

From: Mark Toney  
Sent: 12/6/2011 12:53:31 PM  
To: Redacted Redacted  
Cc: mp1@cpuc.ca.gov' (mp1@cpuc.ca.gov); 'mf1@cpuc.ca.gov' (mf1@cpuc.ca.gov) (mf1@cpuc.ca.gov); 'cjs@cpuc.ca.gov' (cjs@cpuc.ca.gov) (cjs@cpuc.ca.gov); 'tas@cpuc.ca.gov' (tas@cpuc.ca.gov) (tas@cpuc.ca.gov); Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7); joc@cpuc.ca.gov (joc@cpuc.ca.gov); Ferron, Mark J. (mark.ferron@cpuc.ca.gov) (mark.ferron@cpuc.ca.gov); orsona@greenlining.org (orsona@greenlining.org)  
Bcc:  
Subject: RE: PG&E Customer Disconnection Moratorium

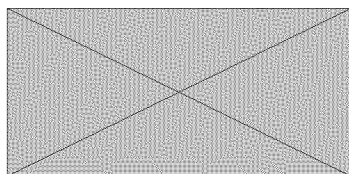
Hi Brian,  
On behalf of TURN and ratepayers throughout Northern and Central California, I wish to thank PG&E for taking initiative in declaring a moratorium on residential disconnections for customers of PG&E from December 16 through January 2.

We look forward to continuing to work with you and the Commission to adopt policies that reduce, and eventually eliminate, the need for disconnections to be used as a collections strategy by focusing on minimizing revenue requirements, maximizing energy efficiency, and increasing creativity with payment arrangements.

**Thanks,**

**Mark**

**Mark W. Toney, Ph.D.  
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On Dec 6, 2011, at 11:02 AM, Redacted wrote:

*SENT ON BEHALF OF BRIAN K. CHERRY, VICE PRESIDENT, REGULATION AND RATES:*

Redacted

*Vice President Regulation and Rates*

Redacted

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