

From: Cherry, Brian K
Sent: 9/26/2011 10:35:33 AM
To: Brown Carol (cab@cpuc.ca.gov) (cab@cpuc.ca.gov)
Cc:
Bcc:
Subject: SmartMeters

Carol - we have received about 15 calls to Tom and Sid from people wanting to change out their SmartMeter. We are planning on replacing the original 16 who showed up at the meeting plus these additional ones and any others that Tom or Sid get. People who call into our call centers independent from the bloggers are not being switched over if they have a SmartMeter at this time. We are limiting the switch-overs to the real problem people from the blogs. Are you ok with this approach ? We are trying to prevent the dam from breaking.