From: Prosper, Terrie D.

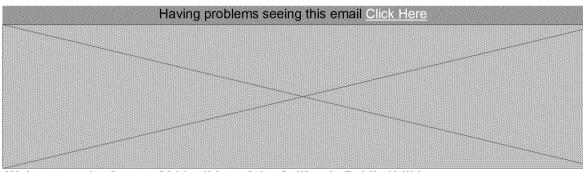
Sent: 8/1/2011 3:34:46 PM

To: Prosper, Terrie D. (terrie.prosper@cpuc.ca.gov)

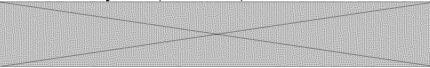
Cc:

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Subject: CPUC August 2011 eNewsletter



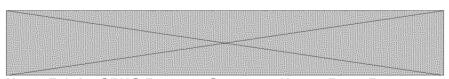
Welcome to the August 2011 edition of the California Public Utilities Commission's (CPUC) eNewsletter, where you'll find information on recent community events, news briefs, and more.



## CPUC Visits Lynwood and W. Sacramento to Offer Information on Consumer Programs and Issues

The CPUC participated in a community forum in Lynwood and a Fraud Awareness Fair in Yolo County to provide utility information that can help consumers.

•Read the story



News Briefs: CPUC Protects Customer Usage Data, Promotes Alternative-Fueled Vehicles, and Demonstrates Record Growth in Solar Installations

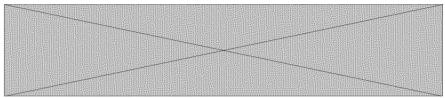
In July, the CPUC created rules to protect the privacy and security of customer usage data generated by Smart Meters, took action to break down barriers for the widespread deployment and use of alternative-fueled vehicles, and issued a report showing that Californians are installing rooftop solar energy systems at a rapid pace.

·Read the story

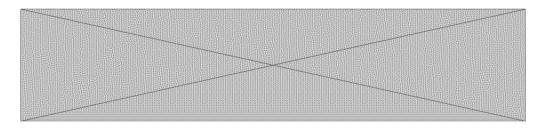
## **CPUC Creates New Risk Assessment Unit**

The CPUC has created a new Risk Assessment Unit to research, develop, and propose tools to improve pipeline safety and oversight in the state, and is also augmenting its pipeline inspector team by five.

•Read the story



Visit our <u>Consumer Information Center</u> for more assistance. Consumers with utility complaints can call our Consumer Affairs Branch at 1-800-649-7570.

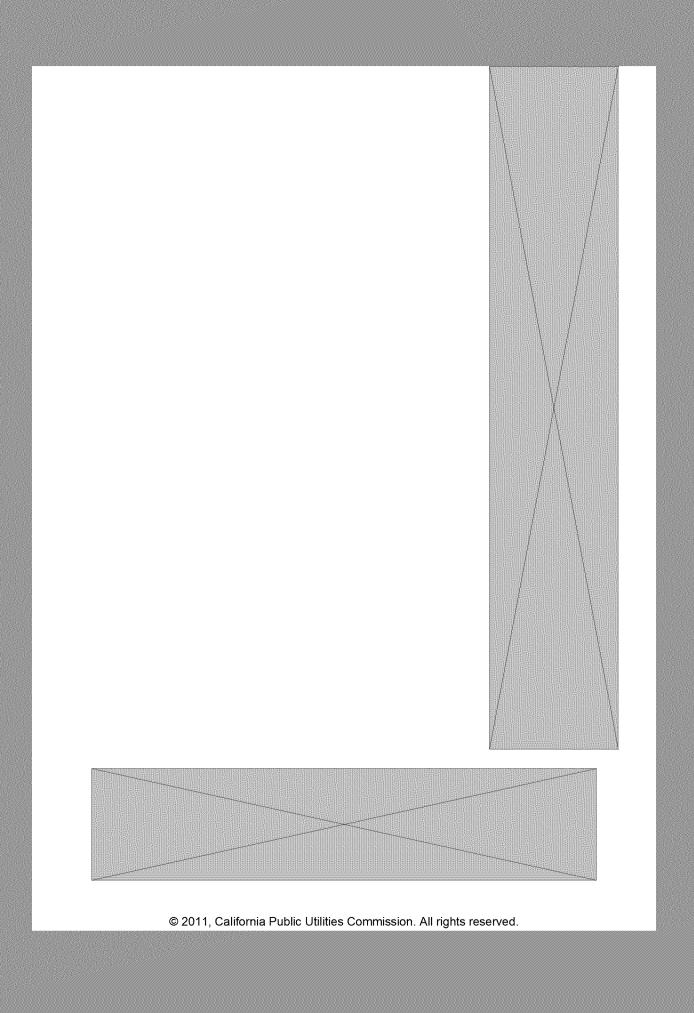


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