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nd Electric Company  
 es and Complaints Report  
 Installation Issues Report  
 September 3, 2011 through September 9, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	7/6/11	{Redacted}	2609435958	Pacific Grove	Meter Clearance	Meter/Module Clearance Issues	Closed
2	7/7/11		3108188081	Pebble Beach	Power Interruption	Under Investigation	Open
3	7/7/11		9329142835	San Francisco	Power Interruption	Partial Power Outage	Closed
4	7/12/11		5032862170	Santa Cruz	Inquiry Regarding Appliances Affected	Under Investigation	Open
5	7/12/11		7641159004	Sonora	Meter Clearance	Meter/Module Clearance Issues	Closed
6	7/12/11		4262672233	Fremont	Power Interruption	Under Investigation	Open
7	7/13/11		3108188081	Pebble Beach	Power Interruption	Under Investigation	Open
8	7/13/11		9611051478	Santa Cruz	Claims - Appliances	Under Investigation	Open
9	7/13/11		3273991898	Pacific Grove	Meter Clearance	Under Investigation	Open
10	7/14/11		4496264100	San Jose	Power Interruption	Under Investigation	Open
11	7/15/11		218430888	Paso Robles	Wellington Installer	Installer rude to customer	Closed
12	7/16/11		4521847758	Salinas	Meter Clearance	Under Investigation	Open
13	7/18/11		8277496127	Danville	Meter Clearance	Under Investigation	Open
14	7/19/11		1163908549	Watsonville	Power Interruption	Under Investigation	Open
15	7/19/11		7764776897	San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
16	7/19/11		6125933057	San Francisco	Inquiry Regarding Appliances Affected	Partial Power Outage	Closed
17	7/21/11		7450794338	San Francisco	Power Interruption	Under Investigation	Open
18	7/22/11		7857812806	Williams	Meter / Module Equipment (Mfg.)	Under Investigation	Open
19	7/22/11		164080378	Los Altos	Power Interruption	Under Investigation	Open
20	7/22/11		985715197	Soquel	Meter Clearance	Under Investigation	Open
21	7/23/11		7079232079	Watsonville	Power Interruption	Under Investigation	Open
22	7/25/11		5284542983	Santa Cruz	Power Interruption	Under Investigation	Open
23	7/26/11		6183462323	Brentwood	Power Interruption	Under Investigation	Open
24	7/27/11		4536359450	Santa Cruz	Meter Clearance	Under Investigation	Open
25	7/28/11		5194921530	Aptos	Power Interruption	Under Investigation	Open
26	7/28/11		5288495118	Aptos	Wellington Installer	Other	Closed
27	7/28/11		3526340370	Oakland	Meter Clearance	Under Investigation	Open
28	7/29/11		6034126639	San Jose	Power Interruption	Under Investigation	Open
29	7/29/11		6969220842	San Francisco	Wellington Installer	Other	Closed
30	7/29/11		370495395	Sunnyvale	Power Interruption	Under Investigation	Open
31	7/30/11		8090367661	Napa	Scheduling Problems	Under Investigation	Open
32	8/1/11		6456875915	Watsonville	Meter Clearance	Under Investigation	Open
33	8/2/11		4967675597	Watsonville	Power Interruption	Under Investigation	Open
34	8/2/11		1485440717	Oakland	Power Interruption	Under Investigation	Open
35	8/2/11		40218003	Watsonville	Power Interruption	Under Investigation	Open
36	8/2/11		61942335	Marina	Power Interruption	Under Investigation	Open
37	8/4/11		9127930954	Los Altos	Scheduling Problems	Under Investigation	Open
38	8/4/11		4447942889	Fairfield	Scheduling Problems	Under Investigation	Open
39	8/6/11		6494881580	San Francisco	Wellington Installer	Under Investigation	Open
40	8/9/11		1215924084	Los Gatos	Potential Wellington Claim	Under Investigation	Open
41	8/9/11		1280921959	Corning	Inquiry Regarding Appliances Affected	Under Investigation	Open
42	8/10/11		3249169908	San Francisco	Meter Clearance	Under Investigation	Open

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43	8/10/11	913295142	San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
44	8/10/11	4315635552	San Jose	Potential Wellington Claim	Under Investigation	Open
45	8/10/11	3185172651	San Francisco	Wellington Installer	Installer rude to customer	Closed
46	8/11/11	2558119983	San Francisco	Meter Clearance	Meter/Module clearance issues	Closed
47	8/13/11	1858312278	Pleasanton	Meter Clearance	Under Investigation	Open
48	8/15/11	3910929635	Newman	Meter Clearance	Under Investigation	Open
49	8/16/11	4952098585	Sunnyvale	Meter Clearance	Under Investigation	Open
50	8/16/11	6217123631	San Francisco	Power Interruption	Under Investigation	Open
51	8/16/11	1024802731	Sonora	Power Interruption	Under Investigation	Open
52	8/17/11	3290836572	San Francisco	Meter Clearance	Under Investigation	Open
53	8/18/11	564471862	San Francisco	Scheduling Problems	Under Investigation	Open
54	8/18/11	546346517	San Francisco	Meter Clearance	Under Investigation	Open
55	8/18/11	2287784888	San Francisco	Power Interruption	Under Investigation	Open
56	8/18/11	4617859671	San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
57	8/19/11	6929950528	Atascadero	Wellington Installer	Under Investigation	Open
58	8/19/11	9775488969	S San Francisco	Meter Clearance	Under Investigation	Open
59	8/19/11	1358090074	Suisun City	Meter Clearance	Under Investigation	Open
60	9/2/11	4867710430	San Francisco	Power Interruption	Under Investigation	Open
61	9/2/11	3837939963	San Francisco	Scheduling Problems	Other	Closed
62	9/2/11	1535214150	San Francisco	Wellington Installer	Other	Closed
63	9/2/11	9087359580	San Francisco	Scheduling Problems	Under Investigation	Open
64	9/2/11	2400689471	Scotts Valley	Customer wants Smartmeter Removed	No Reason Provided	Closed
65	9/2/11	9931721906	San Francisco	Power Interruption	RF/EMF Concerns	Closed
66	9/2/11	912538689	Aptos	Scheduling Problems	Under Investigation	Open
67	9/2/11	8385860184	San Francisco	Power Interruption	Under Investigation	Open
68	9/2/11	984465266	San Jose	Scheduling Problems	Installer missed appointment	Closed
69	9/2/11	7452933103	San Jose	Claims - Appliances	RF Interference - Wireless Telephone	Closed
70	9/2/11	9639846658	Ukiah	Scheduling Problems	Under Investigation	Open
71	9/2/11	9325586581	San Francisco	Wellington Installer	Under Investigation	Open
72	9/2/11	4419060361	Campbell	Customer wants Smartmeter Removed	No Reason Provided	Closed
73	9/2/11	1305004081	Fort Bragg	Wellington Installer	Other	Closed
74	9/2/11	2123739082	San Francisco	Wellington Installer	Other	Closed
75	9/2/11	2616057068	San Francisco	Scheduling Problems	Under Investigation	Open
76	9/2/11	1548855702	Watsonville	Meter Clearance	Under Investigation	Open
77	9/2/11	10715346	Santa Cruz	Inquiry Regarding Appliances Affected	Under Investigation	Open
78	9/2/11	2453005390	Scotts Valley	Claims - Appliances	RF Interference - Internet/Cable	Closed
79	9/2/11	4255090694	Santa Cruz	Power Interruption	Under Investigation	Open
80	9/2/11	4166336252	San Francisco	Wellington Installer	Other	Closed
81	9/2/11	7863959460	San Francisco	Wellington Installer	Other	Closed
82	9/2/11	1346683261	Lucerne	Scheduling Problems	RF/EMF Concerns	Closed
83	9/2/11	6526801323	Santa Rosa	Power Interruption	Other	Closed
84	9/2/11	3260901189	San Francisco	SmartMeter Customer Communication	Q on SM communication materials	Closed
85	9/2/11	8667887340	Santa Cruz	Wellington Installer	Under Investigation	Open

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86	9/2/11	9926735862	San Francisco	Wellington Installer	Other	Closed
87	9/2/11	7808397112	Santa Cruz	Meter / Module Equipment (Mfg.)	Under Investigation	Open
88	9/2/11	4219508770	Novato	Power Interruption	Other	Closed
89	9/2/11	309412678	San Francisco	Scheduling Problems	Under Investigation	Open
90	9/2/11	1220421865	Fort Bragg	Wellington Installer	Failed to identify self as PG&E contractor	Closed
91	9/2/11	1911339801	Santa Cruz	Meter / Module Equipment (Mfg.)	Under Investigation	Open
92	9/2/11	8820535764	Oakland	Power Interruption	Other	Closed
93	9/2/11	8011576888	Atascadero	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
94	9/2/11	5994696862	Santa Cruz	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
95	9/2/11	8110716827	Aptos	Scheduling Problems	Medical Concerns	Closed
96	9/2/11	9721832013	San Francisco	Claims - Appliances	RF Interference - Baby Monitor	Closed
97	9/2/11	139515453	San Francisco	Meter Clearance	Under Investigation	Open
98	9/2/11	7342496049	Richmond	Claims - Appliances	Other	Closed
99	9/2/11	5730401087	San Francisco	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
100	9/2/11	9329952926	San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
101	9/2/11	8999135121	San Francisco	Wellington Installer	Other	Closed
102	9/2/11	7033499593	San Francisco	Power Interruption	Under Investigation	Open
103	9/2/11	8329698759	San Francisco	Meter Clearance	Meter/Module clearance issues	Closed
104	9/2/11	4652027277	Danville	Meter Clearance	Meter/Module clearance issues	Closed
105	9/2/11	609841952	San Jose	Wellington Installer	Failed to identify self as PG&E contractor	Closed
106	9/2/11	4393973813	El Cerrito	Claims - Appliances	RF Interference - Baby Monitor	Closed
107	9/2/11	1890055754	San Francisco	Inquiry Regarding Appliances Affected	RF Interference - Phone	Closed
108	9/2/11	8477041460	Redding	Meter Clearance	Meter/Module clearance issues	Closed
109	9/2/11	1988184689	Santa Cruz	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
110	9/2/11	6286544088	San Bruno	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
111	9/2/11	5243896726	Brentwood	Meter / Module Equipment (Mfg.)	Other	Closed
112	9/2/11	163031172	Capitola	Scheduling Problems	Concerns from Media Reports	Closed
113	9/2/11	6529659833	Capitola	SmartMeter Customer Communication	Other	Closed
114	9/2/11	5179727438	San Francisco	Meter Clearance	Under Investigation	Open
115	9/2/11	3472714585	Scotts Valley	Customer wants Smartmeter Removed	No Reason Provided	Closed
116	9/2/11	3157628324	Santa Cruz	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
117	9/2/11	8825583484	San Francisco	Wellington Installer	Under Investigation	Open
118	9/2/11	2801235539	Fremont	Power Interruption	Under Investigation	Open
119	9/2/11	2865511295	San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
120	9/2/11	7129990667	San Francisco	Power Interruption	Under Investigation	Open
121	9/2/11	8333962919	Fort Bragg	Meter Clearance	Meter/Module clearance issues	Closed
122	9/2/11	8575172419	Pacifica	Customer wants Smartmeter Removed	Under Investigation	Open
123	9/2/11	5730232804	Santa Cruz	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
124	9/2/11	1017896138	Red Bluff	Scheduling Problems	Under Investigation	Open
125	9/2/11	9911710736	Santa Cruz	Customer wants Smartmeter Removed	No Reason Provided	Closed
126	9/2/11	1036341943	Aptos	Power Interruption	Under Investigation	Open
127	9/2/11	777904559	Burney	Power Interruption	Under Investigation	Open
128	9/2/11	7059025335	Redding	Scheduling Problems	Accuracy of Meter	Closed

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129	9/2/11	5453846134	Santa Cruz	Wellington Installer	No time given to answer door	Closed
130	9/2/11	3287179606	Santa Cruz	Claims - Appliances	RF Interference - Baby Monitor	Closed
131	9/2/11	6667190605	Concord	Power Interruption	Other	Closed
132	9/2/11	1445611332	San Francisco	Scheduling Problems	Under Investigation	Open
133	9/2/11	9075628430	Carmel Valley	Meter / Module Equipment (Mfg.)	Under Investigation	Open
134	9/2/11	8123841674	San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
135	9/2/11	4193708	Santa Cruz	Power Interruption	No Reason Provided	Closed
136	9/2/11	9207964686	Daly City	Customer wants Smartmeter Removed	Other	Closed
137	9/2/11	2225979669	Redway	Wellington Installer	Installer rude to customer	Closed
138	9/2/11	9176679964	Santa Cruz	Wellington Installer	Installer unkempt	Closed
139	9/2/11	3567891261	Salinas	Customer wants Smartmeter Removed	RF/EMF Concerns	Closed
140	9/2/11	6120499199	Santa Cruz	Wellington Installer	Installer failed to knock	Closed
141	9/2/11	9957751046	Watsonville	Wellington Installer	Accuracy of Meter	Closed
142	9/2/11	4975004010	Lompoc	Power Interruption	Under Investigation	Open
143	9/2/11	3294139081	Madera	Claims - Appliances	Under Investigation	Open
144	9/3/11	9806022965	Anderson	Customer Denies Access	No Reason Provided	Closed
145	9/3/11	5101764099	Stevinson	Customer Denies Access	Accuracy of Meter	Closed
146	9/3/11	9492877090	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
147	9/3/11	2297952138	Scotts Valley	Customer Denies Access	No Reason Provided	Closed
148	9/3/11	9557072517	Grover Beach	Customer Denies Access	Accuracy of Meter	Closed
149	9/3/11	3609882437	Cottonwood	Customer Denies Access	No Reason Provided	Closed
150	9/3/11	3371343440	Aptos	Wellington Installer	Installer left gate open	Closed
151	9/3/11	3846158333	Guadalupe	Customer Denies Access	RF/EMF Concerns	Closed
152	9/3/11	6369613398	San Jose	Meter Clearance	Under Investigation	Open
153	9/3/11	3336057496	Mount Hermon	Customer Denies Access	Accuracy of Meter	Closed
154	9/3/11	8735271287	Aptos	Power Interruption	Under Investigation	Open
155	9/3/11	1539688967	Aromas	Customer Denies Access	Medical Concerns	Closed
156	9/3/11	5600440083	Oceano	Customer Denies Access	Accuracy of Meter	Closed
157	9/3/11	8995542759	Sebastopol	Customer Denies Access	No Reason Provided	Closed
158	9/3/11	5493231523	Boulder Creek	Customer Denies Access	Privacy Concerns	Closed
159	9/3/11	6995194393	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
160	9/3/11	1878234793	Mount Hermon	Customer Denies Access	RF/EMF Concerns	Closed
161	9/3/11	5671056370	San Francisco	Customer Denies Access	No Reason Provided	Closed
162	9/3/11	9723739173	Grover Beach	Customer Denies Access	Accuracy of Meter	Closed
163	9/3/11	1285326409	Soquel	Customer Denies Access	Medical Concerns	Closed
164	9/3/11	17566166	Redding	Customer Denies Access	Accuracy of Meter	Closed
165	9/3/11	7952708826	San Rafael	Customer Denies Access	No Reason Provided	Closed
166	9/3/11	789073506	Sebastopol	Customer Denies Access	Medical Concerns	Closed
167	9/3/11	4685658804	Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
168	9/3/11	4884466664	Aptos	Customer Denies Access	Medical Concerns	Closed
169	9/3/11	694052721	Aptos	Customer Denies Access	Medical Concerns	Closed
170	9/3/11	6819923512	Aptos	Customer Denies Access	No Reason Provided	Closed
171	9/3/11	8807299035	Pleasant Hill	Customer Denies Access	RF/EMF Concerns	Closed

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2157004730	Felton	Customer Denies Access	Accuracy of Meter	Closed
4358227987	Lafayette	Customer Denies Access	Medical Concerns	Closed
8090887139	Aptos	Customer Denies Access	No Reason Provided	Closed
1680001971	Garberville	Customer Denies Access	Medical Concerns	Closed
2972883024	Morro Bay	Customer Denies Access	No Reason Provided	Closed
7935622019	Willits	Customer Denies Access	No Reason Provided	Closed
3626194921	San Francisco	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
6187811402	Watsonville	Customer Denies Access	No Reason Provided	Closed
1099522253	San Francisco	Customer Denies Access	No Reason Provided	Closed
6965888254	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
9765405837	Grover Beach	Customer Denies Access	Accuracy of Meter	Closed
2770325585	Los Osos	Customer Denies Access	No Reason Provided	Closed
1505776399	Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
4651779540	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
7817992932	Burney	Customer Denies Access	No Reason Provided	Closed
1951229680	Felton	Customer Denies Access	Medical Concerns	Closed
5181237076	Anderson	Customer Denies Access	RF/EMF Concerns	Closed
6103542906	Manchester	Customer Denies Access	Medical Concerns	Closed
391371490	Gualala	Customer Denies Access	No Reason Provided	Closed
1829479745	Sebastopol	Customer Denies Access	Medical Concerns	Closed
8819622930	Sebastopol	Customer Denies Access	No Reason Provided	Closed
8400344758	Moraga	Customer Denies Access	No Reason Provided	Closed
4181661780	Anderson	Customer Denies Access	Accuracy of Meter	Closed
2691507284	San Francisco	Customer Denies Access	Medical Concerns	Closed
2350321180	Aptos	Customer Denies Access	No Reason Provided	Closed
7148939500	Felton	Customer Denies Access	Concerns from Media Reports	Closed
5972881789	Morro Bay	Customer Denies Access	No Reason Provided	Closed
3168569692	Felton	Customer Denies Access	No Reason Provided	Closed
7874968742	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
4798194093	Sebastopol	Customer Denies Access	No Reason Provided	Closed
7274465146	Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
5838008162	Ben Lomond	Customer Denies Access	Privacy Concerns	Closed
5084497914	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
9497947738	Sebastopol	Customer Denies Access	No Reason Provided	Closed
6327950019	Morro Bay	Customer Denies Access	RF/EMF Concerns	Closed
6506803712	Sebastopol	Customer Denies Access	No Reason Provided	Closed
974913296	Felton	Customer Denies Access	Privacy Concerns	Closed
8004169207	Anderson	Customer Denies Access	RF/EMF Concerns	Closed
8560186909	Sebastopol	Customer Denies Access	Medical Concerns	Closed
7402135339	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
4911619888	Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
268114621	San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
1681617091	Anderson	Customer Denies Access	No Reason Provided	Closed

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257	9/6/11

2018405931	Arroyo Grande	Customer Denies Access	RF/EMF Concerns	Closed
3323765540	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
5221995009	Morro Bay	Customer Denies Access	No Reason Provided	Closed
233692173	Orinda	Customer Denies Access	No Reason Provided	Closed
2306216400	Morro Bay	Customer Denies Access	No Reason Provided	Closed
7260489008	Point Arena	Customer Denies Access	No Reason Provided	Closed
5794265400	Point Arena	Customer Denies Access	No Reason Provided	Closed
581398458	Aromas	Customer Denies Access	RF/EMF Concerns	Closed
2093411374	San Francisco	Customer Denies Access	No Reason Provided	Closed
9600136175	San Francisco	Customer Denies Access	No Reason Provided	Closed
9498822804	San Francisco	Power Interruption	Under Investigation	Open
2418401243	Fairfax	Customer Denies Access	No Reason Provided	Closed
6896786069	Davenport	Customer Denies Access	No Reason Provided	Closed
3984059810	Belmont	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
3624615384	San Francisco	Customer Denies Access	No Reason Provided	Closed
4721163492	Cambria	Customer Denies Access	No Reason Provided	Closed
1223330722	Anderson	Customer Denies Access	No Reason Provided	Closed
2022351180	Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
8431754997	Watsonville	Customer Denies Access	No Reason Provided	Closed
4920133895	Morro Bay	Customer Denies Access	No Reason Provided	Closed
2319569041	Anderson	Customer Denies Access	No Reason Provided	Closed
2889549696	Morro Bay	Customer Denies Access	No Reason Provided	Closed
4401775384	Fairfax	Customer Denies Access	No Reason Provided	Closed
8655076276	Clayton	Customer Denies Access	No Reason Provided	Closed
4497593299	Aptos	Customer Denies Access	Medical Concerns	Closed
4647216985	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
990341267	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1228471251	Redding	Customer Denies Access	No Reason Provided	Closed
7747403265	Sebastopol	Customer Denies Access	No Reason Provided	Closed
4733532306	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
609489279	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
7721202934	Redding	Customer Denies Access	No Reason Provided	Closed
3116203970	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2024794323	Felton	Customer Denies Access	Medical Concerns	Closed
3616203938	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
6871614678	Felton	Customer Denies Access	Medical Concerns	Closed
9432740323	Anderson	Customer Denies Access	Accuracy of Meter	Closed
4515863146	Pismo Beach	Customer Denies Access	No Reason Provided	Closed
1860090106	Fairfax	Customer Denies Access	No Reason Provided	Closed
5975956483	Occidental	Customer Denies Access	RF/EMF Concerns	Closed
7893037237	Redway	Customer Denies Access	RF/EMF Concerns	Closed
3436804443	Redding	Customer Denies Access	RF/EMF Concerns	Closed
8243448079	Santa Cruz	Customer Denies Access	Medical Concerns	Closed

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258	9/6/11	2957952566	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
259	9/6/11	1799111360	Alamo	Customer Denies Access	Accuracy of Meter	Closed
260	9/6/11	8544420418	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
261	9/6/11	2224601449	Anderson	Customer Denies Access	Accuracy of Meter	Closed
262	9/6/11	6400740322	Anderson	Customer Denies Access	No Reason Provided	Closed
263	9/6/11	391977167	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
264	9/6/11	775547041	San Francisco	Customer Denies Access	No Reason Provided	Closed
265	9/6/11	557555098	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
266	9/6/11	7914312940	Aptos	Customer Denies Access	No Reason Provided	Closed
267	9/6/11	8871752083	Watsonville	Customer Denies Access	No Reason Provided	Closed
268	9/6/11	2404821002	Cotati	Customer Denies Access	No Reason Provided	Closed
269	9/6/11	5810377050	Cottonwood	Customer Denies Access	No Reason Provided	Closed
270	9/6/11	8672602186	Soquel	Customer Denies Access	No Reason Provided	Closed
271	9/6/11	4941962625	Anderson	Customer Denies Access	Privacy Concerns	Closed
272	9/6/11	5058357155	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
273	9/6/11	6719276021	Cottonwood	Customer Denies Access	No Reason Provided	Closed
274	9/6/11	1265863354	Pismo Beach	Customer Denies Access	RF/EMF Concerns	Closed
275	9/6/11	6193228372	Aromas	Customer Denies Access	No Reason Provided	Closed
276	9/6/11	2541401022	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
277	9/6/11	4860340373	Capitola	Customer Denies Access	Medical Concerns	Closed
278	9/6/11	5433941803	San Francisco	Scheduling Problems	Under Investigation	Open
279	9/6/11	6263657437	Cayucos	Customer Denies Access	No Reason Provided	Closed
280	9/6/11	5391357611	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
281	9/6/11	1919172296	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
282	9/6/11	1380937029	San Francisco	Customer Denies Access	No Reason Provided	Closed
283	9/6/11	8433460196	Redwood Valley	Customer Denies Access	No Reason Provided	Closed
284	9/6/11	3799248908	Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
285	9/6/11	7505834423	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
286	9/6/11	6818148813	Hopland	Customer Denies Access	Medical Concerns	Closed
287	9/6/11	1567166226	San Rafael	Customer Denies Access	No Reason Provided	Closed
288	9/6/11	7406184589	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
289	9/6/11	6741952160	Felton	Customer Denies Access	No Reason Provided	Closed
290	9/6/11	718326979	Redding	Customer Denies Access	Accuracy of Meter	Closed
291	9/6/11	3766760452	Forest Knolls	Customer Denies Access	No Reason Provided	Closed
292	9/6/11	662187075	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
293	9/6/11	1964255723	Anderson	Customer Denies Access	No Reason Provided	Closed
294	9/6/11	5823800633	Boonville	Customer Denies Access	No Reason Provided	Closed
295	9/6/11	3108192029	Anderson	Customer Denies Access	No Reason Provided	Closed
296	9/6/11	2994210877	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
297	9/6/11	7389993865	Anderson	Customer Denies Access	No Reason Provided	Closed
298	9/6/11	8690301373	Pleasant Hill	Customer Denies Access	No Reason Provided	Closed
299	9/6/11	6869215500	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
300	9/6/11	372629025	Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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301	9/6/11	1262621780	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
302	9/6/11	8669322322	Cottonwood	Customer Denies Access	RF/EMF Concerns	Closed
303	9/6/11	139780514	Santa Cruz	Customer Denies Access	Other	Closed
304	9/6/11	9360718833	Aptos	Customer Denies Access	No Reason Provided	Closed
305	9/6/11	953837035	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
306	9/6/11	3098816533	Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
307	9/6/11	9337511842	Clearlake Oaks	Customer Denies Access	No Reason Provided	Closed
308	9/6/11	6671726959	Johnson Park	Customer Denies Access	RF/EMF Concerns	Closed
309	9/6/11	8703781260	San Jose	Scheduling Problems	Under Investigation	Open
310	9/6/11	4925054310	Willits	Customer Denies Access	No Reason Provided	Closed
311	9/6/11	8602283428	Willits	Customer Denies Access	No Reason Provided	Closed
312	9/6/11	5439996886	Fortuna	Customer Denies Access	Medical Concerns	Closed
313	9/6/11	1189003920	Aptos	Customer Denies Access	No Reason Provided	Closed
314	9/6/11	1636726584	Shasta	Customer Denies Access	No Reason Provided	Closed
315	9/6/11	7765585728	San Francisco	Meter Clearance	Under Investigation	Open
316	9/6/11	4484071692	Anderson	Customer Denies Access	Medical Concerns	Closed
317	9/6/11	8588320493	San Jose	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
318	9/6/11	4518487125	Palo Cedro	Customer Denies Access	No Reason Provided	Closed
319	9/6/11	3471161486	Cambria	Customer Denies Access	RF/EMF Concerns	Closed
320	9/6/11	4979186805	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
321	9/6/11	1296053386	Anderson	Customer Denies Access	No Reason Provided	Closed
322	9/6/11	4261394603	Redding	Customer Denies Access	Privacy Concerns	Closed
323	9/6/11	6306232832	Anderson	Customer Denies Access	RF/EMF Concerns	Closed
324	9/6/11	1662051421	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
325	9/6/11	8408638224	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
326	9/6/11	3916397805	Aptos	Customer Denies Access	No Reason Provided	Closed
327	9/6/11	5661354163	Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
328	9/6/11	6958139373	Watsonville	Customer Denies Access	No Reason Provided	Closed
329	9/6/11	7629341465	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
330	9/6/11	3937417504	Redding	Customer Denies Access	Medical Concerns	Closed
331	9/6/11	1787356108	San Francisco	Customer Denies Access	No Reason Provided	Closed
332	9/6/11	5755254488	Igo	Customer Denies Access	No Reason Provided	Closed
333	9/6/11	5478069285	Redding	Customer Denies Access	Accuracy of Meter	Closed
334	9/6/11	9485062571	Fall River Mills	Customer Denies Access	No Reason Provided	Closed
335	9/6/11	2735498707	Fall River Mills	Customer Denies Access	No Reason Provided	Closed
336	9/6/11	3025296081	Anderson	Customer Denies Access	No Reason Provided	Closed
337	9/6/11	1994106641	Clovis	Meter Clearance	Under Investigation	Open
338	9/6/11	9101324601	Arroyo Grande	Customer wants Smartmeter Removed	No Reason Provided	Closed
339	9/6/11	8600605235	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
340	9/6/11	9801910415	Arroyo Grande	Wellington Installer	No time given to answer door	Closed
341	9/6/11	8185976762	Arroyo Grande	Customer Denies Access	RF/EMF Concerns	Closed
342	9/6/11	1051744774	Fairfax	Customer Denies Access	No Reason Provided	Closed
343	9/6/11	7007554918	Aptos	Customer Denies Access	No Reason Provided	Closed



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344	9/6/11
345	9/6/11
346	9/6/11
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384	9/6/11
385	9/6/11
386	9/6/11

1843637061	Ben Lomond	Customer Denies Access	No Reason Provided	Closed
264881804	Lucerne	Customer Denies Access	RF/EMF Concerns	Closed
4535874316	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
9449099742	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
9407433078	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
455654737	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
3355951178	Willits	Customer Denies Access	No Reason Provided	Closed
9768006870	Shingletown	Customer Denies Access	No Reason Provided	Closed
7448511479	San Francisco	Customer Denies Access	No Reason Provided	Closed
343323874	Round Mountain	Customer Denies Access	No Reason Provided	Closed
4062238430	Round Mountain	Customer Denies Access	No Reason Provided	Closed
6478048361	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
5014994017	Anderson	Customer Denies Access	No Reason Provided	Closed
7064026514	Martinez	Customer Denies Access	No Reason Provided	Closed
8190273244	Pleasant Hill	Customer Denies Access	Privacy Concerns	Closed
4828626101	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
3284562928	Felton	Customer Denies Access	No Reason Provided	Closed
5976792204	Camp Meeker	Customer Denies Access	RF/EMF Concerns	Closed
4042549534	Cayucos	Customer Denies Access	No Reason Provided	Closed
3398926317	Cayucos	Customer Denies Access	No Reason Provided	Closed
9806723841	Morro Bay	Customer Denies Access	No Reason Provided	Closed
916501254	Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
2297553573	San Francisco	Customer Denies Access	No Reason Provided	Closed
6705559216	Aptos	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
1981466532	Arroyo Grande	Wellington Installer	No time given to answer door	Closed
2034943252	Aromas	Customer Denies Access	No Reason Provided	Closed
504198891	Morro Bay	Customer Denies Access	No Reason Provided	Closed
2023156257	Martinez	Customer Denies Access	Privacy Concerns	Closed
5299715517	Igo	Customer Denies Access	No Reason Provided	Closed
3745895830	Soquel	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
7427806436	Los Osos	Customer Denies Access	RF/EMF Concerns	Closed
5824537130	Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
8425115835	Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
4766930463	Santa Cruz	Customer Denies Access	Concerns from Media Reports	Closed
4053844979	Oakland	Customer wants Smartmeter Removed	No Reason Provided	Closed
6728138043	Laytonville	Customer Denies Access	No Reason Provided	Closed
9642655248	Gualala	Customer Denies Access	Medical Concerns	Closed
3874385769	Aptos	Customer Denies Access	Concerns from Media Reports	Closed
1523685401	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
5747423210	Sebastopol	Customer Denies Access	No Reason Provided	Closed
7181728827	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
6690478114	Aptos	Customer Denies Access	Medical Concerns	Closed
1192721045	Oakland	Customer Denies Access	No Reason Provided	Closed

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387	9/6/11	4610110790	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
388	9/6/11	3740165867	San Francisco	Customer Denies Access	Accuracy of Meter	Closed
389	9/6/11	4420099259	Morro Bay	Customer Denies Access	No Reason Provided	Closed
390	9/6/11	9698682387	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
391	9/6/11	5149846386	Arroyo Grande	Customer Denies Access	RF/EMF Concerns	Closed
392	9/6/11	5745689188	San Francisco	Customer Denies Access	No Reason Provided	Closed
393	9/6/11	7039259803	Aptos	Customer Denies Access	No Reason Provided	Closed
394	9/6/11	3827541242	Felton	Customer Denies Access	No Reason Provided	Closed
395	9/6/11	2911352253	Potter Valley	Customer Denies Access	No Reason Provided	Closed
396	9/6/11	7005432761	Santa Cruz	Customer wants Smartmeter Removed	No Reason Provided	Closed
397	9/6/11	6790635953	Moss Landing	Customer Denies Access	Accuracy of Meter	Closed
398	9/6/11	9234303105	Fort Bragg	Customer Denies Access	Medical Concerns	Closed
399	9/6/11	8153763797	Walnut Creek	Customer Denies Access	No Reason Provided	Closed
400	9/6/11	387911497	Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
401	9/6/11	894812691	Anderson	Customer Denies Access	No Reason Provided	Closed
402	9/6/11	140406453	Grover Beach	Customer Denies Access	No Reason Provided	Closed
403	9/6/11	8151335902	Forest Knolls	Customer Denies Access	RF/EMF Concerns	Closed
404	9/6/11	7474564936	San Francisco	Customer Denies Access	No Reason Provided	Closed
405	9/6/11	6776513472	San Francisco	Customer Denies Access	No Reason Provided	Closed
406	9/6/11	126317315	Shasta	Customer Denies Access	Accuracy of Meter	Closed
407	9/6/11	6565286666	Willow Creek	Customer Denies Access	RF/EMF Concerns	Closed
408	9/6/11	148780082	Salinas	Customer Denies Access	No Reason Provided	Closed
409	9/6/11	1107658193	Aptos	Customer Denies Access	No Reason Provided	Closed
410	9/6/11	1337720050	Anderson	Customer Denies Access	No Reason Provided	Closed
411	9/6/11	8285357248	Santa Rosa	Customer Denies Access	No Reason Provided	Closed
412	9/6/11	6569922485	Aptos	Customer Denies Access	Medical Concerns	Closed
413	9/6/11	7777075691	Danville	Customer Denies Access	Other	Closed
414	9/6/11	8080564343	Aptos	Customer Denies Access	No Reason Provided	Closed
415	9/6/11	1059575287	Los Gatos	Customer Denies Access	Accuracy of Meter	Closed
416	9/6/11	1339239657	Anderson	Customer Denies Access	No Reason Provided	Closed
417	9/6/11	7172985202	Los Gatos	Customer Denies Access	No Reason Provided	Closed
418	9/6/11	6082099280	San Francisco	Power Interruption	Under Investigation	Open
419	9/6/11	7939275874	Willits	Customer Denies Access	RF/EMF Concerns	Closed
420	9/6/11	7397607156	Willits	Customer Denies Access	RF/EMF Concerns	Closed
421	9/6/11	8397610221	Willits	Customer Denies Access	RF/EMF Concerns	Closed
422	9/6/11	3249057178	Anderson	Customer Denies Access	No Reason Provided	Closed
423	9/6/11	2789072335	Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
424	9/6/11	7547170317	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
425	9/6/11	3512495108	Redding	Customer Denies Access	No Reason Provided	Closed
426	9/6/11	4401969521	San Francisco	Customer Denies Access	No Reason Provided	Closed
427	9/6/11	7763643782	Redding	Customer Denies Access	RF/EMF Concerns	Closed
428	9/6/11	1682583187	Cottonwood	Customer Denies Access	Accuracy of Meter	Closed
429	9/6/11	9087426332	Felton	Customer Denies Access	Medical Concerns	Closed

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430	9/6/11	1478755375	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
431	9/6/11	9517136746	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
432	9/6/11	7894509777	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
433	9/6/11	6648484645	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
434	9/6/11	1638336350	Sea Ranch	Customer Denies Access	No Reason Provided	Closed
435	9/6/11	8347882680	Morro Bay	Customer Denies Access	Accuracy of Meter	Closed
436	9/6/11	3556651390	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
437	9/6/11	5689402239	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
438	9/6/11	3114724579	Los Osos	Customer Denies Access	No Reason Provided	Closed
439	9/6/11	7901140822	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
440	9/6/11	6530344152	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
441	9/6/11	9742874988	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
442	9/6/11	8858124090	Felton	Customer Denies Access	RF/EMF Concerns	Closed
443	9/6/11	1988558142	Corte Madera	Customer Denies Access	No Reason Provided	Closed
444	9/6/11	3371689348	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
445	9/6/11	6430310534	Redding	Customer Denies Access	RF/EMF Concerns	Closed
446	9/6/11	7736294812	Danville	Customer Denies Access	No Reason Provided	Closed
447	9/6/11	9908924049	San Rafael	Meter / Module Equipment (Mfg.)	Under Investigation	Open
448	9/6/11	3451224369	Felton	Customer Denies Access	RF/EMF Concerns	Closed
449	9/6/11	6025687153	Soquel	Customer Denies Access	No Reason Provided	Closed
450	9/6/11	2573922872	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
451	9/6/11	9758544827	Pittsburg	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
452	9/6/11	2848330618	Anderson	Customer Denies Access	Accuracy of Meter	Closed
453	9/6/11	557983910	Cottonwood	Customer Denies Access	Privacy Concerns	Closed
454	9/6/11	2025296145	Anderson	Customer Denies Access	Accuracy of Meter	Closed
455	9/6/11	6722484137	San Francisco	Customer Denies Access	Accuracy of Meter	Closed
456	9/6/11	5745694403	San Francisco	Customer Denies Access	Accuracy of Meter	Closed
457	9/6/11	8384821964	San Francisco	Customer Denies Access	No Reason Provided	Closed
458	9/7/11	3496643955	San Francisco	Customer Denies Access	Accuracy of Meter	Closed
459	9/7/11	6513296404	Willits	Customer Denies Access	No Reason Provided	Closed
460	9/7/11	6057911591	Pismo Beach	Customer Denies Access	RF/EMF Concerns	Closed
461	9/7/11	1645090956	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
462	9/7/11	1183208214	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
463	9/7/11	6690801237	San Rafael	Customer Denies Access	No Reason Provided	Closed
464	9/7/11	5879567289	Pismo Beach	Customer Denies Access	Accuracy of Meter	Closed
465	9/7/11	5719465911	Los Osos	Customer Denies Access	RF/EMF Concerns	Closed
466	9/7/11	622214799	Aptos	Customer Denies Access	Medical Concerns	Closed
467	9/7/11	3189691167	Fortuna	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
468	9/7/11	6292536001	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
469	9/7/11	7755503637	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
470	9/7/11	7747435598	San Francisco	Customer Denies Access	No Reason Provided	Closed
471	9/7/11	7227143442	Aptos	Customer Denies Access	No Reason Provided	Closed
472	9/7/11	7805310446	Redding	Customer Denies Access	RF/EMF Concerns	Closed

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473	9/7/11	9325586581	San Francisco	Potential Wellington Claim	Under Investigation	Open
474	9/7/11	9115187426	San Francisco	Customer Denies Access	No Reason Provided	Closed
475	9/7/11	3393952514	Willits	Customer Denies Access	RF/EMF Concerns	Closed
476	9/7/11	8564959138	San Ramon	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
477	9/7/11	8934740342	Camp Meeker	Customer Denies Access	No Reason Provided	Closed
478	9/7/11	5612073376	San Francisco	Customer Denies Access	No Reason Provided	Closed
479	9/7/11	6204462777	Felton	Customer Denies Access	No Reason Provided	Closed
480	9/7/11	3261677896	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
481	9/7/11	8908630891	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
482	9/7/11	7892938152	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
483	9/7/11	7816457490	Felton	Customer Denies Access	No Reason Provided	Closed
484	9/7/11	183308446	Danville	Customer Denies Access	RF/EMF Concerns	Closed
485	9/7/11	5472666963	Los Gatos	Customer wants Smartmeter Removed	Under Investigation	Open
486	9/7/11	6668319409	Fort Bragg	Customer Denies Access	No Reason Provided	Closed
487	9/7/11	8815635115	Watsonville	Customer Denies Access	No Reason Provided	Closed
488	9/7/11	2637928334	Hopland	Customer Denies Access	RF/EMF Concerns	Closed
489	9/7/11	3639841200	Felton	Customer Denies Access	No Reason Provided	Closed
490	9/7/11	2029797037	Tiburon	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
491	9/7/11	6592471065	Concord	Customer Denies Access	No Reason Provided	Closed
492	9/7/11	4932068641	Pismo Beach	Customer Denies Access	Privacy Concerns	Closed
493	9/7/11	6201864697	Myers Flat	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
494	9/7/11	5350096813	Woodacre	Customer Denies Access	RF/EMF Concerns	Closed
495	9/7/11	9972114650	Vacaville	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
496	9/7/11	1638293587	Morro Bay	Customer Denies Access	No Reason Provided	Closed
497	9/7/11	3792965748	Felton	Customer Denies Access	Medical Concerns	Closed
498	9/7/11	5308909025	Redwood Valley	Customer Denies Access	No Reason Provided	Closed
499	9/7/11	2424105062	Mendocino	Wellington Installer	Installer rude to customer	Closed
500	9/7/11	5953955131	Soquel	Customer Denies Access	RF/EMF Concerns	Closed
501	9/7/11	3492833617	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
502	9/7/11	4211237207	Ben Lomond	Customer Denies Access	RF/EMF Concerns	Closed
503	9/7/11	493231356	Felton	Customer Denies Access	RF/EMF Concerns	Closed
504	9/7/11	322741905	Kentfield	Customer Denies Access	No Reason Provided	Closed
505	9/7/11	7410432804	Felton	Customer Denies Access	No Reason Provided	Closed
506	9/7/11	5037410136	San Francisco	Customer Denies Access	Medical Concerns	Closed
507	9/7/11	3183723507	Soquel	Customer Denies Access	Medical Concerns	Closed
508	9/7/11	5215310405	Bayside	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
509	9/7/11	857555533	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
510	9/7/11	1829206340	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
511	9/7/11	4426008965	Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
512	9/7/11	2892996880	Buellton	Customer Denies Access	RF/EMF Concerns	Closed
513	9/7/11	8810944389	Berry Creek	Customer Denies Access	Accuracy of Meter	Closed
514	9/7/11	2690748300	Walnut Creek	Customer Denies Access	No Reason Provided	Closed
515	9/7/11	9428001854	San Francisco	Meter Clearance	Under Investigation	Open

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Color Key	
Closed Since the Last Report	
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6985300603	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
867287165	Concord	Customer Denies Access	Accuracy of Meter	Closed
7185878204	Santa Rosa	Customer Denies Access	RF/EMF Concerns	Closed
5320180186	Santa Rosa	Customer Denies Access	RF/EMF Concerns	Closed
6260997996	Redding	Customer Denies Access	No Reason Provided	Closed
6747592112	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
976613128	Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
6774973051	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
7249669388	San Francisco	Customer Denies Access	No Reason Provided	Closed
7722958859	San Francisco	Wellington Installer	Other	Closed
1466615256	Felton	Customer Denies Access	No Reason Provided	Closed
8816051252	Cayucos	Customer Denies Access	No Reason Provided	Closed
3928239644	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
1227643874	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
6806439453	Orinda	Customer Denies Access	Concerns from Media Reports	Closed
7789102262	San Francisco	Customer Denies Access	No Reason Provided	Closed
460288860	Felton	Customer Denies Access	RF/EMF Concerns	Closed
4183688376	San Francisco	Customer Denies Access	No Reason Provided	Closed
527380850	Capitola	Customer wants Smartmeter Removed	Under Investigation	Open
2216744977	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
395166132	Mckinleyville	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
5527290290	American Canyon	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
3517092404	Watsonville	Customer Denies Access	No Reason Provided	Closed
1724196658	Pismo Beach	Customer Denies Access	No Reason Provided	Closed
6205753385	Sebastopol	Customer Denies Access	No Reason Provided	Closed
801450525	Covelo	Customer Denies Access	Customer Opts for Solar Power	Closed
6704283455	Santa Rosa	Customer Denies Access	No Reason Provided	Closed
249734502	Aptos	Customer Denies Access	No Reason Provided	Closed
1807583179	Cottonwood	Customer Denies Access	RF/EMF Concerns	Closed
1585811692	San Jose	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
6438880534	San Francisco	Potential Wellington Claim	Under Investigation	Open
3062359482	Laytonville	Customer Denies Access	No Reason Provided	Closed
4266700969	Pismo Beach	Customer Denies Access	No Reason Provided	Closed
6074050521	Nevada City	Customer Denies Access	RF/EMF Concerns	Closed
2785747899	Felton	Customer Denies Access	Concerns from Media Reports	Closed
8884639407	Citrus Heights	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
742714942	San Francisco	Customer Denies Access	No Reason Provided	Closed
3775298119	Anderson	Customer Denies Access	No Reason Provided	Closed
2983128638	Felton	Customer Denies Access	RF/EMF Concerns	Closed
3506307297	Fort Bragg	Customer Denies Access	Other	Closed
7117461989	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
3093983534	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
1722899792	Anderson	Customer Denies Access	No Reason Provided	Closed

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559	9/7/11	2355811341	Novato	Customer Denies Access	Customer Opts for Solar Power	Closed
560	9/7/11	3495015276	Capitola	Customer Denies Access	Medical Concerns	Closed
561	9/7/11	1283856960	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
562	9/7/11	6400867549	Aptos	Customer wants Smartmeter Removed	Under Investigation	Open
563	9/7/11	7850718705	San Francisco	Customer Denies Access	Accuracy of Meter	Closed
564	9/7/11	3213715840	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
565	9/7/11	3849578399	Pismo Beach	Customer Denies Access	No Reason Provided	Closed
566	9/7/11	8199158798	Grover Beach	Customer Denies Access	Accuracy of Meter	Closed
567	9/7/11	9535287691	San Francisco	Customer Denies Access	No Reason Provided	Closed
568	9/7/11	6049728683	Willits	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
569	9/7/11	9534513423	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
570	9/7/11	284149953	Aptos	Customer Denies Access	Medical Concerns	Closed
571	9/7/11	7480525231	Santa Cruz	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
572	9/7/11	9102064366	San Mateo	Inquiry Regarding Appliances Affected	Under Investigation	Open
573	9/7/11	7486384193	Santa Cruz	Customer wants Smartmeter Removed	Under Investigation	Open
574	9/7/11	8434711170	Mendocino	Customer Denies Access	No Reason Provided	Closed
575	9/7/11	6037662329	Mendocino	Customer Denies Access	No Reason Provided	Closed
576	9/7/11	573844775	San Francisco	Customer Denies Access	Customer Opts for Solar Power	Closed
577	9/7/11	60123858	San Francisco	Customer Denies Access	No Reason Provided	Closed
578	9/7/11	338935273	Willits	Customer Denies Access	No Reason Provided	Closed
579	9/7/11	1886584581	Atascadero	Wellington Installer	Under Investigation	Open
580	9/7/11	2268522731	Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
581	9/7/11	7452479259	Scotts Valley	Customer Denies Access	No Reason Provided	Closed
582	9/7/11	3349427196	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
583	9/7/11	9032420284	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
584	9/7/11	1115520029	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
585	9/7/11	518007462	Shingletown	Customer Denies Access	Concerns from Media Reports	Closed
586	9/7/11	8974683414	San Francisco	Customer Denies Access	Privacy Concerns	Closed
587	9/8/11	4620743496	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
588	9/8/11	1977636525	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
589	9/8/11	926555553	Aptos	Power Interruption	Under Investigation	Open
590	9/8/11	3347607687	Willits	Customer Denies Access	No Reason Provided	Closed
591	9/8/11	4120029838	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
592	9/8/11	3436804443	Redding	Customer wants Smartmeter Removed	No Reason Provided	Closed
593	9/8/11	8036976960	San Francisco	Customer Denies Access	No Reason Provided	Closed
594	9/8/11	1129784767	Sacramento	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
595	9/8/11	5610101339	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
596	9/8/11	8568438655	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
597	9/8/11	9582467483	Pismo Beach	Customer Denies Access	RF/EMF Concerns	Closed
598	9/8/11	9795863920	Morro Bay	Customer Denies Access	Medical Concerns	Closed
599	9/8/11	3407025510	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
600	9/8/11	272906071	Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
601	9/8/11	9622215266	Aptos	Customer Denies Access	No Reason Provided	Closed

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602	9/8/11	768864568	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
603	9/8/11	5225488085	Redding	Customer Denies Access	Concerns from Media Reports	Closed
604	9/8/11	4823936287	San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
605	9/8/11	6029379442	Tiburon	Customer Denies Access	RF/EMF Concerns	Closed
606	9/8/11	9777529407	Danville	Customer Denies Access	Privacy Concerns	Closed
607	9/8/11	4534162197	Felton	Customer Denies Access	Accuracy of Meter	Closed
608	9/8/11	43987631	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
609	9/8/11	6329030828	San Francisco	Customer Denies Access	No Reason Provided	Closed
610	9/8/11	4976607438	Cottonwood	Customer Denies Access	No Reason Provided	Closed
611	9/8/11	1865513445	San Francisco	Customer Denies Access	Accuracy of Meter	Closed
612	9/8/11	4123395967	Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
613	9/8/11	2370569932	Antioch	Power Interruption	Other	Closed
614	9/8/11	8063546531	Redding	Customer Denies Access	No Reason Provided	Closed
615	9/8/11	5758498148	Mendocino	Customer Denies Access	No Reason Provided	Closed
616	9/8/11	1554495985	Cambria	Customer Denies Access	RF/EMF Concerns	Closed
617	9/8/11	1932583171	Cottonwood	Customer Denies Access	No Reason Provided	Closed
618	9/8/11	2949115995	Pinole	Customer wants Smartmeter Removed	No Reason Provided	Closed
619	9/8/11	4296075466	Pismo Beach	Customer Denies Access	RF/EMF Concerns	Closed
620	9/8/11	3983673213	Point Arena	Customer Denies Access	No Reason Provided	Closed
621	9/8/11	8806254575	San Francisco	Customer Denies Access	No Reason Provided	Closed
622	9/8/11	8260312432	Pittsburg	Power Interruption	Other	Closed
623	9/8/11	2353048625	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
624	9/8/11	3807789272	Cottonwood	Customer Denies Access	No Reason Provided	Closed
625	9/8/11	6230467291	Pacific Grove	Customer Denies Access	No Reason Provided	Closed
626	9/8/11	4200582737	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
627	9/8/11	6508874762	Oakdale	Customer Denies Access	No Reason Provided	Closed
628	9/8/11	9081924768	Oakdale	Customer Denies Access	No Reason Provided	Closed
629	9/8/11	4296879528	Pismo Beach	Customer Denies Access	RF/EMF Concerns	Closed
630	9/8/11	7015882803	Pismo Beach	Customer Denies Access	RF/EMF Concerns	Closed
631	9/8/11	2182068817	Pismo Beach	Customer Denies Access	No Reason Provided	Closed
632	9/8/11	7959210905	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
633	9/8/11	37743011	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
634	9/8/11	320394922	Berkeley	Customer Denies Access	No Reason Provided	Closed
635	9/8/11	3900254707	Martinez	Customer Denies Access	No Reason Provided	Closed
636	9/8/11	4566457698	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
637	9/8/11	9693743278	Danville	Customer Denies Access	No Reason Provided	Closed
638	9/8/11	3465122638	Point Reyes Station	Customer Denies Access	Medical Concerns	Closed
639	9/8/11	758403555	Aromas	Customer Denies Access	No Reason Provided	Closed
640	9/8/11	7807538989	Avila Beach	Customer Denies Access	No Reason Provided	Closed
641	9/8/11	408056601	Felton	Customer Denies Access	Medical Concerns	Closed
642	9/8/11	5039007912	San Luis Obispo	Customer Denies Access	Medical Concerns	Closed
643	9/8/11	21008436	Capitola	Customer Denies Access	No Reason Provided	Closed
644	9/8/11	9254388296	Anderson	Customer Denies Access	No Reason Provided	Closed

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Closed Since the Last Report	
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7940672868	Anderson	Customer Denies Access	No Reason Provided	Closed
4598335721	Anderson	Customer Denies Access	No Reason Provided	Closed
8105370995	Grover Beach	Customer Denies Access	Privacy Concerns	Closed
4471151999	Lucerne	Customer Denies Access	Other	Closed
5226899353	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
4728891495	Redding	Customer Denies Access	No Reason Provided	Closed
2203361208	Soquel	Customer Denies Access	No Reason Provided	Closed
7419497506	Willits	Customer Denies Access	No Reason Provided	Closed
5758685597	Watsonville	Customer Denies Access	No Reason Provided	Closed
4758416155	Redding	Customer Denies Access	Accuracy of Meter	Closed
4416692056	Redding	Meter Clearance	Under Investigation	Open
506396498	Mc Arthur	Customer Denies Access	RF/EMF Concerns	Closed
669901537	Felton	Customer Denies Access	RF/EMF Concerns	Closed
2423989209	Mount Hermon	Customer Denies Access	No Reason Provided	Closed
7556629231	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
77554742	Morro Bay	Customer Denies Access	No Reason Provided	Closed
8232274850	Felton	Customer Denies Access	No Reason Provided	Closed
228048761	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
5094665303	Redding	Customer Denies Access	No Reason Provided	Closed
9908640214	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
476128229	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
7302810616	Los Osos	Customer Denies Access	RF/EMF Concerns	Closed
8851407014	Camp Meeker	Customer Denies Access	RF/EMF Concerns	Closed
5475570466	Forestville	Customer Denies Access	RF/EMF Concerns	Closed
3053824058	Cambria	Customer wants Smartmeter Removed	Under Investigation	Open
5951332471	Paradise	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
8850268823	Redding	Customer Denies Access	No Reason Provided	Closed
4534562848	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2381372035	Aptos	Customer Denies Access	No Reason Provided	Closed
401762081	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
9942892939	Hollister	Customer Denies Access	Medical Concerns	Closed
5724217262	Pismo Beach	Customer Denies Access	RF/EMF Concerns	Closed
3678710192	Cambria	Customer Denies Access	No Reason Provided	Closed
9284570888	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
826832479	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
2266188845	San Francisco	Customer Denies Access	Medical Concerns	Closed
5847013743	Morro Bay	Customer Denies Access	No Reason Provided	Closed
1524855892	Anderson	Customer Denies Access	No Reason Provided	Closed
7912468861	Branscomb	Customer Denies Access	No Reason Provided	Closed
1789419987	Scotts Valley	Customer Denies Access	No Reason Provided	Closed
4515917382	Cottonwood	Customer Denies Access	No Reason Provided	Closed
4574520230	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2054519942	Cayucos	Customer Denies Access	No Reason Provided	Closed



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8391673587	Grover Beach	Claims - Appliances	RF Interference - Baby Monitor	Closed
9785812443	Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
7399071945	Pacheco	Customer Denies Access	No Reason Provided	Closed
818480590	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
8678753678	Sea Ranch	Customer Denies Access	RF/EMF Concerns	Closed
6565691071	Capitola	Customer Denies Access	Medical Concerns	Closed
6161290508	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
9480524060	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
2889984766	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
4272330534	Aptos	Customer wants Smartmeter Removed	Under Investigation	Open
4858121217	Felton	Customer Denies Access	Medical Concerns	Closed
1831864738	Aromas	Customer Denies Access	No Reason Provided	Closed
2755255723	Cottonwood	Customer Denies Access	No Reason Provided	Closed
4389970068	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
2100004194	Lompoc	Customer Denies Access	Privacy Concerns	Closed
9644681449	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
5679936006	Morro Bay	Customer Denies Access	No Reason Provided	Closed
4556669057	Anderson	Customer Denies Access	No Reason Provided	Closed
1079522863	Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
7414223710	Sebastopol	Customer Denies Access	Other	Closed
2977169058	Arroyo Grande	Wellington Installer	Under Investigation	Open
9129092996	Felton	Customer Denies Access	RF/EMF Concerns	Closed
5786731860	San Jose	Customer Denies Access	RF/EMF Concerns	Closed
3865185676	San Francisco	Customer Denies Access	Medical Concerns	Closed
6512175944	Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
3060515945	Arroyo Grande	Customer Denies Access	Privacy Concerns	Closed
7182895304	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
9508615222	Los Gatos	Power Interruption	Under Investigation	Open
7149795038	Felton	Customer Denies Access	Medical Concerns	Closed
3432823504	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
5049750650	Millville	Customer Denies Access	No Reason Provided	Closed
6907135122	Monterey	Customer Denies Access	Concerns from Media Reports	Closed
2845864757	Anderson	Customer Denies Access	Concerns from Media Reports	Closed
2476024038	Laytonville	Customer Denies Access	Medical Concerns	Closed
5379463640	San Francisco	Customer Denies Access	No Reason Provided	Closed
8015067878	Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
5661363550	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
475102340	Point Reyes Station	Customer Denies Access	No Reason Provided	Closed
9452402057	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
8014023195	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
3540627652	Scotts Valley	Customer Denies Access	No Reason Provided	Closed
426739599	San Francisco	Customer Denies Access	No Reason Provided	Closed
7819514453	Aptos	Customer Denies Access	RF/EMF Concerns	Closed

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8539730239	Aromas	Customer Denies Access	No Reason Provided	Closed
893969362	Aromas	Wellington Installer	Under Investigation	Open
6996337098	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
8867328373	San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1900477635	Santa Rosa	Customer Denies Access	Medical Concerns	Closed
6252382104	Santa Cruz	Inquiry Regarding Appliances Affected	Damaged Other Household Appliances	Closed
3118766412	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1321892561	Tiburon	Meter Clearance	Under Investigation	Open
7782016886	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
7365520394	San Francisco	Customer Denies Access	No Reason Provided	Closed
77417999	Oakland	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
4150068725	Aptos	Customer Denies Access	No Reason Provided	Closed
6649223029	Aptos	Customer Denies Access	Medical Concerns	Closed
2410177589	San Francisco	Customer Denies Access	Customer Opts for Solar Power	Closed
9620502104	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
9016315659	Cottonwood	Customer Denies Access	No Reason Provided	Closed
6317625349	Arroyo Grande	Customer Denies Access	No Reason Provided	Closed
1631225020	Capitola	Customer Denies Access	No Reason Provided	Closed
58326185	Redding	Customer Denies Access	RF/EMF Concerns	Closed
6182301289	Capitola	Customer Denies Access	No Reason Provided	Closed
9445144460	Felton	Customer Denies Access	Medical Concerns	Closed
5657258094	San Francisco	Power Interruption	Under Investigation	Open
2471165722	Cayucos	Customer Denies Access	RF/EMF Concerns	Closed
8908973134	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
2850560204	Sebastopol	Customer Denies Access	No Reason Provided	Closed
1994210941	Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
1099196698	Pismo Beach	Customer Denies Access	No Reason Provided	Closed
9886836520	Fort Bragg	Customer Denies Access	No Reason Provided	Closed
5264970012	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
7945151336	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
997417256	Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
6599196346	Pismo Beach	Customer Denies Access	RF/EMF Concerns	Closed
4693306442	Cottonwood	Customer Denies Access	No Reason Provided	Closed
6661938457	Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
4241334412	Arroyo Grande	Customer Denies Access	No Reason Provided	Closed
2555884443	Santa Cruz	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
8033971104	Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
6483203510	Anderson	Customer Denies Access	No Reason Provided	Closed
8043870303	Redding	Customer Denies Access	Accuracy of Meter	Closed
6755768934	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
4978550893	Sea Ranch	Customer Denies Access	Accuracy of Meter	Closed
7224232811	Cottonwood	Customer Denies Access	No Reason Provided	Closed
7407272584	San Francisco	Customer Denies Access	No Reason Provided	Closed

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774	9/9/11	3924559853	Sacramento	Customer Denies Access	RF/EMF Concerns	Closed
775	9/9/11	8785390546	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
776	9/9/11	7497231047	Aptos	Customer Denies Access	No Reason Provided	Closed
777	9/9/11	1974604594	Fairfax	Customer Denies Access	No Reason Provided	Closed
778	9/9/11	6100900153	Shingletown	Customer Denies Access	No Reason Provided	Closed
779	9/9/11	6184233481	Shingletown	Customer Denies Access	No Reason Provided	Closed
780	9/9/11	6793167900	Magalia	Meter Clearance	Under Investigation	Open
781	9/9/11	3516742737	Palo Cedro	Customer Denies Access	Accuracy of Meter	Closed
782	9/9/11	1973985956	Carmel Valley	Wellington Installer	Under Investigation	Open
783	9/9/11	6525740314	Anderson	Customer Denies Access	No Reason Provided	Closed
784	9/9/11	1630433105	Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
785	9/9/11	4276157797	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
786	9/9/11	2317822503	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
787	9/9/11	8429514319	Cambria	Customer Denies Access	Medical Concerns	Closed
788	9/9/11	6195045223	Redwood City	Power Interruption	Flickering Lights	Closed
789	9/9/11	3273964780	Los Gatos	Scheduling Problems	Under Investigation	Open
790	9/9/11	8243777557	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
791	9/9/11	8156524890	San Francisco	Customer Denies Access	No Reason Provided	Closed
792	9/9/11	5299698484	Sebastopol	Customer Denies Access	Accuracy of Meter	Closed
793	9/9/11	2432549950	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
794	9/9/11	4170633777	Redding	Customer Denies Access	No Reason Provided	Closed
795	9/9/11	3950410413	Davenport	Customer Denies Access	RF/EMF Concerns	Closed
796	9/9/11	4376561469	Anderson	Customer Denies Access	No Reason Provided	Closed
797	9/9/11	1434010814	San Francisco	Customer Denies Access	No Reason Provided	Closed
798	9/9/11	2857089401	Berkeley	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
799	9/9/11	436640613	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
800	9/9/11	6198917425	San Francisco	Customer Denies Access	No Reason Provided	Closed
801	9/9/11	6420795298	Felton	Customer Denies Access	No Reason Provided	Closed
802	9/9/11	962859836	Aptos	Customer Denies Access	Medical Concerns	Closed
803	9/9/11	3595363305	Los Osos	Customer Denies Access	RF/EMF Concerns	Closed
804	9/9/11	9811876030	San Francisco	Customer Denies Access	No Reason Provided	Closed
805	9/9/11	4911354211	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
806	9/9/11	9328835456	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
807	9/9/11	9157879637	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
808	9/9/11	9728556233	Covelo	Customer Denies Access	No Reason Provided	Closed
809	9/9/11	5477636301	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
810	9/9/11	5193873941	Redwood Valley	Customer Denies Access	No Reason Provided	Closed
811	9/9/11	8385017700	Morro Bay	Customer Denies Access	No Reason Provided	Closed
812	9/9/11	236117306	Arroyo Grande	Customer Denies Access	No Reason Provided	Closed
813	9/9/11	9254653325	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
814	9/9/11	2621348703	Capitola	Customer Denies Access	No Reason Provided	Closed
815	9/9/11	9159167116	Ben Lomond	Customer Denies Access	Medical Concerns	Closed
816	9/9/11	7624405346	Aptos	Customer Denies Access	No Reason Provided	Closed

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817	9/9/11	6663900896	Felton	Customer Denies Access	RF/EMF Concerns	Closed
818	9/9/11	6478046275	Santa Ynez	Customer Denies Access	RF/EMF Concerns	Closed
819	9/9/11	2955084752	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
820	9/9/11	3876364228	Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
821	9/9/11	4192379584	Willits	Customer Denies Access	RF/EMF Concerns	Closed
822	9/9/11	4234037289	San Mateo	Meter Clearance	Under Investigation	Open
823	9/9/11	9018460762	Gualala	Customer Denies Access	RF/EMF Concerns	Closed
824	9/9/11	752568903	Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
825	9/9/11	2826471102	Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
826	9/9/11	7553866533	Anderson	Customer Denies Access	No Reason Provided	Closed
827	9/9/11	2505254696	Anderson	Customer Denies Access	No Reason Provided	Closed
828	9/9/11	3811418370	Santa Cruz	Customer Denies Access	Other	Closed
829	9/9/11	9703454598	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
830	9/9/11	2769307313	Santa Ynez	Customer Denies Access	No Reason Provided	Closed
831	9/9/11	2287355033	San Francisco	Customer Denies Access	No Reason Provided	Closed
832	9/9/11	1541298872	San Francisco	Wellington Installer	Under Investigation	Open
833	9/9/11	6874171762	San Francisco	Customer Denies Access	No Reason Provided	Closed
834	9/9/11	4749214875	Anderson	Customer Denies Access	Privacy Concerns	Closed
835	9/9/11	3829025773	Fairfax	Customer Denies Access	Medical Concerns	Closed
836	9/9/11	8515888965	Fall River Mills	Customer Denies Access	No Reason Provided	Closed
837	9/9/11	9363537390	San Francisco	Customer Denies Access	No Reason Provided	Closed
838	9/9/11	7132652077	San Francisco	Customer Denies Access	No Reason Provided	Closed
839	9/9/11	5808875617	Inverness	Customer Denies Access	RF/EMF Concerns	Closed
840	9/9/11	5464893121	Arroyo Grande	Customer Denies Access	No Reason Provided	Closed
841	9/9/11	844380774	Arroyo Grande	Customer Denies Access	No Reason Provided	Closed
842	9/9/11	8677889796	Navarro	Customer Denies Access	RF/EMF Concerns	Closed
843	9/9/11	6107556443	Felton	Customer Denies Access	No Reason Provided	Closed

143      **Open issues on Last Report**  
 62        **Open issues Closed Since the Last Report**  
 700      **New Issues Since the Last Report**  
 668      **New Issues Closed Since the Last Report**  
 32        **New Issues Open**

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	7/6/11	{Redacted}	2609435958	Pacific Grove	Meter Clearance	Meter/Module Clearance Issues	Closed
2	7/7/11		3108188081	Pebble Beach	Power Interruption	Under Investigation	Open
3	7/7/11		9329142835	San Francisco	Power Interruption	Partial Power Outage	Closed
4	7/12/11		5032862170	Santa Cruz	Inquiry Regarding Appliances Affected	Under Investigation	Open
5	7/12/11		7641159004	Sonora	Meter Clearance	Meter/Module Clearance Issues	Closed
6	7/12/11		4262672233	Fremont	Power Interruption	Under Investigation	Open
7	7/13/11		3108188081	Pebble Beach	Power Interruption	Under Investigation	Open
8	7/13/11		9611051478	Santa Cruz	Claims - Appliances	Under Investigation	Open
9	7/13/11		3273991898	Pacific Grove	Meter Clearance	Under Investigation	Open
10	7/14/11		4496264100	San Jose	Power Interruption	Under Investigation	Open
11	7/15/11		218430888	Paso Robles	Wellington Installer	Installer rude to customer	Closed
12	7/16/11		4521847758	Salinas	Meter Clearance	Under Investigation	Open
13	7/18/11		8277496127	Danville	Meter Clearance	Under Investigation	Open
14	7/19/11		1163908549	Watsonville	Power Interruption	Under Investigation	Open
15	7/19/11		7764776897	San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
16	7/19/11		6125933057	San Francisco	Inquiry Regarding Appliances Affected	Partial Power Outage	Closed
17	7/21/11		7450794338	San Francisco	Power Interruption	Under Investigation	Open
18	7/22/11		7857812806	Williams	Meter / Module Equipment (Mfg.)	Under Investigation	Open
19	7/22/11		164080378	Los Altos	Power Interruption	Under Investigation	Open
20	7/22/11		985715197	Soquel	Meter Clearance	Under Investigation	Open
21	7/23/11		7079232079	Watsonville	Power Interruption	Under Investigation	Open
22	7/25/11		5284542983	Santa Cruz	Power Interruption	Under Investigation	Open
23	7/26/11		6183462323	Brentwood	Power Interruption	Under Investigation	Open
24	7/27/11		4536359450	Santa Cruz	Meter Clearance	Under Investigation	Open
25	7/28/11		5194921530	Aptos	Power Interruption	Under Investigation	Open
26	7/28/11		5288495118	Aptos	Wellington Installer	Other	Closed
27	7/28/11		3526340370	Oakland	Meter Clearance	Under Investigation	Open
28	7/29/11		6034126639	San Jose	Power Interruption	Under Investigation	Open
29	7/29/11		6969220842	San Francisco	Wellington Installer	Other	Closed
30	7/29/11		370495395	Sunnyvale	Power Interruption	Under Investigation	Open
31	7/30/11		8090367661	Napa	Scheduling Problems	Under Investigation	Open
32	8/1/11		6456875915	Watsonville	Meter Clearance	Under Investigation	Open
33	8/2/11		4967675597	Watsonville	Power Interruption	Under Investigation	Open
34	8/2/11		1485440717	Oakland	Power Interruption	Under Investigation	Open
35	8/2/11		40218003	Watsonville	Power Interruption	Under Investigation	Open
36	8/2/11		61942335	Marina	Power Interruption	Under Investigation	Open
37	8/4/11		9127930954	Los Altos	Scheduling Problems	Under Investigation	Open
38	8/4/11		4447942889	Fairfield	Scheduling Problems	Under Investigation	Open
39	8/6/11		6494881580	San Francisco	Wellington Installer	Under Investigation	Open
40	8/9/11		1215924084	Los Gatos	Potential Wellington Claim	Under Investigation	Open
41	8/9/11		1280921959	Corning	Inquiry Regarding Appliances Affected	Under Investigation	Open
42	8/10/11		3249169908	San Francisco	Meter Clearance	Under Investigation	Open

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43	8/10/11	913295142	San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
44	8/10/11	4315635552	San Jose	Potential Wellington Claim	Under Investigation	Open
45	8/10/11	3185172651	San Francisco	Wellington Installer	Installer rude to customer	Closed
46	8/11/11	2558119983	San Francisco	Meter Clearance	Meter/Module clearance issues	Closed
47	8/13/11	1858312278	Pleasanton	Meter Clearance	Under Investigation	Open
48	8/15/11	3910929635	Newman	Meter Clearance	Under Investigation	Open
49	8/16/11	4952098585	Sunnyvale	Meter Clearance	Under Investigation	Open
50	8/16/11	6217123631	San Francisco	Power Interruption	Under Investigation	Open
51	8/16/11	1024802731	Sonora	Power Interruption	Under Investigation	Open
52	8/17/11	3290836572	San Francisco	Meter Clearance	Under Investigation	Open
53	8/18/11	564471862	San Francisco	Scheduling Problems	Under Investigation	Open
54	8/18/11	546346517	San Francisco	Meter Clearance	Under Investigation	Open
55	8/18/11	2287784888	San Francisco	Power Interruption	Under Investigation	Open
56	8/18/11	4617859671	San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
57	8/19/11	6929950528	Atascadero	Wellington Installer	Under Investigation	Open
58	8/19/11	9775488969	S San Francisco	Meter Clearance	Under Investigation	Open
59	8/19/11	1358090074	Suisun City	Meter Clearance	Under Investigation	Open
60	9/2/11	4867710430	San Francisco	Power Interruption	Under Investigation	Open
61	9/2/11	3837939963	San Francisco	Scheduling Problems	Other	Closed
62	9/2/11	1535214150	San Francisco	Wellington Installer	Other	Closed
63	9/2/11	9087359580	San Francisco	Scheduling Problems	Under Investigation	Open
64	9/2/11	2400689471	Scotts Valley	Customer wants Smartmeter Removed	No Reason Provided	Closed
65	9/2/11	9931721906	San Francisco	Power Interruption	RF/EMF Concerns	Closed
66	9/2/11	912538689	Aptos	Scheduling Problems	Under Investigation	Open
67	9/2/11	8385860184	San Francisco	Power Interruption	Under Investigation	Open
68	9/2/11	984465266	San Jose	Scheduling Problems	Installer missed appointment	Closed
69	9/2/11	7452933103	San Jose	Claims - Appliances	RF Interference - Wireless Telephone	Closed
70	9/2/11	9639846658	Ukiah	Scheduling Problems	Under Investigation	Open
71	9/2/11	9325586581	San Francisco	Wellington Installer	Under Investigation	Open
72	9/2/11	4419060361	Campbell	Customer wants Smartmeter Removed	No Reason Provided	Closed
73	9/2/11	1305004081	Fort Bragg	Wellington Installer	Other	Closed
74	9/2/11	2123739082	San Francisco	Wellington Installer	Other	Closed
75	9/2/11	2616057068	San Francisco	Scheduling Problems	Under Investigation	Open
76	9/2/11	1548855702	Watsonville	Meter Clearance	Under Investigation	Open
77	9/2/11	10715346	Santa Cruz	Inquiry Regarding Appliances Affected	Under Investigation	Open
78	9/2/11	2453005390	Scotts Valley	Claims - Appliances	RF Interference - Internet/Cable	Closed
79	9/2/11	4255090694	Santa Cruz	Power Interruption	Under Investigation	Open
80	9/2/11	4166336252	San Francisco	Wellington Installer	Other	Closed
81	9/2/11	7863959460	San Francisco	Wellington Installer	Other	Closed
82	9/2/11	1346683261	Lucerne	Scheduling Problems	RF/EMF Concerns	Closed
83	9/2/11	6526801323	Santa Rosa	Power Interruption	Other	Closed
84	9/2/11	3260901189	San Francisco	SmartMeter Customer Communication	Q on SM communication materials	Closed
85	9/2/11	8667887340	Santa Cruz	Wellington Installer	Under Investigation	Open

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86	9/2/11	9926735862	San Francisco	Wellington Installer	Other	Closed
87	9/2/11	7808397112	Santa Cruz	Meter / Module Equipment (Mfg.)	Under Investigation	Open
88	9/2/11	4219508770	Novato	Power Interruption	Other	Closed
89	9/2/11	309412678	San Francisco	Scheduling Problems	Under Investigation	Open
90	9/2/11	1220421865	Fort Bragg	Wellington Installer	Failed to identify self as PG&E contractor	Closed
91	9/2/11	1911339801	Santa Cruz	Meter / Module Equipment (Mfg.)	Under Investigation	Open
92	9/2/11	8820535764	Oakland	Power Interruption	Other	Closed
93	9/2/11	8011576888	Atascadero	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
94	9/2/11	5994696862	Santa Cruz	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
95	9/2/11	8110716827	Aptos	Scheduling Problems	Medical Concerns	Closed
96	9/2/11	9721832013	San Francisco	Claims - Appliances	RF Interference - Baby Monitor	Closed
97	9/2/11	139515453	San Francisco	Meter Clearance	Under Investigation	Open
98	9/2/11	7342496049	Richmond	Claims - Appliances	Other	Closed
99	9/2/11	5730401087	San Francisco	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
100	9/2/11	9329952926	San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
101	9/2/11	8999135121	San Francisco	Wellington Installer	Other	Closed
102	9/2/11	7033499593	San Francisco	Power Interruption	Under Investigation	Open
103	9/2/11	8329698759	San Francisco	Meter Clearance	Meter/Module clearance issues	Closed
104	9/2/11	4652027277	Danville	Meter Clearance	Meter/Module clearance issues	Closed
105	9/2/11	609841952	San Jose	Wellington Installer	Failed to identify self as PG&E contracto	Closed
106	9/2/11	4393973813	El Cerrito	Claims - Appliances	RF Interference - Baby Monitor	Closed
107	9/2/11	1890055754	San Francisco	Inquiry Regarding Appliances Affected	RF Interference - Phone	Closed
108	9/2/11	8477041460	Redding	Meter Clearance	Meter/Module clearance issues	Closed
109	9/2/11	1988184689	Santa Cruz	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
110	9/2/11	6286544088	San Bruno	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
111	9/2/11	5243896726	Brentwood	Meter / Module Equipment (Mfg.)	Other	Closed
112	9/2/11	163031172	Capitola	Scheduling Problems	Concerns from Media Reports	Closed
113	9/2/11	6529659833	Capitola	SmartMeter Customer Communication	Other	Closed
114	9/2/11	5179727438	San Francisco	Meter Clearance	Under Investigation	Open
115	9/2/11	3472714585	Scotts Valley	Customer wants Smartmeter Removed	No Reason Provided	Closed
116	9/2/11	3157628324	Santa Cruz	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
117	9/2/11	8825583484	San Francisco	Wellington Installer	Under Investigation	Open
118	9/2/11	2801235539	Fremont	Power Interruption	Under Investigation	Open
119	9/2/11	2865511295	San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
120	9/2/11	7129990667	San Francisco	Power Interruption	Under Investigation	Open
121	9/2/11	8333962919	Fort Bragg	Meter Clearance	Meter/Module clearance issues	Closed
122	9/2/11	8575172419	Pacifica	Customer wants Smartmeter Removed	Under Investigation	Open
123	9/2/11	5730232804	Santa Cruz	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
124	9/2/11	1017896138	Red Bluff	Scheduling Problems	Under Investigation	Open
125	9/2/11	9911710736	Santa Cruz	Customer wants Smartmeter Removed	No Reason Provided	Closed
126	9/2/11	1036341943	Aptos	Power Interruption	Under Investigation	Open
127	9/2/11	777904559	Burney	Power Interruption	Under Investigation	Open
128	9/2/11	7059025335	Redding	Scheduling Problems	Accuracy of Meter	Closed

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129	9/2/11	5453846134	Santa Cruz	Wellington Installer	No time given to answer door	Closed
130	9/2/11	3287179606	Santa Cruz	Claims - Appliances	RF Interference - Baby Monitor	Closed
131	9/2/11	6667190605	Concord	Power Interruption	Other	Closed
132	9/2/11	1445611332	San Francisco	Scheduling Problems	Under Investigation	Open
133	9/2/11	9075628430	Carmel Valley	Meter / Module Equipment (Mfg.)	Under Investigation	Open
134	9/2/11	8123841674	San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
135	9/2/11	4193708	Santa Cruz	Power Interruption	No Reason Provided	Closed
136	9/2/11	9207964686	Daly City	Customer wants Smartmeter Removed	Other	Closed
137	9/2/11	2225979669	Redway	Wellington Installer	Installer rude to customer	Closed
138	9/2/11	9176679964	Santa Cruz	Wellington Installer	Installer unkempt	Closed
139	9/2/11	3567891261	Salinas	Customer wants Smartmeter Removed	RF/EMF Concerns	Closed
140	9/2/11	6120499199	Santa Cruz	Wellington Installer	Installer failed to knock	Closed
141	9/2/11	9957751046	Watsonville	Wellington Installer	Accuracy of Meter	Closed
142	9/2/11	4975004010	Lompoc	Power Interruption	Under Investigation	Open
143	9/2/11	3294139081	Madera	Claims - Appliances	Under Investigation	Open
144	9/3/11	9806022965	Anderson	Customer Denies Access	No Reason Provided	Closed
145	9/3/11	5101764099	Stevinson	Customer Denies Access	Accuracy of Meter	Closed
146	9/3/11	9492877090	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
147	9/3/11	2297952138	Scotts Valley	Customer Denies Access	No Reason Provided	Closed
148	9/3/11	9557072517	Grover Beach	Customer Denies Access	Accuracy of Meter	Closed
149	9/3/11	3609882437	Cottonwood	Customer Denies Access	No Reason Provided	Closed
150	9/3/11	3371343440	Aptos	Wellington Installer	Installer left gate open	Closed
151	9/3/11	3846158333	Guadalupe	Customer Denies Access	RF/EMF Concerns	Closed
152	9/3/11	6369613398	San Jose	Meter Clearance	Under Investigation	Open
153	9/3/11	3336057496	Mount Hermon	Customer Denies Access	Accuracy of Meter	Closed
154	9/3/11	8735271287	Aptos	Power Interruption	Under Investigation	Open
155	9/3/11	1539688967	Aromas	Customer Denies Access	Medical Concerns	Closed
156	9/3/11	5600440083	Oceano	Customer Denies Access	Accuracy of Meter	Closed
157	9/3/11	8995542759	Sebastopol	Customer Denies Access	No Reason Provided	Closed
158	9/3/11	5493231523	Boulder Creek	Customer Denies Access	Privacy Concerns	Closed
159	9/3/11	6995194393	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
160	9/3/11	1878234793	Mount Hermon	Customer Denies Access	RF/EMF Concerns	Closed
161	9/3/11	5671056370	San Francisco	Customer Denies Access	No Reason Provided	Closed
162	9/3/11	9723739173	Grover Beach	Customer Denies Access	Accuracy of Meter	Closed
163	9/3/11	1285326409	Soquel	Customer Denies Access	Medical Concerns	Closed
164	9/3/11	17566166	Redding	Customer Denies Access	Accuracy of Meter	Closed
165	9/3/11	7952708826	San Rafael	Customer Denies Access	No Reason Provided	Closed
166	9/3/11	789073506	Sebastopol	Customer Denies Access	Medical Concerns	Closed
167	9/3/11	4685658804	Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
168	9/3/11	4884466664	Aptos	Customer Denies Access	Medical Concerns	Closed
169	9/3/11	694052721	Aptos	Customer Denies Access	Medical Concerns	Closed
170	9/3/11	6819923512	Aptos	Customer Denies Access	No Reason Provided	Closed
171	9/3/11	8807299035	Pleasant Hill	Customer Denies Access	RF/EMF Concerns	Closed



**This report contains confidential customer information and is being submitted under CPUC Code Section 583.**

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 ies and Complaints I  
 Installation Issues Re  
 September 3, 2011 through September 9, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

172	9/3/11
173	9/3/11
174	9/3/11
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195	9/4/11
196	9/4/11
197	9/4/11
198	9/4/11
199	9/4/11

2157004730	Felton	Customer Denies Access	Accuracy of Meter	Closed
4358227987	Lafayette	Customer Denies Access	Medical Concerns	Closed
8090887139	Aptos	Customer Denies Access	No Reason Provided	Closed
1680001971	Garberville	Customer Denies Access	Medical Concerns	Closed
2972883024	Morro Bay	Customer Denies Access	No Reason Provided	Closed
7935622019	Willits	Customer Denies Access	No Reason Provided	Closed
3626194921	San Francisco	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
6187811402	Watsonville	Customer Denies Access	No Reason Provided	Closed
1099522253	San Francisco	Customer Denies Access	No Reason Provided	Closed
6965888254	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
9765405837	Grover Beach	Customer Denies Access	Accuracy of Meter	Closed
2770325585	Los Osos	Customer Denies Access	No Reason Provided	Closed
1505776399	Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
4651779540	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
7817992932	Burney	Customer Denies Access	No Reason Provided	Closed
1951229680	Felton	Customer Denies Access	Medical Concerns	Closed
5181237076	Anderson	Customer Denies Access	RF/EMF Concerns	Closed
6103542906	Manchester	Customer Denies Access	Medical Concerns	Closed
391371490	Gualala	Customer Denies Access	No Reason Provided	Closed
1829479745	Sebastopol	Customer Denies Access	Medical Concerns	Closed
8819622930	Sebastopol	Customer Denies Access	No Reason Provided	Closed
8400344758	Moraga	Customer Denies Access	No Reason Provided	Closed
4181661780	Anderson	Customer Denies Access	Accuracy of Meter	Closed
2691507284	San Francisco	Customer Denies Access	Medical Concerns	Closed
2350321180	Aptos	Customer Denies Access	No Reason Provided	Closed
7148939500	Felton	Customer Denies Access	Concerns from Media Reports	Closed
5972881789	Morro Bay	Customer Denies Access	No Reason Provided	Closed
3168569692	Felton	Customer Denies Access	No Reason Provided	Closed

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

Pacific Gas and Electric Company  
**SmartMeter™ Issues and Complaints Report**  
**High-Bill Complaint Report For Customers With SmartMeter™ Devices\***  
 September 22, 2011 -- For the Period September 3, 2011 through September 9, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
No high bill complaints for the period of September 3, 2011 through September 9, 2011						

\*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

0 Open Complaints on Last Report  
 0 Open Complaints Closed Since the Last Report  
 0 New Complaints Since the Last Report  
 0 New Complaints Closed Since the Last Report  
 0 New Complaints Open

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

Pacific Gas and Electric Company  
**SmartMeter™ Issues and Complaints Report**  
**High-Bill Complaint Report For Customers With SmartMeter™ Devices\***  
 September 22, 2011 -- For the Period September 3, 2011 through September 9, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
No high bill complaints for the period of September 3, 2011 through September 9, 2011						

\*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

- 0 Open Complaints on Last Report
- 0 Open Complaints Closed Since the Last Report
- 0 New Complaints Since the Last Report
- 0 New Complaints Closed Since the Last Report
- 0 New Complaints Open