Appointment:

From: Velasquez, Carlos A.

To: Velasquez, Carlos A. (carlos.velasquez@cpuc.ca.gov); Dowdell, Jennifer; Redacted Redacted; Jamie Tuckey; Redacted; Litteneker, Randall (Law); 'Dawn Weisz'; Kahlon, Gurbux; Cherry, Brian K; Randolph, Edward F.; Pagedar, Sujata; Tom, Jonathan P.; Miller, Suzy; Redacted Redacted Suzanne Shumate; Sam Schmidt; Jacobson, Erik B (RegRel)

Subject: PG&E - MEA Issues List

Location: room 5305 (already reserved by Scott)

Start: 12/20/2011 1:00:00 PM

End: 12/20/2011 3:00:00 PM

When: Tuesday, December 20, 2011 1:00 PM-3:00 PM (GMT-08:00) Pacific Time (US & Canada).
Where: room 5305 (already reserved by Scott)
Note: The GMT offset above does not reflect daylight saving time adjustments.
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Hi everyone - this meeting invitation is in regards to Scott Murtishaw's request below.

Carlos Velasquez
Energy Division
415-703-1124

From: Murtishaw, Scott
Sent: Thursday, December 08, 2011 4:28 PM
To: 'Dawn Weisz'; Velasquez, Carlos A.; 'Jamie Tuckey'; 'jkd5@pge.com'; Redacted Redacted 'sxpg@pge.com'; 'Suzanne Shumate'; 'Sam Schmidt'
Cc: Tom, Jonathan P.; Randolph, Edward F.; Kahlon, Gurbux
Subject: RE: PG&E - MEA Issues List

Dawn,
If I understand the first issue correctly, and if PG&E is clearly at fault, then I strongly urge PG&E to use all available means to contact these 2,500 customers and explain that this incident is due to PG&E's error. I would also ask that if any of the affected customers contact PG&E to inquire about returning to PG&E service that the customer service reps be instructed to explain the cause of the error.

If possible, I would like to attend the first meeting between MEA and PG&E that is scheduled following the issuance of PG&E's proposals for resolving all outstanding issues on the 16th, and I want to have the PUC host it. Dawn and Jennifer, can you work with Carlos to find a time that works for me and any members of Energy Division staff and management who wish to attend?