

From: Kahlon, Gurbux
Sent: 10/28/2011 4:04:52 PM
To: Horner, Trina (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC)
Cc:
Bcc:
Subject: FW: Thanks for your call

Trina, here is where things are now. Thanks for letting me know.

Gurbux

From: Kahlon, Gurbux
Sent: Friday, October 28, 2011 4:02 PM
To: 'Dowdell, Jennifer'
Subject: RE: Thanks for your call

I had a chat with him. He is going to be more careful in the future. I also asked him not to try to rehash this with Sujata in an effort to explain himself. He agreed to let bygones be bygones.

Gurbux

From: Dowdell, Jennifer [mailto:JKD5@pge.com]
Sent: Friday, October 28, 2011 3:33 PM
To: Kahlon, Gurbux
Subject: RE: Thanks for your call

Gurbux,

Thank you so much. I really appreciate it.

Jennifer

From: Kahlon, Gurbux [mailto:gurbux.kahlon@cpuc.ca.gov]
Sent: Friday, October 28, 2011 3:12 PM
To: Pagedar, Sujata
Cc: Dowdell, Jennifer; Horner, Trina
Subject: RE: Thanks for your call

Thanks for the e-mail, Sujata. I will make sure that this does not happen again. I think it is a good idea to get as much done through e-mail as possible with him. I apologize for the heartache it caused you.

Gurbux

From: Pagedar, Sujata [mailto:sxpg@pge.com]
Sent: Friday, October 28, 2011 2:17 PM
To: Kahlon, Gurbux
Cc: Dowdell, Jennifer; Horner, Trina
Subject: Thanks for your call

Gurbux,

Thanks for your call and for our conversation. My goal in my role here at PG&E is to be cooperative and provide the Energy Division with accurate and timely information.

Although there have been other smaller issues, two areas that have caused me concern:

- today, Carlos accused me of trying to avoid addressing CCA issues at the legislature. Carlos had asked me for a large data response late last week, and asked for it to be complete this week. I told him I might not be able to, but would do my best. I worked over the weekend and during the week to get it done, and submitted it yesterday. Carlos today said he believes that I got it done on time to simply to avoid an addendum to the report that would include additional new issues. I think this is a pretty serious accusation, as PG&E is not trying to avoid addressing any issues. I worked hard to get it done because he asked me to, not for any improper purposes.

- over the summer, Carlos told me in a phone call with me and MEA that the Advice Letter on customer privacy had been approved. When I said I hadn't received an approval letter, he told me that his verbal confirmation was sufficient for me to share customer data with MEA. He was a frustrated with me for not believing him. When I followed up with our Tariffs team, they confirmed that an approval letter had not been sent, and as you know, the AL was subsequently withdrawn and re-filed as Tier 3.

To avoid additional problems in the future, I might suggest that Carlos and I communicate via email only. I am personally committed to ensuring that we work cooperatively in the future.

Sujata

Sujata Pagedar
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