

From: Petersen, Gary E (DCPP)
Sent: 12/29/2011 8:56:29 AM
To: fraudhotline@cpuc.ca.gov (fraudhotline@cpuc.ca.gov)
Cc: Armstrong, Ralph (IBEW) (RMA1@ibew1245.com)
Bcc:
Subject: FW: Response to NTSB Recommendations - huh?

To whom it may concern:

Despite repeated visits and citations to the Diablo Canyon Nuclear Facility from CALOSHA, PG&E Senior leadership continues to not acknowledge the significant Industrial Safety concerns expressed by employees at the Diablo Canyon Nuclear Facility.

I have repeatedly expressed several Industrial Safety concerns with PG&E Leadership, including our new CEO Tony Early who replied he is satisfied with the companies current position.

As the email below indicates, employees continue to raise safety concerns to the Senior Leadership team, but continue to lack confidence that safety comes before production.

Establishing "Goals" and "Plans" not rooted in "terra firma" do not protect employees in real time.

Is the CPUC satisfied with PG&E's response to CALOSHA visits and citations / current conditions - regarding Industrial Safety at the Diablo Canyon Facility?

Gary Petersen

IBEW Local 1245 Shop Steward

23 years PG&E

IBEW Local 1245

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From: Petersen, Gary E (DCPP)
Sent: Friday, December 23, 2011 7:59 AM
To: Johns, Christopher
Cc: Conway, John; Armstrong, Ralph (IBEW)
Subject: FW: Response to NTSB Recommendations - huh?

Mr. Johns,

Here is the direct quote from the Independent Review Panel that I recall (Page 16):

Ironically, the utility management described its vision to be “the leading utility in the United States.” Management experts point out; however, inspirational goals must also be grounded in reality. In other words, leadership must have a realistic view of the current state in order to set goals which will mobilize the workforce to improvement. Thus, to set a vision of being “the best” and have that vision be credible, management must make sure it is on *terra firma*. In the gas transmission business, management made a faulty assumption. It did not make the connection among its high level goals, its enterprise risk management process, and the work that was actually going on in the company.

We think this failing is a product of the culture of the company – **a culture whose rhetoric does not match its practices.**

Wow, right on the money.

For the majority of 2011, DCPD employees continued to attempt to convince the DCPD leadership team of significant failures and shortcomings in the Industrial Safety Program at DCPD.

By and large, outside of additional CALOSHA and NRC Citations, the culture has not changed significantly.

After not meeting the goals for the 2011 safety initiatives, for 2012, DCPD Leadership has instituted "Employee Industrial Safety - Initiative". - more vanilla.

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Bottom line:

We continue to direct employees to knowingly violate corporate policies and state regulations as the employees understand them. This would appear to continue to run contrary to PG&E's USP's.

Let's look at a **few** challenges we have had **in the last few weeks** where management was **repeatedly** notified and provided documentation that employees felt the actions flagrantly violated PG&E Corporate policies and State Regulations as the employees understood them.

Unit 1 -100' hallway shower/eyewash stations cleared, knowing employees continuing to use the battery charging stations with no protection as indicated in signed PG&E documents.

Unit 1 - 115' Aux Feed Shower / Eyewash cleared, improperly posted, obstructions to compensating emergency equipment.

Employees continued to be directed to utilize Man on line / Danger tags on clearance boundary isolation switches for personnel protection, without power being removed to the control switches to prevent inadvertent repositioning during work

Employees continued to be directed to utilize adhesive Danger / Man on Line tags to provide lifesaving personnel protection for electrical isolation.

Employees directed to perform confined space activities on improperly filled out permits and what employees believe is an inadequate clearance boundary (DFOST breach activities).

OM6.ID12 - DCPPE Electrical Safety Program revised to allow apprentices to work by themselves without QEW or Journeyman supervision within "Restricted Approach" Boundaries with no additional training.

DCPPE Operations personnel (apprentices) being instructed to continue installing electrical grounds with no training.

Coworkers continue to express "fatigue" to IBEW Representatives in reporting valid safety concerns to a DCPD Leadership team that continues to put rhetoric above its actual practices.

I am looking for a commitment to safety -

Making electricity pays the bills, but when an employee brings to me as a Work Control Lead, current PG&E Corporate policies and procedures along with California State Regulations he believes he is being directed to violate and that place him at risk, I expect the job to be on hold until the employee's concern has been addressed (with the support of the leadership team).

How is it that PG&E Corporate has comprehensive and impressive industrial safety programs elsewhere in the company and tolerates a "vacuum" at Diablo Canyon?

All too often, I remain disappointed, and not with just the flavor of the day.

I do not need a response, the employees need results.

Gary Petersen

IBEW STEWARD

23 years PG&E

From: Internal Communications

Sent: Thursday, December 22, 2011 2:20 PM

To: All PG&E Mail Recipients; All PGE Corp Employees

Subject: Response to NTSB Recommendations

PG&E Team:

PG&E has been working diligently to respond to recommendations made by the National Transportation Safety Board (NTSB) to improve our gas pipeline system. Today, PG&E sent the NTSB an update on the actions we are taking and the plans that are in place to implement those recommendations.

To keep you informed, we wanted to share a copy of the letter that was sent to the NTSB, a press release we issued and coverage on [Currents](#).

FOR IMMEDIATE RELEASE

December 22, 2011

CONTACT: PG&E External Communications - (415) 973-5930

PG&E REPORTS PROGRESS ON FULFILLING NTSB RECOMMENDATIONS

Made Strides in 2011, President Says

SAN FRANCISCO, Calif. – Pacific Gas and Electric Company (PG&E) has completed several of the recommendations outlined by the National Transportation Safety Board (NTSB) in response to the September 2010 San Bruno pipeline accident.

Since the accident, PG&E has concentrated on modernizing its operations and has

introduced new management to lead the effort. The NTSB's recommendations, produced in September from the agency's nearly yearlong investigation into the San Bruno accident, are in line with and have helped guide PG&E's actions toward improving the safety of its systems.

"PG&E has fully embraced the NTSB's important recommendations, and we're grateful for the agency's investigation and direction," said PG&E President Chris Johns. "We are united with our regulators in our determination to prevent a tragedy like the San Bruno accident from ever happening again."

Among the steps taken to address the NTSB's concerns, PG&E has verified the maximum allowable operating pressure on 1,600 miles of natural gas pipelines, updated its emergency response plan to reflect industry best practices, and is implementing data management systems to ensure its pipeline records are traceable, verifiable and complete.

"PG&E has done an unprecedented amount of work in 2011 to improve the safety of our gas system," Johns added, "We're encouraged by this progress and recognize that there is much still to be done."

PG&E's Pipeline Safety Enhancement Plan, which was submitted this year for approval to the California Public Utilities Commission, details many of the improvements under way or planned over the next few years. The plan incorporates and goes beyond the NTSB's recommendations, calling for continued pipeline replacement and retrofits.

More information on the actions PG&E is taking to improve the safety of its gas system can be found in PG&E's Integrated San Bruno Response Plan at <http://www.pge.com/myhome/edusafety/systemworks/gas/overview/>

Pacific Gas and Electric Company, a subsidiary of [PG&E Corporation](#) (NYSE:PCG), is one of the largest combined natural gas and electric utilities in the United States. Based in San Francisco, with 20,000 employees, the company delivers some of the nation's cleanest energy to 15 million people in Northern and Central California. For more information, visit <http://www.pge.com/about/newsroom/>.