

From: Clanon, Paul  
Sent: 11/10/2011 10:02:27 PM  
To: Horner, Trina (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC)  
Cc: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7);  
Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)  
Bcc:  
Subject: Re: Ruptured line on [Redacted]

There's genuine improvement with PG&E's new management team. The accident sites are progressively closer to Starbucks locations now.

On Nov 10, 2011, at 9:48 PM, "Horner, Trina" <TNHc@pge.com> wrote:

You mean besides you?

**From:** Clanon, Paul [mailto:paul.clanon@cpuc.ca.gov]  
**Sent:** Thursday, November 10, 2011 09:47 PM  
**To:** Doll, Laura  
**Cc:** Horner, Trina; Cherry, Brian K  
**Subject:** Re: Ruptured line on [Redacted] ?

100 minutes to turn off the flow. [Redacted] Think anyone will have fun with that one?

On Nov 10, 2011, at 9:32 PM, "Doll, Laura" <LRDD@pge.com> wrote:

But no injuries (as far as I know), fixable, and a good time of week to make the repairs.

**From:** Horner, Trina  
**Sent:** Thursday, November 10, 2011 09:28 PM  
**To:** 'paul.clanon@cpuc.ca.gov' <paul.clanon@cpuc.ca.gov>; Cherry, Brian K; Doll, Laura  
**Subject:** Re: Fwd: Ruptured line on [Redacted] ?

Tell me.

**From:** Clanon, Paul [mailto:paul.clanon@cpuc.ca.gov]  
**Sent:** Thursday, November 10, 2011 09:19 PM  
**To:** Cherry, Brian K; Horner, Trina; Doll, Laura  
**Subject:** Fwd: Ruptured line on [Redacted]

Sigh.

Begin forwarded message:

**From:** "Cooke, Michelle"  
<[michelle.cooke@cpuc.ca.gov](mailto:michelle.cooke@cpuc.ca.gov)>  
**Date:** November 10, 2011 9:04:13 PM PST  
**To:** "Prosper, Terrie D."  
<[terrie.prosper@cpuc.ca.gov](mailto:terrie.prosper@cpuc.ca.gov)>, "Clanon, Paul"  
<[paul.clanon@cpuc.ca.gov](mailto:paul.clanon@cpuc.ca.gov)>  
**Subject:** Re: Ruptured line on [Redacted]

PG&E crews were working at [Redacted]  
and pulled a 4 inch drip line out of a 16 inch high  
pressure main. Gas is blowing, no ignition. 4  
valaves are being closed. Channel 5 is on scene.

**From:** Prosper, Terrie D.  
**Sent:** Thursday, November 10, 2011 09:01 PM  
**To:** Cooke, Michelle; Clanon, Paul  
**Subject:** Re: Ruptured line on [Redacted]

[Redacted] Maybe  
they're trying to do themselves in...

**From:** Cooke, Michelle  
**Sent:** Thursday, November 10, 2011 08:58 PM  
**To:** Clanon, Paul; Prosper, Terrie D.  
**Subject:** Fw: Ruptured line on [Redacted]

The crap never ends. Will let you know what I  
learn...

**From:** [Redacted]  
**Sent:** Thursday, November 10, 2011 08:56 PM  
**To:** Cooke, Michelle; Halligan, Julie; Shori, Sunil  
**Subject:** RE: Ruptured line on [Redacted]

[Redacted] told me that PG&E will be reporting to  
us soon with the details.

**From:** Cooke, Michelle  
**Sent:** Thursday, November 10, 2011 8:53 PM  
**To:** Halligan, Julie; Shori, Sunil; Robertson, Michael  
**Subject:** Re: Ruptured line on [Redacted]

Not yet

**From:** Halligan, Julie  
**Sent:** Thursday, November 10, 2011 08:30 PM  
**To:** Cooke, Michelle; Shori, Sunil; Robertson, Michael  
**Subject:** Ruptured line on Redacted

Anyone hear anything about a gas line problem in SF?