From: Doll, Laura

Sent: 1/30/2012 4:33:32 PM

To: Cooke, Michelle (michelle.cooke@cpuc.ca.gov); Halligan, Julie

(julie.halligan@cpuc.ca.gov); 'sks@cpuc.ca.gov' (sks@cpuc.ca.gov)

Cc: Kauss, Kent (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=KWK3);

Ramaiya, Shilpa R (/o=PG&E/ou=Corporate/cn=Recipients/cn=SRRd)

Bcc:

Subject: Update on Redacted

Michelle, Julie and Sunil,

A speaker at last Thursday's town hall meeting in Palo Alto raised the issue of a gas leak at the Redacted_____

Last Friday a PG&E crew was able to help identify the source of a small leak on the customer's side of the gas system. It was a regulator device on the customer's system that was buried and had deteriorated. PG&E closed off service to the school to allow repair work to be done over the weekend by a plumber retained by the school. The PG&E crew also assisted with excavation to speed the repair process. The repair passed inspection today and PG&E staff were on-site to assist in relighting appliances and restoring full service to the school.

Laura