Sent: 10/28/2011 7:01:07 PM

To: 'sunil.shori@cpuc.ca.gov' (sunil.shori@cpuc.ca.gov)

Cc: Ramaiya, Shilpa R (/o=PG&E/ou=Corporate/cn=Recipients/cn=SRRd); SB Responder Group (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBResponderGroup); Redacted angela.santord(@us.pwc.com (angela.santord(@us.pwc.com)

Bcc:

Subject: PG&E QA Process Manual

Hi Sunil:

Per our discussion, attached are documents that describe our Quality Assurance process for PG&E's hydrotest program. These documents may not describe all of the QA processes PG&E has in place because some portions of the work done by the hydrotest program cross multiple programs and may be covered by another QA program. The documents attached include 4 attachments which cover our hydrotest QA process manual, a document that describes our hydrotest document management process and a document that provides a short description of the role of Bureau Veritas.

Please let me know if you have any questions.

Ben Campbell 415-971-5571