

From: Murtishaw, Scott  
Sent: 1/9/2012 2:53:44 PM  
To: Randolph, Edward F. (edward.randolph@cpuc.ca.gov); Velasquez, Carlos A. (carlos.velasquez@cpuc.ca.gov); Kahlon, Gurbux (gurbux.kahlon@cpuc.ca.gov); Suzanne Shumate (sshumate@noblesolutions.com); Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7); Jacobson, Erik B (RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1); Pagedar, Sujata (/O=PG&E/OU=Corporate/cn=Recipients/cn=sxpg); Tom, Jonathan P. (jonathan.tom@cpuc.ca.gov); Miller, Suzy (/O=PG&E/OU=Corporate/cn=Recipients/cn=SLMc); [Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]; Sam Schmidt (sschmidt@noblesolutions.com); Room 5305 (room5305@cpuc.ca.gov); Paula White (PWhite@noblesolutions.com)  
Cc: Dowdell, Jennifer (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=JKD5); Litteneker, Randall (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=RJL9); Dawn Weisz (dweisz@marinenergyauthority.org); Jamie Tuckey (jtuckey@marinenergyauthority.org); [Redacted]  
[Redacted]  
[Redacted]  
Bcc:  
Subject: RE: PG&E - MEA Issues List

Do multiple people need to call in, or is it just one number? If there's only one number, we can call you from the conference room.

**From:** Suzanne Shumate [mailto:sshumate@noblesolutions.com]  
**Sent:** Monday, January 09, 2012 2:00 PM  
**To:** Velasquez, Carlos A.; Randolph, Edward F.; Kahlon, Gurbux; Tom, Jonathan P.; Murtishaw, Scott; 'Miller, Suzy'; 'Cherry, Brian K'; 'Jacobson, Erik B (RegRel)'; [Redacted]  
[Redacted]; 'Pagedar, Sujata'; Sam Schmidt; Room 5305; Paula White  
**Cc:** 'Dawn Weisz'; 'Dowdell, Jennifer'; 'Jamie Tuckey'; 'Litteneker, Randall (Law)'; [Redacted]  
[Redacted]  
**Subject:** RE: PG&E - MEA Issues List

Is it possible to get a call in number so that we at Noble can participate?

Suzanne

-----Original Appointment-----

**From:** Velasquez, Carlos A. [mailto:carlos.velasquez@cpuc.ca.gov]  
**Sent:** Tuesday, January 03, 2012 2:38 PM

**To:** Velasquez, Carlos A.; Randolph, Edward F.; Kahlon, Gurbux; Tom, Jonathan P.; Murtishaw, Scott; 'Miller, Suzy'; 'Cherry, Brian K'; 'Jacobson, Erik B (RegRel)'; [Redacted]

[Redacted] 'Pagedar, Sujata'; Suzanne Shumate; Sam Schmidt; Room 5305; Paula White

**Cc:** 'Dawn Weisz'; 'Dowdell, Jennifer'; 'Jamie Tuckey'; 'Littenecker, Randall (Law)'; [Redacted]

[Redacted]

**Subject:** Updated: PG&E - MEA Issues List

**When:** Monday, January 09, 2012 3:30 PM-5:00 PM (UTC-08:00) Pacific Time (US & Canada).

**Where:** 505 Van Ness, SF (CPUC building) - Monday 1/9 at 3:30-5pm

The purpose of this meeting is described in Scott Murtishaw's email below.

From: Murtishaw, Scott

Sent: Thursday, December 08, 2011 4:28 PM

To: 'Dawn Weisz'; Velasquez, Carlos A.; 'Jamie Tuckey'; 'ikd5@pge.com'; 'RJL9@pge.com'; [Redacted]

[Redacted]

'sxpg@pge.com'; 'Suzanne Shumate'; 'Sam Schmidt'

Cc: Tom, Jonathan P.; Randolph, Edward F.; Kahlon, Gurbux

Subject: RE: PG&E - MEA Issues List

Dawn,

If I understand the first issue correctly, and if PG&E is clearly at fault, then I strongly urge PG&E to use all available means to contact these 2,500 customers and explain that this incident is due to PG&E's error. I would also ask that if any of the affected customers contact PG&E to inquire about returning to PG&E service that the customer service reps be instructed to explain the cause of the error.

If possible, I would like to attend the first meeting between MEA and PG&E that is scheduled following the issuance of PG&E's proposals for resolving all outstanding issues on the 16th, and I want to have the PUC host it. Dawn and Jennifer, can you work with Carlos to find a time that works for me and any members of Energy Division staff and management who wish to attend?