

From: Pagedar, Sujata
Sent: 10/28/2011 2:17:11 PM
To: Kahlon, Gurbux (gurbux.kahlon@cpuc.ca.gov) (gurbux.kahlon@cpuc.ca.gov)
Cc: Horner, Trina (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC);
Dowdell, Jennifer (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=JKD5)
Bcc:
Subject: Thanks for your call

Gurbux,

Thanks for your call and for our conversation. My goal in my role here at PG&E is to be cooperative and provide the Energy Division with accurate and timely information.

Although there have been other smaller issues, two areas that have caused me concern:

- today, Carlos accused me of trying to avoid addressing CCA issues at the legislature. Carlos had asked me for a large data response late last week, and asked for it to be complete this week. I told him I might not be able to, but would do my best. I worked over the weekend and during the week to get it done, and submitted it yesterday. Carlos today said he believes that I got it done on time to simply to avoid an addendum to the report that would include additional new issues. I think this is a pretty serious accusation, as PG&E is not trying to avoid addressing any issues. I worked hard to get it done because he asked me to, not for any improper purposes.

- over the summer, Carlos told me in a phone call with me and MEA that the Advice Letter on customer privacy had been approved. When I said I hadn't received an approval letter, he told me that his verbal confirmation was sufficient for me to share customer data with MEA. He was a frustrated with me for not believing him. When I followed up with our Tariffs team, they confirmed that an approval letter had not been sent, and as you know, the AL was subsequently withdrawn and re-filed as Tier 3.

To avoid additional problems in the future, I might suggest that Carlos and I communicate via email only. I am personally committed to ensuring that we work cooperatively in the future.

Sujata

Sujata Pagedar

Energy Proceedings

415-973-9801