

From: Cooke, Michelle
Sent: 10/11/2011 12:56:04 PM
To: Horner, Trina (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC)
Cc:
Bcc:
Subject: FW: Van Ness street lights

Trina- who would be the right PG&E person to follow up on this situation?

Thanks.

Michelle

From: [Redacted]
Sent: Tuesday, October 11, 2011 12:35 PM
To: Cooke, Michelle
Subject: Fw: [Redacted] street lights

Hi Michelle,

The street lights on [Redacted] haven't been coming on for weeks now. My staff and patrons have complained numerous times and frankly it is very unsafe in the dark with patrons crossing [Redacted] and [Redacted]. Now I get this from DPW, blaming PG&E. Could this be true? Could someone at CPUC help us get quick attention?

Thank you

[Redacted]

From: [Redacted]
To: [Redacted]
Date: 10/06/2011 09:41 AM

Subject: Fw: [Redacted] street lights

FYI

Redacted

From: [Redacted]
To: [Redacted]
Date: 10/06/2011 08:39 AM
Subject: RE: [Redacted] street lights

[Redacted]

We are very aware of the outages. It is a PG&E problem that is being worked on.
Please contact me if I can be of any assistance.

Redacted

From: [Redacted]
Sent: Wednesday, October 05, 2011 4:54 PM
To: Kawano, Robert
Subject: [Redacted] street lights

Hi Robert

My name is [Redacted] was referred to you by Jason Bohner at BCM. I have been receiving complaints about the street lights either not coming on from [Redacted]. I am not sure if its just a timing problem or something more serious, but Jason said you were someone I could contact that could help me with this complaint. If so please contact me to let me know the status or the proper people I should be talking too. Thank you in advance for any help you can give me.

Thank you

Redacted