

From: Clanon, Paul  
Sent: 12/20/2011 8:13:37 AM  
To: Bottorff, Thomas E (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TEB3)  
Cc: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7);  
michelle.cooke@cpuc.ca.gov (michelle.cooke@cpuc.ca.gov)  
Bcc:  
Subject: RE: Tonight's Power Outage at Candlestick Park  
Great. I'll read the note, then we can talk. Thx.

On Dec 20, 2011, at 8:02 AM, "Bottorff, Thomas E" <[TEB3@pge.com](mailto:TEB3@pge.com)> wrote:

Paul,

I just spoke with Geisha. She has the details and is drafting a note now. If you're available to speak with her, please let me know and I'll set up a call.

Tom

**From:** Cherry, Brian K  
**Sent:** Tuesday, December 20, 2011 7:38 AM  
**To:** '[paul.clanon@cpuc.ca.gov](mailto:paul.clanon@cpuc.ca.gov)'  
**Cc:** Bottorff, Thomas E; '[michelle.cooke@cpuc.ca.gov](mailto:michelle.cooke@cpuc.ca.gov)'  
**Subject:** Re: Tonight's Power Outage at Candlestick Park

I don't doubt that he is doing that. He was at the game last night too.

**From:** Clanon, Paul [<mailto:paul.clanon@cpuc.ca.gov>]  
**Sent:** Tuesday, December 20, 2011 07:36 AM  
**To:** Cherry, Brian K  
**Cc:** Bottorff, Thomas E; [michelle.cooke@cpuc.ca.gov](mailto:michelle.cooke@cpuc.ca.gov) <[michelle.cooke@cpuc.ca.gov](mailto:michelle.cooke@cpuc.ca.gov)>  
**Subject:** Re: Tonight's Power Outage at Candlestick Park

If I were Tony right now I'd be sitting in my office looking at the clock and waiting for the first person to come in and tell me exactly what happened out there. This is corporate credibility time, and it's not a one-day sports story.

On Dec 20, 2011, at 7:31 AM, "Cherry, Brian K" <[BKC7@pge.com](mailto:BKC7@pge.com)> wrote:

Honestly, we still haven't heard. I will shake the tree some more.

**From:** Clanon, Paul [<mailto:paul.clanon@cpuc.ca.gov>]  
**Sent:** Tuesday, December 20, 2011 07:22 AM  
**To:** Cherry, Brian K; Bottorff, Thomas E  
**Cc:** Michelle Cooke <[michelle.cooke@cpuc.ca.gov](mailto:michelle.cooke@cpuc.ca.gov)>  
**Subject:** Re: Tonight's Power Outage at Candlestick Park

Is Geisha just not telling? No way that's all PG&E knows. And is this auto-transfer switch's failure the first thing that went wrong, or is it a fallback device to go to a second circuit because the first one failed?

By the way, all of America (and no doubt Ed Randolph, watching the game at Señor Frog's in Cabo) has seen the flash in the parking lot and heard it described as a transformer blowing, complete with sparks.

On Dec 20, 2011, at 7:13 AM, "Cherry, Brian K" <[BKC7@pge.com](mailto:BKC7@pge.com)> wrote:

**From:** Corporate Relations Mailbox  
**Sent:** Monday, December 19, 2011 09:38 PM  
**To:** All PG&E Mail Recipients; All PGE Corp Employees  
**Subject:** Tonight's Power Outage at Candlestick Park

Colleagues:

Shortly before game time at Candlestick Park this evening, a power outage stadium, followed by a second outage later in the game. Geisha Williams, President for Electric Operations, issued the following statement:

“PG&E is working closely with the City and County of San Francisco, owners of Candlestick Park, to determine the cause of tonight’s power outages. The goal for both PG&E and the City and County has been to get the power restored as safely as possible and keep the power on through the rest of the game. We are currently investigating exactly what happened and working to prevent something like this from happening again. It is very important to everyone involved.”

**Here are some of the details as we know them tonight:**

According to preliminary reports, the auto-transfer switch owned by the City failed to operate properly to switch load to the second circuit serving the stadium as it was without power for nearly 10 minutes before power was restored. A second outage impacted the stadium at approximately 6:45 p.m. and lasted about 10 minutes.

- [REDACTED] We are actively investigating the cause of both outages.
- [REDACTED] Crews located a power line down in the area and are working on it. It is unclear if this was related to the first outage that impacted the park.
- [REDACTED] There is no indication that PG&E equipment was involved in either outage.
- [REDACTED] While we have many customers at the stadium, Candlestick Park is the only facility impacted.
- [REDACTED] As a common practice, PG&E always works with the customer for a major event, in this case the game, to prepare a quick and comprehensive response to any potential issue.

Roger Frizzell

Vice President and Chief Communications Officer