

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



October 5, 2011

Dear Interested Parties:

NOTICE OF AVAILABILITY

Draft Resolution CSID-005 which approves extension of duration for the pilot program, referred to as Community Help and Awareness with Natural Gas and Electricity Services (CHANGES) which provides education, resolution of needs and disputes, and outreach on energy matters will be on the agenda of the Commission's November 10, 2011, meeting.

A copy of the draft resolution is available to the public at the Commission's web site at:
http://docs.cpuc.ca.gov/PUBLISHED/COMMENT_RESOLUTION/144758.htm

On November 10, 2011, the Commission may vote on this resolution, or it may postpone a vote until later. When the Commission votes on a draft resolution, it may adopt all or part of it as written, amend, or modify it, or set it aside and prepare a different resolution. Only when the Commission acts does a resolution become binding. The conformed resolution, when adopted by the Commission, will be available at the same website.

Pursuant to Public Utilities (PU) Code 311 (g), the draft resolution is available for public comments. Comments should be focused on factual, legal, and/or technical errors in the draft resolution. Comments must be limited to seven pages in length and shall include the recommendations to the draft resolution, and any proposed revised findings and ordering paragraphs.

Persons wishing to comment must serve a copy of their comments as noted in the resolution.

Comments must be emailed no later than 5:00 pm on October 25, 2011 to persons noted in the Comments section of the Resolution and Attachment B.

Late comments will ordinarily be rejected. However, in extraordinary circumstances, a request for leave to serve comments late, explaining all the reasons for the comments being late may be provided together with comments.

Sincerely,

/s/ Loreen R. McMahon

Loreen R. McMahon, Director
Consumer Service and Information Division

CERTIFICATE OF SERVICE

I certify that I have, by e-mail, this day served a notice letter informing the parties, on the Service lists for R.10-02-005 and A.11-05-017 and all other interested persons noticed in the Comments section and Attachment B of resolution CSID-005, of the availability of draft Resolution CSID-005 for public comments at the CPUC website <http://www.cpuc.ca.gov>

Dated: October 5, 2011, at San Francisco, California

//s//Kyle DeVine

Kyle DeVine

NOTICE

Parties should notify the Consumer Service and Information Division, Second Floor, California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102, of any change of e-mail address to insure that they continue to receive documents related to this Resolution.