

Energy Statement

9990922042031000000321040000032104

| Account Number | Bill Date | Amount Due | Due Date | Amount Enclosed |
|----------------|------------|------------|------------|-----------------|
| 9220420310-0 | 10/27/2011 | \$321.04 | 11/17/2011 | |

Redacted

PG&E
 BOX 997300
 SACRAMENTO CA
 95899 -7300

210.0253

Please return this portion with your payment. Thank you.

Telephone Assistance
 1-800-743-5000
 Assistance is available by
 telephone 24 hours per day,
 7 days per week.

Account Number
 9220420310-0

Special Account Information
 ClimateSmart Enrolled

October 2011

ACCOUNT SUMMARY

| Service | Service Dates | Amount |
|------------------------------|--------------------------|-----------------|
| Gas | 09/28/2011 To 10/26/2011 | \$48.22 |
| Electric | 08/30/2011 To 09/28/2011 | 263.19 |
| Energy Commission Tax | | 0.28 |
| Gas PPP Surcharge | | 3.27 |
| Utility Users' Tax | | 3.61 |
| ClimateSmart Amount | | 2.47 |
| TOTAL CURRENT CHARGES | | \$321.04 |
| Previous Balance | | 171.52 |
| 10/11 Payment - Thank You | | 171.52 |

TOTAL AMOUNT DUE \$321.04
DUE DATE - 11/17/2011

Your bill includes a Gas Public Purpose Program (PPP) Surcharge, which is used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Save gas and earn extra cash] You can earn up to a 20% credit with PG&E's Winter Gas Savings program. You are automatically enrolled so start conserving now. Simply reduce your gas usage by 10% or more in January and February and receive a 20% credit on your bill this spring. If your gas savings is below 10%, you'll receive a one-to-one credit. You're rewarded for all levels of conservation. For easy tips on how to save, visit www.pge.com/wintergassavings. Certain exclusions apply.

Thank you for supporting the ClimateSmart program. Your participation this month will benefit our environment by reducing 509 pounds of greenhouse gas emissions.

The Family Electric Rate Assistance (FERA) program provides a monthly discount on electric bills for income-qualified households of three or more persons. Applying is free, easy and confidential. To see if you qualify, please visit www.pge.com/fera or call 1-800-743-5000.

El programa de Family Electric Rate Assistance (FERA) proporciona ahorros en la cuenta eléctrica de hogares grandes, de tres o más personas, de ingresos bajos y medianos. Inscribirse en el programa es gratis, fácil y confidencial. Para determinar si califica, por favor visite nuestra página en el Internet www.pge.com/fera o llámenos al 1-800-743-5000.

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ELECTRIC ACCOUNT DETAIL

Service ID #: 9220420005 RES UNIT7,BLK3,LOT14
Rate Schedule: B1 TB Residential Service
Billing Days: 30 days

| Serial | Rotating Outage Blk | Meter # | Prior Meter Read | Current Meter Read | Difference | Meter Constant | Usage |
|---------------|------------------------|------------|---------------------|-----------------------|------------|-------------------|---------|
| D | 50 | 1008392047 | 0 | 510 | 510 | 1 | |
| D | 50 | 077N13 | 79,052 | 79,515 | 463 | 1 | |
| Billing Usage | | | | | | | 973 Kwh |

Charges

08/30/2011 - 09/28/2011

| | | |
|-----------------------|---------------------------|----------|
| Electric Charges | | \$263.19 |
| Baseline Quantity | 225.00000 Kwh | |
| Baseline Usage | 225.00000 Kwh @ \$0.12233 | |
| 101-130% of Baseline | 67.50000 Kwh @ \$0.13907 | |
| 131-200% of Baseline | 157.50000 Kwh @ \$0.30180 | |
| 201-300% of Baseline | 225.00000 Kwh @ \$0.34180 | |
| Over 300% of Baseline | 298.00000 Kwh @ \$0.34180 | |
| Net Charges | | \$263.19 |

The net charges shown above include the following component(s).
Please see definitions on Page 2 of the bill.

| | |
|-----------------------------|----------|
| Generation | \$106.13 |
| Transmission | 15.80 |
| Distribution | 107.66 |
| Public Purpose Programs | 14.88 |
| Nuclear Decommissioning | 0.64 |
| DWR Bond Charge | 4.92 |
| Ongoing CTC | 8.57 |
| Energy Cost Recovery Amount | 4.59 |

Taxes and Other

| | |
|---------------------------------------|--------|
| Energy Commission Tax | \$0.28 |
| ClimateSmart Amount (\$0.00254 / Kwh) | 2.47 |

TOTAL CHARGES

\$265.94

| Usage Comparison | Days Billed | Kwh Billed | Kwh per Day |
|------------------|-------------|------------|-------------|
| This Year | 30 | 973 | 32.4 |
| Last Year | 30 | 438 | 14.6 |

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Generation includes charges for the portion of your energy usage provided by the Department of Water Resources (DWR) and collected by PG&E as DWR's agent. In 2011, DWR projects to return \$280 million to bundled customers. The average amount returned for each kWh of energy provided by DWR is projected to be 10.873 cents. DWR also collects the Power Charge Indifference Adjustment component of the Cost Responsibility Surcharge from CCA, Direct Access and Transitional Bundled Service customers.

The rates shown above are applicable to bundled service customers. Direct Access and Community Choice Aggregation customers pay only a portion of these rates. Please see the appropriate rate schedule for the applicable charges.

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GAS ACCOUNT DETAIL

Service ID #: 9220420991
Rate Schedule: G1 S Residential Service
Billing Days: 29 days

| Serial | Meter # | Prior Meter Read | Current Meter Read | Difference | Multiplier | Usage |
|--------|----------|---------------------|-----------------------|------------|------------|-----------|
| C | 60540874 | 1,530 | 1,568 | 38 | 1.032601 | 39 Therms |

Charges

09/28/2011 - 09/30/2011

| | | | | | | |
|---------------------|--|--|----------------|---|-----------|--------|
| Gas Charges | | | | | | \$5.25 |
| Baseline Quantity | | | 1.47000 Therms | | | |
| Baseline Usage | | | 1.47000 Therms | @ | \$1.11778 | |
| Over Baseline Usage | | | 2.56448 Therms | @ | \$1.40600 | |
| Net Charges | | | | | | \$5.25 |

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.63742 / therm

Taxes and Other

| | | |
|--------------------|---------------------|--------|
| Gas PPP Surcharge | (\$0.08400 / therm) | \$0.34 |
| Utility Users' Tax | (7.500%) | 0.39 |

Charges

10/01/2011 - 10/26/2011

| | | | | | | |
|---------------------|--|--|-----------------|---|-----------|---------|
| Gas Charges | | | | | | \$42.97 |
| Baseline Quantity | | | 12.74000 Therms | | | |
| Baseline Usage | | | 12.74000 Therms | @ | \$1.04579 | |
| Over Baseline Usage | | | 22.22552 Therms | @ | \$1.33401 | |
| Net Charges | | | | | | \$42.97 |

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.56543 / therm

Taxes and Other

| | | |
|--------------------|---------------------|--------|
| Gas PPP Surcharge | (\$0.08400 / therm) | \$2.93 |
| Utility Users' Tax | (7.500%) | 3.22 |

TOTAL CHARGES

\$55.10

| Usage Comparison | Days Billed | Therms Billed | Therms per Day |
|------------------|-------------|---------------|----------------|
| This Year | 29 | 39 | 1.3 |
| Last Year | 29 | 38 | 1.3 |

Our Balanced Payment Plan (BPP) can help you manage your energy bills. BPP will average your annual energy costs over the last 12 months to arrive at a monthly balanced payment amount. Your BPP amount will be updated as needed to ensure that you are paying an average of what you actually owe throughout the year. To find out if you qualify, call 1-800-PGE-5000.

Moving? Please call PG&E customer service at 1-800-PGE-5000 to notify us of your new mailing address.