

From: Dietz, Sidney
Sent: 11/11/2011 12:24:28 PM
To: 'marzia.zafar@cpuc.ca.gov' (marzia.zafar@cpuc.ca.gov)
Cc:
Bcc:
Subject: RE: Customer issue

We tried your two numbers, give me a call at home [Redacted]

Do I seem terse? Blame the thumb keyboard.

From: Zafar, Marzia [mailto:marzia.zafar@cpuc.ca.gov]
Sent: Friday, November 11, 2011 11:36 AM
To: Dietz, Sidney
Subject: Re: customer issue

Okay. Call my cell when ready

Marzia

On Nov 11, 2011, at 11:21 AM, "Dietz, Sidney" <SBD4@pge.com> wrote:

Seems reasonable. The team has not called me yet, we'll have to catch you after lunch.

Do I seem terse? Blame the thumb keyboard.

From: Zafar, Marzia [mailto:marzia.zafar@cpuc.ca.gov]
Sent: Friday, November 11, 2011 11:10 AM
To: Dietz, Sidney
Subject: customer issue

Hi,

Call me on my cell at [Redacted] when you have more info on the customer issue. I think most likely you guys have to change that meter with another smart meter to see if her usage goes back to normal.

Marzia Zafar * CPUC * zaf@cpuc.ca.gov * 415-703-1997