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Sent: 12/8/2011 4:58:17 PM  
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Bcc:

Subject: RE: MEA Follow up on our conversation this afternoon

Ed,

Thanks again for the call.

With regard to your question on the billing text:

- I was correct in telling you that we want to do that in a larger bill redesign
- If we change the text that now reads PG&E "Energy" to indicate PG&E "Non-energy" charges for MEA customers, I am told it will change the entry for all the customers that PG&E bills (including PG&E's non-MEA electricity customers), which we believe will cause more confusion.

With respect to the 2,500 customers who did not receive MEA charges on their November bill, I'm giving Dawn a call tomorrow to resolve.

If you have additional questions, please don't hesitate to call.

Jennifer

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