

From: [Redacted]  
Sent: 12/2/2011 3:38:14 PM  
To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7);  
MarziaZafar (marzia.zafar@cpuc.ca.gov)  
Cc: [Redacted]  
Bcc:  
Subject: RE: Christmas card  
Marzia [Redacted]

You guys make me laugh! First of all, Brian wrote the card, even though he is the working one while I have a lot more free time. The thing is, he is just a really good writer, although you are right that [Redacted] was out of context for those not in my family.

[Redacted]

As for the UCLA theme on the front, if you turn the card over you get a big dose of Stanford so it is pretty equal, even though UCLA is the headliner this year.

[Redacted]

Hope you guys have a great holiday.

Sara

p.s. - I am surprised you didn't comment on the fact that we got out the cards so early, most of the feedback so far has been WTF, how could you send out holiday cards in November?????

--- On Fri, 12/2/11, Zafar, Marzia <marzia.zafar@cpuc.ca.gov> wrote:

From: Zafar, Marzia <marzia.zafar@cpuc.ca.gov>

Subject: RE: Christmas card

To: "Cherry, Brian K" <BKC7@pge.com>, [Redacted]

Cc: [Redacted]

Date: Friday, December 2, 2011, 3:22 PM

Hi [Redacted]

How is sabbatical treating you?

We really like these cards and I hope you don't get offended by our sense of humor and genuine interest ☺

Brian's team at work is fighting a big battle that will get harder and harder... I wouldn't want to be in regulatory affairs for the next few years.

Redacted

marz

**From:** Cherry, Brian K [mailto:BKC7@pge.com]  
**Sent:** Friday, December 02, 2011 9:37 AM  
**To:** Zafar, Marzia; Redacted  
**Cc:** Redacted  
**Subject:** Re: Christmas card

You are too funny

Redacted have ever had and I have experience in this area.

I agree on the shirt. I didn't realize it until after the cards arrived. At that point, it stays.

Redacted

We hope the company gets better too. We hope the PUC is nicer to us also.

Pick a date and time.

Redacted do you wish to add more ?

**From:** Zafar, Marzia [mailto:marzia.zafar@cpuc.ca.gov]  
**Sent:** Friday, December 02, 2011 09:31 AM  
**To:** Cherry, Brian K  
**Cc:** Redacted  
**Subject:** Christmas card

Dear Brian,

We received your card yesterday and love these types of cards, and we read them carefully (we really do; mainly because we are nosey).

I wish that we had Redacted email address, too, so I can directly talk with her since she's the one who wrote it.

We have some questions and observations.

Redacted

5. You are correct that your company sucked big time, and we hope your wish comes true and PG&E downsizes a bit and learns customer care (way too many directors and managers and more directors; accountability is lost...)

Redacted

Regards,

Redacted

Marzia

*Marzia Zafar \* CPUC \* [zaf@cpuc.ca.gov](mailto:zaf@cpuc.ca.gov) \* 415-703-1997*