

From: Clanon, Paul  
Sent: 1/24/2012 7:10:41 PM  
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)  
Cc:  
Bcc:  
Subject: Re: Dig-In at [Redacted] in San Bruno

Barack is absolutely killing.

On Jan 24, 2012, at 6:36 PM, "Doll, Laura" <LRDD@pge.com> wrote:

My hands are really cold but my feet are numb. Note to self: jeans and shoes should always be in car.

I am leaving the scene. Current expectation is that service will be restored by 11 pm to the 6 homes. They are welding the main replacement now. There were some small service leaks they fixed already. Had nice chats with residents, and the city of sb came back out. We need them to move the steel plates back over the holes.

**From:** Clanon, Paul [mailto:paul.clanon@cpuc.ca.gov]  
**Sent:** Tuesday, January 24, 2012 05:11 PM  
**To:** Bottorff, Thomas E  
**Cc:** Cherry, Brian K; Doll, Laura  
**Subject:** Re: Dig-In at [Redacted] in San Bruno

Don't worry, Laura is here and has taken full operational control.

On Jan 24, 2012, at 4:41 PM, "Bottorff, Thomas E" <TEB3@pge.com> wrote:

Fyi  
Tom

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**From:** Kubota, Jodie  
**Sent:** Tuesday, January 24, 2012 4:34 PM  
**To:** Hayes, William; Stavropoulos, Nickolas; Johnson, Kirk;  
Christopher Melvin I (GSO); Horner, Trina; Ramirez, Ruben  
**Cc:** [Redacted]  
[Redacted]  
**Subject:** Dig-In at [Redacted] in San Bruno

Everyone,

At 13:17 Gas Construction in Peninsula division was notified of a dig-in at [Redacted] in San Bruno by Gas Dispatch. A gas crew was dispatched at 13:18 and was onsite at 13:25.

Upon arrival the crew found the City of San Bruno Sanitation department had caught the gas service with a backhoe and pulled the service tee off a 2' steel main. They were restoring paving when they identified a soft spot in their excavation and decided to dig into it with the backhoe. A USA ticket had been called in and the marks were accurate. The crew and original locator verified the marks.

Here is the list of events:

- 13:27 Gas Engineering was notified to model the main and was identified as a one-way feed.
- 13:30 it was communicated that media was flying overhead.
- 13:31 the Load Center was notified of the incident and the possible reportable.
- 14:08 media was confirmed to be onsite and the Load Center updated.
- 14:09 the crew was in position to squeeze the main.
- 14:13 the main was flat.

Estimated time of restoration is 18:00. GSRs have been arranged for the relights of the 6 impacted customers.

Please call with any questions.

Thanks,  
Jodie Kubota  
408-505-3590