

From: Dietz, Sidney  
Sent: 8/29/2011 10:48:47 AM  
To: 'Khosrowjah, Sepideh' (sepideh.khosrowjah@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: Re: Billing system on Cmmr Florio's tour

Sepideh --

Thanks, look forward to speaking to you.

Will you be covering the Resource Adequacy PD, or should I wait for Matthew to return?

yours,

sid

-----Original Message-----

From: Khosrowjah, Sepideh [<mailto:sepideh.khosrowjah@cpuc.ca.gov>]  
Sent: Friday, August 26, 2011 8:56 AM  
To: Dietz, Sidney  
Subject: Re: Billing system on Cmmr Florio's tour

Today is crazy, but I'll try.

----- Original Message -----

From: Dietz, Sidney [<mailto:SBD4@pge.com>]  
Sent: Friday, August 26, 2011 08:53 AM  
To: Khosrowjah, Sepideh  
Subject: RE: Billing system on Cmmr Florio's tour

Sepideh --

Thanks, today would be better for me as I have to brief VPs on this on Monday morning.

Also, I have some good news for you on the mobile-home park front as well.

yours,

sid

Redacted cell

-----Original Message-----

From: Khosrowjah, Sepideh [mailto:sepideh.khosrowjah@cpuc.ca.gov]  
Sent: Friday, August 26, 2011 8:00 AM  
To: Dietz, Sidney  
Subject: Re: Billing system on Cmmr Florio's tour

Hi Sid,  
I'll call you today or next week and we can chat.  
Thx  
Sepideh

----- Original Message -----

From: Dietz, Sidney [mailto:SBD4@pge.com]  
Sent: Thursday, August 25, 2011 11:46 AM  
To: Khosrowjah, Sepideh  
Subject: Billing system on Cmmr Florio's tour

Sepideh --

Hi there!

We are looking forward to Cmmr Florio's visit to PG&E. I know that he asked to get an overview of our billing system. I would like to ask if there is an area that he's especially interested in around billing? For instance, is he interested in accuracy and timeliness or perhaps customer issues around our system? Any insight would be great, as I need to finish our outline by tomorrow am.

If it's more convenient than typing, feel free to give me a call on my cell at Redacted.

yours,

sid

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Do I seem terse? Blame the thumb keyboard.