

From: Doll, Laura  
Sent: 11/10/2011 9:32:10 PM  
To: Horner, Trina (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC);  
'paul.clanon@cpuc.ca.gov' (paul.clanon@cpuc.ca.gov); Cherry, Brian K  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)  
Cc:  
Bcc:  
Subject: Re: Fwd: Ruptured line on [Redacted]

But no injuries (as far as I know), fixable, and a good time of week to make the repairs.

**From:** Horner, Trina  
**Sent:** Thursday, November 10, 2011 09:28 PM  
**To:** 'paul.clanon@cpuc.ca.gov' <paul.clanon@cpuc.ca.gov>; Cherry, Brian K; Doll, Laura  
**Subject:** Re: Fwd: Ruptured line on [Redacted]

Tell me.

**From:** Clanon, Paul [mailto:paul.clanon@cpuc.ca.gov]  
**Sent:** Thursday, November 10, 2011 09:19 PM  
**To:** Cherry, Brian K; Horner, Trina; Doll, Laura  
**Subject:** Fwd: Ruptured line on [Redacted]

Sigh.

Begin forwarded message:

**From:** "Cooke, Michelle" <michelle.cooke@cpuc.ca.gov>  
**Date:** November 10, 2011 9:04:13 PM PST  
**To:** "Prosper, Terrie D." <terrie.prosper@cpuc.ca.gov>, "Clanon, Paul"  
<paul.clanon@cpuc.ca.gov>  
**Subject: Re: Ruptured line on** [Redacted]

PG&E crews were working at [Redacted] and pulled a 4 inch drip line out of a 16 inch high pressure main. Gas is blowing, no ignition. 4 valves are being closed. Channel 5 is on scene.

**From:** Prosper, Terrie D.  
**Sent:** Thursday, November 10, 2011 09:01 PM  
**To:** Cooke, Michelle; Clanon, Paul  
**Subject:** Re: Ruptured line on [Redacted]

[Redacted] Maybe they're trying to do themselves in...

**From:** Cooke, Michelle  
**Sent:** Thursday, November 10, 2011 08:58 PM  
**To:** Clanon, Paul; Prosper, Terrie D.  
**Subject:** Fw: Ruptured line on [Redacted]

The crap never ends. Will let you know what I learn...

**From:** Robertson, Michael  
**Sent:** Thursday, November 10, 2011 08:56 PM  
**To:** Cooke, Michelle; Halligan, Julie; Shori, Sunil  
**Subject:** RE: Ruptured line on [Redacted]

[Redacted] told me that PG&E will be reporting to us soon with the details.

**From:** Cooke, Michelle  
**Sent:** Thursday, November 10, 2011 8:53 PM  
**To:** Halligan, Julie; Shori, Sunil; Robertson, Michael  
**Subject:** Re: Ruptured line on [Redacted]

Not yet

**From:** Halligan, Julie  
**Sent:** Thursday, November 10, 2011 08:30 PM  
**To:** Cooke, Michelle; Shori, Sunil; Robertson, Michael  
**Subject:** Ruptured line on [Redacted]

Anyone hear anything about a gas line problem in SF?