From:Clanon, PaulSent:1/4/2012 1:29:41 PMTo:Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)Cc:Bcc:Bcc:Subject:RE: Transformer?Thx.

On Jan 4, 2012, at 1:06 PM, "Cherry, Brian K" <<u>BKC7@pge.com</u>> wrote:

FYI

From: Anderson, Barry
Sent: Wednesday, January 04, 2012 12:54 PM
To: Cherry, Brian K
Cc: Kiraly, Gregory; Johnson, Mark S (ET); Lemler, Gregg
Subject: RE: Transformer?

Brian, here's the latest information from the field on this incident. We will have a more complete report later this afternoon. If you need any additional information in the meantime, pls let me know. Thanks, Barry.

No pole fire confirmed. There was a flash when the connector failed

Redacted1104 outage cause was reported as a failed PG connector,11205.Redacted

Per the T-Man supervisor:

When the 4kV conductor fell, it contacted the service to the customers house in question.

The service was burned up and the crew replaced last night, but the

customer's breaker at the panel is still off pending an inspection.

The water pipe feeding the house burst, there is a plumber coming out today to make repairs per the customer.

The gas to the house was shut off and is still off due to the gas line to the dryer was also damaged.

Redacted will call me when the T-Man returns his call.

Please let me know if you have any other questions.

From: Johnson, Mark S (ET) Sent: Wednesday, January 04, 2012 10:33 AM To: Anderson, Barry; Kress, Michael A Cc: Kiraly, Gregory; Cherry, Brian K Subject: FW: Transformer?

Barry/Mike,

Could you guys check in with Brian.

Thanks,

Mark

From: Redacted

Sent: Wednesday, January 04, 2012 10:29 AM To: Cherry, Brian K; Johnson, Mark S (ET) Subject: RE: Transformer?

Hi Brian,

I think this was intended for Mark S. Johnson. I've included him on this reply.

Thanks,

Redacted

Customer Energy Solutions Manager Commercial and Schools & Colleges Segments

Pacific Gas & Electric Co. Redacted

From: Cherry, Brian K Sent: Wednesday, January 04, 2012 9:40 AM To: Redacted Cc: Bottorff, Thomas E; Williams, Geisha Subject: FW: Transformer?

Mark - do we have any more information on this ?

From: Clanon, Paul [mailto:paul.clanon@cpuc.ca.gov] Sent: Wednesday, January 04, 2012 9:38 AM To: Cherry, Brian K Subject: Transformer?

Foster City Patch - North Peninsula Power Pole Blast Leaves Thousands in the Dark

Power restored to all 5,800 affected PG&E customers within two hours of initial report

of fire at 6:55 p.m. on Tuesday. Daly City explosion displaces two people, three pets.

By Staff, Jan 3

Three residents and two pets were displaced from a home Tuesday night after a utility pole caught fire following an explosion in Daly City, fire officials said.

An outage connected to the fire was reported at 6:55 p.m. and initially impacted about 5,800 PG&E customers in Daly City and Pacifica, utility spokeswoman Jana Morris said Tuesday night.

That number was down to 2,900 as of 7:15 p.m. and about 520 customers remained without power as of 8:15 p.m., Morris said.

By 8:50 p.m. all power was restored, PG&E officials said.

North County Fire Authority officials reported a one-alarm electrical fire at 6:53 p.m. Tuesday night that resulted in the outage and displaced residents near the area of San Pedro Road and Mission Street in Daly City.

Near that intersection a utility pole had caught fire after an explosion.

Arriving fire crews found a high voltage power line down that had scorched a building that contained two businesses and a residence, fire officials said.

Working with PG&E crews, fire crews secured the area and determined the power outage had damaged the building's water and gas distribution system.

Three men and two dogs were displaced from the residence, with the American Red Cross assisting with alternate housing arrangements, fire officials said.

No injuries were reported.