

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Energy Savings Assistance Program and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
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**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR JUNE 2011**

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July 21, 2011

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**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR JUNE 2011**

This is the sixth monthly report of program year (PY) 2011. The purpose of this report is to consolidate activity for the CARE Program and Energy Savings Assistance Program and provide the Energy Division with all the necessary information to assist in analyzing the low-income programs.

This report presents year-to-date Energy Savings Assistance Program and CARE results and expenditures through June 2011 for San Diego Gas & Electric Company (SDG&E).

Respectfully Submitted,

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**San Diego Gas & Electric Company
Energy Savings Assistance Program
And
California Alternate Rates for Energy (CARE)
Program Monthly Report**

LOW-INCOME ASSISTANCE PROGRAM MONTHLY REPORT

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ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

1. 1. Energy Savings Assistance Program Executive Summary

1.1. 1.1. Energy Savings Assistance Program Overview

1.1.1. 1.1.1 Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 08-11-031:

Energy Savings Assistance Program Summary for Month			
	Authorized / Planning Assumptions	Actual to Date	%
Budget	\$19,619,145	\$9,255,619	47%
Homes Treated	20,384	9,212	45%
kWh Saved	8,575,260	2,873,520	34%
kW Demand Reduced	1,965	276	14%
Therms Saved	452,749	152,318	34%
GHG Emissions Reduced	7,365	2,471	34%

SDG&E enrolled 1,675 customers in the Energy Savings Assistance Program during the month of June. This brings the year-to-date total for enrollments to 9,589. Of those enrolled, 9,212 have been expensed and counted as homes treated. This is 45% of the 2011 annual goal. As a result of the enrollments and homes treated this year, SDG&E has saved 2,873,520 kWh, reduced 276 kW of demand, saved 152,318 therms and reduced 2,471 tons of green house gas (GHG) emissions.

Through marketing and outreach efforts, SDG&E generated a total of 2,947 leads for the Energy Savings Assistance Program, and is currently working to convert these leads into enrollments and homes treated.

1.2 Whole Neighborhood Approach Evaluation (WNA)

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment

neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SDG&E continues to utilize demographic information from Claritas called PRIZM codes¹ to target neighborhoods with higher concentrations of income qualified customers in support of the WNA.

**1.2. 1.3 Energy Savings Assistance Program
Customer Outreach and Enrollment
Update**

**1.3. 1.3.1. Provide a summary of the Energy
Savings Assistance Program outreach and
enrollment strategies deployed this month.**

**1.3.1. Direct marketing – In June, direct marketing efforts
included direct mail, email, automated voice messaging
(AVM), and door-to-door canvassing. Below are more
details on these efforts:**

- **Direct Mail**

SDG&E mailed Energy Savings Assistance Program information to 8,808 households in June. A total of 128 leads were generated from the June mailings and 46 households were enrolled based on previous and current direct mail efforts.

A new direct mail piece was dropped on June 28th to 2,000 customers in an effort to test a new look. Previously, the direct mail consisted of a plain black

¹ Prizm codes are an area set of customer segmentation data widely used for marketing purposes in the United States. The data consist of demographic clusters that categorize every U.S. household into a segment. These segments were developed in part from the analysis of U.S. census data and categorize U.S. consumers into 14 distinct groups and 66 segments. The segments help marketers tailor content to consumers' needs and look at a variety of factors, including income, likes, dislikes, lifestyles and purchase behaviors.

and white letter. The piece that was tested was a full-color designed piece that featured a peel-off sticky note on the front, displaying the program phone number and a link to the program's homepage on the SDG&E website. The homepage goes into greater detail about the program and gives options for applying. Customer responsiveness to the new design will be reported next month.

- **Email**

SDG&E emailed Energy Savings Assistance Program information to 15,000 households on June 28th. Results of this effort will be reported next month.

- **AVM**

SDG&E contacted 16,985 households about the Energy Savings Assistance Program through AVMs during June. These calls generated 477 leads and 60 of these leads were converted into enrollments.

- **Door-to-Door Canvassing**

1.3.2. SDG&E's door-to-door canvassing contractor, Richard Heath & Associates (RHA) visited 10,778 homes in June. RHA generated 1,064 leads and converted 1,014 of these leads into enrollments. Door-to-door canvassing continues to be the most productive direct marketing technique for Energy Savings Assistance Program, turning out the most leads per contact and the best quality leads as demonstrated by the high conversion of leads to enrollments.

1.3.2 Customer Assistance Marketing, Education and Outreach for the

1.4. CARE and Energy Savings Assistance Programs.

- **Advertising**

CARE and Energy Savings Assistance Program television spots began on May 30th and continued to run through June 6th. Traffic sponsorships aired on Spanish radio stations through June 27th. The next batch of broadcast media will begin in mid-July.

On-line media continued to run in June with paid search ads appearing on all the major search engines (Google, Yahoo, Bing), text ads on Facebook and display ads on various news sites and other targeted web sites, such as signonsandiego.com, careerbuilder.com and NBCsandiego.com. For the month of May, more than 6.3 million impressions and 5,300 "clicks" were delivered. June's results will be reported next month. On-line advertising is scheduled to run through December 2011.

1.4.1. Public Relations

News Release on new CARE and Energy Savings Assistance Program income guidelines

On June 1st, SDG&E issued a news release announcing the new income guidelines for the CARE and Energy Savings Assistance Programs. A brief story ran in the North County Times on June 1st about the income guideline increases. HMC Advertising (a Hispanic public relations firm) also translated and sent releases to Hispanic and Asian media with successful pick-up in Frontera, Telemundo and San Diego Duowei Times. All stories ran June 2nd through June 6th.

Cool Zones news conference

On June 22nd, SDG&E joined San Diego Supervisor Dianne Jacobs for the 11th annual Cool Zones Kick-off news conference. Media in attendance included: KSWB-TV and KUSI-TV. All stories ran June 22nd.

Mayor Sanders "Energy Independence Summer Initiative" news conference

On June 28th, SDG&E joined City of San Diego Mayor Sanders, Energy Commissioner Weisenmiller and the California Center for Sustainable Energy to kick off the summer preparation season. The Mayor opened the conference with how the region should be preparing for the summer heat and how the region should be working toward energy independence. SDG&E informed customers about how to save energy and money on their bill through assistance programs. Media in attendance included: KGTV, KUSI-TV, KFMB-TV, XETV, KPBS-FM, KBNT-TV (Univision) and Frontera. A news release was also issued June 28th.

1.4.2. Community Outreach

1.4.3. In June, community outreach for CARE and the Energy Savings Assistance Program consisted of participation in community events and leveraging efforts with capitation contractors, 2-1-1 San Diego and SDG&E branch offices. In addition, SDG&E conducted disabilities, multi-lingual and multi-cultural outreach.

Disabilities Outreach

SDG&E presented CARE and Energy Savings Assistance Program information to the local chapter of the Homecare Providers Union AFSCME Local 3930 – AFL/CIO in order to create a partnership to enroll customers in CARE and Energy Savings Assistance Program. Customers who would be enrolled through this partnership would be a diverse group of people already receiving In-Home Support Services provided through Medi-Cal. SDG&E will also be working with San Diego County Aging and Independence Services (AIS) to enroll food stamp recipients in the CARE program.

Multi-Lingual, Multi-Cultural Outreach

The outreach is being conducted by two outside contractors who have expertise in in-language and cultural services: The Harris Group and Catholic Charities. Following is the contractors' activity for the month of June:

Faith Based Community Outreach

- June 11th – The Harris Group spoke about assistance at the Greater Fellowship Congregational Church. Approximately 100 people attended the event.
- June 12th – The Harris Group spoke at the Greater Woodlawn Park Church of God in Christ. Forty people attended and 100% were African Americans.
- June 19th – The Harris Group presented the assistance programs at the United Missionary Baptist Church, speaking to over 100 parishioners. The Harris Group also presented at the Highland Baptist Church, speaking to 70 members.
- June 21st – The Harris Group attended the Pastor’s on Point meeting along with 13 pastors. Pastor’s on Point is a group of pastors from various denominations who meet monthly to discuss parishioner and community issues. They collaborate to bring various social services to their congregations and the community at large.

Senior Outreach

- June 17th – The Harris Group presented information about the various assistance programs available from SDG&E at an informational table at the George Stevens Senior Center “Juneteenth” Event. “Juneteenth” is a celebration of Black Independence Day. This day is marked by the date of June 19, 1865 when troops delivered the message to the last of the southern slaves that slavery had been abolished. This day is not yet a national holiday, but is widely recognized and celebrated throughout the United States as Black Independence Day in the African-American communities. The George Stevens Senior Center offers services to senior citizens through various programs such as health and nutrition, exercise classes, care giver assistance, and various other resources germane to the senior population. More than 150 seniors attended the event.

Immigrant Outreach

- June 18th –The Harris Group attended the Nile Sisters World Refugee Day Open House and presented SDG&E assistance program information to approximately 25 refugees (Ethiopian, Eritrean, Sudanese, and Somalian). The Nile Sisters help refugee women overcome various barriers.

Outreach to Schools

- June 10th - The Harris Group met with the school principal and the family services coordinator at Porter Elementary to discuss the SDG&E assistance programs. School representatives were interested in having SDG&E present at several family gatherings. Dates for these gatherings are currently being identified. These presentations will reach over 100 families. Approximately 95% of these students qualify for the state’s free lunch program.

Miscellaneous Outreach

- June 3rd and June 4th – The Harris Group presented SDG&E assistance programs at an informational table at the “100 Strong” community fair. More than 30 people attended the event. “100 Strong” is a group of African American businessmen and women whose mission is to be a voice in the community addressing various communities, residential, and business issues on behalf of the underserved populations.
- June 9th –The Harris Group canvassed the Beyer Apartments and Creekside Villa Apartments, which are in underserved communities. More than 45 residents were visited.
- June 10th and June 17th – The Harris Group provided SDG&E assistance information at the Southeastern San Diego Community Farmers Market located at the corner of Euclid and Market streets. The Farmers’ Market provides healthy produce at affordable prices.
- June 18th – The Harris Group presented assistance program information at the Community Health Forum STD’s/Commercial Sexual Exploitation of Children “Be Safe, Not Sorry” event.

- June 18th - The Harris Group provided assistance program information at The Coopers “Juneteenth” Street Fair. As mentioned previously, this event is a celebration of Black Independence Day. More than 200 people received information on SDG&E assistance programs. Of those attending, approximately 90% were African American and 2% African Immigrants.
- June 18th - The Harris Group provided program information at the Market Creek Plaza’s Juneteenth Celebration. Market Creek Plaza is located in the heart of a blossoming business center in a low-income community. Approximately 50 people attended the event.

Community Events

SDG&E and its partners participate in and sponsor a variety of local events in order to help educate low-income customers about assistance programs that are available to them. SDG&E and its partners also work to assist clients with their enrollment. In June, SDG&E participated in 17 community events. These events generated 94 CARE and 70 Energy Savings Assistance Program applications.

- **June 1st through June 7th - Neighborhood House Association Head Start Enrollment Fair**

Head Start is a federally-funded child development program designed to help break the cycle of poverty by providing preschool children of low-income families with a comprehensive program to meet their emotional, social, health, nutritional and psychological needs. Head Start's approach is that the parent is the child's primary educator and that the entire family, as well as the community, must be involved in guiding and nurturing the child. SDG&E attended all of the Head Start enrollment fairs, which occurred between June 1st and June 7th, to offer the CARE, Medical Baseline Allowance and Energy Savings Assistance Programs to attendees.

- **June 3rd and June 10th - South Bay Pentecostal Church and Amistad Rancho Hill Church Food Distribution**

South Bay Pentecostal Church and Amistad Rancho Hill Church are members of San Diego Food Bank's "Food to Non-Profits Program" which provides fresh produce and canned non-perishables to attendees. SDG&E's partner, Casa Familiar, promoted assistance programs at these monthly events, which approximately 200 people attended. Casa Familiar is a non-profit community-based organization (CBO) whose mission is to allow the dignity, power and worth within individuals and families to flourish by enhancing the quality of life through education, advocacy, service programming, housing and community economic development.

- **June 4th - Carlsbad Beach Fest**

SDG&E attended the 4th annual Carlsbad Beach Fest, a free event celebrating recreation through good beach stewardship. The mission behind this event is to highlight the coast as an irreplaceable resource and to show appreciation for its beauty and value. SDG&E educated attendees about Assistance Programs, Smart Meters and various other programs. About 2,500 people attended the event.

- **June 4th – Coronado Senior Fair**

Hosted by the Rotary Club of Coronado, this event invites seniors and their caregivers to a morning filled with information on services that may assist them with independent living and a greater quality of life. SDG&E shared information on CARE, the Energy Savings Assistance Program and other assistance services. Approximately 500 people attended this event.

Rotary is a worldwide organization of business and professional leaders that provides humanitarian service and encourages high ethical standards in all vocations. Rotary's main objective is service to the community, in the workplace, and throughout the world.

- **June 10th - Catamaran Resort Hotel & Spa Employee Resource Fair**
 SDG&E participated in the Catamaran's Employee Appreciation and Resource Fair, providing information on CARE, the Energy Savings Assistance Program and other programs and services to the 50 employees who attended the event.
- **June 11th - Light Bulb Exchange - Staples Parking Lot Pacific Beach**
 SDG&E promoted assistance programs at this event. Approximately 500 people attended.
- **June 13th - San Diego Marriott Marquis & Marina Employee Information Fair**
 SDG&E promoted assistance programs to Marina employees at this event.
- **June 14th – Sharp Hospice Care Resource & Education Expo**
 The goal of this event was to provide Sharp Hospice Care staff with the opportunity to interface with community agencies and increase awareness and knowledge of available resources for patients and families whom they serve. SDG&E assistance information was distributed to the 250 attendees.

Sharp Hospice Care provides comprehensive end-of-life care and compassionate support for people with a life-limiting illness that have decided to forego further curative treatment in favor of comfort measures.
- **June 15th - The La Mesa Transportation & Mobility Expo**
 The La Mesa Transportation and Mobility Expo is a free event targeted to older adults, adult children of aging parents and persons with disabilities. Information on related topics was presented, such as transportation resources, senior resource centers and caregiver resources. Guest speakers

included AARP, DMV, Metropolitan Transit, Yellow Cab, and more. Approximately 50 people attended the event.

- **June 18th – Light Bulb Exchange**

SDG&E and partner agency, Neighborhood Healthcare, promoted assistance programs at this event. Neighborhood Healthcare provides quality health care and promotes wellness in our communities, focusing on those most in need. Approximately 500 people attended.

- **June 21st and June 28th - Community Cares Program - Put Pride Aside Campaign**

The Community Cares Program and The Put Pride Aside Campaign is a partnership between the San Diego Food Bank and over 30 health and human service organizations. The program operates as a “one-stop-shop” at distribution sites selected by the Food Bank. At these events, non-profit partner organizations host information tables advising people on their eligibility for programs including: low-cost healthcare, food assistance, assistance for the elderly, disabled and mentally ill, and foreclosure counseling. SDG&E representatives were there to promote the customer assistance programs and assist with enrollments at these events. Attendance at these events ranges from 150-300 people. For the month of June, SDG&E’s participation included events at the Children’s Choice and New Seasons Church.

- **June 22nd – Summer Fun Café Kick-Off at Skyline Hills Community Park**

Children in economically challenged areas might not have the opportunity to eat lunch, especially healthy options, while not in school. Through partnerships with the San Diego Unified School District and various agencies, the Summer Fun Café was created for kids to eat healthy food, engage in active play and have fun. All children 18 and under can attend daily for a free lunch and snack at specified locations. This kick-off event featured lots of

activities, great food, and for the parents, valuable support services and information to take home. SDG&E and approximately 30 other organizations, such as San Diego Food Bank, San Ysidro Health Center Mobile Clinic, SAY San Diego, Feeding America, and Health & Human Services Association, provided information on assistance programs and support. More than 2,500 people attended this event.

- **June 22nd – Cool Zones Kick-Off Event**

The Cool Zones program launched on June 22nd and is scheduled to run through September 30th. This program was initiated by County Supervisor Diann Jacob and AIS. The Cool Zone program was designed to help vulnerable individuals (seniors & disabled) escape heat-related health problems while promoting energy efficiency throughout San Diego. There are over 100 air conditioned sites located throughout San Diego, such as libraries, recreation centers and senior centers. SDG&E purchased 1,600 fans for individuals who are unable to travel to a Cool Zone site and provides bus passes for those who needed transportation to a Cool Zone site. This event received extensive media coverage. Attendees at the kick off received SDG&E's assistance program information and an opportunity to enroll.

- **June 26th – City Heights Assembly of God**

The City Heights Assembly of God Church is open to all faiths and beliefs and focuses on assistance to substance abusers and ex-offenders. The majority of the congregations are economically challenged and eligible for SDG&E's assistance programs. SDG&E attended their after-service potluck to offer assistance program information. Approximately 50 people attended the event.

Capitation Contractors

SDG&E leverages the resources of CBOs and agencies called Capitation Contractors to enroll customers in the CARE and Energy Savings Assistance Program. These organizations leverage existing relationships with low-income clients to extend CARE and Energy Savings Assistance Program benefits as part of their total assistance offering. As an incentive, SDG&E provides Capitation Contractors with a fee for each enrollment generated. In an effort to maintain relationships with these organizations and ensure they continue to promote the programs, SDG&E visits agency sites each week. In June, SDG&E made 154 visits to over 53 different agencies, which resulted in 165 CARE applications and 132 Energy Savings Assistance Program applications.

1.4.4. 2-1-1 San Diego

2-1-1 San Diego is a community disaster, health and human services resource center providing information and referrals to households that need assistance. SDG&E leverages the resources of 2-1-1 San Diego to promote CARE, Energy Savings Assistance Program and Medical Baseline Program. In June, 2-1-1 provided SDG&E with 227 CARE enrollments and 171 Energy Savings Assistance Program applications.

SDG&E Payment Offices

Branch offices are visited weekly by SDG&E's outreach team to encourage customer service representatives to promote CARE and Energy Savings Assistance Program to customers using the branch services. In June, 395 CARE and 92 Energy Savings Assistance Program applications were collected by branch offices representatives.

1.5. 1.4 Leveraging Success Evaluation, Including CSD

- 1.4.1 Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the results in terms of new enrollments?

There was no activity with CSD in the month of June.

1.5.1. 1.5. Workforce Education & Training

1.5.2. 1.5.1 Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

There was no activity with WE&T in the month of June.

2. 2. CARE Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs.

CARE Budget Categories	Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$1,734,261	\$839,102	48%
Proc., Certification and Verification	\$230,015	\$131,318	57%
Information Tech./Programming	\$452,687	\$96,428	21%
Pilots	N/A	N/A	N/A
Measurement and Evaluation	\$4,326	\$0	0%
Regulatory Compliance	\$196,401	\$80,059	41%
General Administration	\$423,927	\$120,222	28%
CPUC Energy Division Staff	\$102,900	\$22,582	22%
Cooling Centers	N/A	N/A	N/A
Total Expenses	\$3,144,517	\$1,289,712	41%
Subsidies and Benefits	\$49,919,937	\$32,152,778	64%
Total Program Costs and Discounts	\$53,064,454	\$33,442,490	63%

2.1.1. 2.1.2 Please provide the CARE program penetration rate to date

CARE Penetration		
Participants Enrolled	Eligible Participants	Penetration rate
301,544	359,622	84%

2.2. 2.2. Outreach

2.2.1. 2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf. (For additional CARE Marketing, Education and Outreach efforts, see section 1.3.2)

2.2.2. Direct marketing - In June, direct marketing efforts included AVM, e-mail and door-to-door canvassing.

- **AVM**

SDG&E contacted 30,000 households regarding the CARE program through AVM during June. A total of 913 customers were enrolled as a result of this campaign.

- **Email**

SDG&E contacted 15,000 households regarding the CARE program through an e-mail campaign in the month of June. The e-mail advertised the CARE program benefits, how to qualify, and how to enroll. The link to the program's website was given along with the program's Interactive Voice Response number. On-line enrollments totaled 1,473 for the month of June.

- **Door-to-Door Canvassing**

SDG&E's door-to-door canvassing contractor, Energy Save, visited over 6,000 homes in June. Through these personal visits, the contractor generated 962 CARE enrollments.

2.2.3.

2.2.2 Describe the efforts taken to reach and coordinate the CARE program with other related low-income programs to reach eligible customers.

SDG&E works with a number of local agencies that offer low-income programs. For complete details on SDG&E's efforts to jointly promote CARE and Energy Savings Assistance Program through partnerships with other agencies and through community events serving low-income customers, see Section 1.3.2.

2.3. 2.3 CARE Recertification Complaints

There were no complaints in June.

3. 3. Appendix: Energy Savings Assistance Program Tables and CARE Tables

Energy Savings Assistance Program - Table 1- Program Expenses

Energy Savings Assistance Program - Table 2- Program Expenses & Energy Savings by Measures Installed

Energy Savings Assistance Program - Table 3- Average Bill Savings per Treated Home

Energy Savings Assistance Program - Table 4- Homes Treated

Energy Savings Assistance Program - Table 5- Customer Summary

Energy Savings Assistance Program - Table 6- Expenditures for Pilots and Studies

Energy Savings Assistance Program - Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Verification

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

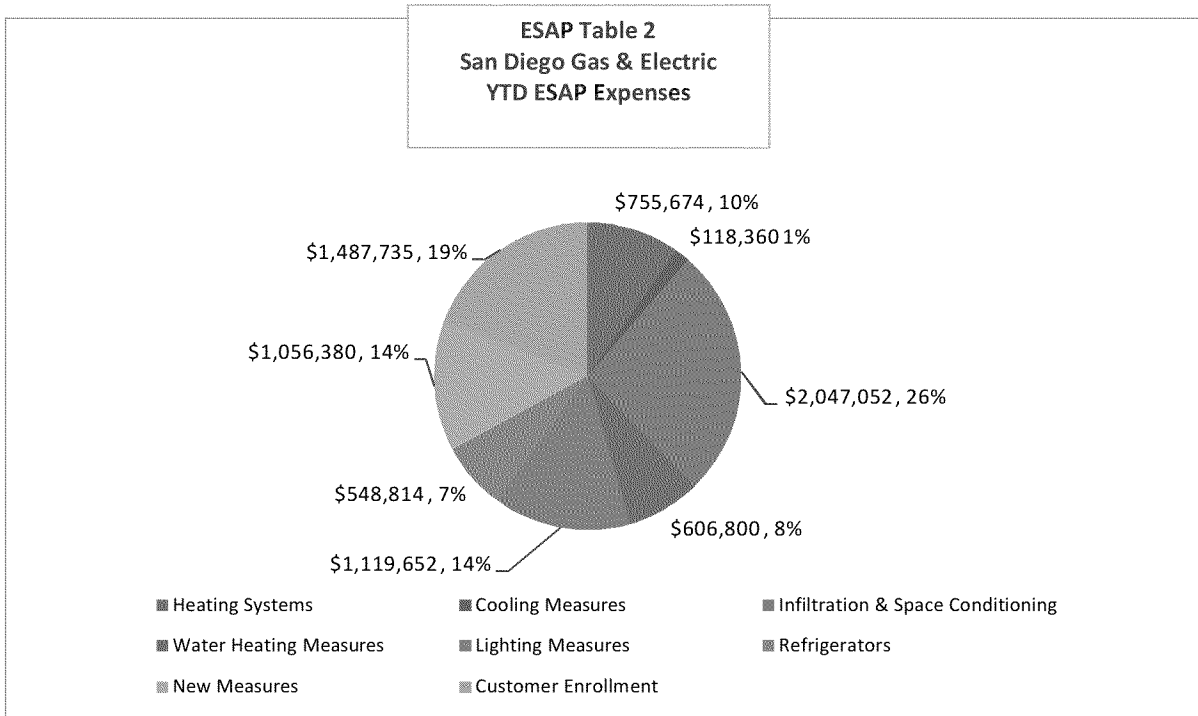
CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month End

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 1 - Energy Savings Assistance Program Expenses												
2	San Diego Gas & Electric												
3	June 2011												
4		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	Energy Savings	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Energy Efficiency												
7	- Gas Appliances	\$ -	\$ 1,989,532	\$ 1,989,532	\$ -	\$ 315,786	\$ 315,786	\$ -	\$ 1,725,982	\$ 1,725,982	0%	87%	87%
8	- Electric Appliances	\$ 7,668,938	\$ -	\$ 7,668,938	\$ 395,566	\$ -	\$ 395,566	\$ 1,812,044	\$ -	\$ 1,812,044	24%	0%	24%
9	- Weatherization ¹	\$ -	\$ 3,476,824	\$ 3,476,824	\$ -	\$ 464,990	\$ 464,990	\$ -	\$ 2,715,292	\$ 2,715,292	0%	78%	78%
10	- Outreach and Assessment	\$ 968,240	\$ 968,240	\$ 1,936,480	\$ 159,739	\$ 159,739	\$ 319,478	\$ 659,829	\$ 659,829	\$ 1,319,658	68%	68%	68%
11	- In Home Energy Education	\$ 587,161	\$ 587,161	\$ 1,174,322	\$ 22,883	\$ 22,883	\$ 45,766	\$ 93,789	\$ 93,789	\$ 187,578	16%	16%	16%
12	- Education Workshops	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ 120,910	\$ 120,910	\$ 241,820	\$ 53,168	\$ 53,168	\$ 106,336	\$ 120,397	\$ 120,397	\$ 240,794	100%	100%	100%
14	- Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	ENERGY EFFICIENCY TOTAL	\$ 9,345,249	\$ 7,142,667	\$ 16,487,916	\$ 631,356	\$ 1,016,566	\$ 1,647,922	\$ 2,686,059	\$ 5,315,289	\$ 8,001,348	29%	74%	49%
16													
17	Training Center	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18	Inspections	\$ 31,347	\$ 31,347	\$ 62,694	\$ 3,138	\$ 3,138	\$ 6,276	\$ 16,246	\$ 16,246	\$ 32,492	52%	52%	52%
19	Marketing	\$ 407,171	\$ 407,171	\$ 814,341	\$ 41,511	\$ 41,511	\$ 83,022	\$ 193,768	\$ 193,768	\$ 387,536	48%	48%	48%
20	M&E Studies	\$ (22,932)	\$ (22,932)	\$ (45,864)	\$ -	\$ -	\$ -	\$ 9,211	\$ 9,211	\$ 18,422	-40%	-40%	-40%
21	Regulatory Compliance	\$ 143,003	\$ 143,003	\$ 286,006	\$ 4,987	\$ 4,987	\$ 9,974	\$ 62,636	\$ 62,636	\$ 125,272	44%	44%	44%
22	General Administration	\$ 984,552	\$ 984,552	\$ 1,969,104	\$ 59,900	\$ 59,899	\$ 119,799	\$ 340,436	\$ 340,435	\$ 680,871	35%	35%	35%
23	CPUC Energy Division	\$ 22,474	\$ 22,474	\$ 44,947	\$ 465	\$ 465	\$ 930	\$ 4,839	\$ 4,839	\$ 9,678	22%	22%	22%
24													
25	TOTAL PROGRAM COSTS	\$ 10,910,863	\$ 8,708,281	\$ 19,619,144	\$ 741,357	\$ 1,126,566	\$ 1,867,923	\$ 3,313,195	\$ 5,942,424	\$ 9,255,619	30%	68%	47%
26	Funded Outside of Energy Savings Assistance Program Budget												
27	Indirect Costs				\$ 34,881	\$ 37,125	\$ 72,006	\$ 219,844	\$ 235,313	\$ 455,157			
28													
29	NGAT Costs				\$ 26,878	\$ 26,878		\$ 141,245	\$ 141,245				
30	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.												
31	¹ Carry back \$708,461 from 2011 Weatherization category to cover 2010 gas expenditures.												

	A	B	C	D	E	F	G	H	
	Energy Savings Assistance Program Table 2								
	Energy Savings Assistance Program Expenses and Energy Savings by Measures Installed								
	San Diego Gas & Electric								
	June 2011								
1									
2	Year-To-Date Completed & Expensed Installations								
3	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)¹	Therms (Annual)	Expenses	% of Expenditure	
4	Heating Systems								
5	Furnaces	Each	1,792	-	-	636	\$ 755,674	10%	
6	Cooling Measures								
7	A/C Replacement - Room	Each	66	5,435	4	-	\$ 67,150	1%	
8	A/C Replacement - Central	Each	12	2,867	2	-	\$ 46,335	1%	
9	A/C Tune-up - Central	Each	39	8,440	-	-	\$ 4,875	0%	
10	A/C Services - Central	Each	0	-	-	-	\$ -	0%	
11	Heat Pump	Each	0	-	-	-	\$ -	0%	
12	Evaporative Coolers	Each	0	-	-	-	\$ -	0%	
13	Evaporative Cooler Maintenance	Each	0	-	-	-	\$ -	0%	
14	Infiltration & Space Conditioning								
15	Envelope and Air Sealing Measures	Home	6,760	62,893	-	19,940	\$ 1,613,737	21%	
16	Duct Sealing	Home	591	79,254	-	7,673	\$ 82,507	1%	
17	Attic Insulation	Home	352	38,472	17	12,798	\$ 350,808	5%	
18	Water Heating Measures								
19	Water Heater Conservation Measures	Home	7,049	102,126	22	78,374	\$ 547,578	7%	
20	Water Heater Replacement - Gas	Each	65	-	-	-	\$ 59,222	1%	
21	Water Heater Replacement - Electric	Each	0	-	-	-	\$ -	0%	
22	Tankless Water Heater - Gas	Each	0	-	-	-	\$ -	0%	
23	Tankless Water Heater - Electric	Each	0	-	-	-	\$ -	0%	
24	Lighting Measures								
25	CFLs	Each	46,122	737,952	92	-	\$ 309,714	4%	
26	Interior Hard wired CFL fixtures	Each	5,396	345,344	11	-	\$ 392,387	5%	
27	Exterior Hard wired CFL fixtures	Each	1,742	18,304	-	-	\$ 93,222	1%	
28	Torchiere	Each	3,468	662,388	7	-	\$ 324,329	4%	
29	Refrigerators								
30	Refrigerators -Primary	Each	865	657,105	111	-	\$ 548,814	7%	
31	Refrigerators - Secondary	Each	0	-	-	-	\$ -	0%	
32	Pool Pumps								
33	Pool Pumps	Each	0	-	-	-	\$ -	0%	
34	New Measures								
35	Forced Air Unit Standing Pilot Change Out	Each	205	-	-	9,020	\$ 59,535	1%	
36	Furnace Clean and Tune	Each	3,603	-	-	-	\$ 249,240	3%	
37	High Efficiency Clothes Washer	Each	790	-	-	-	\$ 495,717	0%	
38	Microwave	Each	286	28,142	-	744	\$ 25,740	0%	
39	Thermostatic Shower Valve	Each	2,742	37,506	8	23,134	\$ 158,664	2%	
40	LED Night Lights	Each	21,437	87,292	-	-	\$ 67,483	1%	
41	Occupancy Sensor		0	-	-	-	\$ -	0%	
42	Pilots								
43	A/C Tune-up Central	Home	0	-	-	-	\$ -	0%	
44	Interior Hard wired CFL fixtures	Each	0	-	-	-	\$ -	0%	
45	Ceiling Fans	Each	0	-	-	-	\$ -	0%	
46	In-Home Display	Each	0	-	-	-	\$ -	0%	
47	Programmable Controllable Thermostat	Each	0	-	-	-	\$ -	0%	
48	Forced Air Unit	Each	0	-	-	-	\$ -	0%	
49	Microwave		0	-	-	-	\$ -	0%	
50	High Efficiency Clothes Washer		0	-	-	-	\$ -	0%	
51	Customer Enrollment								
52	Outreach & Assessment	Home	9,203	-	-	-	\$ 1,300,157	17%	
53	In-Home Education	Home	9,032	-	-	-	\$ 187,578	2%	
54	Education Workshops	Participant	0	-	-	-	\$ -	0%	
55									
56	Total Savings/Expenditures			2,873,520	276	152,318	\$ 7,740,466	100%	
57									
58	Homes Weatherized	Home	7,252						
59									
60	Homes Treated								
61	- Single Family Homes Treated	Home	4,351						
62	- Multi-family Homes Treated	Home	4,340						
63	- Mobile Homes Treated	Home	521						
64	- Total Number of Homes Treated	Home	9,212						
65	# Eligible Homes to be Treated for PY²	Home	20,384						
66	% OF Homes Treated	%	45%						
67									
68	- Total Master-Metered Homes Treated	Home	53						
69	¹ Energy savings is based on the 2005 Load Impact Evaluation.								
70	² Based on Attachment H of D0811031								
71	³ Line Item 46: In-Home Display Pilot, conducted 150 telephone interviews to non-responsive customers.								
72	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.								

PIE CHART 1- Expenses by Measures Category For June 2011



	A	B
1	Energy Savings Assistance Program Table 3 - Average Bill Savings per Treated Home San Diego Gas & Electric June 2011	
2	Year-to-date Installations - Expensed	
3		
4	Annual kWh Savings	2,873,520
5	Annual Therm Savings	152,318
6	Lifecycle kWh Savings	21,098,131
7	Lifecycle Therm Savings	1,294,630
8	Current kWh Rate	\$ 0.13
9	Current Therm Rate	\$ 1.09
10	Number of Treated Homes	9,212
11	Average 1st Year Bill Savings / Treated Home	58.04
12	Average Lifecycle Bill Savings / Treated Home	449.97
13	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 4 - Energy Savings Assistance Program Homes Treated San Diego Gas & Electric June 2011						
2	County	Eligible Customers			Homes Treated Year-To-Date		
3		Rural	Urban	Total	Rural	Urban	Total
4	Orange County	0	15,653	15,653	0	206	206
5	San Diego	18,138	319,170	337,308	241	8,765	9,006
6							
7	Total	18,138	334,823	352,961	241	8,971	9,212
8	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary San Diego Gas & Electric June 2011																
2		Gas & Electric				Gas Only				Electric Only				Total			
3		# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
4	Month																
5	Jan-11	456	11,129	204,221	24	0	0	0	0	16	0	12,528	2	472	11,129	216,749	26
6	Feb-11	1,102	36,282	508,942	48	0	0	0	0	37	0	63,299	8	1,139	36,282	572,241	56
7	Mar-11	3,102	70,457	1,040,394	95	0	0	0	0	120	0	138,899	17	3,222	70,457	1,179,292	112
8	Apr-11	4,543	95,520	1,501,991	145	0	0	0	0	229	0	208,501	25	4,772	95,520	1,710,492	170
9	May-11	6,684	127,019	2,035,887	191	0	0	0	0	334	0	274,879	33	7,018	127,019	2,310,765	224
10	Jun-11	8,543	152,318	2,511,055	234	0	0	0	0	669	0	362,466	41	9,212	152,318	2,873,520	276
11	Jul-11																
12	Aug-11																
13	Sep-11																
14	Oct-11																
15	Nov-11																
16	Dec-11																
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies												
2	San Diego Gas & Electric												
3	June 2011												
4		Authorized 3-Year Budget			Current Month Expenses			Expenses Since January 1, 2009			% of 3-Year Budget Spent		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots:												
7	In Home Display	\$ 73,918	\$ 73,918	\$ 147,836	\$ 36,807	\$ 36,807	\$ 73,614	\$117,072	\$ 117,072	\$ 234,144	158%	158%	158%
8	Programmable Thermostat	\$ 117,221	\$ 117,221	\$ 234,442	\$ 16,361	\$ 16,361	\$ 32,722	\$ 51,662	\$ 51,662	\$ 103,324	44%	44%	44%
9	WE&T Pilot	\$ 11,342	\$ 11,342	\$ 22,684	\$ -	\$ -	\$ -	\$ 9,345	\$ 9,345	\$ 18,690	82%	82%	82%
10													
11													
12													
13													
14	Total Pilots	\$ 202,481	\$ 202,481	\$ 404,962	\$ 53,168	\$ 53,168	\$ 106,336	\$ 178,079	\$ 178,079	\$ 356,158	88%	88%	88%
15	Studies:												
16	Studies:												
17	Non-Energy Benefits	\$ 15,000	\$ 15,000	\$ 30,000	\$ -	\$ -	\$ -	\$ 5,380	\$ 5,380	\$ 10,760	36%	36%	36%
18	Process Evaluation	\$ 18,750	\$ 18,750	\$ 37,500	\$ -	\$ -	\$ -	\$ 9,211	\$ 9,211	\$ 18,423	49%	49%	49%
19	Impact Evaluation ¹	\$ 45,000	\$ 45,000	\$ 90,000	\$ -	\$ -	\$ -	\$ 13,716	\$ 13,716	\$ 27,432	30%	30%	30%
20	Refrigerator Degradation	\$ 66,667	\$ -	\$ 66,667	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
22		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
23													
24	Total Studies	\$ 145,417	\$ 78,750	\$ 224,167	\$ -	\$ -	\$ -	\$ 28,307	\$ 28,307	\$ 56,614	19%	36%	25%
25													
26	¹ Budget funds are carried over from the 2007-2008 LIEE Funding Cycle												
27	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E
1	Energy Savings Assistance Program Table 7				
2	Whole Neighborhood Approach				
3	San Diego Gas & Electric				
4	June 2011				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted ¹	Total Residential Customers ²	Total Estimated Eligible ³	Total Treated 2002-2010	Target to Treated This Year ⁴
7	91906-32	43	16	4	1
8	91910-16	58	31	137	3
9	91910-40	117	69	55	3
10	91911-16	63	37	110	1
11	91911-51	181	68	151	1
12	91942-37	46	8	7	1
13	91942-38	49	10	41	1
14	91945-21	73	32	60	1
15	91950-71	124	78	61	1
16	91977-27	60	23	77	1
17	91977-31	51	15	55	2
18	92020-14	77	16	38	3
19	92020-15	17	4	17	2
20	92020-27	53	13	20	1
21	92020-28	53	12	15	1
22	92020-37	96	55	174	1
23	92021-62	125	76	53	1
24	92028-45	87	12	4	1
25	92064-70	11	2	7	1
26	92071-31	311	90	108	1
27	92083-40	62	28	31	3
28	92113-17	69	47	338	1
29	92114-46	45	19	69	1
30	92116-17	61	19	13	1
31					
32	[1] Neighborhood defined as zip+7 area (or zip+2).				
33	[2] All active residential customers in zip+7.				
34	[3] Total estimated eligible per Athens Research. Calculated by multiplying the percent eligible by the total residential population in zip+7.				
35	[4] Total units treated 2002-2010 year-to-date.				
36	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				
37					
38					

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1 - CARE Program Expenses												
2	San Diego Gas & Electric												
3	June 2011												
4		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach ^[1]	\$1,335,381	\$398,880	\$1,734,261	\$156,801	\$44,226	\$201,027	\$654,500	\$184,602	\$839,102	49%	46%	48%
7	Automatic Enrollment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
8	Processing/ Certification/Verification	\$177,112	\$52,903	\$230,015	\$13,826	\$3,900	\$17,726	\$102,428	\$28,890	\$131,318	58%	55%	57%
9	Information Technology / Programming	\$348,569	\$104,118	\$452,687	\$29,135	\$8,218	\$37,353	\$75,214	\$21,214	\$96,428	22%	20%	21%
10													
11	Pilots												
12	- Pilot SB 580	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	Total Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
16													
17	Measurement & Evaluation ^[2]	\$ 3,331	\$ 995	\$ 4,326	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
18	Regulatory Compliance	\$ 151,229	\$ 45,172	\$ 196,401	\$5,879	\$1,658	\$7,537	\$62,446	\$17,613	\$80,059	41%	39%	41%
19	General Administration	\$ 326,424	\$ 97,503	\$ 423,927	\$12,409	\$3,500	\$15,909	\$93,773	\$26,449	\$120,222	29%	27%	28%
20	CPUC Energy Division	\$ 79,233	\$ 23,667	\$102,900	\$1,694	\$478	\$2,172	\$17,614	\$4,968	\$22,582	22%	21%	22%
21													
22	SUBTOTAL MANAGEMENT COSTS	\$ 2,421,279	\$ 723,238	\$ 3,144,517	\$219,744	\$61,980	\$281,724	\$1,005,975	\$283,736	\$1,289,711	42%	39%	41%
23													
24	CARE Rate Discount	\$ 38,438,351	\$ 11,481,586	\$ 49,919,937	\$3,795,421	\$972,706	\$4,768,127	\$23,947,500	\$8,205,278	\$ 32,152,778	62%	71%	64%
25	Service Establishment Charge Discount	\$ -	\$ -	\$ -	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
26													
27	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 40,859,630	\$ 12,204,824	\$ 53,064,454	\$4,015,165	\$1,034,686	\$5,049,851	\$ 24,953,475	\$8,489,014	\$ 33,442,489	61%	70%	63%
28													
29	Other CARE Rate Benefits												
30	DWR Bond Charge Exemption				\$612,293		\$612,293	\$3,916,716		\$3,916,716			
31	CARE PPP Exemption				\$350,402	\$128,701	\$479,103	\$2,237,099	\$1,126,207	\$3,363,306			
32	California Solar Initiative Exemption ^[3]				\$188,853		\$188,853	\$1,214,843		\$1,214,843			
33	kWh Surcharge Exemption				\$1,884,092		\$1,884,092	\$11,628,999		\$11,628,999			
34	TOTAL - OTHER CARE RATE BENEFITS				\$3,035,640	\$128,701	\$3,164,341	\$18,997,657	\$ 1,126,207	\$20,123,864			
35													
36	Indirect Costs				\$41,946	\$11,831	\$53,777	\$272,533	\$76,868	\$349,401			
37													
38	^[1] Outreach includes costs associated with Capitation Fees, Other Outreach and Mass Media.												
39	^[2] There are no Measurement & Evaluation expenses for June 2011.												
40	^[3] Based on CPUC D.08-12-004, SDG&E is to temporarily suspend 2009 CSI collections from ratepayers as the program is adequately funded to support 2009 incentive payments for those who participate in the program.												
41	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration																		
2	San Diego Gas & Electric																		
3	June 2011																		
4	Gross Enrollment												Enrollment		Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)		
5	Automatic Enrollment						Capitation	Other Sources ⁵	Total (G+H+I)	Recertification	Total Adjusted (J+K)	Attrition (Drop Offs)	Net (L-M)	Net Adjusted (N-K)					
6	2011	Inter- Utility ¹	Intra- Utility ²	Leveraging ³	One-e-App ⁴	SB580									Combined (B+C+D+E+F)				
7	January	1,011	79	0	0	0	1,090	368	6,843	8,301	7,051	15,352	5,309	10,043	2,992	296,430	358,328	82.7%	
8	February	1	3	30	0	0	34	293	5,734	6,061	4,054	10,115	4,825	5,290	1,236	297,666	358,328	83.1%	
9	March	0	355	0	0	0	355	520	6,402	7,277	7,018	14,295	5,524	8,771	1,753	299,419	358,328	83.6%	
10	April	1	6	70	0	0	77	373	7,142	7,592	4,666	12,258	6,587	5,671	1,005	300,424	359,622	83.5%	
11	May	0	241	3	0	0	244	367	5,377	5,988	4,530	10,518	3,526	6,992	2,462	302,886	359,622	84.2%	
12	June	0	0	183	0	0	183	360	5,467	6,010	4,849	10,859	7,352	3,507	-1,342	301,544	359,622	83.9%	
13	July																		
14	August																		
15	September																		
16	October																		
17	November																		
18	December																		
19	Total for 2011	1,013	684	286	0	0	1,983	2,281	36,965	41,229	32,168	73,397	33,123	40,274	8,106				
20																			
21	¹ Enrollments via data sharing between the IOUs.																		
22	² Enrollments via data sharing between departments and/or programs within the utility.																		
23	³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																		
24	⁴ One-E-App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customers' applications or reapplications for related low-income health and social welfare services. (e.g. MediCAL, Healthy Families, CALKids, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and,																		
25	⁵ Not including Recertification.																		
26	⁶ Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																		

	A	B	C	D	E	F	G	H	I
1	CARE Table 3 - Standard Random Verification Results								
2	San Diego Gas & Electric								
3	June 2011								
4	2011	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification ¹	% of Total Population Dropped
5	January	296,430	585	0.20%	3	1	4	0.68%	0.00%
6	February	297,666	573	0.19%	29	13	42	7.33%	0.01%
7	March	299,419	695	0.23%	32	6	38	5.47%	0.01%
8	April	300,424	793	0.26%	56	16	72	9.08%	0.02%
9	May	302,886	399	0.13%	63	24	87	21.80%	0.03%
10	June	301,544	823	0.27%	44	26	70	8.51%	0.02%
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	Total for 2011	301,544	3,868		227	86	313	8.09%	
18									
19	[1] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond								
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications¹						
2	San Diego Gas & Electric						
3	June 2011						
4		Provided	Received	Approved	Denied	Pending/Never Completed	Duplicates
5	Total	9,977	11,773	10,859	388	414	112
6	Percentage		118%	92%	3%	4%	1%
7							
8	¹ Includes sub-metered customers.						
9	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect						
10	YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County									
2	San Diego Gas & Electric									
3	June 2011									
4		Estimated Eligible			Total Participants			Penetration Rate		
5	County	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	Orange County	15,982	0	15,982	13,816	0	13,816	86%		86%
7	San Diego	325,481	18,159	343,640	275,550	12,178	287,728	85%	67%	84%
8										
9	Total	341,463	18,159	359,622	289,366	12,178	301,544	84.7%	67.1%	83.9%
10										
11										
12	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results							
2	San Diego Gas & Electric							
3	June 2011							
4	2011	Total CARE Population	Participants Requested to Recertify	% of Population Total	Participants Recertified	Participants Dropped	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
5	January	296,430	2,588	0.87%	173	6	6.68%	0.00%
6	February	297,666	3,334	1.12%	290	6	8.70%	0.00%
7	March	299,419	3,014	1.01%	444	41	14.73%	0.01%
8	April	300,424	3,388	1.13%	586	36	17.30%	0.01%
9	May	302,886	2,125	0.70%	331	36	15.58%	0.01%
10	June	301,544	4,200	1.39%	1,132	45	26.95%	0.01%
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G	H
1	CARE Table 7 - Capitation Contractors							
2	San Diego Gas & Electric							
3	June 2011							
4	Contractor Name	Contractor Type				Year-to-Date		
5		Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
6	ALIANCE FOR AFRICAN ASSISTANCE		X			0	25	25
7	AMERICAN RED CROSS		X			0	748	748
8	CAMPESINOS UNIDOS, INC		X		X	0	32	32
9	CASA FAMILIAR		X			0	5	5
10	CASH PLUS	X				0	11	11
11	CATHOLIC CHARITIES		X			0	53	53
12	CHILDREN'S INITIATIVE		X			0	14	14
13	CHINESE SERVICE CENTER		X			0	14	14
14	CHULA VISTA COMMUNITY COLLABORATIVE		X			0	17	17
15	CITY HEIGHTS COMMUNITY DEVELOPMENT CORP		X			0	2	2
16	CRISIS HOUSE		X			0	10	10
17	FEEDING AMERICA SAN DIEGO		X			0	19	19
18	FOSTER LIFT		X			0	9	9
19	HARMONIUM		X			0	4	4
20	HEAD START		X			0	4	4
21	HEARTS AND HANDS TOGETHER		X			0	16	16
22	HOME START 2011		X			0	36	36
23	HORN OF AFRICA	X	X			0	9	9
24	INTERNATIONAL RESCUE COMMITTEE		X			0	28	28
25	KURDISH HUMAN RIGHTS WATCH		X			0	5	5
26	LA MAESTRA FAMILY CLINIC		X			0	10	10
27	LIBERTY TAX SERVICES	X				0	6	6
28	MAAC PROJECT		X		X	0	30	30
29	MID CITY CHRISTIAN SERVICES 2009		X	X		0	0	0
30	MONTE VISTA HIGH SCHOOL COMMUNITY RESOURCE CENTER		X			0	0	0
31	MOUNTAIN HEALTH & COMMUNITY SERVICES, INC.		X			0	1	1
32	NEIGHBORHOOD HEALTH CARE		X			0	78	78
33	NEIGHBORHOOD HOUSE		X			0	16	16
34	NORTH COUNTY HEALTH PROJECT-WIC		X			0	27	27
35	REBUILDING TOGETHER SAN DIEGO		X			0	15	15
36	SALVATION ARMY		X			0	4	4
37	SAN DIEGO STATE UNIVERSITY - WIC		X			0	435	435
38	SAN DIEGO YOUTH & COMMUNITY SERVICES		X			0	0	0
39	SAN YSIDRO HEALTH CENTER		X			0	71	71
40	SAY SAN DIEGO		X			0	5	5
41	SCRIPPS HEALTH WIC		X			0	33	33
42	SERVICENTRO SAN CLEMENTE, INC	X				0	33	33
43	SOUTH BAY COMMUNITY SERVICES		X			0	1	1
44	SOUTHERN CALIFORNIA TRIBAL CHAIRMEN'S ASSOCIATION		X			10	0	10
45	TRINITY HOUSE		X			0	0	0
46	TURNING THE HEARTS		X			0	0	0
47	UNION OF PAN ASIA COMMUNITIES COUNSEL & TREATMENT		X			0	17	17
48	VISTA COMMUNITY CLINIC		X			0	48	48
49	YMCA YOUTH AND FAMILY SERVICES		X			0	9	9
50	Total Enrollments					10	1,900	1,910
51								
52								
53	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G	H
1	CARE Table 8 - Participants as of Month-End							
2	San Diego Gas & Electric							
3	June 2011							
4	2011	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change¹
5	January	199,971	N/A	96,459	296,430	358,328	82.7%	1.02%
6	February	200,616	N/A	97,050	297,666	358,328	83.1%	0.42%
7	March	202,324	N/A	97,095	299,419	358,328	83.6%	0.49%
8	April	202,851	N/A	97,573	300,424	359,622	83.5%	0.34%
9	May	204,457	N/A	98,429	302,886	359,622	84.2%	0.82%
10	June	204,032	N/A	97,512	301,544	359,622	83.9%	0.82%
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17								
18	¹ Explain any monthly variance of 5% or more in the number of participants.							
19	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							