

From: Cooke, Michelle
Sent: 10/12/2011 10:05:16 AM
To: Horner, Trina (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC)
Cc:
Bcc:
Subject: Re: Van Ness street lights

Thanks. Will he be contacting the Redacted folks directly?

Thanks.

Michelle

From: Horner, Trina [mailto:TNHc@pge.com]
Sent: Wednesday, October 12, 2011 9:46 AM
To: Cooke, Michelle
Subject: RE: Van Ness street lights

Mike Kress, the Director of PG&E's Bay Area electric system operations, is following up on this. I'll let you know what I hear. In the meantime, let me know if there is any other detail to add to these concerns.

Trina

From: Cooke, Michelle [mailto:michelle.cooke@cpuc.ca.gov]
Sent: Tuesday, October 11, 2011 12:56 PM
To: Horner, Trina
Subject: FW: Van Ness street lights

Trina- who would be the right PG&E person to follow up on this situation?

Thanks.

Michelle

From: Redacted
Sent: Tuesday, October 11, 2011 12:35 PM
To: Cooke, Michelle
Subject: Fw: Van Ness street lights

Hi Michelle,

The street lights on Van Ness haven't been coming on for weeks now. My staff and patrons have complained numerous times and frankly it is very unsafe in the dark with patrons crossing Van Ness and McAllister and Grove and Hayes. Now I get this from DPW, blaming PG&E. Could this be true? Could someone at CPUC help us get quick attention?

Thank you

Redacted

----- Forwarded by Redacted on 10/11/2011 12:29 PM -----

From: Kevin Kelly/WMPAC/SFGOV
To: Redacted Stephanie Smith/WMPAC/SFGOV@SFGOV
Date: 10/06/2011 09:41 AM
Subject: Fw: Van Ness street lights

FYI

Redacted

----- Forwarded by Redacted on 10/06/2011 09:38 AM -----

From: "Kawano, Robert" <rkawano@swater.org>
To: Redacted
Date: 10/06/2011 08:39 AM
Subject: RE: Van Ness street lights

Redacted

We are very aware of the outages. It is a PG&E problem that is being worked on.
Please contact me if I can be of any assistance.

Robert Kawano
Line Inspector
SFPUC Utility Services
tel (415) 227-8513
fax (415) 227-8505
rkawano@sfgwater.org

San Francisco Water, Power and Sewer I Services of the San Francisco Public Utilities Commission

From: Redacted
Sent: Wednesday, October 05, 2011 4:54 PM
To: Kawano, Robert
Subject: Van Ness street lights

Hi Robert

My name is Redacted I was referred to you by Jason Rohwer at BCM. I have been receiving complaints about the street lights either not coming on from Market St to Van Ness Ave. I am not sure if its just a timing problem or something more serious, but Jason said you were someone I could contact that could help me with this complaint. If so please contact me to let me know the status or the proper people I should be talking too. Thank you in advance for any help you can give me.

Thank you

Redacted