From: Clanon, Paul

Sent: 11/10/2011 10:02:27 PM

To: Horner, Trina (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC)

Cc: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7);

Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)

Bcc:

Subject: Re: Ruptured line on Redacted

There's genuine improvement with PG&E's new management team. The accident sites are progressively closer to Starbucks locations now.

On Nov 10, 2011, at 9:48 PM, "Horner, Trina" < TNHc@pge.com > wrote:

You mean besides you?

From: Clanon, Paul [mailto:paul.clanon@cpuc.ca.gov]

Sent: Thursday, November 10, 2011 09:47 PM

To: Doll, Laura

Cc: Horner, Trina; Cherry, Brian K

Subject: Re: Ruptured line on Redacted

100 minutes to turn off the flow. Redacted . Think anyone will have fun with that one?

On Nov 10, 2011, at 9:32 PM, "Doll, Laura" < LRDD@pge.com > wrote:

But no injuries (as far as I know), fixable, and a good time of week to make the repairs.

From: Horner, Trina

Sent: Thursday, November 10, 2011 09:28 PM

To: 'paul.clanon@cpuc.ca.gov' <paul.clanon@cpuc.ca.gov>; Cherry,

Brian K; Doll, Laura

Subject: Re: Fwd: Ruptured line on Reducted

Tell me.

From: Clanon, Paul [mailto:paul.clanon@cpuc.ca.gov]

Sent: Thursday, November 10, 2011 09:19 PM **To**: Cherry, Brian K; Horner, Trina; Doll, Laura **Subject**: Fwd: Ruptured line on Redacted

Sigh.

Begin forwarded message:

From: "Cooke, Michelle"

<michelle.cooke@cpuc.ca.gov> Date: November 10, 2011 9:04:13 PM PST To: "Prosper, Terrie D." <terrie.prosper@cpuc.ca.gov>, "Clanon, Paul" <paul.clanon@cpuc.ca.gov> Redacted Subject: Re: Ruptured line on Redacted PG&E crews were working at and pulled a 4 inch drip line out of a 16 inch high pressure main. Gas is blowing, no ignition. 4 valaves are being closed. Channel 5 is on scene. From: Prosper, Terrie D. Sent: Thursday, November 10, 2011 09:01 PM To: Cooke, Michelle; Clanon, Paul Subject: Re: Ruptured line on Redacted Redacted Maybe they're trying to do themselves in... From: Cooke, Michelle Sent: Thursday, November 10, 2011 08:58 PM To: Clanon, Paul; Prosper, Terrie D Subject: Fw: Ruptured line on Redacted The crap never ends. Will let you know what I learn... From: Robertson, Michael Sent: Thursday, November 10, 2011 08:56 PM To: Cooke, Michelle; Halligan, Julie: Shori. Sunil Subject: RE: Ruptured line on Redacted Redacted told me that PG&E will be reporting to us soon with the details. From: Cooke, Michelle Sent: Thursday, November 10, 2011 8:53 PM To: Halligan, Julie; Shori, Sunil; Robertson, Michael **Subject:** Re: Ruptured line on Redacted ?

Not yet

From: Halligan, Julie

Sent: Thursday, November 10, 2011 08:30 PM
To: Cooke, Michelle; Shori, Sunil: Robertson, Michael
Subject: Ruptured line on Redacted

Anyone hear anything about a gas line problem in SF?