

From: Cooke, Michelle
Sent: 1/30/2012 4:39:26 PM
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD); Shori, Sunil (sunil.shori@cpuc.ca.gov); Halligan, Julie (julie.halligan@cpuc.ca.gov)
Cc: Kauss, Kent (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=KWK3); Ramaiya, Shilpa R (/o=PG&E/ou=Corporate/cn=Recipients/cn=SRRd)
Bcc:
Subject: Re: Update on [Redacted]

Thanks for the update, good to hear.

From: Doll, Laura [mailto:LRDD@pge.com]
Sent: Monday, January 30, 2012 04:33 PM
To: Cooke, Michelle; Halligan, Julie; Shori, Sunil
Cc: Kauss, Kent <KWK3@pge.com>; Ramaiya, Shilpa R <SRRd@pge.com>
Subject: Update on [Redacted]

Michelle, Julie and Sunil,

A speaker at last Thursday's town hall meeting in Palo Alto raised the issue of a gas leak at the
[Redacted]

Last Friday a PG&E crew was able to help identify the source of a small leak on the customer's side of the gas system. It was a regulator device on the customer's system that was buried and had deteriorated. PG&E closed off service to the school to allow repair work to be done over the weekend by a plumber retained by the school. The PG&E crew also assisted with excavation to speed the repair process. The repair passed inspection today and PG&E staff were on-site to assist in relighting appliances and restoring full service to the school.

Laura