

From: Bottorff, Thomas E  
Sent: 1/24/2012 5:19:09 PM  
To: 'Clanon, Paul' (paul.clanon@cpuc.ca.gov)  
Cc: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7);  
Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)  
Bcc:  
Subject: Re: Dig-In at [Redacted] in San Bruno

Great; glad to hear that. Thanks.

Tom

**From:** Clanon, Paul [mailto:paul.clanon@cpuc.ca.gov]  
**Sent:** Tuesday, January 24, 2012 5:11 PM  
**To:** Bottorff, Thomas E  
**Cc:** Cherry, Brian K; Doll, Laura  
**Subject:** Re: Dig-In at [Redacted] in San Bruno

Don't worry, Laura is here and has taken full operational control.

On Jan 24, 2012, at 4:41 PM, "Bottorff, Thomas E" <TEB3@pge.com> wrote:

Fyi

Tom

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**From:** Kubota, Jodie  
**Sent:** Tuesday, January 24, 2012 4:34 PM  
**To:** Hayes, William; Stavropoulos, Nickolas; Johnson, Kirk; Christopher, Melvin J.  
(GSO); Horner, Trina; Ramirez, Ruben  
**Cc:** [Redacted]  
**Subject:** Dig-In at [Redacted] in San Bruno

Everyone,

At 13:17 Gas Construction in Peninsula division was notified of a dig-in at [Redacted] in San Bruno by Gas Dispatch. A gas crew was dispatched at 13:18 and was onsite at 13:25.

Upon arrival the crew found the City of San Bruno Sanitation department had caught the gas service with a backhoe and pulled the service tee off a 2' steel main. They were restoring paving when they identified a soft spot in their excavation and decided to dig into it with the backhoe. A USA ticket had been called in and the marks were accurate. The crew and original locator verified the marks.

Here is the list of events:

- [Redacted] 13:27 Gas Engineering was notified to model the main and was identified as a one-way feed.
- [Redacted] 13:30 it was communicated that media was flying overhead.
- [Redacted] 13:31 the Load Center was notified of the incident and the possible reportable.
- [Redacted] 14:08 media was confirmed to be onsite and the Load Center updated.
- [Redacted] 14:09 the crew was in position to squeeze the main.
- [Redacted] 14:13 the main was flat.

Estimated time of restoration is 18:00. GSRs have been arranged for the relights of the 6 impacted customers.

Please call with any questions.

Thanks,

Jodie Kubota

408-505-3590