694	7/1/11			Willits	Customer Denies Access	Other	Closed
2695	7/1/11			Scotts Valley	Customer Denies Access	Other	Closed
2696	7/1/11			Capitola	Customer Denies Access	Other	Closed
2697	7/1/11			Capitola	Customer Denies Access	Other	Closed
2698	7/1/11			Capitola	Customer Denies Access	Other	Closed
2699	7/1/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
2700	7/1/11			Capitola	Customer Denies Access	Other	Closed
2701	7/1/11			Felton	Customer Denies Access	Other	Closed
2702	7/1/11			Capitola	Customer Denies Access	Other	Closed
2703	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2704	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2705	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2706	7/1/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2707	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2708	7/1/11			Aptos	Customer Denies Access	Other	Closed
2709	7/1/11			Boulder Creek	Customer Denies Access	Concerns from Media Reports	Closed
2710	7/1/11			Santa Cruz	Customer Denies Access	Other	Closed
2711	7/1/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2712	7/1/11			Aptos	Customer Denies Access	Other	Closed
2713	7/1/11			Felton	Customer Denies Access	Medical Concerns	Closed
2714	7/1/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
2715	7/1/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2716	7/1/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2717	7/1/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
2718	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2719	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2720	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2721	7/1/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2722	7/1/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2723	7/1/11			Kelseyville	Customer Denies Access	No Reason Provided	Closed
2724	7/1/11			Greenfield	Customer Denies Access	RF/EMF Concerns	Closed
2725	7/1/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2726	7/1/11			Atascadero	Customer Denies Access	No Reason Provided	Closed
2727	7/1/11			San Jose	Customer Denies Access	No Reason Provided	Closed
2728	7/1/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
2729	7/1/11			Soquel	Customer Denies Access	Medical Concerns	Closed
2730	7/1/11			Aptos	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2731	7/1/11			San Francisco	Customer Denies Access	Other	Closed
2732	7/1/11			Navarro	Customer Denies Access	RF/EMF Concerns	Closed
2733	7/1/11			Willits	Customer Denies Access	Other	Closed
2734	7/1/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2735	7/1/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
2736	7/1/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2737	7/1/11			Carmel	Customer Denies Access	No Reason Provided	Closed
2738	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2739	7/1/11			Aromas	Customer Denies Access	No Reason Provided	Closed
2740	7/1/11			Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
2741	7/1/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2742	7/1/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2743	7/1/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
2744	7/1/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2745	7/1/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2746	7/1/11			Point Arena	Customer Denies Access	RF/EMF Concerns	Closed
2747	7/1/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2748	7/1/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
2749	7/1/11			Point Reyes Station	Customer Denies Access	RF/EMF Concerns	Closed
2750	7/1/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2751	7/1/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2752	7/1/11			Point Reyes Station	Customer Denies Access	RF/EMF Concerns	Closed
2753	7/1/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2754	7/1/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2755	7/1/11			Clearlake	Customer Denies Access	No Reason Provided	Closed
2756	7/1/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2757	7/1/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2758	7/1/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2759	7/1/11			Albion	Customer Denies Access	No Reason Provided	Closed
2760	7/1/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2761	7/1/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2762	7/1/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
2763	7/1/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2764	7/1/11			San Francisco	Customer Denies Access	Other	Closed
2765	7/1/11			Lompoc	Customer Denies Access	No Reason Provided	Closed
2766	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2767	7/1/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2768	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2769	7/1/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2770	7/1/11			Ben Lomond	Customer Denies Access	RF/EMF Concerns	Closed
2771	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2772	7/1/11			Clearlake Oaks	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2773	7/1/11			San Jose	Customer Denies Access	No Reason Provided	Closed
2774	7/1/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2775	7/1/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2776	7/1/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2777	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2778	7/1/11			Willits	Customer Denies Access	No Reason Provided	Closed
2779	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2780	7/1/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2781	7/1/11			Solvang	Customer Denies Access	Medical Concerns	Closed
2782	7/1/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2783	7/1/11			Salinas	Customer Denies Access	No Reason Provided	Closed
2784	7/1/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
2785	7/1/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2786	7/1/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2787	7/1/11			Felton	Customer Denies Access	No Reason Provided	Closed
2788	7/1/11			Sonoma	Customer Denies Access	Other	Closed
2789	7/1/11			Ross	Customer Denies Access	Accuracy of Meter	Closed
2790	7/1/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
2791	7/1/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
2792	7/1/11			Burnt Ranch	Customer Denies Access	RF/EMF Concerns	Closed
2793	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2794	7/1/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2795	7/1/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2796	7/1/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2797	7/1/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2798	7/1/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2799	7/1/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2800	7/1/11			Belvedere	Customer Denies Access	Medical Concerns	Closed
2801	7/1/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2802	7/1/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2803	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2804	7/1/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2805	7/1/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2806	7/1/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2807	7/1/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2808	7/1/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2809	7/1/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2810	7/1/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2811	7/1/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2812	7/1/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2813	7/1/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
2814	7/1/11			Felton	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2815	7/1/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2816	7/1/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
2817	7/1/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2818	7/1/11			Morgan Hill	Customer Denies Access	Medical Concerns	Closed
2819	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2820	7/1/11			Ben Lomond	Customer Denies Access	Accuracy of Meter	Closed
2821	7/1/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2822	7/1/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2823	7/1/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2824	7/1/11			Clovis	Inquiry Regarding Appliances Affected	Damaged Other Household Appliance	Closed
2825	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2826	7/1/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2827	7/1/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2828	7/1/11			Point Arena	Customer Denies Access	Medical Concerns	Closed
2829	7/1/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2830	7/1/11			Willits	Customer Denies Access	No Reason Provided	Closed
2831	7/1/11			Hidden Valley Lake	Customer Denies Access	No Reason Provided	Closed
2832	7/1/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2833	7/1/11			Lompoc	Customer Denies Access	No Reason Provided	Closed
2834	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2835	7/1/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2836	7/1/11			Lompoc	Customer Denies Access	No Reason Provided	Closed
2837	7/1/11			Albion	Customer Denies Access	No Reason Provided	Closed
2838	7/1/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2839	7/1/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2840	7/1/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2841	7/1/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2842	7/1/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2843	7/1/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2844	7/1/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
2845	7/1/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2846	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2847	7/1/11			Mount Hermon	Customer Denies Access	No Reason Provided	Closed
2848	7/1/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2849	7/1/11			Felton	Customer Denies Access	No Reason Provided	Closed
2850	7/1/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2851	7/1/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2852	7/1/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2853	7/1/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2854	7/1/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2855	7/1/11			Albion	Customer Denies Access	No Reason Provided	Closed
2856	7/1/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2857	7/1/11			Boulder Creek	Customer Denies Access	Accuracy of Meter	Closed
2858	7/1/11			Albion	Customer Denies Access	No Reason Provided	Closed
2859	7/1/11			Albion	Customer Denies Access	No Reason Provided	Closed
2860	7/1/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2861	7/1/11			Albion	Customer Denies Access	No Reason Provided	Closed
2862	7/1/11			Albion	Customer Denies Access	No Reason Provided	Closed
2863	7/1/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2864	7/1/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2865	7/1/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
2866	7/1/11			Boonville	Customer Denies Access	Other	Closed
2867	7/1/11			Soquel	Customer Denies Access	No Reason Provided	Closed
2868	7/1/11			Monterey	Customer Denies Access	Privacy Concerns	Closed
2869	7/1/11			Boonville	Customer Denies Access	RF/EMF Concerns	Closed
2870	7/1/11			Boonville	Customer Denies Access	Privacy Concerns	Closed
2871	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2872	7/1/11			Upper Lake	Customer Denies Access	Medical Concerns	Closed
2873	7/1/11			Boonville	Customer Denies Access	No Reason Provided	Closed
2874	7/1/11			San Francisco	Customer Denies Access	Other	Closed
2875	7/1/11			Boonville	Customer Denies Access	RF/EMF Concerns	Closed
2876	7/1/11			Caspar	Customer Denies Access	Concerns from Media Reports	Closed
2877	7/1/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2878	7/1/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2879	7/1/11			Sea Ranch	Customer Denies Access	RF/EMF Concerns	Closed
2880	7/1/11			Elk	Customer Denies Access	No Reason Provided	Closed
2881	7/1/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2882	7/1/11			Cummings	Customer Denies Access	No Reason Provided	Closed
2883	7/1/11			Sea Ranch	Customer Denies Access	No Reason Provided	Closed
2884	7/1/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2885	7/1/11			Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
2886	7/1/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2887	7/1/11			Boonville	Customer Denies Access	No Reason Provided	Closed
2888	7/1/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2889	7/1/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2890	7/1/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2891	7/1/11			Elk	Customer Denies Access	RF/EMF Concerns	Closed
2892	7/1/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2893	7/1/11			Albion	Customer Denies Access	No Reason Provided	Closed
2894	7/1/11			Covelo	Customer Denies Access	No Reason Provided	Closed
2895	7/1/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2896	7/1/11			Manchester	Customer Denies Access	Other	Closed
2897	7/1/11			Covelo	Customer Denies Access	No Reason Provided	Closed
2898	7/1/11			Manchester	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2899	7/1/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2900	7/1/11			Covelo	Customer Denies Access	Other	Closed
2901	7/1/11			Caspar	Customer Denies Access	No Reason Provided	Closed
2902	7/1/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2903	7/1/11			Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
2904	7/1/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
2905	7/1/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
2906	7/1/11			Leggett	Customer Denies Access	RF/EMF Concerns	Closed
2907	7/1/11			Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
2908	7/1/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2909	7/1/11			Cummings	Customer Denies Access	No Reason Provided	Closed
2910	7/1/11			Mendocino	Customer Denies Access	Privacy Concerns	Closed
2911	7/1/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2912	7/1/11			Laytonville	Customer Denies Access	Medical Concerns	Closed
2913	7/1/11			Leggett	Customer Denies Access	No Reason Provided	Closed
2914	7/1/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2915	7/1/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2916	7/1/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
2917	7/1/11			Elk	Customer Denies Access	No Reason Provided	Closed
2918	7/1/11			Navarro	Customer Denies Access	No Reason Provided	Closed
2919	7/1/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
2920	7/1/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2921	7/1/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2922	7/1/11			Point Arena	Customer Denies Access	Concerns from Media Reports	Closed
2923	7/1/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2924	7/1/11			Albion	Customer Denies Access	No Reason Provided	Closed
2925	7/1/11			Point Arena	Customer Denies Access	Accuracy of Meter	Closed
2926	7/1/11			Potter Valley	Customer Denies Access	No Reason Provided	Closed
2927	7/1/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2928	7/1/11			Potter Valley	Customer Denies Access	RF/EMF Concerns	Closed
2929	7/1/11			Point Arena	Customer Denies Access	RF/EMF Concerns	Closed
2930	7/1/11			Yorkville	Customer Denies Access	No Reason Provided	Closed
2931	7/1/11			Potter Valley	Customer Denies Access	Medical Concerns	Closed
2932	7/1/11			Hopland	Customer Denies Access	No Reason Provided	Closed
2933	7/1/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2934	7/1/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2935	7/1/11			Westport	Customer Denies Access	Medical Concerns	Closed
2936	7/1/11			Potter Valley	Customer Denies Access	No Reason Provided	Closed
2937	7/1/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2938	7/1/11			Inverness	Customer Denies Access	Concerns from Media Reports	Closed
2939	7/1/11			Yorkville	Customer Denies Access	No Reason Provided	Closed
2940	7/1/11			Point Arena	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2941	7/1/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
2942	7/1/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
2943	7/1/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2944	7/1/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2945	7/1/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2946	7/1/11			Covelo	Customer Denies Access	No Reason Provided	Closed
2947	7/1/11			Elk	Customer Denies Access	Medical Concerns	Closed
2948	7/1/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2949	7/1/11			Caspar	Customer Denies Access	RF/EMF Concerns	Closed
2950	7/1/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2951	7/1/11			Aromas	Customer Denies Access	Accuracy of Meter	Closed
2952	7/1/11			Yorkville	Customer Denies Access	RF/EMF Concerns	Closed
2953	7/1/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
2954	7/1/11			Leggett	Customer Denies Access	Accuracy of Meter	Closed
2955	7/1/11			Philo	Customer Denies Access	Concerns from Media Reports	Closed
2956	7/1/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
2957	7/1/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2958	7/1/11			Brentwood	Inquiry Regarding Appliances Affected	Under Investigation	Open
2959	7/1/11			Vacaville	Claims - Appliances	Under Investigation	Open
2960	7/1/11			Los Gatos	Wellington Installer	Under Investigation	Open
2961	7/1/11			Pacific Grove	Customer wants Smartmeter Removed	Under Investigation	Open
2962	7/1/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
2963	7/1/11			San Francisco	Wellington Installer	Under Investigation	Open
2964	7/1/11			Soledad	Customer wants Smartmeter Removed	Under Investigation	Open
2965	7/1/11			Carmel	Potential Wellington Claim	Under Investigation	Open
2966	7/1/11			Ben Lomond	Customer wants Smartmeter Removed	Under Investigation	Open

255 Open Issues on Last Report
 3 Open Issues Closed Since the Last Report
 2711 New Issues Since the Last Report
 2670 New Issues Closed Since the Last Report
 41 New Issues Open

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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 Installation Issues Report
 June 25, 2011 through July 1, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	2/1/11	{Redacted}	{Redacted}	Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
2	2/2/11	{Redacted}	{Redacted}	San Francisco	Potential Wellington Claim	Under Investigation	Open
3	2/4/11	{Redacted}	{Redacted}	San Jose	Scheduling Problems	Under Investigation	Open
4	2/5/11	{Redacted}	{Redacted}	Sonoma	SmartMeter Customer Communication	Under Investigation	Open
5	2/14/11	{Redacted}	{Redacted}	Santa Cruz	Customer wants Smartmeter Removed	Under Investigation	Open
6	2/14/11	{Redacted}	{Redacted}	Oakland	Power Interruption	Under Investigation	Open
7	2/22/11	{Redacted}	{Redacted}	El Cerrito	Inquiry Regarding Appliances Affected	Under Investigation	Open
8	2/22/11	{Redacted}	{Redacted}	Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
9	2/23/11	{Redacted}	{Redacted}	Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open
10	2/25/11	{Redacted}	{Redacted}	San Mateo	Power Interruption	Under Investigation	Open
11	3/1/11	{Redacted}	{Redacted}	Oroville	Inquiry Regarding Appliances Affected	Under Investigation	Open
12	3/3/11	{Redacted}	{Redacted}	Berkeley	Potential Wellington Claim	Under Investigation	Open
13	3/4/11	{Redacted}	{Redacted}	Red Bluff	Power Interruption	Under Investigation	Open
14	3/5/11	{Redacted}	{Redacted}	Willows	Meter Clearance	Under Investigation	Open
15	3/7/11	{Redacted}	{Redacted}	Walnut Creek	Meter Clearance	Under Investigation	Open
16	3/8/11	{Redacted}	{Redacted}	Orland	Power Interruption	Under Investigation	Open
17	3/10/11	{Redacted}	{Redacted}	Manton	Inquiry Regarding Appliances Affected	Under Investigation	Open
18	3/14/11	{Redacted}	{Redacted}	San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
19	3/15/11	{Redacted}	{Redacted}	Monterey	Customer wants Smartmeter Removed	Under Investigation	Open
20	3/15/11	{Redacted}	{Redacted}	San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
21	3/15/11	{Redacted}	{Redacted}	Placerville	Meter Clearance	Under Investigation	Open
22	3/16/11	{Redacted}	{Redacted}	San Francisco	Power Interruption	Under Investigation	Open
23	3/17/11	{Redacted}	{Redacted}	Cloverdale	Customer wants Smartmeter Removed	Under Investigation	Open
24	3/17/11	{Redacted}	{Redacted}	Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
25	3/20/11	{Redacted}	{Redacted}	Los Molinos	Power Interruption	Under Investigation	Open
26	3/22/11	{Redacted}	{Redacted}	Cameron Park	Meter Clearance	Under Investigation	Open
27	3/23/11	{Redacted}	{Redacted}	Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
28	3/25/11	{Redacted}	{Redacted}	Stockton	Power Interruption	Under Investigation	Open
29	3/26/11	{Redacted}	{Redacted}	Sausalito	Customer wants Smartmeter Removed	Under Investigation	Open
30	3/26/11	{Redacted}	{Redacted}	Middletown	Customer wants Smartmeter Removed	Under Investigation	Open
31	3/28/11	{Redacted}	{Redacted}	Vallejo	Customer wants Smartmeter Removed	Under Investigation	Open
32	3/28/11	{Redacted}	{Redacted}	Red Bluff	Inquiry Regarding Appliances Affected	Under Investigation	Open
33	3/29/11	{Redacted}	{Redacted}	Rohnert Park	Customer wants Smartmeter Removed	Under Investigation	Open
34	3/29/11	{Redacted}	{Redacted}	Paradise	Meter / Module Equipment (Mfg.)	Under Investigation	Open
35	3/29/11	{Redacted}	{Redacted}	San Jose	Scheduling Problems	Under Investigation	Open
36	3/29/11	{Redacted}	{Redacted}	Pinole	Meter Clearance	Under Investigation	Open
37	3/29/11	{Redacted}	{Redacted}	Mill Valley	Customer wants Smartmeter Removed	Under Investigation	Open
38	3/30/11	{Redacted}	{Redacted}	Napa	Power Interruption	Under Investigation	Open
39	4/1/11	{Redacted}	{Redacted}	San Francisco	Power Interruption	Under Investigation	Open
40	4/1/11	{Redacted}	{Redacted}	San Francisco	Scheduling Problems	Under Investigation	Open
41	4/1/11	{Redacted}	{Redacted}	Clovis	Inquiry Regarding Appliances Affected	Under Investigation	Open
42	4/1/11	{Redacted}	{Redacted}	Oakland	Inquiry Regarding Appliances Affected	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
43	4/1/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
44	4/4/11			San Francisco	Power Interruption	Under Investigation	Open
45	4/4/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
46	4/5/11			Santa Rosa	Inquiry Regarding Appliances Affected	Under Investigation	Open
47	4/6/11			Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
48	4/7/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
49	4/8/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
50	4/10/11			San Francisco	Scheduling Problems	Under Investigation	Open
51	4/11/11			Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
52	4/12/11			Sausalito	Scheduling Problems	Under Investigation	Open
53	4/13/11			Red Bluff	Customer wants Smartmeter Removed	Under Investigation	Open
54	4/15/11			San Francisco	Claims - Appliances	Under Investigation	Open
55	4/15/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
56	4/18/11			Vallejo	Inquiry Regarding Appliances Affected	Under Investigation	Open
57	4/18/11			San Francisco	Power Interruption	Under Investigation	Open
58	4/18/11			San Mateo	Power Interruption	Under Investigation	Open
59	4/20/11			San Francisco	Power Interruption	Under Investigation	Open
60	4/22/11			Carmel Valley	Power Interruption	Under Investigation	Open
61	4/22/11			San Francisco	Power Interruption	Under Investigation	Open
62	4/26/11			San Carlos	Meter / Module Equipment (Mfg.)	Under Investigation	Open
63	4/26/11			San Francisco	Meter Clearance	Under Investigation	Open
64	4/27/11			Daly City	Meter Clearance	Under Investigation	Open
65	4/27/11			San Francisco	Power Interruption	Under Investigation	Open
66	4/27/11			Santa Rosa	Meter Clearance	Under Investigation	Open
67	4/28/11			Cloverdale	Meter Clearance	Under Investigation	Open
68	4/28/11			Pinole	Meter Clearance	Under Investigation	Open
69	4/29/11			San Francisco	Power Interruption	Under Investigation	Open
70	5/2/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
71	5/3/11			San Francisco	Power Interruption	Under Investigation	Open
72	5/3/11			Oakland	Scheduling Problems	Under Investigation	Open
73	5/3/11			San Jose	Power Interruption	Under Investigation	Open
74	5/3/11			Napa	Meter / Module Equipment (Mfg.)	Under Investigation	Open
75	5/3/11			Manteca	Inquiry Regarding Appliances Affected	Under Investigation	Open
76	5/3/11			Pacifica	Power Interruption	Under Investigation	Open
77	5/3/11			French Camp	Inquiry Regarding Appliances Affected	Under Investigation	Open
78	5/3/11			Oakland	Power Interruption	Under Investigation	Open
79	5/4/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
80	5/4/11			San Francisco	Power Interruption	Under Investigation	Open
81	5/4/11			Richmond	Power Interruption	Under Investigation	Open
82	5/4/11			Menlo Park	Inquiry Regarding Appliances Affected	Under Investigation	Open
83	5/5/11			Alameda	Inquiry Regarding Appliances Affected	Under Investigation	Open
84	5/5/11			San Francisco	Meter Clearance	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
85	5/5/11			Menlo Park	Power Interruption	Under Investigation	Open
86	5/5/11			San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
87	5/6/11			Monterey	Power Interruption	Under Investigation	Open
88	5/6/11			Red Bluff	Power Interruption	Under Investigation	Open
89	5/6/11			Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
90	5/10/11			Red Bluff	Meter Clearance	Under Investigation	Open
91	5/10/11			Atwater	Inquiry Regarding Appliances Affected	Under Investigation	Open
92	5/10/11			San Jose	Meter Clearance	Under Investigation	Open
93	5/11/11			San Francisco	Meter Clearance	Under Investigation	Open
94	5/11/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
95	5/11/11			San Jose	Meter Clearance	Under Investigation	Open
96	5/11/11			Redwood City	Scheduling Problems	Under Investigation	Open
97	5/11/11			Yountville	Customer wants Smartmeter Removed	Under Investigation	Open
98	5/12/11			Crockett	Wellington Installer	Under Investigation	Open
99	5/12/11			Richmond	Power Interruption	Under Investigation	Open
100	5/13/11			Red Bluff	Meter Clearance	Under Investigation	Open
101	5/16/11			Oakland	Meter / Module Equipment (Mfg.)	Under Investigation	Open
102	5/16/11			Fairfield	Power Interruption	Under Investigation	Open
103	5/18/11			Los Gatos	Inquiry Regarding Appliances Affected	Under Investigation	Open
104	5/18/11			Vacaville	Meter Clearance	Under Investigation	Open
105	5/18/11			Sea Ranch	Wellington Installer	Under Investigation	Open
106	5/18/11			Carmel	Power Interruption	Under Investigation	Open
107	5/18/11			Carmel Valley	Power Interruption	Under Investigation	Open
108	5/18/11			San Pablo	Meter / Module Equipment (Mfg.)	Under Investigation	Open
109	5/18/11			Berkeley	Power Interruption	Under Investigation	Open
110	5/19/11			Pacific Grove	Power Interruption	Under Investigation	Open
111	5/19/11			San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
112	5/19/11			San Francisco	Wellington Installer	Under Investigation	Open
113	5/19/11			San Jose	Power Interruption	Under Investigation	Open
114	5/19/11			Dixon	Inquiry Regarding Appliances Affected	Under Investigation	Open
115	5/21/11			Salinas	Scheduling Problems	Under Investigation	Open
116	5/21/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
117	5/23/11			Berkeley	Meter Clearance	Under Investigation	Open
118	5/23/11			Brentwood	Power Interruption	Under Investigation	Open
119	5/23/11			Carmel	Meter Clearance	Under Investigation	Open
120	5/23/11			Red Bluff	Potential Wellington Claim	Under Investigation	Open
121	5/23/11			Oakland	Power Interruption	Under Investigation	Open
122	5/23/11			Saratoga	Power Interruption	Under Investigation	Open
123	5/24/11			Larkspur	Potential Wellington Claim	Under Investigation	Open
124	5/24/11			Vallejo	Meter Clearance	Under Investigation	Open
125	5/25/11			Fairfield	Wellington Installer	Under Investigation	Open
126	5/26/11			San Francisco	Meter Clearance	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
127	5/26/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
128	5/26/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
129	5/26/11			Pebble Beach	Power Interruption	Under Investigation	Open
130	5/26/11			Sunnyvale	Meter Clearance	Under Investigation	Open
131	5/26/11			Mountain View	Meter Clearance	Under Investigation	Open
132	5/27/11			Seaside	Claims - Appliances	Under Investigation	Open
133	5/27/11			Rodeo	Scheduling Problems	Under Investigation	Open
134	5/27/11			Novato	Wellington Installer	Under Investigation	Open
135	5/27/11			Monterey	Inquiry Regarding Appliances Affected	Under Investigation	Open
136	5/27/11			San Lorenzo	Inquiry Regarding Appliances Affected	Under Investigation	Open
137	5/28/11			Clearlake	Wellington Installer	Under Investigation	Open
138	5/29/11			Monterey	Meter Clearance	Under Investigation	Open
139	5/30/11			San Mateo	Wellington Installer	Under Investigation	Open
140	5/31/11			Pacific Grove	Scheduling Problems	Under Investigation	Open
141	5/31/11			Cottonwood	Inquiry Regarding Appliances Affected	Under Investigation	Open
142	5/31/11			Clearlake	Wellington Installer	Under Investigation	Open
143	5/31/11			San Francisco	Scheduling Problems	Under Investigation	Open
144	5/31/11			Martinez	Inquiry Regarding Appliances Affected	Under Investigation	Open
145	5/31/11			Walnut Creek	Claims - Appliances	Under Investigation	Open
146	5/31/11			Seaside	Meter Clearance	Under Investigation	Open
147	6/1/11			San Francisco	Meter Clearance	Under Investigation	Open
148	6/1/11			San Anselmo	Power Interruption	Under Investigation	Open
149	6/2/11			Clovis	Other	Under Investigation	Open
150	6/2/11			Murphys	Other	Under Investigation	Open
151	6/2/11			Los Gatos	Power Interruption	Under Investigation	Open
152	6/2/11			Clearlake	Wellington Installer	Under Investigation	Open
153	6/2/11			Jackson	Other	Under Investigation	Open
154	6/2/11			Menlo Park	Other	Under Investigation	Open
155	6/2/11			Escalon	Meter Clearance	Under Investigation	Open
156	6/3/11			San Francisco	Power Interruption	Under Investigation	Open
157	6/3/11			Gerber	Power Interruption	Under Investigation	Open
158	6/3/11			San Francisco	Wellington Installer	Under Investigation	Open
159	6/3/11			Carmel	Wellington Installer	Under Investigation	Open
160	6/3/11			San Francisco	Meter Clearance	Under Investigation	Open
161	6/3/11			Suisun	Power Interruption	Under Investigation	Open
162	6/3/11			Sausalito	Power Interruption	Under Investigation	Open
163	6/6/11			San Francisco	Wellington Installer	Under Investigation	Open
164	6/6/11			Oakland	Scheduling Problems	Under Investigation	Open
165	6/6/11			Trinidad	Potential Wellington Claim	Under Investigation	Open
166	6/6/11			Oakland	Scheduling Problems	Under Investigation	Open
167	6/7/11			San Jose	Power Interruption	Under Investigation	Open
168	6/7/11			San Francisco	Wellington Installer	Under Investigation	Open

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Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
169	6/8/11			Soledad	Wellington Installer	Under Investigation	Open
170	6/8/11			Carmel Valley	Wellington Installer	Under Investigation	Open
171	6/8/11			Eureka	Wellington Installer	Under Investigation	Open
172	6/8/11			Millbrae	Scheduling Problems	Under Investigation	Open
173	6/8/11			Sausalito	Scheduling Problems	Under Investigation	Open
174	6/9/11			Monterey	Meter Clearance	Under Investigation	Open
175	6/9/11			Richmond	Inquiry Regarding Appliances Affected	Under Investigation	Open
176	6/9/11			Salinas	Meter Clearance	Under Investigation	Open
177	6/9/11			San Francisco	Scheduling Problems	Under Investigation	Open
178	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
179	6/10/11			Benicia	Power Interruption	Under Investigation	Open
180	6/10/11			Greenfield	Wellington Installer	Under Investigation	Open
181	6/10/11			Monterey	Meter Clearance	Under Investigation	Open
182	6/10/11			San Jose	Meter Clearance	Under Investigation	Open
183	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
184	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
185	6/10/11			Sacramento	Meter Clearance	Under Investigation	Open
186	6/11/11			Santa Maria	Wellington Installer	Under Investigation	Open
187	6/11/11			Martinez	Power Interruption	Under Investigation	Open
188	6/12/11			Gilroy	Inquiry Regarding Appliances Affected	Under Investigation	Open
189	6/13/11			Paradise	Inquiry Regarding Appliances Affected	Under Investigation	Open
190	6/13/11			Los Altos	Wellington Installer	Under Investigation	Open
191	6/13/11			Clearlake	Wellington Installer	Under Investigation	Open
192	6/13/11			Redwood City	Meter Clearance	Under Investigation	Open
193	6/14/11			Albion	Network Equipment	Under Investigation	Open
194	6/14/11			San Jose	Power Interruption	Under Investigation	Open
195	6/14/11			San Jose	Power Interruption	Under Investigation	Open
196	6/14/11			San Francisco	Wellington Installer	Under Investigation	Open
197	6/14/11			San Francisco	Wellington Installer	Under Investigation	Open
198	6/14/11			Monterey	Wellington Installer	Under Investigation	Open
199	6/15/11			Upper Lake	Scheduling Problems	Under Investigation	Open
200	6/15/11			Monterey	Wellington Installer	Under Investigation	Open
201	6/15/11			Fremont	Inquiry Regarding Appliances Affected	Under Investigation	Open
202	6/16/11			Kelseyville	Power Interruption	Under Investigation	Open
203	6/16/11			Fowler	Scheduling Problems	Under Investigation	Open
204	6/16/11			Morgan Hill	Wellington Installer	Under Investigation	Open
205	6/16/11			Santa Maria	Wellington Installer	Under Investigation	Open
206	6/16/11			Carmel	Wellington Installer	Under Investigation	Open
207	6/16/11			Nice	Wellington Installer	Under Investigation	Open
208	6/16/11			Brentwood	Inquiry Regarding Appliances Affected	Under Investigation	Open
209	6/16/11			Walnut Creek	Meter Clearance	Under Investigation	Open

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

Pacific Gas and Electric Company
 SmartMeter™ Issues and Complaints Report
 High-Bill Complaint Report For Customers With SmartMeter™ Devices*
 July 7, 2011 -- For the Period June 25, 2011 through July 1, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	6/16/11	{Redacted}	{Redacted}	HALF MOON BAY	Open	Under Investigation

* This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

- 1 Open Complaints on Last Report
- 0 Open Complaints Closed Since the Last Report
- 0 New Complaints Since the Last Report
- 0 New Complaints Closed Since the Last Report
- 0 New Complaints Open

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

Pacific Gas and Electric Company
 SmartMeter™ Issues and Complaints Report
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 July 7, 2011 -- For the Period June 25, 2011 through July 1, 2011

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No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	6/16/11	{Redacted}	{Redacted}	HALF MOON BAY	Open	Under Investigation

* This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

1 Open Complaints on Last Report
 0 Open Complaints Closed Since the Last Report
 0 New Complaints Since the Last Report
 0 New Complaints Closed Since the Last Report
 0 New Complaints Open