

From: Dowdell, Jennifer  
Sent: 10/6/2011 6:39:12 PM  
To: 'michelle.cooke@cpuc.ca.gov' (michelle.cooke@cpuc.ca.gov)  
Cc: Campbell, Ben (NRD)  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BCC3); [Redacted]  
[Redacted] Horner, Trina  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC); Ramaiya, Shilpa R  
(/o=PG&E/ou=Corporate/cn=Recipients/cn=SRRd); [Redacted]  
[Redacted]  
Bcc:  
Subject: Re: 09/29/11 [Redacted] reports the John Muir Elementary School in San Bruno  
smell gas

Michelle,

I have confirmed that there was no leak--just odorant. With regard to the contractor we have reiterated the importance that any odorant smell be controlled so that people are not unnecessarily alarmed during the hydro tests. Additionally, we have met with the mayor of San Bruno and with community representatives (I believe on Tuesday, Oct. 4.)

Please call if you have questions or require additional information.

Jennifer  
415-516-8347

More background is below:

Wed., Sept. 28 PM and again Thursday morning, our call centers received calls from the residents across [Redacted] from our hydrostatic test location, where an exposed riser was improperly secured by our contracted construction crews.

Rather than secure the pipe as required with a plastic capping, it was secured with a sack and tape. Although the entire segment of pipe had been completely vacated of gas, the wind pushed the residual gas odorant mercaptan into the neighborhood.

The contractor has since properly secured the pipe opening.

We have met with the City of San Bruno to provide an overview of what happened and are working with a pipeline expert that they hired to ensure that they are comfortable with our approach to mitigate the smell as we move forward.

**From:** Cooke, Michelle [mailto:michelle.cooke@cpuc.ca.gov]  
**Sent:** Thursday, October 06, 2011 04:04 PM  
**To:** Dowdell, Jennifer  
**Subject:** FW: 09/29/11 [Redacted] reports the John Muir Elementary School in San Bruno smell gas

Response?