

nd Electric Company
 es and Complaints Report
 Installation Issues Report
 d July 2, 2011 through July 15, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	2/1/11	{Redacted}	{Redacted}	Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
2	2/2/11	{Redacted}	{Redacted}	San Francisco	Potential Wellington Claim	Under Investigation	Open
3	2/4/11	{Redacted}	{Redacted}	San Jose	Scheduling Problems	Under Investigation	Open
4	2/5/11	{Redacted}	{Redacted}	Sonoma	SmartMeter Customer Communication	Under Investigation	Open
5	2/14/11	{Redacted}	{Redacted}	Santa Cruz	Customer wants Smartmeter Removed	Under Investigation	Open
6	2/14/11	{Redacted}	{Redacted}	Oakland	Power Interruption	Under Investigation	Open
7	2/22/11	{Redacted}	{Redacted}	El Cerrito	Inquiry Regarding Appliances Affected	Under Investigation	Open
8	2/22/11	{Redacted}	{Redacted}	Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
9	2/23/11	{Redacted}	{Redacted}	Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open
10	2/25/11	{Redacted}	{Redacted}	San Mateo	Power Interruption	Under Investigation	Open
11	3/1/11	{Redacted}	{Redacted}	Oroville	Inquiry Regarding Appliances Affected	Under Investigation	Open
12	3/3/11	{Redacted}	{Redacted}	Berkeley	Potential Wellington Claim	Under Investigation	Open
13	3/4/11	{Redacted}	{Redacted}	Red Bluff	Power Interruption	Flickering Lights	Closed
14	3/5/11	{Redacted}	{Redacted}	Willows	Meter Clearance	Under Investigation	Open
15	3/7/11	{Redacted}	{Redacted}	Walnut Creek	Meter Clearance	Under Investigation	Open
16	3/8/11	{Redacted}	{Redacted}	Orland	Power Interruption	Breaker keeps tripping	Closed
17	3/10/11	{Redacted}	{Redacted}	Manton	Inquiry Regarding Appliances Affected	Flickering Lights	Closed
18	3/14/11	{Redacted}	{Redacted}	San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
19	3/15/11	{Redacted}	{Redacted}	Monterey	Customer wants Smartmeter Removed	Under Investigation	Open
20	3/15/11	{Redacted}	{Redacted}	San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
21	3/15/11	{Redacted}	{Redacted}	Placerville	Meter Clearance	Under Investigation	Open
22	3/16/11	{Redacted}	{Redacted}	San Francisco	Power Interruption	Under Investigation	Open
23	3/17/11	{Redacted}	{Redacted}	Cloverdale	Customer wants Smartmeter Removed	Under Investigation	Open
24	3/17/11	{Redacted}	{Redacted}	Vacaville	Inquiry Regarding Appliances Affected	RF Interference - Motion Detector	Closed
25	3/20/11	{Redacted}	{Redacted}	Los Molinos	Power Interruption	Partial Power Outage	Closed
26	3/22/11	{Redacted}	{Redacted}	Cameron Park	Meter Clearance	Under Investigation	Open
27	3/23/11	{Redacted}	{Redacted}	Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
28	3/25/11	{Redacted}	{Redacted}	Stockton	Power Interruption	Other	Closed
29	3/26/11	{Redacted}	{Redacted}	Sausalito	Customer wants Smartmeter Removed	Under Investigation	Open
30	3/26/11	{Redacted}	{Redacted}	Middletown	Customer wants Smartmeter Removed	Under Investigation	Open
31	3/28/11	{Redacted}	{Redacted}	Vallejo	Customer wants Smartmeter Removed	Under Investigation	Open
32	3/28/11	{Redacted}	{Redacted}	Red Bluff	Inquiry Regarding Appliances Affected	Breaker keeps tripping	Closed
33	3/29/11	{Redacted}	{Redacted}	Rohnert Park	Customer wants Smartmeter Removed	Under Investigation	Open
34	3/29/11	{Redacted}	{Redacted}	Paradise	Meter / Module Equipment (Mfg.)	Under Investigation	Open
35	3/29/11	{Redacted}	{Redacted}	San Jose	Scheduling Problems	Installer can't get in	Closed
36	3/29/11	{Redacted}	{Redacted}	Pinole	Meter Clearance	Under Investigation	Open
37	3/29/11	{Redacted}	{Redacted}	Mill Valley	Customer wants Smartmeter Removed	Under Investigation	Open
38	3/30/11	{Redacted}	{Redacted}	Napa	Power Interruption	RF Interference - Motion Detector	Closed
39	4/1/11	{Redacted}	{Redacted}	San Francisco	Power Interruption	Under Investigation	Open
40	4/1/11	{Redacted}	{Redacted}	San Francisco	Scheduling Problems	Under Investigation	Open
41	4/1/11	{Redacted}	{Redacted}	Clovis	Inquiry Regarding Appliances Affected	Under Investigation	Open
42	4/1/11	{Redacted}	{Redacted}	Oakland	Inquiry Regarding Appliances Affected	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
43	4/1/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
44	4/4/11			San Francisco	Power Interruption	Other	Closed
45	4/4/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
46	4/5/11			Santa Rosa	Inquiry Regarding Appliances Affected	Under Investigation	Open
47	4/6/11			Novato	Inquiry Regarding Appliances Affected	RF Interference - Motion Detector	Closed
48	4/7/11			San Jose	Inquiry Regarding Appliances Affected	RF Interference - Fan	Closed
49	4/8/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
50	4/10/11			San Francisco	Scheduling Problems	Under Investigation	Open
51	4/11/11			Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
52	4/12/11			Sausalito	Scheduling Problems	Other	Closed
53	4/13/11			Red Bluff	Customer wants Smartmeter Removed	Under Investigation	Open
54	4/15/11			San Francisco	Claims - Appliances	Under Investigation	Open
55	4/15/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
56	4/18/11			Vallejo	Inquiry Regarding Appliances Affected	Under Investigation	Open
57	4/18/11			San Francisco	Power Interruption	Breaker keeps tripping	Closed
58	4/18/11			San Mateo	Power Interruption	Under Investigation	Open
59	4/20/11			San Francisco	Power Interruption	Other	Closed
60	4/22/11			Carmel Valley	Power Interruption	Under Investigation	Open
61	4/22/11			San Francisco	Power Interruption	Under Investigation	Open
62	4/26/11			San Carlos	Meter / Module Equipment (Mfg.)	Under Investigation	Open
63	4/26/11			San Francisco	Meter Clearance	Under Investigation	Open
64	4/27/11			Daly City	Meter Clearance	Under Investigation	Open
65	4/27/11			San Francisco	Power Interruption	Under Investigation	Open
66	4/27/11			Santa Rosa	Meter Clearance	Under Investigation	Open
67	4/28/11			Cloverdale	Meter Clearance	Under Investigation	Open
68	4/28/11			Pinole	Meter Clearance	Under Investigation	Open
69	4/29/11			San Francisco	Power Interruption	Under Investigation	Open
70	5/2/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
71	5/3/11			San Francisco	Power Interruption	Under Investigation	Open
72	5/3/11			Oakland	Scheduling Problems	Under Investigation	Open
73	5/3/11			San Jose	Power Interruption	Under Investigation	Open
74	5/3/11			Napa	Meter / Module Equipment (Mfg.)	Meter/Module Equipment	Closed
75	5/3/11			Manteca	Inquiry Regarding Appliances Affected	Under Investigation	Open
76	5/3/11			Pacifica	Power Interruption	Under Investigation	Open
77	5/3/11			French Camp	Inquiry Regarding Appliances Affected	Under Investigation	Open
78	5/3/11			Oakland	Power Interruption	Under Investigation	Open
79	5/4/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
80	5/4/11			San Francisco	Power Interruption	Under Investigation	Open
81	5/4/11			Richmond	Power Interruption	Under Investigation	Open
82	5/4/11			Menlo Park	Inquiry Regarding Appliances Affected	Under Investigation	Open
83	5/5/11			Alameda	Inquiry Regarding Appliances Affected	Under Investigation	Open
84	5/5/11			San Francisco	Meter Clearance	Under Investigation	Open

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85	5/5/11			Menlo Park	Power Interruption	Under Investigation	Open
86	5/5/11			San Jose	Meter / Module Equipment (Mfg.)	Other	Closed
87	5/6/11			Monterey	Power Interruption	Under Investigation	Open
88	5/6/11			Red Bluff	Power Interruption	Breaker keeps tripping	Closed
89	5/6/11			Vacaville	Inquiry Regarding Appliances Affected	Other	Closed
90	5/10/11			Red Bluff	Meter Clearance	Meter/Module clearance issues	Closed
91	5/10/11			Atwater	Inquiry Regarding Appliances Affected	Under Investigation	Open
92	5/10/11			San Jose	Meter Clearance	Meter blocking access to breaker box	Closed
93	5/11/11			San Francisco	Meter Clearance	Under Investigation	Open
94	5/11/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
95	5/11/11			San Jose	Meter Clearance	Meter/Module clearance issues	Closed
96	5/11/11			Redwood City	Scheduling Problems	Under Investigation	Open
97	5/11/11			Yountville	Customer wants Smartmeter Removed	Under Investigation	Open
98	5/12/11			Crockett	Wellington Installer	Under Investigation	Open
99	5/12/11			Richmond	Power Interruption	Under Investigation	Open
100	5/13/11			Red Bluff	Meter Clearance	Meter/Module clearance issues	Closed
101	5/16/11			Oakland	Meter / Module Equipment (Mfg.)	Under Investigation	Open
102	5/16/11			Fairfield	Power Interruption	RF Interference - Motion Detector	Closed
103	5/18/11			Los Gatos	Inquiry Regarding Appliances Affected	Under Investigation	Open
104	5/18/11			Vacaville	Meter Clearance	Meter/Module clearance issues	Closed
105	5/18/11			Sea Ranch	Wellington Installer	Under Investigation	Open
106	5/18/11			Carmel	Power Interruption	Under Investigation	Open
107	5/18/11			Carmel Valley	Power Interruption	Under Investigation	Open
108	5/18/11			San Pablo	Meter / Module Equipment (Mfg.)	Under Investigation	Open
109	5/18/11			Berkeley	Power Interruption	Under Investigation	Open
110	5/19/11			Pacific Grove	Power Interruption	Under Investigation	Open
111	5/19/11			San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
112	5/19/11			San Francisco	Wellington Installer	Under Investigation	Open
113	5/19/11			San Jose	Power Interruption	Under Investigation	Open
114	5/19/11			Dixon	Inquiry Regarding Appliances Affected	RF Interference - Garage Door	Closed
115	5/21/11			Salinas	Scheduling Problems	Under Investigation	Open
116	5/21/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
117	5/23/11			Berkeley	Meter Clearance	Under Investigation	Open
118	5/23/11			Brentwood	Power Interruption	Under Investigation	Open
119	5/23/11			Carmel	Meter Clearance	Under Investigation	Open
120	5/23/11			Red Bluff	Potential Wellington Claim	Under Investigation	Open
121	5/23/11			Oakland	Power Interruption	Under Investigation	Open
122	5/23/11			Saratoga	Power Interruption	Under Investigation	Open
123	5/24/11			Larkspur	Potential Wellington Claim	Under Investigation	Open
124	5/24/11			Vallejo	Meter Clearance	Under Investigation	Open
125	5/25/11			Fairfield	Wellington Installer	Under Investigation	Open
126	5/26/11			San Francisco	Meter Clearance	Under Investigation	Open

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127	5/26/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
128	5/26/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
129	5/26/11			Pebble Beach	Power Interruption	Under Investigation	Open
130	5/26/11			Sunnyvale	Meter Clearance	Under Investigation	Open
131	5/26/11			Mountain View	Meter Clearance	Under Investigation	Open
132	5/27/11			Seaside	Claims - Appliances	Under Investigation	Open
133	5/27/11			Rodeo	Scheduling Problems	Under Investigation	Open
134	5/27/11			Novato	Wellington Installer	No Reason Provided	Closed
135	5/27/11			Monterey	Inquiry Regarding Appliances Affected	Under Investigation	Open
136	5/27/11			San Lorenzo	Inquiry Regarding Appliances Affected	Under Investigation	Open
137	5/28/11			Clearlake	Wellington Installer	Under Investigation	Open
138	5/29/11			Monterey	Meter Clearance	Under Investigation	Open
139	5/30/11			San Mateo	Wellington Installer	Under Investigation	Open
140	5/31/11			Pacific Grove	Scheduling Problems	Under Investigation	Open
141	5/31/11			Cottonwood	Inquiry Regarding Appliances Affected	Other	Closed
142	5/31/11			Clearlake	Wellington Installer	Under Investigation	Open
143	5/31/11			San Francisco	Scheduling Problems	Under Investigation	Open
144	5/31/11			Martinez	Inquiry Regarding Appliances Affected	Under Investigation	Open
145	5/31/11			Walnut Creek	Claims - Appliances	Under Investigation	Open
146	5/31/11			Seaside	Meter Clearance	Under Investigation	Open
147	6/1/11			San Francisco	Meter Clearance	Under Investigation	Open
148	6/1/11			San Anselmo	Power Interruption	Breaker keeps tripping	Closed
149	6/2/11			Clovis	Other	Other	Closed
150	6/2/11			Murphys	Other	Other	Closed
151	6/2/11			Los Gatos	Power Interruption	Under Investigation	Open
152	6/2/11			Clearlake	Wellington Installer	Under Investigation	Open
153	6/2/11			Jackson	Other	Other	Closed
154	6/2/11			Menlo Park	Other	Other	Closed
155	6/2/11			Escalon	Meter Clearance	Under Investigation	Open
156	6/3/11			San Francisco	Power Interruption	Under Investigation	Open
157	6/3/11			Gerber	Power Interruption	RF Interference - Breaker	Closed
158	6/3/11			San Francisco	Wellington Installer	Under Investigation	Open
159	6/3/11			Carmel	Wellington Installer	Under Investigation	Open
160	6/3/11			San Francisco	Meter Clearance	Under Investigation	Open
161	6/3/11			Suisun	Power Interruption	Meter/Module Equipment	Closed
162	6/3/11			Sausalito	Power Interruption	Under Investigation	Open
163	6/6/11			San Francisco	Wellington Installer	Under Investigation	Open
164	6/6/11			Oakland	Scheduling Problems	Under Investigation	Open
165	6/6/11			Trinidad	Potential Wellington Claim	Under Investigation	Open
166	6/6/11			Oakland	Scheduling Problems	Under Investigation	Open
167	6/7/11			San Jose	Power Interruption	Under Investigation	Open
168	6/7/11			San Francisco	Wellington Installer	Under Investigation	Open

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169	6/8/11			Soledad	Wellington Installer	Under Investigation	Open
170	6/8/11			Carmel Valley	Wellington Installer	Under Investigation	Open
171	6/8/11			Eureka	Wellington Installer	Under Investigation	Open
172	6/8/11			Millbrae	Scheduling Problems	Under Investigation	Open
173	6/8/11			Sausalito	Scheduling Problems	Under Investigation	Open
174	6/9/11			Monterey	Meter Clearance	Under Investigation	Open
175	6/9/11			Richmond	Inquiry Regarding Appliances Affected	Under Investigation	Open
176	6/9/11			Salinas	Meter Clearance	Under Investigation	Open
177	6/9/11			San Francisco	Scheduling Problems	Under Investigation	Open
178	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
179	6/10/11			Benicia	Power Interruption	RF Interference - Alarm/Security System	Closed
180	6/10/11			Greenfield	Wellington Installer	Under Investigation	Open
181	6/10/11			Monterey	Meter Clearance	Under Investigation	Open
182	6/10/11			San Jose	Meter Clearance	Under Investigation	Open
183	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
184	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
185	6/10/11			Sacramento	Meter Clearance	Meter/Module clearance issues	Closed
186	6/11/11			Santa Maria	Wellington Installer	Under Investigation	Open
187	6/11/11			Martinez	Power Interruption	Under Investigation	Open
188	6/12/11			Gilroy	Inquiry Regarding Appliances Affected	Under Investigation	Open
189	6/13/11			Paradise	Inquiry Regarding Appliances Affected	Under Investigation	Open
190	6/13/11			Los Altos	Wellington Installer	Under Investigation	Open
191	6/13/11			Clearlake	Wellington Installer	Under Investigation	Open
192	6/13/11			Redwood City	Meter Clearance	Under Investigation	Open
193	6/14/11			Albion	Network Equipment	Other	Closed
194	6/14/11			San Jose	Power Interruption	Under Investigation	Open
195	6/14/11			San Jose	Power Interruption	Under Investigation	Open
196	6/14/11			San Francisco	Wellington Installer	Under Investigation	Open
197	6/14/11			San Francisco	Wellington Installer	Under Investigation	Open
198	6/14/11			Monterey	Wellington Installer	Under Investigation	Open
199	6/15/11			Upper Lake	Scheduling Problems	Other	Closed
200	6/15/11			Monterey	Wellington Installer	Under Investigation	Open
201	6/15/11			Fremont	Inquiry Regarding Appliances Affected	Other	Closed
202	6/16/11			Kelseyville	Power Interruption	Other	Closed
203	6/16/11			Fowler	Scheduling Problems	Medical/RF Concerns	Closed
204	6/16/11			Morgan Hill	Wellington Installer	Under Investigation	Open
205	6/16/11			Santa Maria	Wellington Installer	Under Investigation	Open
206	6/16/11			Carmel	Wellington Installer	Under Investigation	Open
207	6/16/11			Nice	Wellington Installer	Under Investigation	Open
208	6/16/11			Brentwood	Inquiry Regarding Appliances Affected	Under Investigation	Open
209	6/16/11			Walnut Creek	Meter Clearance	Meter/Module clearance issues	Closed
210	6/16/11			San Francisco	Wellington Installer	Under Investigation	Open

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211	6/17/11			San Francisco	Wellington Installer	Under Investigation	Open
212	6/17/11			Paradise	Meter Clearance	Meter/Module clearance issues	Closed
213	6/17/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
214	6/17/11			San Francisco	Power Interruption	Other	Closed
215	6/17/11			Carmel	Wellington Installer	Under Investigation	Open
216	6/17/11			Solvang	Wellington Installer	Under Investigation	Open
217	6/17/11			San Bruno	Power Interruption	Breaker keeps tripping	Closed
218	6/17/11			East Palo Alto	Meter / Module Equipment (Mfg.)	Other	Closed
219	6/17/11			San Francisco	Power Interruption	Other	Closed
220	6/19/11			San Jose	Power Interruption	Under Investigation	Open
221	6/19/11			Clovis	Scheduling Problems	Under Investigation	Open
222	6/20/11			San Francisco	Wellington Installer	Under Investigation	Open
223	6/20/11			Walnut Creek	Scheduling Problems	Other	Closed
224	6/20/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
225	6/20/11			Sacramento	Meter Clearance	Under Investigation	Open
226	6/20/11			San Francisco	Wellington Installer	Under Investigation	Open
227	6/20/11			East Palo Alto	Power Interruption	Partial Power Outage	Closed
228	6/20/11			Stockton	Power Interruption	RF Interference - Motion Detector	Closed
229	6/20/11			San Jose	Power Interruption	Under Investigation	Open
230	6/20/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
231	6/20/11			Corning	Power Interruption	RF Interference - Motion Detector	Closed
232	6/20/11			San Jose	Power Interruption	Medical/RF Concerns	Closed
233	6/20/11			Pleasanton	Claims - Appliances	Under Investigation	Open
234	6/20/11			Pleasant Hill	Inquiry Regarding Appliances Affected	Under Investigation	Open
235	6/21/11			San Francisco	Wellington Installer	Under Investigation	Open
236	6/21/11			Grass Valley	Inquiry Regarding Appliances Affected	Under Investigation	Open
237	6/21/11			Carmel	Meter / Module Equipment (Mfg.)	Under Investigation	Open
238	6/21/11			San Carlos	Claims - Appliances	RF Interference - Wireless Telephone	Closed
239	6/21/11			San Francisco	Power Interruption	Under Investigation	Open
240	6/21/11			Los Gatos	Meter Clearance	Under Investigation	Open
241	6/21/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
242	6/22/11			San Jose	Power Interruption	Under Investigation	Open
243	6/22/11			Bakersfield	Power Interruption	Under Investigation	Open
244	6/22/11			San Francisco	Wellington Installer	Under Investigation	Open
245	6/23/11			San Francisco	Meter Clearance	Meter/Module clearance issues	Closed
246	6/23/11			Carmel	Inquiry Regarding Appliances Affected	Under Investigation	Open
247	6/23/11			Lakeport	Meter Clearance	Meter/Module clearance issues	Closed
248	6/24/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
249	6/24/11			Pebble Beach	Meter Clearance	Under Investigation	Open
250	6/24/11			San Mateo	Meter Clearance	Under Investigation	Open
251	6/24/11			Morgan Hill	Meter Clearance	Under Investigation	Open
252	6/24/11			San Francisco	Wellington Installer	Under Investigation	Open

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253	6/25/11			Carmel	Power Interruption	Under Investigation	Open
254	6/25/11			Carmel	Inquiry Regarding Appliances Affected	Under Investigation	Open
255	6/26/11			Clearlake Oaks	Wellington Installer	RF/EMF Concerns	Closed
256	6/26/11			Santa Rosa	Wellington Installer	Under Investigation	Open
257	6/26/11			San Francisco	Wellington Installer	Under Investigation	Open
258	6/27/11			Byron	Power Interruption	Under Investigation	Open
259	6/27/11			Santa Maria	Potential Wellington Claim	Under Investigation	Open
260	6/27/11			Clearlake Oaks	Wellington Installer	Under Investigation	Open
261	6/27/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
262	6/27/11			Carmel	Meter Clearance	Under Investigation	Open
263	6/27/11			Arcata	Wellington Installer	Under Investigation	Open
264	6/27/11			Fremont	Wellington Installer	Under Investigation	Open
265	6/27/11			Richmond	Meter Clearance	Under Investigation	Open
266	6/27/11			Newark	Power Interruption	Under Investigation	Open
267	6/27/11			San Francisco	Power Interruption	Under Investigation	Open
268	6/28/11			San Francisco	Power Interruption	Under Investigation	Open
269	6/28/11			San Francisco	Scheduling Problems	Other	Closed
270	6/28/11			San Francisco	Wellington Installer	Under Investigation	Open
271	6/28/11			San Francisco	Customer wants Smartmeter Removed	Other	Closed
272	6/29/11			San Francisco	Power Interruption	Other	Closed
273	6/29/11			Hercules	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
274	6/29/11			San Jose	Claims - Appliances	Under Investigation	Open
275	6/29/11			San Leandro	Scheduling Problems	Other	Closed
276	6/29/11			Dixon	Claims - Appliances	Under Investigation	Open
277	6/29/11			Concord	Scheduling Problems	Under Investigation	Open
278	6/29/11			San Francisco	Wellington Installer	Under Investigation	Open
279	6/30/11			Santa Barbara	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
280	6/30/11			Red Bluff	Inquiry Regarding Appliances Affected	Under Investigation	Open
281	6/30/11			San Francisco	Power Interruption	Other	Closed
282	6/30/11			Brisbane	Meter Clearance	Under Investigation	Open
283	6/30/11			Monterey	Wellington Installer	Under Investigation	Open
284	6/30/11			San Francisco	Inquiry Regarding Appliances Affected	RF Interference - Motion Detector	Closed
285	7/1/11			Vacaville	Claims - Appliances	Under Investigation	Open
286	7/1/11			Ben Lomond	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
287	7/1/11			Brentwood	Inquiry Regarding Appliances Affected	RF Interference - Alarm/Security System	Closed
288	7/1/11			Carmel	Potential Wellington Claim	Under Investigation	Open
289	7/1/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
290	7/1/11			Soledad	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
291	7/1/11			San Francisco	Wellington Installer	Under Investigation	Open
292	7/1/11			Pacific Grove	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
293	7/1/11			Los Gatos	Wellington Installer	Under Investigation	Open
294	7/2/11			San Francisco	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
295	7/2/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
296	7/2/11			San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
297	7/2/11			Laytonville	Customer Denies Access	Medical Concerns	Closed
298	7/2/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
299	7/2/11			Yorkville	Customer Denies Access	No Reason Provided	Closed
300	7/2/11			Elk	Customer Denies Access	Concerns from Media Reports	Closed
301	7/2/11			Elk	Customer Denies Access	Concerns from Media Reports	Closed
302	7/2/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
303	7/2/11			San Francisco	Wellington Installer	Under Investigation	Open
304	7/2/11			Aptos	Customer Denies Access	Medical Concerns	Closed
305	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
306	7/2/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
307	7/2/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
308	7/2/11			Manchester	Customer Denies Access	RF/EMF Concerns	Closed
309	7/2/11			Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
310	7/2/11			Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
311	7/2/11			Lakeport	Customer Denies Access	No Reason Provided	Closed
312	7/2/11			Boonville	Customer Denies Access	Medical Concerns	Closed
313	7/2/11			Willits	Customer Denies Access	No Reason Provided	Closed
314	7/2/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
315	7/2/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
316	7/2/11			Walnut Creek	Customer Denies Access	No Reason Provided	Closed
317	7/2/11			Felton	Customer Denies Access	No Reason Provided	Closed
318	7/2/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
319	7/2/11			Soquel	Customer Denies Access	No Reason Provided	Closed
320	7/2/11			Albion	Customer Denies Access	No Reason Provided	Closed
321	7/2/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
322	7/2/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
323	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
324	7/2/11			Felton	Customer Denies Access	No Reason Provided	Closed
325	7/2/11			Santa Maria	Customer Denies Access	No Reason Provided	Closed
326	7/2/11			Cambria	Customer Denies Access	No Reason Provided	Closed
327	7/2/11			Caspar	Customer Denies Access	Medical Concerns	Closed
328	7/2/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
329	7/2/11			Albion	Customer Denies Access	No Reason Provided	Closed
330	7/2/11			Laytonville	Customer Denies Access	Medical Concerns	Closed
331	7/2/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
332	7/2/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
333	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
334	7/2/11			Sea Ranch	Customer Denies Access	No Reason Provided	Closed
335	7/2/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
336	7/2/11			Potter Valley	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
337	7/2/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
338	7/2/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
339	7/2/11			San Francisco	Customer Denies Access	Customer Opts for Solar Power	Closed
340	7/2/11			Caspar	Customer Denies Access	No Reason Provided	Closed
341	7/2/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
342	7/2/11			Felton	Customer Denies Access	No Reason Provided	Closed
343	7/2/11			Covelo	Customer Denies Access	No Reason Provided	Closed
344	7/2/11			Little River	Customer Denies Access	No Reason Provided	Closed
345	7/2/11			Aptos	Customer Denies Access	No Reason Provided	Closed
346	7/2/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
347	7/2/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
348	7/2/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
349	7/2/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
350	7/2/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
351	7/2/11			Aptos	Customer Denies Access	Medical Concerns	Closed
352	7/2/11			Caspar	Customer Denies Access	No Reason Provided	Closed
353	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
354	7/2/11			Aptos	Customer Denies Access	No Reason Provided	Closed
355	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
356	7/2/11			Caspar	Customer Denies Access	No Reason Provided	Closed
357	7/2/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
358	7/2/11			Mendocino	Customer Denies Access	Privacy Concerns	Closed
359	7/2/11			Mendocino	Customer Denies Access	Privacy Concerns	Closed
360	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
361	7/2/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
362	7/2/11			Westport	Customer Denies Access	RF/EMF Concerns	Closed
363	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
364	7/2/11			Westport	Customer Denies Access	RF/EMF Concerns	Closed
365	7/2/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
366	7/2/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
367	7/2/11			Philo	Customer Denies Access	RF/EMF Concerns	Closed
368	7/2/11			Aptos	Customer Denies Access	Medical Concerns	Closed
369	7/2/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
370	7/2/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
371	7/2/11			Felton	Customer Denies Access	No Reason Provided	Closed
372	7/2/11			Albion	Customer Denies Access	No Reason Provided	Closed
373	7/2/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
374	7/2/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
375	7/2/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
376	7/2/11			Piercy	Customer Denies Access	No Reason Provided	Closed
377	7/2/11			Elk	Customer Denies Access	RF/EMF Concerns	Closed
378	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
379	7/2/11			Albion	Customer Denies Access	Concerns from Media Reports	Closed
380	7/2/11			Aptos	Customer Denies Access	Medical Concerns	Closed
381	7/2/11			Aptos	Customer Denies Access	No Reason Provided	Closed
382	7/2/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
383	7/2/11			Philo	Customer Denies Access	RF/EMF Concerns	Closed
384	7/2/11			Soquel	Customer Denies Access	No Reason Provided	Closed
385	7/2/11			San Mateo	Meter Clearance	Other	Closed
386	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
387	7/2/11			Mendocino	Customer Denies Access	Privacy Concerns	Closed
388	7/2/11			Davenport	Customer Denies Access	RF/EMF Concerns	Closed
389	7/2/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
390	7/2/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
391	7/2/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
392	7/2/11			San Jose	Customer Denies Access	Medical Concerns	Closed
393	7/2/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
394	7/2/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
395	7/2/11			Felton	Customer Denies Access	Medical Concerns	Closed
396	7/2/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
397	7/2/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
398	7/2/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
399	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
400	7/2/11			Cobb	Customer Denies Access	Medical Concerns	Closed
401	7/2/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
402	7/2/11			Westport	Customer Denies Access	RF/EMF Concerns	Closed
403	7/2/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
404	7/2/11			Santa Rosa	Customer Denies Access	No Reason Provided	Closed
405	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
406	7/2/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
407	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
408	7/2/11			Lower Lake	Customer Denies Access	Medical Concerns	Closed
409	7/2/11			Boonville	Customer Denies Access	No Reason Provided	Closed
410	7/2/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
411	7/2/11			Gualala	Customer Denies Access	No Reason Provided	Closed
412	7/2/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
413	7/2/11			Aptos	Customer Denies Access	Other	Closed
414	7/2/11			Philo	Customer Denies Access	No Reason Provided	Closed
415	7/2/11			Aptos	Customer Denies Access	No Reason Provided	Closed
416	7/2/11			Caspar	Customer Denies Access	No Reason Provided	Closed
417	7/2/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
418	7/2/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
419	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
420	7/2/11			Comptche	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
421	7/2/11			Caspar	Customer Denies Access	No Reason Provided	Closed
422	7/2/11			Nicasio	Customer Denies Access	Accuracy of Meter	Closed
423	7/2/11			Caspar	Customer Denies Access	No Reason Provided	Closed
424	7/2/11			Yorkville	Customer Denies Access	No Reason Provided	Closed
425	7/2/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
426	7/2/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
427	7/2/11			Aromas	Customer Denies Access	No Reason Provided	Closed
428	7/2/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
429	7/2/11			Gualala	Customer Denies Access	No Reason Provided	Closed
430	7/2/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
431	7/2/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
432	7/2/11			Aptos	Customer Denies Access	No Reason Provided	Closed
433	7/2/11			Laytonville	Customer Denies Access	Privacy Concerns	Closed
434	7/2/11			Boonville	Customer Denies Access	No Reason Provided	Closed
435	7/2/11			Boonville	Customer Denies Access	No Reason Provided	Closed
436	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
437	7/2/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
438	7/2/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
439	7/3/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
440	7/3/11			Boonville	Customer Denies Access	Concerns from Media Reports	Closed
441	7/3/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
442	7/3/11			Gualala	Customer Denies Access	No Reason Provided	Closed
443	7/3/11			Laytonville	Customer Denies Access	Medical Concerns	Closed
444	7/3/11			Boonville	Customer Denies Access	RF/EMF Concerns	Closed
445	7/3/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
446	7/3/11			Bakersfield	Meter / Module Equipment (Mfg.)	Other	Closed
447	7/3/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
448	7/3/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
449	7/3/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
450	7/3/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
451	7/3/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
452	7/3/11			Westport	Customer Denies Access	RF/EMF Concerns	Closed
453	7/3/11			Manchester	Customer Denies Access	Medical Concerns	Closed
454	7/3/11			Caspar	Customer Denies Access	No Reason Provided	Closed
455	7/3/11			Covelo	Customer Denies Access	Medical Concerns	Closed
456	7/3/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
457	7/3/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
458	7/3/11			Clearlake Oaks	Customer Denies Access	Accuracy of Meter	Closed
459	7/3/11			Aptos	Customer Denies Access	No Reason Provided	Closed
460	7/3/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
461	7/3/11			San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
462	7/3/11			Redwood Valley	Customer Denies Access	Accuracy of Meter	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
463	7/3/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
464	7/3/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
465	7/3/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
466	7/3/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
467	7/3/11			Fort Bragg	Customer Denies Access	Accuracy of Meter	Closed
468	7/3/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
469	7/3/11			San Francisco	Power Interruption	Other	Closed
470	7/3/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
471	7/3/11			Laytonville	Customer Denies Access	Medical Concerns	Closed
472	7/3/11			Cummings	Customer Denies Access	No Reason Provided	Closed
473	7/3/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
474	7/3/11			Branscomb	Customer Denies Access	No Reason Provided	Closed
475	7/3/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
476	7/3/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
477	7/3/11			Brookdale	Customer Denies Access	No Reason Provided	Closed
478	7/3/11			Albion	Customer Denies Access	No Reason Provided	Closed
479	7/3/11			Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
480	7/3/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
481	7/3/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
482	7/3/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
483	7/3/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
484	7/3/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
485	7/3/11			Ben Lomond	Customer Denies Access	Concerns from Media Reports	Closed
486	7/3/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
487	7/3/11			Manteca	Customer Denies Access	Accuracy of Meter	Closed
488	7/3/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
489	7/3/11			Lompoc	Customer Denies Access	Accuracy of Meter	Closed
490	7/3/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
491	7/3/11			Comptche	Customer Denies Access	Medical Concerns	Closed
492	7/3/11			Willits	Customer Denies Access	No Reason Provided	Closed
493	7/3/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
494	7/3/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
495	7/3/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
496	7/3/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
497	7/3/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
498	7/3/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
499	7/3/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
500	7/3/11			Covelo	Customer Denies Access	RF/EMF Concerns	Closed
501	7/3/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
502	7/3/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
503	7/3/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
504	7/3/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed

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505	7/3/11			Capitola	Customer Denies Access	No Reason Provided	Closed
506	7/3/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
507	7/3/11			Laytonville	Customer Denies Access	Medical Concerns	Closed
508	7/3/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
509	7/3/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
510	7/3/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
511	7/3/11			Gualala	Customer Denies Access	No Reason Provided	Closed
512	7/3/11			Point Arena	Customer Denies Access	RF/EMF Concerns	Closed
513	7/3/11			Elk	Customer Denies Access	RF/EMF Concerns	Closed
514	7/3/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
515	7/3/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
516	7/3/11			Point Arena	Customer Denies Access	Medical Concerns	Closed
517	7/3/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
518	7/3/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
519	7/3/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
520	7/3/11			Yorkville	Customer Denies Access	Medical Concerns	Closed
521	7/3/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
522	7/3/11			Felton	Customer Denies Access	No Reason Provided	Closed
523	7/3/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
524	7/4/11			Willits	Customer Denies Access	Medical Concerns	Closed
525	7/4/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
526	7/4/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
527	7/4/11			Albion	Customer Denies Access	No Reason Provided	Closed
528	7/4/11			Aromas	Customer Denies Access	Accuracy of Meter	Closed
529	7/4/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
530	7/4/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
531	7/4/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
532	7/4/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
533	7/4/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
534	7/4/11			Covelo	Customer Denies Access	No Reason Provided	Closed
535	7/4/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
536	7/4/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
537	7/4/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
538	7/4/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
539	7/4/11			Gualala	Customer Denies Access	Medical Concerns	Closed
540	7/4/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
541	7/4/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
542	7/4/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
543	7/4/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
544	7/4/11			Willits	Customer Denies Access	No Reason Provided	Closed
545	7/4/11			Caspar	Customer Denies Access	No Reason Provided	Closed
546	7/4/11			Jkiah	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
547	7/4/11			Yuba City	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
548	7/4/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
549	7/4/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
550	7/4/11			Westport	Customer Denies Access	No Reason Provided	Closed
551	7/4/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
552	7/4/11			Point Arena	Customer Denies Access	RF/EMF Concerns	Closed
553	7/4/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
554	7/4/11			Carmel	Customer wants Smartmeter Removed	No Reason Provided	Closed
555	7/4/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
556	7/4/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
557	7/4/11			Potter Valley	Customer Denies Access	No Reason Provided	Closed
558	7/4/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
559	7/4/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
560	7/4/11			Redwood Valley	Customer Denies Access	Other	Closed
561	7/4/11			Boonville	Customer Denies Access	No Reason Provided	Closed
562	7/4/11			Aptos	Customer Denies Access	No Reason Provided	Closed
563	7/4/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
564	7/4/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
565	7/4/11			Covelo	Customer Denies Access	No Reason Provided	Closed
566	7/4/11			Redwood Valley	Customer Denies Access	Accuracy of Meter	Closed
567	7/4/11			Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
568	7/4/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
569	7/4/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
570	7/4/11			Albion	Customer Denies Access	Accuracy of Meter	Closed
571	7/4/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
572	7/4/11			Elk	Customer Denies Access	Medical Concerns	Closed
573	7/4/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
574	7/4/11			Willits	Customer Denies Access	No Reason Provided	Closed
575	7/4/11			Willits	Customer Denies Access	Privacy Concerns	Closed
576	7/4/11			Willits	Customer Denies Access	No Reason Provided	Closed
577	7/4/11			Potter Valley	Customer Denies Access	Other	Closed
578	7/4/11			Willits	Customer Denies Access	No Reason Provided	Closed
579	7/4/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
580	7/4/11			Brookdale	Customer Denies Access	Accuracy of Meter	Closed
581	7/4/11			Alameda	Customer Denies Access	Medical Concerns	Closed
582	7/4/11			Willits	Customer Denies Access	No Reason Provided	Closed
583	7/4/11			Little River	Customer Denies Access	No Reason Provided	Closed
584	7/4/11			Willits	Customer Denies Access	No Reason Provided	Closed
585	7/4/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
586	7/4/11			Willits	Customer Denies Access	No Reason Provided	Closed
587	7/4/11			Hopland	Customer Denies Access	No Reason Provided	Closed
588	7/4/11			San Francisco	Customer wants Smartmeter Removed	No Reason Provided	Closed

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589	7/4/11			Covelo	Customer Denies Access	RF/EMF Concerns	Closed
590	7/4/11			Willits	Customer Denies Access	No Reason Provided	Closed
591	7/4/11			Potter Valley	Customer Denies Access	No Reason Provided	Closed
592	7/4/11			Kentfield	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
593	7/4/11			Westport	Customer Denies Access	No Reason Provided	Closed
594	7/4/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
595	7/4/11			Boonville	Customer Denies Access	RF/EMF Concerns	Closed
596	7/4/11			Willits	Customer Denies Access	No Reason Provided	Closed
597	7/4/11			Willits	Customer Denies Access	No Reason Provided	Closed
598	7/5/11			Albion	Customer Denies Access	No Reason Provided	Closed
599	7/5/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
600	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
601	7/5/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
602	7/5/11			Sea Ranch	Customer Denies Access	Accuracy of Meter	Closed
603	7/5/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
604	7/5/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
605	7/5/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
606	7/5/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
607	7/5/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
608	7/5/11			Albion	Customer Denies Access	Medical Concerns	Closed
609	7/5/11			Willits	Customer Denies Access	No Reason Provided	Closed
610	7/5/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
611	7/5/11			Pacific Grove	Scheduling Problems	Under Investigation	Open
612	7/5/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
613	7/5/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
614	7/5/11			Aromas	Customer Denies Access	Accuracy of Meter	Closed
615	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
616	7/5/11			Mendocino	Customer Denies Access	Other	Closed
617	7/5/11			Felton	Customer Denies Access	Medical Concerns	Closed
618	7/5/11			Boonville	Customer Denies Access	RF/EMF Concerns	Closed
619	7/5/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
620	7/5/11			Gualala	Customer Denies Access	Medical Concerns	Closed
621	7/5/11			Boonville	Customer Denies Access	No Reason Provided	Closed
622	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
623	7/5/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
624	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
625	7/5/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
626	7/5/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
627	7/5/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
628	7/5/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
629	7/5/11			Philo	Customer Denies Access	No Reason Provided	Closed
630	7/5/11			Boonville	Customer Denies Access	No Reason Provided	Closed

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631	7/5/11			Albion	Customer Denies Access	No Reason Provided	Closed
632	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
633	7/5/11			Soledad	Customer Denies Access	No Reason Provided	Closed
634	7/5/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
635	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
636	7/5/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
637	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
638	7/5/11			Philo	Customer Denies Access	No Reason Provided	Closed
639	7/5/11			Potter Valley	Customer Denies Access	No Reason Provided	Closed
640	7/5/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
641	7/5/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
642	7/5/11			Leggett	Customer Denies Access	No Reason Provided	Closed
643	7/5/11			Gualala	Customer Denies Access	No Reason Provided	Closed
644	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
645	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
646	7/5/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
647	7/5/11			Brookdale	Customer Denies Access	RF/EMF Concerns	Closed
648	7/5/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
649	7/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
650	7/5/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
651	7/5/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
652	7/5/11			Potter Valley	Customer Denies Access	Concerns from Media Reports	Closed
653	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
654	7/5/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
655	7/5/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
656	7/5/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
657	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
658	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
659	7/5/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
660	7/5/11			Navarro	Customer Denies Access	Medical Concerns	Closed
661	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
662	7/5/11			Willits	Customer Denies Access	No Reason Provided	Closed
663	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
664	7/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
665	7/5/11			Santa Maria	Inquiry Regarding Appliances Affected	Under Investigation	Open
666	7/5/11			Clearlake Oaks	Customer Denies Access	Medical Concerns	Closed
667	7/5/11			Willits	Customer Denies Access	No Reason Provided	Closed
668	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
669	7/5/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
670	7/5/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
671	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
672	7/5/11			San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed

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673	7/5/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
674	7/5/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
675	7/5/11			Navarro	Customer Denies Access	No Reason Provided	Closed
676	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
677	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
678	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
679	7/5/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
680	7/5/11			Soquel	Customer Denies Access	No Reason Provided	Closed
681	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
682	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
683	7/5/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
684	7/5/11			Clearlake Oaks	Customer Denies Access	Accuracy of Meter	Closed
685	7/5/11			San Martin	Customer Denies Access	RF/EMF Concerns	Closed
686	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
687	7/5/11			Avila Beach	Customer Denies Access	Concerns from Media Reports	Closed
688	7/5/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
689	7/5/11			Felton	Customer Denies Access	No Reason Provided	Closed
690	7/5/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
691	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
692	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
693	7/5/11			Sea Ranch	Customer Denies Access	Medical Concerns	Closed
694	7/5/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
695	7/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
696	7/5/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
697	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
698	7/5/11			Caspar	Customer Denies Access	No Reason Provided	Closed
699	7/5/11			Placerville	Customer Denies Access	No Reason Provided	Closed
700	7/5/11			Cummings	Customer Denies Access	No Reason Provided	Closed
701	7/5/11			Cummings	Customer Denies Access	No Reason Provided	Closed
702	7/5/11			King City	Customer Denies Access	No Reason Provided	Closed
703	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
704	7/5/11			Aptos	Customer Denies Access	Medical Concerns	Closed
705	7/5/11			San Jose	Inquiry Regarding Appliances Affected	Damaged Other Household Appliance	Closed
706	7/5/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
707	7/5/11			Kelseyville	Customer Denies Access	No Reason Provided	Closed
708	7/5/11			Yorkville	Customer Denies Access	No Reason Provided	Closed
709	7/5/11			Redwood Valley	Customer Denies Access	Medical Concerns	Closed
710	7/5/11			Redwood Valley	Customer Denies Access	Medical Concerns	Closed
711	7/5/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
712	7/5/11			Capitola	Customer Denies Access	Medical Concerns	Closed
713	7/5/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
714	7/5/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed

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715	7/5/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
716	7/5/11			Boonville	Customer Denies Access	No Reason Provided	Closed
717	7/5/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
718	7/5/11			Boonville	Customer Denies Access	RF/EMF Concerns	Closed
719	7/5/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
720	7/5/11			Elk	Customer Denies Access	No Reason Provided	Closed
721	7/5/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
722	7/5/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
723	7/5/11			Willits	Customer Denies Access	Other	Closed
724	7/5/11			Aptos	Customer Denies Access	No Reason Provided	Closed
725	7/5/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
726	7/5/11			Capitola	Customer Denies Access	No Reason Provided	Closed
727	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
728	7/5/11			Willits	Customer Denies Access	Medical Concerns	Closed
729	7/5/11			Manchester	Customer Denies Access	No Reason Provided	Closed
730	7/5/11			Los Osos	Customer Denies Access	Medical Concerns	Closed
731	7/5/11			Elk	Customer Denies Access	Other	Closed
732	7/5/11			Livermore	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
733	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
734	7/5/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
735	7/5/11			Aptos	Customer Denies Access	No Reason Provided	Closed
736	7/5/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
737	7/5/11			Hopland	Customer Denies Access	Medical Concerns	Closed
738	7/5/11			Hopland	Customer Denies Access	Medical Concerns	Closed
739	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
740	7/5/11			Philo	Customer Denies Access	Other	Closed
741	7/5/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
742	7/5/11			Capitola	Customer Denies Access	Medical Concerns	Closed
743	7/5/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
744	7/5/11			Westport	Customer Denies Access	Privacy Concerns	Closed
745	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
746	7/5/11			Menlo Park	Customer Denies Access	Medical Concerns	Closed
747	7/5/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
748	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
749	7/5/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
750	7/5/11			Willits	Customer Denies Access	No Reason Provided	Closed
751	7/5/11			Santa Ynez	Meter Clearance	Other	Closed
752	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
753	7/5/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
754	7/5/11			Aptos	Customer Denies Access	No Reason Provided	Closed
755	7/5/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
756	7/5/11			Covelo	Customer Denies Access	Customer Opts for Solar Power	Closed

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757	7/5/11			Caspar	Customer Denies Access	No Reason Provided	Closed
758	7/5/11			Aptos	Customer Denies Access	No Reason Provided	Closed
759	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
760	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
761	7/5/11			Comptche	Customer Denies Access	Accuracy of Meter	Closed
762	7/5/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
763	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
764	7/5/11			Redwood Valley	Customer Denies Access	Accuracy of Meter	Closed
765	7/5/11			Grass Valley	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
766	7/5/11			San Francisco	Wellington Installer	Under Investigation	Open
767	7/5/11			Albion	Customer Denies Access	No Reason Provided	Closed
768	7/5/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
769	7/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
770	7/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
771	7/5/11			Santa Ynez	Customer wants Smartmeter Removed	No Reason Provided	Closed
772	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
773	7/5/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
774	7/5/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
775	7/5/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
776	7/5/11			Willits	Customer Denies Access	No Reason Provided	Closed
777	7/5/11			Willits	Customer Denies Access	No Reason Provided	Closed
778	7/5/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
779	7/5/11			Buellton	Customer Denies Access	Customer Opts for Solar Power	Closed
780	7/5/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
781	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
782	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
783	7/5/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
784	7/5/11			Gualala	Customer Denies Access	No Reason Provided	Closed
785	7/5/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
786	7/5/11			Felton	Customer Denies Access	Accuracy of Meter	Closed
787	7/5/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
788	7/5/11			Willits	Customer Denies Access	No Reason Provided	Closed
789	7/5/11			Scotts Valley	Customer Denies Access	Accuracy of Meter	Closed
790	7/5/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
791	7/5/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
792	7/5/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
793	7/5/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
794	7/5/11			Freedom	Customer Denies Access	No Reason Provided	Closed
795	7/5/11			Aptos	Customer Denies Access	No Reason Provided	Closed
796	7/5/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
797	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
798	7/5/11			Avila Beach	Customer Denies Access	No Reason Provided	Closed

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799	7/5/11			Avila Beach	Customer Denies Access	No Reason Provided	Closed
800	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
801	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
802	7/5/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
803	7/5/11			Comptche	Customer Denies Access	No Reason Provided	Closed
804	7/5/11			San Francisco	SmartMeter Customer Communication	Other	Closed
805	7/5/11			Redwood Valley	Customer Denies Access	Medical Concerns	Closed
806	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
807	7/5/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
808	7/5/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
809	7/5/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
810	7/5/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
811	7/5/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
812	7/5/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
813	7/5/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
814	7/5/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
815	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
816	7/5/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
817	7/5/11			Willits	Customer Denies Access	Other	Closed
818	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
819	7/5/11			Creston	Customer wants Smartmeter Removed	Other	Closed
820	7/5/11			Willits	Customer Denies Access	Medical Concerns	Closed
821	7/5/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
822	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
823	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
824	7/5/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
825	7/5/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
826	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
827	7/5/11			San Francisco	Customer wants Smartmeter Removed	No Reason Provided	Closed
828	7/5/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
829	7/5/11			Boonville	Customer Denies Access	Medical Concerns	Closed
830	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
831	7/5/11			Aptos	Customer Denies Access	No Reason Provided	Closed
832	7/5/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
833	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
834	7/5/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
835	7/5/11			Fortuna	Customer Denies Access	Medical Concerns	Closed
836	7/5/11			Boulder Creek	Customer Denies Access	Accuracy of Meter	Closed
837	7/5/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
838	7/5/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
839	7/5/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
840	7/5/11			Pacific Grove	Customer Denies Access	RF/EMF Concerns	Closed

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841	7/5/11			San Francisco	Wellington Installer	Under Investigation	Open
842	7/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
843	7/5/11			Potter Valley	Customer Denies Access	No Reason Provided	Closed
844	7/5/11			Elk	Customer Denies Access	Medical Concerns	Closed
845	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
846	7/5/11			Mendocino	Customer Denies Access	Other	Closed
847	7/5/11			Boonville	Customer Denies Access	RF/EMF Concerns	Closed
848	7/5/11			Soquel	Customer Denies Access	No Reason Provided	Closed
849	7/5/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed
850	7/5/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
851	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
852	7/5/11			Willits	Customer Denies Access	No Reason Provided	Closed
853	7/5/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
854	7/5/11			Annapolis	Customer Denies Access	RF/EMF Concerns	Closed
855	7/5/11			Boulder Creek	Customer Denies Access	Medical Concerns	Closed
856	7/5/11			Daly City	Customer Denies Access	Medical Concerns	Closed
857	7/5/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
858	7/5/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
859	7/5/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
860	7/5/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
861	7/5/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
862	7/5/11			Soledad	Customer Denies Access	No Reason Provided	Closed
863	7/5/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
864	7/5/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
865	7/5/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
866	7/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
867	7/5/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
868	7/5/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
869	7/5/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
870	7/5/11			Potter Valley	Customer Denies Access	No Reason Provided	Closed
871	7/5/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
872	7/5/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
873	7/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
874	7/5/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
875	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
876	7/5/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
877	7/5/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
878	7/5/11			Philo	Customer Denies Access	Concerns from Media Reports	Closed
879	7/5/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
880	7/5/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
881	7/5/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
882	7/5/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
883	7/5/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
884	7/5/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
885	7/5/11			Santa Rosa	Customer Denies Access	RF/EMF Concerns	Closed
886	7/5/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
887	7/5/11			Capitola	Customer Denies Access	No Reason Provided	Closed
888	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
889	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
890	7/5/11			Willits	Customer Denies Access	No Reason Provided	Closed
891	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
892	7/5/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
893	7/5/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
894	7/5/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
895	7/5/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
896	7/5/11			Potter Valley	Customer Denies Access	Accuracy of Meter	Closed
897	7/5/11			Dublin	Customer Denies Access	No Reason Provided	Closed
898	7/5/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
899	7/5/11			Philo	Customer Denies Access	No Reason Provided	Closed
900	7/5/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
901	7/5/11			Freedom	Customer Denies Access	No Reason Provided	Closed
902	7/5/11			Pacific Grove	Customer Denies Access	Accuracy of Meter	Closed
903	7/5/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
904	7/5/11			Santa Ynez	SmartMeter Customer Communication	Q on SM communication materials	Closed
905	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
906	7/5/11			Laytonville	Customer Denies Access	Concerns from Media Reports	Closed
907	7/5/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
908	7/5/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
909	7/5/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
910	7/5/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
911	7/5/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
912	7/5/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
913	7/5/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
914	7/5/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
915	7/5/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
916	7/5/11			Aptos	Customer Denies Access	No Reason Provided	Closed
917	7/5/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
918	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
919	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
920	7/5/11			Felton	Customer Denies Access	No Reason Provided	Closed
921	7/5/11			Aptos	Customer Denies Access	No Reason Provided	Closed
922	7/5/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
923	7/5/11			Soquel	Customer Denies Access	No Reason Provided	Closed
924	7/5/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed

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925	7/5/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
926	7/5/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
927	7/5/11			Felton	Customer Denies Access	No Reason Provided	Closed
928	7/5/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
929	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
930	7/5/11			Albion	Customer Denies Access	No Reason Provided	Closed
931	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
932	7/5/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
933	7/5/11			Hopland	Customer Denies Access	RF/EMF Concerns	Closed
934	7/5/11			Aptos	Customer Denies Access	Medical Concerns	Closed
935	7/5/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
936	7/5/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
937	7/5/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
938	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
939	7/5/11			Aptos	Customer Denies Access	No Reason Provided	Closed
940	7/5/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
941	7/5/11			Philo	Customer Denies Access	Medical Concerns	Closed
942	7/5/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
943	7/5/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
944	7/5/11			Hopland	Customer Denies Access	No Reason Provided	Closed
945	7/5/11			Aptos	Customer Denies Access	Medical Concerns	Closed
946	7/5/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
947	7/5/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
948	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
949	7/5/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
950	7/5/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
951	7/5/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
952	7/5/11			Cobb	Customer Denies Access	No Reason Provided	Closed
953	7/5/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
954	7/5/11			Sebastopol	Customer Denies Access	Medical Concerns	Closed
955	7/5/11			Comptche	Customer Denies Access	No Reason Provided	Closed
956	7/6/11			Little River	Customer Denies Access	No Reason Provided	Closed
957	7/6/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
958	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
959	7/6/11			Philo	Customer Denies Access	No Reason Provided	Closed
960	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
961	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
962	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
963	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
964	7/6/11			Caspar	Customer Denies Access	RF/EMF Concerns	Closed
965	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
966	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed

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967	7/6/11			Ben Lomond	Customer Denies Access	RF/EMF Concerns	Closed
968	7/6/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
969	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
970	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
971	7/6/11			Jkiah	Customer Denies Access	Other	Closed
972	7/6/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
973	7/6/11			Philo	Customer Denies Access	No Reason Provided	Closed
974	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
975	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
976	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
977	7/6/11			San Jose	Customer wants Smartmeter Removed	Other	Closed
978	7/6/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
979	7/6/11			Willits	Customer Denies Access	Concerns from Media Reports	Closed
980	7/6/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
981	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
982	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
983	7/6/11			Fort Bragg	Customer Denies Access	Other	Closed
984	7/6/11			Santa Maria	Customer Denies Access	No Reason Provided	Closed
985	7/6/11			Scotts Valley	Customer Denies Access	Accuracy of Meter	Closed
986	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
987	7/6/11			Jkiah	Customer Denies Access	Privacy Concerns	Closed
988	7/6/11			Yorkville	Customer Denies Access	Medical Concerns	Closed
989	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
990	7/6/11			Whitethorn	Customer Denies Access	No Reason Provided	Closed
991	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
992	7/6/11			Albion	Customer Denies Access	Concerns from Media Reports	Closed
993	7/6/11			Albion	Customer Denies Access	Concerns from Media Reports	Closed
994	7/6/11			Albion	Customer Denies Access	Concerns from Media Reports	Closed
995	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
996	7/6/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
997	7/6/11			Fort Bragg	Customer Denies Access	Accuracy of Meter	Closed
998	7/6/11			Redwood Valley	Customer Denies Access	Accuracy of Meter	Closed
999	7/6/11			Jkiah	Customer Denies Access	Other	Closed
1000	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1001	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1002	7/6/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
1003	7/6/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
1004	7/6/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
1005	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1006	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1007	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1008	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1009	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1010	7/6/11			Cobb	Customer Denies Access	RF/EMF Concerns	Closed
1011	7/6/11			Felton	Customer Denies Access	No Reason Provided	Closed
1012	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1013	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1014	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1015	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1016	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1017	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1018	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1019	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1020	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1021	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1022	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1023	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1024	7/6/11			Fort Bragg	Scheduling Problems	Other	Closed
1025	7/6/11			Grover Beach	Customer Denies Access	Accuracy of Meter	Closed
1026	7/6/11			Gualala	Customer Denies Access	No Reason Provided	Closed
1027	7/6/11			Felton	Customer Denies Access	No Reason Provided	Closed
1028	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1029	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1030	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1031	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1032	7/6/11			Los Olivos	Customer Denies Access	Medical Concerns	Closed
1033	7/6/11			Willits	Customer Denies Access	Concerns from Media Reports	Closed
1034	7/6/11			Philo	Customer Denies Access	RF/EMF Concerns	Closed
1035	7/6/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1036	7/6/11			Willits	Customer Denies Access	Privacy Concerns	Closed
1037	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1038	7/6/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
1039	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1040	7/6/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1041	7/6/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
1042	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1043	7/6/11			Santa Maria	Customer Denies Access	RF/EMF Concerns	Closed
1044	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1045	7/6/11			Covelo	Customer Denies Access	Medical Concerns	Closed
1046	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1047	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1048	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1049	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1050	7/6/11			Pacific Grove	Meter Clearance	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1051	7/6/11			Willits	Customer Denies Access	Other	Closed
1052	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1053	7/6/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
1054	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1055	7/6/11			Kelseyville	Customer Denies Access	No Reason Provided	Closed
1056	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1057	7/6/11			Mariposa	Customer Denies Access	Medical Concerns	Closed
1058	7/6/11			Sunnyvale	Customer Denies Access	Medical Concerns	Closed
1059	7/6/11			Felton	Customer Denies Access	No Reason Provided	Closed
1060	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1061	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1062	7/6/11			Fort Bragg	Customer Denies Access	Other	Closed
1063	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1064	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1065	7/6/11			Paso Robles	Power Interruption	Partial Power Outage	Closed
1066	7/6/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1067	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1068	7/6/11			Potter Valley	Customer Denies Access	RF/EMF Concerns	Closed
1069	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1070	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1071	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1072	7/6/11			Point Arena	Customer Denies Access	Medical Concerns	Closed
1073	7/6/11			Jkiah	Customer Denies Access	Other	Closed
1074	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1075	7/6/11			Redwood Valley	Scheduling Problems	Other	Closed
1076	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1077	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1078	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1079	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1080	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1081	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1082	7/6/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1083	7/6/11			Ben Lomond	Customer Denies Access	Accuracy of Meter	Closed
1084	7/6/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
1085	7/6/11			Gualala	Customer Denies Access	No Reason Provided	Closed
1086	7/6/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
1087	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1088	7/6/11			Covelo	Customer Denies Access	Medical Concerns	Closed
1089	7/6/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1090	7/6/11			San Francisco	Scheduling Problems	Under Investigation	Open
1091	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1092	7/6/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1093	7/6/11			Chester	SmartMeter Customer Communication	Q on SM communication materials	Closed
1094	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1095	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1096	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1097	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1098	7/6/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
1099	7/6/11			Covelo	Customer Denies Access	Concerns from Media Reports	Closed
1100	7/6/11			Covelo	Customer Denies Access	Concerns from Media Reports	Closed
1101	7/6/11			Covelo	Customer Denies Access	Concerns from Media Reports	Closed
1102	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1103	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1104	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1105	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1106	7/6/11			San Francisco	Power Interruption	Other	Closed
1107	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1108	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1109	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1110	7/6/11			Willits	Customer Denies Access	Medical Concerns	Closed
1111	7/6/11			Jkiah	Customer Denies Access	Concerns from Media Reports	Closed
1112	7/6/11			Laytonville	Customer Denies Access	Privacy Concerns	Closed
1113	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1114	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1115	7/6/11			Redwood Valley	Customer Denies Access	Concerns from Media Reports	Closed
1116	7/6/11			Westport	Customer Denies Access	No Reason Provided	Closed
1117	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1118	7/6/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1119	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1120	7/6/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1121	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1122	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1123	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1124	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1125	7/6/11			Santa Maria	Customer Denies Access	No Reason Provided	Closed
1126	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1127	7/6/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
1128	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1129	7/6/11			Covelo	Customer Denies Access	No Reason Provided	Closed
1130	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1131	7/6/11			Mount Hermon	Customer Denies Access	Privacy Concerns	Closed
1132	7/6/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
1133	7/6/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
1134	7/6/11			Willits	Customer Denies Access	Medical Concerns	Closed

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1135	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1136	7/6/11			Kelseyville	Customer Denies Access	No Reason Provided	Closed
1137	7/6/11			Willits	Customer Denies Access	Medical Concerns	Closed
1138	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1139	7/6/11			Clearlake	Customer Denies Access	Accuracy of Meter	Closed
1140	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1141	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1142	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1143	7/6/11			Gualala	Customer Denies Access	No Reason Provided	Closed
1144	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1145	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1146	7/6/11			Fort Bragg	Customer Denies Access	Accuracy of Meter	Closed
1147	7/6/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
1148	7/6/11			San Francisco	Scheduling Problems	Under Investigation	Open
1149	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1150	7/6/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1151	7/6/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1152	7/6/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1153	7/6/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1154	7/6/11			Willits	Customer Denies Access	Concerns from Media Reports	Closed
1155	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1156	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1157	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1158	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1159	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1160	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1161	7/6/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
1162	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1163	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1164	7/6/11			San Jose	Customer Denies Access	Accuracy of Meter	Closed
1165	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1166	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1167	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1168	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1169	7/6/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1170	7/6/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1171	7/6/11			Cobb	Customer Denies Access	Medical Concerns	Closed
1172	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1173	7/6/11			San Francisco	Power Interruption	Other	Closed
1174	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1175	7/6/11			Santa Maria	Customer Denies Access	No Reason Provided	Closed
1176	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed

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1177	7/6/11			Hidden Valley Lake	Customer Denies Access	Accuracy of Meter	Closed
1178	7/6/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
1179	7/6/11			Albion	Customer Denies Access	Medical Concerns	Closed
1180	7/6/11			Big Sur	Customer wants Smartmeter Removed	No Reason Provided	Closed
1181	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1182	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1183	7/6/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
1184	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1185	7/6/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
1186	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1187	7/6/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1188	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1189	7/6/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
1190	7/6/11			Willits	Customer Denies Access	Privacy Concerns	Closed
1191	7/6/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
1192	7/6/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1193	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1194	7/6/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
1195	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1196	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1197	7/6/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
1198	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1199	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1200	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1201	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1202	7/6/11			Gualala	Customer Denies Access	No Reason Provided	Closed
1203	7/6/11			Gualala	Customer Denies Access	No Reason Provided	Closed
1204	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1205	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1206	7/6/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
1207	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1208	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1209	7/6/11			San Francisco	Customer Denies Access	Other	Closed
1210	7/6/11			Jkiah	Customer Denies Access	Concerns from Media Reports	Closed
1211	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1212	7/6/11			Watsonville	Customer Denies Access	Other	Closed
1213	7/6/11			Comptche	Customer Denies Access	No Reason Provided	Closed
1214	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1215	7/6/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1216	7/6/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1217	7/6/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
1218	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed

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1219	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1220	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1221	7/6/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1222	7/6/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
1223	7/6/11			Santa Maria	Customer Denies Access	Concerns from Media Reports	Closed
1224	7/6/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1225	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1226	7/6/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1227	7/6/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1228	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1229	7/6/11			Ukiah	Customer Denies Access	Concerns from Media Reports	Closed
1230	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1231	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1232	7/6/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1233	7/6/11			Boonville	Customer Denies Access	Accuracy of Meter	Closed
1234	7/6/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
1235	7/6/11			San Anselmo	Customer Denies Access	Other	Closed
1236	7/6/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1237	7/6/11			San Francisco	SmartMeter Customer Communication	Q on SM communication materials	Closed
1238	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1239	7/6/11			San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
1240	7/6/11			Soquel	Customer Denies Access	Medical Concerns	Closed
1241	7/6/11			Point Arena	Customer Denies Access	Medical Concerns	Closed
1242	7/6/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
1243	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1244	7/6/11			Carmel	Customer Denies Access	RF/EMF Concerns	Closed
1245	7/6/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
1246	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1247	7/6/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1248	7/6/11			San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
1249	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1250	7/6/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
1251	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1252	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1253	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1254	7/6/11			Cambria	Customer Denies Access	No Reason Provided	Closed
1255	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1256	7/6/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
1257	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1258	7/6/11			Ukiah	Customer Denies Access	Other	Closed
1259	7/6/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
1260	7/6/11			Capitola	Customer Denies Access	No Reason Provided	Closed

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1261	7/6/11			Aptos	Customer Denies Access	Privacy Concerns	Closed
1262	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1263	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1264	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1265	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1266	7/6/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1267	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1268	7/6/11			San Mateo	Meter Clearance	Under Investigation	Open
1269	7/6/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
1270	7/6/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
1271	7/6/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
1272	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1273	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1274	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1275	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1276	7/6/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
1277	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1278	7/6/11			Aptos	Customer Denies Access	Privacy Concerns	Closed
1279	7/6/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1280	7/6/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
1281	7/6/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
1282	7/6/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1283	7/6/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
1284	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1285	7/6/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1286	7/6/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1287	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1288	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1289	7/6/11			San Jose	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
1290	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1291	7/6/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
1292	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1293	7/6/11			Boonville	Customer Denies Access	No Reason Provided	Closed
1294	7/6/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
1295	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1296	7/6/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1297	7/6/11			Ukiah	Customer Denies Access	Privacy Concerns	Closed
1298	7/6/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
1299	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1300	7/6/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
1301	7/6/11			Lompoc	Customer Denies Access	RF/EMF Concerns	Closed
1302	7/6/11			Willits	Customer Denies Access	Customer Opts for Solar Power	Closed

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1303	7/6/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1304	7/6/11			Soquel	Customer Denies Access	No Reason Provided	Closed
1305	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1306	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1307	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1308	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1309	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1310	7/6/11			Willits	Customer Denies Access	Medical Concerns	Closed
1311	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1312	7/6/11			Boonville	Customer Denies Access	Accuracy of Meter	Closed
1313	7/6/11			Boonville	Customer Denies Access	Medical Concerns	Closed
1314	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1315	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1316	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1317	7/6/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
1318	7/6/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
1319	7/6/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
1320	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1321	7/6/11			Willits	Customer Denies Access	Medical Concerns	Closed
1322	7/6/11			Manchester	Customer Denies Access	No Reason Provided	Closed
1323	7/6/11			Santa Maria	Customer Denies Access	Privacy Concerns	Closed
1324	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1325	7/6/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1326	7/6/11			Felton	Customer Denies Access	Other	Closed
1327	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1328	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1329	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1330	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1331	7/6/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
1332	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1333	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1334	7/6/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
1335	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1336	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1337	7/6/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
1338	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1339	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1340	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1341	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1342	7/6/11			Lompoc	Customer Denies Access	No Reason Provided	Closed
1343	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1344	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed

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1345	7/6/11			Redwood Valley	Customer Denies Access	Medical Concerns	Closed
1346	7/6/11			Redwood Valley	Customer Denies Access	Medical Concerns	Closed
1347	7/6/11			Navarro	Customer Denies Access	No Reason Provided	Closed
1348	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1349	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1350	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1351	7/6/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
1352	7/6/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1353	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1354	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1355	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1356	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1357	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1358	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1359	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1360	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1361	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1362	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1363	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1364	7/6/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
1365	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1366	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1367	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1368	7/6/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
1369	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1370	7/6/11			Pacific Grove	Customer Denies Access	No Reason Provided	Closed
1371	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1372	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1373	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1374	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1375	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1376	7/6/11			Potter Valley	Customer Denies Access	No Reason Provided	Closed
1377	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1378	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1379	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1380	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1381	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1382	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1383	7/6/11			Monterey	Customer Denies Access	No Reason Provided	Closed
1384	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1385	7/6/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1386	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1387	7/6/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1388	7/6/11			San Anselmo	Customer Denies Access	RF/EMF Concerns	Closed
1389	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1390	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1391	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1392	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1393	7/6/11			Santa Cruz	Customer Denies Access	Other	Closed
1394	7/6/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
1395	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1396	7/6/11			Gualala	Customer Denies Access	No Reason Provided	Closed
1397	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1398	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1399	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1400	7/6/11			Felton	Customer Denies Access	Medical Concerns	Closed
1401	7/6/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
1402	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1403	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1404	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1405	7/6/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1406	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1407	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1408	7/6/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1409	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1410	7/6/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
1411	7/6/11			Petaluma	Customer Denies Access	No Reason Provided	Closed
1412	7/6/11			Willits	Customer Denies Access	Customer Opts for Solar Power	Closed
1413	7/6/11			Albion	Customer Denies Access	Medical Concerns	Closed
1414	7/6/11			Little River	Customer Denies Access	Medical Concerns	Closed
1415	7/6/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
1416	7/6/11			Caspar	Customer Denies Access	No Reason Provided	Closed
1417	7/6/11			Willits	Customer Denies Access	Medical Concerns	Closed
1418	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1419	7/6/11			Felton	Customer Denies Access	No Reason Provided	Closed
1420	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1421	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1422	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1423	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1424	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1425	7/6/11			Los Olivos	Customer Denies Access	RF/EMF Concerns	Closed
1426	7/6/11			Lompoc	Customer Denies Access	Medical Concerns	Closed
1427	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1428	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed

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1429	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1430	7/6/11			Caspar	Customer Denies Access	No Reason Provided	Closed
1431	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1432	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1433	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1434	7/6/11			Gualala	Customer Denies Access	No Reason Provided	Closed
1435	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1436	7/6/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1437	7/6/11			Willits	Customer Denies Access	Other	Closed
1438	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1439	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1440	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1441	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1442	7/6/11			San Anselmo	Customer Denies Access	No Reason Provided	Closed
1443	7/6/11			Carmel	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
1444	7/6/11			Navarro	Customer Denies Access	Accuracy of Meter	Closed
1445	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1446	7/6/11			Philo	Customer Denies Access	RF/EMF Concerns	Closed
1447	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1448	7/6/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
1449	7/6/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
1450	7/6/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1451	7/6/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1452	7/6/11			Jkiah	Customer Denies Access	Other	Closed
1453	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1454	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1455	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1456	7/6/11			Redwood Valley	Customer Denies Access	Medical Concerns	Closed
1457	7/6/11			Gualala	Customer Denies Access	No Reason Provided	Closed
1458	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1459	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1460	7/6/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
1461	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1462	7/6/11			Laytonville	Customer Denies Access	Medical Concerns	Closed
1463	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1464	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1465	7/6/11			San Francisco	SmartMeter Customer Communication	Other	Closed
1466	7/6/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1467	7/6/11			Willits	Customer Denies Access	Concerns from Media Reports	Closed
1468	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1469	7/6/11			Willits	Customer Denies Access	Other	Closed
1470	7/6/11			Seaside	Customer Denies Access	Concerns from Media Reports	Closed

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1471	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1472	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1473	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1474	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1475	7/6/11			Forest Knolls	Customer Denies Access	No Reason Provided	Closed
1476	7/6/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
1477	7/6/11			Leggett	Customer Denies Access	Concerns from Media Reports	Closed
1478	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1479	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1480	7/6/11			Albion	Customer Denies Access	No Reason Provided	Closed
1481	7/6/11			Willits	Customer Denies Access	Medical Concerns	Closed
1482	7/6/11			Jkiah	Customer Denies Access	Other	Closed
1483	7/6/11			Albion	Customer Denies Access	Medical Concerns	Closed
1484	7/6/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1485	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1486	7/6/11			Jkiah	Customer Denies Access	Other	Closed
1487	7/6/11			Fort Bragg	Customer Denies Access	Accuracy of Meter	Closed
1488	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1489	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1490	7/6/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
1491	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1492	7/6/11			Potter Valley	Customer Denies Access	RF/EMF Concerns	Closed
1493	7/6/11			Watsonville	Customer Denies Access	Customer Opts for Solar Power	Closed
1494	7/6/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1495	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1496	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1497	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1498	7/6/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1499	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1500	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1501	7/6/11			Fairfax	Customer Denies Access	No Reason Provided	Closed
1502	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1503	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1504	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1505	7/6/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1506	7/6/11			Willits	Customer Denies Access	Medical Concerns	Closed
1507	7/6/11			Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
1508	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1509	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1510	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1511	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1512	7/6/11			Aptos	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1513	7/6/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1514	7/6/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1515	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1516	7/6/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1517	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1518	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1519	7/6/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1520	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1521	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1522	7/6/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
1523	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1524	7/6/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1525	7/6/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1526	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1527	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1528	7/6/11			Navarro	Customer Denies Access	No Reason Provided	Closed
1529	7/6/11			Navarro	Customer Denies Access	No Reason Provided	Closed
1530	7/6/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1531	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1532	7/6/11			Westport	Customer Denies Access	No Reason Provided	Closed
1533	7/6/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1534	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1535	7/6/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1536	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1537	7/6/11			Jkiah	Customer Denies Access	Concerns from Media Reports	Closed
1538	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1539	7/6/11			Upper Lake	Customer Denies Access	Medical Concerns	Closed
1540	7/6/11			Cayucos	Customer Denies Access	Customer Opts for Solar Power	Closed
1541	7/6/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1542	7/6/11			Aromas	Customer Denies Access	No Reason Provided	Closed
1543	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1544	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1545	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1546	7/6/11			Willits	Customer Denies Access	Medical Concerns	Closed
1547	7/6/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1548	7/6/11			Willits	Customer Denies Access	Other	Closed
1549	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1550	7/6/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1551	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1552	7/6/11			Felton	Customer Denies Access	No Reason Provided	Closed
1553	7/6/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1554	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1555	7/6/11			Alameda	Customer Denies Access	No Reason Provided	Closed
1556	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1557	7/6/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
1558	7/6/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
1559	7/6/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1560	7/6/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
1561	7/6/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1562	7/6/11			Willits	Customer Denies Access	Other	Closed
1563	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1564	7/6/11			Willits	Customer Denies Access	No Reason Provided	Closed
1565	7/6/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1566	7/6/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1567	7/6/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1568	7/6/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1569	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1570	7/6/11			Lakeport	Customer Denies Access	Accuracy of Meter	Closed
1571	7/6/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1572	7/6/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1573	7/7/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1574	7/7/11			Little River	Customer Denies Access	RF/EMF Concerns	Closed
1575	7/7/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1576	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1577	7/7/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1578	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1579	7/7/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1580	7/7/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
1581	7/7/11			Yorkville	Customer Denies Access	Concerns from Media Reports	Closed
1582	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1583	7/7/11			Pebble Beach	Power Interruption	Under Investigation	Open
1584	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1585	7/7/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1586	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1587	7/7/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
1588	7/7/11			Ukiah	Customer Denies Access	Concerns from Media Reports	Closed
1589	7/7/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1590	7/7/11			Albion	Customer Denies Access	No Reason Provided	Closed
1591	7/7/11			Albion	Customer Denies Access	No Reason Provided	Closed
1592	7/7/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1593	7/7/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
1594	7/7/11			Navarro	Customer Denies Access	RF/EMF Concerns	Closed
1595	7/7/11			Sea Ranch	Customer Denies Access	No Reason Provided	Closed
1596	7/7/11			Santa Cruz	Customer Denies Access	Other	Closed

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1597	7/7/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
1598	7/7/11			Gualala	Customer Denies Access	Other	Closed
1599	7/7/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1600	7/7/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1601	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1602	7/7/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1603	7/7/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1604	7/7/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
1605	7/7/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1606	7/7/11			Santa Maria	Customer Denies Access	RF/EMF Concerns	Closed
1607	7/7/11			Ukiah	Customer Denies Access	Privacy Concerns	Closed
1608	7/7/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1609	7/7/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
1610	7/7/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
1611	7/7/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1612	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1613	7/7/11			Santa Maria	Customer Denies Access	No Reason Provided	Closed
1614	7/7/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1615	7/7/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1616	7/7/11			Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
1617	7/7/11			Santa Rosa	Customer Denies Access	No Reason Provided	Closed
1618	7/7/11			Arroyo Grande	Customer Denies Access	No Reason Provided	Closed
1619	7/7/11			Aromas	Customer Denies Access	Concerns from Media Reports	Closed
1620	7/7/11			Aromas	Customer Denies Access	Concerns from Media Reports	Closed
1621	7/7/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1622	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1623	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1624	7/7/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1625	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1626	7/7/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1627	7/7/11			Ben Lomond	Customer Denies Access	No Reason Provided	Closed
1628	7/7/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
1629	7/7/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
1630	7/7/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
1631	7/7/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1632	7/7/11			Scotts Valley	Customer Denies Access	Privacy Concerns	Closed
1633	7/7/11			Upper Lake	Customer Denies Access	No Reason Provided	Closed
1634	7/7/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
1635	7/7/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1636	7/7/11			Clearlake Oaks	Scheduling Problems	Under Investigation	Open
1637	7/7/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
1638	7/7/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1639	7/7/11			Upper Lake	Customer Denies Access	No Reason Provided	Closed
1640	7/7/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1641	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1642	7/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1643	7/7/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1644	7/7/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1645	7/7/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1646	7/7/11			Pacific Grove	Customer Denies Access	No Reason Provided	Closed
1647	7/7/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
1648	7/7/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
1649	7/7/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1650	7/7/11			Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
1651	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1652	7/7/11			Woodside	Power Interruption	Under Investigation	Open
1653	7/7/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1654	7/7/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1655	7/7/11			Felton	Customer Denies Access	Medical Concerns	Closed
1656	7/7/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1657	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1658	7/7/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1659	7/7/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1660	7/7/11			San Francisco	Customer wants Smartmeter Removed	No Reason Provided	Closed
1661	7/7/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1662	7/7/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1663	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1664	7/7/11			Upper Lake	Customer Denies Access	RF/EMF Concerns	Closed
1665	7/7/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1666	7/7/11			Berkeley	Customer Denies Access	Other	Closed
1667	7/7/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
1668	7/7/11			Navarro	Customer Denies Access	No Reason Provided	Closed
1669	7/7/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
1670	7/7/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
1671	7/7/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1672	7/7/11			Fort Bragg	Customer Denies Access	Privacy Concerns	Closed
1673	7/7/11			Fort Bragg	Customer Denies Access	Privacy Concerns	Closed
1674	7/7/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1675	7/7/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1676	7/7/11			Willits	Customer Denies Access	Other	Closed
1677	7/7/11			Oakland	Customer Denies Access	No Reason Provided	Closed
1678	7/7/11			Albion	Customer Denies Access	No Reason Provided	Closed
1679	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1680	7/7/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed

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New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1681	7/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1682	7/7/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1683	7/7/11			San Jose	SmartMeter Customer Communication	Customer unaware of 5 minute outage	Closed
1684	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1685	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1686	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1687	7/7/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
1688	7/7/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
1689	7/7/11			Willits	Customer Denies Access	Concerns from Media Reports	Closed
1690	7/7/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
1691	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1692	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1693	7/7/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1694	7/7/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1695	7/7/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1696	7/7/11			Redwood Valley	Customer Denies Access	Accuracy of Meter	Closed
1697	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1698	7/7/11			Willits	Customer Denies Access	Medical Concerns	Closed
1699	7/7/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1700	7/7/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
1701	7/7/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1702	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1703	7/7/11			Mendocino	Customer Denies Access	Accuracy of Meter	Closed
1704	7/7/11			Muir Beach	Customer Denies Access	Accuracy of Meter	Closed
1705	7/7/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
1706	7/7/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
1707	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1708	7/7/11			Willits	Customer Denies Access	Concerns from Media Reports	Closed
1709	7/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1710	7/7/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1711	7/7/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1712	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1713	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1714	7/7/11			San Jose	Customer Denies Access	Accuracy of Meter	Closed
1715	7/7/11			Arroyo Grande	Customer Denies Access	No Reason Provided	Closed
1716	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1717	7/7/11			Navarro	Customer Denies Access	No Reason Provided	Closed
1718	7/7/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1719	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1720	7/7/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1721	7/7/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1722	7/7/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1723	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1724	7/7/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1725	7/7/11			San Francisco	Power Interruption	Under Investigation	Open
1726	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1727	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1728	7/7/11			Gualala	Customer Denies Access	No Reason Provided	Closed
1729	7/7/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1730	7/7/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1731	7/7/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1732	7/7/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
1733	7/7/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1734	7/7/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
1735	7/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1736	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1737	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1738	7/7/11			Freedom	Customer Denies Access	RF/EMF Concerns	Closed
1739	7/7/11			San Jose	Customer Denies Access	No Reason Provided	Closed
1740	7/7/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1741	7/7/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1742	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1743	7/7/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
1744	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1745	7/7/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1746	7/7/11			San Anselmo	Customer Denies Access	Accuracy of Meter	Closed
1747	7/7/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1748	7/7/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1749	7/7/11			Leggett	Customer Denies Access	No Reason Provided	Closed
1750	7/7/11			Fort Bragg	Network Equipment Installation	Concerns with equipment/pole location	Closed
1751	7/7/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1752	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1753	7/7/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1754	7/7/11			San Anselmo	Customer Denies Access	RF/EMF Concerns	Closed
1755	7/7/11			Aptos	Customer Denies Access	Medical Concerns	Closed
1756	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1757	7/7/11			Ben Lomond	Customer Denies Access	Other	Closed
1758	7/7/11			Watsonville	Customer wants Smartmeter Removed	Other	Closed
1759	7/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1760	7/7/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
1761	7/7/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
1762	7/7/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
1763	7/7/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
1764	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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1765	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1766	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1767	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1768	7/7/11			Little River	Customer Denies Access	No Reason Provided	Closed
1769	7/7/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1770	7/7/11			Santa Maria	Customer Denies Access	Other	Closed
1771	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1772	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1773	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1774	7/7/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1775	7/7/11			Jkiah	Customer Denies Access	Other	Closed
1776	7/7/11			Caspar	Customer Denies Access	No Reason Provided	Closed
1777	7/7/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1778	7/7/11			Willits	Customer Denies Access	Medical Concerns	Closed
1779	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1780	7/7/11			Gualala	Customer Denies Access	Medical Concerns	Closed
1781	7/7/11			Carmel	Claims - Appliances	Under Investigation	Open
1782	7/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1783	7/7/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
1784	7/7/11			Rohnert Park	Customer Denies Access	Medical Concerns	Closed
1785	7/7/11			Santa Cruz	Scheduling Problems	Under Investigation	Open
1786	7/7/11			Watsonville	Scheduling Problems	Under Investigation	Open
1787	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1788	7/7/11			Lakeport	Customer Denies Access	No Reason Provided	Closed
1789	7/7/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1790	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1791	7/7/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1792	7/7/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1793	7/7/11			Willits	Customer Denies Access	Concerns from Media Reports	Closed
1794	7/7/11			Kelseyville	Customer Denies Access	No Reason Provided	Closed
1795	7/7/11			Willits	Scheduling Problems	Under Investigation	Open
1796	7/7/11			Morro Bay	Customer Denies Access	No Reason Provided	Closed
1797	7/7/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1798	7/7/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1799	7/7/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1800	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1801	7/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1802	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1803	7/7/11			Burnt Ranch	Inquiry Regarding Appliances Affected	Under Investigation	Open
1804	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1805	7/7/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1806	7/7/11			Arroyo Grande	Customer Denies Access	No Reason Provided	Closed

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1807	7/7/11			Felton	Customer Denies Access	Other	Closed
1808	7/7/11			Santa Cruz	Customer Denies Access	Other	Closed
1809	7/7/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1810	7/7/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1811	7/7/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1812	7/7/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1813	7/7/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1814	7/7/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
1815	7/7/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1816	7/7/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
1817	7/7/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
1818	7/7/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1819	7/7/11			San Francisco	Customer Denies Access	Other	Closed
1820	7/7/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
1821	7/7/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1822	7/7/11			Potter Valley	Customer Denies Access	Medical Concerns	Closed
1823	7/7/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1824	7/7/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1825	7/7/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
1826	7/7/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1827	7/7/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1828	7/7/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
1829	7/7/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
1830	7/7/11			Ben Lomond	Customer Denies Access	Medical Concerns	Closed
1831	7/7/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
1832	7/7/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1833	7/7/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1834	7/7/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1835	7/7/11			Manchester	Customer Denies Access	No Reason Provided	Closed
1836	7/7/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1837	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1838	7/7/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1839	7/7/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1840	7/7/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1841	7/7/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
1842	7/7/11			Lompoc	Customer Denies Access	No Reason Provided	Closed
1843	7/7/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1844	7/7/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
1845	7/7/11			Jkiah	Customer Denies Access	Other	Closed
1846	7/7/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1847	7/7/11			Orcutt	Customer Denies Access	No Reason Provided	Closed
1848	7/7/11			Albion	Customer Denies Access	Other	Closed

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1849	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1850	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1851	7/7/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1852	7/7/11			Gualala	Customer Denies Access	No Reason Provided	Closed
1853	7/7/11			Point Arena	Customer Denies Access	Medical Concerns	Closed
1854	7/7/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1855	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1856	7/7/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
1857	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1858	7/7/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
1859	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1860	7/7/11			Aromas	Customer Denies Access	Privacy Concerns	Closed
1861	7/7/11			Sebastopol	Customer Denies Access	Medical Concerns	Closed
1862	7/7/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1863	7/7/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
1864	7/7/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1865	7/7/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1866	7/7/11			Willits	Customer Denies Access	Concerns from Media Reports	Closed
1867	7/7/11			Grass Valley	Power Interruption	Breaker keeps tripping	Closed
1868	7/7/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1869	7/7/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1870	7/7/11			Gualala	Customer Denies Access	Medical Concerns	Closed
1871	7/7/11			Willits	Customer Denies Access	No Reason Provided	Closed
1872	7/7/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1873	7/7/11			Willits	Customer Denies Access	Medical Concerns	Closed
1874	7/7/11			San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
1875	7/7/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
1876	7/7/11			Monterey	Customer Denies Access	Medical Concerns	Closed
1877	7/7/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
1878	7/7/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1879	7/7/11			Morro Bay	Customer Denies Access	No Reason Provided	Closed
1880	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1881	7/7/11			Oceano	Customer Denies Access	No Reason Provided	Closed
1882	7/7/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1883	7/7/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
1884	7/7/11			Morro Bay	Customer Denies Access	No Reason Provided	Closed
1885	7/7/11			Alameda	Customer Denies Access	No Reason Provided	Closed
1886	7/7/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1887	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1888	7/7/11			Los Osos	Wellington Installer	Under Investigation	Open
1889	7/7/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1890	7/7/11			Mendocino	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1891	7/7/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
1892	7/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1893	7/7/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1894	7/8/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1895	7/8/11			Santa Cruz	Customer Denies Access	Other	Closed
1896	7/8/11			Gualala	Customer Denies Access	No Reason Provided	Closed
1897	7/8/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1898	7/8/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1899	7/8/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1900	7/8/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
1901	7/8/11			Laytonville	Customer Denies Access	Accuracy of Meter	Closed
1902	7/8/11			Santa Cruz	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
1903	7/8/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
1904	7/8/11			Watsonville	Scheduling Problems	Other	Closed
1905	7/8/11			Elk	Customer Denies Access	Medical Concerns	Closed
1906	7/8/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1907	7/8/11			San Anselmo	Customer Denies Access	Medical Concerns	Closed
1908	7/8/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1909	7/8/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1910	7/8/11			Gualala	Customer Denies Access	Accuracy of Meter	Closed
1911	7/8/11			Solvang	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
1912	7/8/11			Red Bluff	Customer Denies Access	No Reason Provided	Closed
1913	7/8/11			Red Bluff	Customer Denies Access	No Reason Provided	Closed
1914	7/8/11			Redwood Valley	Customer Denies Access	Concerns from Media Reports	Closed
1915	7/8/11			Willits	Customer Denies Access	No Reason Provided	Closed
1916	7/8/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1917	7/8/11			Los Alamos	Customer wants Smartmeter Removed	No Reason Provided	Closed
1918	7/8/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1919	7/8/11			Navarro	Customer Denies Access	No Reason Provided	Closed
1920	7/8/11			Willits	Customer Denies Access	Concerns from Media Reports	Closed
1921	7/8/11			Mendocino	Customer Denies Access	Other	Closed
1922	7/8/11			Santa Ynez	Customer Denies Access	Concerns from Media Reports	Closed
1923	7/8/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1924	7/8/11			Fowler	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
1925	7/8/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1926	7/8/11			Oakley	Meter Clearance	Meter/Module clearance issues	Closed
1927	7/8/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
1928	7/8/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
1929	7/8/11			Felton	Customer Denies Access	No Reason Provided	Closed
1930	7/8/11			Nice	Customer Denies Access	Other	Closed
1931	7/8/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
1932	7/8/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed

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1933	7/8/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1934	7/8/11			San Francisco	Customer Denies Access	Other	Closed
1935	7/8/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1936	7/8/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
1937	7/8/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
1938	7/8/11			Capitola	Customer Denies Access	No Reason Provided	Closed
1939	7/8/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
1940	7/8/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1941	7/8/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1942	7/8/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1943	7/8/11			San Rafael	Customer Denies Access	No Reason Provided	Closed
1944	7/8/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
1945	7/8/11			Santa Barbara	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
1946	7/8/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1947	7/8/11			Point Arena	Customer Denies Access	Customer Opts for Solar Power	Closed
1948	7/8/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
1949	7/8/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1950	7/8/11			Gualala	Customer Denies Access	No Reason Provided	Closed
1951	7/8/11			Willits	Customer Denies Access	Medical Concerns	Closed
1952	7/8/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
1953	7/8/11			Watsonville	Customer Denies Access	Privacy Concerns	Closed
1954	7/8/11			Manchester	Customer Denies Access	RF/EMF Concerns	Closed
1955	7/8/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1956	7/8/11			Redwood City	Inquiry Regarding Appliances Affected	RF Interference - Alarm/Security System	Closed
1957	7/8/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1958	7/8/11			Fort Bragg	Customer Denies Access	Privacy Concerns	Closed
1959	7/8/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
1960	7/8/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
1961	7/8/11			San Jose	Claims - Appliances	Under Investigation	Open
1962	7/8/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1963	7/8/11			San Francisco	Scheduling Problems	Under Investigation	Open
1964	7/8/11			Santa Cruz	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
1965	7/8/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
1966	7/8/11			Aromas	Customer Denies Access	Other	Closed
1967	7/8/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
1968	7/8/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
1969	7/8/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
1970	7/8/11			Fort Bragg	Customer Denies Access	Other	Closed
1971	7/8/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1972	7/8/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1973	7/8/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
1974	7/8/11			Freedom	Customer Denies Access	Medical Concerns	Closed

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1975	7/8/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
1976	7/8/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1977	7/8/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1978	7/8/11			Lucerne	Customer Denies Access	No Reason Provided	Closed
1979	7/8/11			Campbell	Customer Denies Access	No Reason Provided	Closed
1980	7/8/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
1981	7/8/11			Boulder Creek	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
1982	7/8/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1983	7/8/11			Aromas	Customer Denies Access	No Reason Provided	Closed
1984	7/8/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
1985	7/8/11			Albion	Customer Denies Access	Medical Concerns	Closed
1986	7/8/11			Richmond	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
1987	7/8/11			Santa Rosa	Customer Denies Access	No Reason Provided	Closed
1988	7/8/11			Santa Rosa	Customer Denies Access	No Reason Provided	Closed
1989	7/8/11			Felton	Customer Denies Access	Concerns from Media Reports	Closed
1990	7/8/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
1991	7/8/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
1992	7/8/11			Clearlake Oaks	Customer Denies Access	Other	Closed
1993	7/8/11			Philo	Customer Denies Access	RF/EMF Concerns	Closed
1994	7/8/11			Aptos	Customer Denies Access	No Reason Provided	Closed
1995	7/8/11			Santa Maria	Customer wants Smartmeter Removed	No Reason Provided	Closed
1996	7/8/11			Branscomb	Customer Denies Access	No Reason Provided	Closed
1997	7/8/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
1998	7/8/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
1999	7/8/11			Santa Rosa	Scheduling Problems	Unable to complete	Closed
2000	7/8/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2001	7/8/11			San Luis Obispo	Customer Denies Access	Other	Closed
2002	7/8/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2003	7/8/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2004	7/8/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2005	7/8/11			Gualala	Customer Denies Access	Customer Opts for Solar Power	Closed
2006	7/8/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
2007	7/8/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2008	7/8/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2009	7/8/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2010	7/8/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
2011	7/8/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2012	7/8/11			Philo	Customer Denies Access	Medical Concerns	Closed
2013	7/8/11			Albion	Customer Denies Access	Medical Concerns	Closed
2014	7/8/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2015	7/8/11			Ukiah	Customer Denies Access	Concerns from Media Reports	Closed
2016	7/8/11			Ukiah	Customer Denies Access	No Reason Provided	Closed

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2017	7/8/11			Willits	Customer Denies Access	No Reason Provided	Closed
2018	7/8/11			Potter Valley	Customer Denies Access	RF/EMF Concerns	Closed
2019	7/8/11			Mendocino	Customer Denies Access	Accuracy of Meter	Closed
2020	7/8/11			Mendocino	Customer Denies Access	Accuracy of Meter	Closed
2021	7/8/11			Albion	Customer Denies Access	Customer Opts for Solar Power	Closed
2022	7/8/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2023	7/8/11			Fort Bragg	Customer Denies Access	Other	Closed
2024	7/8/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
2025	7/8/11			Point Arena	Customer Denies Access	RF/EMF Concerns	Closed
2026	7/8/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
2027	7/8/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
2028	7/8/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2029	7/8/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
2030	7/8/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
2031	7/8/11			Philo	Customer Denies Access	RF/EMF Concerns	Closed
2032	7/8/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2033	7/8/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
2034	7/8/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
2035	7/8/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2036	7/8/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2037	7/8/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
2038	7/8/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
2039	7/8/11			Jkiah	Customer Denies Access	Accuracy of Meter	Closed
2040	7/8/11			Albion	Customer Denies Access	Privacy Concerns	Closed
2041	7/8/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2042	7/8/11			Jkiah	Customer Denies Access	RF/EMF Concerns	Closed
2043	7/8/11			Rohnert Park	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
2044	7/8/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
2045	7/8/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
2046	7/8/11			Willits	Customer Denies Access	No Reason Provided	Closed
2047	7/8/11			Redwood Valley	Network Equipment	Other	Closed
2048	7/8/11			Cupertino	Claims - Appliances	Under Investigation	Open
2049	7/8/11			Potter Valley	Customer Denies Access	RF/EMF Concerns	Closed
2050	7/8/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2051	7/8/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
2052	7/8/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
2053	7/8/11			Gualala	Customer Denies Access	Concerns from Media Reports	Closed
2054	7/8/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2055	7/8/11			Westport	Customer Denies Access	Accuracy of Meter	Closed
2056	7/8/11			San Luis Obispo	Wellington Installer	Under Investigation	Open
2057	7/8/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2058	7/8/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed

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2059	7/8/11			Watsonville	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
2060	7/8/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2061	7/8/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2062	7/8/11			Willits	Customer Denies Access	No Reason Provided	Closed
2063	7/8/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
2064	7/8/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
2065	7/8/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2066	7/8/11			Boonville	Customer Denies Access	No Reason Provided	Closed
2067	7/8/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2068	7/8/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2069	7/8/11			Willits	Customer Denies Access	No Reason Provided	Closed
2070	7/8/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2071	7/8/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2072	7/8/11			San Francisco	Customer wants Smartmeter Removed	Other	Closed
2073	7/8/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2074	7/8/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2075	7/8/11			Felton	Customer Denies Access	No Reason Provided	Closed
2076	7/8/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2077	7/8/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2078	7/8/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2079	7/8/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2080	7/8/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2081	7/8/11			Willits	Customer Denies Access	No Reason Provided	Closed
2082	7/8/11			Pebble Beach	Customer wants Smartmeter Removed	No Reason Provided	Closed
2083	7/8/11			Healdsburg	Customer Denies Access	No Reason Provided	Closed
2084	7/8/11			Buellton	Customer Denies Access	Medical Concerns	Closed
2085	7/8/11			Muir Beach	Customer Denies Access	Medical Concerns	Closed
2086	7/8/11			Kelseyville	Customer Denies Access	Medical Concerns	Closed
2087	7/8/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2088	7/8/11			Montgomery Crk	Customer Denies Access	Accuracy of Meter	Closed
2089	7/8/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
2090	7/8/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2091	7/8/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2092	7/8/11			Richmond	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
2093	7/8/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2094	7/8/11			Petaluma	Customer Denies Access	RF/EMF Concerns	Closed
2095	7/8/11			Sea Ranch	Customer Denies Access	Medical Concerns	Closed
2096	7/8/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
2097	7/8/11			San Francisco	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
2098	7/8/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2099	7/8/11			San Jose	Scheduling Problems	Other	Closed
2100	7/8/11			Mount Hermon	Customer Denies Access	No Reason Provided	Closed

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2101	7/8/11			Aptos	Customer Denies Access	Medical Concerns	Closed
2102	7/8/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
2103	7/8/11			Yorkville	Customer Denies Access	No Reason Provided	Closed
2104	7/8/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
2105	7/8/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2106	7/8/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2107	7/8/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2108	7/8/11			Berkeley	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
2109	7/8/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2110	7/8/11			Lompoc	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
2111	7/8/11			Nice	Customer Denies Access	No Reason Provided	Closed
2112	7/8/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
2113	7/8/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2114	7/8/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2115	7/8/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2116	7/8/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
2117	7/8/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
2118	7/8/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2119	7/8/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2120	7/8/11			Santa Maria	Customer Denies Access	Privacy Concerns	Closed
2121	7/8/11			Eureka	Customer Denies Access	RF/EMF Concerns	Closed
2122	7/8/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2123	7/8/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2124	7/8/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2125	7/8/11			Novato	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
2126	7/8/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2127	7/8/11			Westwood	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
2128	7/8/11			Tiburon	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
2129	7/8/11			Ukiah	Customer Denies Access	Concerns from Media Reports	Closed
2130	7/8/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2131	7/8/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2132	7/8/11			Willits	Customer Denies Access	No Reason Provided	Closed
2133	7/8/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2134	7/8/11			Menlo Park	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
2135	7/8/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
2136	7/8/11			Santa Ynez	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
2137	7/8/11			San Francisco	Customer wants Smartmeter Removed	Other	Closed
2138	7/8/11			Mendocino	Customer Denies Access	Accuracy of Meter	Closed
2139	7/8/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2140	7/8/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2141	7/8/11			Gualala	Customer Denies Access	Other	Closed
2142	7/8/11			Aptos	Customer Denies Access	No Reason Provided	Closed

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2143	7/8/11			Clearlake Oaks	Power Interruption	Breaker keeps tripping	Closed
2144	7/8/11			Felton	Customer Denies Access	Concerns from Media Reports	Closed
2145	7/8/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2146	7/8/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2147	7/8/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
2148	7/8/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
2149	7/8/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2150	7/8/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2151	7/8/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2152	7/8/11			San Francisco	Customer Denies Access	Other	Closed
2153	7/8/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2154	7/8/11			Saratoga	Customer Denies Access	RF/EMF Concerns	Closed
2155	7/8/11			Clearlake Oaks	Customer Denies Access	Concerns from Media Reports	Closed
2156	7/8/11			San Anselmo	Customer Denies Access	Medical Concerns	Closed
2157	7/8/11			Willits	Customer Denies Access	No Reason Provided	Closed
2158	7/8/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
2159	7/8/11			Willits	Customer Denies Access	No Reason Provided	Closed
2160	7/8/11			Little River	Customer Denies Access	No Reason Provided	Closed
2161	7/8/11			Ukiah	Customer Denies Access	Privacy Concerns	Closed
2162	7/8/11			Carmel	Customer Denies Access	RF/EMF Concerns	Closed
2163	7/8/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
2164	7/8/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
2165	7/8/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
2166	7/8/11			Upper Lake	Customer Denies Access	RF/EMF Concerns	Closed
2167	7/8/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
2168	7/8/11			Branscomb	Customer Denies Access	RF/EMF Concerns	Closed
2169	7/9/11			Petaluma	Customer Denies Access	No Reason Provided	Closed
2170	7/9/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2171	7/9/11			San Francisco	SmartMeter Customer Communication	Q on SM communication materials	Closed
2172	7/9/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2173	7/9/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2174	7/9/11			Redwood Valley	Customer Denies Access	Concerns from Media Reports	Closed
2175	7/9/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2176	7/9/11			Caspar	Customer Denies Access	No Reason Provided	Closed
2177	7/9/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
2178	7/9/11			Willits	Customer Denies Access	Other	Closed
2179	7/9/11			Aptos	Customer Denies Access	Medical Concerns	Closed
2180	7/9/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2181	7/9/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
2182	7/9/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2183	7/9/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2184	7/9/11			Ukiah	Customer Denies Access	Other	Closed

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2185	7/9/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2186	7/9/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2187	7/9/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2188	7/9/11			Lucerne	Customer Denies Access	Medical Concerns	Closed
2189	7/9/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2190	7/9/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2191	7/9/11			Willits	Customer Denies Access	Other	Closed
2192	7/9/11			Nice	Customer Denies Access	RF/EMF Concerns	Closed
2193	7/9/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2194	7/9/11			Grover Beach	Customer Denies Access	RF/EMF Concerns	Closed
2195	7/9/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2196	7/9/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
2197	7/9/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
2198	7/9/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
2199	7/9/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2200	7/9/11			Redwood Valley	Customer Denies Access	Accuracy of Meter	Closed
2201	7/9/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2202	7/9/11			Freedom	Customer Denies Access	Accuracy of Meter	Closed
2203	7/9/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2204	7/9/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2205	7/9/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2206	7/9/11			Carmel	Customer Denies Access	No Reason Provided	Closed
2207	7/9/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2208	7/9/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2209	7/9/11			Elk	Customer Denies Access	No Reason Provided	Closed
2210	7/9/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2211	7/9/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
2212	7/9/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
2213	7/9/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2214	7/9/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2215	7/9/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
2216	7/9/11			Grover Beach	Customer Denies Access	No Reason Provided	Closed
2217	7/9/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2218	7/9/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2219	7/9/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2220	7/9/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2221	7/9/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2222	7/9/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2223	7/9/11			Ukiah	Customer Denies Access	Concerns from Media Reports	Closed
2224	7/9/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2225	7/9/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2226	7/9/11			San Francisco	Customer Denies Access	Medical Concerns	Closed

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2227	7/9/11			Los Alamos	Customer Denies Access	No Reason Provided	Closed
2228	7/9/11			Willits	Customer Denies Access	Concerns from Media Reports	Closed
2229	7/9/11			Fort Bragg	Customer Denies Access	Privacy Concerns	Closed
2230	7/9/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2231	7/9/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
2232	7/9/11			Grover Beach	Customer Denies Access	RF/EMF Concerns	Closed
2233	7/9/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2234	7/9/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2235	7/9/11			San Francisco	Customer Denies Access	Other	Closed
2236	7/9/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2237	7/9/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2238	7/9/11			Santa Maria	Customer Denies Access	Concerns from Media Reports	Closed
2239	7/9/11			Stewarts Point	Customer Denies Access	Other	Closed
2240	7/9/11			Oceano	Customer Denies Access	RF/EMF Concerns	Closed
2241	7/9/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
2242	7/9/11			Caspar	Customer Denies Access	Medical Concerns	Closed
2243	7/9/11			Willits	Customer Denies Access	Medical Concerns	Closed
2244	7/9/11			Santa Cruz	Customer Denies Access	Other	Closed
2245	7/9/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2246	7/9/11			Capitola	Customer Denies Access	Medical Concerns	Closed
2247	7/9/11			Grover Beach	Customer Denies Access	No Reason Provided	Closed
2248	7/9/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2249	7/9/11			Oceano	Customer Denies Access	No Reason Provided	Closed
2250	7/9/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
2251	7/9/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2252	7/9/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2253	7/9/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
2254	7/9/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2255	7/9/11			Willits	Customer Denies Access	No Reason Provided	Closed
2256	7/9/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2257	7/9/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2258	7/10/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2259	7/10/11			Grover Beach	Customer Denies Access	RF/EMF Concerns	Closed
2260	7/10/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2261	7/10/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2262	7/10/11			Felton	Customer Denies Access	Medical Concerns	Closed
2263	7/10/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2264	7/10/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2265	7/10/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2266	7/10/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2267	7/10/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2268	7/10/11			Fort Bragg	Customer Denies Access	Accuracy of Meter	Closed

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2269	7/10/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2270	7/10/11			Santa Maria	Inquiry Regarding Appliances Affected	Damaged Other Household Appliance	Closed
2271	7/10/11			Aptos	Customer Denies Access	Medical Concerns	Closed
2272	7/10/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2273	7/10/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
2274	7/10/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2275	7/10/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2276	7/10/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2277	7/10/11			Soquel	Customer Denies Access	No Reason Provided	Closed
2278	7/10/11			Redwood Valley	Customer Denies Access	Medical Concerns	Closed
2279	7/10/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2280	7/10/11			Manchester	Customer Denies Access	No Reason Provided	Closed
2281	7/10/11			Manchester	Customer Denies Access	No Reason Provided	Closed
2282	7/10/11			Willits	Customer Denies Access	Medical Concerns	Closed
2283	7/10/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
2284	7/10/11			Willits	Customer Denies Access	Medical Concerns	Closed
2285	7/10/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2286	7/10/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2287	7/10/11			Willits	Customer Denies Access	No Reason Provided	Closed
2288	7/10/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2289	7/10/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2290	7/10/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
2291	7/10/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
2292	7/10/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
2293	7/10/11			Morro Bay	Customer Denies Access	Medical Concerns	Closed
2294	7/10/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2295	7/10/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2296	7/10/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2297	7/10/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2298	7/10/11			San Jose	Meter Clearance	Meter/Module clearance issues	Closed
2299	7/10/11			Clearlake	Customer Denies Access	No Reason Provided	Closed
2300	7/10/11			Redwood Valley	Customer Denies Access	Accuracy of Meter	Closed
2301	7/10/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2302	7/10/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2303	7/10/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2304	7/10/11			Redwood Valley	Customer Denies Access	Accuracy of Meter	Closed
2305	7/10/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2306	7/10/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2307	7/10/11			San Anselmo	Customer Denies Access	RF/EMF Concerns	Closed
2308	7/10/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2309	7/10/11			San Luis Obispo	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
2310	7/10/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed

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2311	7/10/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2312	7/10/11			San Anselmo	Scheduling Problems	Under Investigation	Open
2313	7/10/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2314	7/11/11			Ben Lomond	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
2315	7/11/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2316	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2317	7/11/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2318	7/11/11			Grover Beach	Customer Denies Access	No Reason Provided	Closed
2319	7/11/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2320	7/11/11			Los Gatos	Claims - Appliances	Under Investigation	Open
2321	7/11/11			Branscomb	Customer Denies Access	RF/EMF Concerns	Closed
2322	7/11/11			Branscomb	Customer Denies Access	RF/EMF Concerns	Closed
2323	7/11/11			Boulder Creek	Customer Denies Access	Medical Concerns	Closed
2324	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2325	7/11/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
2326	7/11/11			Kelseyville	Customer Denies Access	No Reason Provided	Closed
2327	7/11/11			Caspar	Customer Denies Access	No Reason Provided	Closed
2328	7/11/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2329	7/11/11			Morro Bay	Customer Denies Access	RF/EMF Concerns	Closed
2330	7/11/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2331	7/11/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2332	7/11/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
2333	7/11/11			Philo	Customer Denies Access	RF/EMF Concerns	Closed
2334	7/11/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2335	7/11/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2336	7/11/11			Camp Meeker	Customer Denies Access	Accuracy of Meter	Closed
2337	7/11/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2338	7/11/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
2339	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2340	7/11/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2341	7/11/11			Lucerne	Customer Denies Access	RF/EMF Concerns	Closed
2342	7/11/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2343	7/11/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
2344	7/11/11			Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
2345	7/11/11			Fort Bragg	Customer Denies Access	Other	Closed
2346	7/11/11			Willits	Customer Denies Access	No Reason Provided	Closed
2347	7/11/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2348	7/11/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2349	7/11/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
2350	7/11/11			San Francisco	Wellington Installer	Under Investigation	Open
2351	7/11/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2352	7/11/11			Berkeley	Customer Denies Access	No Reason Provided	Closed

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2353	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2354	7/11/11			Lower Lake	Power Interruption	Under Investigation	Open
2355	7/11/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2356	7/11/11			Redwood Valley	Customer Denies Access	Accuracy of Meter	Closed
2357	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2358	7/11/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
2359	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2360	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2361	7/11/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
2362	7/11/11			Willow Creek	Customer Denies Access	No Reason Provided	Closed
2363	7/11/11			Pismo Beach	Customer Denies Access	RF/EMF Concerns	Closed
2364	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2365	7/11/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2366	7/11/11			Capitola	Customer Denies Access	Medical Concerns	Closed
2367	7/11/11			San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
2368	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2369	7/11/11			Los Alamos	Customer Denies Access	No Reason Provided	Closed
2370	7/11/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2371	7/11/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2372	7/11/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2373	7/11/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2374	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2375	7/11/11			Soquel	Customer Denies Access	Medical Concerns	Closed
2376	7/11/11			Grover Beach	Customer Denies Access	No Reason Provided	Closed
2377	7/11/11			Ukiah	Customer Denies Access	Concerns from Media Reports	Closed
2378	7/11/11			Santa Cruz	Customer Denies Access	Customer Opts for Solar Power	Closed
2379	7/11/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2380	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2381	7/11/11			Nice	Customer Denies Access	Privacy Concerns	Closed
2382	7/11/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2383	7/11/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2384	7/11/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
2385	7/11/11			San Francisco	Customer Denies Access	Other	Closed
2386	7/11/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2387	7/11/11			Solvang	Customer Denies Access	Privacy Concerns	Closed
2388	7/11/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2389	7/11/11			San Geronimo	Customer Denies Access	RF/EMF Concerns	Closed
2390	7/11/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2391	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2392	7/11/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2393	7/11/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2394	7/11/11			Fort Bragg	Customer Denies Access	Accuracy of Meter	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2395	7/11/11			Willits	Customer Denies Access	Medical Concerns	Closed
2396	7/11/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
2397	7/11/11			Lompoc	Customer Denies Access	Medical Concerns	Closed
2398	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2399	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2400	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2401	7/11/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2402	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2403	7/11/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2404	7/11/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2405	7/11/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2406	7/11/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2407	7/11/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2408	7/11/11			Westport	Customer Denies Access	RF/EMF Concerns	Closed
2409	7/11/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2410	7/11/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2411	7/11/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2412	7/11/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2413	7/11/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2414	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2415	7/11/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2416	7/11/11			Dublin	Meter / Module Equipment (Mfg.)	Meter/Module Equipment	Closed
2417	7/11/11			Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
2418	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2419	7/11/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2420	7/11/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
2421	7/11/11			San Francisco	Meter Clearance	Under Investigation	Open
2422	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2423	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2424	7/11/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2425	7/11/11			Middletown	Customer Denies Access	RF/EMF Concerns	Closed
2426	7/11/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2427	7/11/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2428	7/11/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2429	7/11/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2430	7/11/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
2431	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2432	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2433	7/11/11			Redwood Valley	Customer Denies Access	Accuracy of Meter	Closed
2434	7/11/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2435	7/11/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2436	7/11/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2437	7/11/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2438	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2439	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2440	7/11/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2441	7/11/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2442	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2443	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2444	7/11/11			Navarro	Customer Denies Access	Medical Concerns	Closed
2445	7/11/11			Laytonville	Customer Denies Access	Concerns from Media Reports	Closed
2446	7/11/11			Laytonville	Customer Denies Access	Concerns from Media Reports	Closed
2447	7/11/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2448	7/11/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2449	7/11/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2450	7/11/11			Oroville	Customer Denies Access	No Reason Provided	Closed
2451	7/11/11			Navarro	Customer Denies Access	No Reason Provided	Closed
2452	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2453	7/11/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
2454	7/11/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
2455	7/11/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2456	7/11/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2457	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2458	7/11/11			Capitola	Customer Denies Access	Medical Concerns	Closed
2459	7/11/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2460	7/11/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
2461	7/11/11			Fort Bragg	Customer Denies Access	Accuracy of Meter	Closed
2462	7/11/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2463	7/11/11			Corte Madera	Claims - Appliances	Under Investigation	Open
2464	7/11/11			Felton	Customer Denies Access	No Reason Provided	Closed
2465	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2466	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2467	7/11/11			Scotts Valley	Customer Denies Access	Other	Closed
2468	7/11/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2469	7/11/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2470	7/11/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2471	7/11/11			Albion	Customer Denies Access	No Reason Provided	Closed
2472	7/11/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2473	7/11/11			Carmel	Customer Denies Access	Privacy Concerns	Closed
2474	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2475	7/11/11			San Jose	Customer Denies Access	No Reason Provided	Closed
2476	7/11/11			Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
2477	7/11/11			Felton	Customer Denies Access	RF/EMF Concerns	Closed
2478	7/11/11			Aptos	Customer Denies Access	No Reason Provided	Closed

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2479	7/11/11			Willits	Customer Denies Access	Accuracy of Meter	Closed
2480	7/11/11			San Francisco	Wellington Installer	Under Investigation	Open
2481	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2482	7/11/11			Laytonville	Customer Denies Access	Accuracy of Meter	Closed
2483	7/11/11			Redwood Valley	Customer Denies Access	Customer Opts for Solar Power	Closed
2484	7/11/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2485	7/11/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2486	7/11/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
2487	7/11/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2488	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2489	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2490	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2491	7/11/11			Cambria	Customer Denies Access	No Reason Provided	Closed
2492	7/11/11			Grover Beach	Customer Denies Access	No Reason Provided	Closed
2493	7/11/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
2494	7/11/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2495	7/11/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
2496	7/11/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2497	7/11/11			San Jose	Claims - Appliances	Under Investigation	Open
2498	7/11/11			San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
2499	7/11/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2500	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2501	7/11/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2502	7/11/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
2503	7/11/11			Lower Lake	Customer Denies Access	No Reason Provided	Closed
2504	7/11/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2505	7/11/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
2506	7/11/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2507	7/11/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2508	7/11/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2509	7/11/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2510	7/11/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2511	7/11/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
2512	7/11/11			Templeton	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
2513	7/11/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
2514	7/11/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2515	7/11/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
2516	7/11/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2517	7/11/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2518	7/11/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2519	7/11/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2520	7/11/11			Mendocino	Customer Denies Access	No Reason Provided	Closed

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2521	7/11/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2522	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2523	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2524	7/11/11			Lompoc	Customer Denies Access	No Reason Provided	Closed
2525	7/11/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2526	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2527	7/11/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2528	7/11/11			Grover Beach	Customer Denies Access	Accuracy of Meter	Closed
2529	7/11/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2530	7/11/11			Point Arena	Customer Denies Access	Medical Concerns	Closed
2531	7/11/11			Covelo	Customer Denies Access	RF/EMF Concerns	Closed
2532	7/11/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
2533	7/11/11			Redwood Valley	Customer Denies Access	Other	Closed
2534	7/11/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2535	7/11/11			Soquel	Customer Denies Access	Medical Concerns	Closed
2536	7/11/11			Albion	Customer Denies Access	No Reason Provided	Closed
2537	7/11/11			Grover Beach	Customer Denies Access	No Reason Provided	Closed
2538	7/11/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2539	7/11/11			San Francisco	Customer wants Smartmeter Removed	Other	Closed
2540	7/11/11			Willits	Customer Denies Access	No Reason Provided	Closed
2541	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2542	7/11/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2543	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2544	7/11/11			Elk	Customer Denies Access	RF/EMF Concerns	Closed
2545	7/11/11			Soquel	Customer Denies Access	Medical Concerns	Closed
2546	7/11/11			Santa Cruz	Customer Denies Access	Other	Closed
2547	7/11/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2548	7/11/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2549	7/11/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
2550	7/11/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2551	7/11/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2552	7/11/11			Philo	Customer Denies Access	No Reason Provided	Closed
2553	7/11/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2554	7/11/11			Santa Maria	Customer Denies Access	No Reason Provided	Closed
2555	7/11/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2556	7/11/11			Santa Cruz	Customer Denies Access	Other	Closed
2557	7/11/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
2558	7/11/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2559	7/11/11			Aptos	Customer Denies Access	Other	Closed
2560	7/11/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2561	7/11/11			Ben Lomond	Customer Denies Access	Medical Concerns	Closed
2562	7/11/11			Navarro	Customer Denies Access	RF/EMF Concerns	Closed

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2563	7/11/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
2564	7/11/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2565	7/11/11			Sausalito	Customer Denies Access	Concerns from Media Reports	Closed
2566	7/11/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2567	7/11/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2568	7/11/11			Clearlake	Customer Denies Access	No Reason Provided	Closed
2569	7/11/11			Willits	Customer Denies Access	No Reason Provided	Closed
2570	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2571	7/11/11			Felton	Customer Denies Access	Other	Closed
2572	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2573	7/11/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2574	7/11/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2575	7/11/11			Redwood Valley	Customer Denies Access	Medical Concerns	Closed
2576	7/11/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
2577	7/11/11			Salinas	Customer Denies Access	Medical Concerns	Closed
2578	7/11/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2579	7/11/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2580	7/11/11			Soquel	Customer Denies Access	Customer Opts for Solar Power	Closed
2581	7/11/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
2582	7/11/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2583	7/11/11			Aptos	Customer Denies Access	Medical Concerns	Closed
2584	7/11/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
2585	7/11/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2586	7/11/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2587	7/11/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2588	7/11/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2589	7/11/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2590	7/11/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2591	7/11/11			Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
2592	7/11/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2593	7/11/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2594	7/11/11			Capitola	Customer Denies Access	RF/EMF Concerns	Closed
2595	7/11/11			Berkeley	Customer Denies Access	No Reason Provided	Closed
2596	7/11/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed
2597	7/11/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2598	7/11/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2599	7/11/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2600	7/11/11			Manchester	Customer Denies Access	No Reason Provided	Closed
2601	7/12/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2602	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2603	7/12/11			Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
2604	7/12/11			Felton	Customer Denies Access	Concerns from Media Reports	Closed

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2605	7/12/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2606	7/12/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2607	7/12/11			Cambria	Customer Denies Access	No Reason Provided	Closed
2608	7/12/11			Los Alamos	Customer Denies Access	Medical Concerns	Closed
2609	7/12/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2610	7/12/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
2611	7/12/11			Caspar	Customer Denies Access	No Reason Provided	Closed
2612	7/12/11			Fresno	Customer Denies Access	No Reason Provided	Closed
2613	7/12/11			Willits	Customer Denies Access	Medical Concerns	Closed
2614	7/12/11			San Francisco	Customer Denies Access	Other	Closed
2615	7/12/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2616	7/12/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2617	7/12/11			Stockton	Scheduling Problems	Other	Closed
2618	7/12/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2619	7/12/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2620	7/12/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2621	7/12/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2622	7/12/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2623	7/12/11			San Francisco	Meter Clearance	Under Investigation	Open
2624	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2625	7/12/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2626	7/12/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2627	7/12/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2628	7/12/11			Willits	Customer Denies Access	No Reason Provided	Closed
2629	7/12/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2630	7/12/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2631	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2632	7/12/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2633	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2634	7/12/11			Soquel	Customer Denies Access	Concerns from Media Reports	Closed
2635	7/12/11			Albion	Customer Denies Access	No Reason Provided	Closed
2636	7/12/11			Carmel	Customer Denies Access	Medical Concerns	Closed
2637	7/12/11			Little River	Customer Denies Access	RF/EMF Concerns	Closed
2638	7/12/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2639	7/12/11			Potter Valley	Customer Denies Access	No Reason Provided	Closed
2640	7/12/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2641	7/12/11			Santa Cruz	Wellington Installer	Under Investigation	Open
2642	7/12/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2643	7/12/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2644	7/12/11			Belvedere	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
2645	7/12/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2646	7/12/11			San Francisco	Customer Denies Access	Medical Concerns	Closed

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2647	7/12/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
2648	7/12/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2649	7/12/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2650	7/12/11			Elk	Customer Denies Access	Concerns from Media Reports	Closed
2651	7/12/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2652	7/12/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2653	7/12/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2654	7/12/11			Willits	Customer Denies Access	No Reason Provided	Closed
2655	7/12/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2656	7/12/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
2657	7/12/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2658	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2659	7/12/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2660	7/12/11			Felton	Customer Denies Access	Medical Concerns	Closed
2661	7/12/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
2662	7/12/11			Albion	Customer Denies Access	Medical Concerns	Closed
2663	7/12/11			Gualala	Customer Denies Access	Accuracy of Meter	Closed
2664	7/12/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2665	7/12/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2666	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2667	7/12/11			Rio Nido	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
2668	7/12/11			Salinas	Customer wants Smartmeter Removed	Other	Closed
2669	7/12/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2670	7/12/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2671	7/12/11			Morgan Hill	Customer Denies Access	No Reason Provided	Closed
2672	7/12/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
2673	7/12/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2674	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2675	7/12/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2676	7/12/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2677	7/12/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
2678	7/12/11			Philo	Customer Denies Access	RF/EMF Concerns	Closed
2679	7/12/11			Willits	Customer Denies Access	No Reason Provided	Closed
2680	7/12/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
2681	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2682	7/12/11			Dos Rios	Customer Denies Access	No Reason Provided	Closed
2683	7/12/11			Dos Rios	Customer Denies Access	No Reason Provided	Closed
2684	7/12/11			Monterey	Customer Denies Access	Concerns from Media Reports	Closed
2685	7/12/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2686	7/12/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2687	7/12/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2688	7/12/11			Felton	Customer Denies Access	Medical Concerns	Closed

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2689	7/12/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2690	7/12/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2691	7/12/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2692	7/12/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2693	7/12/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2694	7/12/11			Sea Ranch	Customer Denies Access	No Reason Provided	Closed
2695	7/12/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2696	7/12/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
2697	7/12/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2698	7/12/11			Santa Cruz	Inquiry Regarding Appliances Affected	Under Investigation	Open
2699	7/12/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2700	7/12/11			Willits	Customer Denies Access	Other	Closed
2701	7/12/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
2702	7/12/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2703	7/12/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2704	7/12/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2705	7/12/11			Grover Beach	Customer Denies Access	No Reason Provided	Closed
2706	7/12/11			Grover Beach	Customer Denies Access	No Reason Provided	Closed
2707	7/12/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2708	7/12/11			Aptos	Customer Denies Access	Other	Closed
2709	7/12/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2710	7/12/11			San Jose	Customer Denies Access	Medical Concerns	Closed
2711	7/12/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2712	7/12/11			Gualala	Customer Denies Access	Accuracy of Meter	Closed
2713	7/12/11			Sonora	Meter Clearance	Under Investigation	Open
2714	7/12/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2715	7/12/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
2716	7/12/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
2717	7/12/11			Sebastopol	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
2718	7/12/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2719	7/12/11			Avila Beach	Customer Denies Access	RF/EMF Concerns	Closed
2720	7/12/11			Fremont	Power Interruption	Under Investigation	Open
2721	7/12/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2722	7/12/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2723	7/12/11			Little River	Customer Denies Access	Medical Concerns	Closed
2724	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2725	7/12/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2726	7/12/11			Soquel	Customer Denies Access	Medical Concerns	Closed
2727	7/12/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2728	7/12/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2729	7/12/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2730	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed

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2731	7/12/11			Willits	Customer Denies Access	No Reason Provided	Closed
2732	7/12/11			Santa Cruz	Customer Denies Access	Other	Closed
2733	7/12/11			Willits	Customer Denies Access	No Reason Provided	Closed
2734	7/12/11			Potter Valley	Customer Denies Access	No Reason Provided	Closed
2735	7/12/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
2736	7/12/11			Willits	Customer Denies Access	Concerns from Media Reports	Closed
2737	7/12/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
2738	7/12/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2739	7/12/11			Watsonville	Customer Denies Access	Privacy Concerns	Closed
2740	7/12/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2741	7/12/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2742	7/12/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
2743	7/12/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2744	7/12/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2745	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2746	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2747	7/12/11			Santa Ynez	Customer Denies Access	Medical Concerns	Closed
2748	7/12/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2749	7/12/11			Santa Ynez	Customer Denies Access	Medical Concerns	Closed
2750	7/12/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2751	7/12/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
2752	7/12/11			Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
2753	7/12/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2754	7/12/11			Carmel	Customer Denies Access	Concerns from Media Reports	Closed
2755	7/12/11			Pismo Beach	Customer Denies Access	RF/EMF Concerns	Closed
2756	7/12/11			Monterey	Customer Denies Access	RF/EMF Concerns	Closed
2757	7/12/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2758	7/12/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2759	7/12/11			Elk	Customer Denies Access	Medical Concerns	Closed
2760	7/12/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2761	7/12/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2762	7/12/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2763	7/12/11			Willits	Customer Denies Access	No Reason Provided	Closed
2764	7/12/11			Dos Rios	Customer Denies Access	No Reason Provided	Closed
2765	7/12/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
2766	7/12/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2767	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2768	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2769	7/12/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2770	7/12/11			Willits	Customer Denies Access	No Reason Provided	Closed
2771	7/12/11			Philo	Customer Denies Access	RF/EMF Concerns	Closed
2772	7/12/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed

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2773	7/12/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2774	7/12/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2775	7/12/11			Santa Maria	Customer wants Smartmeter Removed	Other	Closed
2776	7/12/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2777	7/12/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2778	7/12/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2779	7/13/11			San Jose	Customer Denies Access	Accuracy of Meter	Closed
2780	7/13/11			Aptos	Customer Denies Access	Privacy Concerns	Closed
2781	7/13/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2782	7/13/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2783	7/13/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2784	7/13/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
2785	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2786	7/13/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
2787	7/13/11			Pebble Beach	Power Interruption	Under Investigation	Open
2788	7/13/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2789	7/13/11			Saratoga	Customer wants Smartmeter Removed	Unhappy with SM program	Closed
2790	7/13/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2791	7/13/11			Laytonville	Customer Denies Access	Accuracy of Meter	Closed
2792	7/13/11			Soquel	Customer Denies Access	No Reason Provided	Closed
2793	7/13/11			Pacific Grove	Customer Denies Access	Medical Concerns	Closed
2794	7/13/11			Pacific Grove	Customer Denies Access	RF/EMF Concerns	Closed
2795	7/13/11			Carmel	Customer Denies Access	Concerns from Media Reports	Closed
2796	7/13/11			Freedom	Customer Denies Access	No Reason Provided	Closed
2797	7/13/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2798	7/13/11			Felton	Customer Denies Access	Medical Concerns	Closed
2799	7/13/11			Arroyo Grande	Customer Denies Access	No Reason Provided	Closed
2800	7/13/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2801	7/13/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2802	7/13/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
2803	7/13/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2804	7/13/11			Aptos	Customer Denies Access	Medical Concerns	Closed
2805	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2806	7/13/11			Aptos	Customer Denies Access	Other	Closed
2807	7/13/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2808	7/13/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
2809	7/13/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2810	7/13/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
2811	7/13/11			Elk	Customer Denies Access	No Reason Provided	Closed
2812	7/13/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
2813	7/13/11			Willits	Customer Denies Access	No Reason Provided	Closed
2814	7/13/11			Petrolia	Customer Denies Access	Medical Concerns	Closed

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2815	7/13/11			Capitola	Customer Denies Access	Privacy Concerns	Closed
2816	7/13/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2817	7/13/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2818	7/13/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
2819	7/13/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2820	7/13/11			Hopland	Customer Denies Access	Medical Concerns	Closed
2821	7/13/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2822	7/13/11			Philo	Customer Denies Access	Concerns from Media Reports	Closed
2823	7/13/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
2824	7/13/11			Point Arena	Customer Denies Access	Privacy Concerns	Closed
2825	7/13/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2826	7/13/11			Covelo	Customer Denies Access	No Reason Provided	Closed
2827	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2828	7/13/11			Solvang	Customer Denies Access	RF/EMF Concerns	Closed
2829	7/13/11			Santa Cruz	Customer Denies Access	Other	Closed
2830	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2831	7/13/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2832	7/13/11			Little River	Customer Denies Access	No Reason Provided	Closed
2833	7/13/11			Pacific Grove	Customer Denies Access	Medical Concerns	Closed
2834	7/13/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2835	7/13/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
2836	7/13/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2837	7/13/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2838	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2839	7/13/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2840	7/13/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
2841	7/13/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2842	7/13/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2843	7/13/11			Soquel	Customer Denies Access	RF/EMF Concerns	Closed
2844	7/13/11			Soquel	Customer Denies Access	Other	Closed
2845	7/13/11			Felton	Customer Denies Access	Concerns from Media Reports	Closed
2846	7/13/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
2847	7/13/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2848	7/13/11			Watsonville	Wellington Installer	Under Investigation	Open
2849	7/13/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2850	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2851	7/13/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
2852	7/13/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2853	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2854	7/13/11			Santa Cruz	Claims - Appliances	Under Investigation	Open
2855	7/13/11			Nice	Customer Denies Access	Medical Concerns	Closed
2856	7/13/11			Gualala	Customer Denies Access	Medical Concerns	Closed

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2857	7/13/11			San Jose	Customer Denies Access	Accuracy of Meter	Closed
2858	7/13/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2859	7/13/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2860	7/13/11			Carmel	Customer Denies Access	Accuracy of Meter	Closed
2861	7/13/11			Boonville	Customer Denies Access	No Reason Provided	Closed
2862	7/13/11			Ben Lomond	Customer Denies Access	Accuracy of Meter	Closed
2863	7/13/11			San Francisco	Meter Clearance	Under Investigation	Open
2864	7/13/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2865	7/13/11			Paso Robles	Customer Denies Access	Other	Closed
2866	7/13/11			Point Arena	Customer Denies Access	Other	Closed
2867	7/13/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2868	7/13/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
2869	7/13/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
2870	7/13/11			Gualala	Customer Denies Access	Accuracy of Meter	Closed
2871	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2872	7/13/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2873	7/13/11			Los Olivos	Customer Denies Access	No Reason Provided	Closed
2874	7/13/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2875	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2876	7/13/11			Santa Maria	Customer Denies Access	Medical Concerns	Closed
2877	7/13/11			Gilroy	Customer Denies Access	Accuracy of Meter	Closed
2878	7/13/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
2879	7/13/11			Hopland	Customer Denies Access	Privacy Concerns	Closed
2880	7/13/11			Aptos	Customer Denies Access	Medical Concerns	Closed
2881	7/13/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2882	7/13/11			Annapolis	Customer Denies Access	Medical Concerns	Closed
2883	7/13/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
2884	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2885	7/13/11			Albion	Customer Denies Access	RF/EMF Concerns	Closed
2886	7/13/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
2887	7/13/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2888	7/13/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2889	7/13/11			Pacific Grove	Meter Clearance	Under Investigation	Open
2890	7/13/11			Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
2891	7/13/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2892	7/13/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2893	7/13/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2894	7/13/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
2895	7/13/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
2896	7/13/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
2897	7/13/11			Solvang	Customer Denies Access	Medical Concerns	Closed
2898	7/13/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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2899	7/13/11			Pacific Grove	Potential Wellington Claim	Under Investigation	Open
2900	7/13/11			Redwood Valley	Customer Denies Access	Medical Concerns	Closed
2901	7/13/11			Willits	Customer Denies Access	Concerns from Media Reports	Closed
2902	7/13/11			Laytonville	Customer Denies Access	No Reason Provided	Closed
2903	7/13/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2904	7/13/11			Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
2905	7/13/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2906	7/13/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2907	7/13/11			Anderson	Customer Denies Access	No Reason Provided	Closed
2908	7/13/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
2909	7/13/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2910	7/13/11			Watsonville	Customer Denies Access	Accuracy of Meter	Closed
2911	7/13/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2912	7/13/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2913	7/13/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2914	7/13/11			Sea Ranch	Customer Denies Access	No Reason Provided	Closed
2915	7/13/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2916	7/13/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2917	7/13/11			Albion	Customer Denies Access	No Reason Provided	Closed
2918	7/13/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2919	7/13/11			Hopland	Customer Denies Access	No Reason Provided	Closed
2920	7/13/11			Hopland	Customer Denies Access	No Reason Provided	Closed
2921	7/13/11			Hopland	Customer Denies Access	No Reason Provided	Closed
2922	7/13/11			Hopland	Customer Denies Access	No Reason Provided	Closed
2923	7/13/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2924	7/13/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
2925	7/13/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
2926	7/13/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2927	7/13/11			Santa Maria	Customer Denies Access	No Reason Provided	Closed
2928	7/13/11			Felton	Customer Denies Access	Other	Closed
2929	7/13/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2930	7/13/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
2931	7/13/11			Fresno	Customer Denies Access	No Reason Provided	Closed
2932	7/13/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2933	7/13/11			Little River	Customer Denies Access	Medical Concerns	Closed
2934	7/13/11			Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
2935	7/13/11			Gualala	Customer Denies Access	Medical Concerns	Closed
2936	7/13/11			Felton	Customer Denies Access	Concerns from Media Reports	Closed
2937	7/13/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2938	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2939	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2940	7/13/11			Gualala	Customer Denies Access	Concerns from Media Reports	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
2941	7/13/11			Gualala	Customer Denies Access	No Reason Provided	Closed
2942	7/13/11			Ukiah	Customer Denies Access	Accuracy of Meter	Closed
2943	7/13/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2944	7/13/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2945	7/13/11			Solvang	Customer wants Smartmeter Removed	No Reason Provided	Closed
2946	7/13/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
2947	7/13/11			King City	Customer Denies Access	Medical Concerns	Closed
2948	7/13/11			Ukiah	Customer Denies Access	Concerns from Media Reports	Closed
2949	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2950	7/13/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2951	7/13/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2952	7/13/11			San Francisco	Scheduling Problems	Other	Closed
2953	7/13/11			Aptos	Customer Denies Access	Medical Concerns	Closed
2954	7/13/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2955	7/13/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2956	7/13/11			Oakland	Customer Denies Access	RF/EMF Concerns	Closed
2957	7/13/11			Tiburon	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
2958	7/13/11			Aptos	Customer Denies Access	No Reason Provided	Closed
2959	7/13/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2960	7/13/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2961	7/14/11			San Francisco	Wellington Installer	Under Investigation	Open
2962	7/14/11			Santa Barbara	Customer Denies Access	RF/EMF Concerns	Closed
2963	7/14/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
2964	7/14/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
2965	7/14/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
2966	7/14/11			Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
2967	7/14/11			San Jose	Power Interruption	Under Investigation	Open
2968	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2969	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
2970	7/14/11			Los Olivos	Customer Denies Access	Medical Concerns	Closed
2971	7/14/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
2972	7/14/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2973	7/14/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2974	7/14/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2975	7/14/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
2976	7/14/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
2977	7/14/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
2978	7/14/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2979	7/14/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2980	7/14/11			Point Arena	Customer Denies Access	Medical Concerns	Closed
2981	7/14/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
2982	7/14/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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2983	7/14/11			Petrolia	Customer Denies Access	No Reason Provided	Closed
2984	7/14/11			Arroyo Grande	Customer Denies Access	Concerns from Media Reports	Closed
2985	7/14/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2986	7/14/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2987	7/14/11			Capitola	Customer Denies Access	No Reason Provided	Closed
2988	7/14/11			Redding	Customer Denies Access	No Reason Provided	Closed
2989	7/14/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
2990	7/14/11			Grover Beach	Customer Denies Access	Accuracy of Meter	Closed
2991	7/14/11			Monterey	Meter Clearance	Under Investigation	Open
2992	7/14/11			Santa Barbara	Customer Denies Access	RF/EMF Concerns	Closed
2993	7/14/11			Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
2994	7/14/11			Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
2995	7/14/11			Santa Barbara	Customer Denies Access	No Reason Provided	Closed
2996	7/14/11			Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
2997	7/14/11			Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
2998	7/14/11			Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
2999	7/14/11			Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
3000	7/14/11			Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
3001	7/14/11			Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
3002	7/14/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
3003	7/14/11			Albion	Customer Denies Access	Medical Concerns	Closed
3004	7/14/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
3005	7/14/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
3006	7/14/11			Watsonville	Customer Denies Access	Other	Closed
3007	7/14/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
3008	7/14/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
3009	7/14/11			San Jose	Customer Denies Access	Concerns from Media Reports	Closed
3010	7/14/11			Aptos	Customer Denies Access	No Reason Provided	Closed
3011	7/14/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
3012	7/14/11			Aptos	Customer Denies Access	Medical Concerns	Closed
3013	7/14/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
3014	7/14/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
3015	7/14/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
3016	7/14/11			Albion	Customer Denies Access	No Reason Provided	Closed
3017	7/14/11			Caspar	Customer Denies Access	No Reason Provided	Closed
3018	7/14/11			Point Arena	Customer Denies Access	Medical Concerns	Closed
3019	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3020	7/14/11			Willits	Customer Denies Access	Medical Concerns	Closed
3021	7/14/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
3022	7/14/11			Felton	Customer Denies Access	No Reason Provided	Closed
3023	7/14/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
3024	7/14/11			Richmond	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
3025	7/14/11			Jkiah	Customer Denies Access	Medical Concerns	Closed
3026	7/14/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
3027	7/14/11			Soquel	Customer Denies Access	Accuracy of Meter	Closed
3028	7/14/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
3029	7/14/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
3030	7/14/11			Fortuna	Customer Denies Access	No Reason Provided	Closed
3031	7/14/11			Fortuna	Customer Denies Access	No Reason Provided	Closed
3032	7/14/11			Santa Cruz	Customer Denies Access	Other	Closed
3033	7/14/11			Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
3034	7/14/11			Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
3035	7/14/11			San Francisco	Power Interruption	Under Investigation	Open
3036	7/14/11			Laytonville	Customer Denies Access	Customer Opts for Solar Power	Closed
3037	7/14/11			Capitola	Customer Denies Access	Medical Concerns	Closed
3038	7/14/11			Redwood City	Scheduling Problems	Under Investigation	Open
3039	7/14/11			Mendocino	Customer Denies Access	Other	Closed
3040	7/14/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
3041	7/14/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
3042	7/14/11			Solvang	Customer Denies Access	Concerns from Media Reports	Closed
3043	7/14/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
3044	7/14/11			Scotts Valley	Customer Denies Access	Concerns from Media Reports	Closed
3045	7/14/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
3046	7/14/11			Aptos	Customer Denies Access	No Reason Provided	Closed
3047	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3048	7/14/11			Cloverdale	Customer Denies Access	No Reason Provided	Closed
3049	7/14/11			Novato	Customer Denies Access	No Reason Provided	Closed
3050	7/14/11			Upper Lake	Customer Denies Access	No Reason Provided	Closed
3051	7/14/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
3052	7/14/11			Piedmont	Customer Denies Access	No Reason Provided	Closed
3053	7/14/11			Santa Ynez	Customer Denies Access	Medical Concerns	Closed
3054	7/14/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
3055	7/14/11			Point Arena	Customer Denies Access	Medical Concerns	Closed
3056	7/14/11			Fort Bragg	Customer Denies Access	Other	Closed
3057	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3058	7/14/11			Little River	Customer Denies Access	No Reason Provided	Closed
3059	7/14/11			Watsonville	Customer Denies Access	Other	Closed
3060	7/14/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
3061	7/14/11			Jkiah	Customer Denies Access	No Reason Provided	Closed
3062	7/14/11			Aptos	Customer Denies Access	Medical Concerns	Closed
3063	7/14/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
3064	7/14/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
3065	7/14/11			Solvang	Customer Denies Access	Other	Closed
3066	7/14/11			Lompoc	Customer Denies Access	Concerns from Media Reports	Closed

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3067	7/14/11			Carmel	Customer Denies Access	No Reason Provided	Closed
3068	7/14/11			Capitola	Customer Denies Access	Medical Concerns	Closed
3069	7/14/11			Felton	Customer Denies Access	No Reason Provided	Closed
3070	7/14/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
3071	7/14/11			Gualala	Customer Denies Access	Other	Closed
3072	7/14/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
3073	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3074	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3075	7/14/11			Willits	Customer Denies Access	No Reason Provided	Closed
3076	7/14/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
3077	7/14/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
3078	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3079	7/14/11			Gualala	Customer Denies Access	Accuracy of Meter	Closed
3080	7/14/11			Fort Bragg	Customer Denies Access	Accuracy of Meter	Closed
3081	7/14/11			Redwood Valley	Customer Denies Access	Concerns from Media Reports	Closed
3082	7/14/11			Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
3083	7/14/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
3084	7/14/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
3085	7/14/11			Oceano	Customer Denies Access	No Reason Provided	Closed
3086	7/14/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
3087	7/14/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
3088	7/14/11			Boulder Creek	Customer Denies Access	No Reason Provided	Closed
3089	7/14/11			Ben Lomond	Customer Denies Access	RF/EMF Concerns	Closed
3090	7/14/11			Felton	Customer Denies Access	Medical Concerns	Closed
3091	7/14/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
3092	7/14/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
3093	7/14/11			Aptos	Customer Denies Access	No Reason Provided	Closed
3094	7/14/11			Petrolia	Customer Denies Access	No Reason Provided	Closed
3095	7/14/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
3096	7/14/11			Watsonville	Wellington Installer	Under Investigation	Open
3097	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3098	7/14/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
3099	7/14/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
3100	7/14/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
3101	7/14/11			Aptos	Customer Denies Access	Concerns from Media Reports	Closed
3102	7/14/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
3103	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3104	7/14/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
3105	7/14/11			San Francisco	Customer Denies Access	Other	Closed
3106	7/14/11			San Francisco	Customer Denies Access	Other	Closed
3107	7/14/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
3108	7/14/11			Caspar	Customer Denies Access	RF/EMF Concerns	Closed

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3109	7/14/11			San Anselmo	Wellington Installer	Under Investigation	Open
3110	7/14/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
3111	7/14/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
3112	7/14/11			Petrolia	Customer Denies Access	RF/EMF Concerns	Closed
3113	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3114	7/14/11			Santa Cruz	Customer Denies Access	Other	Closed
3115	7/14/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
3116	7/14/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
3117	7/14/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
3118	7/14/11			Lakeport	Customer Denies Access	No Reason Provided	Closed
3119	7/14/11			Manchester	Customer Denies Access	No Reason Provided	Closed
3120	7/14/11			Point Reyes Station	Customer Denies Access	No Reason Provided	Closed
3121	7/14/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
3122	7/14/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
3123	7/14/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
3124	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3125	7/14/11			Santa Maria	Wellington Installer	Under Investigation	Open
3126	7/14/11			Pacific Grove	Customer Denies Access	No Reason Provided	Closed
3127	7/14/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
3128	7/14/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
3129	7/14/11			San Francisco	SmartMeter Customer Communication	Under Investigation	Open
3130	7/14/11			Philo	Customer Denies Access	RF/EMF Concerns	Closed
3131	7/14/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
3132	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3133	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3134	7/14/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
3135	7/14/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
3136	7/14/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
3137	7/14/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3138	7/14/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
3139	7/15/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
3140	7/15/11			Diablo	Customer Denies Access	No Reason Provided	Closed
3141	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3142	7/15/11			Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
3143	7/15/11			Solvang	Customer Denies Access	Privacy Concerns	Closed
3144	7/15/11			Gualala	Customer Denies Access	No Reason Provided	Closed
3145	7/15/11			San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
3146	7/15/11			Gualala	Customer Denies Access	Accuracy of Meter	Closed
3147	7/15/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
3148	7/15/11			Little River	Customer Denies Access	Medical Concerns	Closed
3149	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3150	7/15/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
3151	7/15/11			Aptos	Customer Denies Access	No Reason Provided	Closed
3152	7/15/11			Little River	Customer Denies Access	Medical Concerns	Closed
3153	7/15/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
3154	7/15/11			San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
3155	7/15/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
3156	7/15/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
3157	7/15/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
3158	7/15/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
3159	7/15/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
3160	7/15/11			Arroyo Grande	Customer Denies Access	Concerns from Media Reports	Closed
3161	7/15/11			Arroyo Grande	Customer Denies Access	Concerns from Media Reports	Closed
3162	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3163	7/15/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
3164	7/15/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
3165	7/15/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
3166	7/15/11			Solvang	Customer Denies Access	Privacy Concerns	Closed
3167	7/15/11			Lakeport	Customer Denies Access	No Reason Provided	Closed
3168	7/15/11			Lakeport	Customer Denies Access	No Reason Provided	Closed
3169	7/15/11			San Jose	Claims - Appliances	Under Investigation	Open
3170	7/15/11			Aptos	Customer Denies Access	No Reason Provided	Closed
3171	7/15/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
3172	7/15/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
3173	7/15/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
3174	7/15/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
3175	7/15/11			Fort Bragg	Customer Denies Access	Medical Concerns	Closed
3176	7/15/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
3177	7/15/11			Red Bluff	Customer Denies Access	No Reason Provided	Closed
3178	7/15/11			Red Bluff	Customer Denies Access	No Reason Provided	Closed
3179	7/15/11			Red Bluff	Customer Denies Access	No Reason Provided	Closed
3180	7/15/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
3181	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3182	7/15/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
3183	7/15/11			Los Osos	Power Interruption	Partial Power Outage	Closed
3184	7/15/11			Scotts Valley	Customer Denies Access	No Reason Provided	Closed
3185	7/15/11			Gilroy	Customer Denies Access	RF/EMF Concerns	Closed
3186	7/15/11			Lakeport	Customer Denies Access	No Reason Provided	Closed
3187	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3188	7/15/11			Willits	Customer Denies Access	Medical Concerns	Closed
3189	7/15/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
3190	7/15/11			Watsonville	Customer Denies Access	Medical Concerns	Closed
3191	7/15/11			Sebastopol	Customer Denies Access	No Reason Provided	Closed
3192	7/15/11			Sebastopol	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
3193	7/15/11			Oakland	Customer wants Smartmeter Removed	No Reason Provided	Closed
3194	7/15/11			Point Arena	Customer Denies Access	No Reason Provided	Closed
3195	7/15/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
3196	7/15/11			San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
3197	7/15/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
3198	7/15/11			Boulder Creek	Customer Denies Access	Concerns from Media Reports	Closed
3199	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3200	7/15/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
3201	7/15/11			Woodside	Customer wants Smartmeter Removed	Under Investigation	Open
3202	7/15/11			Willits	Customer Denies Access	No Reason Provided	Closed
3203	7/15/11			Pacific Grove	Customer Denies Access	No Reason Provided	Closed
3204	7/15/11			Berkeley	Customer Denies Access	Medical Concerns	Closed
3205	7/15/11			Los Osos	Claims - Appliances	Under Investigation	Open
3206	7/15/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
3207	7/15/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
3208	7/15/11			Camp Meeker	Customer Denies Access	Medical Concerns	Closed
3209	7/15/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
3210	7/15/11			Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
3211	7/15/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
3212	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3213	7/15/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
3214	7/15/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
3215	7/15/11			Grover Beach	Customer Denies Access	Medical Concerns	Closed
3216	7/15/11			Aptos	Customer Denies Access	Other	Closed
3217	7/15/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
3218	7/15/11			Comptche	Customer Denies Access	Privacy Concerns	Closed
3219	7/15/11			San Jose	Customer Denies Access	Concerns from Media Reports	Closed
3220	7/15/11			Gualala	Customer Denies Access	Medical Concerns	Closed
3221	7/15/11			Santa Cruz	Customer wants Smartmeter Removed	No Reason Provided	Closed
3222	7/15/11			Ukiah	Customer Denies Access	No Reason Provided	Closed
3223	7/15/11			Gualala	Customer Denies Access	RF/EMF Concerns	Closed
3224	7/15/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
3225	7/15/11			Capitola	Customer Denies Access	No Reason Provided	Closed
3226	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3227	7/15/11			Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
3228	7/15/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
3229	7/15/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
3230	7/15/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
3231	7/15/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
3232	7/15/11			Monterey	Customer Denies Access	No Reason Provided	Closed
3233	7/15/11			Aptos	Customer Denies Access	RF/EMF Concerns	Closed
3234	7/15/11			Piercy	Customer Denies Access	No Reason Provided	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
3235	7/15/11			Mendocino	Customer Denies Access	Accuracy of Meter	Closed
3236	7/15/11			Willits	Customer Denies Access	No Reason Provided	Closed
3237	7/15/11			Monterey	Customer Denies Access	No Reason Provided	Closed
3238	7/15/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
3239	7/15/11			San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
3240	7/15/11			Scotts Valley	Customer wants Smartmeter Removed	Unhappy with SM program	Closed
3241	7/15/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
3242	7/15/11			Santa Ynez	Customer Denies Access	Medical Concerns	Closed
3243	7/15/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
3244	7/15/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
3245	7/15/11			Felton	Customer Denies Access	No Reason Provided	Closed
3246	7/15/11			Piedmont	Customer Denies Access	No Reason Provided	Closed
3247	7/15/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
3248	7/15/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
3249	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3250	7/15/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
3251	7/15/11			Concord	Customer Denies Access	No Reason Provided	Closed
3252	7/15/11			Watsonville	Customer Denies Access	No Reason Provided	Closed
3253	7/15/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
3254	7/15/11			Little River	Customer Denies Access	No Reason Provided	Closed
3255	7/15/11			Little River	Customer Denies Access	No Reason Provided	Closed
3256	7/15/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
3257	7/15/11			Arcata	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
3258	7/15/11			Sebastopol	Customer Denies Access	No Reason Provided	Closed
3259	7/15/11			San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
3260	7/15/11			Little River	Customer Denies Access	No Reason Provided	Closed
3261	7/15/11			Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
3262	7/15/11			Point Arena	Customer Denies Access	Medical Concerns	Closed
3263	7/15/11			Buellton	Customer Denies Access	RF/EMF Concerns	Closed
3264	7/15/11			San Francisco	Claims - Appliances	Under Investigation	Open
3265	7/15/11			Los Gatos	Meter Clearance	Meter/Module clearance issues	Closed
3266	7/15/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
3267	7/15/11			Nevada City	Customer Denies Access	Medical Concerns	Closed
3268	7/15/11			Willits	Customer Denies Access	No Reason Provided	Closed
3269	7/15/11			Watsonville	Customer Denies Access	Other	Closed
3270	7/15/11			Willits	Customer Denies Access	No Reason Provided	Closed
3271	7/15/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
3272	7/15/11			Freedom	Customer Denies Access	Concerns from Media Reports	Closed
3273	7/15/11			Soquel	Customer Denies Access	No Reason Provided	Closed
3274	7/15/11			Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
3275	7/15/11			Carmel	Claims - Appliances	Under Investigation	Open
3276	7/15/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
3277	7/15/11			Gualala	Customer Denies Access	No Reason Provided	Closed
3278	7/15/11			San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
3279	7/15/11			Cambria	Customer Denies Access	RF/EMF Concerns	Closed
3280	7/15/11			Lompoc	Customer Denies Access	RF/EMF Concerns	Closed
3281	7/15/11			Salinas	Customer Denies Access	Medical Concerns	Closed
3282	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3283	7/15/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
3284	7/15/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
3285	7/15/11			Pittsburg	Customer Denies Access	Privacy Concerns	Closed
3286	7/15/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
3287	7/15/11			Felton	Customer Denies Access	No Reason Provided	Closed
3288	7/15/11			Santa Maria	Customer Denies Access	RF/EMF Concerns	Closed
3289	7/15/11			Mendocino	Customer Denies Access	Medical Concerns	Closed
3290	7/15/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
3291	7/15/11			Orinda	Customer Denies Access	No Reason Provided	Closed
3292	7/15/11			Gualala	Customer Denies Access	No Reason Provided	Closed
3293	7/15/11			San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
3294	7/15/11			Willits	Customer Denies Access	No Reason Provided	Closed
3295	7/15/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
3296	7/15/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
3297	7/15/11			Willits	Customer Denies Access	Medical Concerns	Closed
3298	7/15/11			Santa Cruz	Customer Denies Access	No Reason Provided	Closed
3299	7/15/11			Freedom	Customer Denies Access	Accuracy of Meter	Closed
3300	7/15/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
3301	7/15/11			Watsonville	Customer Denies Access	Other	Closed
3302	7/15/11			Los Olivos	Customer Denies Access	RF/EMF Concerns	Closed
3303	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3304	7/15/11			Carmel	Customer Denies Access	RF/EMF Concerns	Closed
3305	7/15/11			Aptos	Customer Denies Access	Other	Closed
3306	7/15/11			Los Osos	Customer Denies Access	RF/EMF Concerns	Closed
3307	7/15/11			Paso Robles	Wellington Installer	Under Investigation	Open
3308	7/15/11			Gualala	Customer Denies Access	No Reason Provided	Closed
3309	7/15/11			Capitola	Customer Denies Access	Concerns from Media Reports	Closed
3310	7/15/11			Carmel	Customer Denies Access	No Reason Provided	Closed
3311	7/15/11			Philo	Customer Denies Access	RF/EMF Concerns	Closed
3312	7/15/11			Aptos	Customer Denies Access	Accuracy of Meter	Closed
3313	7/15/11			Ukiah	Customer Denies Access	Medical Concerns	Closed
3314	7/15/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
3315	7/15/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
3316	7/15/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
3317	7/15/11			San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
3318	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed

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3319	7/15/11			Chico	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
3320	7/15/11			Gualala	Customer Denies Access	No Reason Provided	Closed
3321	7/15/11			Solvang	Customer Denies Access	No Reason Provided	Closed
3322	7/15/11			Laytonville	Customer Denies Access	Medical Concerns	Closed
3323	7/15/11			Westwood	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
3324	7/15/11			Point Arena	Customer Denies Access	RF/EMF Concerns	Closed
3325	7/15/11			Mendocino	Customer Denies Access	No Reason Provided	Closed
3326	7/15/11			Willits	Customer Denies Access	No Reason Provided	Closed
3327	7/15/11			San Luis Obispo	Customer Denies Access	Accuracy of Meter	Closed
3328	7/15/11			Redwood Valley	Customer Denies Access	No Reason Provided	Closed
3329	7/15/11			Santa Cruz	Customer Denies Access	Medical Concerns	Closed
3330	7/15/11			Santa Cruz	Customer wants Smartmeter Removed	Other	Closed
3331	7/15/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
3332	7/15/11			Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
3333	7/15/11			Fort Bragg	Customer Denies Access	No Reason Provided	Closed
3334	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3335	7/15/11			Willits	Customer Denies Access	RF/EMF Concerns	Closed
3336	7/15/11			Arroyo Grande	Customer Denies Access	Concerns from Media Reports	Closed
3337	7/15/11			Willits	Customer Denies Access	Other	Closed
3338	7/15/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
3339	7/15/11			San Francisco	Customer Denies Access	Other	Closed
3340	7/15/11			San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
3341	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3342	7/15/11			San Francisco	Customer Denies Access	No Reason Provided	Closed
3343	7/15/11			Gualala	Customer Denies Access	Accuracy of Meter	Closed
3344	7/15/11			Mendocino	Customer Denies Access	Accuracy of Meter	Closed
3345	7/15/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
3346	7/15/11			Soquel	Customer Denies Access	Medical Concerns	Closed
3347	7/15/11			Mendocino	Customer Denies Access	Customer Opts for Solar Power	Closed
3348	7/15/11			Scotts Valley	Customer Denies Access	Medical Concerns	Closed
3349	7/15/11			Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
3350	7/15/11			Santa Ynez	Customer Denies Access	No Reason Provided	Closed
3351	7/15/11			Santa Maria	Customer Denies Access	RF/EMF Concerns	Closed

293 Open Issues on Last Report
 69 Open Issues Closed Since the Last Report
 3058 New Issues Since the Last Report
 2997 New Issues Closed Since the Last Report
 61 New Issues Open

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New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	2/1/11	{Redacted}	{Redacted}	Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
2	2/2/11	{Redacted}	{Redacted}	San Francisco	Potential Wellington Claim	Under Investigation	Open
3	2/4/11	{Redacted}	{Redacted}	San Jose	Scheduling Problems	Under Investigation	Open
4	2/5/11	{Redacted}	{Redacted}	Sonoma	SmartMeter Customer Communication	Under Investigation	Open
5	2/14/11	{Redacted}	{Redacted}	Santa Cruz	Customer wants Smartmeter Removed	Under Investigation	Open
6	2/14/11	{Redacted}	{Redacted}	Oakland	Power Interruption	Under Investigation	Open
7	2/22/11	{Redacted}	{Redacted}	El Cerrito	Inquiry Regarding Appliances Affected	Under Investigation	Open
8	2/22/11	{Redacted}	{Redacted}	Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
9	2/23/11	{Redacted}	{Redacted}	Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open
10	2/25/11	{Redacted}	{Redacted}	San Mateo	Power Interruption	Under Investigation	Open
11	3/1/11	{Redacted}	{Redacted}	Oroville	Inquiry Regarding Appliances Affected	Under Investigation	Open
12	3/3/11	{Redacted}	{Redacted}	Berkeley	Potential Wellington Claim	Under Investigation	Open
13	3/4/11	{Redacted}	{Redacted}	Red Bluff	Power Interruption	Flickering Lights	Closed
14	3/5/11	{Redacted}	{Redacted}	Willows	Meter Clearance	Under Investigation	Open
15	3/7/11	{Redacted}	{Redacted}	Walnut Creek	Meter Clearance	Under Investigation	Open
16	3/8/11	{Redacted}	{Redacted}	Orland	Power Interruption	Breaker keeps tripping	Closed
17	3/10/11	{Redacted}	{Redacted}	Manton	Inquiry Regarding Appliances Affected	Flickering Lights	Closed
18	3/14/11	{Redacted}	{Redacted}	San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
19	3/15/11	{Redacted}	{Redacted}	Monterey	Customer wants Smartmeter Removed	Under Investigation	Open
20	3/15/11	{Redacted}	{Redacted}	San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
21	3/15/11	{Redacted}	{Redacted}	Placerville	Meter Clearance	Under Investigation	Open
22	3/16/11	{Redacted}	{Redacted}	San Francisco	Power Interruption	Under Investigation	Open
23	3/17/11	{Redacted}	{Redacted}	Cloverdale	Customer wants Smartmeter Removed	Under Investigation	Open
24	3/17/11	{Redacted}	{Redacted}	Vacaville	Inquiry Regarding Appliances Affected	RF Interference - Motion Detector	Closed
25	3/20/11	{Redacted}	{Redacted}	Los Molinos	Power Interruption	Partial Power Outage	Closed
26	3/22/11	{Redacted}	{Redacted}	Cameron Park	Meter Clearance	Under Investigation	Open
27	3/23/11	{Redacted}	{Redacted}	Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
28	3/25/11	{Redacted}	{Redacted}	Stockton	Power Interruption	Other	Closed
29	3/26/11	{Redacted}	{Redacted}	Sausalito	Customer wants Smartmeter Removed	Under Investigation	Open
30	3/26/11	{Redacted}	{Redacted}	Middletown	Customer wants Smartmeter Removed	Under Investigation	Open
31	3/28/11	{Redacted}	{Redacted}	Vallejo	Customer wants Smartmeter Removed	Under Investigation	Open
32	3/28/11	{Redacted}	{Redacted}	Red Bluff	Inquiry Regarding Appliances Affected	Breaker keeps tripping	Closed
33	3/29/11	{Redacted}	{Redacted}	Rohnert Park	Customer wants Smartmeter Removed	Under Investigation	Open
34	3/29/11	{Redacted}	{Redacted}	Paradise	Meter / Module Equipment (Mfg.)	Under Investigation	Open
35	3/29/11	{Redacted}	{Redacted}	San Jose	Scheduling Problems	Installer can't get in	Closed
36	3/29/11	{Redacted}	{Redacted}	Pinole	Meter Clearance	Under Investigation	Open
37	3/29/11	{Redacted}	{Redacted}	Mill Valley	Customer wants Smartmeter Removed	Under Investigation	Open
38	3/30/11	{Redacted}	{Redacted}	Napa	Power Interruption	RF Interference - Motion Detector	Closed
39	4/1/11	{Redacted}	{Redacted}	San Francisco	Power Interruption	Under Investigation	Open
40	4/1/11	{Redacted}	{Redacted}	San Francisco	Scheduling Problems	Under Investigation	Open
41	4/1/11	{Redacted}	{Redacted}	Clovis	Inquiry Regarding Appliances Affected	Under Investigation	Open
42	4/1/11	{Redacted}	{Redacted}	Oakland	Inquiry Regarding Appliances Affected	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
43	4/1/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
44	4/4/11			San Francisco	Power Interruption	Other	Closed
45	4/4/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
46	4/5/11			Santa Rosa	Inquiry Regarding Appliances Affected	Under Investigation	Open
47	4/6/11			Novato	Inquiry Regarding Appliances Affected	RF Interference - Motion Detector	Closed
48	4/7/11			San Jose	Inquiry Regarding Appliances Affected	RF Interference - Fan	Closed
49	4/8/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
50	4/10/11			San Francisco	Scheduling Problems	Under Investigation	Open
51	4/11/11			Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
52	4/12/11			Sausalito	Scheduling Problems	Other	Closed
53	4/13/11			Red Bluff	Customer wants Smartmeter Removed	Under Investigation	Open
54	4/15/11			San Francisco	Claims - Appliances	Under Investigation	Open
55	4/15/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
56	4/18/11			Vallejo	Inquiry Regarding Appliances Affected	Under Investigation	Open
57	4/18/11			San Francisco	Power Interruption	Breaker keeps tripping	Closed
58	4/18/11			San Mateo	Power Interruption	Under Investigation	Open
59	4/20/11			San Francisco	Power Interruption	Other	Closed
60	4/22/11			Carmel Valley	Power Interruption	Under Investigation	Open
61	4/22/11			San Francisco	Power Interruption	Under Investigation	Open
62	4/26/11			San Carlos	Meter / Module Equipment (Mfg.)	Under Investigation	Open
63	4/26/11			San Francisco	Meter Clearance	Under Investigation	Open
64	4/27/11			Daly City	Meter Clearance	Under Investigation	Open
65	4/27/11			San Francisco	Power Interruption	Under Investigation	Open
66	4/27/11			Santa Rosa	Meter Clearance	Under Investigation	Open
67	4/28/11			Cloverdale	Meter Clearance	Under Investigation	Open
68	4/28/11			Pinole	Meter Clearance	Under Investigation	Open
69	4/29/11			San Francisco	Power Interruption	Under Investigation	Open
70	5/2/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
71	5/3/11			San Francisco	Power Interruption	Under Investigation	Open
72	5/3/11			Oakland	Scheduling Problems	Under Investigation	Open
73	5/3/11			San Jose	Power Interruption	Under Investigation	Open
74	5/3/11			Napa	Meter / Module Equipment (Mfg.)	Meter/Module Equipment	Closed
75	5/3/11			Manteca	Inquiry Regarding Appliances Affected	Under Investigation	Open
76	5/3/11			Pacifica	Power Interruption	Under Investigation	Open
77	5/3/11			French Camp	Inquiry Regarding Appliances Affected	Under Investigation	Open
78	5/3/11			Oakland	Power Interruption	Under Investigation	Open
79	5/4/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
80	5/4/11			San Francisco	Power Interruption	Under Investigation	Open
81	5/4/11			Richmond	Power Interruption	Under Investigation	Open
82	5/4/11			Menlo Park	Inquiry Regarding Appliances Affected	Under Investigation	Open
83	5/5/11			Alameda	Inquiry Regarding Appliances Affected	Under Investigation	Open
84	5/5/11			San Francisco	Meter Clearance	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
85	5/5/11			Menlo Park	Power Interruption	Under Investigation	Open
86	5/5/11			San Jose	Meter / Module Equipment (Mfg.)	Other	Closed
87	5/6/11			Monterey	Power Interruption	Under Investigation	Open
88	5/6/11			Red Bluff	Power Interruption	Breaker keeps tripping	Closed
89	5/6/11			Vacaville	Inquiry Regarding Appliances Affected	Other	Closed
90	5/10/11			Red Bluff	Meter Clearance	Meter/Module clearance issues	Closed
91	5/10/11			Atwater	Inquiry Regarding Appliances Affected	Under Investigation	Open
92	5/10/11			San Jose	Meter Clearance	Meter blocking access to breaker box	Closed
93	5/11/11			San Francisco	Meter Clearance	Under Investigation	Open
94	5/11/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
95	5/11/11			San Jose	Meter Clearance	Meter/Module clearance issues	Closed
96	5/11/11			Redwood City	Scheduling Problems	Under Investigation	Open
97	5/11/11			Yountville	Customer wants Smartmeter Removed	Under Investigation	Open
98	5/12/11			Crockett	Wellington Installer	Under Investigation	Open
99	5/12/11			Richmond	Power Interruption	Under Investigation	Open
100	5/13/11			Red Bluff	Meter Clearance	Meter/Module clearance issues	Closed
101	5/16/11			Oakland	Meter / Module Equipment (Mfg.)	Under Investigation	Open
102	5/16/11			Fairfield	Power Interruption	RF Interference - Motion Detector	Closed
103	5/18/11			Los Gatos	Inquiry Regarding Appliances Affected	Under Investigation	Open
104	5/18/11			Vacaville	Meter Clearance	Meter/Module clearance issues	Closed
105	5/18/11			Sea Ranch	Wellington Installer	Under Investigation	Open
106	5/18/11			Carmel	Power Interruption	Under Investigation	Open
107	5/18/11			Carmel Valley	Power Interruption	Under Investigation	Open
108	5/18/11			San Pablo	Meter / Module Equipment (Mfg.)	Under Investigation	Open
109	5/18/11			Berkeley	Power Interruption	Under Investigation	Open
110	5/19/11			Pacific Grove	Power Interruption	Under Investigation	Open
111	5/19/11			San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
112	5/19/11			San Francisco	Wellington Installer	Under Investigation	Open
113	5/19/11			San Jose	Power Interruption	Under Investigation	Open
114	5/19/11			Dixon	Inquiry Regarding Appliances Affected	RF Interference - Garage Door	Closed
115	5/21/11			Salinas	Scheduling Problems	Under Investigation	Open
116	5/21/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
117	5/23/11			Berkeley	Meter Clearance	Under Investigation	Open
118	5/23/11			Brentwood	Power Interruption	Under Investigation	Open
119	5/23/11			Carmel	Meter Clearance	Under Investigation	Open
120	5/23/11			Red Bluff	Potential Wellington Claim	Under Investigation	Open
121	5/23/11			Oakland	Power Interruption	Under Investigation	Open
122	5/23/11			Saratoga	Power Interruption	Under Investigation	Open
123	5/24/11			Larkspur	Potential Wellington Claim	Under Investigation	Open
124	5/24/11			Vallejo	Meter Clearance	Under Investigation	Open
125	5/25/11			Fairfield	Wellington Installer	Under Investigation	Open
126	5/26/11			San Francisco	Meter Clearance	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
127	5/26/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
128	5/26/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
129	5/26/11			Pebble Beach	Power Interruption	Under Investigation	Open
130	5/26/11			Sunnyvale	Meter Clearance	Under Investigation	Open
131	5/26/11			Mountain View	Meter Clearance	Under Investigation	Open
132	5/27/11			Seaside	Claims - Appliances	Under Investigation	Open
133	5/27/11			Rodeo	Scheduling Problems	Under Investigation	Open
134	5/27/11			Novato	Wellington Installer	No Reason Provided	Closed
135	5/27/11			Monterey	Inquiry Regarding Appliances Affected	Under Investigation	Open
136	5/27/11			San Lorenzo	Inquiry Regarding Appliances Affected	Under Investigation	Open
137	5/28/11			Clearlake	Wellington Installer	Under Investigation	Open
138	5/29/11			Monterey	Meter Clearance	Under Investigation	Open
139	5/30/11			San Mateo	Wellington Installer	Under Investigation	Open
140	5/31/11			Pacific Grove	Scheduling Problems	Under Investigation	Open
141	5/31/11			Cottonwood	Inquiry Regarding Appliances Affected	Other	Closed
142	5/31/11			Clearlake	Wellington Installer	Under Investigation	Open
143	5/31/11			San Francisco	Scheduling Problems	Under Investigation	Open
144	5/31/11			Martinez	Inquiry Regarding Appliances Affected	Under Investigation	Open
145	5/31/11			Walnut Creek	Claims - Appliances	Under Investigation	Open
146	5/31/11			Seaside	Meter Clearance	Under Investigation	Open
147	6/1/11			San Francisco	Meter Clearance	Under Investigation	Open
148	6/1/11			San Anselmo	Power Interruption	Breaker keeps tripping	Closed
149	6/2/11			Clovis	Other	Other	Closed
150	6/2/11			Murphys	Other	Other	Closed
151	6/2/11			Los Gatos	Power Interruption	Under Investigation	Open
152	6/2/11			Clearlake	Wellington Installer	Under Investigation	Open
153	6/2/11			Jackson	Other	Other	Closed
154	6/2/11			Menlo Park	Other	Other	Closed
155	6/2/11			Escalon	Meter Clearance	Under Investigation	Open
156	6/3/11			San Francisco	Power Interruption	Under Investigation	Open
157	6/3/11			Gerber	Power Interruption	RF Interference - Breaker	Closed
158	6/3/11			San Francisco	Wellington Installer	Under Investigation	Open
159	6/3/11			Carmel	Wellington Installer	Under Investigation	Open
160	6/3/11			San Francisco	Meter Clearance	Under Investigation	Open
161	6/3/11			Suisun	Power Interruption	Meter/Module Equipment	Closed
162	6/3/11			Sausalito	Power Interruption	Under Investigation	Open
163	6/6/11			San Francisco	Wellington Installer	Under Investigation	Open
164	6/6/11			Oakland	Scheduling Problems	Under Investigation	Open
165	6/6/11			Trinidad	Potential Wellington Claim	Under Investigation	Open
166	6/6/11			Oakland	Scheduling Problems	Under Investigation	Open
167	6/7/11			San Jose	Power Interruption	Under Investigation	Open
168	6/7/11			San Francisco	Wellington Installer	Under Investigation	Open

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Color Key	
Closed Since the Last Report	
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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
169	6/8/11			Soledad	Wellington Installer	Under Investigation	Open
170	6/8/11			Carmel Valley	Wellington Installer	Under Investigation	Open
171	6/8/11			Eureka	Wellington Installer	Under Investigation	Open
172	6/8/11			Millbrae	Scheduling Problems	Under Investigation	Open
173	6/8/11			Sausalito	Scheduling Problems	Under Investigation	Open
174	6/9/11			Monterey	Meter Clearance	Under Investigation	Open
175	6/9/11			Richmond	Inquiry Regarding Appliances Affected	Under Investigation	Open
176	6/9/11			Salinas	Meter Clearance	Under Investigation	Open
177	6/9/11			San Francisco	Scheduling Problems	Under Investigation	Open
178	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
179	6/10/11			Benicia	Power Interruption	RF Interference - Alarm/Security System	Closed
180	6/10/11			Greenfield	Wellington Installer	Under Investigation	Open
181	6/10/11			Monterey	Meter Clearance	Under Investigation	Open
182	6/10/11			San Jose	Meter Clearance	Under Investigation	Open
183	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
184	6/10/11			San Francisco	Wellington Installer	Under Investigation	Open
185	6/10/11			Sacramento	Meter Clearance	Meter/Module clearance issues	Closed
186	6/11/11			Santa Maria	Wellington Installer	Under Investigation	Open
187	6/11/11			Martinez	Power Interruption	Under Investigation	Open
188	6/12/11			Gilroy	Inquiry Regarding Appliances Affected	Under Investigation	Open
189	6/13/11			Paradise	Inquiry Regarding Appliances Affected	Under Investigation	Open
190	6/13/11			Los Altos	Wellington Installer	Under Investigation	Open
191	6/13/11			Clearlake	Wellington Installer	Under Investigation	Open
192	6/13/11			Redwood City	Meter Clearance	Under Investigation	Open
193	6/14/11			Albion	Network Equipment	Other	Closed
194	6/14/11			San Jose	Power Interruption	Under Investigation	Open
195	6/14/11			San Jose	Power Interruption	Under Investigation	Open
196	6/14/11			San Francisco	Wellington Installer	Under Investigation	Open
197	6/14/11			San Francisco	Wellington Installer	Under Investigation	Open
198	6/14/11			Monterey	Wellington Installer	Under Investigation	Open
199	6/15/11			Upper Lake	Scheduling Problems	Other	Closed
200	6/15/11			Monterey	Wellington Installer	Under Investigation	Open
201	6/15/11			Fremont	Inquiry Regarding Appliances Affected	Other	Closed
202	6/16/11			Kelseyville	Power Interruption	Other	Closed
203	6/16/11			Fowler	Scheduling Problems	Medical/RF Concerns	Closed
204	6/16/11			Morgan Hill	Wellington Installer	Under Investigation	Open
205	6/16/11			Santa Maria	Wellington Installer	Under Investigation	Open
206	6/16/11			Carmel	Wellington Installer	Under Investigation	Open
207	6/16/11			Nice	Wellington Installer	Under Investigation	Open
208	6/16/11			Brentwood	Inquiry Regarding Appliances Affected	Under Investigation	Open
209	6/16/11			Walnut Creek	Meter Clearance	Meter/Module clearance issues	Closed

Pacific Gas and Electric Company
SmartMeter™ Issues and Complaints Report
High-Bill Complaint Report For Customers With SmartMeter™ Devices*
 July 21, 2011 -- For the Period July 2, 2011 through July 15, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	6/16/11	{Redacted}	{Redacted}	HALF MOON BAY	Closed	Bill is Accurate. Customer states that electric bill has increased by 50% on 6/7/11 bill. Customer initiated service on 03/12/90. Electric SmartMeter (SM) installed 11/19/09. ADU was 14.53kWh in first full billing period after SM install (12/03/09-1/4/10), a 7% decrease from the same billing period in the prior year. For the disputed billing period (5/5/11-6/6/11), about 18.5kWh were consumed on certain days such as 5/13/11, 5/19/11 and 6/03/11. Hourly usage on these days stayed below 1kWh throughout the day except for about 5 hours in which usage reached almost 2kWh/hour. This billing period is 32 days instead of 30 days which could also have contributed to the slight increase in usage. PG&E called the customer 3 times and was not able to contact her, so sent a letter with explanation of investigation with rep's phone number.

*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

- 1 Open Complaints on Last Report
- 1 Open Complaints Closed Since the Last Report
- 0 New Complaints Since the Last Report
- 0 New Complaints Closed Since the Last Report
- 0 New Complaints Open

Pacific Gas and Electric Company
SmartMeter™ Issues and Complaints Report
High-Bill Complaint Report For Customers With SmartMeter™ Devices*
 July 21, 2011 -- For the Period July 2, 2011 through July 15, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	6/16/11	{Redacted}	{Redacted}	HALF MOON BAY	Closed	Bill is Accurate. Customer states that electric bill has increased by 50% on 6/7/11 bill. Customer initiated service on 03/12/90. Electric SmartMeter (SM) installed 11/19/09. ADU was 14.53kWh in first full billing period after SM install (12/03/09-1/4/10), a 7% decrease from the same billing period in the prior year. For the disputed billing period (5/5/11-6/6/11), about 18.5kWh were consumed on certain days such as 5/13/11, 5/19/11 and 6/03/11. Hourly usage on these days stayed below 1kWh throughout the day except for about 5 hours in which usage reached almost 2kWh/hour. This billing period is 32 days instead of 30 days which could also have contributed to the slight increase in usage. PG&E called the customer 3 times and was not able to contact her, so sent a letter with explanation of investigation with rep's phone number.

*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

- 1 Open Complaints on Last Report
- 1 Open Complaints Closed Since the Last Report
- 0 New Complaints Since the Last Report
- 0 New Complaints Closed Since the Last Report
- 0 New Complaints Open