

From: Zafar, Marzia
Sent: 11/11/2011 11:10:54 AM
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Cc:
Bcc:
Subject: Customer issue

Hi,

Call me on my cell at Redacted when you have more info on the customer issue. I think most likely you guys have to change that meter with another smart meter to see if her usage goes back to normal.

*Marzia Zafar * CPUC * zaf@cpuc.ca.gov * 415-703-1997*