

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

nd Electric Company
 es and Complaints Report
 Installation Issues Report
 d July 16, 2011 through July 22, 2011

| Color Key | |
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| Closed Since the Last Report | |
| New Since the Last Report | |

| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
|-----|-----------|---------------|------------|---------------|---------------------------------------|---|--------|
| 1 | 2/1/11 | {Redacted} | {Redacted} | Bakersfield | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 2 | 2/2/11 | {Redacted} | {Redacted} | San Francisco | Potential Wellington Claim | Under Investigation | Open |
| 3 | 2/4/11 | {Redacted} | {Redacted} | San Jose | Scheduling Problems | Other | Closed |
| 4 | 2/5/11 | {Redacted} | {Redacted} | Sonoma | SmartMeter Customer Communication | Under Investigation | Open |
| 5 | 2/14/11 | {Redacted} | {Redacted} | Santa Cruz | Customer wants Smartmeter Removed | Other | Closed |
| 6 | 2/14/11 | {Redacted} | {Redacted} | Oakland | Power Interruption | Other | Closed |
| 7 | 2/22/11 | {Redacted} | {Redacted} | El Cerrito | Inquiry Regarding Appliances Affected | Damaged Other Household Appliance | Closed |
| 8 | 2/22/11 | {Redacted} | {Redacted} | Berkeley | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 9 | 2/23/11 | {Redacted} | {Redacted} | Campbell | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 10 | 2/25/11 | {Redacted} | {Redacted} | San Mateo | Power Interruption | Radio Frequency concerns | Closed |
| 11 | 3/1/11 | {Redacted} | {Redacted} | Oroville | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 12 | 3/3/11 | {Redacted} | {Redacted} | Berkeley | Potential Wellington Claim | Under Investigation | Open |
| 13 | 3/5/11 | {Redacted} | {Redacted} | Willows | Meter Clearance | Under Investigation | Open |
| 14 | 3/7/11 | {Redacted} | {Redacted} | Walnut Creek | Meter Clearance | Under Investigation | Open |
| 15 | 3/14/11 | {Redacted} | {Redacted} | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 16 | 3/15/11 | {Redacted} | {Redacted} | Monterey | Customer wants Smartmeter Removed | Under Investigation | Open |
| 17 | 3/15/11 | {Redacted} | {Redacted} | San Francisco | Customer wants Smartmeter Removed | Under Investigation | Open |
| 18 | 3/15/11 | {Redacted} | {Redacted} | Placerville | Meter Clearance | Accuracy of Meter | Closed |
| 19 | 3/16/11 | {Redacted} | {Redacted} | San Francisco | Power Interruption | Under Investigation | Open |
| 20 | 3/17/11 | {Redacted} | {Redacted} | Cloverdale | Customer wants Smartmeter Removed | Under Investigation | Open |
| 21 | 3/22/11 | {Redacted} | {Redacted} | Cameron Park | Meter Clearance | Under Investigation | Open |
| 22 | 3/23/11 | {Redacted} | {Redacted} | Novato | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 23 | 3/26/11 | {Redacted} | {Redacted} | Sausalito | Customer wants Smartmeter Removed | Under Investigation | Open |
| 24 | 3/26/11 | {Redacted} | {Redacted} | Middletown | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 25 | 3/28/11 | {Redacted} | {Redacted} | Vallejo | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 26 | 3/29/11 | {Redacted} | {Redacted} | Rohnert Park | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 27 | 3/29/11 | {Redacted} | {Redacted} | Paradise | Meter / Module Equipment (Mfg.) | Other | Closed |
| 28 | 3/29/11 | {Redacted} | {Redacted} | Pinole | Meter Clearance | Under Investigation | Open |
| 29 | 3/29/11 | {Redacted} | {Redacted} | Mill Valley | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 30 | 4/1/11 | {Redacted} | {Redacted} | San Francisco | Power Interruption | Under Investigation | Open |
| 31 | 4/1/11 | {Redacted} | {Redacted} | San Francisco | Scheduling Problems | Under Investigation | Open |
| 32 | 4/1/11 | {Redacted} | {Redacted} | Clovis | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 33 | 4/1/11 | {Redacted} | {Redacted} | Oakland | Inquiry Regarding Appliances Affected | Other | Closed |
| 34 | 4/1/11 | {Redacted} | {Redacted} | San Jose | Inquiry Regarding Appliances Affected | Other | Closed |
| 35 | 4/4/11 | {Redacted} | {Redacted} | San Jose | Inquiry Regarding Appliances Affected | Other | Closed |
| 36 | 4/5/11 | {Redacted} | {Redacted} | Santa Rosa | Inquiry Regarding Appliances Affected | RF Interference - Other appliance | Closed |
| 37 | 4/8/11 | {Redacted} | {Redacted} | Berkeley | Inquiry Regarding Appliances Affected | RF Interference - Alarm/Security System | Closed |
| 38 | 4/10/11 | {Redacted} | {Redacted} | San Francisco | Scheduling Problems | Under Investigation | Open |
| 39 | 4/11/11 | {Redacted} | {Redacted} | Santa Rosa | Customer wants Smartmeter Removed | Under Investigation | Open |
| 40 | 4/13/11 | {Redacted} | {Redacted} | Red Bluff | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 41 | 4/15/11 | {Redacted} | {Redacted} | San Francisco | Claims - Appliances | Under Investigation | Open |
| 42 | 4/15/11 | {Redacted} | {Redacted} | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |

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| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
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| 43 | 4/18/11 | | | Vallejo | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 44 | 4/18/11 | | | San Mateo | Power Interruption | Under Investigation | Open |
| 45 | 4/22/11 | | | Carmel Valley | Power Interruption | Breaker keeps tripping | Closed |
| 46 | 4/22/11 | | | San Francisco | Power Interruption | Under Investigation | Open |
| 47 | 4/26/11 | | | San Carlos | Meter / Module Equipment (Mfg.) | Other | Closed |
| 48 | 4/26/11 | | | San Francisco | Meter Clearance | Other | Closed |
| 49 | 4/27/11 | | | Daly City | Meter Clearance | Under Investigation | Open |
| 50 | 4/27/11 | | | San Francisco | Power Interruption | Other | Closed |
| 51 | 4/27/11 | | | Santa Rosa | Meter Clearance | Under Investigation | Open |
| 52 | 4/28/11 | | | Cloverdale | Meter Clearance | Under Investigation | Open |
| 53 | 4/28/11 | | | Pinole | Meter Clearance | Under Investigation | Open |
| 54 | 4/29/11 | | | San Francisco | Power Interruption | Under Investigation | Open |
| 55 | 5/2/11 | | | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 56 | 5/3/11 | | | San Francisco | Power Interruption | Other | Closed |
| 57 | 5/3/11 | | | Oakland | Scheduling Problems | Other | Closed |
| 58 | 5/3/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 59 | 5/3/11 | | | Manteca | Inquiry Regarding Appliances Affected | Other | Closed |
| 60 | 5/3/11 | | | Pacifica | Power Interruption | Under Investigation | Open |
| 61 | 5/3/11 | | | French Camp | Inquiry Regarding Appliances Affected | Damaged Television | Closed |
| 62 | 5/3/11 | | | Oakland | Power Interruption | Under Investigation | Open |
| 63 | 5/4/11 | | | Berkeley | Inquiry Regarding Appliances Affected | Other | Closed |
| 64 | 5/4/11 | | | San Francisco | Power Interruption | Under Investigation | Open |
| 65 | 5/4/11 | | | Richmond | Power Interruption | Hi/Low Voltage | Closed |
| 66 | 5/4/11 | | | Menlo Park | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 67 | 5/5/11 | | | Alameda | Inquiry Regarding Appliances Affected | Damaged Other Household Appliance: | Closed |
| 68 | 5/5/11 | | | San Francisco | Meter Clearance | Under Investigation | Open |
| 69 | 5/5/11 | | | Menlo Park | Power Interruption | Under Investigation | Open |
| 70 | 5/6/11 | | | Monterey | Power Interruption | Under Investigation | Open |
| 71 | 5/10/11 | | | Atwater | Inquiry Regarding Appliances Affected | Damaged Other Household Appliance: | Closed |
| 72 | 5/11/11 | | | San Francisco | Meter Clearance | Under Investigation | Open |
| 73 | 5/11/11 | | | San Jose | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 74 | 5/11/11 | | | Redwood City | Scheduling Problems | Under Investigation | Open |
| 75 | 5/11/11 | | | Yountville | Customer wants Smartmeter Removed | Under Investigation | Open |
| 76 | 5/12/11 | | | Crockett | Wellington Installer | Under Investigation | Open |
| 77 | 5/12/11 | | | Richmond | Power Interruption | Other | Closed |
| 78 | 5/16/11 | | | Oakland | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 79 | 5/18/11 | | | Los Gatos | Inquiry Regarding Appliances Affected | Other | Closed |
| 80 | 5/18/11 | | | Sea Ranch | Wellington Installer | Under Investigation | Open |
| 81 | 5/18/11 | | | Carmel | Power Interruption | RF Interference - Motion Detector | Closed |
| 82 | 5/18/11 | | | Carmel Valley | Power Interruption | Partial Power Outage | Closed |
| 83 | 5/18/11 | | | San Pablo | Meter / Module Equipment (Mfg.) | Other | Closed |
| 84 | 5/18/11 | | | Berkeley | Power Interruption | Other | Closed |

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| 85 | 5/19/11 | | | Pacific Grove | Power Interruption | Under Investigation | Open |
| 86 | 5/19/11 | | | San Jose | Meter / Module Equipment (Mfg.) | Other | Closed |
| 87 | 5/19/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 88 | 5/19/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 89 | 5/21/11 | | | Salinas | Scheduling Problems | Unable to complete | Closed |
| 90 | 5/21/11 | | | San Jose | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 91 | 5/23/11 | | | Berkeley | Meter Clearance | Under Investigation | Open |
| 92 | 5/23/11 | | | Brentwood | Power Interruption | Under Investigation | Open |
| 93 | 5/23/11 | | | Carmel | Meter Clearance | Meter/Module clearance issues | Closed |
| 94 | 5/23/11 | | | Red Bluff | Potential Wellington Claim | Under Investigation | Open |
| 95 | 5/23/11 | | | Oakland | Power Interruption | Other | Closed |
| 96 | 5/23/11 | | | Saratoga | Power Interruption | Under Investigation | Open |
| 97 | 5/24/11 | | | Larkspur | Potential Wellington Claim | Under Investigation | Open |
| 98 | 5/24/11 | | | Vallejo | Meter Clearance | Under Investigation | Open |
| 99 | 5/25/11 | | | Fairfield | Wellington Installer | Under Investigation | Open |
| 100 | 5/26/11 | | | San Francisco | Meter Clearance | Meter/Module clearance issues | Closed |
| 101 | 5/26/11 | | | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 102 | 5/26/11 | | | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 103 | 5/26/11 | | | Pebble Beach | Power Interruption | Partial Power Outage | Closed |
| 104 | 5/26/11 | | | Sunnyvale | Meter Clearance | Under Investigation | Open |
| 105 | 5/26/11 | | | Mountain View | Meter Clearance | Under Investigation | Open |
| 106 | 5/27/11 | | | Seaside | Claims - Appliances | RF Interference - Other appliance | Closed |
| 107 | 5/27/11 | | | Rodeo | Scheduling Problems | Unable to complete | Closed |
| 108 | 5/27/11 | | | Monterey | Inquiry Regarding Appliances Affected | RF Interference - Computer | Closed |
| 109 | 5/27/11 | | | San Lorenzo | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 110 | 5/28/11 | | | Clearlake | Wellington Installer | Under Investigation | Open |
| 111 | 5/29/11 | | | Monterey | Meter Clearance | Meter/Module clearance issues | Closed |
| 112 | 5/30/11 | | | San Mateo | Wellington Installer | Under Investigation | Open |
| 113 | 5/31/11 | | | Pacific Grove | Scheduling Problems | Under Investigation | Open |
| 114 | 5/31/11 | | | Clearlake | Wellington Installer | Under Investigation | Open |
| 115 | 5/31/11 | | | San Francisco | Scheduling Problems | Under Investigation | Open |
| 116 | 5/31/11 | | | Martinez | Inquiry Regarding Appliances Affected | Other | Closed |
| 117 | 5/31/11 | | | Walnut Creek | Claims - Appliances | RF Interference - Garage Door Opene | Closed |
| 118 | 5/31/11 | | | Seaside | Meter Clearance | Under Investigation | Open |
| 119 | 6/1/11 | | | San Francisco | Meter Clearance | Under Investigation | Open |
| 120 | 6/2/11 | | | Los Gatos | Power Interruption | Under Investigation | Open |
| 121 | 6/2/11 | | | Clearlake | Wellington Installer | Under Investigation | Open |
| 122 | 6/2/11 | | | Escalon | Meter Clearance | Under Investigation | Open |
| 123 | 6/3/11 | | | San Francisco | Power Interruption | Under Investigation | Open |
| 124 | 6/3/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 125 | 6/3/11 | | | Carmel | Wellington Installer | Under Investigation | Open |
| 126 | 6/3/11 | | | San Francisco | Meter Clearance | Under Investigation | Open |

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| 127 | 6/3/11 | | | Sausalito | Power Interruption | Other | Closed |
| 128 | 6/6/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 129 | 6/6/11 | | | Oakland | Scheduling Problems | Under Investigation | Open |
| 130 | 6/6/11 | | | Trinidad | Potential Wellington Claim | Under Investigation | Open |
| 131 | 6/6/11 | | | Oakland | Scheduling Problems | Unable to complete | Closed |
| 132 | 6/7/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 133 | 6/7/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 134 | 6/8/11 | | | Soledad | Wellington Installer | Under Investigation | Open |
| 135 | 6/8/11 | | | Carmel Valley | Wellington Installer | Under Investigation | Open |
| 136 | 6/8/11 | | | Eureka | Wellington Installer | Under Investigation | Open |
| 137 | 6/8/11 | | | Millbrae | Scheduling Problems | Under Investigation | Open |
| 138 | 6/8/11 | | | Sausalito | Scheduling Problems | Other | Closed |
| 139 | 6/9/11 | | | Monterey | Meter Clearance | Under Investigation | Open |
| 140 | 6/9/11 | | | Richmond | Inquiry Regarding Appliances Affected | RF Interference - Alarm/Security System | Closed |
| 141 | 6/9/11 | | | Salinas | Meter Clearance | Under Investigation | Open |
| 142 | 6/9/11 | | | San Francisco | Scheduling Problems | Under Investigation | Open |
| 143 | 6/10/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 144 | 6/10/11 | | | Greenfield | Wellington Installer | Under Investigation | Open |
| 145 | 6/10/11 | | | Monterey | Meter Clearance | Under Investigation | Open |
| 146 | 6/10/11 | | | San Jose | Meter Clearance | Under Investigation | Open |
| 147 | 6/10/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 148 | 6/10/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 149 | 6/11/11 | | | Santa Maria | Wellington Installer | Under Investigation | Open |
| 150 | 6/11/11 | | | Martinez | Power Interruption | Hi/Low Voltage | Closed |
| 151 | 6/12/11 | | | Gilroy | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 152 | 6/13/11 | | | Paradise | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 153 | 6/13/11 | | | Los Altos | Wellington Installer | Under Investigation | Open |
| 154 | 6/13/11 | | | Clearlake | Wellington Installer | Under Investigation | Open |
| 155 | 6/13/11 | | | Redwood City | Meter Clearance | Other | Closed |
| 156 | 6/14/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 157 | 6/14/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 158 | 6/14/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 159 | 6/14/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 160 | 6/14/11 | | | Monterey | Wellington Installer | Under Investigation | Open |
| 161 | 6/15/11 | | | Monterey | Wellington Installer | Under Investigation | Open |
| 162 | 6/16/11 | | | Morgan Hill | Wellington Installer | Under Investigation | Open |
| 163 | 6/16/11 | | | Santa Maria | Wellington Installer | Under Investigation | Open |
| 164 | 6/16/11 | | | Carmel | Wellington Installer | Under Investigation | Open |
| 165 | 6/16/11 | | | Nice | Wellington Installer | Under Investigation | Open |
| 166 | 6/16/11 | | | Brentwood | Inquiry Regarding Appliances Affected | RF Interference - Internet/Cable | Closed |
| 167 | 6/16/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 168 | 6/17/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |

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| 169 | 6/17/11 | | | San Francisco | Inquiry Regarding Appliances Affected | RF Interference - Internet/Cable | Closed |
| 170 | 6/17/11 | | | Carmel | Wellington Installer | Under Investigation | Open |
| 171 | 6/17/11 | | | Solvang | Wellington Installer | Under Investigation | Open |
| 172 | 6/19/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 173 | 6/19/11 | | | Clovis | Scheduling Problems | Under Investigation | Open |
| 174 | 6/20/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 175 | 6/20/11 | | | San Francisco | Potential Wellington Claim | Under Investigation | Open |
| 176 | 6/20/11 | | | Sacramento | Meter Clearance | Meter/Module creating a hazard | Closed |
| 177 | 6/20/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 178 | 6/20/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 179 | 6/20/11 | | | San Francisco | Potential Wellington Claim | Under Investigation | Open |
| 180 | 6/20/11 | | | Pleasanton | Claims - Appliances | RF Interference - Garage Door Opene | Closed |
| 181 | 6/20/11 | | | Pleasant Hill | Inquiry Regarding Appliances Affected | Other | Closed |
| 182 | 6/21/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 183 | 6/21/11 | | | Grass Valley | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 184 | 6/21/11 | | | Carmel | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 185 | 6/21/11 | | | San Francisco | Power Interruption | Other | Closed |
| 186 | 6/21/11 | | | Los Gatos | Meter Clearance | Under Investigation | Open |
| 187 | 6/21/11 | | | San Francisco | Potential Wellington Claim | Under Investigation | Open |
| 188 | 6/22/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 189 | 6/22/11 | | | Bakersfield | Power Interruption | Under Investigation | Open |
| 190 | 6/22/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 191 | 6/23/11 | | | Carmel | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 192 | 6/24/11 | | | San Francisco | Potential Wellington Claim | Under Investigation | Open |
| 193 | 6/24/11 | | | Pebble Beach | Meter Clearance | Under Investigation | Open |
| 194 | 6/24/11 | | | San Mateo | Meter Clearance | Under Investigation | Open |
| 195 | 6/24/11 | | | Morgan Hill | Meter Clearance | Under Investigation | Open |
| 196 | 6/24/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 197 | 6/25/11 | | | Carmel | Power Interruption | Under Investigation | Open |
| 198 | 6/25/11 | | | Carmel | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 199 | 6/26/11 | | | Santa Rosa | Wellington Installer | Under Investigation | Open |
| 200 | 6/26/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 201 | 6/27/11 | | | Byron | Power Interruption | Under Investigation | Open |
| 202 | 6/27/11 | | | Santa Maria | Potential Wellington Claim | Under Investigation | Open |
| 203 | 6/27/11 | | | Clearlake Oaks | Wellington Installer | Under Investigation | Open |
| 204 | 6/27/11 | | | San Jose | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 205 | 6/27/11 | | | Carmel | Meter Clearance | Under Investigation | Open |
| 206 | 6/27/11 | | | Arcata | Wellington Installer | Under Investigation | Open |
| 207 | 6/27/11 | | | Fremont | Wellington Installer | Under Investigation | Open |
| 208 | 6/27/11 | | | Richmond | Meter Clearance | Meter/Module clearance issues | Closed |
| 209 | 6/27/11 | | | Newark | Power Interruption | Under Investigation | Open |
| 210 | 6/27/11 | | | San Francisco | Power Interruption | Under Investigation | Open |

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| 211 | 6/28/11 | | | San Francisco | Power Interruption | Under Investigation | Open |
| 212 | 6/28/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 213 | 6/29/11 | | | San Jose | Claims - Appliances | Under Investigation | Open |
| 214 | 6/29/11 | | | Dixon | Claims - Appliances | RF Interference - Garage Door Opene | Closed |
| 215 | 6/29/11 | | | Concord | Scheduling Problems | Under Investigation | Open |
| 216 | 6/29/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 217 | 6/30/11 | | | Red Bluff | Inquiry Regarding Appliances Affected | Other | Closed |
| 218 | 6/30/11 | | | Brisbane | Meter Clearance | Under Investigation | Open |
| 219 | 6/30/11 | | | Monterey | Wellington Installer | Under Investigation | Open |
| 220 | 7/1/11 | | | Vacaville | Claims - Appliances | Under Investigation | Open |
| 221 | 7/1/11 | | | Carmel | Potential Wellington Claim | Under Investigation | Open |
| 222 | 7/1/11 | | | San Francisco | Potential Wellington Claim | Under Investigation | Open |
| 223 | 7/1/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 224 | 7/1/11 | | | Los Gatos | Wellington Installer | Under Investigation | Open |
| 225 | 7/2/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 226 | 7/2/11 | | | San Francisco | Potential Wellington Claim | Under Investigation | Open |
| 227 | 7/5/11 | | | Pacific Grove | Scheduling Problems | Medical Concerns | Closed |
| 228 | 7/5/11 | | | Santa Maria | Inquiry Regarding Appliances Affected | Other | Closed |
| 229 | 7/5/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 230 | 7/5/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 231 | 7/6/11 | | | Pacific Grove | Meter Clearance | Under Investigation | Open |
| 232 | 7/6/11 | | | San Francisco | Scheduling Problems | No Reason Provided | Closed |
| 233 | 7/6/11 | | | San Francisco | Scheduling Problems | Under Investigation | Open |
| 234 | 7/6/11 | | | San Mateo | Meter Clearance | Meter/Module creating a hazard | Closed |
| 235 | 7/7/11 | | | Pebble Beach | Power Interruption | Under Investigation | Open |
| 236 | 7/7/11 | | | Clearlake Oaks | Scheduling Problems | Other | Closed |
| 237 | 7/7/11 | | | Woodside | Power Interruption | Medical/RF Concerns | Closed |
| 238 | 7/7/11 | | | San Francisco | Power Interruption | Under Investigation | Open |
| 239 | 7/7/11 | | | Carmel | Claims - Appliances | Under Investigation | Open |
| 240 | 7/7/11 | | | Santa Cruz | Scheduling Problems | No Reason Provided | Closed |
| 241 | 7/7/11 | | | Watsonville | Scheduling Problems | Medical Concerns | Closed |
| 242 | 7/7/11 | | | Willits | Scheduling Problems | Under Investigation | Open |
| 243 | 7/7/11 | | | Burnt Ranch | Inquiry Regarding Appliances Affected | Other | Closed |
| 244 | 7/7/11 | | | Los Osos | Wellington Installer | Under Investigation | Open |
| 245 | 7/8/11 | | | San Jose | Claims - Appliances | RF Interference - Phone | Closed |
| 246 | 7/8/11 | | | San Francisco | Scheduling Problems | Under Investigation | Open |
| 247 | 7/8/11 | | | Cupertino | Claims - Appliances | Under Investigation | Open |
| 248 | 7/8/11 | | | San Luis Obispo | Wellington Installer | Under Investigation | Open |
| 249 | 7/10/11 | | | San Anselmo | Scheduling Problems | Installer missed appointment | Closed |
| 250 | 7/11/11 | | | Los Gatos | Claims - Appliances | Under Investigation | Open |
| 251 | 7/11/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 252 | 7/11/11 | | | Lower Lake | Power Interruption | Other | Closed |

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| 253 | 7/11/11 | | | San Francisco | Meter / Module Equipment (Mfg.) | Other | Closed |
| 254 | 7/11/11 | | | San Francisco | Meter Clearance | Under Investigation | Open |
| 255 | 7/11/11 | | | Corte Madera | Claims - Appliances | Other | Closed |
| 256 | 7/11/11 | | | San Francisco | Wellington Installer | No Reason Provided | Closed |
| 257 | 7/11/11 | | | San Jose | Claims - Appliances | Under Investigation | Open |
| 258 | 7/12/11 | | | San Francisco | Meter Clearance | Under Investigation | Open |
| 259 | 7/12/11 | | | Santa Cruz | Wellington Installer | Under Investigation | Open |
| 260 | 7/12/11 | | | Santa Cruz | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 261 | 7/12/11 | | | Sonora | Meter Clearance | Under Investigation | Open |
| 262 | 7/12/11 | | | Fremont | Power Interruption | Under Investigation | Open |
| 263 | 7/13/11 | | | Pebble Beach | Power Interruption | Under Investigation | Open |
| 264 | 7/13/11 | | | Watsonville | Wellington Installer | Under Investigation | Open |
| 265 | 7/13/11 | | | Santa Cruz | Claims - Appliances | Under Investigation | Open |
| 266 | 7/13/11 | | | San Francisco | Meter Clearance | Meter/Module clearance issues | Closed |
| 267 | 7/13/11 | | | Pacific Grove | Meter Clearance | Under Investigation | Open |
| 268 | 7/13/11 | | | Pacific Grove | Potential Wellington Claim | Under Investigation | Open |
| 269 | 7/14/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 270 | 7/14/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 271 | 7/14/11 | | | Monterey | Meter Clearance | No Reason Provided | Closed |
| 272 | 7/14/11 | | | San Francisco | Power Interruption | Under Investigation | Open |
| 273 | 7/14/11 | | | Redwood City | Scheduling Problems | Installer can't get in | Closed |
| 274 | 7/14/11 | | | Watsonville | Wellington Installer | Under Investigation | Open |
| 275 | 7/14/11 | | | San Anselmo | Wellington Installer | Under Investigation | Open |
| 276 | 7/14/11 | | | Santa Maria | Wellington Installer | Under Investigation | Open |
| 277 | 7/14/11 | | | San Francisco | SmartMeter Customer Communication | Other | Closed |
| 278 | 7/15/11 | | | San Jose | Claims - Appliances | Under Investigation | Open |
| 279 | 7/15/11 | | | San Francisco | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 280 | 7/15/11 | | | Woodside | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 281 | 7/15/11 | | | Los Osos | Claims - Appliances | RF Interference - Other appliance | Closed |
| 282 | 7/15/11 | | | San Francisco | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 283 | 7/15/11 | | | San Francisco | Claims - Appliances | RF Interference - Other appliance | Closed |
| 284 | 7/15/11 | | | Carmel | Claims - Appliances | Under Investigation | Open |
| 285 | 7/15/11 | | | Paso Robles | Wellington Installer | Under Investigation | Open |
| 286 | 7/16/11 | | | Albion | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 287 | 7/16/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 288 | 7/16/11 | | | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 289 | 7/16/11 | | | Capitola | Customer Denies Access | Accuracy of Meter | Closed |
| 290 | 7/16/11 | | | Caspar | Customer Denies Access | No Reason Provided | Closed |
| 291 | 7/16/11 | | | Corte Madera | Customer Denies Access | No Reason Provided | Closed |
| 292 | 7/16/11 | | | Felton | Customer Denies Access | No Reason Provided | Closed |
| 293 | 7/16/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 294 | 7/16/11 | | | Gualala | Customer Denies Access | Medical Concerns | Closed |

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| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
|-----|-----------|---------------|---------|-----------------|------------------------|-------------------------------|--------|
| 295 | 7/16/11 | | | Gualala | Customer Denies Access | Medical Concerns | Closed |
| 296 | 7/16/11 | | | Gualala | Customer Denies Access | No Reason Provided | Closed |
| 297 | 7/16/11 | | | Lompoc | Customer Denies Access | No Reason Provided | Closed |
| 298 | 7/16/11 | | | Lompoc | Customer Denies Access | RF/EMF Concerns | Closed |
| 299 | 7/16/11 | | | Mendocino | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 300 | 7/16/11 | | | Mendocino | Customer Denies Access | Medical Concerns | Closed |
| 301 | 7/16/11 | | | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 302 | 7/16/11 | | | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 303 | 7/16/11 | | | Point Arena | Customer Denies Access | Medical Concerns | Closed |
| 304 | 7/16/11 | | | Point Arena | Customer Denies Access | Medical Concerns | Closed |
| 305 | 7/16/11 | | | Point Arena | Customer Denies Access | Medical Concerns | Closed |
| 306 | 7/16/11 | | | Point Arena | Customer Denies Access | RF/EMF Concerns | Closed |
| 307 | 7/16/11 | | | Point Arena | Customer Denies Access | RF/EMF Concerns | Closed |
| 308 | 7/16/11 | | | Redwood Valley | Customer Denies Access | Medical Concerns | Closed |
| 309 | 7/16/11 | | | Salinas | Meter Clearance | Under Investigation | Open |
| 310 | 7/16/11 | | | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 311 | 7/16/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 312 | 7/16/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 313 | 7/16/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 314 | 7/16/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 315 | 7/16/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 316 | 7/16/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 317 | 7/16/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 318 | 7/16/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 319 | 7/16/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 320 | 7/16/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 321 | 7/16/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 322 | 7/16/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 323 | 7/16/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 324 | 7/16/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 325 | 7/16/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 326 | 7/16/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 327 | 7/16/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 328 | 7/16/11 | | | San Lorenzo | Customer Denies Access | Medical Concerns | Closed |
| 329 | 7/16/11 | | | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 330 | 7/16/11 | | | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 331 | 7/16/11 | | | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 332 | 7/16/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 333 | 7/16/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 334 | 7/16/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 335 | 7/16/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 336 | 7/16/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |

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| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
|-----|-----------|---------------|---------|--------------|-----------------------------------|-----------------------------|--------|
| 337 | 7/16/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 338 | 7/16/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 339 | 7/16/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 340 | 7/16/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 341 | 7/16/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 342 | 7/16/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 343 | 7/16/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 344 | 7/16/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 345 | 7/16/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 346 | 7/16/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 347 | 7/16/11 | | | Santa Ynez | Customer Denies Access | No Reason Provided | Closed |
| 348 | 7/16/11 | | | Solvang | Customer Denies Access | No Reason Provided | Closed |
| 349 | 7/16/11 | | | Watsonville | Customer Denies Access | Accuracy of Meter | Closed |
| 350 | 7/16/11 | | | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 351 | 7/16/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 352 | 7/16/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 353 | 7/16/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 354 | 7/16/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 355 | 7/16/11 | | | Willits | Customer Denies Access | Accuracy of Meter | Closed |
| 356 | 7/16/11 | | | Willits | Customer Denies Access | Concerns from Media Reports | Closed |
| 357 | 7/16/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 358 | 7/16/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 359 | 7/16/11 | | | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 360 | 7/16/11 | | | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 361 | 7/16/11 | | | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 362 | 7/16/11 | | | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 363 | 7/17/11 | | | Albion | Customer Denies Access | No Reason Provided | Closed |
| 364 | 7/17/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 365 | 7/17/11 | | | Caspar | Customer Denies Access | Medical Concerns | Closed |
| 366 | 7/17/11 | | | Forestville | Power Interruption | Under Investigation | Open |
| 367 | 7/17/11 | | | Fort Bragg | Customer Denies Access | Privacy Concerns | Closed |
| 368 | 7/17/11 | | | Fort Bragg | Customer Denies Access | RF/EMF Concerns | Closed |
| 369 | 7/17/11 | | | Gualala | Customer Denies Access | Medical Concerns | Closed |
| 370 | 7/17/11 | | | Gualala | Customer Denies Access | No Reason Provided | Closed |
| 371 | 7/17/11 | | | Little River | Customer Denies Access | RF/EMF Concerns | Closed |
| 372 | 7/17/11 | | | Mendocino | Customer Denies Access | Medical Concerns | Closed |
| 373 | 7/17/11 | | | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 374 | 7/17/11 | | | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 375 | 7/17/11 | | | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 376 | 7/17/11 | | | Monterey | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 377 | 7/17/11 | | | Point Arena | Customer Denies Access | RF/EMF Concerns | Closed |
| 378 | 7/17/11 | | | San Anselmo | Customer Denies Access | No Reason Provided | Closed |

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| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
|-----|-----------|---------------|---------|-----------------|------------------------|-----------------------------|--------|
| 379 | 7/17/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 380 | 7/17/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 381 | 7/17/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 382 | 7/17/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 383 | 7/17/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 384 | 7/17/11 | | | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 385 | 7/17/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 386 | 7/17/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 387 | 7/17/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 388 | 7/17/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 389 | 7/17/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 390 | 7/17/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 391 | 7/17/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 392 | 7/17/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 393 | 7/17/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 394 | 7/17/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 395 | 7/17/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 396 | 7/17/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 397 | 7/17/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 398 | 7/17/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 399 | 7/17/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 400 | 7/17/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 401 | 7/17/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 402 | 7/17/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 403 | 7/17/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 404 | 7/17/11 | | | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 405 | 7/17/11 | | | San Rafael | Customer Denies Access | No Reason Provided | Closed |
| 406 | 7/17/11 | | | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 407 | 7/17/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 408 | 7/17/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 409 | 7/17/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 410 | 7/17/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 411 | 7/17/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 412 | 7/17/11 | | | Scotts Valley | Customer Denies Access | No Reason Provided | Closed |
| 413 | 7/17/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 414 | 7/17/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 415 | 7/17/11 | | | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 416 | 7/18/11 | | | Albion | Customer Denies Access | RF/EMF Concerns | Closed |
| 417 | 7/18/11 | | | Annapolis | Customer Denies Access | Medical Concerns | Closed |
| 418 | 7/18/11 | | | Aptos | Customer Denies Access | Concerns from Media Reports | Closed |
| 419 | 7/18/11 | | | Aptos | Customer Denies Access | Concerns from Media Reports | Closed |
| 420 | 7/18/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |

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|-----|-----------|---------------|---------|--------------|------------------------|-----------------------------|--------|
| 421 | 7/18/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 422 | 7/18/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 423 | 7/18/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 424 | 7/18/11 | | | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 425 | 7/18/11 | | | Berkeley | Customer Denies Access | No Reason Provided | Closed |
| 426 | 7/18/11 | | | Boonville | Customer Denies Access | No Reason Provided | Closed |
| 427 | 7/18/11 | | | Boonville | Customer Denies Access | Other | Closed |
| 428 | 7/18/11 | | | Campbell | Customer Denies Access | No Reason Provided | Closed |
| 429 | 7/18/11 | | | Capitola | Customer Denies Access | Accuracy of Meter | Closed |
| 430 | 7/18/11 | | | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 431 | 7/18/11 | | | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 432 | 7/18/11 | | | Carmel | Customer Denies Access | No Reason Provided | Closed |
| 433 | 7/18/11 | | | Carmel | Customer Denies Access | RF/EMF Concerns | Closed |
| 434 | 7/18/11 | | | Danville | Meter Clearance | Under Investigation | Open |
| 435 | 7/18/11 | | | Felton | Customer Denies Access | No Reason Provided | Closed |
| 436 | 7/18/11 | | | Fort Bragg | Customer Denies Access | Medical Concerns | Closed |
| 437 | 7/18/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 438 | 7/18/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 439 | 7/18/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 440 | 7/18/11 | | | Fort Bragg | Customer Denies Access | Other | Closed |
| 441 | 7/18/11 | | | Fort Bragg | Customer Denies Access | RF/EMF Concerns | Closed |
| 442 | 7/18/11 | | | Fort Bragg | Customer Denies Access | RF/EMF Concerns | Closed |
| 443 | 7/18/11 | | | Fort Bragg | Customer Denies Access | RF/EMF Concerns | Closed |
| 444 | 7/18/11 | | | Fort Bragg | Customer Denies Access | RF/EMF Concerns | Closed |
| 445 | 7/18/11 | | | Freedom | Customer Denies Access | No Reason Provided | Closed |
| 446 | 7/18/11 | | | Gualala | Customer Denies Access | Concerns from Media Reports | Closed |
| 447 | 7/18/11 | | | Gualala | Customer Denies Access | Medical Concerns | Closed |
| 448 | 7/18/11 | | | Gualala | Customer Denies Access | Medical Concerns | Closed |
| 449 | 7/18/11 | | | Gualala | Customer Denies Access | Medical Concerns | Closed |
| 450 | 7/18/11 | | | Gualala | Customer Denies Access | No Reason Provided | Closed |
| 451 | 7/18/11 | | | Gualala | Customer Denies Access | No Reason Provided | Closed |
| 452 | 7/18/11 | | | Gualala | Customer Denies Access | No Reason Provided | Closed |
| 453 | 7/18/11 | | | Gualala | Customer Denies Access | No Reason Provided | Closed |
| 454 | 7/18/11 | | | Gualala | Customer Denies Access | Privacy Concerns | Closed |
| 455 | 7/18/11 | | | Kelseyville | Customer Denies Access | No Reason Provided | Closed |
| 456 | 7/18/11 | | | Little River | Customer Denies Access | Accuracy of Meter | Closed |
| 457 | 7/18/11 | | | Little River | Customer Denies Access | Medical Concerns | Closed |
| 458 | 7/18/11 | | | Little River | Customer Denies Access | Medical Concerns | Closed |
| 459 | 7/18/11 | | | Little River | Customer Denies Access | Medical Concerns | Closed |
| 460 | 7/18/11 | | | Livermore | Customer Denies Access | Medical Concerns | Closed |
| 461 | 7/18/11 | | | Mendocino | Customer Denies Access | No Reason Provided | Closed |
| 462 | 7/18/11 | | | Mendocino | Customer Denies Access | No Reason Provided | Closed |

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| 463 | 7/18/11 | | | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 464 | 7/18/11 | | | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 465 | 7/18/11 | | | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 466 | 7/18/11 | | | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 467 | 7/18/11 | | | Mokelumne Hill | Network Equipment | Other | Closed |
| 468 | 7/18/11 | | | Moss Landing | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 469 | 7/18/11 | | | Navarro | Customer Denies Access | Medical Concerns | Closed |
| 470 | 7/18/11 | | | Nice | Customer Denies Access | No Reason Provided | Closed |
| 471 | 7/18/11 | | | Oakland | Customer Denies Access | Medical Concerns | Closed |
| 472 | 7/18/11 | | | Placerville | Customer Denies Access | No Reason Provided | Closed |
| 473 | 7/18/11 | | | Point Arena | Customer Denies Access | Medical Concerns | Closed |
| 474 | 7/18/11 | | | Point Arena | Customer Denies Access | Medical Concerns | Closed |
| 475 | 7/18/11 | | | Point Arena | Customer Denies Access | No Reason Provided | Closed |
| 476 | 7/18/11 | | | Point Arena | Customer Denies Access | No Reason Provided | Closed |
| 477 | 7/18/11 | | | Point Arena | Customer Denies Access | No Reason Provided | Closed |
| 478 | 7/18/11 | | | Point Arena | Customer Denies Access | Other | Closed |
| 479 | 7/18/11 | | | Salinas | Customer Denies Access | Medical Concerns | Closed |
| 480 | 7/18/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 481 | 7/18/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 482 | 7/18/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 483 | 7/18/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 484 | 7/18/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 485 | 7/18/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 486 | 7/18/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 487 | 7/18/11 | | | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 488 | 7/18/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 489 | 7/18/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 490 | 7/18/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 491 | 7/18/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 492 | 7/18/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 493 | 7/18/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 494 | 7/18/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 495 | 7/18/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 496 | 7/18/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 497 | 7/18/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 498 | 7/18/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 499 | 7/18/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 500 | 7/18/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 501 | 7/18/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 502 | 7/18/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 503 | 7/18/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 504 | 7/18/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |

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| 505 | 7/18/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 506 | 7/18/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 507 | 7/18/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 508 | 7/18/11 | | | San Francisco | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 509 | 7/18/11 | | | San Jose | Customer Denies Access | Accuracy of Meter | Closed |
| 510 | 7/18/11 | | | San Jose | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 511 | 7/18/11 | | | San Luis Obispo | Customer Denies Access | Concerns from Media Reports | Closed |
| 512 | 7/18/11 | | | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 513 | 7/18/11 | | | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 514 | 7/18/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 515 | 7/18/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 516 | 7/18/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 517 | 7/18/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 518 | 7/18/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 519 | 7/18/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 520 | 7/18/11 | | | San Luis Obispo | Customer Denies Access | Privacy Concerns | Closed |
| 521 | 7/18/11 | | | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 522 | 7/18/11 | | | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 523 | 7/18/11 | | | San Pablo | Customer Denies Access | No Reason Provided | Closed |
| 524 | 7/18/11 | | | San Rafael | Power Interruption | Under Investigation | Open |
| 525 | 7/18/11 | | | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 526 | 7/18/11 | | | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 527 | 7/18/11 | | | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 528 | 7/18/11 | | | Santa Cruz | Customer Denies Access | Concerns from Media Reports | Closed |
| 529 | 7/18/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 530 | 7/18/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 531 | 7/18/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 532 | 7/18/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 533 | 7/18/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 534 | 7/18/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 535 | 7/18/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 536 | 7/18/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 537 | 7/18/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 538 | 7/18/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 539 | 7/18/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 540 | 7/18/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 541 | 7/18/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 542 | 7/18/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 543 | 7/18/11 | | | Santa Cruz | Customer Denies Access | Other | Closed |
| 544 | 7/18/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 545 | 7/18/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 546 | 7/18/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |

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| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
|-----|-----------|---------------|---------|----------------|-----------------------------------|----------------------|--------|
| 547 | 7/18/11 | | | Santa Cruz | Wellington Installer | Under Investigation | Open |
| 548 | 7/18/11 | | | Santa Maria | Power Interruption | Partial Power Outage | Closed |
| 549 | 7/18/11 | | | Sausalito | Customer Denies Access | No Reason Provided | Closed |
| 550 | 7/18/11 | | | Scotts Valley | Customer Denies Access | Medical Concerns | Closed |
| 551 | 7/18/11 | | | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 552 | 7/18/11 | | | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 553 | 7/18/11 | | | Soquel | Customer Denies Access | RF/EMF Concerns | Closed |
| 554 | 7/18/11 | | | Stewarts Point | Customer Denies Access | Accuracy of Meter | Closed |
| 555 | 7/18/11 | | | Taylorsville | Customer Denies Access | Accuracy of Meter | Closed |
| 556 | 7/18/11 | | | Tiburon | Customer Denies Access | No Reason Provided | Closed |
| 557 | 7/18/11 | | | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 558 | 7/18/11 | | | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 559 | 7/18/11 | | | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 560 | 7/18/11 | | | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 561 | 7/18/11 | | | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 562 | 7/18/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 563 | 7/18/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 564 | 7/18/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 565 | 7/18/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 566 | 7/18/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 567 | 7/18/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 568 | 7/18/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 569 | 7/18/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 570 | 7/18/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 571 | 7/18/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 572 | 7/18/11 | | | Watsonville | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 573 | 7/18/11 | | | Westport | Customer Denies Access | No Reason Provided | Closed |
| 574 | 7/18/11 | | | Westport | Customer Denies Access | No Reason Provided | Closed |
| 575 | 7/18/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 576 | 7/18/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 577 | 7/18/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 578 | 7/18/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 579 | 7/18/11 | | | Willits | Customer Denies Access | Other | Closed |
| 580 | 7/18/11 | | | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 581 | 7/18/11 | | | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 582 | 7/19/11 | | | Alameda | Customer Denies Access | No Reason Provided | Closed |
| 583 | 7/19/11 | | | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 584 | 7/19/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 585 | 7/19/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 586 | 7/19/11 | | | Aptos | Customer Denies Access | Other | Closed |
| 587 | 7/19/11 | | | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 588 | 7/19/11 | | | Berkeley | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |

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|-----|-----------|---------------|---------|----------------|-----------------------------------|-------------------------------|--------|
| 589 | 7/19/11 | | | Bradley | Wellington Installer | Under Investigation | Open |
| 590 | 7/19/11 | | | Buellton | Customer Denies Access | No Reason Provided | Closed |
| 591 | 7/19/11 | | | Capitola | Customer Denies Access | Medical Concerns | Closed |
| 592 | 7/19/11 | | | Caspar | Customer Denies Access | RF/EMF Concerns | Closed |
| 593 | 7/19/11 | | | Elk | Customer Denies Access | Accuracy of Meter | Closed |
| 594 | 7/19/11 | | | Fairfield | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 595 | 7/19/11 | | | Fort Bragg | Customer Denies Access | Other | Closed |
| 596 | 7/19/11 | | | Fort Bragg | Customer Denies Access | RF/EMF Concerns | Closed |
| 597 | 7/19/11 | | | Freedom | Customer Denies Access | No Reason Provided | Closed |
| 598 | 7/19/11 | | | Gilroy | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 599 | 7/19/11 | | | Grover Beach | Customer Denies Access | Medical Concerns | Closed |
| 600 | 7/19/11 | | | Gualala | Customer Denies Access | Other | Closed |
| 601 | 7/19/11 | | | Gualala | Customer Denies Access | RF/EMF Concerns | Closed |
| 602 | 7/19/11 | | | Gualala | Customer Denies Access | RF/EMF Concerns | Closed |
| 603 | 7/19/11 | | | Gualala | Customer Denies Access | RF/EMF Concerns | Closed |
| 604 | 7/19/11 | | | Jenner | Customer Denies Access | Concerns from Media Reports | Closed |
| 605 | 7/19/11 | | | Little River | Customer Denies Access | Medical Concerns | Closed |
| 606 | 7/19/11 | | | Little River | Customer Denies Access | Medical Concerns | Closed |
| 607 | 7/19/11 | | | Little River | Customer Denies Access | No Reason Provided | Closed |
| 608 | 7/19/11 | | | Little River | Customer Denies Access | No Reason Provided | Closed |
| 609 | 7/19/11 | | | Lompoc | Customer Denies Access | No Reason Provided | Closed |
| 610 | 7/19/11 | | | Los Osos | Customer Denies Access | Medical Concerns | Closed |
| 611 | 7/19/11 | | | Manchester | Customer Denies Access | No Reason Provided | Closed |
| 612 | 7/19/11 | | | Manchester | Customer Denies Access | No Reason Provided | Closed |
| 613 | 7/19/11 | | | Manchester | Customer Denies Access | Other | Closed |
| 614 | 7/19/11 | | | Mendocino | Customer Denies Access | No Reason Provided | Closed |
| 615 | 7/19/11 | | | Mendocino | Customer Denies Access | No Reason Provided | Closed |
| 616 | 7/19/11 | | | Mendocino | Customer Denies Access | No Reason Provided | Closed |
| 617 | 7/19/11 | | | Mill Valley | Customer Denies Access | No Reason Provided | Closed |
| 618 | 7/19/11 | | | Mill Valley | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 619 | 7/19/11 | | | Morgan Hill | Customer wants Smartmeter Removed | Other | Closed |
| 620 | 7/19/11 | | | Novato | Customer wants Smartmeter Removed | Other | Closed |
| 621 | 7/19/11 | | | Orinda | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 622 | 7/19/11 | | | Pismo Beach | Customer Denies Access | Medical Concerns | Closed |
| 623 | 7/19/11 | | | Pismo Beach | Customer Denies Access | No Reason Provided | Closed |
| 624 | 7/19/11 | | | Point Arena | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 625 | 7/19/11 | | | Point Arena | Customer Denies Access | No Reason Provided | Closed |
| 626 | 7/19/11 | | | Point Arena | Customer Denies Access | No Reason Provided | Closed |
| 627 | 7/19/11 | | | Point Arena | Customer Denies Access | No Reason Provided | Closed |
| 628 | 7/19/11 | | | Point Arena | Customer Denies Access | Other | Closed |
| 629 | 7/19/11 | | | Redwood Valley | Customer Denies Access | Accuracy of Meter | Closed |
| 630 | 7/19/11 | | | Redwood Valley | Customer Denies Access | No Reason Provided | Closed |

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| 631 | 7/19/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 632 | 7/19/11 | | | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 633 | 7/19/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 634 | 7/19/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 635 | 7/19/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 636 | 7/19/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 637 | 7/19/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 638 | 7/19/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 639 | 7/19/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 640 | 7/19/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 641 | 7/19/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 642 | 7/19/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 643 | 7/19/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 644 | 7/19/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 645 | 7/19/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 646 | 7/19/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 647 | 7/19/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 648 | 7/19/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 649 | 7/19/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 650 | 7/19/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 651 | 7/19/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 652 | 7/19/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 653 | 7/19/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 654 | 7/19/11 | | | San Francisco | Customer Denies Access | Privacy Concerns | Closed |
| 655 | 7/19/11 | | | San Francisco | Customer Denies Access | Privacy Concerns | Closed |
| 656 | 7/19/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 657 | 7/19/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 658 | 7/19/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 659 | 7/19/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 660 | 7/19/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 661 | 7/19/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 662 | 7/19/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 663 | 7/19/11 | | | San Francisco | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 664 | 7/19/11 | | | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 665 | 7/19/11 | | | San Jose | Customer Denies Access | No Reason Provided | Closed |
| 666 | 7/19/11 | | | San Jose | Customer Denies Access | No Reason Provided | Closed |
| 667 | 7/19/11 | | | San Jose | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 668 | 7/19/11 | | | San Jose | SmartMeter Customer Communication | Q on SM communication materials | Closed |
| 669 | 7/19/11 | | | San Luis Obispo | Customer Denies Access | Accuracy of Meter | Closed |
| 670 | 7/19/11 | | | San Luis Obispo | Customer Denies Access | Concerns from Media Reports | Closed |
| 671 | 7/19/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 672 | 7/19/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |

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| 673 | 7/19/11 | | | San Luis Obispo | Customer Denies Access | Other | Closed |
| 674 | 7/19/11 | | | San Luis Obispo | Customer Denies Access | Other | Closed |
| 675 | 7/19/11 | | | San Luis Obispo | Customer Denies Access | Other | Closed |
| 676 | 7/19/11 | | | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 677 | 7/19/11 | | | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 678 | 7/19/11 | | | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 679 | 7/19/11 | | | Santa Cruz | Customer Denies Access | Concerns from Media Reports | Closed |
| 680 | 7/19/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 681 | 7/19/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 682 | 7/19/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 683 | 7/19/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 684 | 7/19/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 685 | 7/19/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 686 | 7/19/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 687 | 7/19/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 688 | 7/19/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 689 | 7/19/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 690 | 7/19/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 691 | 7/19/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 692 | 7/19/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 693 | 7/19/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 694 | 7/19/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 695 | 7/19/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 696 | 7/19/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 697 | 7/19/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 698 | 7/19/11 | | | Santa Cruz | Customer Denies Access | Other | Closed |
| 699 | 7/19/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 700 | 7/19/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 701 | 7/19/11 | | | Santa Cruz | Inquiry Regarding Appliances Affected | Other | Closed |
| 702 | 7/19/11 | | | Santa Rosa | Meter Clearance | Meter blocking access to breaker box | Closed |
| 703 | 7/19/11 | | | Santa Ynez | Customer Denies Access | Medical Concerns | Closed |
| 704 | 7/19/11 | | | Sebastopol | Customer Denies Access | Medical Concerns | Closed |
| 705 | 7/19/11 | | | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 706 | 7/19/11 | | | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 707 | 7/19/11 | | | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 708 | 7/19/11 | | | Soquel | Wellington Installer | Under Investigation | Open |
| 709 | 7/19/11 | | | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 710 | 7/19/11 | | | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 711 | 7/19/11 | | | Watsonville | Customer Denies Access | Concerns from Media Reports | Closed |
| 712 | 7/19/11 | | | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 713 | 7/19/11 | | | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 714 | 7/19/11 | | | Watsonville | Customer Denies Access | Medical Concerns | Closed |

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| 715 | 7/19/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 716 | 7/19/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 717 | 7/19/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 718 | 7/19/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 719 | 7/19/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 720 | 7/19/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 721 | 7/19/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 722 | 7/19/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 723 | 7/19/11 | | | Watsonville | Power Interruption | Under Investigation | Open |
| 724 | 7/19/11 | | | Willits | Customer Denies Access | Accuracy of Meter | Closed |
| 725 | 7/19/11 | | | Willits | Customer Denies Access | Concerns from Media Reports | Closed |
| 726 | 7/19/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 727 | 7/19/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 728 | 7/19/11 | | | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 729 | 7/19/11 | | | Woodacre | Customer Denies Access | RF/EMF Concerns | Closed |
| 730 | 7/20/11 | | | Albion | Customer Denies Access | Medical Concerns | Closed |
| 731 | 7/20/11 | | | Albion | Customer Denies Access | No Reason Provided | Closed |
| 732 | 7/20/11 | | | Albion | Power Interruption | Other | Closed |
| 733 | 7/20/11 | | | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 734 | 7/20/11 | | | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 735 | 7/20/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 736 | 7/20/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 737 | 7/20/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 738 | 7/20/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 739 | 7/20/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 740 | 7/20/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 741 | 7/20/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 742 | 7/20/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 743 | 7/20/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 744 | 7/20/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 745 | 7/20/11 | | | Aromas | Customer Denies Access | No Reason Provided | Closed |
| 746 | 7/20/11 | | | Ben Lomond | Customer Denies Access | No Reason Provided | Closed |
| 747 | 7/20/11 | | | Ben Lomond | Customer Denies Access | No Reason Provided | Closed |
| 748 | 7/20/11 | | | Berkeley | Customer Denies Access | Accuracy of Meter | Closed |
| 749 | 7/20/11 | | | Boulder Creek | Customer Denies Access | Medical Concerns | Closed |
| 750 | 7/20/11 | | | Buellton | Customer Denies Access | Medical Concerns | Closed |
| 751 | 7/20/11 | | | Capitola | Customer Denies Access | Medical Concerns | Closed |
| 752 | 7/20/11 | | | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 753 | 7/20/11 | | | Carmel Valley | Customer Denies Access | No Reason Provided | Closed |
| 754 | 7/20/11 | | | Cobb | Customer Denies Access | Medical Concerns | Closed |
| 755 | 7/20/11 | | | Comptche | Customer Denies Access | No Reason Provided | Closed |
| 756 | 7/20/11 | | | Davenport | Customer Denies Access | Medical Concerns | Closed |

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| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
|-----|-----------|---------------|---------|--------------------|------------------------|--------------------|--------|
| 757 | 7/20/11 | | | Dos Rios | Customer Denies Access | Medical Concerns | Closed |
| 758 | 7/20/11 | | | Eureka | Customer Denies Access | Medical Concerns | Closed |
| 759 | 7/20/11 | | | Eureka | Customer Denies Access | Medical Concerns | Closed |
| 760 | 7/20/11 | | | Eureka | Customer Denies Access | Medical Concerns | Closed |
| 761 | 7/20/11 | | | Felton | Customer Denies Access | Medical Concerns | Closed |
| 762 | 7/20/11 | | | Felton | Customer Denies Access | No Reason Provided | Closed |
| 763 | 7/20/11 | | | Felton | Customer Denies Access | No Reason Provided | Closed |
| 764 | 7/20/11 | | | Felton | Customer Denies Access | RF/EMF Concerns | Closed |
| 765 | 7/20/11 | | | Fort Bragg | Customer Denies Access | Medical Concerns | Closed |
| 766 | 7/20/11 | | | Fort Bragg | Customer Denies Access | Medical Concerns | Closed |
| 767 | 7/20/11 | | | Fort Bragg | Customer Denies Access | Medical Concerns | Closed |
| 768 | 7/20/11 | | | Fort Bragg | Customer Denies Access | Medical Concerns | Closed |
| 769 | 7/20/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 770 | 7/20/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 771 | 7/20/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 772 | 7/20/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 773 | 7/20/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 774 | 7/20/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 775 | 7/20/11 | | | Freedom | Customer Denies Access | No Reason Provided | Closed |
| 776 | 7/20/11 | | | Garberville | Customer Denies Access | No Reason Provided | Closed |
| 777 | 7/20/11 | | | Garberville | Customer Denies Access | No Reason Provided | Closed |
| 778 | 7/20/11 | | | Gualala | Customer Denies Access | Medical Concerns | Closed |
| 779 | 7/20/11 | | | Gualala | Customer Denies Access | No Reason Provided | Closed |
| 780 | 7/20/11 | | | Gualala | Customer Denies Access | No Reason Provided | Closed |
| 781 | 7/20/11 | | | Hidden Valley Lake | Customer Denies Access | No Reason Provided | Closed |
| 782 | 7/20/11 | | | Hopland | Customer Denies Access | No Reason Provided | Closed |
| 783 | 7/20/11 | | | Laytonville | Customer Denies Access | No Reason Provided | Closed |
| 784 | 7/20/11 | | | Laytonville | Customer Denies Access | No Reason Provided | Closed |
| 785 | 7/20/11 | | | Little River | Customer Denies Access | Medical Concerns | Closed |
| 786 | 7/20/11 | | | Mendocino | Customer Denies Access | No Reason Provided | Closed |
| 787 | 7/20/11 | | | Mendocino | Customer Denies Access | No Reason Provided | Closed |
| 788 | 7/20/11 | | | Mendocino | Customer Denies Access | No Reason Provided | Closed |
| 789 | 7/20/11 | | | Mendocino | Customer Denies Access | No Reason Provided | Closed |
| 790 | 7/20/11 | | | Mendocino | Customer Denies Access | Other | Closed |
| 791 | 7/20/11 | | | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 792 | 7/20/11 | | | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 793 | 7/20/11 | | | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 794 | 7/20/11 | | | Monte Sereno | Customer Denies Access | No Reason Provided | Closed |
| 795 | 7/20/11 | | | Monterey | Customer Denies Access | No Reason Provided | Closed |
| 796 | 7/20/11 | | | Pacific Grove | Customer Denies Access | No Reason Provided | Closed |
| 797 | 7/20/11 | | | Paso Robles | Customer Denies Access | Accuracy of Meter | Closed |
| 798 | 7/20/11 | | | Point Arena | Customer Denies Access | Medical Concerns | Closed |

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| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
|-----|-----------|---------------|---------|-----------------|------------------------|-------------------------------|--------|
| 799 | 7/20/11 | | | Point Arena | Customer Denies Access | No Reason Provided | Closed |
| 800 | 7/20/11 | | | Point Arena | Customer Denies Access | RF/EMF Concerns | Closed |
| 801 | 7/20/11 | | | Point Arena | Customer Denies Access | RF/EMF Concerns | Closed |
| 802 | 7/20/11 | | | Point Arena | Customer Denies Access | RF/EMF Concerns | Closed |
| 803 | 7/20/11 | | | Potter Valley | Customer Denies Access | Medical Concerns | Closed |
| 804 | 7/20/11 | | | Redwood Valley | Customer Denies Access | Concerns from Media Reports | Closed |
| 805 | 7/20/11 | | | Redwood Valley | Customer Denies Access | Medical Concerns | Closed |
| 806 | 7/20/11 | | | Redwood Valley | Customer Denies Access | Medical Concerns | Closed |
| 807 | 7/20/11 | | | Redwood Valley | Customer Denies Access | Medical Concerns | Closed |
| 808 | 7/20/11 | | | Redwood Valley | Customer Denies Access | No Reason Provided | Closed |
| 809 | 7/20/11 | | | Redwood Valley | Customer Denies Access | No Reason Provided | Closed |
| 810 | 7/20/11 | | | Sacramento | Customer Denies Access | No Reason Provided | Closed |
| 811 | 7/20/11 | | | San Francisco | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 812 | 7/20/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 813 | 7/20/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 814 | 7/20/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 815 | 7/20/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 816 | 7/20/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 817 | 7/20/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 818 | 7/20/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 819 | 7/20/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 820 | 7/20/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 821 | 7/20/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 822 | 7/20/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 823 | 7/20/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 824 | 7/20/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 825 | 7/20/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 826 | 7/20/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 827 | 7/20/11 | | | San Francisco | Customer Denies Access | Privacy Concerns | Closed |
| 828 | 7/20/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 829 | 7/20/11 | | | San Francisco | Meter Clearance | Meter/Module clearance issues | Closed |
| 830 | 7/20/11 | | | San Francisco | Scheduling Problems | Unable to complete | Closed |
| 831 | 7/20/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 832 | 7/20/11 | | | San Jose | Customer Denies Access | No Reason Provided | Closed |
| 833 | 7/20/11 | | | San Luis Obispo | Customer Denies Access | Accuracy of Meter | Closed |
| 834 | 7/20/11 | | | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 835 | 7/20/11 | | | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 836 | 7/20/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 837 | 7/20/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 838 | 7/20/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 839 | 7/20/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 840 | 7/20/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |

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| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
|-----|-----------|---------------|---------|-----------------|-----------------------------------|-----------------------------|--------|
| 841 | 7/20/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 842 | 7/20/11 | | | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 843 | 7/20/11 | | | San Luis Obispo | Wellington Installer | Under Investigation | Open |
| 844 | 7/20/11 | | | San Rafael | Customer Denies Access | No Reason Provided | Closed |
| 845 | 7/20/11 | | | San Rafael | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 846 | 7/20/11 | | | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 847 | 7/20/11 | | | Santa Cruz | Customer Denies Access | Concerns from Media Reports | Closed |
| 848 | 7/20/11 | | | Santa Cruz | Customer Denies Access | Concerns from Media Reports | Closed |
| 849 | 7/20/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 850 | 7/20/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 851 | 7/20/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 852 | 7/20/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 853 | 7/20/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 854 | 7/20/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 855 | 7/20/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 856 | 7/20/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 857 | 7/20/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 858 | 7/20/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 859 | 7/20/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 860 | 7/20/11 | | | Santa Cruz | Customer Denies Access | Other | Closed |
| 861 | 7/20/11 | | | Santa Cruz | Customer Denies Access | Other | Closed |
| 862 | 7/20/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 863 | 7/20/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 864 | 7/20/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 865 | 7/20/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 866 | 7/20/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 867 | 7/20/11 | | | Santa Rosa | Power Interruption | Other | Closed |
| 868 | 7/20/11 | | | Santa Ynez | Customer Denies Access | No Reason Provided | Closed |
| 869 | 7/20/11 | | | Scotts Valley | Customer Denies Access | Medical Concerns | Closed |
| 870 | 7/20/11 | | | Soquel | Customer Denies Access | RF/EMF Concerns | Closed |
| 871 | 7/20/11 | | | Soquel | Customer Denies Access | RF/EMF Concerns | Closed |
| 872 | 7/20/11 | | | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 873 | 7/20/11 | | | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 874 | 7/20/11 | | | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 875 | 7/20/11 | | | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 876 | 7/20/11 | | | Upper Lake | Customer Denies Access | No Reason Provided | Closed |
| 877 | 7/20/11 | | | Upper Lake | Customer Denies Access | No Reason Provided | Closed |
| 878 | 7/20/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 879 | 7/20/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 880 | 7/20/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 881 | 7/20/11 | | | Willits | Customer Denies Access | Concerns from Media Reports | Closed |
| 882 | 7/20/11 | | | Willits | Customer Denies Access | Medical Concerns | Closed |
| 883 | 7/20/11 | | | Willits | Customer Denies Access | Medical Concerns | Closed |
| 884 | 7/20/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 885 | 7/20/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |

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|-----|-----------|---------------|---------|---------------|-----------------------------------|-------------------------------|--------|
| 883 | 7/20/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 884 | 7/20/11 | | | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 885 | 7/20/11 | | | Willow Creek | Customer Denies Access | Medical Concerns | Closed |
| 886 | 7/20/11 | | | Woodside | Customer Denies Access | RF/EMF Concerns | Closed |
| 887 | 7/21/11 | | | Albion | Customer Denies Access | No Reason Provided | Closed |
| 888 | 7/21/11 | | | Albion | Power Interruption | Other | Closed |
| 889 | 7/21/11 | | | Annapolis | Customer Denies Access | No Reason Provided | Closed |
| 890 | 7/21/11 | | | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 891 | 7/21/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 892 | 7/21/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 893 | 7/21/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 894 | 7/21/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 895 | 7/21/11 | | | Aptos | Customer Denies Access | Privacy Concerns | Closed |
| 896 | 7/21/11 | | | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 897 | 7/21/11 | | | Boonville | Customer Denies Access | No Reason Provided | Closed |
| 898 | 7/21/11 | | | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 899 | 7/21/11 | | | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 900 | 7/21/11 | | | Capitola | Customer Denies Access | Other | Closed |
| 901 | 7/21/11 | | | Carmichael | Customer Denies Access | No Reason Provided | Closed |
| 902 | 7/21/11 | | | Covelo | Customer Denies Access | Medical Concerns | Closed |
| 903 | 7/21/11 | | | Fairfield | Customer Denies Access | No Reason Provided | Closed |
| 904 | 7/21/11 | | | Fort Bragg | Customer Denies Access | Concerns from Media Reports | Closed |
| 905 | 7/21/11 | | | Fort Bragg | Customer Denies Access | Medical Concerns | Closed |
| 906 | 7/21/11 | | | Fort Bragg | Customer Denies Access | Medical Concerns | Closed |
| 907 | 7/21/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 908 | 7/21/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 909 | 7/21/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 910 | 7/21/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 911 | 7/21/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 912 | 7/21/11 | | | Fort Bragg | Customer Denies Access | Other | Closed |
| 913 | 7/21/11 | | | Freedom | Customer Denies Access | No Reason Provided | Closed |
| 914 | 7/21/11 | | | Gualala | Customer Denies Access | RF/EMF Concerns | Closed |
| 915 | 7/21/11 | | | Half Moon Bay | Customer wants Smartmeter Removed | Under Investigation | Open |
| 916 | 7/21/11 | | | Lakeport | Customer Denies Access | RF/EMF Concerns | Closed |
| 917 | 7/21/11 | | | Little River | Customer Denies Access | No Reason Provided | Closed |
| 918 | 7/21/11 | | | Little River | Customer Denies Access | No Reason Provided | Closed |
| 919 | 7/21/11 | | | Little River | Customer Denies Access | No Reason Provided | Closed |
| 920 | 7/21/11 | | | Little River | Customer Denies Access | RF/EMF Concerns | Closed |
| 921 | 7/21/11 | | | Livermore | Meter Clearance | Meter/Module clearance issues | Closed |
| 922 | 7/21/11 | | | Lower Lake | Customer Denies Access | Medical Concerns | Closed |
| 923 | 7/21/11 | | | Manchester | Customer Denies Access | No Reason Provided | Closed |
| 924 | 7/21/11 | | | Martinez | Customer Denies Access | Privacy Concerns | Closed |

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|-----|-----------|---------------|---------|-----------------|---------------------------------------|-------------------------------------|--------|
| 925 | 7/21/11 | | | Mendocino | Customer Denies Access | Accuracy of Meter | Closed |
| 926 | 7/21/11 | | | Mendocino | Customer Denies Access | Medical Concerns | Closed |
| 927 | 7/21/11 | | | Mendocino | Customer Denies Access | No Reason Provided | Closed |
| 928 | 7/21/11 | | | Mendocino | Customer Denies Access | No Reason Provided | Closed |
| 929 | 7/21/11 | | | Nice | Inquiry Regarding Appliances Affected | Other | Closed |
| 930 | 7/21/11 | | | Oceano | Customer Denies Access | No Reason Provided | Closed |
| 931 | 7/21/11 | | | Point Arena | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 932 | 7/21/11 | | | Point Arena | Customer Denies Access | Medical Concerns | Closed |
| 933 | 7/21/11 | | | Point Arena | Customer Denies Access | No Reason Provided | Closed |
| 934 | 7/21/11 | | | Point Arena | Customer Denies Access | RF/EMF Concerns | Closed |
| 935 | 7/21/11 | | | Redwood City | Customer Denies Access | RF/EMF Concerns | Closed |
| 936 | 7/21/11 | | | Redwood Valley | Customer Denies Access | Accuracy of Meter | Closed |
| 937 | 7/21/11 | | | Redwood Valley | Customer Denies Access | Accuracy of Meter | Closed |
| 938 | 7/21/11 | | | Redwood Valley | Customer Denies Access | No Reason Provided | Closed |
| 939 | 7/21/11 | | | Redwood Valley | Customer Denies Access | No Reason Provided | Closed |
| 940 | 7/21/11 | | | Rio Dell | Customer Denies Access | No Reason Provided | Closed |
| 941 | 7/21/11 | | | Salinas | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 942 | 7/21/11 | | | San Anselmo | Customer Denies Access | No Reason Provided | Closed |
| 943 | 7/21/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 944 | 7/21/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 945 | 7/21/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 946 | 7/21/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 947 | 7/21/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 948 | 7/21/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 949 | 7/21/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 950 | 7/21/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 951 | 7/21/11 | | | San Francisco | Customer Denies Access | Privacy Concerns | Closed |
| 952 | 7/21/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 953 | 7/21/11 | | | San Francisco | Meter Clearance | Under Investigation | Open |
| 954 | 7/21/11 | | | San Francisco | Power Interruption | Under Investigation | Open |
| 955 | 7/21/11 | | | San Francisco | Scheduling Problems | Unable to complete | Closed |
| 956 | 7/21/11 | | | San Jose | Customer Denies Access | No Reason Provided | Closed |
| 957 | 7/21/11 | | | San Jose | Customer Denies Access | Privacy Concerns | Closed |
| 958 | 7/21/11 | | | San Jose | SmartMeter Customer Communication | Customer unaware of 5 minute outage | Closed |
| 959 | 7/21/11 | | | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 960 | 7/21/11 | | | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 961 | 7/21/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 962 | 7/21/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 963 | 7/21/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 964 | 7/21/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 965 | 7/21/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 966 | 7/21/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |

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| 967 | 7/21/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 968 | 7/21/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 969 | 7/21/11 | | | Santa Cruz | Customer Denies Access | Other | Closed |
| 970 | 7/21/11 | | | Santa Cruz | Customer Denies Access | Other | Closed |
| 971 | 7/21/11 | | | Santa Cruz | Customer Denies Access | Other | Closed |
| 972 | 7/21/11 | | | Santa Cruz | Customer Denies Access | Other | Closed |
| 973 | 7/21/11 | | | Santa Cruz | Customer Denies Access | Privacy Concerns | Closed |
| 974 | 7/21/11 | | | Santa Maria | Customer Denies Access | No Reason Provided | Closed |
| 975 | 7/21/11 | | | Santa Ynez | Customer Denies Access | Medical Concerns | Closed |
| 976 | 7/21/11 | | | Scotts Valley | Customer Denies Access | No Reason Provided | Closed |
| 977 | 7/21/11 | | | Scotts Valley | Customer Denies Access | No Reason Provided | Closed |
| 978 | 7/21/11 | | | Scotts Valley | Customer Denies Access | No Reason Provided | Closed |
| 979 | 7/21/11 | | | Sea Ranch | Customer Denies Access | RF/EMF Concerns | Closed |
| 980 | 7/21/11 | | | Sebastopol | Customer Denies Access | Concerns from Media Reports | Closed |
| 981 | 7/21/11 | | | Sebastopol | Customer Denies Access | Medical Concerns | Closed |
| 982 | 7/21/11 | | | Solvang | Customer Denies Access | No Reason Provided | Closed |
| 983 | 7/21/11 | | | Solvang | Customer Denies Access | No Reason Provided | Closed |
| 984 | 7/21/11 | | | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 985 | 7/21/11 | | | Soquel | Customer Denies Access | Other | Closed |
| 986 | 7/21/11 | | | Soquel | Inquiry Regarding Appliances Affected | Damaged Other Household Appliance | Closed |
| 987 | 7/21/11 | | | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 988 | 7/21/11 | | | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 989 | 7/21/11 | | | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 990 | 7/21/11 | | | Watsonville | Customer Denies Access | Accuracy of Meter | Closed |
| 991 | 7/21/11 | | | Watsonville | Customer Denies Access | Accuracy of Meter | Closed |
| 992 | 7/21/11 | | | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 993 | 7/21/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 994 | 7/21/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 995 | 7/21/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 996 | 7/21/11 | | | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 997 | 7/21/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 998 | 7/22/11 | | | Albion | Customer Denies Access | No Reason Provided | Closed |
| 999 | 7/22/11 | | | Albion | Customer Denies Access | RF/EMF Concerns | Closed |
| 1000 | 7/22/11 | | | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 1001 | 7/22/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 1002 | 7/22/11 | | | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 1003 | 7/22/11 | | | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 1004 | 7/22/11 | | | Arcata | Customer Denies Access | Accuracy of Meter | Closed |
| 1005 | 7/22/11 | | | Berkeley | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 1006 | 7/22/11 | | | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 1007 | 7/22/11 | | | Caspar | Customer Denies Access | No Reason Provided | Closed |
| 1008 | 7/22/11 | | | Concord | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |

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| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
|------|-----------|---------------|---------|-----------------|---------------------------------------|--------------------------------------|--------|
| 1009 | 7/22/11 | | | El Dorado Hills | Inquiry Regarding Appliances Affected | Other | Closed |
| 1010 | 7/22/11 | | | Fort Bragg | Customer Denies Access | Medical Concerns | Closed |
| 1011 | 7/22/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 1012 | 7/22/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 1013 | 7/22/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 1014 | 7/22/11 | | | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 1015 | 7/22/11 | | | Fremont | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 1016 | 7/22/11 | | | Garberville | Customer Denies Access | RF/EMF Concerns | Closed |
| 1017 | 7/22/11 | | | Grover Beach | Customer Denies Access | RF/EMF Concerns | Closed |
| 1018 | 7/22/11 | | | Gualala | Customer Denies Access | RF/EMF Concerns | Closed |
| 1019 | 7/22/11 | | | Laytonville | Customer Denies Access | No Reason Provided | Closed |
| 1020 | 7/22/11 | | | Laytonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 1021 | 7/22/11 | | | Little River | Customer Denies Access | Other | Closed |
| 1022 | 7/22/11 | | | Livermore | Claims - Appliances | RF Interference - Wireless Telephone | Closed |
| 1023 | 7/22/11 | | | Los Altos | Power Interruption | Under Investigation | Open |
| 1024 | 7/22/11 | | | Lucerne | Wellington Installer | Under Investigation | Open |
| 1025 | 7/22/11 | | | Manchester | Customer Denies Access | Medical Concerns | Closed |
| 1026 | 7/22/11 | | | Mckinleyville | Power Interruption | Under Investigation | Open |
| 1027 | 7/22/11 | | | Mendocino | Customer Denies Access | No Reason Provided | Closed |
| 1028 | 7/22/11 | | | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 1029 | 7/22/11 | | | Monterey | Customer Denies Access | Medical Concerns | Closed |
| 1030 | 7/22/11 | | | Morro Bay | Customer Denies Access | Medical Concerns | Closed |
| 1031 | 7/22/11 | | | Morro Bay | Customer Denies Access | Medical Concerns | Closed |
| 1032 | 7/22/11 | | | Morro Bay | Customer Denies Access | Medical Concerns | Closed |
| 1033 | 7/22/11 | | | Morro Bay | Customer Denies Access | Medical Concerns | Closed |
| 1034 | 7/22/11 | | | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 1035 | 7/22/11 | | | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 1036 | 7/22/11 | | | Petrolia | Customer Denies Access | No Reason Provided | Closed |
| 1037 | 7/22/11 | | | Point Arena | Customer Denies Access | No Reason Provided | Closed |
| 1038 | 7/22/11 | | | Point Arena | Customer Denies Access | RF/EMF Concerns | Closed |
| 1039 | 7/22/11 | | | Redwood City | Meter / Module Equipment (Mfg.) | Other | Closed |
| 1040 | 7/22/11 | | | Sacramento | Meter Clearance | Meter/Module clearance issues | Closed |
| 1041 | 7/22/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 1042 | 7/22/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 1043 | 7/22/11 | | | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 1044 | 7/22/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 1045 | 7/22/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 1046 | 7/22/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 1047 | 7/22/11 | | | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 1048 | 7/22/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1049 | 7/22/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1050 | 7/22/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |

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| 1051 | 7/22/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1052 | 7/22/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1053 | 7/22/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1054 | 7/22/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1055 | 7/22/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1056 | 7/22/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1057 | 7/22/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1058 | 7/22/11 | | | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1059 | 7/22/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 1060 | 7/22/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 1061 | 7/22/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 1062 | 7/22/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 1063 | 7/22/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 1064 | 7/22/11 | | | San Francisco | Customer Denies Access | Other | Closed |
| 1065 | 7/22/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 1066 | 7/22/11 | | | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 1067 | 7/22/11 | | | San Francisco | Inquiry Regarding Appliances Affected | Other | Closed |
| 1068 | 7/22/11 | | | San Francisco | Power Interruption | Partial Power Outage | Closed |
| 1069 | 7/22/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 1070 | 7/22/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 1071 | 7/22/11 | | | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 1072 | 7/22/11 | | | San Luis Obispo | Wellington Installer | Under Investigation | Open |
| 1073 | 7/22/11 | | | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 1074 | 7/22/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 1075 | 7/22/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 1076 | 7/22/11 | | | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 1077 | 7/22/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 1078 | 7/22/11 | | | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 1079 | 7/22/11 | | | Santa Cruz | Customer Denies Access | Privacy Concerns | Closed |
| 1080 | 7/22/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 1081 | 7/22/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 1082 | 7/22/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 1083 | 7/22/11 | | | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 1084 | 7/22/11 | | | Santa Rosa | Customer Denies Access | RF/EMF Concerns | Closed |
| 1085 | 7/22/11 | | | Santa Ynez | Customer Denies Access | RF/EMF Concerns | Closed |
| 1086 | 7/22/11 | | | Soquel | Meter Clearance | Under Investigation | Open |
| 1087 | 7/22/11 | | | Ukiah | Customer Denies Access | Accuracy of Meter | Closed |
| 1088 | 7/22/11 | | | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 1089 | 7/22/11 | | | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 1090 | 7/22/11 | | | Watsonville | Customer Denies Access | Other | Closed |
| 1091 | 7/22/11 | | | Watsonville | Customer Denies Access | Other | Closed |
| 1092 | 7/22/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |

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| 1093 | 7/22/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 1094 | 7/22/11 | | | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 1095 | 7/22/11 | | | Williams | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 1096 | 7/22/11 | | | Willits | Customer Denies Access | Medical Concerns | Closed |
| 1097 | 7/22/11 | | | Willits | Customer Denies Access | Medical Concerns | Closed |
| 1098 | 7/22/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 1099 | 7/22/11 | | | Willits | Customer Denies Access | No Reason Provided | Closed |
| 1100 | 7/22/11 | | | Willits | Customer Denies Access | Other | Closed |

285 **Open Issues on Last Report**
86 **Open Issues Closed Since the Last Report**
815 **New Issues Since the Last Report**
792 **New Issues Closed Since the Last Report**
23 **New Issues Open**

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| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
|-----|-----------|---------------|------------|---------------|---------------------------------------|---|--------|
| 1 | 2/1/11 | {Redacted} | {Redacted} | Bakersfield | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 2 | 2/2/11 | {Redacted} | {Redacted} | San Francisco | Potential Wellington Claim | Under Investigation | Open |
| 3 | 2/4/11 | {Redacted} | {Redacted} | San Jose | Scheduling Problems | Other | Closed |
| 4 | 2/5/11 | {Redacted} | {Redacted} | Sonoma | SmartMeter Customer Communication | Under Investigation | Open |
| 5 | 2/14/11 | {Redacted} | {Redacted} | Santa Cruz | Customer wants Smartmeter Removed | Other | Closed |
| 6 | 2/14/11 | {Redacted} | {Redacted} | Oakland | Power Interruption | Other | Closed |
| 7 | 2/22/11 | {Redacted} | {Redacted} | El Cerrito | Inquiry Regarding Appliances Affected | Damaged Other Household Appliance | Closed |
| 8 | 2/22/11 | {Redacted} | {Redacted} | Berkeley | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 9 | 2/23/11 | {Redacted} | {Redacted} | Campbell | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 10 | 2/25/11 | {Redacted} | {Redacted} | San Mateo | Power Interruption | Radio Frequency concerns | Closed |
| 11 | 3/1/11 | {Redacted} | {Redacted} | Oroville | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 12 | 3/3/11 | {Redacted} | {Redacted} | Berkeley | Potential Wellington Claim | Under Investigation | Open |
| 13 | 3/5/11 | {Redacted} | {Redacted} | Willows | Meter Clearance | Under Investigation | Open |
| 14 | 3/7/11 | {Redacted} | {Redacted} | Walnut Creek | Meter Clearance | Under Investigation | Open |
| 15 | 3/14/11 | {Redacted} | {Redacted} | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 16 | 3/15/11 | {Redacted} | {Redacted} | Monterey | Customer wants Smartmeter Removed | Under Investigation | Open |
| 17 | 3/15/11 | {Redacted} | {Redacted} | San Francisco | Customer wants Smartmeter Removed | Under Investigation | Open |
| 18 | 3/15/11 | {Redacted} | {Redacted} | Placerville | Meter Clearance | Accuracy of Meter | Closed |
| 19 | 3/16/11 | {Redacted} | {Redacted} | San Francisco | Power Interruption | Under Investigation | Open |
| 20 | 3/17/11 | {Redacted} | {Redacted} | Cloverdale | Customer wants Smartmeter Removed | Under Investigation | Open |
| 21 | 3/22/11 | {Redacted} | {Redacted} | Cameron Park | Meter Clearance | Under Investigation | Open |
| 22 | 3/23/11 | {Redacted} | {Redacted} | Novato | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 23 | 3/26/11 | {Redacted} | {Redacted} | Sausalito | Customer wants Smartmeter Removed | Under Investigation | Open |
| 24 | 3/26/11 | {Redacted} | {Redacted} | Middletown | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 25 | 3/28/11 | {Redacted} | {Redacted} | Vallejo | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 26 | 3/29/11 | {Redacted} | {Redacted} | Rohnert Park | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 27 | 3/29/11 | {Redacted} | {Redacted} | Paradise | Meter / Module Equipment (Mfg.) | Other | Closed |
| 28 | 3/29/11 | {Redacted} | {Redacted} | Pinole | Meter Clearance | Under Investigation | Open |
| 29 | 3/29/11 | {Redacted} | {Redacted} | Mill Valley | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 30 | 4/1/11 | {Redacted} | {Redacted} | San Francisco | Power Interruption | Under Investigation | Open |
| 31 | 4/1/11 | {Redacted} | {Redacted} | San Francisco | Scheduling Problems | Under Investigation | Open |
| 32 | 4/1/11 | {Redacted} | {Redacted} | Clovis | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 33 | 4/1/11 | {Redacted} | {Redacted} | Oakland | Inquiry Regarding Appliances Affected | Other | Closed |
| 34 | 4/1/11 | {Redacted} | {Redacted} | San Jose | Inquiry Regarding Appliances Affected | Other | Closed |
| 35 | 4/4/11 | {Redacted} | {Redacted} | San Jose | Inquiry Regarding Appliances Affected | Other | Closed |
| 36 | 4/5/11 | {Redacted} | {Redacted} | Santa Rosa | Inquiry Regarding Appliances Affected | RF Interference - Other appliance | Closed |
| 37 | 4/8/11 | {Redacted} | {Redacted} | Berkeley | Inquiry Regarding Appliances Affected | RF Interference - Alarm/Security System | Closed |
| 38 | 4/10/11 | {Redacted} | {Redacted} | San Francisco | Scheduling Problems | Under Investigation | Open |
| 39 | 4/11/11 | {Redacted} | {Redacted} | Santa Rosa | Customer wants Smartmeter Removed | Under Investigation | Open |
| 40 | 4/13/11 | {Redacted} | {Redacted} | Red Bluff | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 41 | 4/15/11 | {Redacted} | {Redacted} | San Francisco | Claims - Appliances | Under Investigation | Open |
| 42 | 4/15/11 | {Redacted} | {Redacted} | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |

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|-----|-----------|---------------|---------|---------------|---------------------------------------|------------------------------------|--------|
| 43 | 4/18/11 | | | Vallejo | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 44 | 4/18/11 | | | San Mateo | Power Interruption | Under Investigation | Open |
| 45 | 4/22/11 | | | Carmel Valley | Power Interruption | Breaker keeps tripping | Closed |
| 46 | 4/22/11 | | | San Francisco | Power Interruption | Under Investigation | Open |
| 47 | 4/26/11 | | | San Carlos | Meter / Module Equipment (Mfg.) | Other | Closed |
| 48 | 4/26/11 | | | San Francisco | Meter Clearance | Other | Closed |
| 49 | 4/27/11 | | | Daly City | Meter Clearance | Under Investigation | Open |
| 50 | 4/27/11 | | | San Francisco | Power Interruption | Other | Closed |
| 51 | 4/27/11 | | | Santa Rosa | Meter Clearance | Under Investigation | Open |
| 52 | 4/28/11 | | | Cloverdale | Meter Clearance | Under Investigation | Open |
| 53 | 4/28/11 | | | Pinole | Meter Clearance | Under Investigation | Open |
| 54 | 4/29/11 | | | San Francisco | Power Interruption | Under Investigation | Open |
| 55 | 5/2/11 | | | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 56 | 5/3/11 | | | San Francisco | Power Interruption | Other | Closed |
| 57 | 5/3/11 | | | Oakland | Scheduling Problems | Other | Closed |
| 58 | 5/3/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 59 | 5/3/11 | | | Manteca | Inquiry Regarding Appliances Affected | Other | Closed |
| 60 | 5/3/11 | | | Pacifica | Power Interruption | Under Investigation | Open |
| 61 | 5/3/11 | | | French Camp | Inquiry Regarding Appliances Affected | Damaged Television | Closed |
| 62 | 5/3/11 | | | Oakland | Power Interruption | Under Investigation | Open |
| 63 | 5/4/11 | | | Berkeley | Inquiry Regarding Appliances Affected | Other | Closed |
| 64 | 5/4/11 | | | San Francisco | Power Interruption | Under Investigation | Open |
| 65 | 5/4/11 | | | Richmond | Power Interruption | Hi/Low Voltage | Closed |
| 66 | 5/4/11 | | | Menlo Park | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 67 | 5/5/11 | | | Alameda | Inquiry Regarding Appliances Affected | Damaged Other Household Appliance: | Closed |
| 68 | 5/5/11 | | | San Francisco | Meter Clearance | Under Investigation | Open |
| 69 | 5/5/11 | | | Menlo Park | Power Interruption | Under Investigation | Open |
| 70 | 5/6/11 | | | Monterey | Power Interruption | Under Investigation | Open |
| 71 | 5/10/11 | | | Atwater | Inquiry Regarding Appliances Affected | Damaged Other Household Appliance: | Closed |
| 72 | 5/11/11 | | | San Francisco | Meter Clearance | Under Investigation | Open |
| 73 | 5/11/11 | | | San Jose | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 74 | 5/11/11 | | | Redwood City | Scheduling Problems | Under Investigation | Open |
| 75 | 5/11/11 | | | Yountville | Customer wants Smartmeter Removed | Under Investigation | Open |
| 76 | 5/12/11 | | | Crockett | Wellington Installer | Under Investigation | Open |
| 77 | 5/12/11 | | | Richmond | Power Interruption | Other | Closed |
| 78 | 5/16/11 | | | Oakland | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 79 | 5/18/11 | | | Los Gatos | Inquiry Regarding Appliances Affected | Other | Closed |
| 80 | 5/18/11 | | | Sea Ranch | Wellington Installer | Under Investigation | Open |
| 81 | 5/18/11 | | | Carmel | Power Interruption | RF Interference - Motion Detector | Closed |
| 82 | 5/18/11 | | | Carmel Valley | Power Interruption | Partial Power Outage | Closed |
| 83 | 5/18/11 | | | San Pablo | Meter / Module Equipment (Mfg.) | Other | Closed |
| 84 | 5/18/11 | | | Berkeley | Power Interruption | Other | Closed |

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| 85 | 5/19/11 | | | Pacific Grove | Power Interruption | Under Investigation | Open |
| 86 | 5/19/11 | | | San Jose | Meter / Module Equipment (Mfg.) | Other | Closed |
| 87 | 5/19/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 88 | 5/19/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 89 | 5/21/11 | | | Salinas | Scheduling Problems | Unable to complete | Closed |
| 90 | 5/21/11 | | | San Jose | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 91 | 5/23/11 | | | Berkeley | Meter Clearance | Under Investigation | Open |
| 92 | 5/23/11 | | | Brentwood | Power Interruption | Under Investigation | Open |
| 93 | 5/23/11 | | | Carmel | Meter Clearance | Meter/Module clearance issues | Closed |
| 94 | 5/23/11 | | | Red Bluff | Potential Wellington Claim | Under Investigation | Open |
| 95 | 5/23/11 | | | Oakland | Power Interruption | Other | Closed |
| 96 | 5/23/11 | | | Saratoga | Power Interruption | Under Investigation | Open |
| 97 | 5/24/11 | | | Larkspur | Potential Wellington Claim | Under Investigation | Open |
| 98 | 5/24/11 | | | Vallejo | Meter Clearance | Under Investigation | Open |
| 99 | 5/25/11 | | | Fairfield | Wellington Installer | Under Investigation | Open |
| 100 | 5/26/11 | | | San Francisco | Meter Clearance | Meter/Module clearance issues | Closed |
| 101 | 5/26/11 | | | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 102 | 5/26/11 | | | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 103 | 5/26/11 | | | Pebble Beach | Power Interruption | Partial Power Outage | Closed |
| 104 | 5/26/11 | | | Sunnyvale | Meter Clearance | Under Investigation | Open |
| 105 | 5/26/11 | | | Mountain View | Meter Clearance | Under Investigation | Open |
| 106 | 5/27/11 | | | Seaside | Claims - Appliances | RF Interference - Other appliance | Closed |
| 107 | 5/27/11 | | | Rodeo | Scheduling Problems | Unable to complete | Closed |
| 108 | 5/27/11 | | | Monterey | Inquiry Regarding Appliances Affected | RF Interference - Computer | Closed |
| 109 | 5/27/11 | | | San Lorenzo | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 110 | 5/28/11 | | | Clearlake | Wellington Installer | Under Investigation | Open |
| 111 | 5/29/11 | | | Monterey | Meter Clearance | Meter/Module clearance issues | Closed |
| 112 | 5/30/11 | | | San Mateo | Wellington Installer | Under Investigation | Open |
| 113 | 5/31/11 | | | Pacific Grove | Scheduling Problems | Under Investigation | Open |
| 114 | 5/31/11 | | | Clearlake | Wellington Installer | Under Investigation | Open |
| 115 | 5/31/11 | | | San Francisco | Scheduling Problems | Under Investigation | Open |
| 116 | 5/31/11 | | | Martinez | Inquiry Regarding Appliances Affected | Other | Closed |
| 117 | 5/31/11 | | | Walnut Creek | Claims - Appliances | RF Interference - Garage Door Opene | Closed |
| 118 | 5/31/11 | | | Seaside | Meter Clearance | Under Investigation | Open |
| 119 | 6/1/11 | | | San Francisco | Meter Clearance | Under Investigation | Open |
| 120 | 6/2/11 | | | Los Gatos | Power Interruption | Under Investigation | Open |
| 121 | 6/2/11 | | | Clearlake | Wellington Installer | Under Investigation | Open |
| 122 | 6/2/11 | | | Escalon | Meter Clearance | Under Investigation | Open |
| 123 | 6/3/11 | | | San Francisco | Power Interruption | Under Investigation | Open |
| 124 | 6/3/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 125 | 6/3/11 | | | Carmel | Wellington Installer | Under Investigation | Open |
| 126 | 6/3/11 | | | San Francisco | Meter Clearance | Under Investigation | Open |

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| 127 | 6/3/11 | | | Sausalito | Power Interruption | Other | Closed |
| 128 | 6/6/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 129 | 6/6/11 | | | Oakland | Scheduling Problems | Under Investigation | Open |
| 130 | 6/6/11 | | | Trinidad | Potential Wellington Claim | Under Investigation | Open |
| 131 | 6/6/11 | | | Oakland | Scheduling Problems | Unable to complete | Closed |
| 132 | 6/7/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 133 | 6/7/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 134 | 6/8/11 | | | Soledad | Wellington Installer | Under Investigation | Open |
| 135 | 6/8/11 | | | Carmel Valley | Wellington Installer | Under Investigation | Open |
| 136 | 6/8/11 | | | Eureka | Wellington Installer | Under Investigation | Open |
| 137 | 6/8/11 | | | Millbrae | Scheduling Problems | Under Investigation | Open |
| 138 | 6/8/11 | | | Sausalito | Scheduling Problems | Other | Closed |
| 139 | 6/9/11 | | | Monterey | Meter Clearance | Under Investigation | Open |
| 140 | 6/9/11 | | | Richmond | Inquiry Regarding Appliances Affected | RF Interference - Alarm/Security System | Closed |
| 141 | 6/9/11 | | | Salinas | Meter Clearance | Under Investigation | Open |
| 142 | 6/9/11 | | | San Francisco | Scheduling Problems | Under Investigation | Open |
| 143 | 6/10/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 144 | 6/10/11 | | | Greenfield | Wellington Installer | Under Investigation | Open |
| 145 | 6/10/11 | | | Monterey | Meter Clearance | Under Investigation | Open |
| 146 | 6/10/11 | | | San Jose | Meter Clearance | Under Investigation | Open |
| 147 | 6/10/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 148 | 6/10/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 149 | 6/11/11 | | | Santa Maria | Wellington Installer | Under Investigation | Open |
| 150 | 6/11/11 | | | Martinez | Power Interruption | Hi/Low Voltage | Closed |
| 151 | 6/12/11 | | | Gilroy | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 152 | 6/13/11 | | | Paradise | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 153 | 6/13/11 | | | Los Altos | Wellington Installer | Under Investigation | Open |
| 154 | 6/13/11 | | | Clearlake | Wellington Installer | Under Investigation | Open |
| 155 | 6/13/11 | | | Redwood City | Meter Clearance | Other | Closed |
| 156 | 6/14/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 157 | 6/14/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 158 | 6/14/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 159 | 6/14/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 160 | 6/14/11 | | | Monterey | Wellington Installer | Under Investigation | Open |
| 161 | 6/15/11 | | | Monterey | Wellington Installer | Under Investigation | Open |
| 162 | 6/16/11 | | | Morgan Hill | Wellington Installer | Under Investigation | Open |
| 163 | 6/16/11 | | | Santa Maria | Wellington Installer | Under Investigation | Open |
| 164 | 6/16/11 | | | Carmel | Wellington Installer | Under Investigation | Open |
| 165 | 6/16/11 | | | Nice | Wellington Installer | Under Investigation | Open |
| 166 | 6/16/11 | | | Brentwood | Inquiry Regarding Appliances Affected | RF Interference - Internet/Cable | Closed |
| 167 | 6/16/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 168 | 6/17/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |

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 Installation Issues Re
 d July 16, 2011 throug

| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
|-----|-----------|---------------|---------|----------------|---------------------------------------|-------------------------------------|--------|
| 169 | 6/17/11 | | | San Francisco | Inquiry Regarding Appliances Affected | RF Interference - Internet/Cable | Closed |
| 170 | 6/17/11 | | | Carmel | Wellington Installer | Under Investigation | Open |
| 171 | 6/17/11 | | | Solvang | Wellington Installer | Under Investigation | Open |
| 172 | 6/19/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 173 | 6/19/11 | | | Clovis | Scheduling Problems | Under Investigation | Open |
| 174 | 6/20/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 175 | 6/20/11 | | | San Francisco | Potential Wellington Claim | Under Investigation | Open |
| 176 | 6/20/11 | | | Sacramento | Meter Clearance | Meter/Module creating a hazard | Closed |
| 177 | 6/20/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 178 | 6/20/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 179 | 6/20/11 | | | San Francisco | Potential Wellington Claim | Under Investigation | Open |
| 180 | 6/20/11 | | | Pleasanton | Claims - Appliances | RF Interference - Garage Door Opene | Closed |
| 181 | 6/20/11 | | | Pleasant Hill | Inquiry Regarding Appliances Affected | Other | Closed |
| 182 | 6/21/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 183 | 6/21/11 | | | Grass Valley | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 184 | 6/21/11 | | | Carmel | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 185 | 6/21/11 | | | San Francisco | Power Interruption | Other | Closed |
| 186 | 6/21/11 | | | Los Gatos | Meter Clearance | Under Investigation | Open |
| 187 | 6/21/11 | | | San Francisco | Potential Wellington Claim | Under Investigation | Open |
| 188 | 6/22/11 | | | San Jose | Power Interruption | Under Investigation | Open |
| 189 | 6/22/11 | | | Bakersfield | Power Interruption | Under Investigation | Open |
| 190 | 6/22/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 191 | 6/23/11 | | | Carmel | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 192 | 6/24/11 | | | San Francisco | Potential Wellington Claim | Under Investigation | Open |
| 193 | 6/24/11 | | | Pebble Beach | Meter Clearance | Under Investigation | Open |
| 194 | 6/24/11 | | | San Mateo | Meter Clearance | Under Investigation | Open |
| 195 | 6/24/11 | | | Morgan Hill | Meter Clearance | Under Investigation | Open |
| 196 | 6/24/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 197 | 6/25/11 | | | Carmel | Power Interruption | Under Investigation | Open |
| 198 | 6/25/11 | | | Carmel | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 199 | 6/26/11 | | | Santa Rosa | Wellington Installer | Under Investigation | Open |
| 200 | 6/26/11 | | | San Francisco | Wellington Installer | Under Investigation | Open |
| 201 | 6/27/11 | | | Byron | Power Interruption | Under Investigation | Open |
| 202 | 6/27/11 | | | Santa Maria | Potential Wellington Claim | Under Investigation | Open |
| 203 | 6/27/11 | | | Clearlake Oaks | Wellington Installer | Under Investigation | Open |
| 204 | 6/27/11 | | | San Jose | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 205 | 6/27/11 | | | Carmel | Meter Clearance | Under Investigation | Open |
| 206 | 6/27/11 | | | Arcata | Wellington Installer | Under Investigation | Open |
| 207 | 6/27/11 | | | Fremont | Wellington Installer | Under Investigation | Open |
| 208 | 6/27/11 | | | Richmond | Meter Clearance | Meter/Module clearance issues | Closed |
| 209 | 6/27/11 | | | Newark | Power Interruption | Under Investigation | Open |

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

Pacific Gas and Electric Company
 SmartMeter™ Issues and Complaints Report
 High-Bill Complaint Report For Customers With SmartMeter™ Devices*
 July 28, 2011 -- For the Period July 16, 2011 through July 22, 2011

| | |
|------------------|--|
| Color Key | |
| | Closed Since the Last Report |
| | New Since the Last Report |
| | No SmartMeter™ Device Installed |

| No. | Complaint Date | Customer Name | Account | Service City | Status | Explanation of Complaint Closure |
|---|----------------|---------------|---------|--------------|--------|----------------------------------|
| PG&E did not receive any new high bill complaints during the period of July 16, 2011 through July 22, 2011. | | | | | | |

*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

- 0 Open Complaints on Last Report
- 0 Open Complaints Closed Since the Last Report
- 0 New Complaints Since the Last Report
- 0 New Complaints Closed Since the Last Report
- 0 New Complaints Open

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

Pacific Gas and Electric Company
 SmartMeter™ Issues and Complaints Report
 High-Bill Complaint Report For Customers With SmartMeter™ Devices*
 July 28, 2011 -- For the Period July 16, 2011 through July 22, 2011

| Color Key | |
|-----------|---------------------------------|
| | Closed Since the Last Report |
| | New Since the Last Report |
| | No SmartMeter™ Device Installed |

| No. | Complaint Date | Customer Name | Account | Service City | Status | Explanation of Complaint Closure |
|---|----------------|---------------|---------|--------------|--------|----------------------------------|
| PG&E did not receive any new high bill complaints during the period of July 16, 2011 through July 22, 2011. | | | | | | |

*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

- 0 Open Complaints on Last Report
- 0 Open Complaints Closed Since the Last Report
- 0 New Complaints Since the Last Report
- 0 New Complaints Closed Since the Last Report
- 0 New Complaints Open