

From: Cherry, Brian K
Sent: 9/21/2011 9:22:30 AM
To: Brown Carol (cab@cpuc.ca.gov) (cab@cpuc.ca.gov)
Cc:
Bcc:
Subject: SmartMeter Replacement

Carol - I need to chat with you. Call me at 973-4977. Here is what we need to talk about. Several weeks ago, Mike asked us to replace the SmartMeters with legacy meters for people who have been showing up in public session. I told him we would replace the SmartMeters with non-transmitting digital meters because the analog meters were no longer available. He was fine with that. I also told him that we would start that replacement program after the SmartMeter workshop because of our concerns that this issue would be broadcast at the workshop and have a cascading effect on people seeking similar requests. I also told Mike it would be complete by tomorrow's Commission business meeting.

Here are the facts. 34 people have been to the Commission at least three times complaining about SmartMeters during public session. 20 of those people do not have a SmartMeter installed and/or activated. 14 of those people do have a SmartMeter. The majority of those complaining about the SmartMeter do not have a PG&E SmartMeter.

After much internal discussion, we have decided not to replace the SmartMeters for those 14 people because of concerns that these people will generate an avalanche of requests for similar treatment and that it will increase the number of people marching on the Commission in opposition to SmartMeters. We would like to know if that is acceptable to Mike. If Mike does not share our concerns over the impact on the PUC, please let me know sooner rather than later.