



**Pacific Gas and  
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December 6, 2011

Michael Peevey, President  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

Re: PG&E Customer Disconnection Moratorium

Dear President Peevey:

Consistent with PG&E's practice in recent years, it will voluntarily commence a moratorium on service disconnections December 16, 2011 through January 2, 2012. This suspension will apply to both residential and non-residential customers.

While service disconnections will be suspended, PG&E will continue all other collection process and notices. Our normal collection and disconnection procedures will resume on January 3, 2012.

Should you have any question regarding PG&E's moratorium on service disconnections, please feel free to contact me.

Sincerely,

Brian K. Cherry  
VP Regulatory Relations

cc: Mark J. Ferron, California Public Utilities Commissioner  
Catherine J. K. Sandoval, California Public Utilities Commissioner  
Michel Peter Florio, California Public Utilities Commissioner  
Timothy A. Simon, California Public Utilities Commissioner  
Joe Como, Division of Ratepayer Advocates  
Orson Aguilar, The Greenlining Institute  
Mark Toney, The Utility Reform Network