

From: Cooke, Michelle  
Sent: 9/28/2011 6:40:27 AM  
To: Horner, Trina (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC)  
Cc:  
Bcc:  
Subject: FW: Gas Incident: Pacific Gas & Electric Co. Incident No: 110927-3025

What I sent to Jennifer this a.m. Plus also asked.  
Also, is the piping in any way related to Aldyl A like in Cupertino?  
Asap please.

**From:** Cooke, Michelle  
**Sent:** Wednesday, September 28, 2011 06:08 AM  
**To:** 'JKD5@pge.com' <JKD5@pge.com>  
**Subject:** Re: Gas Incident: Pacific Gas & Electric Co. Incident No: 110927-3025

Please get me updated status asap as well as information about prior leak at same location on Sept 7 one year ago. Is the leaking pipe this time the replacement pipe from last time or a different part of the main? What was identified as cause of leak last time and any actions PGE took last time to identify similarly situated pipe? Are there other utilities/activities in ROW that could be contributing to cause that should be looked at? Given the similarities one year apart in same location there needs to be some root cause analysis.

**From:** Dowdell, Jennifer [mailto:JKD5@pge.com]  
**Sent:** Wednesday, September 28, 2011 05:40 AM  
**To:** Cooke, Michelle  
**Subject:** Re: Gas Incident: Pacific Gas & Electric Co. Incident No: 110927-3025

Michelle,

I am really sorry! I just got your call and email this AM. No problem about calling anytime but I didn't hear the blackberry.

Got no response from my contacts last night.

I am waiting to hear what we think was the cause of the fire. Will call you as soon as I hear anything.

All I know now is:

- As of 1:00 am crews were still trying to pinch off the gas line
- Traffic is being rerouted by police and we ask motorists to follow guidance from traffic coordinators to keep roadways clear for crews and emergency personnel.

**From:** Cooke, Michelle [mailto:michelle.cooke@cpuc.ca.gov]  
**Sent:** Tuesday, September 27, 2011 10:35 PM

**To:** Dowdell, Jennifer  
**Subject:** Re: Gas Incident: Pacific Gas & Electric Co. Incident No: 110927-3025

Here is what we are hearing from media, can you confirm anything?

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Sacramento news is carrying a story about a road on fire in Roseville from a PG&E natural gas leak. The video shots make it look like a fire in a glass fireplace -- very controlled burn up through the cracks in the street and PG&E and crews are just starting to jack hammer up the street to pinch of the pipes.

The news reporter indicated that this is at almost the same spot there was a leak last year.

**From:** Dowdell, Jennifer [mailto:JKD5@pge.com]  
**Sent:** Tuesday, September 27, 2011 09:47 PM  
**To:** Cooke, Michelle  
**Subject:** Re: Gas Incident: Pacific Gas & Electric Co. Incident No: 110927-3025

Michelle,

I have a call into the operation folks. Will share what I find out asap.

Jennifer

**From:** Cooke, Michelle [mailto:michelle.cooke@cpuc.ca.gov]  
**Sent:** Tuesday, September 27, 2011 09:10 PM  
**To:** Dowdell, Jennifer  
**Subject:** Fw: Gas Incident: Pacific Gas & Electric Co. Incident No: 110927-3025

Jennifer- if you have further information, please pass it along. Thanks  
Michelle

**From:** USRB  
**Sent:** Tuesday, September 27, 2011 08:56 PM  
**To:** Stepanian, Raffy; Daye, Fadi; Robertson, Michael; [Redacted]; Shori, Sunil; [Redacted]; [Redacted]; Brinkman, Benjamin; [Redacted]; Garcia, Ivan A.; [Redacted]; [Redacted]; Penney, Paul A.; Cauguiran, Aimee; Acimis, Banu; [Redacted]; Lam, Willard; Cooke, Michelle; Halligan, Julie  
**Subject:** FW: Gas Incident: Pacific Gas & Electric Co. Incident No: 110927-3025

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**From:** webmaster@cpuc.ca.gov[SMTP:WEBMASTER@CPUC.CA.GOV]  
**Sent:** Tuesday, September 27, 2011 8:56:32 PM  
**To:** USRB  
**Cc:** lmb5@pge.com  
**Subject:** Gas Incident: Pacific Gas & Electric Co. Incident No: 110927-3025  
**Auto forwarded by a Rule**

**The Following information regarding this incident has been reported:**

**Reporting Date:** 9/27/2011 8:48:51 PM

**Incident Date:** 09/27/2011 @ 6:39 p.m.

**Reported By:** [Redacted], Senior Gas Engineer

**Utility Name:** Pacific Gas & Electric Co.

**Phone Number:** [Redacted]

**Email Address:** [Redacted]

**Incident Location:** Riverside Ave Roseville, Sacramento

**Reported to DOT?** no

**DOT Number:**

**Reasons For Reporting:**

- Fatalities? No (Utility: 0, Others: 0)
- Names of Fatalities:
- Injuries? No (Utility: 0, Others: 0)
- Names of Injured:
- Damage? No (Utility: 0, Others: 0)
- Interruption? No (Total Customers: 0, Total Hours: 0)
- Operator Judgement? No
- Transmission Shutdown? No
- Transmission Test Failure? No
- Media Coverage? Yes

**Cause of Incident:** Unknown (Other Cause: none)

**Emergency Action:** Traffic Rerouted; Blocked Off; Evacuation;

**Public Agencies on Scene:** Police; Fire; Media;

**Gas Facilities Involved:** Distribution;

- Specifications of Failed Facilities:
- Pipe Size (in.): 4
- MAOP (psi): 60
- Operating Press (psi): 57
- Type(s): Plastic

**DigIn Information:**

- Excavator Name:
- Contact:
- Phone:

**Incident Recovery:**

- On Scene Date & Time: 09/27/2011 @ 6:52 p.m.

- Service Restored: @ 00:00 a.m.

**Summary:** PG&E responded to a Fire Dept. call of fire in the intersection of [Redacted] [Redacted] at 18:52 hours. There are no injuries. The fire in the street area is over a 4-inch plastic gas main. Fire & Police Departments have the area blocked off and the fire is not endangering structures. Cause of fire is unknown. There is no excavation in the area. A gas construction crew is enroute and will isolate the gas main in the area of the fire.