

From: Velasquez, Carlos A.
Sent: 1/3/2012 11:25:57 AM
To: Redacted
Cc: Dowdell, Jennifer (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=JKD5);
Litteneker, Randall (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=RJL9);
Dawn Weisz (dweisz@marinenergyauthority.org); Jamie Tuckey
(jtuckey@marinenergyauthority.org); Cherry, Brian K
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7); Pagedar, Sujata
(/O=PG&E/OU=Corporate/cn=Recipients/cn=sxpg); Tom, Jonathan P.
(jonathan.tom@cpuc.ca.gov); Murtishaw, Scott (scott.murtishaw@cpuc.ca.gov);
Randolph, Edward F. (edward.randolph@cpuc.ca.gov); Redacted
Redacted Kahlon, Gurbux
(gurbux.kahlon@cpuc.ca.gov)
Bcc:
Subject: RE: PG&E - MEA Issues List:

We're working on rescheduling this meeting; it looks like Monday, 1/9, will work best for us. I'm still waiting to hear back from all CPUC folks in order to determine a specific time to hold this meeting. I will get back to you shortly.

-----Original Message-----

From: Redacted
Sent: Monday, January 02, 2012 11:37 AM
To: Velasquez, Carlos A.
Cc: 'Dawn Weisz'; Dowdell, Jennifer; 'Jamie Tuckey'; Litteneker, Randall (Law); Kahlon, Gurbux; Redact
Red Pagedar, Sujata; Tom, Jonathan P.; Cherry, Brian K; Randolph, Edward F.; Murtishaw, Scott; Redact
Redacted
Subject: RE: PG&E - MEA Issues List:

Carlos:

Unfortunately, PG&E will need to postpone the January 3 meeting to the morning of Friday (1/6) or sometime on Monday (1/9) due to the availability of our Billing Director who would like to attend.

I will call you Tuesday morning to coordinate and if the CPUC is still willing to host the meeting that would be great.

If you have any questions please contact me or Jennifer Dowdell at (415) 516-8347.

Happy New Year!

Redacted

From: Velasquez, Carlos A. [mailto:carlos.velasquez@cpuc.ca.gov
<mailto:carlos.velasquez@cpuc.ca.gov>]

Sent: Friday, December 16, 2011 3:26 PM

To: Velasquez, Carlos A.; Randolph, Edward F.; Kahlon, Gurbux; Tom, Jonathan P.; Murtishaw, Scott;
Miller, Suzy; Cherry, Brian K; Jacobson, Erik B (RegRel); Redacted Redacted
Redacted Pagedar, Sujata; 'Suzanne Shumate'; 'Sam Schmidt'

Cc: 'Dawn Weisz'; Dowdell, Jennifer; 'Jamie Tuckey'; Litteneker, Randall (Law); Redacted
Dillon, Linda

Subject: PG&E - MEA Issues List:

When: Tuesday, January 03, 2012 3:00 PM-4:00 PM (GMT-08:00) Pacific Time (US & Canada).

Where: 505 Van Ness, SF (CPUC building)

When: Tuesday, January 03, 2012 3:00 PM-4:00 PM (GMT-08:00) Pacific Time (US & Canada).

Where: 505 Van Ness, SF (CPUC building)

Note: The GMT offset above does not reflect daylight saving time adjustments.

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The purpose of this meeting is described in Scott Murtishaw's email below.

From: Murtishaw, Scott

Sent: Thursday, December 08, 2011 4:28 PM

To: 'Dawn Weisz'; Velasquez, Carlos A.; 'Jamie Tuckey'; 'jkd5@pge.com'; 'RJL9@pge.com'; Redacted

Redacted Redacted

'sxpg@pge.com'; 'Suzanne Shumate'; 'Sam Schmidt'

Cc: Tom, Jonathan P.; Randolph, Edward F.; Kahlon, Gurbux

Subject: RE: PG&E - MEA Issues List

Dawn,

If I understand the first issue correctly, and if PG&E is clearly at fault, then I strongly urge PG&E to use all available means to contact these 2,500 customers and explain that this incident is due to PG&E's error. I would also ask that if any of the affected customers contact PG&E to inquire about returning to PG&E service that the customer service reps be instructed to explain the cause of the error.

If possible, I would like to attend the first meeting between MEA and PG&E that is scheduled following the issuance of PG&E's proposals for resolving all outstanding issues on the 16th, and I want to have the PUC host it. Dawn and Jennifer, can you work with Carlos to find a time that works for me and any members of Energy Division staff and management who wish to attend?