From: Murtishaw, Scott Sent: 1/9/2012 3:15:41 PM To: Randolph, Edward F. (edward.randolph@cpuc.ca.gov); Velasquez, Carlos A. (carlos.velasquez@cpuc.ca.gov) Tom, Jonathan P. (jonathan.tom@cpuc.ca.gov); Kahlon, Gurbux (gurbux.kahlon@cpuc.ca.gov); Redacted Cc: Redacted : Suzanne Shumate (sshumate@noblesolutions.com); Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7): Jacobson. Erik B (RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1); Pagedar, Sujata (/O=PG&E/OU=Corporate/cn=Recipients/cn=sxpg); Miller, Suzy (/O=PG&E/OU=Corporate/cn=Recipients/cn=SLMc); Redacted Redacted Redacted Dowdell, Jennifer (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=JKD5); Litteneker, Randall (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=RJL9); Redacted Redacted : Dawn Weisz (dweisz@marinenergyauthority.org); Jamie Tuckey (jtuckey@marinenergyauthority.org); Sam Schmidt (sschmidt@noblesolutions.com); Paula White (PWhite@noblesolutions.com) Bcc: Subject: RE: PG&E - MEA Issues List We're meeting in room 5305. From: Randolph, Edward F. **Sent:** Monday, January 09, 2012 3:07 PM To: Velasquez, Carlos A. Cc: Redacted ; Suzanne Shumate; Kahlon<u>, Gurbux; Tom, Jonathan P.; Murtishaw, Scott; Miller, </u> Suzy; Cherry, Brian K; Jacobson, Erik B (RegRel); Redacted ; Pagedar, Sujata; Sam Schmidt; Room 5305; Paula White; Dawn Weisz; Dowdell, Jennifer; Jamie Tuckey; Litteneker, Randall (Law); Redacted Subject: Re: PG&E - MEA Issues List What room is this going to be in? Sent from a "smartphone" which helps us communicate but makes us illiterate. **Edward Randolph**

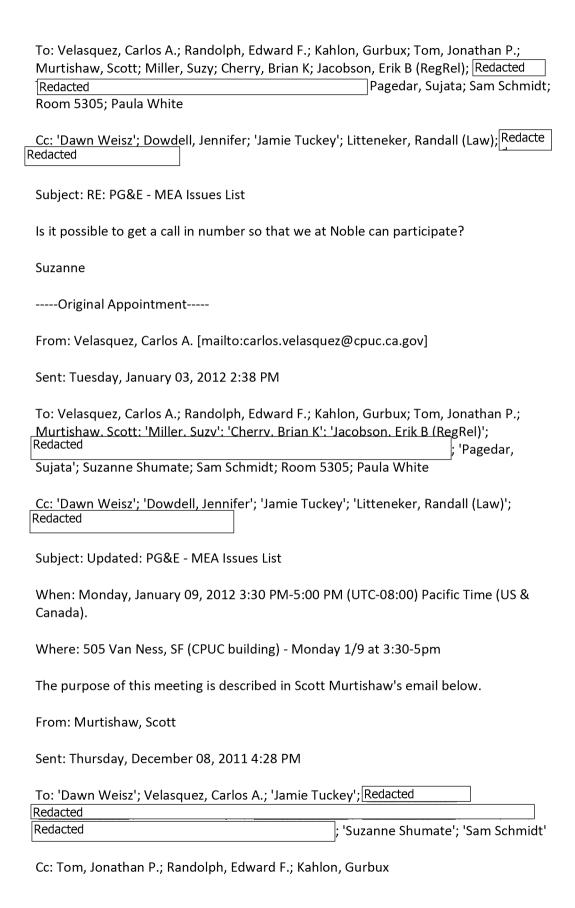
On Jan 9, 2012, at 2:31 PM, "Velasquez, Carlos A." < carlos.velasquez@cpuc.ca.gov > wrote:

SB GT&S 0218695

Please call-in using the phone # provided by Redacted, below. Our meeting is scheduled from 3:30-5:00 today.
,
Original Message
From Redacted
Sent: Monday, January 09, 2012 2:15 PM
To: 'Suzanne Shumate'; Velasquez, Carlos A.; Randolph, Edward F.; Kahlon, Gurbux;
Tom, Jonathan P.; Murtishaw, Scott; Miller, Suzy; Cherry, Brian K; Jacobson, Erik B
(RegRel); Redacted; Pagedar,
Sujata; Sam Schmidt; Room 5305; Paula White
Cc: 'Dawn Weisz'; Dowdell, Jennifer; 'Jamie Tuckey'; Litteneker, Randall (Law); Redacted
Subject: RE: PG&E - MEA Issues List
·
Hello all:
We can use PG&E's unless the CPUC would prefer to use its own number.
Dial: Redacted
Pross. Redacted
Press:
Dodostod
Redacted
PG&E Energy Solutions & Service
Redacted
Redacted

From: Suzanne Shumate [mailto:sshumate@noblesolutions.com]

Sent: Monday, January 09, 2012 2:00 PM



Subject: RE: PG&E - MEA Issues List

Dawn,

If I understand the first issue correctly, and if PG&E is clearly at fault, then I strongly urge PG&E to use all available means to contact these 2,500 customers and explain that this incident is due to PG&E's error. I would also ask that if any of the affected customers contact PG&E to inquire about returning to PG&E service that the customer service reps be instructed to explain the cause of the error.

If possible, I would like to attend the first meeting between MEA and PG&E that is scheduled following the issuance of PG&E's proposals for resolving all outstanding issues on the 16th, and I want to have the PUC host it. Dawn and Jennifer, can you work with Carlos to find a time that works for me and any members of Energy Division staff and management who wish to attend?