

From: Cherry, Brian K
Sent: 1/23/2012 5:55:01 PM
To: 'pac@cpuc.ca.gov' (pac@cpuc.ca.gov)
Cc:
Bcc:
Subject: Fw: A-1111 Outage

No safety issue....

From: Dashner, Andrew M
Sent: Monday, January 23, 2012 05:51 PM
To: [Redacted] SF_Update
Subject: RE: A-1111 Outage

A-1111 Update: Operations has confirmed that we have failed station length cable. We are now in the process of restoring customers using adjacent circuits. There were no public safety incidents that resulted from the cable failure. The ETOR will be provide when more information come available.

Major customers affected include:

City and Count of SF

IHG Management, LLC

Andy

From: Smith, Ontario D
Sent: Monday, January 23, 2012 5:45 PM
To: Dashner, Andrew M; SF_Update
Subject: Re: A-1111 Outage

Gov Rel has notified CCSF OES.

From: Dashner, Andrew M
Sent: Monday, January 23, 2012 05:37 PM
To: SF_Update

Subject: A-1111 Outage

All,

We have an OCB level outage on the A-1111 affecting 2943 customers in the South of Market area including Folsom and Clara between 3rd and 6th St. First no light was at 17:04. At this time, we have not received any hazard reports associated with this outage. Restoration personnel are on-site and have begun troubleshooting. An M&C crew is also being mobilized. More to come.

Andy Dashner