

**SURVEY****Community Advice to PG&E and the Governor on the Gas Pipeline Explosion  
in San Bruno: Making Sure It Never Happens Again**

This survey is being conducted by three nonprofit groups that will be advising the California government (California Public Utilities Commission) on what to do to make sure the San Bruno gas pipeline disaster does not happen again. We will be providing this information to Governor Brown, his utility commissioners and to the CEO of PG&E.

1. The California Public Utilities Commission will be holding a public hearing on the gas explosion at the San Bruno Senior Citizen Center (1555 Crystal Springs Rd.) on Tuesday, April 5th from 5:00 pm to 10:00pm. Would you attend a meeting with the Governor's commissioners?
  - a) Yes
  - b) No
  
2. Some want to punish PG&E and some think it would be better to first fix the problem. Do you believe that the government should focus mainly on:
  - a) Punishing PG&E and its top executives
  - b) Fixing the problem so it will not happen again
  
3. If the cost of making sure that no gas explosion ever happens again is one thousand dollars per family, who do you think should pay the costs?
  - a) PG&E's shareholders
  - b) PG&E's top executives
  - c) Consumers or ratepayers
  - d) A combination of a., b. and c.
  - e) No opinion
  
4. The consumer groups conducting this survey have urged the government to require PG&E to train and pay for local residents in each community to manually turn off the gas lines within ten minutes if a problem occurs. Would you favor the training of skilled workers in your community, including those who are unemployed, to be able to respond to an emergency within ten minutes?
  - a) Yes
  - b) No

5. The California Public Utilities Commission is planning on having a number of public hearings to secure community advice. Do you believe that the CEO of PG&E should be required to attend these meetings and answer questions?
- a) Yes
  - b) No
6. One of the nonprofit groups conducting this survey has its national headquarters in San Bruno. Would you like to attend a meeting with PG&E and state government representatives at their San Bruno headquarters (1758 El Camino Real) either the day before the hearing, Monday, April 4th from 6:00 pm to 7:30 pm or on Tuesday, April 5th at 4:30 pm just before the public hearings begin to learn more about the gas pipeline public hearings?
- a) Yes
  - b) No
  - c) No Opinion
7. PG&E is proposing a rate increase for homeowners' gas bills. Do you believe that PG&E's rate increase should be stopped until PG&E fixes all of its gas transmission problems?
- a) Yes
  - b) No
  - c) No Opinion
8. Because California has such a high unemployment rate, more than 100,000 PG&E customers have had their utility services cut off by PG&E last year. Should PG&E fix all of its gas transmission problems before it is allowed to cut off service to unemployed and low-income families?
- a) Yes
  - b) No
  - c) No opinion
9. Do you live in:
- a) San Mateo County
  - b) Bay Area
  - c) California