

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

nd Electric Company
 ies and Complaints Report
 Installation Issues Report
 August 20, 2011 through September 2, 2011

| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
|-----|-----------|---------------|------------|-----------------|---------------------------------------|------------------------------|--------|
| 1 | 7/1/11 | {Redacted} | 8010550298 | San Francisco | Potential Wellington Claim | Hand off to Wellington | Closed |
| 2 | 7/1/11 | {Redacted} | 5829434640 | San Francisco | Wellington Installer | Damaged private property | Closed |
| 3 | 7/1/11 | {Redacted} | 9019352784 | Los Gatos | Wellington Installer | Installer rude to customer | Closed |
| 4 | 7/2/11 | {Redacted} | 2869854694 | San Francisco | Wellington Installer | Other | Closed |
| 5 | 7/2/11 | {Redacted} | 3238561757 | San Francisco | Potential Wellington Claim | Hand off to Wellington | Closed |
| 6 | 7/5/11 | {Redacted} | 5909416740 | San Francisco | Wellington Installer | Installer rude to customer | Closed |
| 7 | 7/6/11 | {Redacted} | 2609435958 | Pacific Grove | Meter Clearance | Under Investigation | Open |
| 8 | 7/7/11 | {Redacted} | 3108188081 | Pebble Beach | Power Interruption | Under Investigation | Open |
| 9 | 7/7/11 | {Redacted} | 9329142835 | San Francisco | Power Interruption | Under Investigation | Open |
| 10 | 7/8/11 | {Redacted} | 8011611307 | San Luis Obispo | Wellington Installer | Installer rude to customer | Closed |
| 11 | 7/11/11 | {Redacted} | 2277781389 | San Francisco | Wellington Installer | Damaged private property | Closed |
| 12 | 7/12/11 | {Redacted} | 6292272135 | Santa Cruz | Wellington Installer | No time given to answer door | Closed |
| 13 | 7/12/11 | {Redacted} | 5032862170 | Santa Cruz | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 14 | 7/12/11 | {Redacted} | 7641159004 | Sonora | Meter Clearance | Under Investigation | Open |
| 15 | 7/12/11 | {Redacted} | 4262672233 | Fremont | Power Interruption | Under Investigation | Open |
| 16 | 7/13/11 | {Redacted} | 3108188081 | Pebble Beach | Power Interruption | Under Investigation | Open |
| 17 | 7/13/11 | {Redacted} | 7957576329 | Watsonville | Wellington Installer | Safety concern | Closed |
| 18 | 7/13/11 | {Redacted} | 9611051478 | Santa Cruz | Claims - Appliances | Under Investigation | Open |
| 19 | 7/13/11 | {Redacted} | 3273991898 | Pacific Grove | Meter Clearance | Under Investigation | Open |
| 20 | 7/13/11 | {Redacted} | 1731459362 | Pacific Grove | Potential Wellington Claim | Hand off to Wellington | Closed |
| 21 | 7/14/11 | {Redacted} | 8834798197 | San Francisco | Wellington Installer | Installer failed to knock | Closed |
| 22 | 7/14/11 | {Redacted} | 4496264100 | San Jose | Power Interruption | Under Investigation | Open |
| 23 | 7/14/11 | {Redacted} | 7416080370 | Watsonville | Wellington Installer | Installer rude to customer | Closed |
| 24 | 7/14/11 | {Redacted} | 3568434803 | San Anselmo | Wellington Installer | Installer failed to knock | Closed |
| 25 | 7/14/11 | {Redacted} | 8724211855 | Santa Maria | Wellington Installer | Installer rude to customer | Closed |
| 26 | 7/15/11 | {Redacted} | 218430888 | Paso Robles | Wellington Installer | Under Investigation | Open |
| 27 | 7/16/11 | {Redacted} | 4521847758 | Salinas | Meter Clearance | Under Investigation | Open |
| 28 | 7/16/11 | {Redacted} | 4491837261 | San Francisco | Wellington Installer | Other | Closed |
| 29 | 7/18/11 | {Redacted} | 2670795538 | Santa Cruz | Wellington Installer | Other | Closed |
| 30 | 7/18/11 | {Redacted} | 8277496127 | Danville | Meter Clearance | Under Investigation | Open |
| 31 | 7/19/11 | {Redacted} | 714705475 | Soquel | Wellington Installer | Other | Closed |
| 32 | 7/19/11 | {Redacted} | 1163908549 | Watsonville | Power Interruption | Under Investigation | Open |
| 33 | 7/19/11 | {Redacted} | 7764776897 | San Jose | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 34 | 7/19/11 | {Redacted} | 6125933057 | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 35 | 7/20/11 | {Redacted} | 9957968129 | San Francisco | Wellington Installer | Other | Closed |
| 36 | 7/20/11 | {Redacted} | 7485782875 | San Luis Obispo | Wellington Installer | Installer left gate open | Closed |
| 37 | 7/21/11 | {Redacted} | 7450794338 | San Francisco | Power Interruption | Under Investigation | Open |
| 38 | 7/22/11 | {Redacted} | 8779773341 | Lucerne | Wellington Installer | Installer left gate open | Closed |
| 39 | 7/22/11 | {Redacted} | 7112396668 | San Luis Obispo | Wellington Installer | Other | Closed |
| 40 | 7/22/11 | {Redacted} | 7857812806 | Williams | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 41 | 7/22/11 | {Redacted} | 164080378 | Los Altos | Power Interruption | Under Investigation | Open |
| 42 | 7/22/11 | {Redacted} | 985715197 | Soquel | Meter Clearance | Under Investigation | Open |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|----|---------|
| 43 | 7/23/11 |
| 44 | 7/25/11 |
| 45 | 7/26/11 |
| 46 | 7/27/11 |
| 47 | 7/27/11 |
| 48 | 7/28/11 |
| 49 | 7/28/11 |
| 50 | 7/28/11 |
| 51 | 7/29/11 |
| 52 | 7/29/11 |
| 53 | 7/29/11 |
| 54 | 7/29/11 |
| 55 | 7/29/11 |
| 56 | 7/30/11 |
| 57 | 8/1/11 |
| 58 | 8/2/11 |
| 59 | 8/2/11 |
| 60 | 8/2/11 |
| 61 | 8/2/11 |
| 62 | 8/4/11 |
| 63 | 8/4/11 |
| 64 | 8/4/11 |
| 65 | 8/5/11 |
| 66 | 8/5/11 |
| 67 | 8/5/11 |
| 68 | 8/6/11 |
| 69 | 8/6/11 |
| 70 | 8/6/11 |
| 71 | 8/9/11 |
| 72 | 8/9/11 |
| 73 | 8/9/11 |
| 74 | 8/9/11 |
| 75 | 8/9/11 |
| 76 | 8/10/11 |
| 77 | 8/10/11 |
| 78 | 8/10/11 |
| 79 | 8/10/11 |
| 80 | 8/10/11 |
| 81 | 8/10/11 |
| 82 | 8/10/11 |
| 83 | 8/10/11 |
| 84 | 8/11/11 |
| 85 | 8/11/11 |

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|------------|-----------------|---------------------------------------|--|--------|
| 7079232079 | Watsonville | Power Interruption | Under Investigation | Open |
| 5284542983 | Santa Cruz | Power Interruption | Under Investigation | Open |
| 6183462323 | Brentwood | Power Interruption | Under Investigation | Open |
| 6739231894 | King City | Wellington Installer | Installer rude to customer | Closed |
| 4536359450 | Santa Cruz | Meter Clearance | Under Investigation | Open |
| 5194921530 | Aptos | Power Interruption | Under Investigation | Open |
| 5288495118 | Aptos | Wellington Installer | Under Investigation | Open |
| 3526340370 | Oakland | Meter Clearance | Under Investigation | Open |
| 6034126639 | San Jose | Power Interruption | Under Investigation | Open |
| 2656860764 | San Francisco | Wellington Installer | Other | Closed |
| 6969220842 | San Francisco | Wellington Installer | Under Investigation | Open |
| 9230420680 | Novato | Wellington Installer | Other | Closed |
| 370495395 | Sunnyvale | Power Interruption | Under Investigation | Open |
| 8090367661 | Napa | Scheduling Problems | Under Investigation | Open |
| 6456875915 | Watsonville | Meter Clearance | Under Investigation | Open |
| 4967675597 | Watsonville | Power Interruption | Under Investigation | Open |
| 1485440717 | Oakland | Power Interruption | Under Investigation | Open |
| 40218003 | Watsonville | Power Interruption | Under Investigation | Open |
| 61942335 | Marina | Power Interruption | Under Investigation | Open |
| 9127930954 | Los Altos | Scheduling Problems | Under Investigation | Open |
| 4447942889 | Fairfield | Scheduling Problems | Under Investigation | Open |
| 683806064 | San Francisco | Meter Clearance | Meter/Module clearance issues | Closed |
| 5799930137 | San Luis Obispo | Wellington Installer | Installer rude to customer | Closed |
| 849572333 | Grover Beach | Wellington Installer | Installer jumped fence, broke lock | Closed |
| 8740340771 | Santa Cruz | Potential Wellington Claim | Hand off to Wellington | Closed |
| 6494881580 | San Francisco | Wellington Installer | Under Investigation | Open |
| 3540833427 | San Francisco | Wellington Installer | Installer rude to customer | Closed |
| 241886554 | San Francisco | Wellington Installer | No time given to answer door | Closed |
| 1215924084 | Los Gatos | Potential Wellington Claim | Under Investigation | Open |
| 863860823 | San Francisco | Meter Clearance | Meter/Module clearance issues | Closed |
| 1280921959 | Corning | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 7728103560 | Hoopa | Potential Wellington Claim | Hand off to Wellington | Closed |
| 3594744138 | Pleasant Hill | Inquiry Regarding Appliances Affected | RF Interference - Alarm/Security Syste | Closed |
| 3249169908 | San Francisco | Meter Clearance | Under Investigation | Open |
| 8501462799 | San Francisco | Wellington Installer | Other | Closed |
| 913295142 | San Francisco | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 8373950411 | San Francisco | Potential Wellington Claim | Hand off to Wellington | Closed |
| 4315635552 | San Jose | Potential Wellington Claim | Under Investigation | Open |
| 6451891975 | San Francisco | Wellington Installer | No time given to answer door | Closed |
| 3185172651 | San Francisco | Wellington Installer | Under Investigation | Open |
| 273778136 | Ukiah | Wellington Installer | Safety concern | Closed |
| 6367334791 | San Francisco | Wellington Installer | Installer failed to knock | Closed |
| 2558119983 | San Francisco | Meter Clearance | Under Investigation | Open |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 86 | 8/12/11 |
| 87 | 8/12/11 |
| 88 | 8/12/11 |
| 89 | 8/12/11 |
| 90 | 8/12/11 |
| 91 | 8/13/11 |
| 92 | 8/13/11 |
| 93 | 8/15/11 |
| 94 | 8/15/11 |
| 95 | 8/15/11 |
| 96 | 8/16/11 |
| 97 | 8/16/11 |
| 98 | 8/16/11 |
| 99 | 8/16/11 |
| 100 | 8/16/11 |
| 101 | 8/16/11 |
| 102 | 8/16/11 |
| 103 | 8/17/11 |
| 104 | 8/17/11 |
| 105 | 8/17/11 |
| 106 | 8/17/11 |
| 107 | 8/17/11 |
| 108 | 8/17/11 |
| 109 | 8/17/11 |
| 110 | 8/18/11 |
| 111 | 8/18/11 |
| 112 | 8/18/11 |
| 113 | 8/18/11 |
| 114 | 8/18/11 |
| 115 | 8/18/11 |
| 116 | 8/18/11 |
| 117 | 8/18/11 |
| 118 | 8/19/11 |
| 119 | 8/19/11 |
| 120 | 8/19/11 |
| 121 | 8/19/11 |
| 122 | 8/19/11 |
| 123 | 8/20/11 |
| 124 | 8/20/11 |
| 125 | 8/20/11 |
| 126 | 8/20/11 |
| 127 | 8/20/11 |
| 128 | 8/20/11 |

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|------------|-----------------|---------------------------------------|---|--------|
| 1129468084 | San Francisco | Meter Clearance | Meter/Module clearance issues | Closed |
| 4464569645 | El Dorado Hills | Meter / Module Equipment (Mfg.) | Other | Closed |
| 6970405396 | Santa Rosa | Power Interruption | Flickering Lights | Closed |
| 190180929 | San Francisco | Wellington Installer | Installer failed to knock | Closed |
| 1866886450 | San Francisco | Wellington Installer | Damaged private property | Closed |
| 5799930137 | San Luis Obispo | Wellington Installer | Installer jumped fence, broke lock | Closed |
| 1858312278 | Pleasanton | Meter Clearance | Under Investigation | Open |
| 3910929635 | Newman | Meter Clearance | Under Investigation | Open |
| 3489722469 | Santa Cruz | Wellington Installer | Other | Closed |
| 3365337986 | Santa Cruz | Wellington Installer | Other | Closed |
| 4952098585 | Sunnyvale | Meter Clearance | Under Investigation | Open |
| 5928690231 | Santa Maria | Wellington Installer | Other | Closed |
| 6217123631 | San Francisco | Power Interruption | Under Investigation | Open |
| 1024802731 | Sonora | Power Interruption | Under Investigation | Open |
| 8826844888 | San Francisco | Wellington Installer | Installer rude to customer | Closed |
| 8826844888 | San Francisco | Wellington Installer | Other | Closed |
| 8460634985 | San Francisco | Wellington Installer | Other | Closed |
| 2021787424 | Santa Cruz | Wellington Installer | Installer failed to knock | Closed |
| 3290836572 | San Francisco | Meter Clearance | Under Investigation | Open |
| 1394331390 | Big Bend | Network Equipment Installation | Concerns with equipment/pole location | Closed |
| 3489722469 | Santa Cruz | Wellington Installer | Other | Closed |
| 8309575256 | Kelseyville | Potential Wellington Claim | No Reason Provided | Closed |
| 7132617564 | Santa Cruz | Wellington Installer | Installer upset animals | Closed |
| 7890295916 | Santa Cruz | Wellington Installer | Installer failed to knock | Closed |
| 9551689994 | Garberville | Wellington Installer | Door hanger not left or placed incorrec | Closed |
| 564471862 | San Francisco | Scheduling Problems | Under Investigation | Open |
| 546346517 | San Francisco | Meter Clearance | Under Investigation | Open |
| 111585393 | Santa Cruz | Wellington Installer | RF/EMF Concerns | Closed |
| 2287784888 | San Francisco | Power Interruption | Under Investigation | Open |
| 3626182405 | Fort Bragg | Wellington Installer | No Reason Provided | Closed |
| 7013316189 | San Francisco | Wellington Installer | Installer rude to customer | Closed |
| 4617859671 | San Jose | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 3757075207 | San Francisco | Customer wants Smartmeter Removed | Accuracy of Meter | Closed |
| 6929950528 | Atascadero | Wellington Installer | Under Investigation | Open |
| 9775488969 | S San Francisco | Meter Clearance | Under Investigation | Open |
| 1647470752 | Aptos | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 1358090074 | Suisun City | Meter Clearance | Under Investigation | Open |
| 5158978589 | San Francisco | Customer Denies Access | Privacy Concerns | Closed |
| 4170577455 | Santa Maria | Customer Denies Access | No Reason Provided | Closed |
| 9584022922 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 5311775119 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 2923412200 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 5532013901 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 129 | 8/20/11 |
| 130 | 8/20/11 |
| 131 | 8/20/11 |
| 132 | 8/20/11 |
| 133 | 8/20/11 |
| 134 | 8/20/11 |
| 135 | 8/20/11 |
| 136 | 8/20/11 |
| 137 | 8/20/11 |
| 138 | 8/20/11 |
| 139 | 8/20/11 |
| 140 | 8/20/11 |
| 141 | 8/20/11 |
| 142 | 8/20/11 |
| 143 | 8/20/11 |
| 144 | 8/20/11 |
| 145 | 8/20/11 |
| 146 | 8/20/11 |
| 147 | 8/20/11 |
| 148 | 8/20/11 |
| 149 | 8/20/11 |
| 150 | 8/20/11 |
| 151 | 8/20/11 |
| 152 | 8/20/11 |
| 153 | 8/20/11 |
| 154 | 8/20/11 |
| 155 | 8/20/11 |
| 156 | 8/20/11 |
| 157 | 8/20/11 |
| 158 | 8/20/11 |
| 159 | 8/20/11 |
| 160 | 8/20/11 |
| 161 | 8/20/11 |
| 162 | 8/20/11 |
| 163 | 8/20/11 |
| 164 | 8/20/11 |
| 165 | 8/20/11 |
| 166 | 8/20/11 |
| 167 | 8/20/11 |
| 168 | 8/20/11 |
| 169 | 8/20/11 |
| 170 | 8/20/11 |
| 171 | 8/20/11 |

| | | | | |
|------------|-----------------|-----------------------------------|------------------------------|--------|
| 19686237 | Los Osos | Customer Denies Access | Other | Closed |
| 6062198668 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 3857178526 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 3805848896 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 3617876821 | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 6550714910 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 1507114985 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 4974975107 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 6674335293 | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 9592727451 | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 1586622381 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 1532432539 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 6905419955 | Ukiah | Customer Denies Access | Medical Concerns | Closed |
| 1144309503 | Arroyo Grande | Customer Denies Access | Medical Concerns | Closed |
| 4436342191 | Los Osos | Customer Denies Access | Medical Concerns | Closed |
| 7783914798 | San Francisco | Wellington Installer | No time given to answer door | Closed |
| 5917349189 | Davenport | Customer Denies Access | No Reason Provided | Closed |
| 7733532114 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 1366050112 | Los Osos | Customer Denies Access | Medical Concerns | Closed |
| 7377754522 | San Francisco | Customer Denies Access | Other | Closed |
| 9693692066 | Arroyo Grande | Customer Denies Access | Medical Concerns | Closed |
| 3395996478 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3767653538 | Caspar | Customer Denies Access | No Reason Provided | Closed |
| 4954162172 | Mckinleyville | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 589542543 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 500617160 | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 4624734222 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 2984426547 | Aptos | Customer Denies Access | Accuracy of Meter | Closed |
| 9219478203 | Los Osos | Customer Denies Access | Concerns from Media Reports | Closed |
| 5603859106 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 9699540011 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 1705544934 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 1635271554 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 8910139175 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 9146158432 | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 7966163681 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 2227642767 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 8652483634 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 1910801107 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 3932044249 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 5237529253 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 6298348361 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3851644234 | San Francisco | Customer Denies Access | No Reason Provided | Closed |

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Installation Issues Re
August 20, 2011 through September 2, 2011

| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 172 | 8/20/11 |
| 173 | 8/20/11 |
| 174 | 8/20/11 |
| 175 | 8/20/11 |
| 176 | 8/20/11 |
| 177 | 8/20/11 |
| 178 | 8/20/11 |
| 179 | 8/20/11 |
| 180 | 8/20/11 |
| 181 | 8/20/11 |
| 182 | 8/20/11 |
| 183 | 8/20/11 |
| 184 | 8/20/11 |
| 185 | 8/20/11 |
| 186 | 8/20/11 |
| 187 | 8/20/11 |
| 188 | 8/20/11 |
| 189 | 8/20/11 |
| 190 | 8/20/11 |
| 191 | 8/20/11 |
| 192 | 8/20/11 |
| 193 | 8/20/11 |
| 194 | 8/20/11 |
| 195 | 8/20/11 |
| 196 | 8/20/11 |
| 197 | 8/20/11 |
| 198 | 8/20/11 |
| 199 | 8/20/11 |
| 200 | 8/20/11 |
| 201 | 8/20/11 |
| 202 | 8/20/11 |
| 203 | 8/20/11 |
| 204 | 8/20/11 |
| 205 | 8/20/11 |
| 206 | 8/20/11 |
| 207 | 8/20/11 |
| 208 | 8/20/11 |
| 209 | 8/20/11 |
| 210 | 8/20/11 |
| 211 | 8/20/11 |
| 212 | 8/20/11 |
| 213 | 8/20/11 |
| 214 | 8/20/11 |

| | | | | |
|------------|-----------------|-----------------------------------|-----------------------------|--------|
| 964427709 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 4527265596 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 3379745681 | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 7886526832 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 5575638971 | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 5617305635 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 9309313592 | Gualala | Customer Denies Access | No Reason Provided | Closed |
| 5761550957 | Carlotta | Customer Denies Access | Accuracy of Meter | Closed |
| 8454242421 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 267928210 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 1371758997 | Santa Cruz | Customer Denies Access | Privacy Concerns | Closed |
| 2284574465 | Santa Cruz | Customer Denies Access | Privacy Concerns | Closed |
| 7842678542 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 3449523723 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 2636131732 | Los Osos | Customer Denies Access | Medical Concerns | Closed |
| 8932739312 | Soquel | Customer wants Smartmeter Removed | Unhappy with SM program | Closed |
| 9323530133 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 3964649988 | Lagunitas | Customer Denies Access | RF/EMF Concerns | Closed |
| 4675468536 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 9782873339 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 1542879452 | San Francisco | Customer Denies Access | Other | Closed |
| 9980118162 | Santa Cruz | Customer Denies Access | Other | Closed |
| 7693605730 | Capitola | Customer Denies Access | Medical Concerns | Closed |
| 8126324236 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 4282025454 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3249385809 | Aptos | Customer Denies Access | Concerns from Media Reports | Closed |
| 7697500500 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 95362486 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 8148994715 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 6166484230 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 7999805973 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 8249702700 | Foster City | Customer Denies Access | RF/EMF Concerns | Closed |
| 2381810234 | Capitola | Customer Denies Access | Medical Concerns | Closed |
| 8659128557 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 4950370776 | Ben Lomond | Customer Denies Access | RF/EMF Concerns | Closed |
| 1735507176 | Davenport | Customer Denies Access | Concerns from Media Reports | Closed |
| 8041500798 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 745495663 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 3704126411 | Redwood Valley | Customer Denies Access | No Reason Provided | Closed |
| 8678217437 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 7356762642 | Los Osos | Customer Denies Access | Medical Concerns | Closed |
| 6031010207 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 4475035332 | Oceano | Customer Denies Access | No Reason Provided | Closed |

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nd Electric Compan
ies and Complaints I
Installation Issues Re
August 20, 2011 through September 2, 2011

| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 215 | 8/21/11 |
| 216 | 8/21/11 |
| 217 | 8/21/11 |
| 218 | 8/21/11 |
| 219 | 8/21/11 |
| 220 | 8/21/11 |
| 221 | 8/21/11 |
| 222 | 8/21/11 |
| 223 | 8/21/11 |
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| 232 | 8/21/11 |
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| 244 | 8/21/11 |
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| 247 | 8/21/11 |
| 248 | 8/21/11 |
| 249 | 8/21/11 |
| 250 | 8/21/11 |
| 251 | 8/21/11 |
| 252 | 8/21/11 |
| 253 | 8/21/11 |
| 254 | 8/21/11 |
| 255 | 8/21/11 |
| 256 | 8/21/11 |
| 257 | 8/21/11 |

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|------------|-----------------|-----------------------------------|-----------------------------|--------|
| 2508000706 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 2608519543 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 3267845407 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 6719788273 | Sacramento | Customer Denies Access | No Reason Provided | Closed |
| 4490347301 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 226856195 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 3455131921 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 7814816295 | Pleasant Hill | Customer wants Smartmeter Removed | Accuracy of Meter | Closed |
| 7688861268 | Lompoc | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 7145513626 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 9907869159 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9492904208 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 4577107996 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9538042045 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 4381224844 | Capitola | Customer Denies Access | Medical Concerns | Closed |
| 7143835458 | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 7770602816 | San Luis Obispo | Customer Denies Access | Other | Closed |
| 6950380080 | Santa Cruz | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 5901549371 | Santa Cruz | Customer Denies Access | Concerns from Media Reports | Closed |
| 3240341123 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 6853865284 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 5101738024 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 9253073699 | Fort Bragg | Customer Denies Access | RF/EMF Concerns | Closed |
| 1657831096 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 8928695254 | Los Osos | Customer Denies Access | Other | Closed |
| 9249420887 | Stockton | Customer wants Smartmeter Removed | Concerns from Media Reports | Closed |
| 3202486832 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 1952219982 | Aromas | Customer Denies Access | No Reason Provided | Closed |
| 1162722308 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 3221161502 | Cambria | Customer Denies Access | Medical Concerns | Closed |
| 7727496993 | Los Osos | Customer Denies Access | Concerns from Media Reports | Closed |
| 7928704705 | Los Osos | Customer Denies Access | Concerns from Media Reports | Closed |
| 2772158415 | Santa Cruz | Customer Denies Access | Concerns from Media Reports | Closed |
| 9101474029 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 7574540147 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 2694506437 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 2600033831 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 386291594 | Lakeport | Customer Denies Access | No Reason Provided | Closed |
| 344624930 | Lakeport | Customer Denies Access | No Reason Provided | Closed |
| 427958258 | Lakeport | Customer Denies Access | Other | Closed |
| 8560515593 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 9247456362 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 5460385982 | Santa Cruz | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 258 | 8/21/11 |
| 259 | 8/21/11 |
| 260 | 8/21/11 |
| 261 | 8/21/11 |
| 262 | 8/21/11 |
| 263 | 8/21/11 |
| 264 | 8/21/11 |
| 265 | 8/21/11 |
| 266 | 8/21/11 |
| 267 | 8/21/11 |
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| 269 | 8/21/11 |
| 270 | 8/21/11 |
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| 272 | 8/21/11 |
| 273 | 8/21/11 |
| 274 | 8/21/11 |
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| 276 | 8/21/11 |
| 277 | 8/21/11 |
| 278 | 8/21/11 |
| 279 | 8/21/11 |
| 280 | 8/21/11 |
| 281 | 8/21/11 |
| 282 | 8/21/11 |
| 283 | 8/21/11 |
| 284 | 8/21/11 |
| 285 | 8/21/11 |
| 286 | 8/21/11 |
| 287 | 8/21/11 |
| 288 | 8/21/11 |
| 289 | 8/21/11 |
| 290 | 8/21/11 |
| 291 | 8/22/11 |
| 292 | 8/22/11 |
| 293 | 8/22/11 |
| 294 | 8/22/11 |
| 295 | 8/22/11 |
| 296 | 8/22/11 |
| 297 | 8/22/11 |
| 298 | 8/22/11 |
| 299 | 8/22/11 |
| 300 | 8/22/11 |

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|------------|-----------------|-----------------------------------|--------------------------|--------|
| 8426309232 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 160432225 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 8521304786 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8960527734 | San Luis Obispo | Customer Denies Access | Other | Closed |
| 7676561454 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 6746363041 | Capitola | Customer Denies Access | Medical Concerns | Closed |
| 9394310018 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 7516499363 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 5650259408 | Salinas | Customer Denies Access | No Reason Provided | Closed |
| 5463864235 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 1177022919 | Bayside | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 453847497 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8665430362 | San Francisco | Customer wants Smartmeter Removed | Other | Closed |
| 2177797385 | Los Osos | Customer Denies Access | Medical Concerns | Closed |
| 283637701 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 9750689578 | Santa Cruz | Customer wants Smartmeter Removed | Other | Closed |
| 6591159597 | Bradley | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 4167730135 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 6874849851 | Watsonville | Customer Denies Access | Other | Closed |
| 3137632090 | Novato | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 6769775503 | Albion | Customer Denies Access | No Reason Provided | Closed |
| 5568041912 | Aromas | Customer Denies Access | Medical Concerns | Closed |
| 4179480172 | Santa Cruz | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 9129998598 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 4138341405 | Lucerne | Customer Denies Access | Medical Concerns | Closed |
| 5907431216 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 4428702843 | Cambria | Customer Denies Access | Privacy Concerns | Closed |
| 3499732208 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 5921698678 | Marysville | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 2052162619 | Santa Cruz | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 1765718681 | Aromas | Customer Denies Access | No Reason Provided | Closed |
| 2705162993 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 4766371210 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 2959076539 | Davenport | Customer Denies Access | No Reason Provided | Closed |
| 4763265226 | Cambria | Customer Denies Access | RF/EMF Concerns | Closed |
| 7893364878 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 5911695347 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 8308344431 | Grover Beach | Customer Denies Access | RF/EMF Concerns | Closed |
| 3594696658 | San Francisco | Scheduling Problems | Other | Closed |
| 3528682739 | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 3825134132 | Corte Madera | Customer Denies Access | No Reason Provided | Closed |
| 968565810 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 3562231161 | Round Mountain | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 301 | 8/22/11 |
| 302 | 8/22/11 |
| 303 | 8/22/11 |
| 304 | 8/22/11 |
| 305 | 8/22/11 |
| 306 | 8/22/11 |
| 307 | 8/22/11 |
| 308 | 8/22/11 |
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| 336 | 8/22/11 |
| 337 | 8/22/11 |
| 338 | 8/22/11 |
| 339 | 8/22/11 |
| 340 | 8/22/11 |
| 341 | 8/22/11 |
| 342 | 8/22/11 |
| 343 | 8/22/11 |

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|------------|-----------------|-----------------------------------|-------------------------------|--------|
| 2967019539 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 5304498874 | Cayucos | Customer Denies Access | RF/EMF Concerns | Closed |
| 7607251944 | Mariposa | Customer Denies Access | No Reason Provided | Closed |
| 1912181780 | Santa Cruz | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 39094414 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 4297405784 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 844885648 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 1156852516 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 2228010042 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 7084016824 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 5107211071 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 7720088097 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 5935501159 | Arroyo Grande | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 7089001946 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 8557739336 | Soquel | Customer Denies Access | RF/EMF Concerns | Closed |
| 2569433472 | Fort Bragg | Customer Denies Access | RF/EMF Concerns | Closed |
| 908914195 | San Francisco | Customer Denies Access | Privacy Concerns | Closed |
| 2181427233 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9526974408 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 7251609415 | Cambria | Customer Denies Access | RF/EMF Concerns | Closed |
| 8202068130 | Soquel | Customer Denies Access | RF/EMF Concerns | Closed |
| 7017223475 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 1169205214 | Redwood Valley | Customer Denies Access | No Reason Provided | Closed |
| 495869963 | Davenport | Customer Denies Access | No Reason Provided | Closed |
| 3930348242 | Cambria | Customer Denies Access | Other | Closed |
| 741926111 | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 7614346928 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 3859318407 | Burney | Customer Denies Access | Accuracy of Meter | Closed |
| 8911805638 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9217695767 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 2223553999 | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 3409149753 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 6985094993 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 6415197778 | Aromas | Customer Denies Access | No Reason Provided | Closed |
| 2424731430 | Napa | Customer Denies Access | Concerns from Media Reports | Closed |
| 2366205061 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 2019775807 | Kelseyville | Customer Denies Access | No Reason Provided | Closed |
| 4561615445 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 4853937379 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 6229714736 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2208773074 | Los Osos | Customer Denies Access | Accuracy of Meter | Closed |
| 8882924741 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 1264536241 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |

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ies and Complaints I
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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 344 | 8/22/11 |
| 345 | 8/22/11 |
| 346 | 8/22/11 |
| 347 | 8/22/11 |
| 348 | 8/22/11 |
| 349 | 8/22/11 |
| 350 | 8/22/11 |
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| 380 | 8/22/11 |
| 381 | 8/22/11 |
| 382 | 8/22/11 |
| 383 | 8/22/11 |
| 384 | 8/22/11 |
| 385 | 8/22/11 |
| 386 | 8/22/11 |

| | | | | |
|------------|-----------------|-----------------------------------|-----------------------------|--------|
| 5459884982 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9259312785 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 8532133793 | Boonville | Customer Denies Access | No Reason Provided | Closed |
| 4693149992 | Potter Valley | Customer Denies Access | RF/EMF Concerns | Closed |
| 7417461737 | Cassel | Customer Denies Access | No Reason Provided | Closed |
| 4168477465 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 405216566 | Potter Valley | Customer Denies Access | RF/EMF Concerns | Closed |
| 6313882955 | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 4142992628 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 1344466191 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 3589434138 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 6632064593 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 2973104279 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 5856096168 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 2725003171 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 1801481751 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 6043269385 | Hopland | Customer Denies Access | Accuracy of Meter | Closed |
| 438839198 | Hopland | Customer Denies Access | Accuracy of Meter | Closed |
| 6918203620 | Boulder Creek | Customer Denies Access | No Reason Provided | Closed |
| 2996096800 | Old Station | Customer Denies Access | No Reason Provided | Closed |
| 8113877583 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 4840524244 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 5783567468 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1728009031 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 1352642823 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 7579089588 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 4911341695 | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 133054051 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 3308461567 | Redwood Valley | Customer Denies Access | RF/EMF Concerns | Closed |
| 4858157722 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 11145459 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 6472079418 | Covelo | Customer Denies Access | No Reason Provided | Closed |
| 8782447252 | Clovis | Customer wants Smartmeter Removed | Concerns from Media Reports | Closed |
| 5917978884 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 7959240109 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 7852167703 | Arroyo Grande | Customer Denies Access | Concerns from Media Reports | Closed |
| 2339846315 | Oceano | Customer Denies Access | RF/EMF Concerns | Closed |
| 9349422299 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 4307938821 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 9771781561 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 2274141042 | Covelo | Customer Denies Access | Accuracy of Meter | Closed |
| 1999149128 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 6930039183 | Bakersfield | Customer Denies Access | RF/EMF Concerns | Closed |

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Installation Issues Re
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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 387 | 8/22/11 |
| 388 | 8/22/11 |
| 389 | 8/22/11 |
| 390 | 8/22/11 |
| 391 | 8/22/11 |
| 392 | 8/22/11 |
| 393 | 8/22/11 |
| 394 | 8/22/11 |
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| 426 | 8/22/11 |
| 427 | 8/22/11 |
| 428 | 8/22/11 |
| 429 | 8/22/11 |

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|------------|-----------------|-----------------------------------|-----------------------------|--------|
| 6912418360 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1236589493 | Aptos | Customer Denies Access | Accuracy of Meter | Closed |
| 1511710879 | Cayucos | Customer Denies Access | No Reason Provided | Closed |
| 9948683414 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 605776593 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 8844473012 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 9510632349 | Santa Cruz | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 368407103 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 4413044459 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 94557012 | Comptche | Customer Denies Access | Concerns from Media Reports | Closed |
| 9558797152 | Arroyo Grande | Customer Denies Access | Medical Concerns | Closed |
| 9189723380 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 6805843182 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9517989155 | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 3851315550 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 2345319096 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 6948606365 | Salinas | Customer Denies Access | No Reason Provided | Closed |
| 5557131487 | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 1568754228 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 3874661260 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2936381921 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 1911685038 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 4369043909 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8141798846 | Los Osos | Customer Denies Access | Medical Concerns | Closed |
| 5303235384 | Santa Maria | Customer Denies Access | RF/EMF Concerns | Closed |
| 5863441265 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3599611791 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 6048179411 | Grover Beach | Customer Denies Access | RF/EMF Concerns | Closed |
| 954208482 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 559248443 | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 9699663224 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 2103109135 | Kelseyville | Customer Denies Access | RF/EMF Concerns | Closed |
| 1498945673 | Scotts Valley | Customer Denies Access | RF/EMF Concerns | Closed |
| 9370528195 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 5240902407 | Daly City | Customer Denies Access | No Reason Provided | Closed |
| 9685854643 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 3577101802 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 4804932933 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 9956399944 | Aromas | Customer Denies Access | No Reason Provided | Closed |
| 828373812 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 2330753633 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 332307669 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 8768939677 | Fairfax | Customer Denies Access | No Reason Provided | Closed |

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

nd Electric Compan
 ies and Complaints I
 Installation Issues Re
 August 20, 2011 through September 2, 2011

| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 430 | 8/22/11 |
| 431 | 8/22/11 |
| 432 | 8/22/11 |
| 433 | 8/22/11 |
| 434 | 8/22/11 |
| 435 | 8/22/11 |
| 436 | 8/22/11 |
| 437 | 8/22/11 |
| 438 | 8/22/11 |
| 439 | 8/22/11 |
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| 467 | 8/22/11 |
| 468 | 8/22/11 |
| 469 | 8/22/11 |
| 470 | 8/22/11 |
| 471 | 8/22/11 |
| 472 | 8/22/11 |

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|------------|-----------------|-----------------------------------|-----------------------------|--------|
| 4740889923 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 7283807199 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 4535816951 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9975274740 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 1782015184 | Santa Cruz | Customer Denies Access | Concerns from Media Reports | Closed |
| 2822165079 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 6111590224 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 1959973696 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 8020064571 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 8187275808 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 563071264 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 6658173391 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 2168448422 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 1867262069 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 6612981042 | Scotts Valley | Customer Denies Access | RF/EMF Concerns | Closed |
| 8124359422 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 9731312069 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 2559202423 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 7034544957 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 2631811261 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 1153479367 | Arcata | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 482402309 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 3264839014 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 9657703338 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 1449535324 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3585635297 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2633809301 | Bakersfield | Customer Denies Access | No Reason Provided | Closed |
| 3556509542 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 5538517005 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 7508603847 | Round Mountain | Customer Denies Access | Accuracy of Meter | Closed |
| 2694046335 | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 4996123263 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 4120861763 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1944922781 | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 3340144549 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 1955545961 | Scotts Valley | Customer Denies Access | Accuracy of Meter | Closed |
| 2362509944 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1638207018 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 7602644509 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 4833065456 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 6164322124 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 957074450 | Aromas | Customer Denies Access | Accuracy of Meter | Closed |
| 2471228302 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |

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Installation Issues Re
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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

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|-----|---------|
| 473 | 8/22/11 |
| 474 | 8/22/11 |
| 475 | 8/22/11 |
| 476 | 8/22/11 |
| 477 | 8/22/11 |
| 478 | 8/23/11 |
| 479 | 8/23/11 |
| 480 | 8/23/11 |
| 481 | 8/23/11 |
| 482 | 8/23/11 |
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| 514 | 8/23/11 |
| 515 | 8/23/11 |

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|------------|-----------------|-----------------------------------|-----------------------------|--------|
| 9940465269 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 4782273795 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 4572327423 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 2094477616 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 3072365067 | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 7783411331 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 6678250941 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 5573290951 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 2068424469 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 5686750381 | Pismo Beach | Customer Denies Access | RF/EMF Concerns | Closed |
| 8403696336 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 417411078 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 386825749 | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 441680121 | Santa Rosa | Customer Denies Access | No Reason Provided | Closed |
| 5568180455 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 243616618 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 6012031903 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 2207723381 | Watsonville | Customer Denies Access | Accuracy of Meter | Closed |
| 1025247942 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 9977617239 | Big Bend | Customer Denies Access | No Reason Provided | Closed |
| 7646188809 | Round Mountain | Customer Denies Access | No Reason Provided | Closed |
| 5638292288 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 2971163604 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 3968102387 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 5801012006 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 4150388227 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 3766239049 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 9912457585 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 1826815461 | Eureka | Customer Denies Access | RF/EMF Concerns | Closed |
| 9948682371 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 7922202626 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 1495825521 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 5620874850 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 5662311699 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 7117877242 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 632632288 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 2276989474 | Monterey | Customer Denies Access | RF/EMF Concerns | Closed |
| 5221415974 | Carmel | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 3749817718 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 6579208122 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 867703952 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 5091607002 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 1057334993 | Santa Cruz | Customer Denies Access | Concerns from Media Reports | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

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|-----|---------|
| 516 | 8/23/11 |
| 517 | 8/23/11 |
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| 555 | 8/23/11 |
| 556 | 8/23/11 |
| 557 | 8/23/11 |
| 558 | 8/23/11 |

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|------------|-----------------|---------------------------------------|-------------------------------|--------|
| 5807973144 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 3414528114 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 8922499956 | Santa Cruz | Inquiry Regarding Appliances Affected | RF Interference - Radio | Closed |
| 7714092647 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 3596621580 | Cambria | Customer Denies Access | RF/EMF Concerns | Closed |
| 1535630446 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8145892903 | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 7367045677 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 5674667985 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 3273938705 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 6953008231 | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 489488544 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 6342771134 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 210260569 | Morro Bay | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 1829876740 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 5017919760 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 1211616147 | Scotts Valley | Customer Denies Access | RF/EMF Concerns | Closed |
| 9624731816 | Watsonville | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 727176503 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 9264902115 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 7835941806 | Cambria | Power Interruption | Partial Power Outage | Closed |
| 8381106247 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9764599320 | Ferndale | Customer Denies Access | RF/EMF Concerns | Closed |
| 1353994968 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 157881256 | Boulder Creek | Customer Denies Access | Privacy Concerns | Closed |
| 1210654223 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 2479425035 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1474999019 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 4228009914 | Los Osos | Customer Denies Access | Medical Concerns | Closed |
| 3337427743 | Scotts Valley | Customer Denies Access | No Reason Provided | Closed |
| 4654404263 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 9064137987 | Berkeley | Customer Denies Access | Concerns from Media Reports | Closed |
| 8480062979 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 6542358536 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 5783704101 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 7230119381 | Davenport | Customer Denies Access | RF/EMF Concerns | Closed |
| 3764002371 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 7434463000 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 4478436624 | San Luis Obispo | Customer Denies Access | Accuracy of Meter | Closed |
| 8350574454 | Redwood Valley | Customer Denies Access | No Reason Provided | Closed |
| 163031172 | Capitola | Customer Denies Access | Concerns from Media Reports | Closed |
| 6337001619 | Redway | Customer Denies Access | Accuracy of Meter | Closed |
| 9689297427 | Hopland | Customer Denies Access | RF/EMF Concerns | Closed |

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 August 20, 2011 through September 2, 2011

| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

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| 559 | 8/23/11 |
| 560 | 8/23/11 |
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| 562 | 8/23/11 |
| 563 | 8/23/11 |
| 564 | 8/23/11 |
| 565 | 8/23/11 |
| 566 | 8/23/11 |
| 567 | 8/23/11 |
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| 596 | 8/23/11 |
| 597 | 8/23/11 |
| 598 | 8/23/11 |
| 599 | 8/23/11 |
| 600 | 8/23/11 |
| 601 | 8/23/11 |

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|------------|-----------------|-----------------------------------|-----------------------------|--------|
| 9511132335 | Los Osos | Customer Denies Access | Medical Concerns | Closed |
| 240512506 | San Francisco | Customer Denies Access | Privacy Concerns | Closed |
| 5475012322 | Grover Beach | Customer Denies Access | Privacy Concerns | Closed |
| 4085433988 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 7718409971 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 701138137 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 7573939240 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 5309697897 | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 7847019873 | Quincy | Customer Denies Access | No Reason Provided | Closed |
| 5585069848 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 9587961498 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2082724432 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 9411341407 | Santa Cruz | Customer Denies Access | Concerns from Media Reports | Closed |
| 8426029569 | Petrolia | Power Interruption | Other | Closed |
| 1763062033 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1721395369 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 9263288927 | Cambria | Customer Denies Access | Medical Concerns | Closed |
| 3944813085 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 4380061957 | Comptche | Customer Denies Access | No Reason Provided | Closed |
| 3384371569 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 6643520365 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 4923978668 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 5624344939 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 3249714977 | Santa Rosa | Customer Denies Access | RF/EMF Concerns | Closed |
| 1228016364 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 2915363565 | Roseville | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 1276410729 | Paso Robles | Customer Denies Access | No Reason Provided | Closed |
| 2096625848 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 9476872291 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 1740788375 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 8330563284 | Soquel | Customer Denies Access | RF/EMF Concerns | Closed |
| 8695167470 | Grover Beach | Customer Denies Access | RF/EMF Concerns | Closed |
| 257949743 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 4326159694 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 3019573820 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 2812649609 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 8652380330 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 8223401198 | Clearlake | Customer Denies Access | Medical Concerns | Closed |
| 353019549 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 8792183104 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 6319534366 | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 6822344188 | Comptche | Customer Denies Access | RF/EMF Concerns | Closed |
| 3469487958 | Cassel | Customer Denies Access | Medical Concerns | Closed |

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 ies and Complaints I
 Installation Issues Re
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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

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| 602 | 8/23/11 |
| 603 | 8/23/11 |
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| 640 | 8/23/11 |
| 641 | 8/23/11 |
| 642 | 8/23/11 |
| 643 | 8/23/11 |
| 644 | 8/23/11 |

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|------------|-----------------|-----------------------------------|-----------------------------|--------|
| 1656439471 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 7050598759 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 5704680796 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 7350576604 | Inverness | Customer Denies Access | Medical Concerns | Closed |
| 287800661 | Suisun | Customer Denies Access | No Reason Provided | Closed |
| 7580563332 | Soquel | Customer Denies Access | Medical Concerns | Closed |
| 7058893268 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 391212954 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 7782018972 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 7860455968 | San Leandro | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 8091584002 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 3491857142 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 6060450816 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 974693055 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 7963119525 | Aromas | Customer Denies Access | No Reason Provided | Closed |
| 200049235 | Capitola | Customer Denies Access | Medical Concerns | Closed |
| 6385240474 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 9020209386 | Manchester | Customer Denies Access | RF/EMF Concerns | Closed |
| 9366206699 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 2685966684 | Arroyo Grande | Customer Denies Access | Concerns from Media Reports | Closed |
| 7511724906 | Ukiah | Customer Denies Access | Concerns from Media Reports | Closed |
| 3372806580 | Fort Bragg | Customer Denies Access | RF/EMF Concerns | Closed |
| 9657016766 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 6595365199 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 7159543906 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 2604738843 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 6504864510 | Ukiah | Power Interruption | Partial Power Outage | Closed |
| 9770088350 | Santa Ynez | Customer Denies Access | No Reason Provided | Closed |
| 8235108472 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 2610087972 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 1040960375 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8004435034 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 7145586168 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 8230062995 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 7232072433 | Rio Dell | Customer Denies Access | No Reason Provided | Closed |
| 6120312502 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 7491188045 | Boulder Creek | Customer Denies Access | No Reason Provided | Closed |
| 2139532013 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 7919833257 | Arroyo Grande | Customer Denies Access | Medical Concerns | Closed |
| 1591291588 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 8060504366 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 3390427105 | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 7289117939 | San Francisco | Customer Denies Access | No Reason Provided | Closed |

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

nd Electric Compan
ies and Complaints I
Installation Issues Re
August 20, 2011 through September 2, 2011

| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 645 | 8/23/11 |
| 646 | 8/23/11 |
| 647 | 8/23/11 |
| 648 | 8/23/11 |
| 649 | 8/23/11 |
| 650 | 8/23/11 |
| 651 | 8/23/11 |
| 652 | 8/23/11 |
| 653 | 8/23/11 |
| 654 | 8/23/11 |
| 655 | 8/23/11 |
| 656 | 8/23/11 |
| 657 | 8/23/11 |
| 658 | 8/23/11 |
| 659 | 8/23/11 |
| 660 | 8/24/11 |
| 661 | 8/24/11 |
| 662 | 8/24/11 |
| 663 | 8/24/11 |
| 664 | 8/24/11 |
| 665 | 8/24/11 |
| 666 | 8/24/11 |
| 667 | 8/24/11 |
| 668 | 8/24/11 |
| 669 | 8/24/11 |
| 670 | 8/24/11 |
| 671 | 8/24/11 |
| 672 | 8/24/11 |
| 673 | 8/24/11 |
| 674 | 8/24/11 |
| 675 | 8/24/11 |
| 676 | 8/24/11 |
| 677 | 8/24/11 |
| 678 | 8/24/11 |
| 679 | 8/24/11 |
| 680 | 8/24/11 |
| 681 | 8/24/11 |
| 682 | 8/24/11 |
| 683 | 8/24/11 |
| 684 | 8/24/11 |
| 685 | 8/24/11 |
| 686 | 8/24/11 |
| 687 | 8/24/11 |

| | | | | |
|------------|-----------------|-----------------------------------|------------------------------------|--------|
| 415620716 | Moss Landing | Customer Denies Access | Concerns from Media Reports | Closed |
| 7721184160 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 2681138241 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 8690091150 | San Francisco | Wellington Installer | Installer jumped fence, broke lock | Closed |
| 8380683132 | Grover Beach | Customer Denies Access | RF/EMF Concerns | Closed |
| 2340015281 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 6596162329 | Cambria | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 5486401342 | Oakland | Customer Denies Access | No Reason Provided | Closed |
| 7362702175 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 3755834663 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 4790265502 | Bieber | Customer Denies Access | No Reason Provided | Closed |
| 4795791230 | Los Alamos | Customer Denies Access | RF/EMF Concerns | Closed |
| 4754124566 | Los Alamos | Customer Denies Access | RF/EMF Concerns | Closed |
| 4920866318 | Los Alamos | Customer Denies Access | RF/EMF Concerns | Closed |
| 4948847624 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 703836008 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8640526897 | Gualala | Customer Denies Access | RF/EMF Concerns | Closed |
| 5728609682 | Salinas | Customer Denies Access | No Reason Provided | Closed |
| 2248752633 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1082142363 | San Francisco | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 4606422869 | Burney | Customer Denies Access | No Reason Provided | Closed |
| 2318645708 | Redwood Valley | Customer Denies Access | RF/EMF Concerns | Closed |
| 747878417 | San Francisco | Customer Denies Access | Other | Closed |
| 3992557346 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1681995186 | Napa | Power Interruption | Breaker keeps tripping | Closed |
| 514495612 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 962892655 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 7078834557 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8453371238 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 8103465596 | Corte Madera | Meter / Module Equipment (Mfg.) | Other | Closed |
| 1041269956 | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 8049325818 | Los Osos | Customer Denies Access | Accuracy of Meter | Closed |
| 5538802071 | Los Osos | Customer Denies Access | Accuracy of Meter | Closed |
| 5652207245 | Redwood Valley | Power Interruption | Hi/Low Voltage | Closed |
| 3734899117 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8493961248 | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 9911695091 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 4328008399 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 975572840 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 6383941522 | San Luis Obispo | Customer Denies Access | Accuracy of Meter | Closed |
| 9436813446 | Round Mountain | Customer Denies Access | No Reason Provided | Closed |
| 7167445065 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8897407529 | Grover Beach | Customer Denies Access | Accuracy of Meter | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 688 | 8/24/11 |
| 689 | 8/24/11 |
| 690 | 8/24/11 |
| 691 | 8/24/11 |
| 692 | 8/24/11 |
| 693 | 8/24/11 |
| 694 | 8/24/11 |
| 695 | 8/24/11 |
| 696 | 8/24/11 |
| 697 | 8/24/11 |
| 698 | 8/24/11 |
| 699 | 8/24/11 |
| 700 | 8/24/11 |
| 701 | 8/24/11 |
| 702 | 8/24/11 |
| 703 | 8/24/11 |
| 704 | 8/24/11 |
| 705 | 8/24/11 |
| 706 | 8/24/11 |
| 707 | 8/24/11 |
| 708 | 8/24/11 |
| 709 | 8/24/11 |
| 710 | 8/24/11 |
| 711 | 8/24/11 |
| 712 | 8/24/11 |
| 713 | 8/24/11 |
| 714 | 8/24/11 |
| 715 | 8/24/11 |
| 716 | 8/24/11 |
| 717 | 8/24/11 |
| 718 | 8/24/11 |
| 719 | 8/24/11 |
| 720 | 8/24/11 |
| 721 | 8/24/11 |
| 722 | 8/24/11 |
| 723 | 8/24/11 |
| 724 | 8/24/11 |
| 725 | 8/24/11 |
| 726 | 8/24/11 |
| 727 | 8/24/11 |
| 728 | 8/24/11 |
| 729 | 8/24/11 |
| 730 | 8/24/11 |

| | | | | |
|------------|-----------------|-----------------------------------|--------------------------------|--------|
| 9261223092 | Comptche | Customer Denies Access | Concerns from Media Reports | Closed |
| 5502965670 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 7390860876 | Pismo Beach | Customer Denies Access | No Reason Provided | Closed |
| 8129623043 | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 7409544933 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8305323973 | Morro Bay | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 7412180385 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 7124632459 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 3838424054 | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 323749056 | Scotts Valley | Customer Denies Access | No Reason Provided | Closed |
| 5053702803 | Cambria | Customer Denies Access | Privacy Concerns | Closed |
| 2346959731 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 2388932336 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 9115349091 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 9032015763 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 9577451145 | Santa Cruz | Wellington Installer | Other | Closed |
| 4091168101 | Richmond | Power Interruption | Flickering Lights | Closed |
| 3214202450 | Potter Valley | Customer Denies Access | Accuracy of Meter | Closed |
| 6743742191 | San Jose | Customer Denies Access | No Reason Provided | Closed |
| 854297229 | San Francisco | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 3809312901 | Redway | Customer Denies Access | No Reason Provided | Closed |
| 3298873174 | Arroyo Grande | Customer Denies Access | Concerns from Media Reports | Closed |
| 9386130257 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 3501050821 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 4995039169 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9653562119 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 5870764904 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 8382372247 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 2958070791 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 7268841708 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 1776516888 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9223177932 | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 3038880268 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 9782482075 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8668522262 | Capitola | Customer Denies Access | Privacy Concerns | Closed |
| 495905898 | Ukiah | Power Interruption | Other | Closed |
| 3335635313 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 8124732955 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 8057292825 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 7511307826 | Santa Cruz | Customer Denies Access | Privacy Concerns | Closed |
| 5181527612 | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 1978555686 | Covelo | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 6488732174 | Chico | Meter Clearance | Meter/Module creating a hazard | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 731 | 8/24/11 |
| 732 | 8/24/11 |
| 733 | 8/24/11 |
| 734 | 8/24/11 |
| 735 | 8/24/11 |
| 736 | 8/24/11 |
| 737 | 8/24/11 |
| 738 | 8/24/11 |
| 739 | 8/24/11 |
| 740 | 8/24/11 |
| 741 | 8/24/11 |
| 742 | 8/24/11 |
| 743 | 8/24/11 |
| 744 | 8/24/11 |
| 745 | 8/24/11 |
| 746 | 8/24/11 |
| 747 | 8/24/11 |
| 748 | 8/24/11 |
| 749 | 8/24/11 |
| 750 | 8/24/11 |
| 751 | 8/24/11 |
| 752 | 8/24/11 |
| 753 | 8/24/11 |
| 754 | 8/24/11 |
| 755 | 8/24/11 |
| 756 | 8/24/11 |
| 757 | 8/24/11 |
| 758 | 8/24/11 |
| 759 | 8/24/11 |
| 760 | 8/24/11 |
| 761 | 8/24/11 |
| 762 | 8/24/11 |
| 763 | 8/24/11 |
| 764 | 8/24/11 |
| 765 | 8/24/11 |
| 766 | 8/24/11 |
| 767 | 8/24/11 |
| 768 | 8/24/11 |
| 769 | 8/24/11 |
| 770 | 8/24/11 |
| 771 | 8/24/11 |
| 772 | 8/24/11 |
| 773 | 8/24/11 |

| | | | | |
|------------|-----------------|------------------------|--------------------|--------|
| 7997950238 | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 1683344855 | Grover Beach | Customer Denies Access | RF/EMF Concerns | Closed |
| 1162421857 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 8547518548 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 4207979285 | Fort Bragg | Customer Denies Access | RF/EMF Concerns | Closed |
| 5269686187 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 3679427597 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9366325740 | Sea Ranch | Customer Denies Access | No Reason Provided | Closed |
| 855600751 | Salinas | Customer Denies Access | Accuracy of Meter | Closed |
| 4548039796 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 8708067294 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 3472176325 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 4263577742 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 9166400598 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 9204681615 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 591760758 | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 5969464852 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 1943645732 | Redwood Valley | Customer Denies Access | RF/EMF Concerns | Closed |
| 3223315992 | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 5410606209 | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 5598290808 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 5300090527 | Willits | Customer Denies Access | Accuracy of Meter | Closed |
| 5685071320 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 5721796968 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 895091004 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 6478077343 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 5681720092 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 9171752874 | Templeton | Customer Denies Access | Accuracy of Meter | Closed |
| 2567075404 | Boulder Creek | Customer Denies Access | Medical Concerns | Closed |
| 8835837314 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 8580633909 | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 9153403236 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 1464254712 | Potter Valley | Customer Denies Access | Accuracy of Meter | Closed |
| 7721621316 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 4028255981 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8948682027 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 3953858746 | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 3881225919 | Capitola | Customer Denies Access | Medical Concerns | Closed |
| 8554907123 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 4013264231 | Cambria | Customer Denies Access | RF/EMF Concerns | Closed |
| 4756411217 | Comptche | Customer Denies Access | Privacy Concerns | Closed |
| 8819081405 | Salinas | Customer Denies Access | RF/EMF Concerns | Closed |
| 63451087 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 774 | 8/24/11 |
| 775 | 8/24/11 |
| 776 | 8/24/11 |
| 777 | 8/24/11 |
| 778 | 8/24/11 |
| 779 | 8/24/11 |
| 780 | 8/24/11 |
| 781 | 8/24/11 |
| 782 | 8/24/11 |
| 783 | 8/24/11 |
| 784 | 8/24/11 |
| 785 | 8/24/11 |
| 786 | 8/24/11 |
| 787 | 8/24/11 |
| 788 | 8/24/11 |
| 789 | 8/24/11 |
| 790 | 8/24/11 |
| 791 | 8/24/11 |
| 792 | 8/24/11 |
| 793 | 8/24/11 |
| 794 | 8/24/11 |
| 795 | 8/24/11 |
| 796 | 8/24/11 |
| 797 | 8/24/11 |
| 798 | 8/24/11 |
| 799 | 8/24/11 |
| 800 | 8/24/11 |
| 801 | 8/24/11 |
| 802 | 8/24/11 |
| 803 | 8/24/11 |
| 804 | 8/24/11 |
| 805 | 8/24/11 |
| 806 | 8/24/11 |
| 807 | 8/24/11 |
| 808 | 8/24/11 |
| 809 | 8/24/11 |
| 810 | 8/25/11 |
| 811 | 8/25/11 |
| 812 | 8/25/11 |
| 813 | 8/25/11 |
| 814 | 8/25/11 |
| 815 | 8/25/11 |
| 816 | 8/25/11 |

| | | | | |
|------------|-----------------|-----------------------------------|------------------------------|--------|
| 9948842089 | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 5785626002 | San Francisco | Wellington Installer | No time given to answer door | Closed |
| 5391081216 | Santa Cruz | Wellington Installer | Other | Closed |
| 845328019 | Hydesville | Customer Denies Access | Accuracy of Meter | Closed |
| 3827702832 | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 7209279586 | Covelo | Customer Denies Access | RF/EMF Concerns | Closed |
| 7302803315 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 718334280 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 6672893450 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 5427794048 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 8410627920 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 5385892709 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3566698695 | Berkeley | Customer Denies Access | No Reason Provided | Closed |
| 1739436642 | Kentfield | Customer Denies Access | Medical Concerns | Closed |
| 5381632205 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 9749835065 | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 3537705984 | Pismo Beach | Customer Denies Access | Privacy Concerns | Closed |
| 2915679867 | Monterey | Customer Denies Access | No Reason Provided | Closed |
| 3617901455 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 4806039973 | Santa Cruz | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 2875531482 | Westport | Customer Denies Access | RF/EMF Concerns | Closed |
| 1749986925 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 5005521544 | Gualala | Customer Denies Access | Medical Concerns | Closed |
| 3923997026 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 426058242 | Covelo | Customer Denies Access | No Reason Provided | Closed |
| 6847677305 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8028943492 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 350137810 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 922834367 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1912417637 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1141915355 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2922956270 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 4195635661 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 6780625869 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 9121156708 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 9711435668 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 4022819099 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 9509808676 | Redway | Customer Denies Access | RF/EMF Concerns | Closed |
| 12088609 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 2454023775 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 9276063607 | Ukiah | Customer Denies Access | Concerns from Media Reports | Closed |
| 6986626882 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2832108875 | San Francisco | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 817 | 8/25/11 |
| 818 | 8/25/11 |
| 819 | 8/25/11 |
| 820 | 8/25/11 |
| 821 | 8/25/11 |
| 822 | 8/25/11 |
| 823 | 8/25/11 |
| 824 | 8/25/11 |
| 825 | 8/25/11 |
| 826 | 8/25/11 |
| 827 | 8/25/11 |
| 828 | 8/25/11 |
| 829 | 8/25/11 |
| 830 | 8/25/11 |
| 831 | 8/25/11 |
| 832 | 8/25/11 |
| 833 | 8/25/11 |
| 834 | 8/25/11 |
| 835 | 8/25/11 |
| 836 | 8/25/11 |
| 837 | 8/25/11 |
| 838 | 8/25/11 |
| 839 | 8/25/11 |
| 840 | 8/25/11 |
| 841 | 8/25/11 |
| 842 | 8/25/11 |
| 843 | 8/25/11 |
| 844 | 8/25/11 |
| 845 | 8/25/11 |
| 846 | 8/25/11 |
| 847 | 8/25/11 |
| 848 | 8/25/11 |
| 849 | 8/25/11 |
| 850 | 8/25/11 |
| 851 | 8/25/11 |
| 852 | 8/25/11 |
| 853 | 8/25/11 |
| 854 | 8/25/11 |
| 855 | 8/25/11 |
| 856 | 8/25/11 |
| 857 | 8/25/11 |
| 858 | 8/25/11 |
| 859 | 8/25/11 |

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|------------|-----------------|-----------------------------------|-------------------------------|--------|
| 5754396864 | Fort Bragg | SmartMeter Customer Communication | Other | Closed |
| 7978936136 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 8846993734 | Morro Bay | Customer Denies Access | Medical Concerns | Closed |
| 9847010358 | Morro Bay | Scheduling Problems | Other | Closed |
| 7451208468 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8584247077 | Laytonville | Customer Denies Access | No Reason Provided | Closed |
| 4384800317 | San Luis Obispo | Customer Denies Access | Privacy Concerns | Closed |
| 8205870867 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 6559723806 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 9637888252 | Garberville | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 749602009 | Branscomb | Customer Denies Access | No Reason Provided | Closed |
| 5186472518 | Laytonville | Customer Denies Access | No Reason Provided | Closed |
| 4436409986 | Burney | Customer Denies Access | No Reason Provided | Closed |
| 4792739858 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 3583168793 | Watsonville | Customer Denies Access | Concerns from Media Reports | Closed |
| 8297583436 | Santa Cruz | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 410817215 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 978423289 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 6736198244 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 9671764283 | Ukiah | Customer Denies Access | Accuracy of Meter | Closed |
| 2498566829 | Comptche | Customer Denies Access | RF/EMF Concerns | Closed |
| 7009005614 | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 8288033781 | Capitola | Customer Denies Access | Privacy Concerns | Closed |
| 9041590320 | Carmel | Customer Denies Access | Privacy Concerns | Closed |
| 1807950454 | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 6581268742 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 7049488729 | Red Bluff | Customer Denies Access | No Reason Provided | Closed |
| 3518738883 | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 4803412865 | Boulder Creek | Customer Denies Access | RF/EMF Concerns | Closed |
| 4079240615 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 4150689359 | Scotts Valley | Customer Denies Access | RF/EMF Concerns | Closed |
| 3941499458 | Hollister | Customer Denies Access | No Reason Provided | Closed |
| 7997814687 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 2194993689 | Burney | Customer Denies Access | Concerns from Media Reports | Closed |
| 8036072036 | Oceano | Customer Denies Access | RF/EMF Concerns | Closed |
| 6423006110 | Forest Knolls | Customer Denies Access | RF/EMF Concerns | Closed |
| 6535274324 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2577101866 | Santa Cruz | Customer Denies Access | Concerns from Media Reports | Closed |
| 471164807 | Cayucos | Customer Denies Access | RF/EMF Concerns | Closed |
| 9330131177 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 6245028659 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 2962474702 | San Francisco | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 4288507698 | Aptos | Customer Denies Access | Concerns from Media Reports | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

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|-----|---------|
| 860 | 8/25/11 |
| 861 | 8/25/11 |
| 862 | 8/25/11 |
| 863 | 8/25/11 |
| 864 | 8/25/11 |
| 865 | 8/25/11 |
| 866 | 8/25/11 |
| 867 | 8/25/11 |
| 868 | 8/25/11 |
| 869 | 8/25/11 |
| 870 | 8/25/11 |
| 871 | 8/25/11 |
| 872 | 8/25/11 |
| 873 | 8/25/11 |
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| 875 | 8/25/11 |
| 876 | 8/25/11 |
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| 878 | 8/25/11 |
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| 880 | 8/25/11 |
| 881 | 8/25/11 |
| 882 | 8/25/11 |
| 883 | 8/25/11 |
| 884 | 8/25/11 |
| 885 | 8/25/11 |
| 886 | 8/25/11 |
| 887 | 8/25/11 |
| 888 | 8/25/11 |
| 889 | 8/25/11 |
| 890 | 8/25/11 |
| 891 | 8/25/11 |
| 892 | 8/25/11 |
| 893 | 8/25/11 |
| 894 | 8/25/11 |
| 895 | 8/25/11 |
| 896 | 8/25/11 |
| 897 | 8/25/11 |
| 898 | 8/25/11 |
| 899 | 8/25/11 |
| 900 | 8/25/11 |
| 901 | 8/25/11 |
| 902 | 8/25/11 |

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|------------|-----------------|-----------------------------------|-------------------------------|--------|
| 5087426588 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 8786704550 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8976737776 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 3948499187 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 6586565739 | Scotts Valley | Customer Denies Access | RF/EMF Concerns | Closed |
| 9552853235 | Miranda | Customer Denies Access | RF/EMF Concerns | Closed |
| 6437592012 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 1002318745 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 9912374934 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9139970807 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 3869686568 | Santa Cruz | Wellington Installer | Other | Closed |
| 6242037405 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 9449000427 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 9898338278 | Rio Dell | Customer Denies Access | No Reason Provided | Closed |
| 6009774138 | San Luis Obispo | Customer Denies Access | Privacy Concerns | Closed |
| 3618754907 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 5325664019 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 316939144 | Eureka | Customer Denies Access | Privacy Concerns | Closed |
| 3489725598 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 5517257951 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 7462890136 | San Francisco | Customer Denies Access | Other | Closed |
| 1724917065 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 7811382652 | San Luis Obispo | Customer Denies Access | Accuracy of Meter | Closed |
| 7696514160 | Salinas | Customer Denies Access | RF/EMF Concerns | Closed |
| 240347573 | Santa Cruz | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 9686332468 | Monterey | Customer Denies Access | No Reason Provided | Closed |
| 7436767682 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 8252631713 | Pollock Pines | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 7054956778 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 1737338754 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 502929143 | Lucerne | Customer Denies Access | Accuracy of Meter | Closed |
| 1690207017 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 4580839015 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 2750743219 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 5068439922 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 2883479558 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 5815813977 | Fort Bragg | Customer Denies Access | RF/EMF Concerns | Closed |
| 5411649943 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8522637419 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2700581790 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 7217545422 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 430633578 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 768404968 | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | | | | | | |
|-----|---------|------------|----------------|-----------------------------------|-------------------------------|--------|
| 903 | 8/25/11 | 9521406110 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 904 | 8/25/11 | 9104739470 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 905 | 8/25/11 | 8698683494 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 906 | 8/25/11 | 2990358870 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 907 | 8/25/11 | 8657016830 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 908 | 8/25/11 | 5318603796 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 909 | 8/25/11 | 7861165472 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 910 | 8/25/11 | 1834982213 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 911 | 8/25/11 | 8710265122 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 912 | 8/25/11 | 6447829673 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 913 | 8/25/11 | 6548913790 | Redway | Customer Denies Access | No Reason Provided | Closed |
| 914 | 8/25/11 | 5009906126 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 915 | 8/25/11 | 1562238590 | Round Mountain | Customer Denies Access | No Reason Provided | Closed |
| 916 | 8/25/11 | 7804933784 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 917 | 8/25/11 | 6353108863 | Albion | Customer Denies Access | No Reason Provided | Closed |
| 918 | 8/25/11 | 8257980192 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 919 | 8/25/11 | 6887031847 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 920 | 8/25/11 | 7595516509 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 921 | 8/25/11 | 6151767971 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 922 | 8/25/11 | 1847121428 | San Francisco | Scheduling Problems | Installer can't get in | Closed |
| 923 | 8/25/11 | 480009917 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 924 | 8/25/11 | 9221164247 | Cayucos | Customer Denies Access | Medical Concerns | Closed |
| 925 | 8/25/11 | 2304520124 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 926 | 8/25/11 | 3110273733 | Capitola | Customer Denies Access | Concerns from Media Reports | Closed |
| 927 | 8/25/11 | 4872527566 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 928 | 8/25/11 | 4757239466 | Arroyo Grande | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 929 | 8/25/11 | 7421039435 | Santa Rosa | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 930 | 8/25/11 | 8487746574 | Bieber | Customer Denies Access | Concerns from Media Reports | Closed |
| 931 | 8/25/11 | 8195329290 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 932 | 8/25/11 | 1329388388 | Atascadero | Customer Denies Access | Privacy Concerns | Closed |
| 933 | 8/25/11 | 4652303475 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 934 | 8/25/11 | 8802771929 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 935 | 8/25/11 | 8374640112 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 936 | 8/25/11 | 2440653403 | Salinas | Customer Denies Access | Privacy Concerns | Closed |
| 937 | 8/25/11 | 3567891261 | Salinas | Customer Denies Access | RF/EMF Concerns | Closed |
| 938 | 8/25/11 | 6684723798 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 939 | 8/25/11 | 3085951419 | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 940 | 8/25/11 | 9063837603 | Yorkville | Customer Denies Access | No Reason Provided | Closed |
| 941 | 8/25/11 | 9105504267 | Yorkville | Customer Denies Access | No Reason Provided | Closed |
| 942 | 8/25/11 | 3751441200 | Yorkville | Customer Denies Access | No Reason Provided | Closed |
| 943 | 8/25/11 | 6835006925 | Yorkville | Customer Denies Access | No Reason Provided | Closed |
| 944 | 8/25/11 | 4431624216 | Morro Bay | Meter Clearance | Other | Closed |
| 945 | 8/25/11 | 1931275875 | Sea Ranch | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

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|-----|---------|
| 946 | 8/26/11 |
| 947 | 8/26/11 |
| 948 | 8/26/11 |
| 949 | 8/26/11 |
| 950 | 8/26/11 |
| 951 | 8/26/11 |
| 952 | 8/26/11 |
| 953 | 8/26/11 |
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| 973 | 8/26/11 |
| 974 | 8/26/11 |
| 975 | 8/26/11 |
| 976 | 8/26/11 |
| 977 | 8/26/11 |
| 978 | 8/26/11 |
| 979 | 8/26/11 |
| 980 | 8/26/11 |
| 981 | 8/26/11 |
| 982 | 8/26/11 |
| 983 | 8/26/11 |
| 984 | 8/26/11 |
| 985 | 8/26/11 |
| 986 | 8/26/11 |
| 987 | 8/26/11 |
| 988 | 8/26/11 |

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|------------|--------------------|------------------------|-----------------------------|--------|
| 3455025521 | Salinas | Customer Denies Access | RF/EMF Concerns | Closed |
| 6084217283 | Salinas | Customer Denies Access | RF/EMF Concerns | Closed |
| 9008705636 | Richmond | Customer Denies Access | No Reason Provided | Closed |
| 9464280275 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 6351368583 | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 4288441989 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 7792818890 | Anderson | Customer Denies Access | Privacy Concerns | Closed |
| 6801900856 | Lakehead | Customer Denies Access | Accuracy of Meter | Closed |
| 9643806094 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 4328132021 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 1435654758 | Cottonwood | Customer Denies Access | No Reason Provided | Closed |
| 3884731511 | Redding | Customer Denies Access | Privacy Concerns | Closed |
| 9048428496 | Fort Bragg | Customer Denies Access | RF/EMF Concerns | Closed |
| 6329338111 | Covelo | Customer Denies Access | No Reason Provided | Closed |
| 3383940671 | Tiburon | Customer Denies Access | No Reason Provided | Closed |
| 4936803304 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 6561035274 | Little River | Customer Denies Access | RF/EMF Concerns | Closed |
| 7535229411 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 8005481858 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 875940605 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 2277573877 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 6906134484 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 5557053999 | San Anselmo | Customer Denies Access | No Reason Provided | Closed |
| 9384286104 | Ukiah | Customer Denies Access | Accuracy of Meter | Closed |
| 9782576084 | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 1359047913 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 9481819883 | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 8989791794 | Santa Rosa | Customer Denies Access | No Reason Provided | Closed |
| 8950647099 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 805311937 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 8582838126 | Pismo Beach | Customer Denies Access | No Reason Provided | Closed |
| 9478480110 | Round Mountain | Customer Denies Access | Accuracy of Meter | Closed |
| 9520146774 | Round Mountain | Customer Denies Access | Accuracy of Meter | Closed |
| 5035212883 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 3254093372 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9831866312 | Aromas | Customer Denies Access | RF/EMF Concerns | Closed |
| 8604490583 | Covelo | Customer Denies Access | RF/EMF Concerns | Closed |
| 5386122169 | Grover Beach | Customer Denies Access | No Reason Provided | Closed |
| 9270109242 | San Luis Obispo | Customer Denies Access | Concerns from Media Reports | Closed |
| 9382482419 | Covelo | Customer Denies Access | No Reason Provided | Closed |
| 9088740929 | Ben Lomond | Customer Denies Access | No Reason Provided | Closed |
| 182879634 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 6475549542 | Hidden Valley Lake | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

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|------|---------|
| 989 | 8/26/11 |
| 990 | 8/26/11 |
| 991 | 8/26/11 |
| 992 | 8/26/11 |
| 993 | 8/26/11 |
| 994 | 8/26/11 |
| 995 | 8/26/11 |
| 996 | 8/26/11 |
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| 1010 | 8/26/11 |
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| 1016 | 8/26/11 |
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| 1020 | 8/26/11 |
| 1021 | 8/26/11 |
| 1022 | 8/26/11 |
| 1023 | 8/26/11 |
| 1024 | 8/26/11 |
| 1025 | 8/26/11 |
| 1026 | 8/26/11 |
| 1027 | 8/26/11 |
| 1028 | 8/26/11 |
| 1029 | 8/26/11 |
| 1030 | 8/26/11 |
| 1031 | 8/26/11 |

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|------------|------------------|-----------------------------------|-----------------------------|--------|
| 2847883032 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 6554954724 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 6888346444 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 7120502264 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 5003083358 | Anderson | Customer Denies Access | No Reason Provided | Closed |
| 2385893944 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 3395136736 | Redding | Customer Denies Access | RF/EMF Concerns | Closed |
| 9887869462 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 9101324601 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 2546733481 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 9007393131 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 7112138917 | Oakland | Customer Denies Access | RF/EMF Concerns | Closed |
| 5561804307 | Redding | Customer Denies Access | Accuracy of Meter | Closed |
| 7284431289 | Fall River Mills | Customer Denies Access | Privacy Concerns | Closed |
| 7541305789 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 2483265589 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 7886633218 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 8101679318 | Shasta | Customer Denies Access | Accuracy of Meter | Closed |
| 3575798678 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 3986181365 | Aptos | Customer Denies Access | Privacy Concerns | Closed |
| 3110101499 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 9748725035 | Daly City | Customer Denies Access | RF/EMF Concerns | Closed |
| 8563857452 | Boulder Creek | Customer Denies Access | No Reason Provided | Closed |
| 1199150334 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 210528084 | Rio Dell | Customer Denies Access | RF/EMF Concerns | Closed |
| 666083474 | San Anselmo | Customer Denies Access | No Reason Provided | Closed |
| 8679498658 | Cayucos | Customer Denies Access | No Reason Provided | Closed |
| 6653344426 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 2992741887 | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 8865888616 | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 6779980440 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 5055566287 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2330183877 | Aptos | Customer Denies Access | Accuracy of Meter | Closed |
| 9573850457 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1179868838 | Eureka | Customer Denies Access | RF/EMF Concerns | Closed |
| 7664503964 | Mill Valley | Customer Denies Access | No Reason Provided | Closed |
| 4044923794 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 6590015009 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 4401761825 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 8639063010 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 4869804502 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 8108590498 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 9412891861 | San Francisco | SmartMeter Customer Communication | Other | Closed |

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nd Electric Compan
ies and Complaints I
Installation Issues Re
August 20, 2011 through September 2, 2011

| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|---------|
| 1032 | 8/26/11 |
| 1033 | 8/26/11 |
| 1034 | 8/26/11 |
| 1035 | 8/26/11 |
| 1036 | 8/26/11 |
| 1037 | 8/26/11 |
| 1038 | 8/26/11 |
| 1039 | 8/26/11 |
| 1040 | 8/26/11 |
| 1041 | 8/26/11 |
| 1042 | 8/26/11 |
| 1043 | 8/26/11 |
| 1044 | 8/26/11 |
| 1045 | 8/26/11 |
| 1046 | 8/26/11 |
| 1047 | 8/26/11 |
| 1048 | 8/26/11 |
| 1049 | 8/26/11 |
| 1050 | 8/26/11 |
| 1051 | 8/26/11 |
| 1052 | 8/26/11 |
| 1053 | 8/26/11 |
| 1054 | 8/26/11 |
| 1055 | 8/26/11 |
| 1056 | 8/26/11 |
| 1057 | 8/26/11 |
| 1058 | 8/26/11 |
| 1059 | 8/26/11 |
| 1060 | 8/26/11 |
| 1061 | 8/26/11 |
| 1062 | 8/26/11 |
| 1063 | 8/26/11 |
| 1064 | 8/26/11 |
| 1065 | 8/26/11 |
| 1066 | 8/26/11 |
| 1067 | 8/26/11 |
| 1068 | 8/26/11 |
| 1069 | 8/26/11 |
| 1070 | 8/26/11 |
| 1071 | 8/26/11 |
| 1072 | 8/26/11 |
| 1073 | 8/26/11 |
| 1074 | 8/26/11 |

| | | | | |
|------------|-----------------|------------------------|-----------------------------|--------|
| 6936929379 | King City | Customer Denies Access | Other | Closed |
| 742040886 | Boulder Creek | Customer Denies Access | RF/EMF Concerns | Closed |
| 6899576516 | Aromas | Customer Denies Access | RF/EMF Concerns | Closed |
| 7175980628 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 1826866543 | Aromas | Customer Denies Access | RF/EMF Concerns | Closed |
| 996378011 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 5646863331 | Pacific Grove | Customer Denies Access | RF/EMF Concerns | Closed |
| 2116945238 | Seaside | Customer Denies Access | RF/EMF Concerns | Closed |
| 6558897472 | Muir Beach | Customer Denies Access | RF/EMF Concerns | Closed |
| 5500689850 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9409433770 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 4891272117 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 2011633594 | Redding | Customer Denies Access | Accuracy of Meter | Closed |
| 8598540032 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 7274004158 | Salinas | Customer Denies Access | No Reason Provided | Closed |
| 1323248794 | Santa Rosa | Customer Denies Access | Medical Concerns | Closed |
| 4914256810 | Aptos | Customer Denies Access | Privacy Concerns | Closed |
| 6156088850 | Shasta | Customer Denies Access | RF/EMF Concerns | Closed |
| 6660874180 | Mount Hermon | Customer Denies Access | No Reason Provided | Closed |
| 7353901757 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 4682047797 | Salinas | Customer Denies Access | No Reason Provided | Closed |
| 3977707321 | Point Arena | Customer Denies Access | No Reason Provided | Closed |
| 761223636 | Comptche | Customer Denies Access | Accuracy of Meter | Closed |
| 7125804476 | Comptche | Customer Denies Access | Accuracy of Meter | Closed |
| 4235106642 | Fairfax | Customer Denies Access | Accuracy of Meter | Closed |
| 7924266885 | Felton | Customer Denies Access | RF/EMF Concerns | Closed |
| 4859392008 | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 8219965487 | Redding | Customer Denies Access | RF/EMF Concerns | Closed |
| 4492251471 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8440150154 | Ben Lomond | Customer Denies Access | No Reason Provided | Closed |
| 3730160150 | Shasta | Customer Denies Access | Accuracy of Meter | Closed |
| 740887050 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2267992748 | San Luis Obispo | Customer Denies Access | Accuracy of Meter | Closed |
| 7214263731 | Potter Valley | Customer Denies Access | No Reason Provided | Closed |
| 5509392262 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 495502688 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 3474414672 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 1205770393 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 7930310438 | Redding | Customer Denies Access | Privacy Concerns | Closed |
| 9478014793 | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 41357462 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 9515225414 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 3536144656 | San Francisco | Customer Denies Access | No Reason Provided | Closed |

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 ies and Complaints I
 Installation Issues Re
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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|---------|
| 1075 | 8/26/11 |
| 1076 | 8/26/11 |
| 1077 | 8/26/11 |
| 1078 | 8/26/11 |
| 1079 | 8/26/11 |
| 1080 | 8/26/11 |
| 1081 | 8/26/11 |
| 1082 | 8/26/11 |
| 1083 | 8/26/11 |
| 1084 | 8/26/11 |
| 1085 | 8/27/11 |
| 1086 | 8/27/11 |
| 1087 | 8/27/11 |
| 1088 | 8/27/11 |
| 1089 | 8/27/11 |
| 1090 | 8/27/11 |
| 1091 | 8/27/11 |
| 1092 | 8/27/11 |
| 1093 | 8/27/11 |
| 1094 | 8/27/11 |
| 1095 | 8/27/11 |
| 1096 | 8/27/11 |
| 1097 | 8/27/11 |
| 1098 | 8/27/11 |
| 1099 | 8/27/11 |
| 1100 | 8/27/11 |
| 1101 | 8/27/11 |
| 1102 | 8/27/11 |
| 1103 | 8/27/11 |
| 1104 | 8/27/11 |
| 1105 | 8/27/11 |
| 1106 | 8/27/11 |
| 1107 | 8/27/11 |
| 1108 | 8/27/11 |
| 1109 | 8/27/11 |
| 1110 | 8/27/11 |
| 1111 | 8/27/11 |
| 1112 | 8/27/11 |
| 1113 | 8/27/11 |
| 1114 | 8/27/11 |
| 1115 | 8/27/11 |
| 1116 | 8/27/11 |
| 1117 | 8/27/11 |

| | | | | |
|------------|----------------|------------------------|-------------------------------|--------|
| 5338386410 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 4390290408 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8213358065 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2082995751 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8310501007 | Arroyo Grande | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 4588557649 | San Anselmo | Customer Denies Access | No Reason Provided | Closed |
| 721993211 | Morro Bay | Customer Denies Access | Medical Concerns | Closed |
| 1829204254 | Los Gatos | Customer Denies Access | RF/EMF Concerns | Closed |
| 2713844594 | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 6410813702 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 644628632 | Bella Vista | Customer Denies Access | No Reason Provided | Closed |
| 407274075 | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 120871030 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 2377320815 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 5975947842 | Sebastopol | Customer Denies Access | Medical Concerns | Closed |
| 6235097127 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 3508865567 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 1989031803 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 9190607079 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 4478068306 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 6819793948 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 4742877394 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9864240401 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 1017228031 | Sebastopol | Customer Denies Access | Medical Concerns | Closed |
| 9767118743 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 5703371414 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 6572931274 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 8457976825 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 490607403 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 7792380390 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 4997257390 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 33710727 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 2822789 | Ben Lomond | Customer Denies Access | No Reason Provided | Closed |
| 1527527849 | Danville | Power Interruption | Other | Closed |
| 9189214982 | Redwood Valley | Customer Denies Access | No Reason Provided | Closed |
| 3868687459 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 7038028646 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 7548283456 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 575302263 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 3169580058 | Felton | Customer Denies Access | Medical Concerns | Closed |
| 1431186209 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 8128320962 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 9494837364 | Redding | Customer Denies Access | Other | Closed |

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 ies and Complaints I
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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|---------|
| 1118 | 8/27/11 |
| 1119 | 8/27/11 |
| 1120 | 8/27/11 |
| 1121 | 8/27/11 |
| 1122 | 8/27/11 |
| 1123 | 8/27/11 |
| 1124 | 8/27/11 |
| 1125 | 8/27/11 |
| 1126 | 8/27/11 |
| 1127 | 8/27/11 |
| 1128 | 8/27/11 |
| 1129 | 8/27/11 |
| 1130 | 8/27/11 |
| 1131 | 8/27/11 |
| 1132 | 8/27/11 |
| 1133 | 8/27/11 |
| 1134 | 8/27/11 |
| 1135 | 8/27/11 |
| 1136 | 8/27/11 |
| 1137 | 8/27/11 |
| 1138 | 8/27/11 |
| 1139 | 8/27/11 |
| 1140 | 8/27/11 |
| 1141 | 8/27/11 |
| 1142 | 8/27/11 |
| 1143 | 8/27/11 |
| 1144 | 8/28/11 |
| 1145 | 8/28/11 |
| 1146 | 8/28/11 |
| 1147 | 8/28/11 |
| 1148 | 8/28/11 |
| 1149 | 8/28/11 |
| 1150 | 8/28/11 |
| 1151 | 8/28/11 |
| 1152 | 8/28/11 |
| 1153 | 8/28/11 |
| 1154 | 8/28/11 |
| 1155 | 8/28/11 |
| 1156 | 8/28/11 |
| 1157 | 8/28/11 |
| 1158 | 8/28/11 |
| 1159 | 8/28/11 |
| 1160 | 8/28/11 |

| | | | | |
|------------|-----------------|-----------------------------------|---------------------|--------|
| 4867877386 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 1536134354 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 3388264271 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 1617891153 | Felton | Customer Denies Access | RF/EMF Concerns | Closed |
| 8470342133 | Shasta | Customer Denies Access | Medical Concerns | Closed |
| 5264533899 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 6931200459 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 2866887429 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8768921610 | Ben Lomond | Customer Denies Access | No Reason Provided | Closed |
| 5930328297 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 5596809331 | Mount Hermon | Customer Denies Access | No Reason Provided | Closed |
| 2982234050 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 6951211629 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8721140290 | Boulder Creek | Customer Denies Access | No Reason Provided | Closed |
| 4863061351 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 4513759970 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 9433795074 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 5999731005 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 130000217 | Scotts Valley | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 971993195 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 9096994761 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 9944507016 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 7454071635 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 128234905 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 6742086379 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 8412652982 | Walnut Creek | Customer Denies Access | Medical Concerns | Closed |
| 7824183208 | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 7096558776 | Ben Lomond | Customer Denies Access | RF/EMF Concerns | Closed |
| 5189777872 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 3062224935 | Redding | Customer Denies Access | Privacy Concerns | Closed |
| 8310613374 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 9943150699 | Potter Valley | Customer Denies Access | Privacy Concerns | Closed |
| 9909584951 | Potter Valley | Customer Denies Access | Privacy Concerns | Closed |
| 6458064309 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 9090943397 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 4568602801 | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 4174468061 | Morro Bay | Customer Denies Access | Accuracy of Meter | Closed |
| 868841029 | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 799324196 | Nipomo | Customer Denies Access | No Reason Provided | Closed |
| 6559663312 | Nipomo | Customer Denies Access | No Reason Provided | Closed |
| 2379674631 | Nipomo | Customer Denies Access | No Reason Provided | Closed |
| 2189144685 | Novato | Customer Denies Access | No Reason Provided | Closed |
| 388468414 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|---------|
| 1161 | 8/28/11 |
| 1162 | 8/28/11 |
| 1163 | 8/28/11 |
| 1164 | 8/28/11 |
| 1165 | 8/28/11 |
| 1166 | 8/28/11 |
| 1167 | 8/28/11 |
| 1168 | 8/28/11 |
| 1169 | 8/28/11 |
| 1170 | 8/28/11 |
| 1171 | 8/28/11 |
| 1172 | 8/28/11 |
| 1173 | 8/28/11 |
| 1174 | 8/28/11 |
| 1175 | 8/28/11 |
| 1176 | 8/28/11 |
| 1177 | 8/28/11 |
| 1178 | 8/28/11 |
| 1179 | 8/28/11 |
| 1180 | 8/28/11 |
| 1181 | 8/29/11 |
| 1182 | 8/29/11 |
| 1183 | 8/29/11 |
| 1184 | 8/29/11 |
| 1185 | 8/29/11 |
| 1186 | 8/29/11 |
| 1187 | 8/29/11 |
| 1188 | 8/29/11 |
| 1189 | 8/29/11 |
| 1190 | 8/29/11 |
| 1191 | 8/29/11 |
| 1192 | 8/29/11 |
| 1193 | 8/29/11 |
| 1194 | 8/29/11 |
| 1195 | 8/29/11 |
| 1196 | 8/29/11 |
| 1197 | 8/29/11 |
| 1198 | 8/29/11 |
| 1199 | 8/29/11 |
| 1200 | 8/29/11 |
| 1201 | 8/29/11 |
| 1202 | 8/29/11 |
| 1203 | 8/29/11 |

| | | | | |
|------------|-----------------|------------------------|--------------------|--------|
| 2179517848 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 1995872996 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 7764533739 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 8262004641 | Shasta | Customer Denies Access | RF/EMF Concerns | Closed |
| 4186804395 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 3306216336 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 5458557782 | Morro Bay | Customer Denies Access | Medical Concerns | Closed |
| 7249604722 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 4703968914 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9370916330 | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 4345629939 | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 3023211167 | Morro Bay | Customer Denies Access | Medical Concerns | Closed |
| 3956649744 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 5728890388 | Redding | Customer Denies Access | Accuracy of Meter | Closed |
| 7350442057 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 4769299884 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 4785420456 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 6887852966 | Cayucos | Customer Denies Access | No Reason Provided | Closed |
| 2345370686 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 4700307214 | Ben Lomond | Customer Denies Access | RF/EMF Concerns | Closed |
| 8480067521 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 8329233042 | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 5667177596 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 1178511139 | Old Station | Customer Denies Access | No Reason Provided | Closed |
| 7400929041 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 2375438687 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 3175141114 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 453487475 | Redway | Customer Denies Access | RF/EMF Concerns | Closed |
| 9164258624 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 7069538490 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 4725548638 | Forest Knolls | Customer Denies Access | RF/EMF Concerns | Closed |
| 3711306649 | Aptos | Customer Denies Access | Other | Closed |
| 228891783 | Redding | Customer Denies Access | Medical Concerns | Closed |
| 5520063040 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 7639548349 | Morro Bay | Customer Denies Access | Accuracy of Meter | Closed |
| 5805307445 | Felton | Customer Denies Access | Accuracy of Meter | Closed |
| 7804394261 | Anderson | Customer Denies Access | Privacy Concerns | Closed |
| 4223339139 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 8853048209 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 1168324976 | Upper Lake | Customer Denies Access | No Reason Provided | Closed |
| 887036403 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 5474216235 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 6890401849 | Pismo Beach | Customer Denies Access | Accuracy of Meter | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|---------|
| 1204 | 8/29/11 |
| 1205 | 8/29/11 |
| 1206 | 8/29/11 |
| 1207 | 8/29/11 |
| 1208 | 8/29/11 |
| 1209 | 8/29/11 |
| 1210 | 8/29/11 |
| 1211 | 8/29/11 |
| 1212 | 8/29/11 |
| 1213 | 8/29/11 |
| 1214 | 8/29/11 |
| 1215 | 8/29/11 |
| 1216 | 8/29/11 |
| 1217 | 8/29/11 |
| 1218 | 8/29/11 |
| 1219 | 8/29/11 |
| 1220 | 8/29/11 |
| 1221 | 8/29/11 |
| 1222 | 8/29/11 |
| 1223 | 8/29/11 |
| 1224 | 8/29/11 |
| 1225 | 8/29/11 |
| 1226 | 8/29/11 |
| 1227 | 8/29/11 |
| 1228 | 8/29/11 |
| 1229 | 8/29/11 |
| 1230 | 8/29/11 |
| 1231 | 8/29/11 |
| 1232 | 8/29/11 |
| 1233 | 8/29/11 |
| 1234 | 8/29/11 |
| 1235 | 8/29/11 |
| 1236 | 8/29/11 |
| 1237 | 8/29/11 |
| 1238 | 8/29/11 |
| 1239 | 8/29/11 |
| 1240 | 8/29/11 |
| 1241 | 8/29/11 |
| 1242 | 8/29/11 |
| 1243 | 8/29/11 |
| 1244 | 8/29/11 |
| 1245 | 8/29/11 |
| 1246 | 8/29/11 |

| | | | | |
|------------|-----------------|-----------------------------------|-------------------------------|--------|
| 3730120648 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 1852228279 | Boulder Creek | Customer Denies Access | No Reason Provided | Closed |
| 2125743259 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 7435616836 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 3167502501 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 1972900819 | Anderson | Customer Denies Access | RF/EMF Concerns | Closed |
| 5872937540 | San Francisco | Scheduling Problems | Installer missed appointment | Closed |
| 7846183109 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 7936378893 | Albion | Customer Denies Access | RF/EMF Concerns | Closed |
| 9852289606 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 8223978255 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 6982314564 | Anderson | Customer Denies Access | Concerns from Media Reports | Closed |
| 689147910 | Santa Rosa | Customer Denies Access | No Reason Provided | Closed |
| 8138074141 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 2302560616 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 877173848 | Cayucos | Customer Denies Access | RF/EMF Concerns | Closed |
| 6784560618 | Felton | Customer Denies Access | RF/EMF Concerns | Closed |
| 2626141792 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 5450379133 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 4877950689 | Cobb | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 8105213195 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 8780258583 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 1206846234 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 1530310033 | Morro Bay | Customer Denies Access | Medical Concerns | Closed |
| 3493773689 | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 1060503557 | San Luis Obispo | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 5670759884 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 1846626907 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 829479809 | Graton | Customer Denies Access | No Reason Provided | Closed |
| 5495112147 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 2911128008 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 9794168489 | Garberville | Customer Denies Access | No Reason Provided | Closed |
| 9952485357 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 1880013897 | Arroyo Grande | Customer Denies Access | Medical Concerns | Closed |
| 6462242932 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 138082997 | Millville | Customer Denies Access | RF/EMF Concerns | Closed |
| 4589007321 | Clearlake | Customer Denies Access | Accuracy of Meter | Closed |
| 8310157180 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 9018421128 | Millville | Customer Denies Access | RF/EMF Concerns | Closed |
| 1770564609 | Redding | Customer Denies Access | Privacy Concerns | Closed |
| 6650687113 | Scotts Valley | Customer Denies Access | RF/EMF Concerns | Closed |
| 3809312901 | Redway | Customer wants Smartmeter Removed | Other | Closed |
| 7835397087 | Felton | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | | | | | | | |
|------|---------|------------|------------|-------------------|-----------------------------------|-----------------------------|--------|
| 1247 | 8/29/11 | | 7095419403 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 1248 | 8/29/11 | | 262088593 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 1249 | 8/29/11 | | 4667198034 | Annapolis | Customer Denies Access | No Reason Provided | Closed |
| 1250 | 8/29/11 | | 8844477184 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 1251 | 8/29/11 | | 1820824219 | Round Mountain | Customer Denies Access | Accuracy of Meter | Closed |
| 1252 | 8/29/11 | | 8919171674 | Cayucos | Customer Denies Access | RF/EMF Concerns | Closed |
| 1253 | 8/29/11 | | 2969227240 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 1254 | 8/29/11 | | 4202910365 | San Jose | Customer Denies Access | No Reason Provided | Closed |
| 1255 | 8/29/11 | | 1014519569 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 1256 | 8/29/11 | | 7727707933 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 1257 | 8/29/11 | | 2449380896 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 1258 | 8/29/11 | | 6509829385 | Covelo | Customer Denies Access | RF/EMF Concerns | Closed |
| 1259 | 8/29/11 | | 9804493371 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 1260 | 8/29/11 | | 5539257813 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 1261 | 8/29/11 | | 5833064349 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 1262 | 8/29/11 | | 3930328425 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 1263 | 8/29/11 | | 5647435034 | Carlotta | Customer Denies Access | Accuracy of Meter | Closed |
| 1264 | 8/29/11 | | 5514000691 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1265 | 8/29/11 | | 4576896267 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1266 | 8/29/11 | | 8992896939 | Felton | Customer Denies Access | Medical Concerns | Closed |
| 1267 | 8/29/11 | | 5267610679 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 1268 | 8/29/11 | | 9135143299 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 1269 | 8/29/11 | | 4202212938 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 1270 | 8/29/11 | | 4982438511 | Novato | Customer Denies Access | No Reason Provided | Closed |
| 1271 | 8/29/11 | | 9065607087 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 1272 | 8/29/11 | {Redacted} | 3806650331 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 1273 | 8/29/11 | | 4464510194 | San Francisco | Customer Denies Access | Other | Closed |
| 1274 | 8/29/11 | | 7557136442 | Felton | Customer Denies Access | RF/EMF Concerns | Closed |
| 1275 | 8/29/11 | | 7003822563 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 1276 | 8/29/11 | | 7292242059 | Ukiah | Customer Denies Access | Medical Concerns | Closed |
| 1277 | 8/29/11 | | 7672335242 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 1278 | 8/29/11 | | 7418870343 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 1279 | 8/29/11 | | 7679966125 | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 1280 | 8/29/11 | | 8216609165 | California Valley | Customer Denies Access | Accuracy of Meter | Closed |
| 1281 | 8/29/11 | | 1977235874 | California Valley | Customer Denies Access | Accuracy of Meter | Closed |
| 1282 | 8/29/11 | | 2018902538 | California Valley | Customer Denies Access | Accuracy of Meter | Closed |
| 1283 | 8/29/11 | | 1091610664 | Carrisa Plains | Customer Denies Access | Accuracy of Meter | Closed |
| 1284 | 8/29/11 | | 9677063367 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 1285 | 8/29/11 | | 8556185753 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 1286 | 8/29/11 | | 9202623755 | Atwater | Customer wants Smartmeter Removed | No Reason Provided | Closed |
| 1287 | 8/29/11 | | 3676660123 | Lakehead | Customer Denies Access | Concerns from Media Reports | Closed |
| 1288 | 8/29/11 | | 9693646241 | Lakehead | Customer Denies Access | Concerns from Media Reports | Closed |
| 1289 | 8/29/11 | | 9137869510 | Redding | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|---------|
| 1290 | 8/29/11 |
| 1291 | 8/29/11 |
| 1292 | 8/29/11 |
| 1293 | 8/29/11 |
| 1294 | 8/29/11 |
| 1295 | 8/29/11 |
| 1296 | 8/29/11 |
| 1297 | 8/29/11 |
| 1298 | 8/29/11 |
| 1299 | 8/29/11 |
| 1300 | 8/29/11 |
| 1301 | 8/29/11 |
| 1302 | 8/29/11 |
| 1303 | 8/29/11 |
| 1304 | 8/29/11 |
| 1305 | 8/29/11 |
| 1306 | 8/29/11 |
| 1307 | 8/29/11 |
| 1308 | 8/29/11 |
| 1309 | 8/29/11 |
| 1310 | 8/29/11 |
| 1311 | 8/29/11 |
| 1312 | 8/29/11 |
| 1313 | 8/29/11 |
| 1314 | 8/29/11 |
| 1315 | 8/29/11 |
| 1316 | 8/29/11 |
| 1317 | 8/29/11 |
| 1318 | 8/29/11 |
| 1319 | 8/29/11 |
| 1320 | 8/29/11 |
| 1321 | 8/29/11 |
| 1322 | 8/29/11 |
| 1323 | 8/29/11 |
| 1324 | 8/29/11 |
| 1325 | 8/29/11 |
| 1326 | 8/29/11 |
| 1327 | 8/29/11 |
| 1328 | 8/29/11 |
| 1329 | 8/29/11 |
| 1330 | 8/29/11 |
| 1331 | 8/29/11 |
| 1332 | 8/29/11 |

| | | | | |
|------------|---------------|------------------------|-----------------------------|--------|
| 4271289630 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 4496567752 | Willits | Customer Denies Access | Medical Concerns | Closed |
| 9508495822 | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 6040402754 | Scotts Valley | Customer Denies Access | Privacy Concerns | Closed |
| 8688037672 | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 330923770 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 6990165659 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8333369388 | Morro Bay | Customer Denies Access | Accuracy of Meter | Closed |
| 715311736 | Redway | Customer Denies Access | RF/EMF Concerns | Closed |
| 2059216014 | Santa Cruz | Customer Denies Access | Other | Closed |
| 4367309887 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 955131815 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 3009834615 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 99046570 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 7578371294 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 6129617444 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 40879543 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 3135907455 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 6512852990 | Cayucos | Customer Denies Access | Medical Concerns | Closed |
| 6675615273 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 5137853078 | Cayucos | Customer Denies Access | Accuracy of Meter | Closed |
| 868566300 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 4309475389 | Boulder Creek | Customer Denies Access | RF/EMF Concerns | Closed |
| 8558344415 | Grover Beach | Customer Denies Access | No Reason Provided | Closed |
| 8309575256 | Kelseyville | Customer Denies Access | No Reason Provided | Closed |
| 9654034011 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 6210940949 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2241254784 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 9273940407 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 8103068074 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 7935068047 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 6906345859 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 13501387 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 8718567400 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 1645556273 | Lakehead | Customer Denies Access | RF/EMF Concerns | Closed |
| 6642585559 | Arroyo Grande | Customer Denies Access | Concerns from Media Reports | Closed |
| 9728470707 | Redding | Customer Denies Access | Concerns from Media Reports | Closed |
| 8867490038 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 877645423 | Anderson | Customer Denies Access | Privacy Concerns | Closed |
| 3353164334 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 9786744120 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 3485105647 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 4125905805 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|---------|
| 1333 | 8/29/11 |
| 1334 | 8/29/11 |
| 1335 | 8/29/11 |
| 1336 | 8/29/11 |
| 1337 | 8/29/11 |
| 1338 | 8/29/11 |
| 1339 | 8/29/11 |
| 1340 | 8/29/11 |
| 1341 | 8/29/11 |
| 1342 | 8/29/11 |
| 1343 | 8/29/11 |
| 1344 | 8/29/11 |
| 1345 | 8/29/11 |
| 1346 | 8/29/11 |
| 1347 | 8/29/11 |
| 1348 | 8/29/11 |
| 1349 | 8/29/11 |
| 1350 | 8/29/11 |
| 1351 | 8/29/11 |
| 1352 | 8/29/11 |
| 1353 | 8/29/11 |
| 1354 | 8/29/11 |
| 1355 | 8/29/11 |
| 1356 | 8/29/11 |
| 1357 | 8/29/11 |
| 1358 | 8/29/11 |
| 1359 | 8/29/11 |
| 1360 | 8/29/11 |
| 1361 | 8/29/11 |
| 1362 | 8/29/11 |
| 1363 | 8/29/11 |
| 1364 | 8/29/11 |
| 1365 | 8/29/11 |
| 1366 | 8/29/11 |
| 1367 | 8/29/11 |
| 1368 | 8/29/11 |
| 1369 | 8/29/11 |
| 1370 | 8/29/11 |
| 1371 | 8/29/11 |
| 1372 | 8/29/11 |
| 1373 | 8/29/11 |
| 1374 | 8/29/11 |
| 1375 | 8/29/11 |

| | | | | |
|------------|-----------------|-----------------------------------|-------------------------------|--------|
| 5550153355 | Aromas | Customer Denies Access | No Reason Provided | Closed |
| 1609413076 | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 2438548977 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 8350011095 | Grover Beach | Customer Denies Access | Accuracy of Meter | Closed |
| 5861496822 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 9075303805 | Santa Cruz | Customer Denies Access | Concerns from Media Reports | Closed |
| 1451234927 | Felton | Customer Denies Access | Medical Concerns | Closed |
| 7059025335 | Redding | Customer Denies Access | Accuracy of Meter | Closed |
| 5012830140 | Cambria | Customer Denies Access | RF/EMF Concerns | Closed |
| 5604237079 | San Luis Obispo | Customer Denies Access | Accuracy of Meter | Closed |
| 2887830276 | Cambria | Customer Denies Access | RF/EMF Concerns | Closed |
| 2090563011 | Shingletown | Customer Denies Access | No Reason Provided | Closed |
| 9122591960 | Watsonville | Customer Denies Access | Privacy Concerns | Closed |
| 466449943 | Watsonville | Customer Denies Access | Privacy Concerns | Closed |
| 1802283785 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 1702085234 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8617495269 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 3000774493 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3824428786 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 4183624358 | Anderson | Customer Denies Access | Accuracy of Meter | Closed |
| 8166483059 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 34167780 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 163431823 | San Jose | Customer Denies Access | No Reason Provided | Closed |
| 2052568839 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 6240611207 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2882231713 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 1290294630 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 2141970338 | Capitola | Customer Denies Access | Medical Concerns | Closed |
| 4525687249 | Scotts Valley | Customer Denies Access | Accuracy of Meter | Closed |
| 6267130696 | Arroyo Grande | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 1725925465 | Santa Maria | Customer wants Smartmeter Removed | Accuracy of Meter | Closed |
| 8086014986 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 9309222851 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 3446045231 | Sausalito | Customer Denies Access | No Reason Provided | Closed |
| 4461618025 | Redding | Customer Denies Access | RF/EMF Concerns | Closed |
| 2880479960 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2838813296 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 6313452773 | Davenport | Customer Denies Access | No Reason Provided | Closed |
| 5117877370 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 19685194 | Los Osos | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 9535665396 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 8973402193 | Clearlake | Customer Denies Access | RF/EMF Concerns | Closed |
| 222852953 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |

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|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

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|------|---------|
| 1376 | 8/29/11 |
| 1377 | 8/30/11 |
| 1378 | 8/30/11 |
| 1379 | 8/30/11 |
| 1380 | 8/30/11 |
| 1381 | 8/30/11 |
| 1382 | 8/30/11 |
| 1383 | 8/30/11 |
| 1384 | 8/30/11 |
| 1385 | 8/30/11 |
| 1386 | 8/30/11 |
| 1387 | 8/30/11 |
| 1388 | 8/30/11 |
| 1389 | 8/30/11 |
| 1390 | 8/30/11 |
| 1391 | 8/30/11 |
| 1392 | 8/30/11 |
| 1393 | 8/30/11 |
| 1394 | 8/30/11 |
| 1395 | 8/30/11 |
| 1396 | 8/30/11 |
| 1397 | 8/30/11 |
| 1398 | 8/30/11 |
| 1399 | 8/30/11 |
| 1400 | 8/30/11 |
| 1401 | 8/30/11 |
| 1402 | 8/30/11 |
| 1403 | 8/30/11 |
| 1404 | 8/30/11 |
| 1405 | 8/30/11 |
| 1406 | 8/30/11 |
| 1407 | 8/30/11 |
| 1408 | 8/30/11 |
| 1409 | 8/30/11 |
| 1410 | 8/30/11 |
| 1411 | 8/30/11 |
| 1412 | 8/30/11 |
| 1413 | 8/30/11 |
| 1414 | 8/30/11 |
| 1415 | 8/30/11 |
| 1416 | 8/30/11 |
| 1417 | 8/30/11 |
| 1418 | 8/30/11 |

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|------------|------------------|------------------------|-----------------------------|--------|
| 1005260586 | San Rafael | Customer Denies Access | RF/EMF Concerns | Closed |
| 9557954130 | Fall River Mills | Customer Denies Access | Concerns from Media Reports | Closed |
| 6029272980 | Hopland | Customer Denies Access | No Reason Provided | Closed |
| 9306517518 | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 7501304614 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 477617847 | Big Bend | Customer Denies Access | Accuracy of Meter | Closed |
| 8241499867 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 5499455885 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 7424930033 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 5936767778 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 6436767746 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 1844000207 | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 8948537458 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 6874730949 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 3610722330 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 3605120656 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 7826747136 | Redding | Customer Denies Access | Concerns from Media Reports | Closed |
| 5454676640 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 5412892712 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 6776767931 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 9008106499 | Ukiah | Customer Denies Access | Medical Concerns | Closed |
| 242490590 | Ben Lomond | Customer Denies Access | Privacy Concerns | Closed |
| 6649963225 | Ben Lomond | Customer Denies Access | Privacy Concerns | Closed |
| 3587010161 | Morro Bay | Customer Denies Access | Concerns from Media Reports | Closed |
| 7371565482 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 1412537614 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 8010179876 | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 7686381617 | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 9666274363 | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 7827551202 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 5872593211 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 1042607261 | Redding | Customer Denies Access | Accuracy of Meter | Closed |
| 3317311787 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 9156529991 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 398937846 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 9408637117 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 4359949190 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 3493875010 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 3863512913 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 2230215657 | Redding | Customer Denies Access | Accuracy of Meter | Closed |
| 5453801800 | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 9575817068 | Felton | Customer Denies Access | RF/EMF Concerns | Closed |
| 7641794623 | Redwood Valley | Customer Denies Access | RF/EMF Concerns | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|---------|
| 1419 | 8/30/11 |
| 1420 | 8/30/11 |
| 1421 | 8/30/11 |
| 1422 | 8/30/11 |
| 1423 | 8/30/11 |
| 1424 | 8/30/11 |
| 1425 | 8/30/11 |
| 1426 | 8/30/11 |
| 1427 | 8/30/11 |
| 1428 | 8/30/11 |
| 1429 | 8/30/11 |
| 1430 | 8/30/11 |
| 1431 | 8/30/11 |
| 1432 | 8/30/11 |
| 1433 | 8/30/11 |
| 1434 | 8/30/11 |
| 1435 | 8/30/11 |
| 1436 | 8/30/11 |
| 1437 | 8/30/11 |
| 1438 | 8/30/11 |
| 1439 | 8/30/11 |
| 1440 | 8/30/11 |
| 1441 | 8/30/11 |
| 1442 | 8/30/11 |
| 1443 | 8/30/11 |
| 1444 | 8/30/11 |
| 1445 | 8/30/11 |
| 1446 | 8/30/11 |
| 1447 | 8/30/11 |
| 1448 | 8/30/11 |
| 1449 | 8/30/11 |
| 1450 | 8/30/11 |
| 1451 | 8/30/11 |
| 1452 | 8/30/11 |
| 1453 | 8/30/11 |
| 1454 | 8/30/11 |
| 1455 | 8/30/11 |
| 1456 | 8/30/11 |
| 1457 | 8/30/11 |
| 1458 | 8/30/11 |
| 1459 | 8/30/11 |
| 1460 | 8/30/11 |
| 1461 | 8/30/11 |

| | | | | |
|------------|---------------|------------------------|--------------------|--------|
| 4535876402 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8767234836 | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 3813606545 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3744674060 | Santa Cruz | Customer Denies Access | Privacy Concerns | Closed |
| 2914298722 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 3892126676 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 627385593 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 6478567914 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 3498105615 | Aromas | Customer Denies Access | Privacy Concerns | Closed |
| 1041300990 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1370870950 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 2648009154 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 6061399452 | Palo Cedro | Customer Denies Access | RF/EMF Concerns | Closed |
| 7057371114 | Potter Valley | Customer Denies Access | No Reason Provided | Closed |
| 2328343469 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 177880952 | Felton | Customer Denies Access | RF/EMF Concerns | Closed |
| 9778592586 | Ben Lomond | Customer Denies Access | RF/EMF Concerns | Closed |
| 9624202876 | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 6798459181 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 762848143 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 9130524260 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 1884993571 | Lakehead | Customer Denies Access | RF/EMF Concerns | Closed |
| 5686812643 | Redding | Customer Denies Access | Accuracy of Meter | Closed |
| 7471271788 | Boulder Creek | Customer Denies Access | No Reason Provided | Closed |
| 5678298983 | Redding | Customer Denies Access | RF/EMF Concerns | Closed |
| 2621829665 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 3853760824 | Felton | Customer Denies Access | RF/EMF Concerns | Closed |
| 4271282183 | Laytonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 9053671257 | Shasta | Customer Denies Access | RF/EMF Concerns | Closed |
| 9330478737 | Los Gatos | Customer Denies Access | RF/EMF Concerns | Closed |
| 2166059846 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 806229185 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 9225442980 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 4635051974 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 2347990085 | Shasta | Customer Denies Access | No Reason Provided | Closed |
| 3483336163 | Berkeley | Scheduling Problems | Other | Closed |
| 2407176948 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 7411695251 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3109155659 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 7297349868 | Grover Beach | Customer Denies Access | No Reason Provided | Closed |
| 4243510805 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 7502189069 | Martinez | Customer Denies Access | No Reason Provided | Closed |
| 5541179667 | Camp Meeker | Customer Denies Access | RF/EMF Concerns | Closed |

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August 20, 2011 through September 2, 2011

| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|---------|
| 1462 | 8/30/11 |
| 1463 | 8/30/11 |
| 1464 | 8/30/11 |
| 1465 | 8/30/11 |
| 1466 | 8/30/11 |
| 1467 | 8/30/11 |
| 1468 | 8/30/11 |
| 1469 | 8/30/11 |
| 1470 | 8/30/11 |
| 1471 | 8/30/11 |
| 1472 | 8/30/11 |
| 1473 | 8/30/11 |
| 1474 | 8/30/11 |
| 1475 | 8/30/11 |
| 1476 | 8/30/11 |
| 1477 | 8/30/11 |
| 1478 | 8/30/11 |
| 1479 | 8/30/11 |
| 1480 | 8/30/11 |
| 1481 | 8/30/11 |
| 1482 | 8/30/11 |
| 1483 | 8/30/11 |
| 1484 | 8/30/11 |
| 1485 | 8/30/11 |
| 1486 | 8/30/11 |
| 1487 | 8/30/11 |
| 1488 | 8/30/11 |
| 1489 | 8/30/11 |
| 1490 | 8/30/11 |
| 1491 | 8/30/11 |
| 1492 | 8/30/11 |
| 1493 | 8/30/11 |
| 1494 | 8/30/11 |
| 1495 | 8/30/11 |
| 1496 | 8/30/11 |
| 1497 | 8/30/11 |
| 1498 | 8/30/11 |
| 1499 | 8/30/11 |
| 1500 | 8/30/11 |
| 1501 | 8/30/11 |
| 1502 | 8/30/11 |
| 1503 | 8/30/11 |
| 1504 | 8/30/11 |

| | | | | |
|------------|-----------------|------------------------|-----------------------------|--------|
| 9741782689 | Novato | Customer Denies Access | Medical Concerns | Closed |
| 5323692054 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 4200305160 | Boulder Creek | Customer Denies Access | RF/EMF Concerns | Closed |
| 8100532750 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 6429867694 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 839551366 | Lakeport | Customer Denies Access | RF/EMF Concerns | Closed |
| 1155668683 | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 1554516845 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 152337336 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 9325535474 | San Rafael | Customer Denies Access | Concerns from Media Reports | Closed |
| 2620905289 | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 225468588 | Capitola | Customer Denies Access | Medical Concerns | Closed |
| 2417847151 | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 3207518889 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 5227167871 | Arroyo Grande | Customer Denies Access | Privacy Concerns | Closed |
| 2907857091 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 7846202926 | Redding | Customer Denies Access | Privacy Concerns | Closed |
| 8282180744 | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 527380850 | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 7307513989 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 7573917337 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 7609256372 | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 7223627732 | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 2169998440 | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 2527892974 | Salinas | Customer Denies Access | No Reason Provided | Closed |
| 9221165290 | Cayucos | Customer Denies Access | Other | Closed |
| 6913028654 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 5842490930 | Bella Vista | Customer Denies Access | Accuracy of Meter | Closed |
| 1122882131 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 3275199629 | Ben Lomond | Customer Denies Access | No Reason Provided | Closed |
| 77077191 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 7603901741 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 38465207 | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 3832322848 | San Luis Obispo | Customer Denies Access | Accuracy of Meter | Closed |
| 5592882002 | Burney | Customer Denies Access | No Reason Provided | Closed |
| 6762004737 | Shasta | Customer Denies Access | RF/EMF Concerns | Closed |
| 3005413200 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 785438443 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 5671704077 | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 652970560 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 3332967510 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 4966977319 | Redding | Customer Denies Access | Accuracy of Meter | Closed |
| 8351754504 | Palo Cedro | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|---------|
| 1505 | 8/30/11 |
| 1506 | 8/30/11 |
| 1507 | 8/30/11 |
| 1508 | 8/30/11 |
| 1509 | 8/30/11 |
| 1510 | 8/30/11 |
| 1511 | 8/30/11 |
| 1512 | 8/30/11 |
| 1513 | 8/30/11 |
| 1514 | 8/30/11 |
| 1515 | 8/30/11 |
| 1516 | 8/30/11 |
| 1517 | 8/30/11 |
| 1518 | 8/30/11 |
| 1519 | 8/30/11 |
| 1520 | 8/30/11 |
| 1521 | 8/30/11 |
| 1522 | 8/30/11 |
| 1523 | 8/30/11 |
| 1524 | 8/30/11 |
| 1525 | 8/30/11 |
| 1526 | 8/30/11 |
| 1527 | 8/30/11 |
| 1528 | 8/30/11 |
| 1529 | 8/30/11 |
| 1530 | 8/30/11 |
| 1531 | 8/30/11 |
| 1532 | 8/30/11 |
| 1533 | 8/30/11 |
| 1534 | 8/30/11 |
| 1535 | 8/30/11 |
| 1536 | 8/30/11 |
| 1537 | 8/30/11 |
| 1538 | 8/31/11 |
| 1539 | 8/31/11 |
| 1540 | 8/31/11 |
| 1541 | 8/31/11 |
| 1542 | 8/31/11 |
| 1543 | 8/31/11 |
| 1544 | 8/31/11 |
| 1545 | 8/31/11 |
| 1546 | 8/31/11 |
| 1547 | 8/31/11 |

| | | | | |
|------------|-----------------|------------------------|-------------------------------|--------|
| 1396786421 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 4089613475 | Capitola | Customer Denies Access | Concerns from Media Reports | Closed |
| 2677200656 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 1996347700 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 4734432693 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1360967579 | Richmond | Customer Denies Access | RF/EMF Concerns | Closed |
| 282431576 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 2948219985 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 2690544915 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 3410626154 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 7658717540 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 4184252383 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 5542105151 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 1164208596 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 8811907987 | Fairfax | Customer Denies Access | RF/EMF Concerns | Closed |
| 1920315896 | Watsonville | Customer Denies Access | Concerns from Media Reports | Closed |
| 6067035563 | Fremont | Meter Clearance | Meter/Module clearance issues | Closed |
| 7269714977 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 1565606524 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 306728883 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 6409572115 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 645147342 | Round Mountain | Customer Denies Access | No Reason Provided | Closed |
| 804917143 | Redding | Customer Denies Access | RF/EMF Concerns | Closed |
| 8555447031 | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 4072149102 | Concord | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 8745314718 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 8950375780 | Boulder Creek | Customer Denies Access | RF/EMF Concerns | Closed |
| 7636588385 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 5969234349 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 9555175745 | Felton | Customer Denies Access | Other | Closed |
| 3714899200 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 6638077366 | Redding | Customer Denies Access | Accuracy of Meter | Closed |
| 6453729804 | Lower Lake | Customer Denies Access | Accuracy of Meter | Closed |
| 4115514344 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 9721160043 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 4766237706 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 3412538529 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 5442576690 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 6078017674 | Scotts Valley | Customer Denies Access | No Reason Provided | Closed |
| 7432697153 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 6935187013 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 2243580814 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 1975563389 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|---------|
| 1548 | 8/31/11 |
| 1549 | 8/31/11 |
| 1550 | 8/31/11 |
| 1551 | 8/31/11 |
| 1552 | 8/31/11 |
| 1553 | 8/31/11 |
| 1554 | 8/31/11 |
| 1555 | 8/31/11 |
| 1556 | 8/31/11 |
| 1557 | 8/31/11 |
| 1558 | 8/31/11 |
| 1559 | 8/31/11 |
| 1560 | 8/31/11 |
| 1561 | 8/31/11 |
| 1562 | 8/31/11 |
| 1563 | 8/31/11 |
| 1564 | 8/31/11 |
| 1565 | 8/31/11 |
| 1566 | 8/31/11 |
| 1567 | 8/31/11 |
| 1568 | 8/31/11 |
| 1569 | 8/31/11 |
| 1570 | 8/31/11 |
| 1571 | 8/31/11 |
| 1572 | 8/31/11 |
| 1573 | 8/31/11 |
| 1574 | 8/31/11 |
| 1575 | 8/31/11 |
| 1576 | 8/31/11 |
| 1577 | 8/31/11 |
| 1578 | 8/31/11 |
| 1579 | 8/31/11 |
| 1580 | 8/31/11 |
| 1581 | 8/31/11 |
| 1582 | 8/31/11 |
| 1583 | 8/31/11 |
| 1584 | 8/31/11 |
| 1585 | 8/31/11 |
| 1586 | 8/31/11 |
| 1587 | 8/31/11 |
| 1588 | 8/31/11 |
| 1589 | 8/31/11 |
| 1590 | 8/31/11 |

| | | | | |
|------------|-----------------|-----------------------------------|-------------------------------|--------|
| 887830404 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 3093787282 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9971164199 | Cayucos | Customer Denies Access | Accuracy of Meter | Closed |
| 5472881821 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 6388264079 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 96809683 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 2828546316 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 5226011810 | San Francisco | Customer Denies Access | Privacy Concerns | Closed |
| 3211931163 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 9842920529 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 7717452219 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 1652812040 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 6455543587 | Watsonville | Customer Denies Access | Concerns from Media Reports | Closed |
| 8971978081 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 624734478 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 2392648411 | Whitethorn | Customer Denies Access | RF/EMF Concerns | Closed |
| 936342415 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |
| 6090735361 | Redwood Valley | Customer Denies Access | No Reason Provided | Closed |
| 6846994905 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 2256810242 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 3310653022 | Daly City | Customer Denies Access | RF/EMF Concerns | Closed |
| 8315059328 | Grover Beach | Customer Denies Access | No Reason Provided | Closed |
| 8619217818 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 3725106304 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 4521789350 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 2722052005 | Morro Bay | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 2366887788 | Gualala | Customer Denies Access | RF/EMF Concerns | Closed |
| 2657007827 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9604869321 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 2678671665 | French Gulch | Customer Denies Access | No Reason Provided | Closed |
| 6779204170 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 1808430373 | Woodacre | Customer wants Smartmeter Removed | Accuracy of Meter | Closed |
| 339094162 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1892222760 | Mendocino | Customer Denies Access | No Reason Provided | Closed |
| 8657265203 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 4188444191 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 2084528353 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 6681186916 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 1697237108 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 7458987345 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 4521218083 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 9158024753 | Lakeport | Customer Denies Access | Privacy Concerns | Closed |
| 2021735274 | Miranda | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|---------|
| 1591 | 8/31/11 |
| 1592 | 8/31/11 |
| 1593 | 8/31/11 |
| 1594 | 8/31/11 |
| 1595 | 8/31/11 |
| 1596 | 8/31/11 |
| 1597 | 8/31/11 |
| 1598 | 8/31/11 |
| 1599 | 8/31/11 |
| 1600 | 8/31/11 |
| 1601 | 8/31/11 |
| 1602 | 8/31/11 |
| 1603 | 8/31/11 |
| 1604 | 8/31/11 |
| 1605 | 8/31/11 |
| 1606 | 8/31/11 |
| 1607 | 8/31/11 |
| 1608 | 8/31/11 |
| 1609 | 8/31/11 |
| 1610 | 8/31/11 |
| 1611 | 8/31/11 |
| 1612 | 8/31/11 |
| 1613 | 8/31/11 |
| 1614 | 8/31/11 |
| 1615 | 8/31/11 |
| 1616 | 8/31/11 |
| 1617 | 8/31/11 |
| 1618 | 8/31/11 |
| 1619 | 8/31/11 |
| 1620 | 8/31/11 |
| 1621 | 8/31/11 |
| 1622 | 8/31/11 |
| 1623 | 8/31/11 |
| 1624 | 8/31/11 |
| 1625 | 8/31/11 |
| 1626 | 8/31/11 |
| 1627 | 8/31/11 |
| 1628 | 8/31/11 |
| 1629 | 8/31/11 |
| 1630 | 8/31/11 |
| 1631 | 8/31/11 |
| 1632 | 8/31/11 |
| 1633 | 8/31/11 |

| | | | | |
|------------|---------------------|------------------------|-----------------------------|--------|
| 2894716300 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 6357483570 | Oakland | Customer Denies Access | No Reason Provided | Closed |
| 6488764055 | San Francisco | Customer Denies Access | Privacy Concerns | Closed |
| 8518809295 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 9850942346 | Soquel | Customer Denies Access | RF/EMF Concerns | Closed |
| 9430328073 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 7982088030 | Rio Dell | Customer Denies Access | No Reason Provided | Closed |
| 5033435055 | Novato | Customer Denies Access | RF/EMF Concerns | Closed |
| 6079152875 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 59471816 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 4833167670 | Aptos | Customer Denies Access | Accuracy of Meter | Closed |
| 2711564944 | Felton | Customer Denies Access | RF/EMF Concerns | Closed |
| 6891760252 | Point Reyes Station | Customer Denies Access | Medical Concerns | Closed |
| 3226820541 | Palo Cedro | Customer Denies Access | No Reason Provided | Closed |
| 8465104587 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 3247628841 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 9122413607 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 9375301417 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 3514958651 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 2784562960 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 6982109997 | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 1420801876 | San Rafael | Customer Denies Access | RF/EMF Concerns | Closed |
| 2347865333 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 5436625649 | Felton | Customer Denies Access | Medical Concerns | Closed |
| 1645093042 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 2134327843 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 7066204113 | Richmond | Customer Denies Access | No Reason Provided | Closed |
| 2274667873 | Morro Bay | Customer Denies Access | Concerns from Media Reports | Closed |
| 7259587361 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 9711566582 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 8511203551 | Los Osos | Customer Denies Access | Concerns from Media Reports | Closed |
| 109817995 | Potter Valley | Customer Denies Access | No Reason Provided | Closed |
| 3726364579 | Guerneville | Customer Denies Access | RF/EMF Concerns | Closed |
| 5157180944 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 407163005 | Redway | Customer Denies Access | Concerns from Media Reports | Closed |
| 3992687930 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 1073681896 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 4055327374 | Morro Bay | Customer Denies Access | Accuracy of Meter | Closed |
| 9166274395 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1360244641 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 4495694483 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 4764568350 | Anderson | Customer Denies Access | RF/EMF Concerns | Closed |
| 4855768418 | Hydesville | Customer Denies Access | No Reason Provided | Closed |

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 Installation Issues Re
 August 20, 2011 through September 2, 2011

| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|---------|
| 1634 | 8/31/11 |
| 1635 | 8/31/11 |
| 1636 | 8/31/11 |
| 1637 | 8/31/11 |
| 1638 | 8/31/11 |
| 1639 | 8/31/11 |
| 1640 | 8/31/11 |
| 1641 | 8/31/11 |
| 1642 | 8/31/11 |
| 1643 | 8/31/11 |
| 1644 | 8/31/11 |
| 1645 | 8/31/11 |
| 1646 | 8/31/11 |
| 1647 | 8/31/11 |
| 1648 | 8/31/11 |
| 1649 | 8/31/11 |
| 1650 | 8/31/11 |
| 1651 | 8/31/11 |
| 1652 | 8/31/11 |
| 1653 | 8/31/11 |
| 1654 | 8/31/11 |
| 1655 | 8/31/11 |
| 1656 | 8/31/11 |
| 1657 | 8/31/11 |
| 1658 | 8/31/11 |
| 1659 | 8/31/11 |
| 1660 | 8/31/11 |
| 1661 | 8/31/11 |
| 1662 | 8/31/11 |
| 1663 | 8/31/11 |
| 1664 | 8/31/11 |
| 1665 | 8/31/11 |
| 1666 | 8/31/11 |
| 1667 | 8/31/11 |
| 1668 | 8/31/11 |
| 1669 | 8/31/11 |
| 1670 | 9/1/11 |
| 1671 | 9/1/11 |
| 1672 | 9/1/11 |
| 1673 | 9/1/11 |
| 1674 | 9/1/11 |
| 1675 | 9/1/11 |
| 1676 | 9/1/11 |

| | | | | |
|------------|---------------------|------------------------|--------------------|--------|
| 7396306039 | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 6310940377 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 6676452235 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 6415801953 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 9950065866 | Covelo | Customer Denies Access | RF/EMF Concerns | Closed |
| 4883005355 | Arroyo Grande | Customer Denies Access | Privacy Concerns | Closed |
| 3976406283 | Camp Meeker | Customer Denies Access | No Reason Provided | Closed |
| 1616515015 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 2608532442 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 9750940037 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 6100092593 | Point Reyes Station | Customer Denies Access | RF/EMF Concerns | Closed |
| 7984116455 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 7508542885 | Portola Valley | Customer Denies Access | RF/EMF Concerns | Closed |
| 5698925801 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 450218831 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 1306198733 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 8452294584 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 9556517502 | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 2597866360 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 4384196158 | Cayucos | Customer Denies Access | RF/EMF Concerns | Closed |
| 7898941538 | Felton | Customer Denies Access | RF/EMF Concerns | Closed |
| 6042612156 | Fort Bragg | Customer Denies Access | Medical Concerns | Closed |
| 4492897227 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 985535662 | Redwood Valley | Customer Denies Access | No Reason Provided | Closed |
| 3782579816 | Castroville | Customer Denies Access | No Reason Provided | Closed |
| 7930346943 | Morro Bay | Customer Denies Access | RF/EMF Concerns | Closed |
| 8746577910 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 8462876044 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 306046519 | Ukiah | Customer Denies Access | No Reason Provided | Closed |
| 7769715988 | San Luis Obispo | Customer Denies Access | Accuracy of Meter | Closed |
| 1284158233 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 7645568405 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 8733464297 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 129094615 | Felton | Customer Denies Access | Accuracy of Meter | Closed |
| 4386633442 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 9576210418 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 3499847321 | Point Arena | Customer Denies Access | No Reason Provided | Closed |
| 1086680821 | Felton | Customer Denies Access | RF/EMF Concerns | Closed |
| 8519772262 | Kelseyville | Customer Denies Access | No Reason Provided | Closed |
| 7828834509 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 5722825483 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 1410175567 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 9139526350 | Cambria | Customer Denies Access | RF/EMF Concerns | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|--------|
| 1677 | 9/1/11 |
| 1678 | 9/1/11 |
| 1679 | 9/1/11 |
| 1680 | 9/1/11 |
| 1681 | 9/1/11 |
| 1682 | 9/1/11 |
| 1683 | 9/1/11 |
| 1684 | 9/1/11 |
| 1685 | 9/1/11 |
| 1686 | 9/1/11 |
| 1687 | 9/1/11 |
| 1688 | 9/1/11 |
| 1689 | 9/1/11 |
| 1690 | 9/1/11 |
| 1691 | 9/1/11 |
| 1692 | 9/1/11 |
| 1693 | 9/1/11 |
| 1694 | 9/1/11 |
| 1695 | 9/1/11 |
| 1696 | 9/1/11 |
| 1697 | 9/1/11 |
| 1698 | 9/1/11 |
| 1699 | 9/1/11 |
| 1700 | 9/1/11 |
| 1701 | 9/1/11 |
| 1702 | 9/1/11 |
| 1703 | 9/1/11 |
| 1704 | 9/1/11 |
| 1705 | 9/1/11 |
| 1706 | 9/1/11 |
| 1707 | 9/1/11 |
| 1708 | 9/1/11 |
| 1709 | 9/1/11 |
| 1710 | 9/1/11 |
| 1711 | 9/1/11 |
| 1712 | 9/1/11 |
| 1713 | 9/1/11 |
| 1714 | 9/1/11 |
| 1715 | 9/1/11 |
| 1716 | 9/1/11 |
| 1717 | 9/1/11 |
| 1718 | 9/1/11 |
| 1719 | 9/1/11 |

| | | | | |
|------------|-----------------|------------------------|-----------------------------|--------|
| 6792755256 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 5079676664 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 9475056915 | Anderson | Customer Denies Access | No Reason Provided | Closed |
| 7554966133 | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 1892110116 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 4580962089 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 8297598038 | Anderson | Customer Denies Access | Privacy Concerns | Closed |
| 2166431293 | Saratoga | Customer Denies Access | RF/EMF Concerns | Closed |
| 1415474632 | San Francisco | Customer Denies Access | Other | Closed |
| 8607108495 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 6598760233 | Pismo Beach | Customer Denies Access | No Reason Provided | Closed |
| 4776079540 | Gualala | Customer Denies Access | RF/EMF Concerns | Closed |
| 187238678 | Willows | Customer Denies Access | No Reason Provided | Closed |
| 6657431168 | Santa Cruz | Customer Denies Access | Privacy Concerns | Closed |
| 5849681516 | Fort Bragg | Customer Denies Access | RF/EMF Concerns | Closed |
| 8871997960 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 7108189213 | Anderson | Customer Denies Access | Concerns from Media Reports | Closed |
| 4634078971 | Anderson | Customer Denies Access | Accuracy of Meter | Closed |
| 1122784042 | San Luis Obispo | Customer Denies Access | Accuracy of Meter | Closed |
| 6140006461 | Anderson | Customer Denies Access | Accuracy of Meter | Closed |
| 4462347360 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 1471995249 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 1044893499 | Santa Maria | Power Interruption | Flickering Lights | Closed |
| 5621524906 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3738840822 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 120633003 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 4984071660 | Anderson | Customer Denies Access | Privacy Concerns | Closed |
| 4403846061 | Anderson | Customer Denies Access | No Reason Provided | Closed |
| 240901616 | Soquel | Customer Denies Access | RF/EMF Concerns | Closed |
| 9170011551 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 4932356262 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1538010224 | Aptos | Customer Denies Access | Concerns from Media Reports | Closed |
| 3157025526 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 7693640149 | Capitola | Customer Denies Access | Medical Concerns | Closed |
| 8808434097 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 5369881981 | Cambria | Customer Denies Access | RF/EMF Concerns | Closed |
| 4057584078 | Anderson | Customer Denies Access | No Reason Provided | Closed |
| 3653375152 | Redding | Customer Denies Access | No Reason Provided | Closed |
| 5205354477 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 1541072402 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 7372851918 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 8771406158 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 6567653381 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|--------|
| 1720 | 9/1/11 |
| 1721 | 9/1/11 |
| 1722 | 9/1/11 |
| 1723 | 9/1/11 |
| 1724 | 9/1/11 |
| 1725 | 9/1/11 |
| 1726 | 9/1/11 |
| 1727 | 9/1/11 |
| 1728 | 9/1/11 |
| 1729 | 9/1/11 |
| 1730 | 9/1/11 |
| 1731 | 9/1/11 |
| 1732 | 9/1/11 |
| 1733 | 9/1/11 |
| 1734 | 9/1/11 |
| 1735 | 9/1/11 |
| 1736 | 9/1/11 |
| 1737 | 9/1/11 |
| 1738 | 9/1/11 |
| 1739 | 9/1/11 |
| 1740 | 9/1/11 |
| 1741 | 9/1/11 |
| 1742 | 9/1/11 |
| 1743 | 9/1/11 |
| 1744 | 9/1/11 |
| 1745 | 9/1/11 |
| 1746 | 9/1/11 |
| 1747 | 9/1/11 |
| 1748 | 9/1/11 |
| 1749 | 9/1/11 |
| 1750 | 9/1/11 |
| 1751 | 9/1/11 |
| 1752 | 9/1/11 |
| 1753 | 9/1/11 |
| 1754 | 9/1/11 |
| 1755 | 9/1/11 |
| 1756 | 9/1/11 |
| 1757 | 9/1/11 |
| 1758 | 9/1/11 |
| 1759 | 9/1/11 |
| 1760 | 9/1/11 |
| 1761 | 9/1/11 |
| 1762 | 9/1/11 |

| | | | | |
|------------|-----------------|-----------------------------------|-----------------------------|--------|
| 9339611899 | Scotts Valley | Customer Denies Access | Medical Concerns | Closed |
| 1787793264 | Graton | Customer Denies Access | Medical Concerns | Closed |
| 5359072679 | Anderson | Customer Denies Access | Concerns from Media Reports | Closed |
| 699018948 | Redwood Valley | Customer Denies Access | No Reason Provided | Closed |
| 6617465150 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 7627754506 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8256767095 | Monterey | Customer Denies Access | RF/EMF Concerns | Closed |
| 7485670805 | Soquel | Customer Denies Access | No Reason Provided | Closed |
| 6425946257 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 8810510323 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 9761553100 | Watsonville | Customer Denies Access | RF/EMF Concerns | Closed |
| 5787538377 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 6501541856 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8474213957 | Arroyo Grande | Customer Denies Access | RF/EMF Concerns | Closed |
| 8457738626 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 6062946795 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 8360094905 | Fairfax | Customer Denies Access | No Reason Provided | Closed |
| 7631132566 | Redwood Valley | Customer Denies Access | No Reason Provided | Closed |
| 1830741149 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 8292573421 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 7662918555 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 6489094639 | Grover Beach | Customer Denies Access | No Reason Provided | Closed |
| 9469464628 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 2992102018 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1117651295 | Santa Rosa | Customer wants Smartmeter Removed | Other | Closed |
| 8637005660 | Soda Springs | Meter / Module Equipment (Mfg.) | Other | Closed |
| 5431199512 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 5033689432 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 9908334875 | Redding | Customer Denies Access | RF/EMF Concerns | Closed |
| 1717930813 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 8294631197 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 2789332841 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 6296482921 | Fort Bragg | Customer Denies Access | No Reason Provided | Closed |
| 7558888021 | Caspar | Customer Denies Access | Privacy Concerns | Closed |
| 6270665199 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 9117327314 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 8139548317 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 8018354440 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 3620502488 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 9496842784 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 5773484701 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 7210412337 | Anderson | Customer Denies Access | Accuracy of Meter | Closed |
| 3686401690 | Anderson | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|--------|
| 1763 | 9/1/11 |
| 1764 | 9/1/11 |
| 1765 | 9/1/11 |
| 1766 | 9/1/11 |
| 1767 | 9/1/11 |
| 1768 | 9/1/11 |
| 1769 | 9/1/11 |
| 1770 | 9/1/11 |
| 1771 | 9/1/11 |
| 1772 | 9/1/11 |
| 1773 | 9/1/11 |
| 1774 | 9/1/11 |
| 1775 | 9/1/11 |
| 1776 | 9/1/11 |
| 1777 | 9/1/11 |
| 1778 | 9/1/11 |
| 1779 | 9/1/11 |
| 1780 | 9/1/11 |
| 1781 | 9/1/11 |
| 1782 | 9/1/11 |
| 1783 | 9/1/11 |
| 1784 | 9/1/11 |
| 1785 | 9/1/11 |
| 1786 | 9/1/11 |
| 1787 | 9/1/11 |
| 1788 | 9/1/11 |
| 1789 | 9/1/11 |
| 1790 | 9/1/11 |
| 1791 | 9/1/11 |
| 1792 | 9/1/11 |
| 1793 | 9/1/11 |
| 1794 | 9/1/11 |
| 1795 | 9/1/11 |
| 1796 | 9/1/11 |
| 1797 | 9/1/11 |
| 1798 | 9/1/11 |
| 1799 | 9/2/11 |
| 1800 | 9/2/11 |
| 1801 | 9/2/11 |
| 1802 | 9/2/11 |
| 1803 | 9/2/11 |
| 1804 | 9/2/11 |
| 1805 | 9/2/11 |

| | | | | |
|------------|-----------------|------------------------|-------------------------------|--------|
| 376467491 | San Francisco | Customer Denies Access | Other | Closed |
| 8002608462 | Cambria | Customer Denies Access | No Reason Provided | Closed |
| 2992336050 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 1868631945 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1228106062 | Point Arena | Customer Denies Access | RF/EMF Concerns | Closed |
| 1946482483 | Belvedere | Customer Denies Access | RF/EMF Concerns | Closed |
| 8102635090 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 6163953512 | Buellton | Customer Denies Access | No Reason Provided | Closed |
| 2138586974 | Buellton | Customer Denies Access | No Reason Provided | Closed |
| 904391243 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 596307765 | Gualala | Customer Denies Access | RF/EMF Concerns | Closed |
| 4893375500 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 7797316139 | Sebastopol | Customer Denies Access | No Reason Provided | Closed |
| 7926965450 | Kentfield | Customer Denies Access | No Reason Provided | Closed |
| 1129819714 | Penn Valley | Customer Denies Access | No Reason Provided | Closed |
| 2138011907 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 9322533772 | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 8215532372 | Sebastopol | Customer Denies Access | Privacy Concerns | Closed |
| 8809606351 | Morro Bay | Customer Denies Access | Medical Concerns | Closed |
| 9038502685 | Ukiah | Customer Denies Access | RF/EMF Concerns | Closed |
| 7580752254 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 6066224902 | Redding | Customer Denies Access | Customer Opts for Solar Power | Closed |
| 8761267559 | Rio Dell | Customer Denies Access | RF/EMF Concerns | Closed |
| 4708768651 | Mill Valley | Customer Denies Access | Concerns from Media Reports | Closed |
| 6687198628 | Watsonville | Customer Denies Access | Accuracy of Meter | Closed |
| 4791398792 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 1636307159 | Felton | Customer Denies Access | RF/EMF Concerns | Closed |
| 7535278432 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 6387318840 | Oakland | Customer Denies Access | RF/EMF Concerns | Closed |
| 7465928028 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8070011752 | Felton | Customer Denies Access | No Reason Provided | Closed |
| 7892221333 | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 318603073 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 5987418507 | Sebastopol | Customer Denies Access | RF/EMF Concerns | Closed |
| 7285270104 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 9535625762 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 4867710430 | San Francisco | Power Interruption | Under Investigation | Open |
| 4867710430 | San Francisco | Power Interruption | Under Investigation | Open |
| 3474555477 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 8198683526 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3837939963 | San Francisco | Scheduling Problems | Under Investigation | Open |
| 1535214150 | San Francisco | Wellington Installer | Under Investigation | Open |
| 9087359580 | San Francisco | Scheduling Problems | Under Investigation | Open |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|--------|
| 1806 | 9/2/11 |
| 1807 | 9/2/11 |
| 1808 | 9/2/11 |
| 1809 | 9/2/11 |
| 1810 | 9/2/11 |
| 1811 | 9/2/11 |
| 1812 | 9/2/11 |
| 1813 | 9/2/11 |
| 1814 | 9/2/11 |
| 1815 | 9/2/11 |
| 1816 | 9/2/11 |
| 1817 | 9/2/11 |
| 1818 | 9/2/11 |
| 1819 | 9/2/11 |
| 1820 | 9/2/11 |
| 1821 | 9/2/11 |
| 1822 | 9/2/11 |
| 1823 | 9/2/11 |
| 1824 | 9/2/11 |
| 1825 | 9/2/11 |
| 1826 | 9/2/11 |
| 1827 | 9/2/11 |
| 1828 | 9/2/11 |
| 1829 | 9/2/11 |
| 1830 | 9/2/11 |
| 1831 | 9/2/11 |
| 1832 | 9/2/11 |
| 1833 | 9/2/11 |
| 1834 | 9/2/11 |
| 1835 | 9/2/11 |
| 1836 | 9/2/11 |
| 1837 | 9/2/11 |
| 1838 | 9/2/11 |
| 1839 | 9/2/11 |
| 1840 | 9/2/11 |
| 1841 | 9/2/11 |
| 1842 | 9/2/11 |
| 1843 | 9/2/11 |
| 1844 | 9/2/11 |
| 1845 | 9/2/11 |
| 1846 | 9/2/11 |
| 1847 | 9/2/11 |
| 1848 | 9/2/11 |

| | | | | |
|------------|---------------|---------------------------------------|---------------------|--------|
| 2400689471 | Scotts Valley | Customer wants Smartmeter Removed | Under Investigation | Open |
| 9931721906 | San Francisco | Power Interruption | Under Investigation | Open |
| 912538689 | Aptos | Scheduling Problems | Under Investigation | Open |
| 8385860184 | San Francisco | Power Interruption | Under Investigation | Open |
| 8473340688 | Anderson | Customer Denies Access | No Reason Provided | Closed |
| 984465266 | San Jose | Scheduling Problems | Under Investigation | Open |
| 7452933103 | San Jose | Claims - Appliances | Under Investigation | Open |
| 9639846658 | Ukiah | Scheduling Problems | Under Investigation | Open |
| 9325586581 | San Francisco | Wellington Installer | Under Investigation | Open |
| 4419060361 | Campbell | Customer wants Smartmeter Removed | Under Investigation | Open |
| 1305004081 | Fort Bragg | Wellington Installer | Under Investigation | Open |
| 2123739082 | San Francisco | Wellington Installer | Under Investigation | Open |
| 2616057068 | San Francisco | Scheduling Problems | Under Investigation | Open |
| 1548855702 | Watsonville | Meter Clearance | Under Investigation | Open |
| 10715346 | Santa Cruz | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 2453005390 | Scotts Valley | Claims - Appliances | Under Investigation | Open |
| 4255090694 | Santa Cruz | Power Interruption | Under Investigation | Open |
| 4166336252 | San Francisco | Wellington Installer | Under Investigation | Open |
| 7863959460 | San Francisco | Wellington Installer | Under Investigation | Open |
| 1346683261 | Lucerne | Scheduling Problems | Under Investigation | Open |
| 6526801323 | Santa Rosa | Power Interruption | Under Investigation | Open |
| 3260901189 | San Francisco | SmartMeter Customer Communication | Under Investigation | Open |
| 8667887340 | Santa Cruz | Wellington Installer | Under Investigation | Open |
| 9926735862 | San Francisco | Wellington Installer | Under Investigation | Open |
| 7808397112 | Santa Cruz | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 4219508770 | Novato | Power Interruption | Under Investigation | Open |
| 309412678 | San Francisco | Scheduling Problems | Under Investigation | Open |
| 1220421865 | Fort Bragg | Wellington Installer | Under Investigation | Open |
| 2367907793 | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 1911339801 | Santa Cruz | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 8820535764 | Oakland | Power Interruption | Under Investigation | Open |
| 8011576888 | Atascadero | Customer wants Smartmeter Removed | Under Investigation | Open |
| 5994696862 | Santa Cruz | Customer wants Smartmeter Removed | Under Investigation | Open |
| 8110716827 | Aptos | Scheduling Problems | Under Investigation | Open |
| 9721832013 | San Francisco | Claims - Appliances | Under Investigation | Open |
| 8433042763 | San Francisco | Customer Denies Access | Accuracy of Meter | Closed |
| 139515453 | San Francisco | Meter Clearance | Under Investigation | Open |
| 7342496049 | Richmond | Claims - Appliances | Under Investigation | Open |
| 2717244022 | Pacific Grove | Customer Denies Access | No Reason Provided | Closed |
| 3476819482 | Millville | Customer Denies Access | No Reason Provided | Closed |
| 5730401087 | San Francisco | Customer wants Smartmeter Removed | Under Investigation | Open |
| 9329952926 | San Francisco | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 9135380231 | Willits | Customer Denies Access | Medical Concerns | Closed |

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 ies and Complaints I
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 August 20, 2011 through September 2, 2011

| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|------|--------|
| 1849 | 9/2/11 |
| 1850 | 9/2/11 |
| 1851 | 9/2/11 |
| 1852 | 9/2/11 |
| 1853 | 9/2/11 |
| 1854 | 9/2/11 |
| 1855 | 9/2/11 |
| 1856 | 9/2/11 |
| 1857 | 9/2/11 |
| 1858 | 9/2/11 |
| 1859 | 9/2/11 |
| 1860 | 9/2/11 |
| 1861 | 9/2/11 |
| 1862 | 9/2/11 |
| 1863 | 9/2/11 |
| 1864 | 9/2/11 |
| 1865 | 9/2/11 |
| 1866 | 9/2/11 |
| 1867 | 9/2/11 |
| 1868 | 9/2/11 |
| 1869 | 9/2/11 |
| 1870 | 9/2/11 |
| 1871 | 9/2/11 |
| 1872 | 9/2/11 |
| 1873 | 9/2/11 |
| 1874 | 9/2/11 |
| 1875 | 9/2/11 |
| 1876 | 9/2/11 |
| 1877 | 9/2/11 |
| 1878 | 9/2/11 |
| 1879 | 9/2/11 |
| 1880 | 9/2/11 |
| 1881 | 9/2/11 |
| 1882 | 9/2/11 |
| 1883 | 9/2/11 |
| 1884 | 9/2/11 |
| 1885 | 9/2/11 |
| 1886 | 9/2/11 |
| 1887 | 9/2/11 |
| 1888 | 9/2/11 |
| 1889 | 9/2/11 |
| 1890 | 9/2/11 |
| 1891 | 9/2/11 |

| | | | | |
|------------|---------------|---------------------------------------|-----------------------------|--------|
| 1233122492 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 8999135121 | San Francisco | Wellington Installer | Under Investigation | Open |
| 7033499593 | San Francisco | Power Interruption | Under Investigation | Open |
| 2221597679 | Cambria | Customer Denies Access | RF/EMF Concerns | Closed |
| 8329698759 | San Francisco | Meter Clearance | Under Investigation | Open |
| 4652027277 | Danville | Meter Clearance | Under Investigation | Open |
| 9089293858 | San Francisco | Customer Denies Access | Privacy Concerns | Closed |
| 609841952 | San Jose | Wellington Installer | Under Investigation | Open |
| 4393973813 | El Cerrito | Claims - Appliances | Under Investigation | Open |
| 9093795198 | Soquel | Customer Denies Access | RF/EMF Concerns | Closed |
| 1890055754 | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 8477041460 | Redding | Meter Clearance | Under Investigation | Open |
| 1988184689 | Santa Cruz | Customer wants Smartmeter Removed | Under Investigation | Open |
| 6286544088 | San Bruno | Customer wants Smartmeter Removed | Under Investigation | Open |
| 5243896726 | Brentwood | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 5300074258 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 163031172 | Capitola | Scheduling Problems | Under Investigation | Open |
| 6529659833 | Capitola | SmartMeter Customer Communication | Under Investigation | Open |
| 5179727438 | San Francisco | Meter Clearance | Under Investigation | Open |
| 7230903995 | Anderson | Customer Denies Access | No Reason Provided | Closed |
| 3472714585 | Scotts Valley | Customer wants Smartmeter Removed | Under Investigation | Open |
| 3157628324 | Santa Cruz | Customer Denies Access | Under Investigation | Open |
| 3157628324 | Santa Cruz | Customer wants Smartmeter Removed | Under Investigation | Open |
| 8825583484 | San Francisco | Wellington Installer | Under Investigation | Open |
| 1330108845 | Capitola | Customer Denies Access | RF/EMF Concerns | Closed |
| 2801235539 | Fremont | Power Interruption | Under Investigation | Open |
| 2865511295 | San Francisco | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 5284560714 | Felton | Customer Denies Access | RF/EMF Concerns | Closed |
| 7129990667 | San Francisco | Power Interruption | Under Investigation | Open |
| 8333962919 | Fort Bragg | Meter Clearance | Under Investigation | Open |
| 4268035383 | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 8575172419 | Pacifica | Customer wants Smartmeter Removed | Under Investigation | Open |
| 5730232804 | Santa Cruz | Customer wants Smartmeter Removed | Under Investigation | Open |
| 1017896138 | Red Bluff | Scheduling Problems | Under Investigation | Open |
| 9911710736 | Santa Cruz | Customer wants Smartmeter Removed | Under Investigation | Open |
| 1036341943 | Aptos | Power Interruption | Under Investigation | Open |
| 4672369853 | Anderson | Customer Denies Access | No Reason Provided | Closed |
| 777904559 | Burney | Power Interruption | Under Investigation | Open |
| 7059025335 | Redding | Scheduling Problems | Under Investigation | Open |
| 5453846134 | Santa Cruz | Wellington Installer | Under Investigation | Open |
| 3287179606 | Santa Cruz | Claims - Appliances | Under Investigation | Open |
| 6328631220 | San Francisco | Customer Denies Access | Concerns from Media Reports | Closed |
| 6667190605 | Concord | Power Interruption | Under Investigation | Open |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | | | | | | |
|------|--------|------------|---------------|-----------------------------------|---------------------|--------|
| 1892 | 9/2/11 | 1996567912 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 1893 | 9/2/11 | 8349687626 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 1894 | 9/2/11 | 1445611332 | San Francisco | Scheduling Problems | Under Investigation | Open |
| 1895 | 9/2/11 | 9075628430 | Carmel Valley | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 1896 | 9/2/11 | 8123841674 | San Francisco | Customer wants Smartmeter Removed | Under Investigation | Open |
| 1897 | 9/2/11 | 4193708 | Santa Cruz | Power Interruption | Under Investigation | Open |
| 1898 | 9/2/11 | 9207964686 | Daly City | Customer wants Smartmeter Removed | Under Investigation | Open |
| 1899 | 9/2/11 | 2225979669 | Redway | Wellington Installer | Under Investigation | Open |
| 1900 | 9/2/11 | 9176679964 | Santa Cruz | Wellington Installer | Under Investigation | Open |
| 1901 | 9/2/11 | 3567891261 | Salinas | Customer wants Smartmeter Removed | Under Investigation | Open |
| 1902 | 9/2/11 | 168205095 | Boulder Creek | Customer Denies Access | No Reason Provided | Closed |
| 1903 | 9/2/11 | 6120499199 | Santa Cruz | Wellington Installer | Under Investigation | Open |
| 1904 | 9/2/11 | 8566975952 | Anderson | Customer Denies Access | No Reason Provided | Closed |
| 1905 | 9/2/11 | 9957751046 | Watsonville | Wellington Installer | Under Investigation | Open |
| 1906 | 9/2/11 | 4975004010 | Lompoc | Power Interruption | Under Investigation | Open |
| 1907 | 9/2/11 | 5441976152 | Anderson | Customer Denies Access | Accuracy of Meter | Closed |
| 1908 | 9/2/11 | 8143968898 | Aromas | Customer Denies Access | No Reason Provided | Closed |
| 1909 | 9/2/11 | 3294139081 | Madera | Claims - Appliances | Under Investigation | Open |
| 1910 | 9/2/11 | 7547520904 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |

122 Open Issues on Last Report
29 Open Issues Closed Since the Last Report
1788 New Issues Since the Last Report
1702 New issues Closed Since the Last Report
86 New issues Open

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| No. | Call Date | Customer Name | Account | Service City | Core Process | Nature of Issue | Status |
|-----|-----------|---------------|------------|-----------------|---------------------------------------|------------------------------|--------|
| 1 | 7/1/11 | {Redacted} | 8010550298 | San Francisco | Potential Wellington Claim | Hand off to Wellington | Closed |
| 2 | 7/1/11 | {Redacted} | 5829434640 | San Francisco | Wellington Installer | Damaged private property | Closed |
| 3 | 7/1/11 | {Redacted} | 9019352784 | Los Gatos | Wellington Installer | Installer rude to customer | Closed |
| 4 | 7/2/11 | {Redacted} | 2869854694 | San Francisco | Wellington Installer | Other | Closed |
| 5 | 7/2/11 | {Redacted} | 3238561757 | San Francisco | Potential Wellington Claim | Hand off to Wellington | Closed |
| 6 | 7/5/11 | {Redacted} | 5909416740 | San Francisco | Wellington Installer | Installer rude to customer | Closed |
| 7 | 7/6/11 | {Redacted} | 2609435958 | Pacific Grove | Meter Clearance | Under Investigation | Open |
| 8 | 7/7/11 | {Redacted} | 3108188081 | Pebble Beach | Power Interruption | Under Investigation | Open |
| 9 | 7/7/11 | {Redacted} | 9329142835 | San Francisco | Power Interruption | Under Investigation | Open |
| 10 | 7/8/11 | {Redacted} | 8011611307 | San Luis Obispo | Wellington Installer | Installer rude to customer | Closed |
| 11 | 7/11/11 | {Redacted} | 2277781389 | San Francisco | Wellington Installer | Damaged private property | Closed |
| 12 | 7/12/11 | {Redacted} | 6292272135 | Santa Cruz | Wellington Installer | No time given to answer door | Closed |
| 13 | 7/12/11 | {Redacted} | 5032862170 | Santa Cruz | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 14 | 7/12/11 | {Redacted} | 7641159004 | Sonora | Meter Clearance | Under Investigation | Open |
| 15 | 7/12/11 | {Redacted} | 4262672233 | Fremont | Power Interruption | Under Investigation | Open |
| 16 | 7/13/11 | {Redacted} | 3108188081 | Pebble Beach | Power Interruption | Under Investigation | Open |
| 17 | 7/13/11 | {Redacted} | 7957576329 | Watsonville | Wellington Installer | Safety concern | Closed |
| 18 | 7/13/11 | {Redacted} | 9611051478 | Santa Cruz | Claims - Appliances | Under Investigation | Open |
| 19 | 7/13/11 | {Redacted} | 3273991898 | Pacific Grove | Meter Clearance | Under Investigation | Open |
| 20 | 7/13/11 | {Redacted} | 1731459362 | Pacific Grove | Potential Wellington Claim | Hand off to Wellington | Closed |
| 21 | 7/14/11 | {Redacted} | 8834798197 | San Francisco | Wellington Installer | Installer failed to knock | Closed |
| 22 | 7/14/11 | {Redacted} | 4496264100 | San Jose | Power Interruption | Under Investigation | Open |
| 23 | 7/14/11 | {Redacted} | 7416080370 | Watsonville | Wellington Installer | Installer rude to customer | Closed |
| 24 | 7/14/11 | {Redacted} | 3568434803 | San Anselmo | Wellington Installer | Installer failed to knock | Closed |
| 25 | 7/14/11 | {Redacted} | 8724211855 | Santa Maria | Wellington Installer | Installer rude to customer | Closed |
| 26 | 7/15/11 | {Redacted} | 218430888 | Paso Robles | Wellington Installer | Under Investigation | Open |
| 27 | 7/16/11 | {Redacted} | 4521847758 | Salinas | Meter Clearance | Under Investigation | Open |
| 28 | 7/16/11 | {Redacted} | 4491837261 | San Francisco | Wellington Installer | Other | Closed |
| 29 | 7/18/11 | {Redacted} | 2670795538 | Santa Cruz | Wellington Installer | Other | Closed |
| 30 | 7/18/11 | {Redacted} | 8277496127 | Danville | Meter Clearance | Under Investigation | Open |
| 31 | 7/19/11 | {Redacted} | 714705475 | Soquel | Wellington Installer | Other | Closed |
| 32 | 7/19/11 | {Redacted} | 1163908549 | Watsonville | Power Interruption | Under Investigation | Open |
| 33 | 7/19/11 | {Redacted} | 7764776897 | San Jose | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 34 | 7/19/11 | {Redacted} | 6125933057 | San Francisco | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 35 | 7/20/11 | {Redacted} | 9957968129 | San Francisco | Wellington Installer | Other | Closed |
| 36 | 7/20/11 | {Redacted} | 7485782875 | San Luis Obispo | Wellington Installer | Installer left gate open | Closed |
| 37 | 7/21/11 | {Redacted} | 7450794338 | San Francisco | Power Interruption | Under Investigation | Open |
| 38 | 7/22/11 | {Redacted} | 8779773341 | Lucerne | Wellington Installer | Installer left gate open | Closed |
| 39 | 7/22/11 | {Redacted} | 7112396668 | San Luis Obispo | Wellington Installer | Other | Closed |
| 40 | 7/22/11 | {Redacted} | 7857812806 | Williams | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 41 | 7/22/11 | {Redacted} | 164080378 | Los Altos | Power Interruption | Under Investigation | Open |
| 42 | 7/22/11 | {Redacted} | 985715197 | Soquel | Meter Clearance | Under Investigation | Open |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|----|---------|
| 43 | 7/23/11 |
| 44 | 7/25/11 |
| 45 | 7/26/11 |
| 46 | 7/27/11 |
| 47 | 7/27/11 |
| 48 | 7/28/11 |
| 49 | 7/28/11 |
| 50 | 7/28/11 |
| 51 | 7/29/11 |
| 52 | 7/29/11 |
| 53 | 7/29/11 |
| 54 | 7/29/11 |
| 55 | 7/29/11 |
| 56 | 7/30/11 |
| 57 | 8/1/11 |
| 58 | 8/2/11 |
| 59 | 8/2/11 |
| 60 | 8/2/11 |
| 61 | 8/2/11 |
| 62 | 8/4/11 |
| 63 | 8/4/11 |
| 64 | 8/4/11 |
| 65 | 8/5/11 |
| 66 | 8/5/11 |
| 67 | 8/5/11 |
| 68 | 8/6/11 |
| 69 | 8/6/11 |
| 70 | 8/6/11 |
| 71 | 8/9/11 |
| 72 | 8/9/11 |
| 73 | 8/9/11 |
| 74 | 8/9/11 |
| 75 | 8/9/11 |
| 76 | 8/10/11 |
| 77 | 8/10/11 |
| 78 | 8/10/11 |
| 79 | 8/10/11 |
| 80 | 8/10/11 |
| 81 | 8/10/11 |
| 82 | 8/10/11 |
| 83 | 8/10/11 |
| 84 | 8/11/11 |
| 85 | 8/11/11 |

| | | | | |
|------------|-----------------|---------------------------------------|--|--------|
| 7079232079 | Watsonville | Power Interruption | Under Investigation | Open |
| 5284542983 | Santa Cruz | Power Interruption | Under Investigation | Open |
| 6183462323 | Brentwood | Power Interruption | Under Investigation | Open |
| 6739231894 | King City | Wellington Installer | Installer rude to customer | Closed |
| 4536359450 | Santa Cruz | Meter Clearance | Under Investigation | Open |
| 5194921530 | Aptos | Power Interruption | Under Investigation | Open |
| 5288495118 | Aptos | Wellington Installer | Under Investigation | Open |
| 3526340370 | Oakland | Meter Clearance | Under Investigation | Open |
| 6034126639 | San Jose | Power Interruption | Under Investigation | Open |
| 2656860764 | San Francisco | Wellington Installer | Other | Closed |
| 6969220842 | San Francisco | Wellington Installer | Under Investigation | Open |
| 9230420680 | Novato | Wellington Installer | Other | Closed |
| 370495395 | Sunnyvale | Power Interruption | Under Investigation | Open |
| 8090367661 | Napa | Scheduling Problems | Under Investigation | Open |
| 6456875915 | Watsonville | Meter Clearance | Under Investigation | Open |
| 4967675597 | Watsonville | Power Interruption | Under Investigation | Open |
| 1485440717 | Oakland | Power Interruption | Under Investigation | Open |
| 40218003 | Watsonville | Power Interruption | Under Investigation | Open |
| 61942335 | Marina | Power Interruption | Under Investigation | Open |
| 9127930954 | Los Altos | Scheduling Problems | Under Investigation | Open |
| 4447942889 | Fairfield | Scheduling Problems | Under Investigation | Open |
| 683806064 | San Francisco | Meter Clearance | Meter/Module clearance issues | Closed |
| 5799930137 | San Luis Obispo | Wellington Installer | Installer rude to customer | Closed |
| 849572333 | Grover Beach | Wellington Installer | Installer jumped fence, broke lock | Closed |
| 8740340771 | Santa Cruz | Potential Wellington Claim | Hand off to Wellington | Closed |
| 6494881580 | San Francisco | Wellington Installer | Under Investigation | Open |
| 3540833427 | San Francisco | Wellington Installer | Installer rude to customer | Closed |
| 241886554 | San Francisco | Wellington Installer | No time given to answer door | Closed |
| 1215924084 | Los Gatos | Potential Wellington Claim | Under Investigation | Open |
| 863860823 | San Francisco | Meter Clearance | Meter/Module clearance issues | Closed |
| 1280921959 | Corning | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 7728103560 | Hoopa | Potential Wellington Claim | Hand off to Wellington | Closed |
| 3594744138 | Pleasant Hill | Inquiry Regarding Appliances Affected | RF Interference - Alarm/Security Syste | Closed |
| 3249169908 | San Francisco | Meter Clearance | Under Investigation | Open |
| 8501462799 | San Francisco | Wellington Installer | Other | Closed |
| 913295142 | San Francisco | Meter / Module Equipment (Mfg.) | Under Investigation | Open |
| 8373950411 | San Francisco | Potential Wellington Claim | Hand off to Wellington | Closed |
| 4315635552 | San Jose | Potential Wellington Claim | Under Investigation | Open |
| 6451891975 | San Francisco | Wellington Installer | No time given to answer door | Closed |
| 3185172651 | San Francisco | Wellington Installer | Under Investigation | Open |
| 273778136 | Ukiah | Wellington Installer | Safety concern | Closed |
| 6367334791 | San Francisco | Wellington Installer | Installer failed to knock | Closed |
| 2558119983 | San Francisco | Meter Clearance | Under Investigation | Open |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 86 | 8/12/11 |
| 87 | 8/12/11 |
| 88 | 8/12/11 |
| 89 | 8/12/11 |
| 90 | 8/12/11 |
| 91 | 8/13/11 |
| 92 | 8/13/11 |
| 93 | 8/15/11 |
| 94 | 8/15/11 |
| 95 | 8/15/11 |
| 96 | 8/16/11 |
| 97 | 8/16/11 |
| 98 | 8/16/11 |
| 99 | 8/16/11 |
| 100 | 8/16/11 |
| 101 | 8/16/11 |
| 102 | 8/16/11 |
| 103 | 8/17/11 |
| 104 | 8/17/11 |
| 105 | 8/17/11 |
| 106 | 8/17/11 |
| 107 | 8/17/11 |
| 108 | 8/17/11 |
| 109 | 8/17/11 |
| 110 | 8/18/11 |
| 111 | 8/18/11 |
| 112 | 8/18/11 |
| 113 | 8/18/11 |
| 114 | 8/18/11 |
| 115 | 8/18/11 |
| 116 | 8/18/11 |
| 117 | 8/18/11 |
| 118 | 8/19/11 |
| 119 | 8/19/11 |
| 120 | 8/19/11 |
| 121 | 8/19/11 |
| 122 | 8/19/11 |
| 123 | 8/20/11 |
| 124 | 8/20/11 |
| 125 | 8/20/11 |
| 126 | 8/20/11 |
| 127 | 8/20/11 |
| 128 | 8/20/11 |

| | | | | |
|------------|-----------------|---------------------------------------|---|--------|
| 1129468084 | San Francisco | Meter Clearance | Meter/Module clearance issues | Closed |
| 4464569645 | El Dorado Hills | Meter / Module Equipment (Mfg.) | Other | Closed |
| 6970405396 | Santa Rosa | Power Interruption | Flickering Lights | Closed |
| 190180929 | San Francisco | Wellington Installer | Installer failed to knock | Closed |
| 1866886450 | San Francisco | Wellington Installer | Damaged private property | Closed |
| 5799930137 | San Luis Obispo | Wellington Installer | Installer jumped fence, broke lock | Closed |
| 1858312278 | Pleasanton | Meter Clearance | Under Investigation | Open |
| 3910929635 | Newman | Meter Clearance | Under Investigation | Open |
| 3489722469 | Santa Cruz | Wellington Installer | Other | Closed |
| 3365337986 | Santa Cruz | Wellington Installer | Other | Closed |
| 4952098585 | Sunnyvale | Meter Clearance | Under Investigation | Open |
| 5928690231 | Santa Maria | Wellington Installer | Other | Closed |
| 6217123631 | San Francisco | Power Interruption | Under Investigation | Open |
| 1024802731 | Sonora | Power Interruption | Under Investigation | Open |
| 8826844888 | San Francisco | Wellington Installer | Installer rude to customer | Closed |
| 8826844888 | San Francisco | Wellington Installer | Other | Closed |
| 8460634985 | San Francisco | Wellington Installer | Other | Closed |
| 2021787424 | Santa Cruz | Wellington Installer | Installer failed to knock | Closed |
| 3290836572 | San Francisco | Meter Clearance | Under Investigation | Open |
| 1394331390 | Big Bend | Network Equipment Installation | Concerns with equipment/pole location | Closed |
| 3489722469 | Santa Cruz | Wellington Installer | Other | Closed |
| 8309575256 | Kelseyville | Potential Wellington Claim | No Reason Provided | Closed |
| 7132617564 | Santa Cruz | Wellington Installer | Installer upset animals | Closed |
| 7890295916 | Santa Cruz | Wellington Installer | Installer failed to knock | Closed |
| 9551689994 | Garberville | Wellington Installer | Door hanger not left or placed incorrec | Closed |
| 564471862 | San Francisco | Scheduling Problems | Under Investigation | Open |
| 546346517 | San Francisco | Meter Clearance | Under Investigation | Open |
| 111585393 | Santa Cruz | Wellington Installer | RF/EMF Concerns | Closed |
| 2287784888 | San Francisco | Power Interruption | Under Investigation | Open |
| 3626182405 | Fort Bragg | Wellington Installer | No Reason Provided | Closed |
| 7013316189 | San Francisco | Wellington Installer | Installer rude to customer | Closed |
| 4617859671 | San Jose | Inquiry Regarding Appliances Affected | Under Investigation | Open |
| 3757075207 | San Francisco | Customer wants Smartmeter Removed | Accuracy of Meter | Closed |
| 6929950528 | Atascadero | Wellington Installer | Under Investigation | Open |
| 9775488969 | S San Francisco | Meter Clearance | Under Investigation | Open |
| 1647470752 | Aptos | Customer wants Smartmeter Removed | Medical/RF Concerns | Closed |
| 1358090074 | Suisun City | Meter Clearance | Under Investigation | Open |
| 5158978589 | San Francisco | Customer Denies Access | Privacy Concerns | Closed |
| 4170577455 | Santa Maria | Customer Denies Access | No Reason Provided | Closed |
| 9584022922 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 5311775119 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 2923412200 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 5532013901 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |

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| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 129 | 8/20/11 |
| 130 | 8/20/11 |
| 131 | 8/20/11 |
| 132 | 8/20/11 |
| 133 | 8/20/11 |
| 134 | 8/20/11 |
| 135 | 8/20/11 |
| 136 | 8/20/11 |
| 137 | 8/20/11 |
| 138 | 8/20/11 |
| 139 | 8/20/11 |
| 140 | 8/20/11 |
| 141 | 8/20/11 |
| 142 | 8/20/11 |
| 143 | 8/20/11 |
| 144 | 8/20/11 |
| 145 | 8/20/11 |
| 146 | 8/20/11 |
| 147 | 8/20/11 |
| 148 | 8/20/11 |
| 149 | 8/20/11 |
| 150 | 8/20/11 |
| 151 | 8/20/11 |
| 152 | 8/20/11 |
| 153 | 8/20/11 |
| 154 | 8/20/11 |
| 155 | 8/20/11 |
| 156 | 8/20/11 |
| 157 | 8/20/11 |
| 158 | 8/20/11 |
| 159 | 8/20/11 |
| 160 | 8/20/11 |
| 161 | 8/20/11 |
| 162 | 8/20/11 |
| 163 | 8/20/11 |
| 164 | 8/20/11 |
| 165 | 8/20/11 |
| 166 | 8/20/11 |
| 167 | 8/20/11 |
| 168 | 8/20/11 |
| 169 | 8/20/11 |
| 170 | 8/20/11 |
| 171 | 8/20/11 |

| | | | | |
|------------|-----------------|-----------------------------------|------------------------------|--------|
| 19686237 | Los Osos | Customer Denies Access | Other | Closed |
| 6062198668 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 3857178526 | Willits | Customer Denies Access | No Reason Provided | Closed |
| 3805848896 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 3617876821 | Santa Cruz | Customer Denies Access | Accuracy of Meter | Closed |
| 6550714910 | San Luis Obispo | Customer Denies Access | No Reason Provided | Closed |
| 1507114985 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 4974975107 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 6674335293 | Mendocino | Customer Denies Access | RF/EMF Concerns | Closed |
| 9592727451 | Watsonville | Customer Denies Access | Medical Concerns | Closed |
| 1586622381 | Morro Bay | Customer Denies Access | No Reason Provided | Closed |
| 1532432539 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 6905419955 | Ukiah | Customer Denies Access | Medical Concerns | Closed |
| 1144309503 | Arroyo Grande | Customer Denies Access | Medical Concerns | Closed |
| 4436342191 | Los Osos | Customer Denies Access | Medical Concerns | Closed |
| 7783914798 | San Francisco | Wellington Installer | No time given to answer door | Closed |
| 5917349189 | Davenport | Customer Denies Access | No Reason Provided | Closed |
| 7733532114 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 1366050112 | Los Osos | Customer Denies Access | Medical Concerns | Closed |
| 7377754522 | San Francisco | Customer Denies Access | Other | Closed |
| 9693692066 | Arroyo Grande | Customer Denies Access | Medical Concerns | Closed |
| 3395996478 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3767653538 | Caspar | Customer Denies Access | No Reason Provided | Closed |
| 4954162172 | Mckinleyville | Customer wants Smartmeter Removed | Radio Frequency concerns | Closed |
| 589542543 | Capitola | Customer Denies Access | No Reason Provided | Closed |
| 500617160 | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 4624734222 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 2984426547 | Aptos | Customer Denies Access | Accuracy of Meter | Closed |
| 9219478203 | Los Osos | Customer Denies Access | Concerns from Media Reports | Closed |
| 5603859106 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 9699540011 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 1705544934 | Watsonville | Customer Denies Access | No Reason Provided | Closed |
| 1635271554 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 8910139175 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 9146158432 | San Luis Obispo | Customer Denies Access | Medical Concerns | Closed |
| 7966163681 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 2227642767 | Arroyo Grande | Customer Denies Access | No Reason Provided | Closed |
| 8652483634 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 1910801107 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 3932044249 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 5237529253 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 6298348361 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3851644234 | San Francisco | Customer Denies Access | No Reason Provided | Closed |

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

nd Electric Compan
 ies and Complaints I
 Installation Issues Re
 August 20, 2011 through September 2, 2011

| Color Key | |
|------------------------------|--|
| Closed Since the Last Report | |
| New Since the Last Report | |

| | |
|-----|---------|
| 172 | 8/20/11 |
| 173 | 8/20/11 |
| 174 | 8/20/11 |
| 175 | 8/20/11 |
| 176 | 8/20/11 |
| 177 | 8/20/11 |
| 178 | 8/20/11 |
| 179 | 8/20/11 |
| 180 | 8/20/11 |
| 181 | 8/20/11 |
| 182 | 8/20/11 |
| 183 | 8/20/11 |
| 184 | 8/20/11 |
| 185 | 8/20/11 |
| 186 | 8/20/11 |
| 187 | 8/20/11 |
| 188 | 8/20/11 |
| 189 | 8/20/11 |
| 190 | 8/20/11 |
| 191 | 8/20/11 |
| 192 | 8/20/11 |
| 193 | 8/20/11 |
| 194 | 8/20/11 |
| 195 | 8/20/11 |
| 196 | 8/20/11 |
| 197 | 8/20/11 |
| 198 | 8/20/11 |
| 199 | 8/20/11 |

| | | | | |
|------------|-----------------|-----------------------------------|-----------------------------|--------|
| 964427709 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 4527265596 | Santa Cruz | Customer Denies Access | RF/EMF Concerns | Closed |
| 3379745681 | Willits | Customer Denies Access | RF/EMF Concerns | Closed |
| 7886526832 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 5575638971 | San Francisco | Customer Denies Access | Medical Concerns | Closed |
| 5617305635 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 9309313592 | Gualala | Customer Denies Access | No Reason Provided | Closed |
| 5761550957 | Carlotta | Customer Denies Access | Accuracy of Meter | Closed |
| 8454242421 | Aptos | Customer Denies Access | RF/EMF Concerns | Closed |
| 267928210 | Aptos | Customer Denies Access | Medical Concerns | Closed |
| 1371758997 | Santa Cruz | Customer Denies Access | Privacy Concerns | Closed |
| 2284574465 | Santa Cruz | Customer Denies Access | Privacy Concerns | Closed |
| 7842678542 | San Luis Obispo | Customer Denies Access | RF/EMF Concerns | Closed |
| 3449523723 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 2636131732 | Los Osos | Customer Denies Access | Medical Concerns | Closed |
| 8932739312 | Soquel | Customer wants Smartmeter Removed | Unhappy with SM program | Closed |
| 9323530133 | San Francisco | Customer Denies Access | No Reason Provided | Closed |
| 3964649988 | Lagunitas | Customer Denies Access | RF/EMF Concerns | Closed |
| 4675468536 | San Francisco | Customer Denies Access | RF/EMF Concerns | Closed |
| 9782873339 | Santa Cruz | Customer Denies Access | Medical Concerns | Closed |
| 1542879452 | San Francisco | Customer Denies Access | Other | Closed |
| 9980118162 | Santa Cruz | Customer Denies Access | Other | Closed |
| 7693605730 | Capitola | Customer Denies Access | Medical Concerns | Closed |
| 8126324236 | Los Osos | Customer Denies Access | No Reason Provided | Closed |
| 4282025454 | Santa Cruz | Customer Denies Access | No Reason Provided | Closed |
| 3249385809 | Aptos | Customer Denies Access | Concerns from Media Reports | Closed |
| 7697500500 | Aptos | Customer Denies Access | No Reason Provided | Closed |
| 95362486 | Los Osos | Customer Denies Access | RF/EMF Concerns | Closed |

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

Pacific Gas and Electric Company
SmartMeter™ Issues and Complaints Report
High-Bill Complaint Report For Customers With SmartMeter™ Devices*
 September 8, 2011 -- For the Period August 20, 2011 through September 2, 2011

| Color Key | |
|-----------|---------------------------------|
| | Closed Since the Last Report |
| | New Since the Last Report |
| | No SmartMeter™ Device Installed |

| No. | Complaint Date | Customer Name | Account | Service City | Status | Explanation of Complaint Closure |
|---|----------------|---------------|---------|--------------|--------|----------------------------------|
| No high bill complaints for the period of August 20, 2011 through September 2, 2011 | | | | | | |

*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

0 Open Complaints on Last Report
 0 Open Complaints Closed Since the Last Report
 0 New Complaints Since the Last Report
 0 New Complaints Closed Since the Last Report
 0 New Complaints Open

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

Pacific Gas and Electric Company
SmartMeter™ Issues and Complaints Report
High-Bill Complaint Report For Customers With SmartMeter™ Devices*
 September 8, 2011 -- For the Period August 20, 2011 through September 2, 2011

| Color Key | |
|-----------|---------------------------------|
| | Closed Since the Last Report |
| | New Since the Last Report |
| | No SmartMeter™ Device Installed |

| No. | Complaint Date | Customer Name | Account | Service City | Status | Explanation of Complaint Closure |
|---|----------------|---------------|---------|--------------|--------|----------------------------------|
| No high bill complaints for the period of August 20, 2011 through September 2, 2011 | | | | | | |

*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

- 0 Open Complaints on Last Report
- 0 Open Complaints Closed Since the Last Report
- 0 New Complaints Since the Last Report
- 0 New Complaints Closed Since the Last Report
- 0 New Complaints Open