

From: [Redacted]  
Sent: 12/22/2011 4:11:43 PM  
To: Tom, Jonathan P. (jonathan.tom@cpuc.ca.gov); Murtishaw, Scott (scott.murtishaw@cpuc.ca.gov); Randolph, Edward F. (edward.randolph@cpuc.ca.gov); Miller, Suzy (/O=PG&E/OU=Corporate/cn=Recipients/cn=SLMc); 'Velasquez, Carlos A.' (carlos.velasquez@cpuc.ca.gov); Kahlon, Gurbux (gurbux.kahlon@cpuc.ca.gov); 'Sam Schmidt' (sschmidt@noblesolutions.com); 'Suzanne Shumate' (sshumate@noblesolutions.com)  
Cc: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7); Dowdell, Jennifer (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=JKD5); Jacobson, Erik B (RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1); 'Dawn Weisz' (dweisz@marinenergyauthority.org); Pagedar, Sujata (/O=PG&E/OU=Corporate/cn=Recipients/cn=sxpg); Litteneker, Randall (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=RJL9); [Redacted]  
[Redacted]  
[Redacted] Jamie Tuckey' (jtuckey@marinenergyauthority.org); Csapo, Sebastien  
[Redacted]

Bcc:  
Subject: PG&E - MEA Issues List: (CPUC meeting on 1/3/2012)

All:

PG&E would like to request a delay of the meeting until later in the week. Several participants may not be available on January 3rd.

Consequently, PG&E would like to propose meeting on Thursday (1/5/12) or Friday (1/6/12) of that week. The CPUC's guidance on the ability to reschedule by next Wednesday (12/28) would be appreciated.

Happy Holidays!

[Redacted]

PG&E | Energy Solutions & Service

[Redacted]

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**From:** Velasquez, Carlos A. [mailto:carlos.velasquez@cpuc.ca.gov]

**Sent:** Friday, December 16, 2011 3:26 PM

**To:** Velasquez, Carlos A.; Randolph, Edward F.; Kahlon, Gurbux; Tom, Jonathan P.; Murtishaw, Scott; Miller, Suzy; Cherry, Brian K; Jacobson, Erik B (RegRel); Redacted  
'Suzanne Shumate'; 'Sam Schmidt'

**Cc:** 'Dawn Weisz'; Dowdell, Jennifer; 'Jamie Tuckey'; Litteneker, Randall (Law); Redacted

**Subject:** PG&E - MEA Issues List:

**When:** Tuesday, January 03, 2012 3:00 PM-4:00 PM (GMT-08:00) Pacific Time (US & Canada).

**Where:** 505 Van Ness, SF (CPUC building)

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Where: 505 Van Ness, SF (CPUC building)

Note: The GMT offset above does not reflect daylight saving time adjustments.

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The purpose of this meeting is described in Scott Murtishaw's email below.

**From:** Murtishaw, Scott

**Sent:** Thursday, December 08, 2011 4:28 PM

**To:** 'Dawn Weisz'; Velasquez, Carlos A.; 'Jamie Tuckey'; Redacted

Redacted

Redacted; 'Suzanne Shumate'; 'Sam Schmidt'

**Cc:** Tom, Jonathan P.; Randolph, Edward F.; Kahlon, Gurbux

**Subject:** RE: PG&E - MEA Issues List

Dawn,

If I understand the first issue correctly, and if PG&E is clearly at fault, then I strongly urge PG&E to use all available means to contact these 2,500 customers and explain that this incident is due to PG&E's error. I would also ask that if any of the affected customers contact PG&E to inquire about returning to PG&E service that the customer service reps be instructed to explain the cause of the error.

If possible, I would like to attend the first meeting between MEA and PG&E that is scheduled following the issuance of PG&E's proposals for resolving all outstanding issues on the 16th, and I want to have the PUC host it. Dawn and Jennifer, can you work with Carlos to find a time that works for me and any members of Energy Division staff and management who wish to attend?