

**This report contains confidential customer information and is being submitted under CPUC Code Section 583.**

Pacific Gas and Electric Company  
 SmartMeter™ Issues and Complaints Report  
 SmartMeter™ Installation Issues Report  
 October 6, 2011 – For the Period September 10, 2011 through September 30, 2011

Color Key	
Closed Since the Last Report	
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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	7/7/11	{Redacted}	3108188081	Pebble Beach	Power Interruption	Under Investigation	Open
2	7/12/11	{Redacted}	5032862170	Santa Cruz	Inquiry Regarding Appliances Affected	Under Investigation	Open
3	7/12/11	{Redacted}	4262672233	Fremont	Power Interruption	Under Investigation	Open
4	7/13/11	{Redacted}	3108188081	Pebble Beach	Power Interruption	Under Investigation	Open
5	7/13/11	{Redacted}	9611051478	Santa Cruz	Claims - Appliances	Under Investigation	Open
6	7/13/11	{Redacted}	3273991898	Pacific Grove	Meter Clearance	Under Investigation	Open
7	7/14/11	{Redacted}	4496264100	San Jose	Power Interruption	Under Investigation	Open
8	7/16/11	{Redacted}	4521847758	Salinas	Meter Clearance	Under Investigation	Open
9	7/18/11	{Redacted}	8277496127	Danville	Meter Clearance	Under Investigation	Open
10	7/19/11	{Redacted}	1163908549	Watsonville	Power Interruption	Under Investigation	Open
11	7/19/11	{Redacted}	7764776897	San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
12	7/21/11	{Redacted}	7450794338	San Francisco	Power Interruption	Under Investigation	Open
13	7/22/11	{Redacted}	7857812806	Williams	Meter / Module Equipment (Mfg.)	Under Investigation	Open
14	7/22/11	{Redacted}	164080378	Los Altos	Power Interruption	Under Investigation	Open
15	7/22/11	{Redacted}	985715197	Soquel	Meter Clearance	Under Investigation	Open
16	7/23/11	{Redacted}	7079232079	Watsonville	Power Interruption	Under Investigation	Open
17	7/25/11	{Redacted}	5284542983	Santa Cruz	Power Interruption	Under Investigation	Open
18	7/26/11	{Redacted}	6183462323	Brentwood	Power Interruption	Under Investigation	Open
19	7/27/11	{Redacted}	4536359450	Santa Cruz	Meter Clearance	Under Investigation	Open
20	7/28/11	{Redacted}	5194921530	Aptos	Power Interruption	Under Investigation	Open
21	7/28/11	{Redacted}	3526340370	Oakland	Meter Clearance	Under Investigation	Open
22	7/29/11	{Redacted}	6034126639	San Jose	Power Interruption	Under Investigation	Open
23	7/29/11	{Redacted}	370495395	Sunnyvale	Power Interruption	Under Investigation	Open
24	7/30/11	{Redacted}	8090367661	Napa	Scheduling Problems	Under Investigation	Open
25	8/1/11	{Redacted}	6456875915	Watsonville	Meter Clearance	Under Investigation	Open
26	8/2/11	{Redacted}	4967675597	Watsonville	Power Interruption	Under Investigation	Open
27	8/2/11	{Redacted}	1485440717	Oakland	Power Interruption	Under Investigation	Open
28	8/2/11	{Redacted}	40218003	Watsonville	Power Interruption	Under Investigation	Open
29	8/2/11	{Redacted}	61942335	Marina	Power Interruption	Under Investigation	Open
30	8/4/11	{Redacted}	9127930954	Los Altos	Scheduling Problems	Under Investigation	Open
31	8/4/11	{Redacted}	4447942889	Fairfield	Scheduling Problems	Under Investigation	Open
32	8/6/11	{Redacted}	6494881580	San Francisco	Wellington Installer	Under Investigation	Open
33	8/9/11	{Redacted}	1215924084	Los Gatos	Potential Wellington Claim	Under Investigation	Open
34	8/9/11	{Redacted}	1280921959	Corning	Inquiry Regarding Appliances Affected	Under Investigation	Open
35	8/10/11	{Redacted}	3249169908	San Francisco	Meter Clearance	Under Investigation	Open
36	8/10/11	{Redacted}	913295142	San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
37	8/10/11	{Redacted}	4315635552	San Jose	Potential Wellington Claim	Under Investigation	Open
38	8/13/11	{Redacted}	1858312278	Pleasanton	Meter Clearance	Under Investigation	Open
39	8/15/11	{Redacted}	3910929635	Newman	Meter Clearance	Under Investigation	Open
40	8/16/11	{Redacted}	4952098585	Sunnyvale	Meter Clearance	Under Investigation	Open
41	8/16/11	{Redacted}	6217123631	San Francisco	Power Interruption	Under Investigation	Open
42	8/16/11	{Redacted}	1024802731	Sonora	Power Interruption	Under Investigation	Open
43	8/17/11	{Redacted}	3290836572	San Francisco	Meter Clearance	Under Investigation	Open

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44	8/18/11		564471862	San Francisco	Scheduling Problems	Under Investigation	Open
45	8/18/11		546346517	San Francisco	Meter Clearance	Under Investigation	Open
46	8/18/11		2287784888	San Francisco	Power Interruption	Under Investigation	Open
47	8/18/11		4617859671	San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
48	8/19/11		6929950528	Atascadero	Wellington Installer	Under Investigation	Open
49	8/19/11		9775488969	S San Francisco	Meter Clearance	Under Investigation	Open
50	8/19/11		1358090074	Suisun City	Meter Clearance	Under Investigation	Open
51	9/2/11		4867710430	San Francisco	Power Interruption	Under Investigation	Open
52	9/2/11		9087359580	San Francisco	Scheduling Problems	Under Investigation	Open
53	9/2/11		912538689	Aptos	Scheduling Problems	Under Investigation	Open
54	9/2/11		8385860184	San Francisco	Power Interruption	Under Investigation	Open
55	9/2/11		9639846658	Ukiah	Scheduling Problems	Under Investigation	Open
56	9/2/11		9325586581	San Francisco	Wellington Installer	Under Investigation	Open
57	9/2/11		2616057068	San Francisco	Scheduling Problems	Under Investigation	Open
58	9/2/11		1548855702	Watsonville	Meter Clearance	Under Investigation	Open
59	9/2/11		10715346	Santa Cruz	Inquiry Regarding Appliances Affected	Under Investigation	Open
60	9/2/11		4255090694	Santa Cruz	Power Interruption	Under Investigation	Open
61	9/2/11		8667887340	Santa Cruz	Wellington Installer	Under Investigation	Open
62	9/2/11		7808397112	Santa Cruz	Meter / Module Equipment (Mfg.)	Under Investigation	Open
63	9/2/11		309412678	San Francisco	Scheduling Problems	Under Investigation	Open
64	9/2/11		1911339801	Santa Cruz	Meter / Module Equipment (Mfg.)	Under Investigation	Open
65	9/2/11		139515453	San Francisco	Meter Clearance	Under Investigation	Open
66	9/2/11		9329952926	San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
67	9/2/11		7033499593	San Francisco	Power Interruption	Under Investigation	Open
68	9/2/11		5179727438	San Francisco	Meter Clearance	Under Investigation	Open
69	9/2/11		8825583484	San Francisco	Wellington Installer	Under Investigation	Open
70	9/2/11		2801235539	Fremont	Power Interruption	Under Investigation	Open
71	9/2/11		2865511295	San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
72	9/2/11		7129990667	San Francisco	Power Interruption	Under Investigation	Open
73	9/2/11		8575172419	Pacifica	Customer wants Smartmeter Removed	Under Investigation	Open
74	9/2/11		1017896138	Red Bluff	Scheduling Problems	Under Investigation	Open
75	9/2/11		1036341943	Aptos	Power Interruption	Under Investigation	Open
76	9/2/11		777904559	Burney	Power Interruption	Under Investigation	Open
77	9/2/11		1445611332	San Francisco	Scheduling Problems	Under Investigation	Open
78	9/2/11		9075628430	Carmel Valley	Meter / Module Equipment (Mfg.)	Under Investigation	Open
79	9/2/11		8123841674	San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
80	9/2/11		4975004010	Lompoc	Power Interruption	Under Investigation	Open
81	9/2/11		3294139081	Madera	Claims - Appliances	Under Investigation	Open
82	9/3/11		6369613398	San Jose	Meter Clearance	Under Investigation	Open
83	9/3/11		8735271287	Aptos	Power Interruption	Under Investigation	Open
84	9/5/11		9498822804	San Francisco	Power Interruption	Under Investigation	Open
85	9/6/11		5433941803	San Francisco	Scheduling Problems	Under Investigation	Open
86	9/6/11		8703781260	San Jose	Scheduling Problems	Under Investigation	Open

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87	9/6/11		7765585728	San Francisco	Meter Clearance	Under Investigation	Open
88	9/6/11		1994106641	Clovis	Meter Clearance	Under Investigation	Open
89	9/6/11		6082099280	San Francisco	Power Interruption	Under Investigation	Open
90	9/6/11		9908924049	San Rafael	Meter / Module Equipment (Mfg.)	Under Investigation	Open
91	9/7/11		9325586581	San Francisco	Potential Wellington Claim	Under Investigation	Open
92	9/7/11		5472666963	Los Gatos	Customer wants Smartmeter Removed	Under Investigation	Open
93	9/7/11		9428001854	San Francisco	Meter Clearance	Under Investigation	Open
94	9/7/11		527380850	Capitola	Customer wants Smartmeter Removed	Under Investigation	Open
95	9/7/11		6438880534	San Francisco	Potential Wellington Claim	Under Investigation	Open
96	9/7/11		6400867549	Aptos	Customer wants Smartmeter Removed	Under Investigation	Open
97	9/7/11		9102064366	San Mateo	Inquiry Regarding Appliances Affected	Under Investigation	Open
98	9/7/11		7486384193	Santa Cruz	Customer wants Smartmeter Removed	Under Investigation	Open
99	9/7/11		1886584581	Atascadero	Wellington Installer	Under Investigation	Open
100	9/8/11		926555553	Aptos	Power Interruption	Under Investigation	Open
101	9/8/11		4416692056	Redding	Meter Clearance	Under Investigation	Open
102	9/8/11		3053824058	Cambria	Customer wants Smartmeter Removed	Under Investigation	Open
103	9/8/11		4272330534	Aptos	Customer wants Smartmeter Removed	Under Investigation	Open
104	9/8/11		2977169058	Arroyo Grande	Wellington Installer	Under Investigation	Open
105	9/9/11		9508615222	Los Gatos	Power Interruption	Under Investigation	Open
106	9/9/11		893969362	Aromas	Wellington Installer	Under Investigation	Open
107	9/9/11		1321892561	Tiburon	Meter Clearance	Under Investigation	Open
108	9/9/11		5657258094	San Francisco	Power Interruption	Under Investigation	Open
109	9/9/11		6793167900	Magalia	Meter Clearance	Under Investigation	Open
110	9/9/11		1973985956	Carmel Valley	Wellington Installer	Under Investigation	Open
111	9/9/11		3273964780	Los Gatos	Scheduling Problems	Under Investigation	Open
112	9/9/11		4234037289	San Mateo	Meter Clearance	Under Investigation	Open
113	9/9/11		1541298872	San Francisco	Wellington Installer	Under Investigation	Open
114	9/19/11		9651768790	Fairfax	Customer Denies Access	Medical Concerns	Closed
115	9/19/11		2509534866	Soquel	Customer Denies Access	RF/EMF Concerns	Closed
116	9/19/11		0835081663	Redding	Customer Denies Access	Privacy Concerns	Closed
117	9/19/11		2519215813	Morro Bay	Customer Denies Access	No Reason Provided	Closed
118	9/19/11		8885882580	Morro Bay	Customer Denies Access	RF/EMF Concerns	Closed
119	9/19/11		5501166297	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
120	9/19/11		5739214984	Cottonwood	Customer Denies Access	Accuracy of Meter	Closed
121	9/19/11		8559923637	Watsonville	Customer Denies Access	No Reason Provided	Closed
122	9/19/11		8807531624	Avila Beach	Customer Denies Access	Accuracy of Meter	Closed
123	9/19/11		1037581444	San Jose	Customer Denies Access	No Reason Provided	Closed
124	9/19/11		4994687539	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
125	9/19/11		1440654510	Salinas	Power Interruption	Under Investigation	Open
126	9/19/11		6408638352	Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
127	9/19/11		6986665700	Shingletown	Customer Denies Access	RF/EMF Concerns	Closed
128	9/19/11		1879094503	Felton	Customer Denies Access	RF/EMF Concerns	Closed
129	9/19/11		5846198882	Fall River Mills	Customer Denies Access	Medical Concerns	Closed

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130	9/19/11		2794227900	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
131	9/19/11		2371531383	Mill Valley	Customer Denies Access	RF/EMF Concerns	Closed
132	9/19/11		9428279969	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
133	9/19/11		1214438435	Point Reyes Station	Customer Denies Access	Privacy Concerns	Closed
134	9/19/11		4234169422	Pleasant Hill	Customer Denies Access	No Reason Provided	Closed
135	9/19/11		3393011450	Shingletown	Customer Denies Access	No Reason Provided	Closed
136	9/19/11		6039699109	San Jose	Customer Denies Access	Concerns from Media Reports	Closed
137	9/19/11		3047772694	Point Reyes Station	Customer Denies Access	No Reason Provided	Closed
138	9/19/11		0355065585	Carlotta	Customer Denies Access	No Reason Provided	Closed
139	9/19/11		3164085870	Sebastopol	Customer Denies Access	Accuracy of Meter	Closed
140	9/19/11		2681180914	Felton	Customer Denies Access	No Reason Provided	Closed
141	9/19/11		0273937854	Felton	Customer Denies Access	RF/EMF Concerns	Closed
142	9/19/11		9901757301	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
143	9/19/11		2947629705	Redding	Customer Denies Access	No Reason Provided	Closed
144	9/19/11		1558899878	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
145	9/19/11		9677975524	San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
146	9/19/11		3310080859	Solvang	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
147	9/19/11		3328929583	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
148	9/19/11		4935742103	San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
149	9/19/11		0627323013	San Francisco	Customer Denies Access	Medical Concerns	Closed
150	9/19/11		5731870187	Carmel	Customer Denies Access	No Reason Provided	Closed
151	9/19/11		7755513024	Moss Landing	Customer Denies Access	No Reason Provided	Closed
152	9/19/11		3355823793	Hydesville	Customer Denies Access	Medical Concerns	Closed
153	9/19/11		3064760277	San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
154	9/19/11		9276775072	Fairfax	Customer Denies Access	No Reason Provided	Closed
155	9/19/11		0655617034	Watsonville	Power Interruption	Under Investigation	Open
156	9/19/11		1977624009	Palo Cedro	Customer Denies Access	Privacy Concerns	Closed
157	9/19/11		1287180777	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
158	9/19/11		4017566953	Shingletown	Customer Denies Access	No Reason Provided	Closed
159	9/19/11		1652908501	Aptos	Customer Denies Access	Medical Concerns	Closed
160	9/19/11		5268010287	Shingletown	Customer Denies Access	No Reason Provided	Closed
161	9/19/11		4440422633	Berkeley	Customer Denies Access	No Reason Provided	Closed
162	9/19/11		2040627913	Watsonville	Customer Denies Access	No Reason Provided	Closed
163	9/19/11		3181649328	San Francisco	Customer Denies Access	No Reason Provided	Closed
164	9/19/11		8196030325	San Francisco	Meter Clearance	Under Investigation	Open
165	9/19/11		6180348098	Morro Bay	Customer Denies Access	No Reason Provided	Closed
166	9/19/11		8546072739	Oakley	Customer Denies Access	No Reason Provided	Closed
167	9/19/11		3514589290	San Francisco	Scheduling Problems	Installer missed appointment	Closed
168	9/19/11		8590314361	Shingletown	Customer Denies Access	Medical Concerns	Closed
169	9/19/11		8652772814	Watsonville	Customer Denies Access	No Reason Provided	Closed
170	9/19/11		5029651868	Antioch	Customer Denies Access	No Reason Provided	Closed
171	9/19/11		5002301873	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
172	9/19/11		8758966398	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed

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173	9/19/11		4569174504	San Ramon	Power Interruption	Other	Closed
174	9/19/11		1941636219	Oakland	Customer Denies Access	No Reason Provided	Closed
175	9/19/11		8377119744	Redding	Customer Denies Access	No Reason Provided	Closed
176	9/19/11		5202474188	Madera	Customer Denies Access	No Reason Provided	Closed
177	9/19/11		2298166130	Berkeley	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
178	9/19/11		1553757263	Leggett	Customer Denies Access	No Reason Provided	Closed
179	9/19/11		7435140046	San Francisco	Customer Denies Access	No Reason Provided	Closed
180	9/19/11		8712929664	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
181	9/19/11		6270659913	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
182	9/19/11		7811401426	Shingletown	Customer Denies Access	Medical Concerns	Closed
183	9/19/11		4326405633	Burney	Customer Denies Access	Accuracy of Meter	Closed
184	9/19/11		6558821333	Redding	Customer Denies Access	Accuracy of Meter	Closed
185	9/19/11		6549736995	Palo Cedro	Customer Denies Access	RF/EMF Concerns	Closed
186	9/19/11		7739587650	San Jose	Customer Denies Access	RF/EMF Concerns	Closed
187	9/19/11		9037420310	San Francisco	Customer Denies Access	Accuracy of Meter	Closed
188	9/20/11		9162956622	Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
189	9/20/11		1496373807	Capitola	Customer Denies Access	No Reason Provided	Closed
190	9/20/11		5268416153	Solvang	Power Interruption	Partial Power Outage	Closed
191	9/20/11		2578777107	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
192	9/20/11		9852637064	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
193	9/20/11		6179515506	Cambria	Customer Denies Access	No Reason Provided	Closed
194	9/20/11		9950303749	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
195	9/20/11		8980206881	Auburn	Meter Clearance	Under Investigation	Open
196	9/20/11		1097716264	Ukiah	Customer Denies Access	No Reason Provided	Closed
197	9/20/11		9389495044	Felton	Wellington Installer	Under Investigation	Open
198	9/20/11		9389495044	Felton	Customer Denies Access	Other	Closed
199	9/20/11		3666272661	San Francisco	Customer Denies Access	No Reason Provided	Closed
200	9/20/11		4398687425	Palo Cedro	Customer Denies Access	RF/EMF Concerns	Closed
201	9/20/11		3247403553	Willits	Power Interruption	Other	Closed
202	9/20/11		0422851087	San Francisco	Customer Denies Access	No Reason Provided	Closed
203	9/20/11		1038928832	Kenwood	Power Interruption	Under Investigation	Open
204	9/20/11		4026225608	Carmel Valley	Customer Denies Access	Medical Concerns	Closed
205	9/20/11		5115936275	San Francisco	Customer Denies Access	No Reason Provided	Closed
206	9/20/11		0754858652	San Francisco	Customer Denies Access	No Reason Provided	Closed
207	9/20/11		9234933184	Eureka	Customer Denies Access	RF/EMF Concerns	Closed
208	9/20/11		7231777876	Redding	Customer Denies Access	RF/EMF Concerns	Closed
209	9/20/11		7207664880	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
210	9/20/11		6350923083	Arroyo Grande	Customer Denies Access	No Reason Provided	Closed
211	9/20/11		8493781713	Acampo	Power Interruption	Partial Power Outage	Closed
212	9/20/11		9980383084	Berkeley	Customer Denies Access	No Reason Provided	Closed
213	9/20/11		8072171792	Concord	Customer Denies Access	No Reason Provided	Closed
214	9/20/11		6772466252	Eureka	Customer Denies Access	No Reason Provided	Closed
215	9/20/11		9624202876	San Francisco	Scheduling Problems	Under Investigation	Open

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216	9/20/11		9684582801	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
217	9/20/11		0033533417	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
218	9/20/11		1939155131	Hydesville	Customer Denies Access	No Reason Provided	Closed
219	9/20/11		8102439006	Redding	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
220	9/20/11		5109473718	Fortuna	Customer Denies Access	Customer Opts for Solar Power	Closed
221	9/20/11		2670632830	Anderson	Customer Denies Access	No Reason Provided	Closed
222	9/20/11		7285543922	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
223	9/20/11		0934231731	Shingletown	Customer Denies Access	No Reason Provided	Closed
224	9/20/11		6911663867	Willits	Customer Denies Access	No Reason Provided	Closed
225	9/20/11		4716096137	Shingletown	Customer Denies Access	No Reason Provided	Closed
226	9/20/11		4832515656	San Francisco	Customer Denies Access	Accuracy of Meter	Closed
227	9/20/11		3749865796	Redding	Customer Denies Access	No Reason Provided	Closed
228	9/20/11		0101817612	Anderson	Customer Denies Access	Privacy Concerns	Closed
229	9/20/11		1495687374	San Francisco	Customer Denies Access	No Reason Provided	Closed
230	9/20/11		6361320926	Fairfax	Customer Denies Access	No Reason Provided	Closed
231	9/20/11		4897978840	Carmel	Customer Denies Access	No Reason Provided	Closed
232	9/20/11		6692398626	Carmel	Customer Denies Access	RF/EMF Concerns	Closed
233	9/20/11		1662354030	San Francisco	Customer Denies Access	No Reason Provided	Closed
234	9/20/11		8740523435	San Francisco	Power Interruption	Under Investigation	Open
235	9/20/11		8370498012	Soquel	Customer Denies Access	No Reason Provided	Closed
236	9/20/11		1620687366	San Francisco	Customer Denies Access	No Reason Provided	Closed
237	9/20/11		3907589774	Bayside	Customer Denies Access	No Reason Provided	Closed
238	9/20/11		8002606376	Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
239	9/20/11		1575137405	Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
240	9/20/11		4348028373	Anderson	Customer Denies Access	No Reason Provided	Closed
241	9/20/11		6305047329	Anderson	Customer Denies Access	No Reason Provided	Closed
242	9/20/11		3480275028	Martinez	Customer Denies Access	RF/EMF Concerns	Closed
243	9/20/11		1605907484	Richmond	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
244	9/20/11		5198953561	Big Bend	Customer Denies Access	No Reason Provided	Closed
245	9/20/11		0694047506	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
246	9/20/11		9246766556	Anderson	Customer Denies Access	No Reason Provided	Closed
247	9/20/11		5971670449	Fort Bragg	Customer Denies Access	Privacy Concerns	Closed
248	9/20/11		8108951255	Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
249	9/20/11		6878513502	Bridgeville	Customer Denies Access	Accuracy of Meter	Closed
250	9/20/11		1381181230	San Francisco	Customer Denies Access	No Reason Provided	Closed
251	9/20/11		0007464625	Oakland	Customer Denies Access	Concerns from Media Reports	Closed
252	9/20/11		1239564077	Hydesville	Customer Denies Access	RF/EMF Concerns	Closed
253	9/20/11		0238799820	Redwood Valley	Customer Denies Access	No Reason Provided	Closed
254	9/20/11		6645084378	Shandon	Customer Denies Access	No Reason Provided	Closed
255	9/20/11		7853417634	Shandon	Power Interruption	Partial Power Outage	Closed
256	9/20/11		3630772091	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
257	9/20/11		9975951012	Shingletown	Customer Denies Access	Accuracy of Meter	Closed
258	9/20/11		5299306177	Fairfax	Customer Denies Access	Privacy Concerns	Closed

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259	9/20/11		6460915422	Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
260	9/20/11		9811401298	Bella Vista	Customer Denies Access	Accuracy of Meter	Closed
261	9/20/11		3933835060	Redding	Customer Denies Access	RF/EMF Concerns	Closed
262	9/20/11		5096203102	Redding	Customer Denies Access	No Reason Provided	Closed
263	9/20/11		6641765483	Nicasio	Customer Denies Access	Medical Concerns	Closed
264	9/20/11		6858207533	Soquel	Customer Denies Access	RF/EMF Concerns	Closed
265	9/20/11		2372416125	Sebastopol	Customer Denies Access	No Reason Provided	Closed
266	9/20/11		1079204302	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
267	9/20/11		2445117790	Oakland	Customer Denies Access	No Reason Provided	Closed
268	9/20/11		1230058228	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
269	9/20/11		7436399364	Palo Cedro	Customer Denies Access	No Reason Provided	Closed
270	9/20/11		5393072859	Camp Meeker	Customer Denies Access	RF/EMF Concerns	Closed
271	9/20/11		3965793533	Oakland	Customer Denies Access	No Reason Provided	Closed
272	9/20/11		5833084166	Brookdale	Customer Denies Access	RF/EMF Concerns	Closed
273	9/21/11		7727556053	Redding	Customer Denies Access	Accuracy of Meter	Closed
274	9/21/11		3060685846	Madera	Customer Denies Access	No Reason Provided	Closed
275	9/21/11		9973186904	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
276	9/21/11		3686411077	Redding	Customer Denies Access	Accuracy of Meter	Closed
277	9/21/11		1728087256	Greenwood	Customer Denies Access	RF/EMF Concerns	Closed
278	9/21/11		4807585073	Cottonwood	Customer Denies Access	RF/EMF Concerns	Closed
279	9/21/11		0263681810	Morro Bay	Customer Denies Access	No Reason Provided	Closed
280	9/21/11		4170977726	Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
281	9/21/11		6169328439	Berkeley	Customer Denies Access	No Reason Provided	Closed
282	9/21/11		3717292757	Arroyo Grande	Customer Denies Access	No Reason Provided	Closed
283	9/21/11		6095218134	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
284	9/21/11		2872569414	San Jose	Customer Denies Access	No Reason Provided	Closed
285	9/21/11		6884018147	Soquel	Customer Denies Access	RF/EMF Concerns	Closed
286	9/21/11		3321802735	Rio Dell	Customer Denies Access	RF/EMF Concerns	Closed
287	9/21/11		7804956730	Morro Bay	Customer Denies Access	No Reason Provided	Closed
288	9/21/11		7667722610	Fortuna	Customer Denies Access	No Reason Provided	Closed
289	9/21/11		0437724252	Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
290	9/21/11		7217696313	Petrolia	Customer Denies Access	No Reason Provided	Closed
291	9/21/11		1688453069	Davenport	Customer Denies Access	No Reason Provided	Closed
292	9/21/11		3147077440	Ukiah	Customer Denies Access	No Reason Provided	Closed
293	9/21/11		9035433743	San Francisco	Customer Denies Access	No Reason Provided	Closed
294	9/21/11		4713326999	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
295	9/21/11		8495037902	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
296	9/21/11		7225541150	Point Reyes Station	Customer Denies Access	RF/EMF Concerns	Closed
297	9/21/11		6514997050	Bieber	Customer Denies Access	Concerns from Media Reports	Closed
298	9/21/11		6286679678	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
299	9/21/11		0676951997	Los Osos	Customer Denies Access	Concerns from Media Reports	Closed
300	9/21/11		2515295743	Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
301	9/21/11		8856391111	Boulder Creek	Customer Denies Access	Medical Concerns	Closed

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302	9/21/11		3142976004	San Luis Obispo	Power Interruption	Other	Closed
303	9/21/11		4978020296	Watsonville	Customer Denies Access	No Reason Provided	Closed
304	9/21/11		4065205713	Castroville	Customer Denies Access	RF/EMF Concerns	Closed
305	9/21/11		5804961030	Morro Bay	Customer Denies Access	No Reason Provided	Closed
306	9/21/11		4468116957	Santa Ynez	Customer Denies Access	Privacy Concerns	Closed
307	9/21/11		1710534246	Berkeley	Customer Denies Access	No Reason Provided	Closed
308	9/21/11		8089709175	Redding	Customer Denies Access	Concerns from Media Reports	Closed
309	9/21/11		0967754752	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
310	9/21/11		6274346980	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
311	9/21/11		6637175936	San Francisco	Customer Denies Access	No Reason Provided	Closed
312	9/21/11		4068491985	San Francisco	Customer Denies Access	No Reason Provided	Closed
313	9/21/11		3179495881	Cambria	Customer Denies Access	No Reason Provided	Closed
314	9/21/11		7631124508	Eureka	Customer Denies Access	RF/EMF Concerns	Closed
315	9/21/11		5358631351	Anderson	Wellington Installer	Under Investigation	Open
316	9/21/11		5622022567	San Francisco	Customer Denies Access	No Reason Provided	Closed
317	9/21/11		2291399995	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
318	9/21/11		2860095257	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
319	9/21/11		4508933298	Willits	Power Interruption	Breaker keeps tripping	Closed
320	9/21/11		4474089855	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
321	9/21/11		0930514841	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
322	9/21/11		8800153147	Solvang	Customer Denies Access	No Reason Provided	Closed
323	9/21/11		8907254757	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
324	9/21/11		7955562265	Soquel	Customer Denies Access	No Reason Provided	Closed
325	9/21/11		6335824947	Watsonville	Wellington Installer	Under Investigation	Open
326	9/21/11		3775751963	Anderson	Inquiry Regarding Appliances Affected	RF Interference - Computer	Closed
327	9/21/11		5494685421	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
328	9/21/11		6511130441	Los Osos	Customer Denies Access	Privacy Concerns	Closed
329	9/21/11		8695124033	Eureka	Customer Denies Access	Medical Concerns	Closed
330	9/21/11		9819053180	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
331	9/21/11		0185957457	Palo Cedro	Customer Denies Access	RF/EMF Concerns	Closed
332	9/21/11		5185937661	Pismo Beach	Customer Denies Access	No Reason Provided	Closed
333	9/21/11		7809757260	San Francisco	Customer Denies Access	No Reason Provided	Closed
334	9/21/11		3184678130	Shingletown	Customer Denies Access	Accuracy of Meter	Closed
335	9/21/11		8605122422	Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
336	9/21/11		7557528398	San Francisco	Wellington Installer	Under Investigation	Open
337	9/21/11		8276155455	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
338	9/21/11		2103139382	Laytonville	Customer Denies Access	No Reason Provided	Closed
339	9/21/11		7801056727	Laytonville	Customer Denies Access	No Reason Provided	Closed
340	9/21/11		8171055032	Anderson	Customer Denies Access	No Reason Provided	Closed
341	9/21/11		5506107956	Mendocino	Customer Denies Access	Medical Concerns	Closed
342	9/21/11		2344519320	Fort Bragg	Customer Denies Access	No Reason Provided	Closed
343	9/21/11		1875452015	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
344	9/21/11		8226678719	Sebastopol	Customer Denies Access	No Reason Provided	Closed



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345	9/21/11		2477597902	Portola Valley	Scheduling Problems	Under Investigation	Open
346	9/21/11		6309259548	Paso Robles	Customer Denies Access	RF/EMF Concerns	Closed
347	9/21/11		5198855952	San Francisco	Scheduling Problems	Installer missed appointment	Closed
348	9/21/11		6950636797	San Francisco	Customer Denies Access	No Reason Provided	Closed
349	9/21/11		2082947773	San Francisco	Customer Denies Access	No Reason Provided	Closed
350	9/21/11		0701913623	Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
351	9/21/11		6453346334	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
352	9/21/11		0813510057	Redding	Customer Denies Access	No Reason Provided	Closed
353	9/21/11		1410221459	San Francisco	Customer Denies Access	No Reason Provided	Closed
354	9/21/11		9943585769	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
355	9/21/11		2595366498	Los Osos	Customer Denies Access	No Reason Provided	Closed
356	9/21/11		7728556556	Watsonville	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
357	9/21/11		8551013916	Redding	Customer Denies Access	No Reason Provided	Closed
358	9/21/11		3058063410	Ukiah	Customer Denies Access	No Reason Provided	Closed
359	9/21/11		5475444263	Arroyo Grande	Customer Denies Access	Concerns from Media Reports	Closed
360	9/21/11		3405902946	Carmel	Power Interruption	Under Investigation	Open
361	9/21/11		6452106833	Felton	Customer Denies Access	RF/EMF Concerns	Closed
362	9/21/11		0677359478	Santa Cruz	Wellington Installer	Under Investigation	Open
363	9/21/11		7839349006	Los Olivos	Customer Denies Access	No Reason Provided	Closed
364	9/21/11		7728948668	Napa	Customer Denies Access	No Reason Provided	Closed
365	9/21/11		3548405181	Anderson	Customer Denies Access	No Reason Provided	Closed
366	9/21/11		4556230494	San Francisco	Customer Denies Access	No Reason Provided	Closed
367	9/21/11		7453443269	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
368	9/21/11		6786776645	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
369	9/21/11		2843826597	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
370	9/21/11		6595326608	Berkeley	Customer Denies Access	No Reason Provided	Closed
371	9/22/11		7184694562	Lotus	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
372	9/22/11		2206398354	Aromas	Customer Denies Access	No Reason Provided	Closed
373	9/22/11		6659262431	Morro Bay	Customer Denies Access	Accuracy of Meter	Closed
374	9/22/11		8978423820	San Luis Obispo	Customer Denies Access	Other	Closed
375	9/22/11		5278015194	Oakland	Customer Denies Access	No Reason Provided	Closed
376	9/22/11		4175359053	Sausalito	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
377	9/22/11		3119697046	Scotts Valley	Customer Denies Access	No Reason Provided	Closed
378	9/22/11		1293479443	Ukiah	Customer Denies Access	No Reason Provided	Closed
379	9/22/11		8812976135	San Francisco	Customer Denies Access	Privacy Concerns	Closed
380	9/22/11		3476793407	Camp Meeker	Customer Denies Access	No Reason Provided	Closed
381	9/22/11		3247403553	Willits	Power Interruption	Under Investigation	Open
382	9/22/11		9862932493	Capitola	Customer Denies Access	No Reason Provided	Closed
383	9/22/11		914078713	Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
384	9/22/11		9703832303	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
385	9/22/11		9078007052	Santa Cruz	Customer wants Smartmeter Removed	No Reason Provided	Closed
386	9/22/11		0567819486	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
387	9/22/11		5662364204	San Francisco	Customer Denies Access	Accuracy of Meter	Closed

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388	9/22/11		1516665683	San Francisco	Customer Denies Access	Accuracy of Meter	Closed
389	9/22/11		4208818809	Sebastopol	Customer Denies Access	No Reason Provided	Closed
390	9/22/11		5871641717	San Francisco	Customer Denies Access	No Reason Provided	Closed
391	9/22/11		5891663317	Los Gatos	Customer Denies Access	Accuracy of Meter	Closed
392	9/22/11		2975702244	Clearlake	Customer Denies Access	Accuracy of Meter	Closed
393	9/22/11		7596270737	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
394	9/22/11		2649248901	Cambria	Customer Denies Access	RF/EMF Concerns	Closed
395	9/22/11		5380678109	Arroyo Grande	Customer Denies Access	RF/EMF Concerns	Closed
396	9/22/11		3221994094	Morro Bay	Customer Denies Access	No Reason Provided	Closed
397	9/22/11		9259228802	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
398	9/22/11		4402207325	Redwood Valley	Customer Denies Access	No Reason Provided	Closed
399	9/22/11		6702085957	Felton	Customer Denies Access	Accuracy of Meter	Closed
400	9/22/11		1396205491	Aromas	Customer Denies Access	Concerns from Media Reports	Closed
401	9/22/11		5562269624	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
402	9/22/11		1129193636	Santa Cruz	Power Interruption	Under Investigation	Open
403	9/22/11		4929557922	Cottonwood	Customer Denies Access	No Reason Provided	Closed
404	9/22/11		9143963451	Sebastopol	Customer Denies Access	No Reason Provided	Closed
405	9/22/11		1733248663	Lafayette	Customer Denies Access	No Reason Provided	Closed
406	9/22/11		4152220485	Fort Bragg	Customer Denies Access	No Reason Provided	Closed
407	9/22/11		8025022356	Larkspur	Customer Denies Access	No Reason Provided	Closed
408	9/22/11		2353448233	Grass Valley	Customer Denies Access	No Reason Provided	Closed
409	9/22/11		1620687366	San Francisco	Scheduling Problems	Installer missed appointment	Closed
410	9/22/11		1952544277	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
411	9/22/11		8044610972	Castroville	Wellington Installer	Under Investigation	Open
412	9/22/11		6410612403	San Francisco	Customer Denies Access	No Reason Provided	Closed
413	9/22/11		5346621468	Cambria	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
414	9/22/11		7207752265	Watsonville	Customer Denies Access	Medical Concerns	Closed
415	9/22/11		2505174571	Eureka	Customer Denies Access	No Reason Provided	Closed
416	9/22/11		6164089850	Sebastopol	Customer Denies Access	No Reason Provided	Closed
417	9/22/11		6388643870	Redding	Customer Denies Access	No Reason Provided	Closed
418	9/22/11		3048412192	Capitola	Customer Denies Access	No Reason Provided	Closed
419	9/22/11		8300306856	Seaside	Customer Denies Access	No Reason Provided	Closed
420	9/22/11		0441495510	Pebble Beach	Customer Denies Access	No Reason Provided	Closed
421	9/22/11		2834886193	Santa Cruz	Power Interruption	Under Investigation	Open
422	9/22/11		1552843317	Lakeport	Customer Denies Access	No Reason Provided	Closed
423	9/22/11		0151919729	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
424	9/22/11		9276968166	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
425	9/22/11		4898703787	Oakland	Customer Denies Access	Concerns from Media Reports	Closed
426	9/22/11		8771937566	Sebastopol	Customer Denies Access	No Reason Provided	Closed
427	9/22/11		2347941472	Fort Bragg	Customer Denies Access	No Reason Provided	Closed
428	9/22/11		7702542866	Santa Cruz	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
429	9/22/11		5223666081	Felton	Customer Denies Access	No Reason Provided	Closed
430	9/22/11		2000044826	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed

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431	9/22/11		7954786497	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
432	9/22/11		0311534784	Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
433	9/22/11		1655305680	Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
434	9/22/11		2568150128	Potter Valley	Customer Denies Access	No Reason Provided	Closed
435	9/22/11		4026483368	Potter Valley	Customer Denies Access	No Reason Provided	Closed
436	9/22/11		9521350407	Ukiah	Customer Denies Access	No Reason Provided	Closed
437	9/22/11		2150366037	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
438	9/22/11		7721181031	Cambria	Customer Denies Access	RF/EMF Concerns	Closed
439	9/22/11		6144112056	Palo Cedro	Customer Denies Access	No Reason Provided	Closed
440	9/22/11		8213403096	San Francisco	Customer Denies Access	No Reason Provided	Closed
441	9/22/11		6245697500	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
442	9/22/11		9881355910	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
443	9/23/11		2207967582	San Francisco	Customer Denies Access	No Reason Provided	Closed
444	9/23/11		4060956166	Redding	Customer Denies Access	No Reason Provided	Closed
445	9/23/11		0174720715	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
446	9/23/11		2310338683	Sausalito	Customer Denies Access	No Reason Provided	Closed
447	9/23/11		9762028534	Los Osos	Customer Denies Access	No Reason Provided	Closed
448	9/23/11		8595151214	Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
449	9/23/11		9823615210	Petrolia	Customer Denies Access	RF/EMF Concerns	Closed
450	9/23/11		1297783236	Anderson	Customer Denies Access	Concerns from Media Reports	Closed
451	9/23/11		5790433675	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
452	9/23/11		4178872356	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
453	9/23/11		9802146969	San Francisco	Customer Denies Access	No Reason Provided	Closed
454	9/23/11		6078897007	San Francisco	Customer Denies Access	Medical Concerns	Closed
455	9/23/11		8629133705	Ferndale	Customer Denies Access	RF/EMF Concerns	Closed
456	9/23/11		7139600531	Ferndale	Customer Denies Access	RF/EMF Concerns	Closed
457	9/23/11		0247625215	Ben Lomond	Customer Denies Access	No Reason Provided	Closed
458	9/23/11		8586695986	Redding	Customer Denies Access	No Reason Provided	Closed
459	9/23/11		6395324318	Little River	Customer Denies Access	No Reason Provided	Closed
460	9/23/11		6306166080	Lafayette	Customer Denies Access	Privacy Concerns	Closed
461	9/23/11		3875234650	Elk	Customer Denies Access	No Reason Provided	Closed
462	9/23/11		6839105563	Rohnert Park	Customer Denies Access	No Reason Provided	Closed
463	9/23/11		6829209149	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
464	9/23/11		3007170168	Willits	Customer Denies Access	Concerns from Media Reports	Closed
465	9/23/11		4246624090	San Francisco	Customer Denies Access	No Reason Provided	Closed
466	9/23/11		1473989117	Santa Maria	Customer Denies Access	No Reason Provided	Closed
467	9/23/11		3207526190	San Francisco	Customer Denies Access	No Reason Provided	Closed
468	9/23/11		9606801074	Pinecrest	Customer Denies Access	Other	Closed
469	9/23/11		1454240783	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
470	9/23/11		7167417947	Alameda	Meter Clearance	Meter/Module clearance issues	Closed
471	9/23/11		9691649282	Berkeley	Customer Denies Access	No Reason Provided	Closed
472	9/23/11		8116834943	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
473	9/23/11		3680782433	Santa Cruz	Customer Denies Access	No Reason Provided	Closed

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474	9/23/11		4500932029	Redding	Customer Denies Access	RF/EMF Concerns	Closed
475	9/23/11		1153937383	San Francisco	Customer Denies Access	No Reason Provided	Closed
476	9/23/11		5430939989	Trinidad	Customer Denies Access	No Reason Provided	Closed
477	9/23/11		0671879760	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
478	9/23/11		0443461912	San Jose	Power Interruption	Under Investigation	Open
479	9/23/11		5877244452	Oakland	Power Interruption	Partial Power Outage	Closed
480	9/23/11		5374731045	Aptos	Customer Denies Access	No Reason Provided	Closed
481	9/23/11		9474291997	Sea Ranch	Scheduling Problems	Under Investigation	Open
482	9/23/11		7233981449	Anderson	Customer Denies Access	No Reason Provided	Closed
483	9/23/11		4879145418	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
484	9/23/11		7961678295	Redding	Customer Denies Access	No Reason Provided	Closed
485	9/23/11		5413307370	San Francisco	Power Interruption	Under Investigation	Open
486	9/23/11		4258070475	Palo Cedro	Customer Denies Access	No Reason Provided	Closed
487	9/23/11		9658924065	San Francisco	Customer Denies Access	No Reason Provided	Closed
488	9/23/11		4978066188	Palo Cedro	Customer Denies Access	Accuracy of Meter	Closed
489	9/23/11		8307910404	Pismo Beach	Customer Denies Access	No Reason Provided	Closed
490	9/23/11		2288836656	Sebastopol	Customer Denies Access	No Reason Provided	Closed
491	9/23/11		7727622598	Palo Cedro	Customer Denies Access	No Reason Provided	Closed
492	9/23/11		4157991697	Kelseyville	Customer Denies Access	Medical Concerns	Closed
493	9/23/11		5296214203	Felton	Customer Denies Access	RF/EMF Concerns	Closed
494	9/24/11		5558285846	Cottonwood	Customer Denies Access	Accuracy of Meter	Closed
495	9/24/11		9526753153	Fairfax	Customer Denies Access	Medical Concerns	Closed
496	9/24/11		5145103641	Redding	Customer Denies Access	Accuracy of Meter	Closed
497	9/24/11		6616969200	Clearlake	Customer Denies Access	Concerns from Media Reports	Closed
498	9/24/11		8388271252	Castroville	Customer Denies Access	Other	Closed
499	9/24/11		3360101483	Fairfax	Customer Denies Access	No Reason Provided	Closed
500	9/24/11		0030622139	Berkeley	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
501	9/24/11		9617862480	Campbell	Customer Denies Access	No Reason Provided	Closed
502	9/24/11		7499405354	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
503	9/24/11		0418309379	Redding	Customer Denies Access	Privacy Concerns	Closed
504	9/24/11		3984728197	San Francisco	Customer Denies Access	Medical Concerns	Closed
505	9/24/11		9559253082	Arroyo Grande	Customer Denies Access	No Reason Provided	Closed
506	9/24/11		2331864706	Aromas	Customer Denies Access	Medical Concerns	Closed
507	9/25/11		8448689768	Soquel	Customer Denies Access	Medical Concerns	Closed
508	9/25/11		8347028185	Redding	Customer Denies Access	Accuracy of Meter	Closed
509	9/25/11		2044846170	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
510	9/25/11		7817867000	Anderson	Wellington Installer	Installer rude to customer	Closed
511	9/25/11		1953007508	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
512	9/25/11		7823683550	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
513	9/25/11		9198683462	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
514	9/25/11		5373579404	Fairfax	Customer Denies Access	Privacy Concerns	Closed
515	9/25/11		1944949899	Castroville	Wellington Installer	Under Investigation	Open
516	9/25/11		7214133235	San Francisco	Customer Denies Access	No Reason Provided	Closed

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517	9/25/11		5643529252	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
518	9/25/11		3758129946	San Francisco	Customer Denies Access	No Reason Provided	Closed
519	9/26/11		8458901537	Marysville	Power Interruption	Other	Closed
520	9/26/11		6046022835	Ukiah	Customer Denies Access	Accuracy of Meter	Closed
521	9/26/11		4222901718	Anderson	Customer Denies Access	Accuracy of Meter	Closed
522	9/26/11		8052805353	Los Osos	Customer Denies Access	No Reason Provided	Closed
523	9/26/11		9522339280	San Ramon	Customer Denies Access	Accuracy of Meter	Closed
524	9/26/11		3741833137	San Francisco	Customer Denies Access	No Reason Provided	Closed
525	9/26/11		8128042481	Morro Bay	Customer Denies Access	Privacy Concerns	Closed
526	9/26/11		0112501425	Seaside	Customer Denies Access	Other	Closed
527	9/26/11		6971003769	Anderson	Customer Denies Access	Accuracy of Meter	Closed
528	9/26/11		5929185523	Lompoc	Customer Denies Access	Medical Concerns	Closed
529	9/26/11		5186652154	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
530	9/26/11		2733124482	Felton	Customer Denies Access	No Reason Provided	Closed
531	9/26/11		0785668042	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
532	9/26/11		3159541033	Santa Cruz	Customer Denies Access	Under Investigation	Open
533	9/26/11		8764599384	Ferndale	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
534	9/26/11		7235102278	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
535	9/26/11		7542439826	Santa Cruz	Customer Denies Access	Customer Opts for Solar Power	Closed
536	9/26/11		7140910956	Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
537	9/26/11		8754156643	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
538	9/26/11		7674176677	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
539	9/26/11		0106620088	Oakland	Customer Denies Access	Accuracy of Meter	Closed
540	9/26/11		6929196263	San Francisco	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
541	9/26/11		5794265400	Point Arena	Wellington Installer	Under Investigation	Open
542	9/26/11		0236992294	Morro Bay	Power Interruption	Partial Power Outage	Closed
543	9/26/11		9100461762	Oceano	Customer Denies Access	RF/EMF Concerns	Closed
544	9/26/11		2811402789	Redding	Customer Denies Access	RF/EMF Concerns	Closed
545	9/26/11		0008535021	Redding	Customer Denies Access	No Reason Provided	Closed
546	9/26/11		3090714321	Buellton	Customer Denies Access	No Reason Provided	Closed
547	9/26/11		5924335341	Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
548	9/26/11		3953190044	San Francisco	Power Interruption	Under Investigation	Open
549	9/26/11		9600437741	Lompoc	Power Interruption	Other	Closed
550	9/26/11		0568603057	Aptos	Customer Denies Access	No Reason Provided	Closed
551	9/26/11		0636580489	Santa Margarita	Customer Denies Access	No Reason Provided	Closed
552	9/26/11		7096641173	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
553	9/26/11		3392265462	Boulder Creek	Customer Denies Access	RF/EMF Concerns	Closed
554	9/26/11		2795761111	Felton	Customer Denies Access	No Reason Provided	Closed
555	9/26/11		2790867894	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
556	9/26/11		6012041290	Cambria	Customer Denies Access	RF/EMF Concerns	Closed
557	9/26/11		2459937324	Sonoma	Customer Denies Access	No Reason Provided	Closed
558	9/26/11		1621373799	Capitola	Inquiry Regarding Appliances Affected	Damaged Other Household Appliances	Closed
559	9/26/11		2837472532	Comptche	Customer Denies Access	Medical Concerns	Closed

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560	9/26/11		4965964521	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
561	9/26/11		2396289750	San Francisco	Customer Denies Access	No Reason Provided	Closed
562	9/26/11		9843233420	Moss Landing	Customer Denies Access	RF/EMF Concerns	Closed
563	9/26/11		5948670111	Santa Cruz	Customer Denies Access	Medical Concerns	Closed
564	9/26/11		7890881704	Pismo Beach	Customer Denies Access	RF/EMF Concerns	Closed
565	9/26/11		9221577414	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
566	9/26/11		3567875772	Santa Cruz	Customer wants Smartmeter Removed	No Reason Provided	Closed
567	9/26/11		4750223695	Novato	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
568	9/26/11		2034542148	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
569	9/26/11		418311465	San Francisco	Scheduling Problems	Under Investigation	Open
570	9/26/11		1274174169	Felton	Customer Denies Access	RF/EMF Concerns	Closed
571	9/26/11		3409557705	Felton	Power Interruption	Under Investigation	Open
572	9/26/11		2289334566	Redding	Customer Denies Access	Privacy Concerns	Closed
573	9/26/11		2988346349	Concord	Customer Denies Access	Accuracy of Meter	Closed
574	9/26/11		5368778784	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
575	9/26/11		9020188162	Oceano	Customer Denies Access	No Reason Provided	Closed
576	9/26/11		5106967226	Lafayette	Customer Denies Access	Privacy Concerns	Closed
577	9/26/11		0047503653	Soquel	Customer Denies Access	RF/EMF Concerns	Closed
578	9/26/11		3644371923	Alderpoint	Customer Denies Access	No Reason Provided	Closed
579	9/26/11		4228910301	Santa Maria	Wellington Installer	Under Investigation	Open
580	9/26/11		0485323965	Carmel	Customer Denies Access	RF/EMF Concerns	Closed
581	9/26/11		2472899744	Anderson	Customer Denies Access	No Reason Provided	Closed
582	9/26/11		0276740186	Fort Bragg	Customer Denies Access	Medical Concerns	Closed
583	9/26/11		6185514702	Solvang	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
584	9/26/11		3146640150	Novato	Customer Denies Access	RF/EMF Concerns	Closed
585	9/26/11		4859918862	Carmel	Meter Clearance	Meter/Module clearance issues	Closed
586	9/26/11		9537185464	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
587	9/26/11		1050637734	Redding	Customer Denies Access	No Reason Provided	Closed
588	9/26/11		0234816944	Potter Valley	Customer Denies Access	No Reason Provided	Closed
589	9/26/11		7758395806	Saratoga	Customer Denies Access	Accuracy of Meter	Closed
590	9/26/11		4400179719	Grover Beach	Customer Denies Access	Concerns from Media Reports	Closed
591	9/26/11		7584303057	Ferndale	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
592	9/26/11		6563581730	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
593	9/26/11		7413454305	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
594	9/26/11		0547983540	Lower Lake	Customer Denies Access	Medical Concerns	Closed
595	9/26/11		7332964125	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
596	9/26/11		5242091963	Redding	Customer Denies Access	Medical Concerns	Closed
597	9/26/11		5235695683	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
598	9/26/11		0374200339	San Francisco	Customer Denies Access	No Reason Provided	Closed
599	9/26/11		9128530104	Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
600	9/26/11		6816075113	Fairfax	Customer Denies Access	Medical Concerns	Closed
601	9/27/11		5915428452	Redding	Customer Denies Access	Medical Concerns	Closed
602	9/27/11		2965122670	Point Reyes Station	Customer Denies Access	Accuracy of Meter	Closed

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603	9/27/11		6485304807	San Francisco	Customer Denies Access	No Reason Provided	Closed
604	9/27/11		5340368073	Redding	Customer Denies Access	Concerns from Media Reports	Closed
605	9/27/11		9336590015	Anderson	Customer Denies Access	Accuracy of Meter	Closed
606	9/27/11		5782001271	Mountain View	Power Interruption	Under Investigation	Open
607	9/27/11		3618506673	San Geronimo	Customer Denies Access	Medical Concerns	Closed
608	9/27/11		6407572128	San Francisco	Customer Denies Access	No Reason Provided	Closed
609	9/27/11		4529908929	Mendocino	Customer Denies Access	No Reason Provided	Closed
610	9/27/11		0521512245	Cottonwood	Customer Denies Access	No Reason Provided	Closed
611	9/27/11		3422175111	Arroyo Grande	Customer Denies Access	RF/EMF Concerns	Closed
612	9/27/11		6436382740	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
613	9/27/11		9685071064	Arroyo Grande	Customer Denies Access	RF/EMF Concerns	Closed
614	9/27/11		5130157161	Cottonwood	Customer Denies Access	No Reason Provided	Closed
615	9/27/11		7642128522	Arroyo Grande	Customer Denies Access	RF/EMF Concerns	Closed
616	9/27/11		9245184882	Ukiah	Customer Denies Access	No Reason Provided	Closed
617	9/27/11		8477721635	Aromas	Customer Denies Access	Medical Concerns	Closed
618	9/27/11		8455960798	Watsonville	Customer Denies Access	No Reason Provided	Closed
619	9/27/11		4216403811	Palo Cedro	Customer Denies Access	No Reason Provided	Closed
620	9/27/11		5471379484	Ben Lomond	Claims - Appliances	RF Interference - Wireless Telephone	Closed
621	9/27/11		4347766506	Manchester	Customer Denies Access	No Reason Provided	Closed
622	9/27/11		5765883926	Pismo Beach	Customer Denies Access	No Reason Provided	Closed
623	9/27/11		4644969964	Cottonwood	Customer Denies Access	No Reason Provided	Closed
624	9/27/11		6356391025	Cottonwood	Customer Denies Access	No Reason Provided	Closed
625	9/27/11		2318017544	El Cerrito	Customer Denies Access	No Reason Provided	Closed
626	9/27/11		2174775669	Aptos	Customer Denies Access	No Reason Provided	Closed
627	9/27/11		1554926883	Santa Maria	Customer Denies Access	Concerns from Media Reports	Closed
628	9/27/11		2977754949	Gualala	Customer Denies Access	No Reason Provided	Closed
629	9/27/11		5041793187	Redding	Customer Denies Access	No Reason Provided	Closed
630	9/27/11		1178393280	French Gulch	Customer Denies Access	No Reason Provided	Closed
631	9/27/11		7594473092	Los Osos	Customer Denies Access	No Reason Provided	Closed
632	9/27/11		1789420198	Redding	Customer Denies Access	Medical Concerns	Closed
633	9/27/11		9954889263	Mill Valley	Customer Denies Access	No Reason Provided	Closed
634	9/27/11		6968475654	San Francisco	Customer Denies Access	No Reason Provided	Closed
635	9/27/11		9312231836	Redding	Customer Denies Access	RF/EMF Concerns	Closed
636	9/27/11		1615515547	San Francisco	Customer Denies Access	No Reason Provided	Closed
637	9/27/11		7563608100	Martinez	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
638	9/27/11		5536545179	Redding	Customer Denies Access	Privacy Concerns	Closed
639	9/27/11		9663912177	Soquel	Customer Denies Access	No Reason Provided	Closed
640	9/27/11		0393928308	San Luis Obispo	Customer Denies Access	Customer Opts for Solar Power	Closed
641	9/27/11		9205886697	Los Gatos	Customer Denies Access	No Reason Provided	Closed
642	9/27/11		2109015522	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
643	9/27/11		1945853415	Seaside	Customer Denies Access	RF/EMF Concerns	Closed
644	9/27/11		5254224645	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
645	9/27/11		3200628735	Fort Bragg	Customer Denies Access	Privacy Concerns	Closed

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646	9/27/11		8961654242	Felton	Customer Denies Access	RF/EMF Concerns	Closed
647	9/27/11		3291830272	Solvang	Customer Denies Access	RF/EMF Concerns	Closed
648	9/27/11		2228107041	Kelseyville	Customer Denies Access	No Reason Provided	Closed
649	9/27/11		5722013751	Morro Bay	Customer Denies Access	No Reason Provided	Closed
650	9/27/11		8625907776	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
651	9/27/11		4802797217	Los Osos	Customer Denies Access	No Reason Provided	Closed
652	9/27/11		2800977648	Watsonville	Customer Denies Access	No Reason Provided	Closed
653	9/27/11		1247229361	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
654	9/27/11		7551013980	Redding	Customer Denies Access	No Reason Provided	Closed
655	9/27/11		9472913898	Orinda	Customer Denies Access	Accuracy of Meter	Closed
656	9/27/11		6708451403	Santa Cruz	Scheduling Problems	Under Investigation	Open
657	9/27/11		6884951888	Manchester	Customer Denies Access	No Reason Provided	Closed
658	9/27/11		6261613505	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
659	9/27/11		8250906757	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
660	9/27/11		1698680813	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
661	9/27/11		7328480913	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
662	9/27/11		9673651797	Shingletown	Customer Denies Access	Medical Concerns	Closed
663	9/27/11		4137154193	Manchester	Customer Denies Access	No Reason Provided	Closed
664	9/27/11		3095493851	Manchester	Customer Denies Access	No Reason Provided	Closed
665	9/27/11		9136342424	Point Arena	Customer Denies Access	No Reason Provided	Closed
666	9/27/11		4156864840	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
667	9/27/11		4963848622	Ukiah	Wellington Installer	Under Investigation	Open
668	9/27/11		9571751228	Concord	Customer Denies Access	No Reason Provided	Closed
669	9/28/11		6609174813	Oakland	Customer Denies Access	No Reason Provided	Closed
670	9/28/11		1813821798	San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
671	9/28/11		3314144613	Novato	Power Interruption	Under Investigation	Open
672	9/28/11		5188379835	Philo	Customer Denies Access	No Reason Provided	Closed
673	9/28/11		2704207327	Soquel	Customer Denies Access	RF/EMF Concerns	Closed
674	9/28/11		2996439308	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
675	9/28/11		9047781697	Redding	Customer Denies Access	No Reason Provided	Closed
676	9/28/11		4452016220	San Jose	Customer Denies Access	RF/EMF Concerns	Closed
677	9/28/11		1193437041	Fairfax	Customer Denies Access	No Reason Provided	Closed
678	9/28/11		4432949243	Soquel	Customer Denies Access	No Reason Provided	Closed
679	9/28/11		3299504614	Camp Meeker	Customer Denies Access	No Reason Provided	Closed
680	9/28/11		5637031927	Los Osos	Customer Denies Access	No Reason Provided	Closed
681	9/28/11		4813897234	Santa Cruz	Power Interruption	Under Investigation	Open
682	9/28/11		9985305634	Anderson	Wellington Installer	Under Investigation	Open
683	9/28/11		2494698015	Albion	Customer Denies Access	RF/EMF Concerns	Closed
684	9/28/11		8440072251	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
685	9/28/11		4690234172	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
686	9/28/11		3678851136	Oakland	Customer Denies Access	RF/EMF Concerns	Closed
687	9/28/11		8666072989	Watsonville	Customer Denies Access	No Reason Provided	Closed
688	9/28/11		5634157610	Redding	Customer Denies Access	No Reason Provided	Closed



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689	9/28/11		0976378314	Mendocino	Customer Denies Access	Medical Concerns	Closed
690	9/28/11		7337553084	Bolinas	Customer Denies Access	No Reason Provided	Closed
691	9/28/11		4945560001	Fort Bragg	Customer Denies Access	No Reason Provided	Closed
692	9/28/11		1309243180	Shingletown	Customer Denies Access	No Reason Provided	Closed
693	9/28/11		6929196263	San Francisco	Customer Denies Access	No Reason Provided	Closed
694	9/28/11		8860752606	Fairfax	Customer Denies Access	No Reason Provided	Closed
695	9/28/11		5187359346	Laytonville	Customer Denies Access	RF/EMF Concerns	Closed
696	9/28/11		8848760089	Pismo Beach	Customer Denies Access	No Reason Provided	Closed
697	9/28/11		0709569118	Fort Bragg	Customer Denies Access	No Reason Provided	Closed
698	9/28/11		0246372844	Aptos	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
699	9/28/11		3187427803	Anderson	Customer Denies Access	Accuracy of Meter	Closed
700	9/28/11		8244829318	Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
701	9/28/11		8137003606	Redding	Customer Denies Access	Concerns from Media Reports	Closed
702	9/28/11		8800153147	Solvang	Customer wants Smartmeter Removed	Other	Closed
703	9/28/11		6810511533	Solvang	Meter / Module Equipment (Mfg.)	Other	Closed
704	9/28/11		3352460464	Shingletown	Customer Denies Access	No Reason Provided	Closed
705	9/28/11		4034524950	Garberville	Customer Denies Access	RF/EMF Concerns	Closed
706	9/28/11		4041072242	Watsonville	Customer Denies Access	RF/EMF Concerns	Closed
707	9/28/11		5401754460	Fairfax	Customer Denies Access	Concerns from Media Reports	Closed
708	9/28/11		6228469888	Redding	Customer Denies Access	No Reason Provided	Closed
709	9/28/11		4632409050	Fremont	Customer Denies Access	No Reason Provided	Closed
710	9/28/11		0140428356	Pismo Beach	Customer Denies Access	No Reason Provided	Closed
711	9/28/11		8059272995	Oceano	Power Interruption	Other	Closed
712	9/28/11		6120704307	Aptos	Customer Denies Access	No Reason Provided	Closed
713	9/28/11		0721159576	Arroyo Grande	Customer Denies Access	No Reason Provided	Closed
714	9/28/11		2589415401	Arroyo Grande	Customer Denies Access	No Reason Provided	Closed
715	9/28/11		0755000177	Scotts Valley	Customer Denies Access	No Reason Provided	Closed
716	9/28/11		0475901556	Shingletown	Customer Denies Access	Concerns from Media Reports	Closed
717	9/28/11		8464638755	Chico	Customer Denies Access	RF/EMF Concerns	Closed
718	9/28/11		9307403114	Morro Bay	Customer Denies Access	RF/EMF Concerns	Closed
719	9/28/11		6685581422	Little River	Customer Denies Access	No Reason Provided	Closed
720	9/28/11		8741947547	Burlingame	Customer Denies Access	No Reason Provided	Closed
721	9/28/11		2248915971	San Francisco	Customer Denies Access	No Reason Provided	Closed
722	9/28/11		3658511195	Manteca	Claims - Appliances	RF Interference - Wireless Telephone	Closed
723	9/28/11		0079656540	Santa Cruz	Customer Denies Access	Accuracy of Meter	Closed
724	9/28/11		6566457570	Felton	Customer Denies Access	RF/EMF Concerns	Closed
725	9/28/11		9242337736	San Francisco	Customer Denies Access	No Reason Provided	Closed
726	9/28/11		3151301892	Potter Valley	Customer Denies Access	No Reason Provided	Closed
727	9/28/11		5917971095	Redding	Customer Denies Access	No Reason Provided	Closed
728	9/28/11		9167892523	Fort Bragg	Customer Denies Access	No Reason Provided	Closed
729	9/28/11		8055142507	Felton	Customer Denies Access	RF/EMF Concerns	Closed
730	9/28/11		7251140453	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
731	9/28/11		1770576082	Chico	Meter Clearance	Meter/Module clearance issues	Closed

**This report contains confidential customer information and is being submitted under CPUC Code Section 583.**

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732	9/28/11		0515861316	Pismo Beach	Customer Denies Access	Accuracy of Meter	Closed
733	9/28/11		1825795661	Ben Lomond	Customer Denies Access	No Reason Provided	Closed
734	9/28/11		2056162180	Salinas	Customer Denies Access	RF/EMF Concerns	Closed
735	9/28/11		5367629394	Sebastopol	Customer Denies Access	No Reason Provided	Closed
736	9/29/11		9828135432	Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
737	9/29/11		0934712693	Redway	Customer Denies Access	No Reason Provided	Closed
738	9/29/11		7478958071	Elk	Customer Denies Access	Accuracy of Meter	Closed
739	9/29/11		7438857524	Boulder Creek	Customer Denies Access	No Reason Provided	Closed
740	9/29/11		8693205015	Cottonwood	Customer Denies Access	No Reason Provided	Closed
741	9/29/11		4650254257	Carmel	Customer Denies Access	RF/EMF Concerns	Closed
742	9/29/11		1485113076	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
743	9/29/11		3811904547	Cupertino	Customer Denies Access	Concerns from Media Reports	Closed
744	9/29/11		3066419265	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
745	9/29/11		2054243895	Redwood Valley	Customer Denies Access	Medical Concerns	Closed
746	9/29/11		1054749605	Redding	Customer Denies Access	RF/EMF Concerns	Closed
747	9/29/11		2131810250	Capitola	Customer Denies Access	No Reason Provided	Closed
748	9/29/11		0075799945	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
749	9/29/11		4905593983	Petaluma	Customer Denies Access	Accuracy of Meter	Closed
750	9/29/11		7471669310	Sea Ranch	Customer Denies Access	Medical Concerns	Closed
751	9/29/11		1356880897	Salinas	Customer Denies Access	RF/EMF Concerns	Closed
752	9/29/11		4801935403	Honeydew	Customer Denies Access	No Reason Provided	Closed
753	9/29/11		6776754372	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
754	9/29/11		4520089729	Arroyo Grande	Customer Denies Access	RF/EMF Concerns	Closed
755	9/29/11		0924673243	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
756	9/29/11		1100898387	Shingletown	Customer Denies Access	Accuracy of Meter	Closed
757	9/29/11		4719495179	Redding	Customer Denies Access	RF/EMF Concerns	Closed
758	9/29/11		3348341016	Anderson	Customer Denies Access	Accuracy of Meter	Closed
759	9/29/11		2100129354	Redwood Valley	Customer Denies Access	No Reason Provided	Closed
760	9/29/11		3631713155	Aptos	Customer Denies Access	No Reason Provided	Closed
761	9/29/11		3818222015	Cottonwood	Customer Denies Access	Concerns from Media Reports	Closed
762	9/29/11		0711784046	Greenville	Customer Denies Access	Accuracy of Meter	Closed
763	9/29/11		8014570228	Anderson	Scheduling Problems	Other	Closed
764	9/29/11		3271411104	Clearlake	Customer Denies Access	Accuracy of Meter	Closed
765	9/29/11		0359487209	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
766	9/29/11		8198535420	San Francisco	Customer Denies Access	No Reason Provided	Closed
767	9/29/11		0380235015	Fairfax	Customer Denies Access	No Reason Provided	Closed
768	9/29/11		3609977350	Byron	Meter Clearance	Meter/Module clearance issues	Closed
769	9/29/11		5181674232	Anderson	Customer Denies Access	Accuracy of Meter	Closed
770	9/29/11		3228423145	Arroyo Grande	Customer Denies Access	Medical Concerns	Closed
771	9/29/11		5828831508	Soquel	Customer Denies Access	No Reason Provided	Closed
772	9/29/11		4998074023	Anderson	Customer Denies Access	Accuracy of Meter	Closed
773	9/29/11		1849884083	Redding	Customer Denies Access	No Reason Provided	Closed
774	9/29/11		9923396107	Aptos	Customer Denies Access	Accuracy of Meter	Closed

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775	9/29/11		2442744270	Gualala	Customer Denies Access	Medical Concerns	Closed
776	9/29/11		3607058740	Fort Bragg	Customer Denies Access	No Reason Provided	Closed
777	9/29/11		5526149803	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
778	9/29/11		2379898902	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
779	9/29/11		9765918089	Cottonwood	Wellington Installer	Under Investigation	Open
780	9/29/11		6736252113	Cottonwood	Customer Denies Access	Accuracy of Meter	Closed
781	9/29/11		4860112860	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
782	9/29/11		2164731690	Aromas	Customer Denies Access	No Reason Provided	Closed
783	9/29/11		9776200208	Cottonwood	Customer Denies Access	No Reason Provided	Closed
784	9/29/11		2931489683	San Francisco	Customer Denies Access	Customer Opts for Solar Power	Closed
785	9/29/11		8215069141	Eureka	Customer Denies Access	No Reason Provided	Closed
786	9/29/11		1623077574	Los Altos	Customer Denies Access	No Reason Provided	Closed
787	9/29/11		5901723018	Anderson	Customer Denies Access	Accuracy of Meter	Closed
788	9/29/11		4234037289	San Mateo	Meter / Module Equipment (Mfg.)	Under Investigation	Open
789	9/29/11		2373809990	San Francisco	Customer Denies Access	No Reason Provided	Closed
790	9/29/11		6592109348	Anderson	Customer Denies Access	Accuracy of Meter	Closed
791	9/29/11		4590290628	Sebastopol	Customer Denies Access	No Reason Provided	Closed
792	9/29/11		7047182865	Fairfax	Customer Denies Access	No Reason Provided	Closed
793	9/29/11		3351738136	Arroyo Grande	Customer Denies Access	RF/EMF Concerns	Closed
794	9/29/11		9252889813	Cobb	Customer Denies Access	No Reason Provided	Closed
795	9/29/11		6797184967	Cottonwood	Customer Denies Access	No Reason Provided	Closed
796	9/29/11		8884829233	Covelo	Customer Denies Access	No Reason Provided	Closed
797	9/29/11		3026768171	Fairfax	Customer Denies Access	Privacy Concerns	Closed
798	9/29/11		2891268073	Cottonwood	Customer Denies Access	Accuracy of Meter	Closed
799	9/29/11		0284825923	Anderson	Customer Denies Access	Privacy Concerns	Closed
800	9/29/11		0835527001	Arcata	Customer Denies Access	No Reason Provided	Closed
801	9/29/11		9108638412	Anderson	Customer Denies Access	RF/EMF Concerns	Closed
802	9/29/11		7740517241	San Francisco	Customer Denies Access	Accuracy of Meter	Closed
803	9/29/11		1454097415	Little River	Customer Denies Access	RF/EMF Concerns	Closed
804	9/30/11		4859533856	Cottonwood	Customer Denies Access	No Reason Provided	Closed
805	9/30/11		9332468433	San Francisco	Customer Denies Access	No Reason Provided	Closed
806	9/30/11		0444051694	Aptos	Customer Denies Access	RF/EMF Concerns	Closed
807	9/30/11		0488615514	Fort Bragg	Customer Denies Access	No Reason Provided	Closed
808	9/30/11		7078948230	Cassel	Wellington Installer	Under Investigation	Open
809	9/30/11		8472046951	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
810	9/30/11		6443148837	Potter Valley	Customer Denies Access	No Reason Provided	Closed
811	9/30/11		3056694185	Nevada City	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
812	9/30/11		1386332207	Anderson	Customer Denies Access	No Reason Provided	Closed
813	9/30/11		1851391817	Willits	Customer Denies Access	RF/EMF Concerns	Closed
814	9/30/11		5101852754	Willits	Customer Denies Access	No Reason Provided	Closed
815	9/30/11		7993224248	Round Mountain	Customer Denies Access	RF/EMF Concerns	Closed
816	9/30/11		9832927151	Anderson	Customer Denies Access	No Reason Provided	Closed
817	9/30/11		8974230613	Cottonwood	Customer Denies Access	No Reason Provided	Closed

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818	9/30/11		5186268020	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
819	9/30/11		8077892083	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
820	9/30/11		2127805184	Cottonwood	Customer Denies Access	No Reason Provided	Closed
821	9/30/11		3087545618	Clearlake Oaks	Customer Denies Access	No Reason Provided	Closed
822	9/30/11		3129212282	Clearlake Oaks	Customer Denies Access	No Reason Provided	Closed
823	9/30/11		1962721053	Anderson	Customer Denies Access	Concerns from Media Reports	Closed
824	9/30/11		8743753536	Felton	Customer Denies Access	RF/EMF Concerns	Closed
825	9/30/11		2554398749	Petrolia	Customer Denies Access	No Reason Provided	Closed
826	9/30/11		7640875462	Santa Maria	Customer Denies Access	No Reason Provided	Closed
827	9/30/11		2307570631	Cottonwood	Customer Denies Access	No Reason Provided	Closed
828	9/30/11		0276602510	Soquel	Customer Denies Access	RF/EMF Concerns	Closed
829	9/30/11		2701260081	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
830	9/30/11		1922193623	Cottonwood	Customer Denies Access	No Reason Provided	Closed
831	9/30/11		2272014737	Aptos	Wellington Installer	Under Investigation	Open
832	9/30/11		6697562101	Monterey	Power Interruption	Under Investigation	Open
833	9/30/11		6724524303	Anderson	Customer Denies Access	No Reason Provided	Closed
834	9/30/11		0326781966	Fairfax	Customer Denies Access	No Reason Provided	Closed
835	9/30/11		0193306730	Alamo	Customer Denies Access	Medical Concerns	Closed
836	9/30/11		9402177809	Anderson	Customer Denies Access	Concerns from Media Reports	Closed
837	9/30/11		4423396575	Blue Lake	Customer Denies Access	No Reason Provided	Closed
838	9/30/11		8938548561	Redding	Customer Denies Access	No Reason Provided	Closed
839	9/30/11		7684098047	Anderson	Customer Denies Access	Accuracy of Meter	Closed
840	9/30/11		5523780929	Sonoma	Customer Denies Access	No Reason Provided	Closed
841	9/30/11		9057764336	Fairfax	Customer Denies Access	No Reason Provided	Closed
842	9/30/11		5365737466	Milpitas	Customer Denies Access	No Reason Provided	Closed
843	9/30/11		4365606112	San Francisco	Customer Denies Access	No Reason Provided	Closed
844	9/30/11		2807585201	Cottonwood	Customer Denies Access	No Reason Provided	Closed
845	9/30/11		0978105035	Petrolia	Customer Denies Access	RF/EMF Concerns	Closed
846	9/30/11		0022044689	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
847	9/30/11		3828136859	Fairfax	Customer Denies Access	No Reason Provided	Closed
848	9/30/11		7095534272	Eureka	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
849	9/30/11		1057160673	Ukiah	Customer Denies Access	No Reason Provided	Closed
850	9/30/11		9039005321	Ukiah	Customer Denies Access	No Reason Provided	Closed
851	9/30/11		5198848651	San Francisco	Customer Denies Access	No Reason Provided	Closed
852	9/30/11		9120894443	Capitola	Customer Denies Access	No Reason Provided	Closed
853	9/30/11		3887869846	Redding	Customer Denies Access	RF/EMF Concerns	Closed
854	9/30/11		7455926443	Aptos	Wellington Installer	Under Investigation	Open
855	9/30/11		2339253613	Fort Bragg	Customer Denies Access	Concerns from Media Reports	Closed
856	9/30/11		4769306142	Santa Ynez	Customer Denies Access	No Reason Provided	Closed
857	9/30/11		5980372910	Cottonwood	Customer Denies Access	RF/EMF Concerns	Closed
858	9/30/11		0165860761	San Francisco	Wellington Installer	Under Investigation	Open
859	9/30/11		4276516728	Soquel	Power Interruption	Under Investigation	Open
860	9/30/11		3204676784	Aptos	Customer Denies Access	No Reason Provided	Closed

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861	9/30/11		0377921850	Fort Bragg	Customer Denies Access	No Reason Provided	Closed
862	9/30/11		4141795890	Redwood Valley	Customer Denies Access	RF/EMF Concerns	Closed
863	9/30/11		5060972790	Santa Ynez	Customer Denies Access	No Reason Provided	Closed
864	9/30/11		6028939157	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
865	9/30/11		6275446757	Manteca	Customer Denies Access	RF/EMF Concerns	Closed
866	9/30/11		2287371721	Millbrae	Customer Denies Access	No Reason Provided	Closed
867	9/30/11		3026773386	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
868	9/30/11		5068444094	Fairfax	Customer Denies Access	No Reason Provided	Closed
869	9/30/11		8881628094	San Rafael	Customer Denies Access	RF/EMF Concerns	Closed
870	9/30/11		2764110263	Solvang	Customer Denies Access	No Reason Provided	Closed
871	9/30/11		8224165995	Fairfax	Customer Denies Access	No Reason Provided	Closed
872	9/30/11		5307585041	Cottonwood	Customer Denies Access	Privacy Concerns	Closed
873	9/30/11		6637778929	Scotts Valley	Customer Denies Access	No Reason Provided	Closed
874	9/30/11		5925252609	Carmel	Customer Denies Access	No Reason Provided	Closed
875	9/30/11		8144234977	Carmel	Customer Denies Access	No Reason Provided	Closed
876	9/30/11		1089076141	Carmel	Customer Denies Access	No Reason Provided	Closed
877	9/30/11		5368543066	San Francisco	Customer Denies Access	No Reason Provided	Closed

113 Open Issues on Last Report  
 730 Open Issues Closed Since the Last Report  
 764 New Issues Since the Last Report  
 721 New Issues Closed Since the Last Report  
 43 New Issues Open

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1	7/7/11	{Redacted}	3108188081	Pebble Beach	Power Interruption	Under Investigation	Open
2	7/12/11	{Redacted}	5032862170	Santa Cruz	Inquiry Regarding Appliances Affected	Under Investigation	Open
3	7/12/11	{Redacted}	4262672233	Fremont	Power Interruption	Under Investigation	Open
4	7/13/11	{Redacted}	3108188081	Pebble Beach	Power Interruption	Under Investigation	Open
5	7/13/11	{Redacted}	9611051478	Santa Cruz	Claims - Appliances	Under Investigation	Open
6	7/13/11	{Redacted}	3273991898	Pacific Grove	Meter Clearance	Under Investigation	Open
7	7/14/11	{Redacted}	4496264100	San Jose	Power Interruption	Under Investigation	Open
8	7/16/11	{Redacted}	4521847758	Salinas	Meter Clearance	Under Investigation	Open
9	7/18/11	{Redacted}	8277496127	Danville	Meter Clearance	Under Investigation	Open
10	7/19/11	{Redacted}	1163908549	Watsonville	Power Interruption	Under Investigation	Open
11	7/19/11	{Redacted}	7764776897	San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
12	7/21/11	{Redacted}	7450794338	San Francisco	Power Interruption	Under Investigation	Open
13	7/22/11	{Redacted}	7857812806	Williams	Meter / Module Equipment (Mfg.)	Under Investigation	Open
14	7/22/11	{Redacted}	164080378	Los Altos	Power Interruption	Under Investigation	Open
15	7/22/11	{Redacted}	985715197	Soquel	Meter Clearance	Under Investigation	Open
16	7/23/11	{Redacted}	7079232079	Watsonville	Power Interruption	Under Investigation	Open
17	7/25/11	{Redacted}	5284542983	Santa Cruz	Power Interruption	Under Investigation	Open
18	7/26/11	{Redacted}	6183462323	Brentwood	Power Interruption	Under Investigation	Open
19	7/27/11	{Redacted}	4536359450	Santa Cruz	Meter Clearance	Under Investigation	Open
20	7/28/11	{Redacted}	5194921530	Aptos	Power Interruption	Under Investigation	Open
21	7/28/11	{Redacted}	3526340370	Oakland	Meter Clearance	Under Investigation	Open
22	7/29/11	{Redacted}	6034126639	San Jose	Power Interruption	Under Investigation	Open
23	7/29/11	{Redacted}	370495395	Sunnyvale	Power Interruption	Under Investigation	Open
24	7/30/11	{Redacted}	8090367661	Napa	Scheduling Problems	Under Investigation	Open
25	8/1/11	{Redacted}	6456875915	Watsonville	Meter Clearance	Under Investigation	Open
26	8/2/11	{Redacted}	4967675597	Watsonville	Power Interruption	Under Investigation	Open
27	8/2/11	{Redacted}	1485440717	Oakland	Power Interruption	Under Investigation	Open
28	8/2/11	{Redacted}	40218003	Watsonville	Power Interruption	Under Investigation	Open
29	8/2/11	{Redacted}	61942335	Marina	Power Interruption	Under Investigation	Open
30	8/4/11	{Redacted}	9127930954	Los Altos	Scheduling Problems	Under Investigation	Open
31	8/4/11	{Redacted}	4447942889	Fairfield	Scheduling Problems	Under Investigation	Open
32	8/6/11	{Redacted}	6494881580	San Francisco	Wellington Installer	Under Investigation	Open
33	8/9/11	{Redacted}	1215924084	Los Gatos	Potential Wellington Claim	Under Investigation	Open
34	8/9/11	{Redacted}	1280921959	Corning	Inquiry Regarding Appliances Affected	Under Investigation	Open
35	8/10/11	{Redacted}	3249169908	San Francisco	Meter Clearance	Under Investigation	Open
36	8/10/11	{Redacted}	913295142	San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
37	8/10/11	{Redacted}	4315635552	San Jose	Potential Wellington Claim	Under Investigation	Open
38	8/13/11	{Redacted}	1858312278	Pleasanton	Meter Clearance	Under Investigation	Open
39	8/15/11	{Redacted}	3910929635	Newman	Meter Clearance	Under Investigation	Open
40	8/16/11	{Redacted}	4952098585	Sunnyvale	Meter Clearance	Under Investigation	Open
41	8/16/11	{Redacted}	6217123631	San Francisco	Power Interruption	Under Investigation	Open
42	8/16/11	{Redacted}	1024802731	Sonora	Power Interruption	Under Investigation	Open
43	8/17/11	{Redacted}	3290836572	San Francisco	Meter Clearance	Under Investigation	Open

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44	8/18/11		564471862	San Francisco	Scheduling Problems	Under Investigation	Open
45	8/18/11		546346517	San Francisco	Meter Clearance	Under Investigation	Open
46	8/18/11		2287784888	San Francisco	Power Interruption	Under Investigation	Open
47	8/18/11		4617859671	San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
48	8/19/11		6929950528	Atascadero	Wellington Installer	Under Investigation	Open
49	8/19/11		9775488969	S San Francisco	Meter Clearance	Under Investigation	Open
50	8/19/11		1358090074	Suisun City	Meter Clearance	Under Investigation	Open
51	9/2/11		4867710430	San Francisco	Power Interruption	Under Investigation	Open
52	9/2/11		9087359580	San Francisco	Scheduling Problems	Under Investigation	Open
53	9/2/11		912538689	Aptos	Scheduling Problems	Under Investigation	Open
54	9/2/11		8385860184	San Francisco	Power Interruption	Under Investigation	Open
55	9/2/11		9639846658	Ukiah	Scheduling Problems	Under Investigation	Open
56	9/2/11		9325586581	San Francisco	Wellington Installer	Under Investigation	Open
57	9/2/11		2616057068	San Francisco	Scheduling Problems	Under Investigation	Open
58	9/2/11		1548855702	Watsonville	Meter Clearance	Under Investigation	Open
59	9/2/11		10715346	Santa Cruz	Inquiry Regarding Appliances Affected	Under Investigation	Open
60	9/2/11		4255090694	Santa Cruz	Power Interruption	Under Investigation	Open
61	9/2/11		8667887340	Santa Cruz	Wellington Installer	Under Investigation	Open
62	9/2/11		7808397112	Santa Cruz	Meter / Module Equipment (Mfg.)	Under Investigation	Open
63	9/2/11		309412678	San Francisco	Scheduling Problems	Under Investigation	Open
64	9/2/11		1911339801	Santa Cruz	Meter / Module Equipment (Mfg.)	Under Investigation	Open
65	9/2/11		139515453	San Francisco	Meter Clearance	Under Investigation	Open
66	9/2/11		9329952926	San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
67	9/2/11		7033499593	San Francisco	Power Interruption	Under Investigation	Open
68	9/2/11		5179727438	San Francisco	Meter Clearance	Under Investigation	Open
69	9/2/11		8825583484	San Francisco	Wellington Installer	Under Investigation	Open
70	9/2/11		2801235539	Fremont	Power Interruption	Under Investigation	Open
71	9/2/11		2865511295	San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
72	9/2/11		7129990667	San Francisco	Power Interruption	Under Investigation	Open
73	9/2/11		8575172419	Pacifica	Customer wants Smartmeter Removed	Under Investigation	Open
74	9/2/11		1017896138	Red Bluff	Scheduling Problems	Under Investigation	Open
75	9/2/11		1036341943	Aptos	Power Interruption	Under Investigation	Open
76	9/2/11		777904559	Burney	Power Interruption	Under Investigation	Open
77	9/2/11		1445611332	San Francisco	Scheduling Problems	Under Investigation	Open
78	9/2/11		9075628430	Carmel Valley	Meter / Module Equipment (Mfg.)	Under Investigation	Open
79	9/2/11		8123841674	San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
80	9/2/11		4975004010	Lompoc	Power Interruption	Under Investigation	Open
81	9/2/11		3294139081	Madera	Claims - Appliances	Under Investigation	Open
82	9/3/11		6369613398	San Jose	Meter Clearance	Under Investigation	Open
83	9/3/11		8735271287	Aptos	Power Interruption	Under Investigation	Open
84	9/5/11		9498822804	San Francisco	Power Interruption	Under Investigation	Open
85	9/6/11		5433941803	San Francisco	Scheduling Problems	Under Investigation	Open
86	9/6/11		8703781260	San Jose	Scheduling Problems	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
87	9/6/11		7765585728	San Francisco	Meter Clearance	Under Investigation	Open
88	9/6/11		1994106641	Clovis	Meter Clearance	Under Investigation	Open
89	9/6/11		6082099280	San Francisco	Power Interruption	Under Investigation	Open
90	9/6/11		9908924049	San Rafael	Meter / Module Equipment (Mfg.)	Under Investigation	Open
91	9/7/11		9325586581	San Francisco	Potential Wellington Claim	Under Investigation	Open
92	9/7/11		5472666963	Los Gatos	Customer wants Smartmeter Removed	Under Investigation	Open
93	9/7/11		9428001854	San Francisco	Meter Clearance	Under Investigation	Open
94	9/7/11		527380850	Capitola	Customer wants Smartmeter Removed	Under Investigation	Open
95	9/7/11		6438880534	San Francisco	Potential Wellington Claim	Under Investigation	Open
96	9/7/11		6400867549	Aptos	Customer wants Smartmeter Removed	Under Investigation	Open
97	9/7/11		9102064366	San Mateo	Inquiry Regarding Appliances Affected	Under Investigation	Open
98	9/7/11		7486384193	Santa Cruz	Customer wants Smartmeter Removed	Under Investigation	Open
99	9/7/11		1886584581	Atascadero	Wellington Installer	Under Investigation	Open
100	9/8/11		926555553	Aptos	Power Interruption	Under Investigation	Open
101	9/8/11		4416692056	Redding	Meter Clearance	Under Investigation	Open
102	9/8/11		3053824058	Cambria	Customer wants Smartmeter Removed	Under Investigation	Open
103	9/8/11		4272330534	Aptos	Customer wants Smartmeter Removed	Under Investigation	Open
104	9/8/11		2977169058	Arroyo Grande	Wellington Installer	Under Investigation	Open
105	9/9/11		9508615222	Los Gatos	Power Interruption	Under Investigation	Open
106	9/9/11		893969362	Aromas	Wellington Installer	Under Investigation	Open
107	9/9/11		1321892561	Tiburon	Meter Clearance	Under Investigation	Open
108	9/9/11		5657258094	San Francisco	Power Interruption	Under Investigation	Open
109	9/9/11		6793167900	Magalia	Meter Clearance	Under Investigation	Open
110	9/9/11		1973985956	Carmel Valley	Wellington Installer	Under Investigation	Open
111	9/9/11		3273964780	Los Gatos	Scheduling Problems	Under Investigation	Open
112	9/9/11		4234037289	San Mateo	Meter Clearance	Under Investigation	Open
113	9/9/11		1541298872	San Francisco	Wellington Installer	Under Investigation	Open
114	9/19/11		9651768790	Fairfax	Customer Denies Access	Medical Concerns	Closed
115	9/19/11		2509534866	Soquel	Customer Denies Access	RF/EMF Concerns	Closed
116	9/19/11		0835081663	Redding	Customer Denies Access	Privacy Concerns	Closed
117	9/19/11		2519215813	Morro Bay	Customer Denies Access	No Reason Provided	Closed
118	9/19/11		8885882580	Morro Bay	Customer Denies Access	RF/EMF Concerns	Closed
119	9/19/11		5501166297	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
120	9/19/11		5739214984	Cottonwood	Customer Denies Access	Accuracy of Meter	Closed
121	9/19/11		8559923637	Watsonville	Customer Denies Access	No Reason Provided	Closed
122	9/19/11		8807531624	Avila Beach	Customer Denies Access	Accuracy of Meter	Closed
123	9/19/11		1037581444	San Jose	Customer Denies Access	No Reason Provided	Closed
124	9/19/11		4994687539	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
125	9/19/11		1440654510	Salinas	Power Interruption	Under Investigation	Open
126	9/19/11		6408638352	Santa Cruz	Customer Denies Access	Privacy Concerns	Closed
127	9/19/11		6986665700	Shingletown	Customer Denies Access	RF/EMF Concerns	Closed
128	9/19/11		1879094503	Felton	Customer Denies Access	RF/EMF Concerns	Closed
129	9/19/11		5846198882	Fall River Mills	Customer Denies Access	Medical Concerns	Closed



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130	9/19/11		2794227900	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
131	9/19/11		2371531383	Mill Valley	Customer Denies Access	RF/EMF Concerns	Closed
132	9/19/11		9428279969	San Luis Obispo	Customer Denies Access	No Reason Provided	Closed
133	9/19/11		1214438435	Point Reyes Station	Customer Denies Access	Privacy Concerns	Closed
134	9/19/11		4234169422	Pleasant Hill	Customer Denies Access	No Reason Provided	Closed
135	9/19/11		3393011450	Shingletown	Customer Denies Access	No Reason Provided	Closed
136	9/19/11		6039699109	San Jose	Customer Denies Access	Concerns from Media Reports	Closed
137	9/19/11		3047772694	Point Reyes Station	Customer Denies Access	No Reason Provided	Closed
138	9/19/11		0355065585	Carlotta	Customer Denies Access	No Reason Provided	Closed
139	9/19/11		3164085870	Sebastopol	Customer Denies Access	Accuracy of Meter	Closed
140	9/19/11		2681180914	Felton	Customer Denies Access	No Reason Provided	Closed
141	9/19/11		0273937854	Felton	Customer Denies Access	RF/EMF Concerns	Closed
142	9/19/11		9901757301	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
143	9/19/11		2947629705	Redding	Customer Denies Access	No Reason Provided	Closed
144	9/19/11		1558899878	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
145	9/19/11		9677975524	San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
146	9/19/11		3310080859	Solvang	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
147	9/19/11		3328929583	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
148	9/19/11		4935742103	San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
149	9/19/11		0627323013	San Francisco	Customer Denies Access	Medical Concerns	Closed
150	9/19/11		5731870187	Carmel	Customer Denies Access	No Reason Provided	Closed
151	9/19/11		7755513024	Moss Landing	Customer Denies Access	No Reason Provided	Closed
152	9/19/11		3355823793	Hydesville	Customer Denies Access	Medical Concerns	Closed
153	9/19/11		3064760277	San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
154	9/19/11		9276775072	Fairfax	Customer Denies Access	No Reason Provided	Closed
155	9/19/11		0655617034	Watsonville	Power Interruption	Under Investigation	Open
156	9/19/11		1977624009	Palo Cedro	Customer Denies Access	Privacy Concerns	Closed
157	9/19/11		1287180777	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
158	9/19/11		4017566953	Shingletown	Customer Denies Access	No Reason Provided	Closed
159	9/19/11		1652908501	Aptos	Customer Denies Access	Medical Concerns	Closed
160	9/19/11		5268010287	Shingletown	Customer Denies Access	No Reason Provided	Closed
161	9/19/11		4440422633	Berkeley	Customer Denies Access	No Reason Provided	Closed
162	9/19/11		2040627913	Watsonville	Customer Denies Access	No Reason Provided	Closed
163	9/19/11		3181649328	San Francisco	Customer Denies Access	No Reason Provided	Closed
164	9/19/11		8196030325	San Francisco	Meter Clearance	Under Investigation	Open
165	9/19/11		6180348098	Morro Bay	Customer Denies Access	No Reason Provided	Closed
166	9/19/11		8546072739	Oakley	Customer Denies Access	No Reason Provided	Closed
167	9/19/11		3514589290	San Francisco	Scheduling Problems	Installer missed appointment	Closed
168	9/19/11		8590314361	Shingletown	Customer Denies Access	Medical Concerns	Closed
169	9/19/11		8652772814	Watsonville	Customer Denies Access	No Reason Provided	Closed
170	9/19/11		5029651868	Antioch	Customer Denies Access	No Reason Provided	Closed
171	9/19/11		5002301873	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
172	9/19/11		8758966398	San Francisco	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
173	9/19/11		4569174504	San Ramon	Power Interruption	Other	Closed
174	9/19/11		1941636219	Oakland	Customer Denies Access	No Reason Provided	Closed
175	9/19/11		8377119744	Redding	Customer Denies Access	No Reason Provided	Closed
176	9/19/11		5202474188	Madera	Customer Denies Access	No Reason Provided	Closed
177	9/19/11		2298166130	Berkeley	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
178	9/19/11		1553757263	Leggett	Customer Denies Access	No Reason Provided	Closed
179	9/19/11		7435140046	San Francisco	Customer Denies Access	No Reason Provided	Closed
180	9/19/11		8712929664	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
181	9/19/11		6270659913	Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
182	9/19/11		7811401426	Shingletown	Customer Denies Access	Medical Concerns	Closed
183	9/19/11		4326405633	Burney	Customer Denies Access	Accuracy of Meter	Closed
184	9/19/11		6558821333	Redding	Customer Denies Access	Accuracy of Meter	Closed
185	9/19/11		6549736995	Palo Cedro	Customer Denies Access	RF/EMF Concerns	Closed
186	9/19/11		7739587650	San Jose	Customer Denies Access	RF/EMF Concerns	Closed
187	9/19/11		9037420310	San Francisco	Customer Denies Access	Accuracy of Meter	Closed
188	9/20/11		9162956622	Scotts Valley	Customer Denies Access	RF/EMF Concerns	Closed
189	9/20/11		1496373807	Capitola	Customer Denies Access	No Reason Provided	Closed
190	9/20/11		5268416153	Solvang	Power Interruption	Partial Power Outage	Closed
191	9/20/11		2578777107	Santa Cruz	Customer Denies Access	No Reason Provided	Closed
192	9/20/11		9852637064	San Luis Obispo	Customer Denies Access	RF/EMF Concerns	Closed
193	9/20/11		6179515506	Cambria	Customer Denies Access	No Reason Provided	Closed
194	9/20/11		9950303749	Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
195	9/20/11		8980206881	Auburn	Meter Clearance	Under Investigation	Open

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 SmartMeter™ Issues and Complaints Report  
 High-Bill Complaint Report For Customers With SmartMeter™ Devices\*  
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Color Key	
	Closed Since the Last Report
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	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	9/30/11	{Redacted}	4254217182	LIVE OAK	Open	Under Investigation

\*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

0 Open Complaints on Last Report  
 0 Open Complaints Closed Since the Last Report  
 1 New Complaints Since the Last Report  
 0 New Complaints Closed Since the Last Report  
 1 New Complaints Open

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 SmartMeter™ Issues and Complaints Report  
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Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	9/30/11	{Redacted}	4254217182	LIVE OAK	Open	Under Investigation

\*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

0 Open Complaints on Last Report  
 0 Open Complaints Closed Since the Last Report  
 1 New Complaints Since the Last Report  
 0 New Complaints Closed Since the Last Report  
 1 New Complaints Open