

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

as and Electric Company  
 High Bill Complaint Report  
 Customer Usage Data  
 September 10, 2011 through September 30, 2011

(Redacted)

4254217182

Electric							Gas						
Start Date	End Date	Days	Status	Amount	Usage	ADU	Start Date	End Date	Days	Status	Amount	Usage	ADU
08/4/2011	09/9/2011	36	Rebill	\$154.89	929	25.81	08/4/2011	09/9/2011	30		\$9.69	8	0.27
08/4/2011	09/9/2011	36	Canceled	\$595.45	2237	62.14	07/12/2011	08/10/2011	29		\$8.71	7	0.24
07/12/2011	08/4/2011	23		\$143.97	738	32.09	06/10/2011	07/12/2011	32		\$12.56	10	0.31
06/8/2011	07/12/2011	34	Rebill	\$208.25	1091	32.09	05/11/2011	06/10/2011	30		\$66.62	54	1.8
06/8/2011	07/12/2011	34	Canceled	\$366.82	1532	45.06	04/11/2011	05/11/2011	30		\$60.69	52	1.73
05/11/2011	06/8/2011	28		\$81.08	618	22.07	03/11/2011	04/11/2011	31		\$118.78	103	3.32
04/11/2011	05/11/2011	30		\$126.99	745	24.83	02/9/2011	03/11/2011	30		\$134.80	133	4.43
03/11/2011	04/11/2011	31		\$133.32	745	24.03	01/10/2011	02/9/2011	30		\$164.73	138	4.6
02/9/2011	03/11/2011	30		\$139.18	763	25.43	12/10/2010	01/10/2011	31		\$184.76	152	4.9
01/10/2011	02/9/2011	30		\$134.91	753	25.1	11/9/2010	12/10/2010	31		\$132.81	116	3.74
12/10/2010	01/10/2011	31		\$137.08	768	24.77	10/12/2010	11/9/2010	28		\$70.59	57	2.04
11/10/2010	12/10/2010	30		\$159.59	815	27.17	09/10/2010	10/12/2010	32		\$18.41	16	0.5
10/12/2010	11/10/2010	29		\$81.63	606	20.9	08/9/2010	09/10/2010	32		\$15.12	13	0.41
09/10/2010	10/12/2010	32		\$114.96	792	24.75	07/10/2010	08/9/2010	30		\$11.16	10	0.33
08/12/2010	09/10/2010	29		\$126.95	796	27.45	06/10/2010	07/10/2010	30		\$17.48	16	0.53
07/10/2010	08/12/2010	33		\$396.00	1584	48	05/11/2010	06/10/2010	30		\$49.68	41	1.37
06/10/2010	07/10/2010	30		\$277.48	1234	41.13	04/12/2010	05/11/2010	29		\$88.31	69	2.38
05/11/2010	06/10/2010	30		\$59.31	498	16.6	03/11/2010	04/12/2010	32		\$130.80	109	3.41
04/12/2010	05/11/2010	29		\$28.55	240	8.28	02/9/2010	03/11/2010	30		\$147.71	122	4.07
03/11/2010	04/12/2010	32		\$30.47	256	8	01/9/2010	02/9/2010	31		\$175.41	143	4.61
02/9/2010	03/11/2010	30		\$31.65	266	8.87	12/8/2009	01/9/2010	32		\$175.99	153	4.78
01/9/2010	02/9/2010	31		\$40.58	341	11	11/6/2009	12/8/2009	32		\$171.27	145	4.53
12/8/2009	01/9/2010	32		\$43.80	376	11.75	10/8/2009	11/6/2009	29		\$82.68	68	2.34
11/6/2009	12/8/2009	32		\$43.21	374	11.69	09/9/2009	10/8/2009	29		\$23.76	22	0.76
10/8/2009	11/6/2009	29		\$26.92	233	8.03	08/8/2009	09/9/2009	32		\$14.17	14	0.44
09/9/2009	10/8/2009	29		\$53.49	463	15.97	07/10/2009	08/8/2009	29		\$13.44	13	0.45
08/8/2009	09/9/2009	32		\$157.34	977	30.53	06/9/2009	07/10/2009	31		\$15.15	15	0.48
07/10/2009	08/8/2009	29		\$156.01	937	32.31	05/11/2009	06/9/2009	29		\$24.48	24	0.83
06/9/2009	07/10/2009	31		\$120.59	824	26.58	04/11/2009	05/11/2009	30		\$49.70	45	1.5
05/11/2009	06/9/2009	29		\$90.23	684	23.59	03/11/2009	04/11/2009	31		\$83.66	77	2.48
04/11/2009	05/11/2009	30		\$38.01	329	10.97	02/10/2009	03/11/2009	29		\$71.16	112	3.86
03/11/2009	04/11/2009	31		\$33.50	290	9.35	01/8/2009	02/10/2009	33		\$166.81	132	4
02/10/2009	03/11/2009	29		\$36.86	319	11	12/9/2008	01/8/2009	30		\$181.06	155	5.17
01/8/2009	02/10/2009	33		\$40.92	354	10.73	11/6/2008	12/9/2008	33		\$112.00	97	2.94
12/9/2008	01/8/2009	30		\$45.12	389	12.97	10/8/2008	11/6/2008	29		\$73.74	54	1.86
11/6/2008	12/9/2008	33		\$40.74	352	10.67	09/9/2008	10/8/2008	29		\$14.88	11	0.38
10/8/2008	11/6/2008	29		\$26.26	227	7.83	08/9/2008	09/9/2008	31		\$16.25	10	0.32
09/9/2008	10/8/2008	29		\$48.75	421	14.52	07/11/2008	08/9/2008	29		\$18.88	10	0.34
08/9/2008	09/9/2008	31		\$134.83	910	29.35	06/10/2008	07/11/2008	31		\$32.52	18	0.58
07/11/2008	08/9/2008	29		\$91.69	699	24.1	05/9/2008	06/10/2008	32		\$30.25	19	0.59
06/10/2008	07/11/2008	31		\$150.42	979	31.58	04/9/2008	05/9/2008	30		\$242.07	145	4.83
05/9/2008	06/10/2008	32		\$69.18	589	18.41	03/12/2008	04/9/2008	28		\$125.28	86	3.07
04/9/2008	05/9/2008	30		\$40.75	352	11.73	02/8/2008	03/12/2008	33		\$187.13	135	4.09
03/12/2008	04/9/2008	28		\$23.15	200	7.14	01/10/2008	02/8/2008	29	Rebill	\$224.34	167	5.76
02/8/2008	03/12/2008	33		\$29.18	252	7.64	01/10/2008	02/8/2008	29	Canceled	\$382.12	278	9.59
01/10/2008	02/8/2008	29		\$31.39	271	9.34	12/11/2007	01/10/2008	30		\$199.13	144	4.8
12/11/2007	01/10/2008	30		\$21.72	189	6.3	11/9/2007	12/11/2007	32		\$151.45	112	3.5
11/9/2007	12/11/2007	32		\$22.56	197	6.16	10/11/2007	11/9/2007	29		\$2.86	0	0
10/11/2007	11/9/2007	29		\$16.03	140	4.83	09/12/2007	10/11/2007	29		\$12.41	10	0.34
09/12/2007	10/11/2007	29		\$21.30	186	6.41	08/13/2007	09/12/2007	30		\$12.26	10	0.33
08/13/2007	09/12/2007	30		\$134.40	889	29.63	07/13/2007	08/13/2007	31		\$14.50	11	0.35
07/13/2007	08/13/2007	31		\$111.68	799	25.77	06/14/2007	07/13/2007	29		\$12.61	9	0.31
06/14/2007	07/13/2007	29		\$211.76	1135	39.14	05/14/2007	06/14/2007	31		\$25.73	19	0.61
05/14/2007	06/14/2007	31		\$78.69	654	21.1	04/13/2007	05/14/2007	31		\$61.83	45	1.45
04/13/2007	05/14/2007	31		\$41.57	363	11.71	03/14/2007	04/13/2007	30		\$56.74	45	1.5
03/14/2007	04/13/2007	30		\$16.95	148	4.93	02/10/2007	03/14/2007	32		\$124.99	104	3.25
02/10/2007	03/14/2007	32		\$20.27	177	5.53	01/11/2007	02/10/2007	30		\$181.46	140	4.67
01/11/2007	02/10/2007	30		\$14.89	130	4.33	12/12/2006	01/11/2007	30		\$185.02	142	4.73
12/12/2006	01/11/2007	30		\$26.68	233	7.77	11/10/2006	12/12/2006	32		\$160.58	123	3.84
11/10/2006	12/12/2006	32		\$19.47	170	5.31	10/12/2006	11/10/2006	29		\$42.55	37	1.28
10/12/2006	11/10/2006	29		\$9.97	87	3	09/13/2006	10/12/2006	29		\$21.05	18	0.62
09/13/2006	10/12/2006	29		\$23.01	201	6.93	08/14/2006	09/13/2006	30		\$13.82	12	0.4
08/14/2006	09/13/2006	30		\$52.45	458	15.27	07/15/2006	08/14/2006	30		\$13.77	13	0.43
07/15/2006	08/14/2006	30		\$138.13	915	30.5	06/15/2006	07/15/2006	30		\$11.05	11	0.37
06/15/2006	07/15/2006	30		\$136.15	906	30.2	05/15/2006	06/15/2006	31		\$22.26	19	0.61
05/15/2006	06/15/2006	31		\$46.50	406	13.1	04/14/2006	05/15/2006	31		\$47.86	35	1.13
04/14/2006	05/15/2006	31		\$41.00	358	11.55	03/14/2006	04/14/2006	31		\$137.44	100	3.23
03/14/2006	04/14/2006	31		\$15.12	132	4.26	02/12/2006	03/14/2006	30		\$183.99	133	4.43
02/12/2006	03/14/2006	30		\$15.23	133	4.43	01/13/2006	02/12/2006	30		\$212.37	125	4.17
01/13/2006	02/12/2006	30		\$17.29	151	5.03	12/14/2005	01/13/2006	30		\$171.95	107	3.57
12/14/2005	01/13/2006	30		\$20.15	176	5.87	11/11/2005	12/14/2005	33		\$229.75	134	4.06
11/11/2005	12/14/2005	33		\$14.55	127	3.85	10/13/2005	11/11/2005	29		\$91.85	53	1.83
10/13/2005	11/11/2005	29		\$24.17	211	7.28	09/14/2005	10/13/2005	29		\$47.69	32	1.1
09/14/2005	10/13/2005	29		\$30.01	262	9.03	08/13/2005	09/14/2005	32		\$19.81	17	0.53
08/13/2005	09/14/2005	32		\$65.62	565	17.66	07/15/2005	08/13/2005	29		\$14.31	13	0.45
07/15/2005	08/13/2005	29		\$134.01	949	32.72	06/14/2005	07/15/2005	31		\$22.21	20	0.65
06/14/2005	07/15/2005	31		\$110.20	835	26.94	05/14/2005	06/14/2005	3				

